

Mr Aleksandr Leimberg 29 Truman Street Bentley Doncaster DN5 0BZ

6 April 2024

# Visit Yorkshirewater.com

- Pay your bill
- Change the way you pay
- Let us know you're moving
- ✓ Free call back



Mon - Fri 8am - 6pm, Sat 9am - 5pm

**>>** 0345 1 24 24 24

Your customer reference number:

5385 2893 0010 0004

# Your water & sewerage bill

## **New Account**

Your new account was opened on :

21 Mar 2024

#### Your charges

The charges at this property are based on an assessed charge

## This bill

21 Mar 2024 to 31 Mar 2025

New bill amount

£434.13

Your payments are due in 2 half yearly instalments.

1st Payment - Due now

2nd Payment - 1 Oct 24 **£211.10** 

£223.03

**Balance** 

£434.13

£223.03 due now.

Paying is simple - just see below for details.

# Assessed charge

We couldn't fit a meter at this property. Your charges are based on a flat or terraced property.

Please let us know if the number of occupiers reduces to a single person or the property becomes empty, as this will lower the amount you pay.

# Paying your bill

### The easiest way **Direct Debit**

- Spread the cost
- Never miss a payment
- Fast, simple and easy to set up

Visit yorkshirewater.com/directdebit or give us a call

By card: Visit yorkshirewater.com/ payment or call our 24/7 automated telephone service on 0345 1 247 247

**J** PayPoint: Pay free of charge (cash only)

Post Office: Pay using cash or debit card

**By cheque**: Payable to Yorkshire Water. Post to: PO Box 52, Bradford, BD3 7YD

**m** Bank: Take your payment slip or transfer online using:

Sort code: 57-49-55 Account number: 11111111

Include your reference number from the

top of this bill

#### bank giro credit 🚳 Payment due now Customer reference number 158 5385 2893 0010 0004 7458 208 223.03 24 Signature CASH -oop 01274 262281 6331 6201 1372 4247 063 NatWest Collection Account, Yorkshire Water CHEQUE Cashiers stamp Sorting code number and initials DN5 OBZ 57-74-58 £

Please do not fold or staple this counterfoil. Please do not mark or write below this line

# Your charges explained

21 Mar 2024 to 31 Mar 2025



### Water

The assessed water charge for your home, for supplying you with safe drinking water

£190.54



### Sewerage

The assessed sewerage charge for your home, to take away and treat the water you use. This charge also includes water that drains from roads and footpaths into public sewers.

£185.98



### **Surface Water**

The charge for taking away surface water (e.g. rainwater) from your home and into the public sewers. If surface water doesn't drain into public sewers from your home, please get in touch about a rebate.

f57.61

Charges

£434.13

# Frequently asked questions



### How do I let you know I'm moving home?

It's easy to let us know you are moving, just visit yorkshirewater.com/moving and give us your new



#### What should I do if I need extra help paying my bill?

There are lots of ways we can make your bill more affordable to you. Visit yorkshirewater.com/helptopay or give us a call on 0345 1 24 24 24. We'd be happy to talk through the options.



### What happens if we don't get things right?

We aim to get things right first time, but if this doesn't happen, please get in touch as soon as possible on 0345 1 24 24 24. You'll find our codes of practice including how to submit feedback at

#### vorkshirewater.com/policies

For free independent advice and support there is also CCW - The voice for water consumers. They can be contacted on 0300 034 2222.



### What do you do with my data?

We take compliance with data protection law very seriously, and our privacy notice fully explains what we'll do with your personal information. Find out more at yorkshirewater.com/privacy.

## You can get large print, Braille or an audio version of your bill.







Loop 01274 262281

## Problem with your water or sewerage? Call us on 0345 1 24 24 24

Registered office: Yorkshire Water Services Limited, Western House, Halifax Road, Bradford BD6 2SZ. Registered in England and Wales No. 2366682

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#### bank giro credit 🤏 Payment due by 1 October 2024 158 5385 2893 0010 0004 7458 211.10 208 24 CASH Date 6331 6201 1372 4247 063 NatWest Collection Account, Yorkshire Water CHEQUE ortina code number and initials DN5 OBZ 57-74-58 f ease do not fold or staple this counterfoil. Please do not mark or write below this line

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# Paying your bill

## The easiest way **Direct Debit**

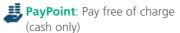
Spread the cost

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