

A Tale of Two Tasks: Data Control and Modeling

Wayne D. Gray

Beyond OpenData Sharing: Making Sense of Massive Data Sets

Milliseconds Matter: An Introduction to Microstrategies and to Their Use in Describing and Predicting Interactive Behavior

Wayne D. Gray and Deborah A. Boehm-Davis
George Mason University

Interactive behavior is constrained by the design of the artifacts available (e.g., a mouse and button) as well as by the ways in which elementary cognitive, perceptual, and motor operations can be combined. Any 2 basic activities, for example, (a) moving to and (b) clicking on a button, can be combined to yield a limited number of microstrategies. The results of an experimental study suggest that alternative microstrategies can be deployed that shave milliseconds from routine interactive behavior. Data from a usability study are used to explore the potential of microstrategies for (a) bracketing the range of individual performance, (b) profiling individual differences, and (c) diagnosing mismatches between expected and obtained performance. These 2 studies support the arguments that the microstrategies deployed can be sensitive to small features of an interface and that task analyses at the millisecond level can inform design.

Interactive technology consists of two parts: the interactive device used to input user commands and the interactive object to which the commands are directed. The direct-manipulation interface is a common interactive technology that uses a mouse and keyboard (interactive devices) to operate on buttons, text, icons,

of low-level processes is supported by research. For example, changing information gathering from an eye movement to a mouse movement influenced the decision-making strategies adopted in a classic decision-making paradigm (Lohse & Johnson, 1996). When the cost of making a move in solving simple puzzles

Beyond Open Data Sharing

- High bandwidth data collection with well formatted records, easy to reuse documentation, and ability to address new questions after the data is collected
- Tools that will aggregate sampled data to form meaningful units at different levels of analysis
- Visualizing and exploring data in terms of sequence, co-occurrence, and other patterns
- Newell's Dream: Automated or semi-automated protocol analyses, which enable theory-based parsing of log files to form runnable cognitive models



Then & Now

- MacSHAPA
 - MacSHAPA (1995's) - Submarine Commanders: managing complexity of verbal and action protocols
 - MacSHAPA Cognitive Metrics Profiling
- Action Protocol Tracer
 - Finite state grammars for pattern recognition in action protocol data
- SANLab
 - SANLab - tool for Stochastic Analytic Network modeling +++
 - Newell's Dream: Automating production of cognitive models from behaviorial/action protocol analysis

Experience with MacSHAPA

- Submariners (\approx 1995 to 2000)
- Tool for examining output of computational cognitive modeling

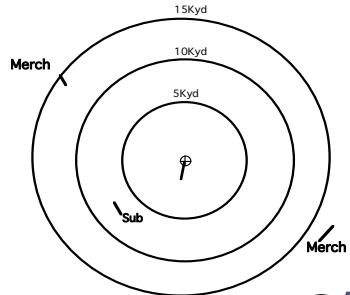
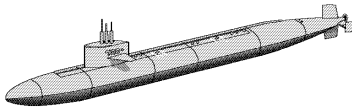
Project Nemo, or, Subgoaling Submariners

A Joint University-Navy
University
Hum

Collaboration
Ph.D.
ition

≈ 1996

...schenbaum, Ph.D.
Warfare Center Division
Newport, RI



Seven Phased Approach

- Phase 1: Data Collection using simulation (at NUWC) -->**COMPLETED**<--
- Phase 2: Encoding protocols from Phase 1 -->**COMPLETED**<--
- Phase 3: Development of scaled simulation (scaled world) -->**COMPLETED**<--
- Phase 4: Development of preliminary computational cognitive models ****CURRENT****
- Phase 5: Data Collection using scaled world ****CURRENT****
- Phase 6: Analysis of data and refinement of models
- Phase 7: Modifications of suite of models and scaled world as deliverables

≈ 1996



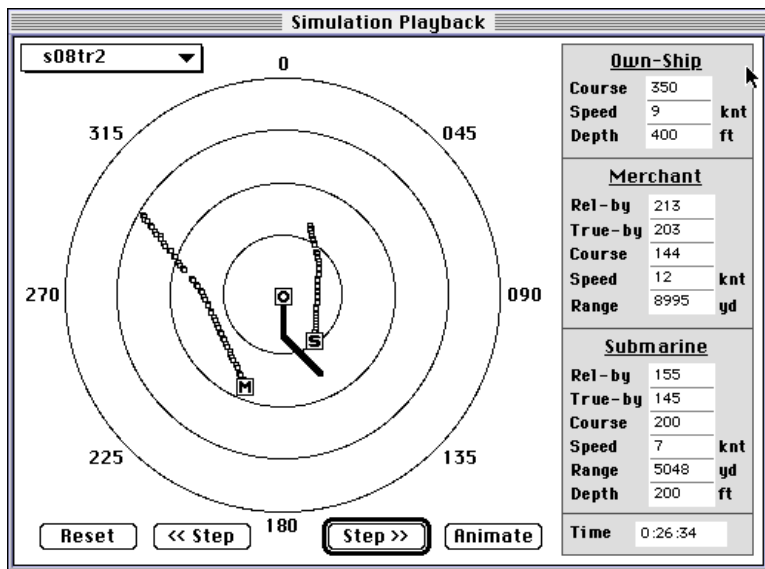
Table 2: Segment Shown in Table 1 Following Resegmentation and Encoding of Goals by the Experimenters

| Time | L1 | L2 | L3 | Operator | Info-Source | Ship | Attribute | Value | Duration |
|--------|----|-------------------------|----|-------------|-------------------------|------|---------------|------------|----------|
| 62.428 | | DETECT-SUB | | | | | | | |
| 63.98 | | | | DISPLAY-NAV | SONAR-NB-TOWED | | | | |
| 66.82 | | | | QUERY | NBT-WATERFALL | | | | |
| | | | | RECEIVE | NBT-WATERFALL | SUB | ON-SONAR | NO | 4.221 |
| | | POP | | | | | | | |
| | | LOCALIZE-MERC | | | | | | | |
| | | SET-TRACKER | | | | | | | |
| 67.02 | | | | SET-TRACKER | SONAR-NB-TOWED | MERC | | | |
| 68.201 | | | | RECEIVE | NBT-WATERFALL | MERC | ON-SONAR | YES | 4.221 |
| 68.201 | | | | RECEIVE | NBT-WATERFALL | MERC | BEARING | BEAM | 4.221 |
| 68.201 | | | | RECEIVE | NBT-WATERFALL | MERC | TRACKING | YES | 4.221 |
| | | POP | | | | | | | |
| | | DETERMINE-CONICAL-ANGLE | | | | | | | |
| 70.063 | | | | QUERY | NBT-CONICAL-ANGLE-FIELD | MERC | CONICAL-ANGLE | | |
| 70.724 | | | | RECEIVE | NBT-CONICAL-ANGLE-FIELD | MERC | CONICAL-ANGLE | 82.15 | 0.661 |
| | | POP | | | | | | | |
| | | DETERMINE-BY | | | | | | | |
| 71.111 | | | | QUERY | NBT-BEARING-FIELD | MERC | BEARING | | |
| 72.088 | | | | RECEIVE | NBT-BEARING-FIELD | MERC | BEARING | 152_OR_314 | 0.977 |
| | | POP | | | | | | | |
| | | DETERMINE-SNR | | | | | | | |
| 72.393 | | | | QUERY | NBT-SNR-FIELD | MERC | SNR | | |
| 72.987 | | | | RECEIVE | NBT-SNR-FIELD | MERC | SNR | 6.63 | 0.594 |
| | | POP | | | | | | | |
| | | EVALUATE-ARRAY-STATUS | | | | | | | |
| 74.635 | | | | QUERY | NBT-ARRAY-STATUS-FIELD | OS | ARRAY | | |
| 75.601 | | | | RECEIVE | NBT-ARRAY-STATUS-FIELD | OS | ARRAY | STABLE | 0.966 |
| | | POP | | | | | | | |

