WESLEY SILVA

IT Support & Network Specialist
Ennis, Co. Clare, Ireland

PROFESSIONAL SUMMARY

Results-driven IT Support and Networking Specialist with expertise in system installation, configuration, and troubleshooting. Strong background in e-commerce platforms, inventory management, and technical support. Passionate about learning new technologies and problem-solving.

PROFESSIONAL EXPERIENCE

IT Support & Warehouse Manager
Home Gallery – Ennis, Ireland | 2022 – Present

- Provide IT support, troubleshooting, system maintenance, and website management.
- Oversee inventory organization, sales processing, and warehouse operations.
- Ensure seamless e-commerce functionality and optimize workflows.

IT Support Specialist
Betha Shield – Goiás, Brazil | 2018 – 2022

- Designed cost-effective hardware/software solutions, reducing downtime.
- Optimized network configurations, improving performance and reliability.
- Provided IT support across Windows, Mac, Linux, and servers.
- Configured and maintained workstations, peripherals, and cabling.

Co-Founder & Business Manager
Car Wash – Goiás, Brazil | 2017 – 2018

- Managed daily operations, marketing, and financial strategies.
- Developed customer acquisition tactics that increased revenue.
- Led a team, ensuring high-quality service and customer satisfaction.

CONTACT

- ✉ wesjrpiri@gmail.com
- 📞 +353 083 209 0782
- 🔗 Portfolio | GitHub

TECHNICAL SKILLS

- IT Support & Troubleshooting
- JavaScript, React.js, TypeScript
- HTML, CSS
- Git/GitHub
- Windows, Mac, Linux, Server Maintenance

EDUCATION & CERTIFICATIONS

BSc in Software Engineering (In Progress)
UNIGRAN Europe – Expected 2029

Alura School of Technology

- JavaScript: Web Programming
- React.js: Fundamentals
- HTML & CSS: Advanced Web Development

RocketSeat School of Technology

- TypeScript: Essentials
- Advanced React.js with TypeScript

LANGUAGES

- Portuguese – Native
- English – B2 (Upper Intermediate)

ADDITIONAL INFORMATION

- Full Driving License