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# Wes Henderson

**Summary**

I am a community oriented Linux nerd with more than a decade of IT experience and a penchant for automation and mentoring. I believe that continuous improvement, both in process and tech, is paramount for any organization, making DevOps a natural fit. The key to maintaining continuous improvement is to build and maintain a strong team through constant, organic training. This promotes knowledge sharing and helps the team adapt to changing workplace priorities.

**Skills**

- Ability to quickly acclimate to new software.
- Intimate understanding of AWS and Rackspace clouds.
- Advanced scripting skills with Bash.
- Intermediate programming skills with Python.
- Automation experience with multiple SDKs (boto3 and pyrax), Ansible, and Fabric.
- Familiar with modern software design principles such as SoA and Microservices.
- Keenly aware of operations and ever mindful of opportunities for process improvement.
- Training and collaboration.
- Technical writing.
- Expert Google'ite.

**Experience**

| December 2017-Present | USAA | San Antonio, TX |
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**System Engineer**

- Write Sensu monitoring checks.
- Write/validate Rundeck jobs.
- Configuration management via Puppet.

| March 2017-December 2017 | Rackspace Hosting | San Antonio, TX |
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**DevOps Engineer**

- Architect and deploy scalable cloud solutions for customers in an AWS ecosystem via CloudFormation.
- Educate customers on distributed computing principles and CI/CD solutions.
- Design for customers' regulatory requirements (e.g. PCI, HIPPA, etc).
- Collaborate with team members via GitHub.
- Wrote a Python framework to automate the build process.
- Wrote custom tooling in Bash and Python.
- Active contributor to the internal Rackspace wiki.
- Fanatical support in everything I do.

| May 2013-March 2017 | Rackspace Hosting | San Antonio, TX |
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**Linux Administrator II**

- System administration for Red Hat Enterprise Linux, CentOS, Debian, and Ubuntu operating systems.
- Provided troubleshooting and deployment services for dedicated, cloud, and hybrid infrastructure.
- Deployed/managed LAMP/LEMP stack (Linux, Apache/Nginx, MySQL, and PHP) and complimentary software.
- Worked with multiple caching solutions including: OPcache, Redis, Memcached, Varnish, and CDNs.
- Configured and troubleshot email solutions (Postfix and Mailgun).
- Troubleshot aforementioned software stack as it relates to popular CMS solutions, e.g. WordPress, Magento, etc.
- Architected scalable cloud solutions for customers in a Linux ecosystem.
- Quickly reverse engineered complex solutions for troubleshooting purposes.
- Acted as a point of escalation for the team.
- Provided ongoing training and mentoring to team members.
- Contributed to the public Rackspace blog and internal wiki.
- Fanatical support in everything I did.

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| Dec. 2011-May 2013 | MEDCOM HQ, U.S. Army | Fort Sam Houston, TX |

**System Administrator II**

- Automated approximately 2,000 man-hours of the Windows 7 deployment via Batch/VBS scripting.
- Streamlined the Windows 7 deployment process.
- Built SCCM Deployments.
- Implemented a kiosk ticketing system to better track work orders.
- Was responsible for roughly 1,600 users; primarily Colonels or GS equivalent.
- Active Directory management.
- Frequently handled A/V and IT requirements for DoD conferences hosted by MEDCOM.
- Complied with HIPPA regulations.

| Dec. 2008-Nov. 2009; June 2010-Dec. 2011 | Baptist Health System | San Antonio, TX |

**Regional IS Special Projects Team Leader/Project Manager**

- Coordinated with hospital staff, maintenance, and vendors in order to determine hardware needs and optimize workflow while staying within budget and maintaining JCAHO compliance.
- Coordinated with contractors for construction needs in the hospitals' emergency departments.
- Maintained a flexible schedule in order to perform emergency department construction at times that would not interfere with work-flow.
- Managed a small team (6-10 people) that was responsible for configuring, deploying, and troubleshooting all computers related to Baptist's new medication distribution system, at each of their 5 hospitals.
- Automated computer configurations in order to ensure consistently and accuracy.
- Monitored contractors to ensure compliance with infection control.
- Handled concerns and questions regarding the implementation of the new system and assisted in training the hospital staff; speed and respect were paramount.
- In between hospitals' go live dates, I assisted IT staff with issues ranging from Group Policy/Tivoli package creation to desktop support.
- Complied with HIPAA regulations.

## Education

| January 2010-May 2012 | Northwest Vista College | San Antonio, TX |

- Associate of Applied Science in Computer Forensics with a 4.0 GPA
- Marketable Skills Achievement Award: Linux RHCT
- Marketable Skills Achievement Award: Information Security & Assurance

## Certifications

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| AWS Certified Solutions Architect | License: AWS-ASA-29789 |
| Red Hat Certified Engineer (RHCE), 2016 | License: 130-119-274 |
| Red Hat Certified System Administrator (RHCSA), 2013 | License: 130-119-274 |
| Linux Professional Institute Certification 1 ( LPIC-1), 2012 | License: LPI000250530 |
| Novell Certified Linux Administrator (CLA), 2012 | License: 10176504 |
| Novell Data Center Technical Specialist, 2012 | License: 10176504 |
| CompTIA Linux+, 2012 | License: COMP001007825623 |
| CompTIA Security+, 2010 | License: COMP001007825623 |
| CompTIA Network+, 2010 | License: COMP001007825623 |
| CompTIA A+, 2008 | License: COMP001007825623 |