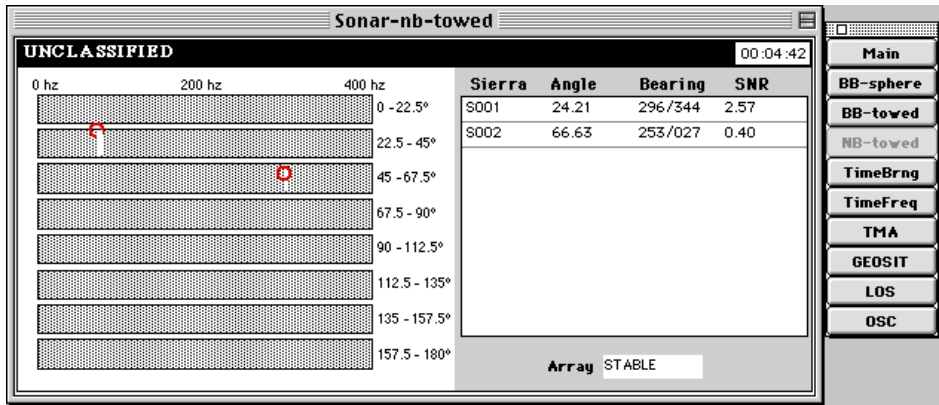
Note: The headings are the same as in Table 1 with the addition of three fields for goals and subgoals: levels 1 (L1), 2 (L2), and 3 (L3). No L3 goals are encoded in this segment.

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Phase 2: Tool Development -- To facilitate Encoding of Data we developed a Tool to playback the files collected at NUWC



Phase 3: NED



One of Ned's 10 displays that AOs use for situation assessment. In data-collection mode, all AO interactions with Ned are recorded and time stamped at 60hz (16.67 msec); along with the current state of the simulation (truth!)

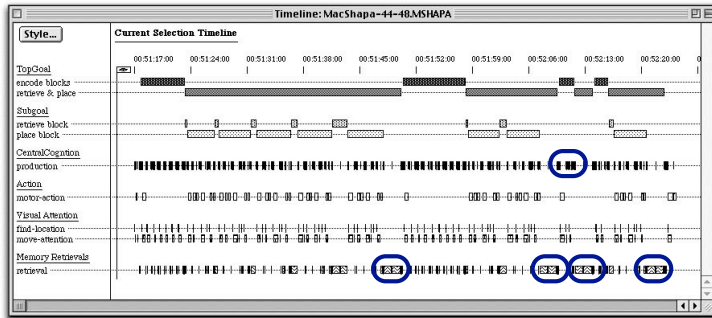


Experience with MacSHAPA

- Submariners (\approx 1995 to 2000)
- **Tool for examining output of computational cognitive modeling**

Visualizing the Output of a Process Model (ACT-R)

- ? We were asking whether we could use this approach to develop a predictions of cognitive workload by identifying tasks or subtasks where the resource demands are excessive
- Especially places where the using the system (i.e., the structure of the interactive system) consumes resources required for doing the task



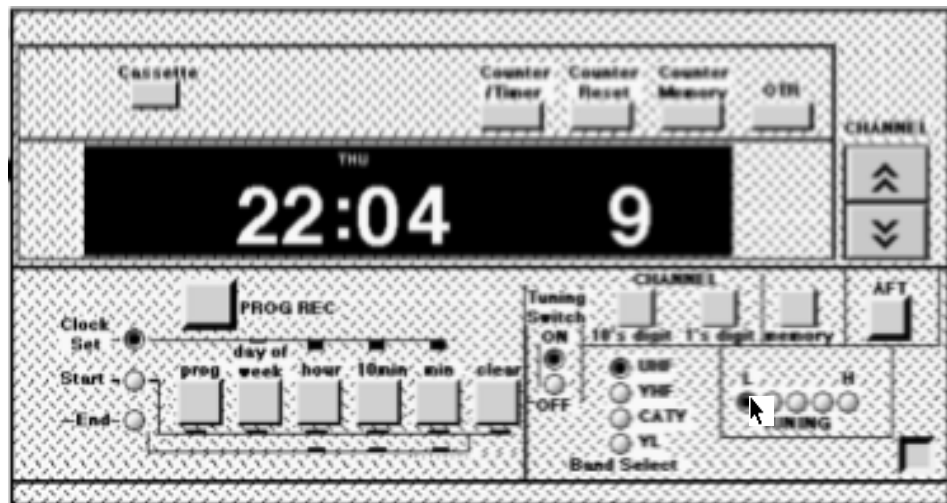
Our Focus was on Discrete Action Protocols

- E.g. Mouse clicks, key presses collected by a computer system
- Characteristics:
 - A large volume of protocols can be easily collected
 - High temporal resolution (e.g. 16.67 msec)
 - Constrained and easy to interpret (compared to verbal protocols)
 - Easy to aggregate across subjects

But, approach could be applied to any data process data that could be encoded in SHAPA spreadsheets

Action protocol analysis

- Two approaches to do the analysis:
 - Exploratory: searching for possible patterns in the protocols
 - Confirmatory: Looking for evidence supporting the researcher's theory
 - Both approaches require some kind of pattern matching to patterns generated by the researcher
- Automatic (or semi-automatic) protocol analyzer
 - Reduce effort
 - Increase objectivity

