# **WESLEY SILVA**

IT Support & Network Specialist Ennis, Co. Clare, Ireland

## **PROFESSIONAL SUMMARY**

Results-driven IT Support and Networking Specialist with expertise in system installation, configuration, and troubleshooting. Strong background in e-commerce platforms, inventory management, and technical support. Passionate about learning new technologies and problemsolving.

#### PROFESSIONAL EXPERIENCE

## **IT Support & Warehouse Manager**

Home Gallery – Ennis, Ireland | 2022 – Present

- Provide IT support, troubleshooting, system maintenance, and website management.
- Oversee inventory organization, sales processing, and warehouse operations.
- Ensure seamless e-commerce functionality and optimize workflows.

## **IT Support Specialist**

Betha Shield – Goiás, Brazil / 2018 – 2022

- Designed cost-effective hardware/software solutions, reducing downtime.
- Optimized network configurations, improving performance and reliability.
- Provided IT support across Windows, Mac, Linux, and servers.
- Configured and maintained workstations, peripherals, and cabling.

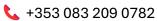
# Co-Founder & Business Manager

Car Wash – Goiás, Brazil / 2017 – 2018

- Managed daily operations, marketing, and financial strategies.
- Developed customer acquisition tactics that increased revenue.
- Led a team, ensuring high-quality service and customer satisfaction.

#### CONTACT

wesjrpiri@gmail.com





### **TECHNICAL SKILLS**

- IT Support & Troubleshooting
- JavaScript, React.js, TypeScript
- HTML, CSS
- Git/GitHub
- Windows, Mac, Linux, Server Maintenance

#### **EDUCATION & CERTIFICATIONS**

# BSc in Software Engineering (In Progress)

UNIGRAN Europe - Expected 2029

## Alura School of Technology

- JavaScript: Web Programming
- React.is: Fundamentals
- HTML & CSS: Advanced Web Development

## RocketSeat School of Technology

- TypeScript: Essentials
- Advanced React.js with TypeScript

#### **LANGUAGES**

- Portuguese Native
- English B2 (Upper Intermediate)

## **ADDITIONAL INFORMATION**

Full Driving License