Novi - Technical Documentation

Novi Smart Commerce Suite

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Novi - Technical Documentation

Ø=Ý' System Architecture & Development Guide

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Ø<&xp System Overview

Technology Stack

<h4>Backend</h4>

- Runtime: Node.js (v18+)
- Framework: Express.js
- Database: PostgreSQL
- ORM: Knex.js
- Authentication: Session-based with bcrypt
- WhatsApp: whatsapp-web.js

<h4>Frontend</h4>

- Template Engine: EJS
- Styling: CSS3 with custom themes

- JavaScript: Vanilla JS with AJAX
- Charts: Chart.js
- UI Components: Custom components

<h4>Infrastructure</h4>

- Hosting: Railway/Heroku
- Process Manager: PM2
- Monitoring: Custom memory monitor
- Logging: Winston logger

System Components

```
응
 WhatsApp
         읒
           Web Dashboard %
                     Admin Panel
 Groups
            (User)
                     (Admin)
8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8
                8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8
                                 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8
       응
       응
          Express Server
         (Main Application)
                   응
        ્ટ્ર
       WhatsApp Service
       PostgreSQL Database
         (Data Storage)
```

Ø<ßÛb Architecture

Core Services

<h4>1. WhatsAppService</h4>

- Purpose: Manages WhatsApp connection and message processingKey Functions:
- WhatsApp Web.js client management
- Message parsing and order extraction
- Automatic responses and notifications
- Group management and monitoring

<h4>2. OrderService</h4>

- Purpose: Handles order lifecycle managementKey Functions:
- Order creation and validation
- · Status updates and tracking
- Order history and analytics
- Export functionality

<h4>3. AdminService</h4>

Purpose: Administrative functions and user management

- Key Functions:
- User management (CRUD operations)
- · Business management
- · System analytics and reporting
- · Admin dashboard data

<h4>4. MessageService</h4>

- Purpose: Message processing and order parsing
 Key Functions:
- Natural language processing
- Order data extraction
- Message validation
- Response generation

<h4>5. CacheService</h4>

- Purpose: Performance optimization and data cachingKey Functions:
- · Dashboard data caching
- · Analytics caching
- Cache invalidation
- · Memory management

Data Flow

<h4>Order Processing Flow</h4>

- 2. WhatsAppService receives message
- 3. MessageService parses and extracts order data
- 4. OrderService validates and creates order
- 5. Database stores order information
- 6. Dashboard updates in real-time
- 7. Automatic confirmation sent to customer

<h4>Dashboard Data Flow</h4>

- 2. CacheService checks for cached data
- 3. If cache miss: AdminService fetches data
- 4. Data formatted and cached
- 5. Dashboard rendered with data
- 6. Real-time updates via AJAX

Ø=ÝÄþ Database Schema

Core Tables

<h4>users</h4>

```
id UUID PRIMARY KEY DEFAULT gen_random_uuid(), username VARCHAR(255) UNIQUE NOT NULL, email VARCHAR(255) UNIQUE NOT NULL, password_hash VARCHAR(255) NOT NULL, phone VARCHAR(20),
```

```
is_active BOOLEAN DEFAULT true,
  created_at TIMESTAMP DEFAULT CURRENT_TIMESTAMP,
  updated_at TIMESTAMP DEFAULT CURRENT_TIMESTAMP
);
2. CacheService checks for cached data
3. If cache miss: AdminService fetches data
4. Data formatted and cached
5. Dashboard rendered with data
6. Real-time updates via AJAX
<h4>businesses</h4>
  id UUID PRIMARY KEY DEFAULT gen_random_uuid(),
  user_id UUID REFERENCES users(id),
  name VARCHAR(255) NOT NULL,
  description TEXT,
  address TEXT,
  phone VARCHAR(20),
  email VARCHAR(255),
  short_code VARCHAR(10) UNIQUE,
  is_active BOOLEAN DEFAULT true,
  created_at TIMESTAMP DEFAULT CURRENT_TIMESTAMP,
  updated_at TIMESTAMP DEFAULT CURRENT_TIMESTAMP
);
2. CacheService checks for cached data
3. If cache miss: AdminService fetches data
4. Data formatted and cached
5. Dashboard rendered with data
6. Real-time updates via AJAX
<h4>groups</h4>
  id UUID PRIMARY KEY DEFAULT gen_random_uuid(),
  business_id UUID REFERENCES businesses(id),
  name VARCHAR(255) NOT NULL,
  description TEXT,
  group_type VARCHAR(50) NOT NULL, -- 'sales', 'delivery', 'admin'
  whatsapp_id VARCHAR(255),
  is_active BOOLEAN DEFAULT true,
  created_at TIMESTAMP DEFAULT CURRENT_TIMESTAMP,
  updated_at TIMESTAMP DEFAULT CURRENT_TIMESTAMP
);
```

```
2. CacheService checks for cached data
```