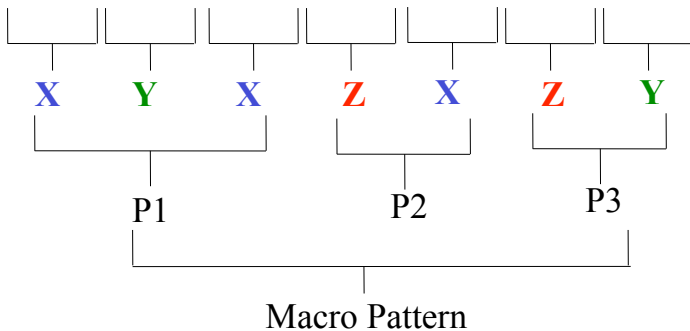


| CURTIME | WINDOW | BUTTON | REC-MODE | PR | CLOCK | PROGNUM | CHANNEL | DOV | WEEK? | POWER? | KP-HOUR | KP-10MIN | KP-MIN |
|---------|----------------|-----------------|---------------|-----|-------|---------|---------|-----|-------|--------|---------|----------|--------|
| 141802 | SHOW-INFO-WIN | Start Trial | CLICKON | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL |
| 141802 | VCR-WINDOW | Start Trial | CLOCKSET-MODE | OFF | 15 00 | NONE | NIL | NIL | NIL | NIL | 15 | 0 | 0 |
| 141865 | VCR-WINDOW | NIL | VCR-LEAVE | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL |
| 141924 | VCR-WINDOW | NIL | VCR-LEAVE | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL |
| 142047 | VCR-WINDOW | START-RADIO-BUT | START-MODE | OFF | E EE | 1 | 15 WED | NIL | ON | E | E | E | E |
| 142097 | VCR-WINDOW | DAY-OF-WEEK | START-MODE | OFF | 15 00 | 1 | 15 WED | NIL | ON | | 15 | 0 | 0 |
| 142202 | VCR-WINDOW | DAY-OF-WEEK | START-MODE | OFF | 15 00 | 1 | 15 THU | NIL | ON | | 15 | 0 | 0 |
| 142213 | VCR-WINDOW | DAY-OF-WEEK | START-MODE | OFF | 15 00 | 1 | 15 FRI | NIL | ON | | 15 | 0 | 0 |
| 142230 | VCR-WINDOW | DAY-OF-WEEK | START-MODE | OFF | 15 00 | 1 | 15 SAT | NIL | ON | | 15 | 0 | 0 |
| 142241 | VCR-WINDOW | DAY-OF-WEEK | START-MODE | OFF | 15 00 | 1 | 15 SUN | NIL | ON | | 15 | 0 | 0 |
| 142271 | VCR-WINDOW | DAY-OF-WEEK | START-MODE | OFF | 15 00 | 1 | 15 MON | NIL | ON | | 15 | 0 | 0 |
| 142307 | VCR-WINDOW | DAY-OF-WEEK | START-MODE | OFF | 15 00 | 1 | 15 TUE | NIL | ON | | 15 | 0 | 0 |
| 142453 | VCR-WINDOW | HOUR | START-MODE | OFF | 16 00 | 1 | 15 TUE | NIL | ON | | 16 | 0 | 0 |
| 142483 | VCR-WINDOW | HOUR | START-MODE | OFF | 17 00 | 1 | 15 TUE | NIL | ON | | 17 | 0 | 0 |
| 142512 | VCR-WINDOW | HOUR | START-MODE | OFF | 18 00 | 1 | 15 TUE | NIL | ON | | 18 | 0 | 0 |
| 142529 | VCR-WINDOW | HOUR | START-MODE | OFF | 19 00 | 1 | 15 TUE | NIL | ON | | 19 | 0 | 0 |
| 142550 | VCR-WINDOW | HOUR | START-MODE | OFF | 20 00 | 1 | 15 TUE | NIL | ON | | 20 | 0 | 0 |
| 142579 | VCR-WINDOW | HOUR | START-MODE | OFF | 21 00 | 1 | 15 TUE | NIL | ON | | 21 | 0 | 0 |
| 142621 | VCR-WINDOW | HOUR | START-MODE | OFF | 22 00 | 1 | 15 TUE | NIL | ON | | 22 | 0 | 0 |
| 142650 | VCR-WINDOW | HOUR | START-MODE | OFF | 23 00 | 1 | 15 TUE | NIL | ON | | 23 | 0 | 0 |
| 142730 | VCR-WINDOW | 10MIN | START-MODE | OFF | 23 10 | 1 | 15 TUE | NIL | ON | | 23 | 1 | 0 |
| 142824 | VCR-WINDOW | 10MIN | START-MODE | OFF | 23 20 | 1 | 15 TUE | NIL | ON | | 23 | 2 | 0 |
| 142853 | VCR-WINDOW | 10MIN | START-MODE | OFF | 23 30 | 1 | 15 TUE | NIL | ON | | 23 | 3 | 0 |
| 142909 | VCR-WINDOW | NIL | VCR-LEAVE | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL |
| 142980 | CCL:VCR-WINDOW | CH-DOWN | START-MODE | OFF | 23 30 | 1 | 14 TUE | NIL | ON | | 23 | 3 | 0 |
| 142993 | CCL:VCR-WINDOW | CH-DOWN | START-MODE | OFF | 23 30 | 1 | 13 TUE | NIL | ON | | 23 | 3 | 0 |
| 143066 | CCL:VCR-WINDOW | CH-DOWN | START-MODE | OFF | 23 30 | 1 | 12 TUE | NIL | ON | | 23 | 3 | 0 |
| 143076 | CCL:VCR-WINDOW | CH-DOWN | START-MODE | OFF | 23 30 | 1 | 11 TUE | NIL | ON | | 23 | 3 | 0 |
| 143084 | CCL:VCR-WINDOW | CH-DOWN | START-MODE | OFF | 23 30 | 1 | 10 TUE | NIL | ON | | 23 | 3 | 0 |
| 143092 | CCL:VCR-WINDOW | CH-DOWN | START-MODE | OFF | 23 30 | 1 | 9 TUE | NIL | ON | | 23 | 3 | 0 |
| 143099 | CCL:VCR-WINDOW | CH-DOWN | START-MODE | OFF | 23 30 | 1 | 8 TUE | NIL | ON | | 23 | 3 | 0 |
| 143111 | CCL:VCR-WINDOW | CH-DOWN | START-MODE | OFF | 23 30 | 1 | 7 TUE | NIL | ON | | 23 | 3 | 0 |
| 143132 | CCL:VCR-WINDOW | CH-DOWN | START-MODE | OFF | 23 30 | 1 | 6 TUE | NIL | ON | | 23 | 3 | 0 |
| 143141 | CCL:VCR-WINDOW | CH-DOWN | START-MODE | OFF | 23 30 | 1 | 5 TUE | NIL | ON | | 23 | 3 | 0 |
| 143150 | CCL:VCR-WINDOW | CH-DOWN | START-MODE | OFF | 23 30 | 1 | 4 TUE | NIL | ON | | 23 | 3 | 0 |
| 143178 | CCL:VCR-WINDOW | CH-DOWN | START-MODE | OFF | 23 30 | 1 | 3 TUE | NIL | ON | | 23 | 3 | 0 |
| 143194 | CCL:VCR-WINDOW | CH-DOWN | START-MODE | OFF | 23 30 | 1 | 2 TUE | NIL | ON | | 23 | 3 | 0 |
| 143220 | CCL:VCR-WINDOW | CH-DOWN | START-MODE | OFF | 23 30 | 1 | 1 TUE | NIL | ON | | 23 | 3 | 0 |
| 143255 | VCR-WINDOW | NIL | VCR-LEAVE | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL |
| 143324 | VCR-WINDOW | END-RADIO-BUT | END-MODE | OFF | E EE | 1 | 15 NIL | NIL | ON | E | E | E | E |
| 143343 | VCR-WINDOW | NIL | VCR-LEAVE | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL |
| 143371 | VCR-WINDOW | NIL | VCR-LEAVE | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL |
| 143556 | VCR-WINDOW | HOUR | END-MODE | OFF | 23 30 | 1 | 1 NIL | NIL | ON | | 23 | 3 | 0 |
| 143707 | VCR-WINDOW | NIL | VCR-LEAVE | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL |
| 143755 | VCR-WINDOW | NIL | VCR-LEAVE | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL |
| 143836 | VCR-WINDOW | CS-RADIO-BUT | CLOCKSET-MODE | OFF | 15 00 | NONE | 15 WED | NIL | ON | | 15 | 0 | 0 |
| 143902 | VCR-WINDOW | PROGREC | CLOCKSET-MODE | ON | 15 00 | NONE | NIL WED | NIL | ON | | 15 | 0 | 0 |
| 143943 | VCR-WINDOW | NIL | VCR-LEAVE | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL |
| 144008 | SHOW-INFO-WIN | Stop Trial | CLICKON | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL |
| 144008 | ERROR-TRIAL | RESET | SHOW-ET | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL |
| 144028 | SHOW-INFO-WIN | NIL | SW-LEAVE | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL |

