Wes Day Lead Software Developer

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I will provide the Technical Leadership you need to get ahead of the competition.

Overview

- Software Development Lead with experience in all areas of the software development process from requirements gathering, architecture, agile project planning, coding and code review, and Continuous Delivery
- Experience leading multiple teams simultaneously on successful projects for a global Fortune 500 company
- Over a decade of relevant work experience and deliberate practice
- Computer Engineering degree from Texas A&M

Relevant Experience



United Airlines, Houston/TX (May 1999 to Present)

I started at Continental (now United) Airlines as a junior Developer and have held various titles from Tech-Lead, Manager, and Senior Manager.

I currently work as hands-on *Architect* in the area of Seats eCommerce.

This encompasses the services for Seat Maps you see on <u>united.com</u>, mobile app, and gate displays (along with various other channels) and provides features such as *selling seat upgrades*. This is primarily a .Net stack though we integrate with various other kinds of apps including a back-end mainframe reservations system.

The Seats portfolio also includes a high-performance Seats Re-accommodation Engine (SRE) our team built from scratch. SRE finds the *optimal passenger seating* arrangement when aircraft swaps occur. SRE must do this *sub-second* especially during massive schedule changes which affect millions of reservations. SRE is implemented in C# with MongoDB as the database. Logs are sent to Kafka for consumption by the operations and reporting systems (ELK stack and Tibco Spotfire).

Other Experience at United

I have served as a development lead or developer on successful applications for various business areas over the years including:

- Onboard Wi-Fi Portal (Linux, Docker, Golang)
- United Notifications Platform
 - Customer Notifications
 - o Angular, C#, MongoDB
- Upgrades

- o Complimentary and Paid customer upgrade services
- o C#, WCF, MongoDB
- Customer Loyalty Services
 - o United's Mileage Plus Program
 - o C#, WCF, Oracle, DB2
- Deadhead Booking Engine (C#, WCF, SharePoint)
- Crew Member Grievance Administration (C#, WCF, MS SQL)
- Inflight Records
 - o Flight Attendant administrative services
 - o C#, Asmx, MS SQL
- Segment Audit Tool
 - o Travel Agent booking audit tool using C#
 - Integration with mainframe reservations systems operated by Worldspan, Amadeus, and Sabre.
- Flight Firming
 - o Checks for duplicate or invalid customer bookings
 - o C++, C#, Prolog
- Airframe
 - o Integration layer for the mainframe reservations system
 - o Coded in C++ with a DCOM interface
 - Alternate versions implanted in Java and C#
- "// Gateway"
 - o Mainframe integration layer which allows off-host apps to generate interactive mainframe screens.
 - o Java
- Airport Gate Management
 - o VB6

EDUCATION



Graduated May 1999 - Texas A&M University, College Station TX

BS, Computer Engineering

WORK STATUS

US - I am authorized to work in this country for any employer.

REFERENCES

Available upon request.