

# WGU-Reddit Student Feedback

Generated by the WGU-Reddit Feedback Analyzer — an AI-powered tool that processes Reddit student discussions to identify common challenges in WGU courses.

[Project GitHub](#)

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## D336: Business of IT - Applications

**College:** School of Technology

**Topics:** 3

**Pain Points:** 7

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### Feedback Topics

#### 1. Exam Preparation and Material Effectiveness – [4 posts]

Students feel unprepared for the exam due to inadequate course materials and ineffective preparation resources.

"I don't feel tht they provide enough information... a lot of things where missing like change enablement, supplier management, incident management, monitoring and event management."

[Reddit post](#)

"some questions on there I didn't even see with any of the practice exams I took"

[Reddit post](#)

"I was scoring so good on the practice exams too, I'm not sure what happened."

[Reddit post](#)

"D336 does the cybervista prep actually help?"

[Reddit post](#)

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#### 2. Proctoring and Testing Delays – [2 posts]

Students are facing issues with unreasonable proctoring requirements and delays in test result recognition.

"WGU seems to still think I have not taken the test."

[Reddit post](#)

"They wanted eyes on my front door and hallway simultaneously, a logistical riddle wrapped in absurdity."

[Reddit post](#)

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### 3. Complexity of Course Material – [1 posts]

Students are struggling with the overwhelming jargon and complexity of the course material.

"Studying for the ITIL v4 certification was like navigating a dense jungle of jargon, a thicket of words that seemed designed to obfuscate rather than illuminate."

[Reddit post](#)

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