Finding patterns in data

- A sequential stream of discrete action protocol

A B C B C F A B C D F G A B C D F G B C F B A F.....



1st level -
Grouping

2nd level -
Hierarchy

Structure of ACT-PRO

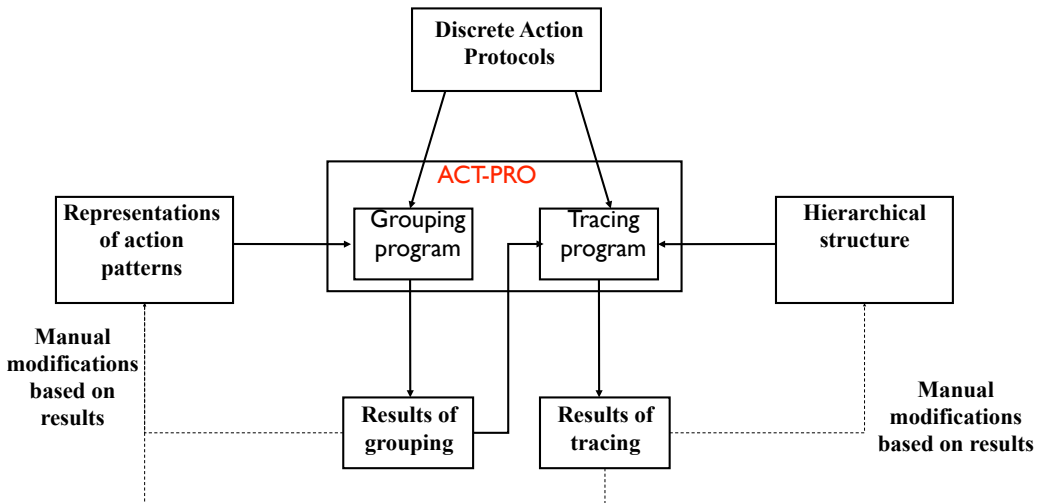


Table 2
Grammar That Captures Variations of the Action Sequence
Formed by Pressing the Buttons Channel, Up-Arrow,
Down-Arrow, and Enter

| | |
|--|-----|
| SET-CHANNEL: [Object1][Object2][Object3] | (1) |
| [Object1] → <i>channel</i> | (2) |
| [Object2] → <i>up-arrow</i> | (3) |
| [Object2] → <i>down-arrow</i> | (4) |
| [Object2] → <i>up-arrow</i> [Object2] | (5) |
| [Object2] → <i>down-arrow</i> [Object2] | (6) |
| [Object2] → <i>enter</i> [Object2] | (7) |
| [Object3] → <i>enter</i> | (8) |

Table 3
An Example of the Trace and Validation Results of
Using the Hierarchical Goal Structure of Figure 1

| Trace | Validation results |
|----------------------------|--------------------|
| Push goal: PROGRAM-SHOW | Push goal match |
| Push goal: SET-START-TIME | Push goal match |
| Push goal: SET-START-HOUR | Push goal match |
| Action: <i>start-hour</i> | |
| Action: <i>start-hour</i> | |
| Pop goal: SET-START-HOUR | Pop goal match |
| Push goal: SET-START-10MIN | Push goal match |
| Action: <i>start-10min</i> | |
| Pop goal: SET-START-10MIN | Pop goal match |
| Pop goal: SET-START-TIME | Pop goal mismatch |
| Push goal: SET-CHANNEL | Push goal match |
| Action: <i>channel</i> | |
| Pop goal: SET-CHANNEL | Pop goal match |
| Push goal: SET-START-TIME | Push goal match |
| Push goal: SET-START-MIN | Push goal match |
| Action: <i>start-min</i> | |
| ... | |

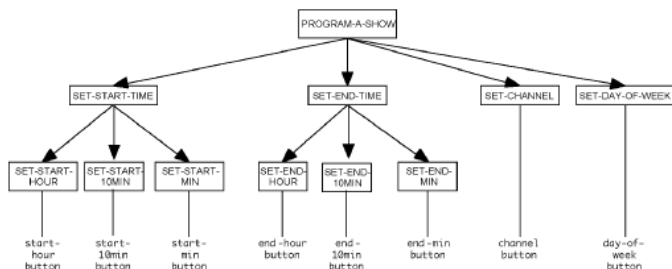
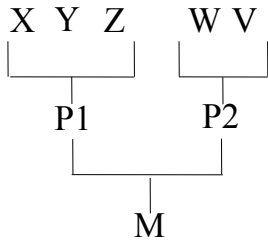
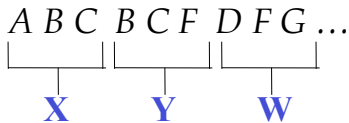


Figure 1. The simplified task-relevant hierarchical goal structure of a VCR interface (Gray, 2000; Gray & Fu, 2000).