- 3. If cache miss: AdminService fetches data
- 4. Data formatted and cached
- 5. Dashboard rendered with data
- 6. Real-time updates via AJAX

<h4>orders</h4>

```
id UUID PRIMARY KEY DEFAULT gen_random_uuid(),
  business_id UUID REFERENCES businesses(id),
  group_id UUID REFERENCES groups(id),
  customer_name VARCHAR(255) NOT NULL,
  customer_phone VARCHAR(20),
  customer_address TEXT,
  items TEXT NOT NULL,
  total_amount DECIMAL(10,2),
  status VARCHAR(50) DEFAULT 'pending',
  delivery notes TEXT,
  response_times JSONB,
  created_at TIMESTAMP DEFAULT CURRENT_TIMESTAMP,
  updated_at TIMESTAMP DEFAULT CURRENT_TIMESTAMP,
  updated_by UUID REFERENCES users(id)
);
2. CacheService checks for cached data
3. If cache miss: AdminService fetches data
4. Data formatted and cached
5. Dashboard rendered with data
6. Real-time updates via AJAX
<h4>admins</h4>
  id UUID PRIMARY KEY DEFAULT gen_random_uuid(),
  username VARCHAR(255) UNIQUE NOT NULL,
  email VARCHAR(255) UNIQUE NOT NULL,
  password_hash VARCHAR(255) NOT NULL,
  role VARCHAR(50) DEFAULT 'admin',
  is_active BOOLEAN DEFAULT true,
  created_at TIMESTAMP DEFAULT CURRENT_TIMESTAMP,
  updated_at TIMESTAMP DEFAULT CURRENT_TIMESTAMP
);
2. CacheService checks for cached data
3. If cache miss: AdminService fetches data
```

- 4. Data formatted and cached
- 5. Dashboard rendered with data

```
id UUID PRIMARY KEY DEFAULT gen_random_uuid(),
business_id UUID REFERENCES businesses(id),
date DATE NOT NULL,
total_messages INTEGER DEFAULT 0,
orders_processed INTEGER DEFAULT 0,
response_time_avg DECIMAL(10,2),
uptime_percentage DECIMAL(5,2),
created_at TIMESTAMP DEFAULT CURRENT_TIMESTAMP
);

2. CacheService checks for cached data
3. If cache miss: AdminService fetches data
4. Data formatted and cached
5. Dashboard rendered with data
6. Real-time updates via AJAX

<strong>Indexes</strong>

CREATE INDEX idx orders business id ON orders(business in
```

CREATE INDEX idx_orders_business_id ON orders(business_id);

CREATE INDEX idx_orders_status ON orders(status);

CREATE INDEX idx_orders_created_at ON orders(created_at);

CREATE INDEX idx_groups_business_id ON groups(business_id);

CREATE INDEX idx_businesses_user_id ON businesses(user_id);

CREATE INDEX idx_businesses_user_id ON businesses(user_id);

CREATE INDEX idx_bot_metrics_business_date ON bot_metrics(business_id, date);

2. CacheService checks for cached data
3. If cache miss: AdminService fetches data
4. Data formatted and cached
5. Dashboard rendered with data
6. Real-time updates via AJAX

Ø=Ý API Documentation

Authentication Endpoints

<h4>POST /auth/login</h4>

- Purpose: User login
- Body: <code>{ username, password }</code>
- Response: <code>{ success, user, session }</code>

<h4>POST /auth/logout</h4>

- Purpose: User logout
- Response: <code>{ success }</code>

<h4>POST /auth/register</h4>

- Purpose: User registration
- Body: <code>{ username, email, password, phone }</code>
- Response: <code>{ success, user }</code>

Dashboard Endpoints

<h4>GET /dashboard</h4>

- Purpose: Get dashboard data
- Query: <code>userId</code> (string)
- Response: <code>{ kpis, recentOrders, charts }</code>

