2015 Volunteer FAQs

**Q: What is 2015 FIS Alpine World Ski Championships?**

A: The Alpine World Ski Championships are held every two years and organized by the International Ski Federation, commonly known as FIS. The first championship was held in 1931 in Switzerland. The championships were held here in Vail/Beaver Creek in 1989 and 1999. The

2015 Event will be the 43rd championship and only the 6th championship held in North America.

After the Olympics, this is the largest skiing competition in the world. Athletes from over 70 nations will participate in races over the 2 week period.

**Q: Who is running the event?**

A: The Vail Valley Foundation is a non-profit organization that is responsible for enhancing and sustaining the Vail Valley through arts, athletics, and education programs.

**Q: How many hours are required to volunteer?**

A: Each volunteer needs to commit to a minimum of 60 hours during the championships.

**Q: What are the benefits of volunteering?**

A: You will receive a complete uniform, which includes a winter jacket and snow pants, invites for fun volunteer parties, one free meal per shift, making friends with people from all over the world, being a part of an international event, and other great stuff!

**Q: Where do I stay while volunteering?**

A: We do expect you to find your own lodging. Some hotels will offer discounts in the Vail

Valley.

**Q: What volunteer positions are there?**

A: We have volunteer positions for everyone. Below is the list and description of all the volunteer positions. You will pick your top 3 choices when applying.

**Q: Why do I need to complete a background check?**

A: Since this is an international event, all volunteer applicants are required to have a background check.

**Q: When will I find out if I was accepted?**

A: We will start to announce the first roster of volunteers starting February 2nd, 2014. Thank you for being patient as we conduct interviews, background checks, and reference checks.

**Ambassador**

Act as a liaison between athletes, coaches and the organizing committee. Translate and facilitate team captain’s meeting. Coordinate and troubleshoot for athletes in circumstances as requested. Must be proficient in multiple languages. Must be pleasant, professional, courteous and service minded. Knowledge of the event and the Vail Valley necessary.

**Awards**

Assist with all ceremonies throughout the championships, including opening, closing, and informal and formal awards. Duties include but not limited to set up, presenting awards to athletes, security, and tear down. Must be prepared to work in all weather conditions. Must be professional and courteous. Knowledge of the event and the Vail Valley necessary.

**Communications**

Work with mountain operations department to distribute radios. Collect radios at the end of the day for inventory and check radios to confirm they are working correctly.

**Driver**

Drive VIP’s, athletes, and participants, locally, or from Denver to Eagle. Complete pickup and delivery of varied items. Must have a valid driver’s license and a clean driving record. Should be prepared to drive safely in all weather conditions. Must be pleasant, professional, courteous and service minded. Knowledge of the event and the Vail Valley helpful but not necessary. Knowledge of the Denver area and vehicle maintenance a plus. Must be able to lift 25Ibs. Second language skills a plus.

**Facilities & Venue Set up**

Assist with completion of set up and tear down of athletic, cultural, and educational events prior to and after the championships. Duties include: set up and tear down of signs, fencing, tables and chairs, assist vendors with their set up needs and maintain venues for cleanliness and snow removal. Must be mechanically inclined, professional and have attention to detail. Must be prepared to work in all weather conditions and able to lift 35Ibs. Construction or electrical backgrounds are a plus.

**Hospitality & Social Events**

Assist and monitor VIP, cultural, and educational events prior to and during the championships. Duties include but not limited to; engaging and checking in guests, hosting, bussing, coat check, serving, set up and take down of the event, and assisting with needs to ensure the event runs smoothly. Must be outgoing, professional and service minded. Experience with special events in food and beverage a plus but not necessary.

**Host / Greeter**

Welcome guests and spectators, acting as a host and information source in key venue locations. Will work closely with Town of Vail, Town of Avon and Vail Resorts guest service programs. Assist with distribution of stadium handouts and information to spectators. Must be friendly, outgoing, professional, and service minded. Knowledge of the event and the Vail Valley necessary. Second language skills are a plus.

**Medical Host**

Host the outside medical tent and assist athletes, guests, and spectators in all medical needs. Duties may also include escorting athletes before and after the race, acting as an information source to all, and supporting guests in case of a medical emergency. Must be service minded, professional and courteous. Must be prepared to work under pressure and handle multiple requests. Knowledge of the event and the Vail Valley necessary. Medical experience a plus but not required. Second language skills are a plus.

**Press Center**

Assist in operation of multiple Press Centers, both on and off mountain. Duties include registration of international press corps, general information distribution, obtaining athlete quotes, and answering telephones and general questions. Must be professional, courteous and pleasant. Must be prepared to work with deadlines and sometimes in pressure situations. Knowledge of ski racing and prior press experience a plus. Knowledge of the event and the Vail Valley are necessary. Second language skills are a plus.

**Product & Uniform Distribution**

Assist in inventory and distribution of volunteer gift package. Duties include unpacking and sorting all products received at warehouse, controlling inventory and distribution, and assisting volunteers with sizing. Must be organized, honest and courteous. Must be able to lift over

25lbs. Must be available starting mid-January 2015.

**Race Crew**

Assist in venue and course construction, maintenance, side-slipping, shoveling, raking, A-net and B-net installation, and other duties as assigned. Need to be in good physical condition, and an expert skier, capable of negotiating a steep, icy course while carrying equipment. Be prepared to perform assigned duties in inclement weather (high winds, marginal snow conditions, heavy snowfall, low visibility, rain and other extreme weather conditions) for prolonged periods of time.

**Registration**

Check in and register officials, dignitaries, sponsors, volunteers, and VIP’s. Assist in administration responsibilities of the championship, Vail Valley Foundation offices, and volunteer headquarters to include preparing informational materials, data entry, answering telephones, and issuing of pre-approved credentials to participants. Basic computer knowledge required. Must be service minded, courteous, pleasant, professional and enjoy working with people. Be willing to work under pressure and in varied assignments. Knowledge of the event and the Vail Valley is necessary. Second language skills are a plus. Must have a valid driver’s license and a clean driving record. Must be willing to work flexible hours including early morning and late night. Must be available starting mid-January 2015.

**Security**

Monitor entrances of event locations requiring credentialed access. Assist with control of ceremonies and street functions. May be asked to do limited back pack and bag checks of guests after having received training. Must be honest, professional and courteous. Diplomacy and firmness are a must to deal with individuals attempting to enter areas without proper credentials. Knowledge of the event necessary. Must be prepared to work in all weather conditions and some remote locations.

**Transportation Administration**

Assist with coordination of transportation requests. Duties may also include organizing schedules, answering telephones, data entry, attending parking lots to direct traffic and assisting bus stops to manage foot traffic on and off the bus. Must be pleasant, professional, courteous and service minded. Must be prepared to work under pressure. Knowledge of the event and the Vail Valley necessary. Second language skills are a plus.

**TV Production Assistant**

Assist in all aspects of television production for the Host Broadcaster and the European Broadcast Union. Assist in administration functions of the International Broadcast Center. Duties include: answering telephones, distributing information, and check in and registration of IBC members. Must be professional and courteous. Must have attention to detail and flexibility handling multiple requests. Must be prepared to work under pressure. Knowledge of the event and the Vail Valley necessary. Production experience a plus but not necessary. German language skills are a plus.

**TV Production Set Up**

Assist in all aspects of television production for the Host Broadcaster and the European Broadcast Union. Duties include running cable, installing gear, and operating layback units. Must be professional and courteous. Must be prepared to work under pressure. Knowledge of the event and the Vail Valley necessary. Production experience a plus but not necessary. German language skills are a plus.