Table 3
An Example of the Trace and Validation Results of
Using the Hierarchical Goal Structure of Figure 1

| Trace | Validation results |
|----------------------------|--------------------|
| Push goal: PROGRAM-SHOW | Push goal match |
| Push goal: SET-START-TIME | Push goal match |
| Push goal: SET-START-HOUR | Push goal match |
| Action: <i>start-hour</i> | |
| Action: <i>start-hour</i> | |
| Pop goal: SET-START-HOUR | Pop goal match |
| Push goal: SET-START-10MIN | Push goal match |
| Action: <i>start-10min</i> | |
| Pop goal: SET-START-10MIN | Pop goal match |
| Pop goal: SET-START-TIME | Pop goal mismatch |
| Push goal: SET-CHANNEL | Push goal match |
| Action: <i>channel</i> | |
| Pop goal: SET-CHANNEL | Pop goal match |
| Push goal: SET-START-TIME | Push goal match |
| Push goal: SET-START-MIN | Push goal match |
| Action: <i>start-min</i> | |
| ... | |

Output Trace and Goodness-of-fit



Trace

Push M
 Push P1
 Push X
 Actions: A B C
 Pop X
 Push Y
 Actions: B C F
 Pop Y
 Pop P1
 Push P2
 Push W
 Actions: D F G
 Pop W
 ⋮

Validation Results

Push match
 Push match
 Push match

 Pop match
 Push match

 Pop match
 Pop mismatch
 Push match
 Push match

 Pop match

| |
|--------------|
| W |
| P2 |
| M |

Results

- 64 subjects, 1,228 trials, 51,232 actions
- 8 grammars were constructed for each interface, each representing a structural pattern (a strategy)
- Worst-fitting trial: 81.1%; best-fitting trial: 100% Average: 95.1% of the actions were captured by the grammars
- By inspecting the results, we found change of strategies in different interfaces

- Two different hierarchies were used in the two interfaces
- We also found differences in the higher-level patterns in the two interfaces
- 15,245 higher-level patterns are parsed
- 464 (3%) of the patterns were identified as mismatches between the data and the hierarchy



AT:ST Ratio – Analysis Time to Sequence Time

- Pre-Action Protocol Tracer
 - Gray (2000) estimated as 100:1
 - Analyzed data from 9 Ss, \approx 72 trials
- With the Action Protocol Tracer
 - For the 3 data sets described in the Fu 2001 the building of grammars, on average, took the researchers 2–3 h, and the average running time was about 1 h.
 - 1:10

Then & Now

- MacSHAPA
 - MacSHAPA (1995's) - Submarine Commanders: managing complexity of verbal and action protocols
 - MacSHAPA Cognitive Metrics Profiling
- Action Protocol Tracer
 - Finite state grammars for pattern recognition in action protocol data
- SANLab-CM
 - SANLab - tool for Stochastic Analytic Network Cognitive Modeling
 - Automating production of cognitive models from behavioral/ action protocol analysis

- An extension of the tools used by Gray & John (1993) and Gray & Boehm-Davis (2000) & other studies
- Schweickert in numerous studies

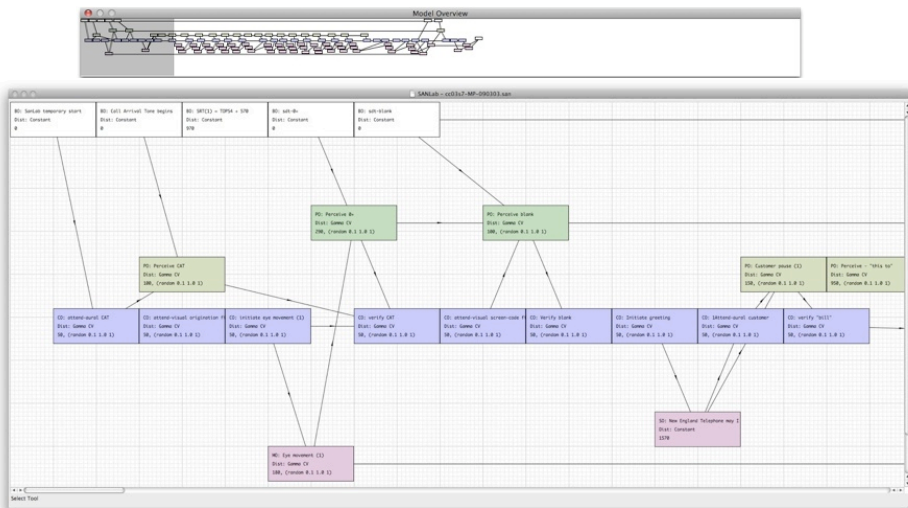
Schweickert, R., Fisher, D. L., & Proctor, R. W. (2003). Steps toward building mathematical and computer models from cognitive task analyses. *Human Factors*, 45(1), 77–103.

Schweickert, R. (1978). A critical path generalization of the additive factor method: Analysis of a Stroop task. *Journal of Mathematical Psychology*, 18(2), 105–139.

Gray, W. D., & Boehm-Davis, D. A. (2000). Milliseconds Matter: An introduction to microstrategies and to their use in describing and predicting interactive behavior. *Journal of Experimental Psychology: Applied*, 6(4), 322–335.

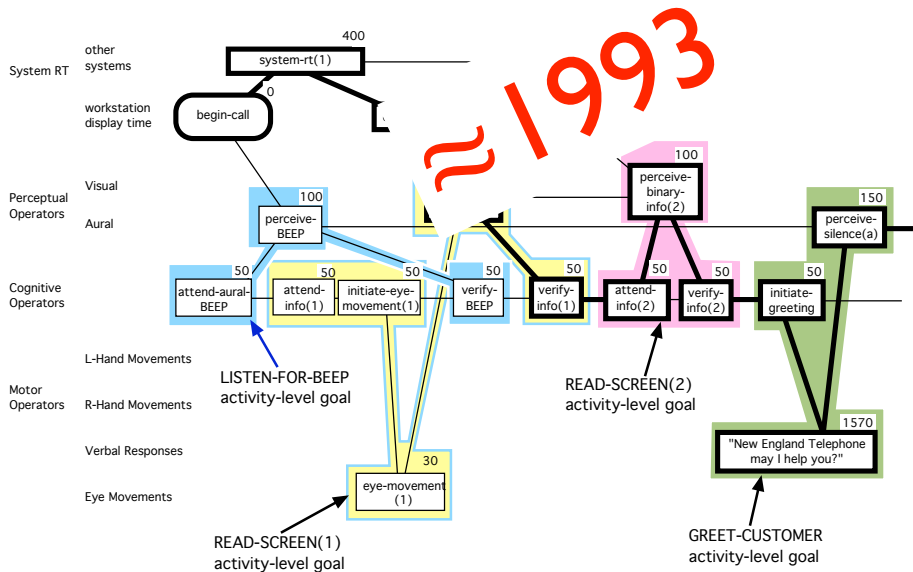
Gray, W. D., John, B. E., & Atwood, M. E. (1993). Project Ernestine: Validating a GOMS analysis for predicting and explaining real-world performance. *Human-Computer Interaction*, 8(3), 237–309.