<h4>GET /api/dashboard/analytics</h4>

- Purpose: Get analytics data
- Query: <code>userId</code> (string)
- Response: <code>{ orderTrends, revenueChart, statusDistribution }</code>

Order Management

<h4>GET /orders</h4>

- Purpose: Get orders list
- Query: <code>page, limit, status, businessId</code>
- Response: <code>{ orders, pagination }</code>

<h4>GET /orders/:id</h4>

- Purpose: Get order details
- Response: <code>{ order }</code>

<h4>PUT /orders/:id</h4>

- Purpose: Update order
- Body: <code>{ status, items, customerInfo }</code>
- Response: <code>{ success, order }</code>

<h4>POST /orders/export</h4>

- Purpose: Export orders
- Body: <code>{ format, dateRange, filters }</code>
- Response: File download

Business Management

<h4>GET /business</h4>

- Purpose: Get business list
- Response: <code>{ businesses }</code>

<h4>POST /business</h4>

- Purpose: Create business
- Body: <code>{ name, description, address, phone, email }</code>
- Response: <code>{ success, business }</code>

<h4>PUT /business/:id</h4>

- Purpose: Update business
- Body: <code>{ name, description, address, phone, email }</code>
- Response: <code>{ success, business }</code>

Group Management

<h4>GET /groups</h4>

- Purpose: Get groups list
- Query: <code>businessId</code>
- Response: <code>{ groups }</code>

<h4>POST /groups</h4>

- Purpose: Create group
- Body: <code>{ name, description, groupType, businessId }</code>
- Response: <code>{ success, group }</code>

Admin Endpoints

<h4>GET /admin/dashboard</h4>

- Purpose: Admin dashboard
- Response: <code>{ systemMetrics, recentActivity, botStatus }</code>

<h4>GET /admin/users</h4>

- Purpose: Get users list
- Response: <code>{ users }</code>

<h4>PUT /admin/users/:id/toggle</h4>

- Purpose: Toggle user active status
- Response: <code>{ success }</code>

<h4>GET /admin/orders</h4>

6. Real-time updates via AJAX

}

- Purpose: Get all orders (admin view)
- Response: <code>{ orders }</code>

Error Responses

```
"error": true,
"message": "Error description",
"code": "ERROR_CODE"
2. CacheService checks for cached data
3. If cache miss: AdminService fetches data
4. Data formatted and cached
5. Dashboard rendered with data
```

Ø=Üñ WhatsApp Integration

WhatsApp Web.js Setup

<h4>Client Configuration</h4>

```
authStrategy: new LocalAuth(),
  puppeteer: {
    headless: true,
    args: [
      '--no-sandbox',
      '--disable-setuid-sandbox',
      '--disable-dev-shm-usage',
      '--disable-accelerated-2d-canvas',
      '--no-first-run',
      '--no-zygote',
      '--disable-gpu'
    ]
  }
});
2. CacheService checks for cached data
3. If cache miss: AdminService fetches data
4. Data formatted and cached
5. Dashboard rendered with data
6. Real-time updates via AJAX
<h4>Event Handlers</h4>
client.on('qr', (qr) => { /* Handle QR code */ });
client.on('ready', () => { /* Platform ready */ });
client.on('disconnected', () => { /* Handle disconnect */ });
// Message events
client.on('message', async (message) => {
  // Process incoming messages
  await processMessage(message);
});
// Group events
client.on('group_join', (notification) => { /* Handle joins */ });
client.on('group leave', (notification) => { /* Handle leaves */ });
2. CacheService checks for cached data
3. If cache miss: AdminService fetches data
4. Data formatted and cached
```

Message Processing

<h4>Order Parsing Algorithm</h4>

```
// 1. Extract customer information
  const customerInfo = extractCustomerInfo(message);
  // 2. Extract order items
  const items = extractOrderItems(message);
  // 3. Extract delivery information
  const deliveryInfo = extractDeliveryInfo(message);
  // 4. Validate order completeness
  const validation = validateOrder(customerInfo, items, deliveryInfo);
  return {
    customerInfo,
    items.
    deliveryInfo,
    validation
  };
2. CacheService checks for cached data
3. If cache miss: AdminService fetches data
4. Data formatted and cached
5. Dashboard rendered with data
6. Real-time updates via AJAX
<h4>Response Generation</h4>
  const templates = {
    confirmation: `Order confirmed! Order #${order.id}`,
    processing: `Your order is being prepared...`,
    delivered: 'Order delivered! Thank you for your business.'
  };
  return templates[status] || 'Thank you for your order.';
2. CacheService checks for cached data
3. If cache miss: AdminService fetches data
4. Data formatted and cached
5. Dashboard rendered with data
6. Real-time updates via AJAX
```

