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McGraw-Hill Education - Europe. Paperback. Book Condition: new. BRAND NEW, The McGraw-Hill 36-Hour Course: Lean Six Sigma, Sheila Shaffie, Shahbaz Shahbazi, Use your next three-day weekend to develop valuable Lean Six Sigma skills. With the integration of Lean and Six Sigma, businesses have a potent tool in the never-ending drive to deliver top-quality service and products. But you don't need to be a Black Belt to build quality and efficiency into all areas of your operation; you just need "The McGraw-Hill 36-Hour Course: Lean Six Sigma". Sheila Shaffie and Shahbaz Shahbazi, leading Six Sigma experts and trainers, put you on the fast track to Lean Six Sigma expertise. Featuring a detailed overview of Lean and Six Sigma methodologies and case studies that demonstrate how to incorporate these principles, this guide will teach you how to: deliver consistent customer service; reduce operational cost and risk; and, build and sustain a culture of continuous improvement. Complete with exercises, self-tests, and an online final exam, "The McGraw-Hill 36-Hour Course: Lean Six Sigma" lets you energize your organization with the power of today's biggest breakthrough in business process improvement.



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