Model Window and Model Overview Window



Telephone Operator Workstation

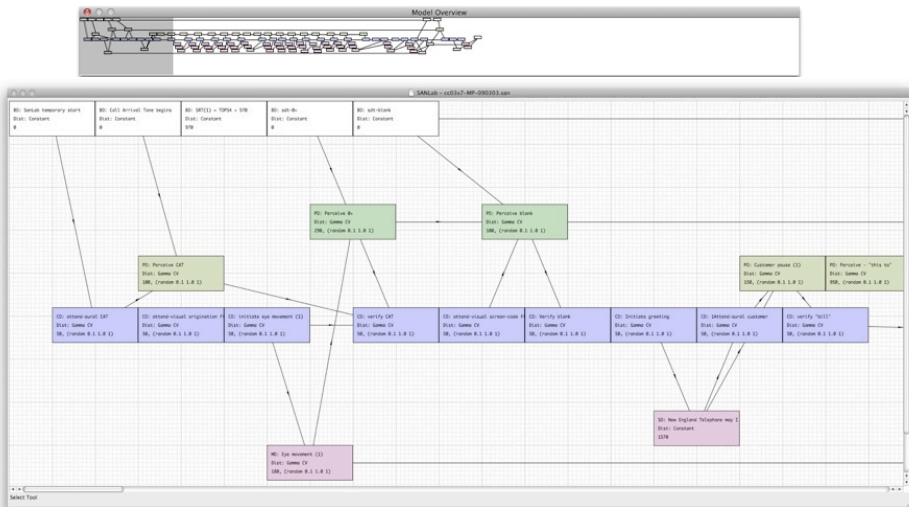
CPM-GOMS Level



SANLab-CM

- Stochastic Activity Network Laboratory for Cognitive Modeling
- Idea inspiring SANLab-CM
 - Cognitive, perceptual, and motor processes are inherently variable
 - This variability may result in changes in workload even when load conditions are constant
- Hence, SANLab-CM is a tool for analyzing and predicting variability with and without extra workload