Group Management

}

<h4>Group Types</h4>

- Sales Groups: Receive customer orders
- Delivery Groups: Coordinate deliveries
- Admin Groups: Management communication

<h4>Platform Permissions</h4>

- Read messages
- Send messages
- Send media
- Manage group settings (admin groups)

Ø=Ý Security

Authentication & amp; Authorization /strong>

```
<h4>Session Management</h4>
```

```
app.use(session({
  secret: process.env.SESSION_SECRET,
  resave: false,
  saveUninitialized: false,
  cookie: {
    secure: process.env.NODE_ENV === 'production',
    httpOnly: true,
    maxAge: 24 * 60 * 60 * 1000 // 24 hours
  }
}));
2. CacheService checks for cached data
3. If cache miss: AdminService fetches data 4. Data formatted and cached
5. Dashboard rendered with data
6. Real-time updates via AJAX
<h4>Password Security</h4>
const bcrypt = require('bcrypt');
const saltRounds = 12;
async function hashPassword(password) {
  return await bcrypt.hash(password, saltRounds);
}
async function verifyPassword(password, hash) {
  return await bcrypt.compare(password, hash);
```

```
}
2. CacheService checks for cached data
3. If cache miss: AdminService fetches data
4. Data formatted and cached
5. Dashboard rendered with data
6. Real-time updates via AJAX
<h4>Route Protection</h4>
function requireAuth(req, res, next) {
  if (req.session.userId) {
    next();
  } else {
    res.redirect('/login');
  }
}
// Admin authorization
function requireAdmin(req, res, next) {
  if (req.session.userRole === 'admin') {
    next();
  } else {
    res.status(403).json({ error: 'Admin access required' });
  }
}
2. CacheService checks for cached data
   If cache miss: AdminService fetches data
4. Data formatted and cached
5. Dashboard rendered with data
6. Real-time updates via AJAX
<strong>Data Protection</strong>
<h4>Input Validation</h4>
const orderSchema = Joi.object({
  customerName: Joi.string().required().max(255),
  customerPhone: Joi.string().pattern(/^\+?[\d\s-]+$/),
  items: Joi.string().required(),
  totalAmount: Joi.number().positive().optional()
});
2. CacheService checks for cached data
3. If cache miss: AdminService fetches data
4. Data formatted and cached
5. Dashboard rendered with data
6. Real-time updates via AJAX
```

<h4>SQL Injection Prevention</h4>

- Use parameterized queries with Knex.js
- · Input sanitization
- Prepared statements

<h4>XSS Prevention</h4>

- Output encoding
- Content Security Policy
- Input sanitization

WhatsApp Security

<h4>Message Encryption</h4>

- End-to-end encryption (WhatsApp's responsibility)
- Secure message storage
- Access control

