William Gjedsted

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Github | Linkedin | Website

Design-oriented Web Developer professional, with a background in customer service. Highly proficient in problem resolution, task management, and customer retention.

Education & Technical Proficiencies

Full-Stack Immersion &
Intro Frontend Development Certificates (2021)
CareerFoundry, Remote

Bachelor of Arts in Humanities & Cultural Studies (2016)
Double Minor: Ecology and Environmental Studies, Communications
Dominican University of California, San Rafael, CA

Business Proficiency

- Programming Languages: HTML5, CSS3, and JavaScript
- Rational Databases: MySQL and PostgreSQL
- Frameworks & Libraries: jQuery, Bootstrap, React, and Angular

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Projects

- Developed a web application using an external API to display information on 1000+ Pokémon
- Utilized a non-relational database (MongoDB) to create a Rest API, which stored information on movies, directors, and film genres
- Created client-side application using Angular and Sass, which allowed users to browse films, register an account, and save their favorite movies
- Built a mobile chat application using React Native, Expo, and Google Firebase

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Professional Experience

B Star, San Francisco, CA   October 2020 – Present
Server
- Responded to inquires in person and over the telephone in a timely and courteous manner
- Independently handled opening and closing front of house duties

Barzotto, San Francisco, CA   August 2019 – March 2020
Server
- Moderated waitlist and phone calls during peak service hours
- Maintained a comprehensive knowledge of rotating menu items as well as specific ingredients

Streamline Café, San Francisco, CA   March 2018 – March 2019
Line Cook
- Handled food and product orders. Verified all shipments received, were on par with invoices
- Provide guidance to junior level kitchen staff members, including cooking, food prep, and dish platting