Model Window and Model Overview Window

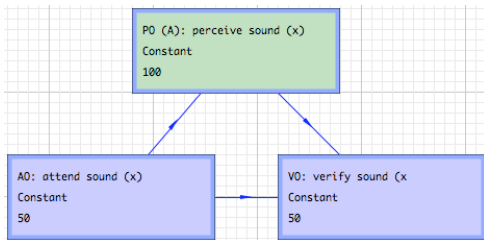


Example 1: Constructing a very simple CPM-GOMS model in SANLab

- Parts
- Interleaving
- Stochasticity
- Comparison of very simple models

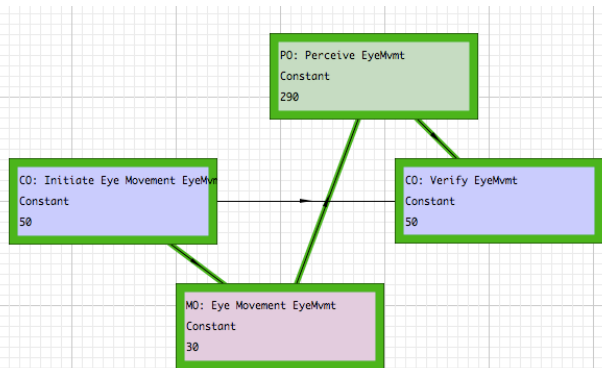
Building a Preliminary CPM-GOMS Model

CPM-GOMS Templates



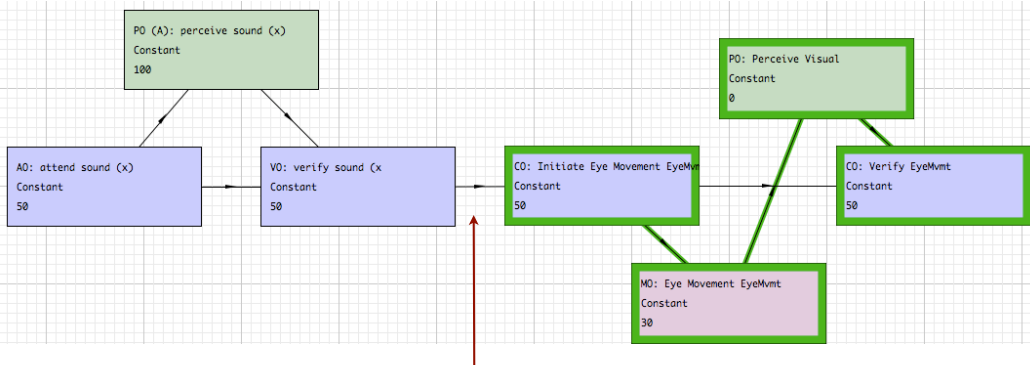
Perceive Simple Sound

Perceive Visual Information
With Eye Movement



Building a Preliminary CPM-GOMS Model

Cut & Paste & String Together

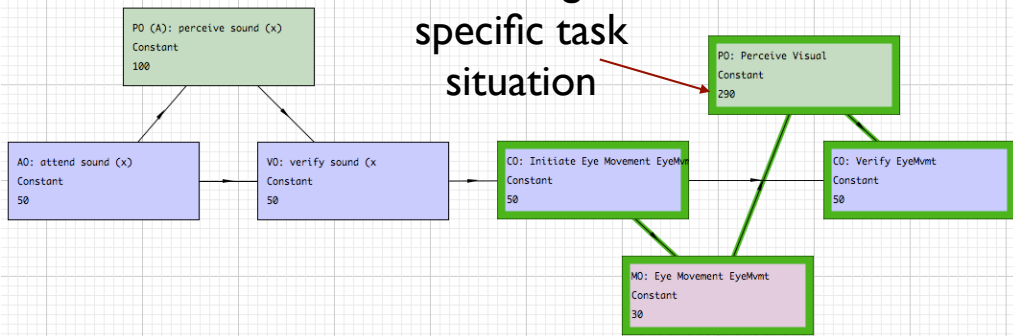


Inserted dependency line

Building a Preliminary CPM-GOMS Model

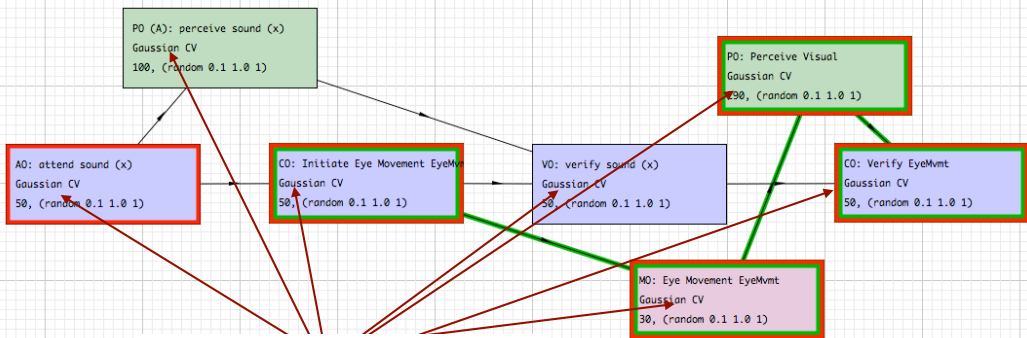
Insert Operator Durations

Inserted
duration
according to
specific task
situation



Building a Preliminary CPM-GOMS Model

Interleave Operators + Stochastic Operation Times



Gaussian Distribution
(randomly sampled on each
model run)

Building a Preliminary CPM-GOMS

Interleave Operators + Stochastic C

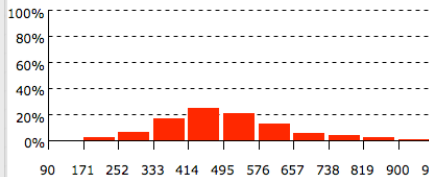
PO (A): perceive sound (x)
Gaussian CV
100, (random 0.1 1.0 1)

A0: attend sound (x)
Gaussian CV
50, (random 0.1 1.0 1)

C0: Initiate Eye Movement EyeMvt
Gaussian CV
50, (random 0.1 1.0 1)

VO: verify s
Gaussian CV
50, (random 0.1 1.0 1)

MO: Eye Movement EyeMvt
Gaussian CV
30, (random 0.1 1.0 1)



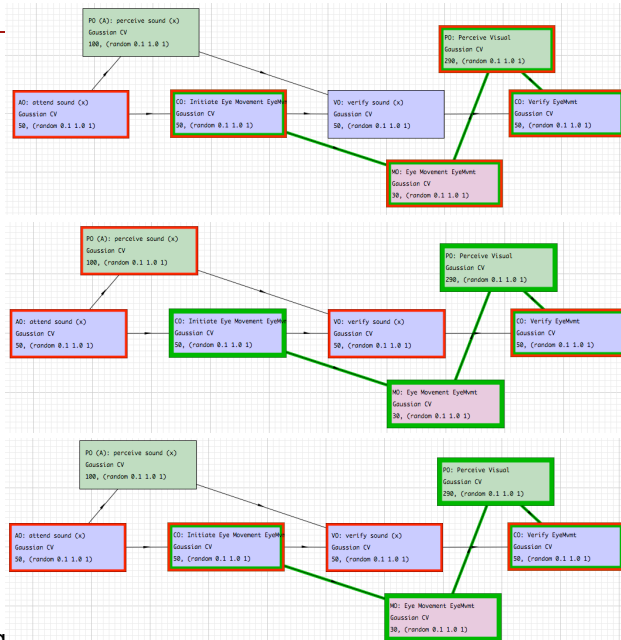
X-min = 90 X-max = 1320 Bin size = 81

Path statistics:

| % | Mean | StDev | Min | Max | CPI | Path |
|--------|--------|--------|--------|---------|-----|------------------|
| 100.00 | 490.42 | 165.40 | 146.51 | 1257.04 | NIL | < Overall > |
| 89.80 | 510.86 | 159.37 | 148.40 | 1257.04 | 0 | attend sound (x) |
| 9.40 | 317.30 | 92.47 | 146.51 | 578.41 | 1 | attend sound (x) |
| .80 | 230.23 | 38.07 | 152.93 | 279.70 | 2 | attend sound (x) |

Three critical paths!
Different mean times!