<h4>Session Security</h4>

- LocalAuth strategy
- Secure session storage
- Regular session cleanup

&i Performance & Dptimization

Memory Management

<h4>Memory Monitor</h4>

```
constructor() {
    this.threshold = 500 * 1024 * 1024; // 500MB
    this.checkInterval = 5 * 60 * 1000; // 5 minutes
}
start() {
    setInterval(() => {
        const usage = process.memoryUsage();
        if (usage.heapUsed > this.threshold) {
            this.cleanup();
        }
        }, this.checkInterval);
}
cleanup() {
```

```
// Clear caches
    // Restart WhatsApp client if needed
    // Garbage collection
 }
}
2. CacheService checks for cached data
3. If cache miss: AdminService fetches data
4. Data formatted and cached
5. Dashboard rendered with data
6. Real-time updates via AJAX
<h4>WhatsApp Client Optimization</h4>
const puppeteerOptions = {
  headless: true,
  args: [
    '--no-sandbox',
    '--disable-setuid-sandbox',
    '--disable-dev-shm-usage',
    '--disable-accelerated-2d-canvas',
    '--no-first-run',
    '--no-zygote',
    '--disable-gpu',
    '--disable-background-timer-throttling',
    '--disable-backgrounding-occluded-windows',
    '--disable-renderer-backgrounding'
 ]
};
2. CacheService checks for cached data
3. If cache miss: AdminService fetches data
4. Data formatted and cached
5. Dashboard rendered with data
6. Real-time updates via AJAX
<strong>Database Optimization</strong>
<h4>Query Optimization</h4>
const orders = await knex('orders')
  .select('*')
  .where('business_id', businessId)
  .where('created_at', '>=', startDate)
```

```
.orderBy('created_at', 'desc')
  .limit(limit);
// Use joins sparingly
const ordersWithDetails = await knex('orders as o')
  .select('o.*', 'b.name as business_name')
  .leftJoin('businesses as b', 'o.business_id', 'b.id')
  .where('o.business_id', businessId);

    CacheService checks for cached data
    If cache miss: AdminService fetches data

4. Data formatted and cached
5. Dashboard rendered with data
6. Real-time updates via AJAX
<h4>Caching Strategy</h4>
  constructor() {
    this.cache = new Map();
    this.ttl = 5 * 60 * 1000; // 5 minutes
  }
  set(key, value) {
    this.cache.set(key, {
       value,
       timestamp: Date.now()
    });
  }
  get(key) {
    const item = this.cache.get(key);
    if (item && Date.now() - item.timestamp < this.ttl) {
       return item.value;
    }
    this.cache.delete(key);
    return null;
  }
2. CacheService checks for cached data
3. If cache miss: AdminService fetches data 4. Data formatted and cached
5. Dashboard rendered with data
6. Real-time updates via AJAX
```

Frontend Optimization

```
<h4>AJAX Loading</h4>
async function loadDashboardData() {
  try {
    const response = await fetch('/api/dashboard/analytics');
    const data = await response.json();
    updateDashboard(data);
  } catch (error) {
    console.error('Failed to load dashboard data:', error);
  }
}
2. CacheService checks for cached data
3. If cache miss: AdminService fetches data
4. Data formatted and cached
5. Dashboard rendered with data
6. Real-time updates via AJAX
<h4>Lazy Loading</h4>
async function loadOrders(page = 1) {
  const response = await fetch(`/orders?page=${page}&limit=20`);
  const data = await response.json();
  renderOrders(data.orders);
  updatePagination(data.pagination);
}
2. CacheService checks for cached data
```

Ø=Þ€ Deployment

Environment Setup

3. If cache miss: AdminService fetches data

Data formatted and cached
 Dashboard rendered with data
 Real-time updates via AJAX

```
<h4>Environment Variables</h4>

DATABASE_URL=postgresql://user:password@host:port/database

# WhatsApp

WHATSAPP_SESSION_PATH=./sessions

# Security

SESSION_SECRET=your-secret-key
```

```
NODE_ENV=production
# Server
PORT=3000
HOST=0.0.0.0
2. CacheService checks for cached data
3. If cache miss: AdminService fetches data
4. Data formatted and cached
5. Dashboard rendered with data
6. Real-time updates via AJAX
<h4>Database Migration</h4>
npx knex migrate:latest
# Seed database
npx knex seed:run
2. CacheService checks for cached data
3. If cache miss: AdminService fetches data
4. Data formatted and cached
5. Dashboard rendered with data
6. Real-time updates via AJAX
<strong>Production Deployment</strong>
<h4>Railway Deployment</h4>
[build]
builder = "nixpacks"
[deploy]
startCommand = "npm start"
healthcheckPath = "/health"
healthcheckTimeout = 300
2. CacheService checks for cached data
3. If cache miss: AdminService fetches data
4. Data formatted and cached
5. Dashboard rendered with data
6. Real-time updates via AJAX
<h4>PM2 Configuration</h4>
module.exports = {
  apps: [{
    name: 'novi-platform',
    script: 'src/server.js',
    instances: 1,
    autorestart: true,
    watch: false,
```

