Will Smith

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EDUCATION

Davidson College Davidson, NC

Bachelor of Arts, Economics, Minor in Applied Mathematics

Expected May 2021

- Cumulative GPA: 3.80 Major GPA: 3.85
- Select Coursework: Econometrics, Microeconomic Theory, Latin American Economic Development, Calculus, Linear Algebra

Adjacent Academies – Davidson in Silicon Valley

Spring 2020 - San Francisco, CA

- **Program:** Connecting liberal arts students to the dynamic tech hub in the Bay Area through intensive, project-based web development, learning, and networking with tech and business professionals
- Coursework: Critical Web Design, Explorations in Computer Science, Science Fiction and Technology, Practicum

<u>Pontificia Universidad Católica del Perú</u> – *Institute for Study Abroad (IFSA)*

Fall 2019 - Lima, Peru

- Program: Linguistic and cultural immersion through homestay with local family and enriching travel opportunities
- Coursework: Agrarian Economics, Prehistory and Civilizations of Peru, Peruvian Social Reality, Advanced Spanish Writing

EXPERIENCE

Summit Coffee Co. - Barista

August 2018 – May 2019 - **Davidson, NC**

- Worked and communicated effectively with coworkers to deliver excellent service, drinks, and food to customers
- Collaborated to prepare the café for expected demand and improve craft of making coffee drinks
- During high-volume rushes, facilitated and managed necessary tasks to optimize customer experience and team morale

Waffle House, Inc. – Operations Intern

June - July 2018 - Atlanta, GA and Birmingham, AL

- Trained as a Unit Manager, ensuring outstanding service to customers and efficient operation of the restaurant unit
- Shadowed heads of People, Real Estate, Sales, Controlling, and Operations at the Support Team headquarters in Atlanta
- Learned from Co-Founder, Joe Rogers, Jr., the priority of people over profits when building a successful service operation
- Conducted inventory and shift preparation, recording critical details of food cost and discipline of procedures

Royal Cup Coffee and Tea – Supply Chain Analyst

Summer 2017 - Birmingham, AL

- Observed and analyzed processes in Royal Cup's direct shipping warehouse to target actions for improved cost efficiency
- Tabulated case quantities, prices, and sales frequency of 264 products shipped in less-than-case quantities ("eaches")
- "Picked" orders manually in the warehouse to gain insight into both general and specific operations needs
- Recommended specific updates to Royal Cup's selection of products available as "eaches" to home and business customers

LEADERSHIP AND CAMPUS INVOLVEMENT

Davidson Outdoors (DO)

Davidson, NC

Trip Leader Treasurer Spring 2018 – Present

August 2018 – May 2019

- Transformed an antiquated budgeting process by creating a Google cloud-based accounting system to manage the \$100,000+ organizational budget, tabulating all expenses and strategically allocating funds for program activities
- Secured our highest-ever budget for FY20, a 17% increase, by emphasizing these improvements through grant requests
- Lead and instruct Davidson College students during excursions such as backpacking and the first-year "Odyssey" program
- Facilitate the personal and group development of 8-person crews by incorporating select challenges, such as backpacking, canoeing, and navigating a challenge course

Reformed University Fellowship (RUF) – Student Member

August 2017 – Present - Davidson, NC

SKILLS & INTERESTS

- Proficient in Microsoft Office (Excel, Word, Outlook, PowerPoint), statistical packages STATA and R
- Actively learning and working in JavaScript, HTML, CSS, Python
- Speak and write fluently in Spanish as a result of six years of courses and living in Lima, Peru for the fall of 2019
- Learning about innovators and companies that challenge the status quo in their industries
- Most interested in utilizing my expanding skill set to facilitate and streamline business and productive operations