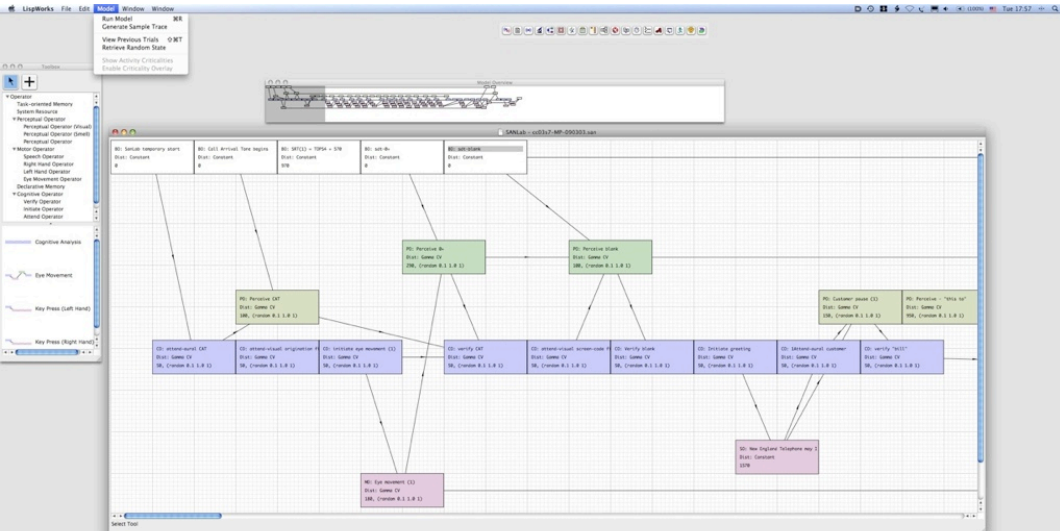
Three Critical Paths



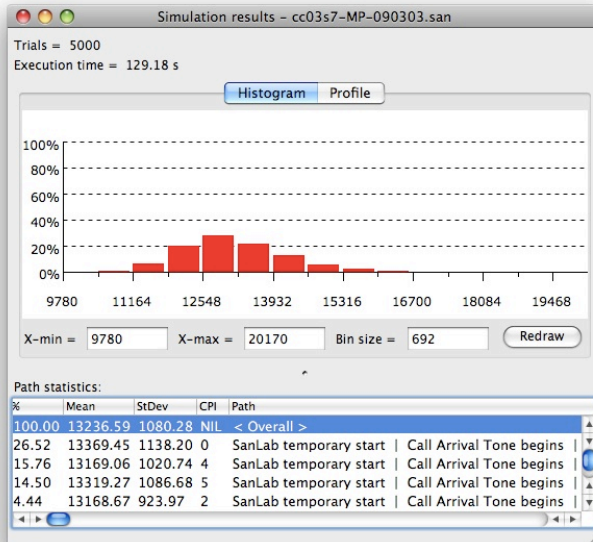
Very Simple Model: Summary

| Interleaving | Fixed/ Stochastic | Critical Path | Predicted Times |
|--------------------|----------------------|---------------|--------------------|
| No Interleaving | Fixed | One | 620 ms |
| Interleaving | Fixed | One | 470 ms |
| Interleaving | Stochastic | Average | 490 ms |
| Interleaving | Stochastic | 90% | 511 ms |
| Interleaving | Stochastic | 9% | 317 ms |
| Interleaving | Stochastic | 1% | 230 ms |

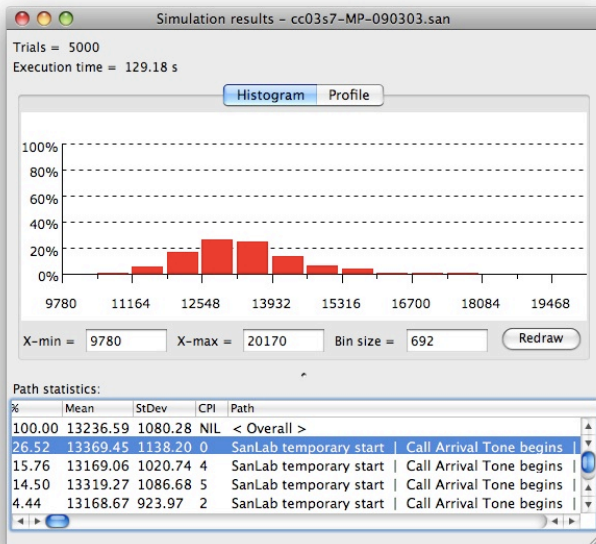
Running a Model 5,000 Times



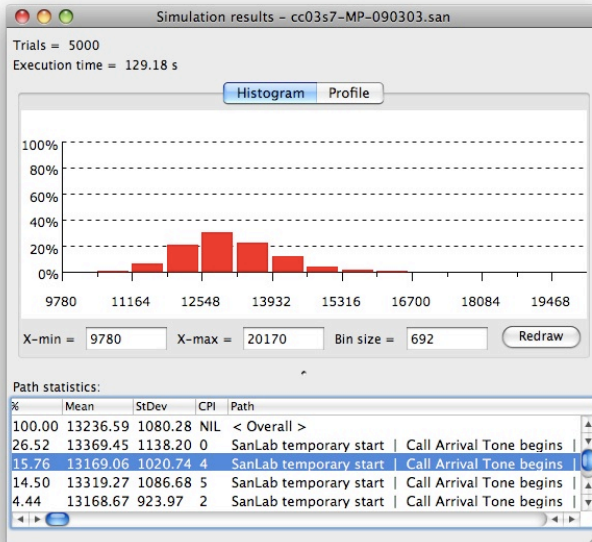
Histogram: Runtime Distribution of 5000 model runs – min ≈ 10 s, max ≈ 16 s



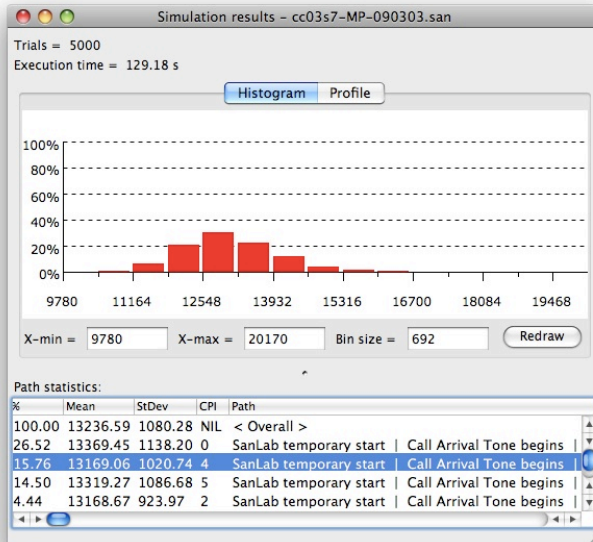
Most Frequent Critical Path Accounts for 27% of Runs



2nd Most Frequent Critical Path Accounts of 16% of Runs



2nd Most Frequent Critical Path Accounts of 16% of Runs



Demonstration of predicting the distribution of time taken by a skilled pilot to perform a routine task in the cockpit using CogTool and SANLab-CM

Bonnie E. John
Carnegie Mellon University
30 August 2011

Newell's Dream

- CogTool to SANLab is an important but limited step
- How about the ability to go from log files of people performing tasks directly to modeling?
- Newell's dream of an automatic protocol analyzer

Newell's Dream

- SANLab+
 - Requires cognitive architectures that encompass
 - Control of cognition
 - Cognition
 - Perception
 - Action
 - Ability to swap out architectural assumptions
 - For example, ACT-R, Soar, EPIC
 - Initial data sets will be taken from people performing three different paradigms

Newell's Dream

- SANLab+
 - Initial data sets will be taken from people performing three different paradigms
 - PRP – psychological refractory period
 - Behaviorally this is a very simple response time paradigm
 - NavBack – a dual-task paradigm
 - Continuous motor movement
 - Eye movements
 - Working memory maintenance
 - DMAP – Decision Making Argus Prime
 - Complex visual search and decision making task

Then & Now

- MacSHAPA
 - MacSHAPA (1995's) - Submarine Commanders: managing complexity of verbal and action protocols
 - MacSHAPA Cognitive Metrics Profiling
- Action Protocol Tracer
 - Finite state grammars for pattern recognition in action protocol data
- SANLab
 - SANLab - tool for Stochastic Analytic Network modeling +++
 - Automating production of cognitive models from behavioral/ action protocol analysis

The image features four brass gears of varying sizes interlocked on a solid blue background. The largest gear is at the top left, with three smaller gears meshing with it. The gears have a polished, golden-brown finish and distinct teeth. The text "Thank You!" is superimposed in the upper right area of the gears.

Thank You!