

William Gjedsted

415-672-4817 | wgjedste@gmail.com | San Francisco, CA

Customer service oriented professional, with background in food service. Highly proficient in problem resolution, task management, and customer retention. I'm seeking to contribute my education and service skills with a growing company.

Education & Technical Proficiencies

Bachelor of Arts in Humanities & Cultural Studies (2016)

Double Minor: Ecology and Environmental Studies, Communications

Dominican University of California, San Rafael, CA

Professional Experience

Barzotto, San Francisco, CA

August 2019 – Present

Server

- Moderated waitlist and phone calls during peak service hours
- Maintained an comprehensive knowledge of rotating menu items as well specific ingredients
- Ensured optimal guest experience by seating guests, serving dishes, and removing dinnerware promptly and with a positive attitude

Streamline Café, San Francisco, CA

March 2018 – March 2019

Line Cook

- Handled food and product orders. Verified all shipments received, were on par with invoices
- Produced high-quality brunch plates with proper presentation in accordance with head chef
- Provide guidance to junior level kitchen staff members, including cooking, food prep, and dish plating
- Performed general and specific cleaning tasks to comply with health and safety standards

Gus's Community Market, San Francisco, CA

September 2016 – November 2017

Grocery Clerk

- Acted as point of contact between food purveyors, department supervisors, and maintenance technicians
- Organized and maintained all inventory, including back stock and verified all food items were properly dated and organized
- Responded to inquires in person and over the telephone in a timely and courteous manner
- Kept track of all produce product codes, along with individual item locations through out the store

Dominican University of California, San Rafael, CA

August 2014 – May 2015

Research Assistant

Communication Skills:

- Regularly presented in front of groups of up to 30 – 40 people
- Handled filming and editing for Dominican Athletics
- Hosted weekly radio show on radio.dominican.edu for over two years

Administrative Skills:

- Collected and analyzed data for Dominican Department of Natural Sciences
- Strong proficiency in Microsoft Office
- Basic proficiency in HTML, CSS, JavaScript, and SQL