

WGU-Reddit Student Feedback

Generated by the WGU-Reddit Feedback Analyzer — an AI-powered tool that processes Reddit student discussions to identify common challenges in WGU courses.

[Project GitHub](#)

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D075: Information Technology Management Essentials

College: School of Business

Topics: 5

Pain Points: 5

Feedback Topics

1. Terminology Confusion (*Emerging*) – [1 posts]

Students are struggling to understand course terminology and definitions.

"the terms and definitions of who does what is killing me."

[Reddit post](#)

2. Communication Gaps (*Emerging*) – [1 posts]

Lack of communication from mentors regarding course requirements creates uncertainty for students.

"I'm still waiting to hear back from my mentor on if I need this class."

[Reddit post](#)

3. Exam Anxiety (*Emerging*) – [1 posts]

Students feel stressed after failing exams, particularly due to unforeseen changes in answers.

"I changed one of the answers before clicking submit and I had the right answer the first time."

[Reddit post](#)

4. Resource Overload (*Emerging*) – [1 posts]

Students feel overwhelmed and confused despite using available resources.

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"I've done the quilts, Study guilds, and videos idk what I'm doing wrong tbh might just quit."

[Reddit post](#)

5. Material Complexity (*Emerging*) – [1 posts]

Students are overwhelmed and confused by the complexity of course material, leading to fears of failure.

"the wording can be atrocious"

[Reddit post](#)