max_memory_restart: '1G',

```
env: {
      NODE_ENV: 'production'
    }
  }]
};
2. CacheService checks for cached data
3. If cache miss: AdminService fetches data
4. Data formatted and cached
5. Dashboard rendered with data
6. Real-time updates via AJAX
<strong>Monitoring & Logging </strong>
<h4>Winston Logger</h4>
const logger = winston.createLogger({
  level: 'info',
  format: winston.format.combine(
    winston.format.timestamp(),
    winston.format.json()
  ),
  transports: [
    new winston.transports.File({ filename: 'error.log', level: 'error' }),
    new winston.transports.File({ filename: 'combined.log' })
  ]
});
2. CacheService checks for cached data
3. If cache miss: AdminService fetches data
4. Data formatted and cached
5. Dashboard rendered with data
6. Real-time updates via AJAX
<h4>Health Checks</h4>
  res.json({
    status: 'healthy',
    timestamp: new Date().toISOString(),
    uptime: process.uptime(),
    memory: process.memoryUsage()
  });
});
2. CacheService checks for cached data
3. If cache miss: AdminService fetches data
4. Data formatted and cached
```

Ø=Üh Ø=Ü» Development Guide

Setup Development Environment

<h4>Prerequisites</h4>

- Node.js v18+
- PostgreSQL 12+
- Git

<h4>Installation</h4>

git clone <repository-url>

cd novi-platform

Install dependencies

npm install

Setup database

cp .env.example .env

Edit .env with your database credentials

Run migrations

npx knex migrate:latest

Seed database

npx knex seed:run

Start development server

npm run dev

```
    CacheService checks for cached data
    If cache miss: AdminService fetches data
    Data formatted and cached
    Dashboard rendered with data
    Real-time updates via AJAX
```

Code Structure

```
% % % config/
                        # Configuration files
% % % database/
                        # Database migrations and seeds
% % % services/
                       # Business logic services
% % % utils/
                       # Utility functions
% % % views/
                      # EJS templates
% % % public/
                       # Static assets
% % % server.js
                       # Main server file
% % % index.js
                       # Application entry point
```

Development Workflow

<h4>Adding New Features</h4>

Create feature branch

- Implement feature
- Add tests
- Update documentation
- Create pull request

<h4>Database Changes</h4>

- Create migration file
- Update models/services
- Test migration
- Update documentation

<h4>API Changes</h4>

- Update API documentation
- Implement endpoint
- Add validation
- Test with Postman/curl

Testing

describe('OrderService', () => {

```
<h4>Unit Tests</h4>
```

```
.get('/orders')
       .expect(200);
     expect(response.body.orders).toBeDefined();
  });
});
       config/
                         # Configuration files
                     # Database migrations and seeds
# Business logic services
# Utility functions
      database/
      services/
응 응 응
 % % utils/
       views/
                         # EJS templates
% % % public/
                        # Static assets
% % % server.js
                         # Main server file
                         # Application entry point
% % % index.js
<strong>Code Standards</strong>
<h4>JavaScript Style</h4>
    • Use ES6+ features
    • Prefer async/await over callbacks
    • Use meaningful variable names
    • Add JSDoc comments for functions
<h4>Error Handling</h4>
try {
  const result = await someAsyncOperation();
  return result;
} catch (error) {
  logger.error('Operation failed:', error);
  throw new Error('Operation failed');
}
                    # Configuration files
# Database migrations and seeds
# Business logic services
# Utility functions
      config/
 % % database/
% % %
      services/
% % % utils/
                        # EJS templates
왕 왕 왕
      views/
                        # Static assets
% % % public/
       server.js
                         # Main server file
# Application entry point
응 응 응
% % % index.js
<h4>Logging</h4>
logger.info('Order created', {
  orderId: order.id,
  businessId: order.business_id,
  customerName: order.customer_name
});
% % % config/
                          # Configuration files
% % % database/
                          # Database migrations and seeds
```

```
% % % services/
% % % utils/
% % views/
% % public/
% % % server.js
% % % index.js
# Business logic services
# Utility functions
# EJS templates
# Static assets
# Main server file
# Application entry point
```

Ø=ÜÚ Additional Resources

Documentation

- Express.js Documentation
- Knex.js Documentation
- WhatsApp Web.js Documentation
- PostgreSQL Documentation

Tools

- API Testing: Postman, Insomnia
- Database Management: pgAdmin, DBeaver
- Monitoring: PM2, Winston
- Development: VS Code, WebStorm

Best Practices

- Regular security updates
- Database backups
- Performance monitoring
- Code reviews
- Documentation updates

Technical Support
For technical questions or issues, contact:

- Email: tech@novi.com
- GitHub: Create an issue in the repository
- Documentation: Check the docs folder

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