WGU-Reddit Student Feedback

Generated by the WGU-Reddit Feedback Analyzer — an AI-powered tool that processes Reddit student discussions to identify common challenges in WGU courses.
[Project GitHub](#)

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D412: Network Analytics and Troubleshooting

College: School of Technology
Topics: 2
Pain Points: 4

Feedback Topics

1. Access and Configuration Issues – [2 posts]

Students are facing difficulties accessing the correct resources and configuring necessary settings.

> "I cannot find the device that has the correct website page to reference the correct information from."
> [Reddit post](#)
> "I don't figure out how to configure them."
> [Reddit post](#)

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2. Guidance and Troubleshooting Challenges – [2 posts]

Students feel lost and require more guidance on specific scenarios and troubleshooting methods.

> "I think (thought?) I was moving forward but now I'm not sure."
> [Reddit post](#)
> "I am stuck on ticket 3... Am I approaching it the wrong way?"
> [Reddit post](#)