TECHNICAL SKILLS

PROGRAMMING LANGUAGES

- **Python** — 5 Years
  Pandas, Requests, BS4, Matplotlib
- **SQL** — 5 years
  PostgreSQL, MySQL, SQLite
- **C#** — 3 years
  Forms, LINQ, EF, Blazor
- **PowerShell** — 3 years
  Cmdlets, Scripting, File Management
- **JavaScript** — 5 Years
  jQuery, D3.js, leaflet.js
- **Visual Basic** — 5 Years
  Excel Macros

SOFTWARE AND SERVICES

- **PowerBI**
  Live task monitoring dashboards, DAX
- **Snowflake**
  Data Lakes, Structure Design, Data tasks
- **GitHub**
  Version control, CI/CD workflows
- **Salesforce**
  Data exporting, Onboarding dashboards
- **Microsoft Office Suite**
  Advanced Excel, Access, Copilot
- **JIRA**
  Detailed bug reporting, Escalations

- **AWS**
  S3 Buckets, Lambda, EBS, EC2
- **Apache Airflow**
  ETL pipelines, DAGs, Data Warehousing
- **PGAdmin4**
  Database management and querying
- **Docker**
  Containerized apps for deployment
- **Azure Cloud Services**
  Personal project application hosting
- **Slack**
  Slack Bots, Real time status reporting

EXPERIENCE

2021-2024 **IMAGINE LEARNING SOFTWARE**   **Remote**
Data Analyst & Technical Services Engineer
- Validated student and educator data to ensure faultless creation of accounts within all Imagine Learning core and supplemental products
- Worked on multiple python and C# development projects for internal tools designed to increase quality of life and efficiency for multiple teams within the customer success department
- Established new automated systems and procedures for daily SFTP customers, coordinating teams internationally to ensure all school districts were successfully processed with user accounts and course enrollments each morning without issue
- Lead and developed training programs for multiple product onboarding systems and internal data security protocols
- Thoroughly tested all products to prevent the entry of invalid student data, safeguarding the accuracy and reliability of the system and avoiding PII violations

2020 **SUPER BOWL LIV FOOTBALL OPERATIONS**   **Miami, FL**
Football Operations Assistant – Kansas City Chiefs

2019-2020 **MIAMI DOLPHINS FOOTBALL**   **Davie, FL**
Equipment Staff Assistant

2018-2019 **UNIVERSITY OF SOUTH FLORIDA FOOTBALL**   **Tampa, FL**
Equipment Intern

2018 **SUPER BOWL LII FOOTBALL OPERATIONS**   **Minneapolis, MN**
Volunteer Ball Handler – NFL Operations

EDUCATION

UNIVERSITY OF MINNESOTA – TWIN CITIES   **Minneapolis, MN**
Data Visualization and Analytics Professional Certificate
- Completed a 24-week intensive professional certification in Data Visualization and Analytics, mastering techniques in data collection, data cleaning, database querying, statistical analysis, and data visualization.
- Developed and presented multiple projects, demonstrating proficiency in data visualization and analytical techniques.

UNIVERSITY OF MINNESOTA – TWIN CITES   **Minneapolis, MN**
Bachelor of Science in Sport Management
College of Education and Human Development
- Focused research on fan loyalty and its development for professional sporting clubs