

WGU-Reddit Student Feedback

Generated by the WGU-Reddit Feedback Analyzer — an AI-powered tool that processes Reddit student discussions to identify common challenges in WGU courses.

[Project GitHub](#)

Generated: July 26, 2025 at 07:04 AM UTC

Report Version: v1.0

Disclaimer: This report was generated by AI and may contain inaccuracies.

D412: Network Analytics and Troubleshooting

College: School of Technology

Topics: 4

Pain Points: 4

Feedback Topics

1. Accessing Course Resources (*Emerging*) – [1 posts]

Students are having difficulty accessing the necessary virtual machines or resources needed for course completion.

"I cannot find the device that has the correct website page to reference the correct information from."

[Reddit post](#)

2. Lab Environment Clarity (*Emerging*) – [1 posts]

Students are struggling with unclear instructions and malfunctioning environments during lab scenarios.

"I've been stuck on Ticket 5... I think (thought?) I was moving forward but now I'm not sure."

[Reddit post](#)

3. Troubleshooting Guidance (*Emerging*) – [1 posts]

Students feel lost in their troubleshooting approaches and require clearer guidance on resolving technical issues.

"Am I approaching it the wrong way? Please someone point me in the right direction if you can!!"

[Reddit post](#)

4. Firewall Configuration Education (*Emerging*) – [1 posts]

Students are struggling to understand how to edit and configure firewall rules and seek better instructional resources on this topic.

"I don't figure out how to configure them. Is there somewhere in the course material where they teach Opnsense?"

[Reddit post](#)
