

Director General

General & Operations

Recruiting Agency

Ubuntu Executive Search

Corporate Client (Optional)

Khanya Solutions

Company Name

Khanya Solutions

Company Industry

General & Operations

City / Town

Johannesburg

Province

Gauteng

Postal Code

2000

Physical Address (Google Search)

Company LinkedIn Page

Company Size (Optional)

500

Company Website

<https://www.ubuntuexecutivesearch.co.za>

Company Logo

Company Description

Khanya Solutions Ltd is a proudly South African business process and technology solutions company providing innovative, people-driven services across multiple sectors — including logistics, finance, customer service, and IT support.

With a staff complement of approximately 1,000 employees, Khanya Solutions empowers South African businesses with tailored workforce and digital transformation solutions designed for efficiency, scalability, and growth.

Job Title

Director General

Department

Job Industry

General & Operations

Employment Type

Permanent

Seniority Level

Director

Work Arrangement

Hybrid

Key Responsibilities (min 5)

- Own end-to-end director general deliverables aligned to SLAs and KPIs
- Ensure compliance with company policies and relevant regulations
- Prepare accurate reports and communicate insights to stakeholders
- Drive process optimisation and quality improvements
- Maintain documentation and audit-ready records

Required Skills (min 5)

- Vehicle Maintenance
- Stock Control
- Cleaning & Sanitation
- Forklift Operation
- Timekeeping

Job Summary

The Director General will play a pivotal role within our general & operations function, providing director-level leadership and hands-on execution to meet client outcomes for Khanya Solutions in Nelspruit. This role focuses on delivering reliable, high-quality results while maintaining compliance with internal standards, client SLAs, and applicable South African regulations. You will collaborate closely with cross-functional stakeholders, translating business needs into clear plans, workflows, and measurable milestones. A key part of the job is to proactively identify risks, bottlenecks, and improvement opportunities, then implement corrective actions that enhance efficiency and service delivery. The successful candidate will manage day-to-day activities with ownership, ensure accurate documentation, and present updates and insights through concise reporting. You will mentor team members where appropriate, foster a culture of accountability, and model best practices in communication and stakeholder management. This role suits a detail-oriented professional who is comfortable with both strategic thinking and operational execution in a fast-paced environment. Success will be measured by on-time delivery, quality of outputs, stakeholder satisfaction, and continuous improvement initiatives that create sustainable value.

Qualifications (min 1)

- Relevant Diploma or Degree from a recognised institution
- Proven leadership and mentorship capability
- Professional certification advantageous where applicable
- Proficiency with productivity tools (e.g., Excel/Google Workspace)

- Strong written and verbal communication skills

Experience Requirements (min 1)

- 10+ years experience in a Director General or closely related role
- Track record of meeting deadlines and quality standards
- Experience collaborating across functions to resolve issues quickly
- Ability to analyse data and present actionable insights
- Demonstrated commitment to continuous improvement and governance

Driver's License Required

Yes

Languages Required

English

Currency

ZAR

Pay Type

Monthly

Basic Salary - Minimum

1081998

Basic Salary - Maximum

1081998

Commission Available

Yes

Performance Bonus

Yes

Medical Aid Contribution

Yes

Pension/Provident Fund Contributions

Yes

Application Method

Easy Apply via WhatsApp

Closing Date

21-12-2025

Contact Email

admin@ubuntuexecutivesearch.co.za

WhatsApp Number

27789564123

Pre-Screening Competency Test Required

No

Competency Test Reference

Right to Work Required

Citizen/PR

Employment Equity / Affirmative Action employer

Background Checks Required - Criminal

Background Checks Required - Credit

Background Checks Required - Qualification

Background Checks Required - References

Visibility

Public

Status

Draft

Job Owner

Sibusiso Dlamini

Closing Date for Applications

Days Left

Post to External Job Boards - LinkedIn

Post to External Job Boards - CareerJunction

Post to External Job Boards - Pnet

Post to External Job Boards - Job Mail

POPIA Compliance Confirmation

Yes

Candidate Background Check Acknowledgement

Date Posted

11-06-2025