

Alvacir Wesley Kalatai Alberti

Programmer



Computer Science student with almost three years in the software development service and customer care industries with strong problem resolution skills and interpersonal communication and leadership. Honed abilities to programming along the years as a mobile developer and Computer Science/Engineering student. Seeks to gain a Software Developer position with a growing and innovative company.

Skills

Advanced problem solving skills	■■■■■ Excellent
Troubleshooting and debugging	■■■■■ Excellent
API design knowledge	■■■■■ Excellent
Advanced knowledge of C#, Java and Python	■■■■■ Excellent
Advanced knowledge of Web Development	■■■■■ Excellent
Installation and maintenance	■■■■■ Excellent
Project management	■■■■■ Excellent
Outstanding people skills and interpersonal communication	■■■■■ Excellent

Work History

2015-07 - 2015-12

Phone Representative

BTCC Conexão Cliente, Curitiba, Paraná

- Handled incoming calls from a national call pool and customized answered

based on the caller's location.

- Initiated phone calls to current customers to ensure satisfaction with products and services.
- Maintained detailed records of all customer interactions and transactions to ensure all representatives have correct information.
- Produced call reports on a weekly basis for management.
- Provided technical support for customers who needed assistance with services or products purchased.
- Used cold calling methods to update potential or current customers on new products or deals.

2016-01 - 2018-07

Lead Android Developer

UnderControl Software, Curitiba, Parana

- Worked in a small team where everyone needed to communicate very effectively with each other to be successful in our projects.
- Visualized what were the problems our clients were facing to build the proper solution for them. This included visiting their place, observing the workflow, talking to the owners/managers of the establishments, building prototypes of the applications and finally building the application on Android.
- Single-handedly built a plethora of mobile solutions for our clients, helping them with tasks ranging from internal management to collecting orders from their clients.
- Made all the choices regarding APIs and frameworks for Android development, having to correctly access what were the functionalities needed and how to achieve them.



Education

2018-07 - Current

Bachelor of Science: Computer Science

Kent State University - Kent, Ohio

- 3.88 GPA
- Concentrations: Data Engineering and Robotics & Embedded Systems

2015-07 - Current

Bachelor's: Control And Automation Engineering

Pontifícia Universidade Católica Do Paraná PUCPR - Curitiba, Paraná



Languages

Portuguese

■■■■■
Native

English

■■■■■
Native

Spanish

■■■■■
Advanced