# **JENNIFER AN**

## **TECHNICAL WRITER | WEB DESIGNER**

whalez8282@gmail.com
0478053555
Adelaide, 5000



in Linkedin

# **EDUCATION**

#### **42 ADELAIDE**

Computer Programming 2021 - present

#### **UPSKILLED**

Certificate IV Web-based Technology 2020 - 2021

## **MACQUARIE UNIVERSITY**

MA. Applied Linguistics 2017 - 2019

## **SKILLS**

#### **TECHNICAL WRITING**

Content Strategy
Information Architecture &
Content Models
Taxonomy & Labeling
UI Writing
Content Localization

## **EDITING TOOLS**

Adobe Indesign, Adobe RoboHelp, Trados

#### **PROGRAMMING**

HTML, CSS, JavaScript, C

## **ABOUT**

Collaborative and innovative **Technical Writer** with 6+ years of experience **developing technical documentations** and 2+ years of **managing UI content projects.** Leverages personal strengths in **web-based technologies** and **computer programming languages** to write for highly technical audiences.

#### **SUMMARY**

- Highly familiar with R&D development environment
- Knowledgeable in all aspects of technical manual development, including proposals, planning, writing, editing, quality assurance, translating, and productions
- Completed manuals for areas, including smart phones, digital cameras, digital camcorders, automated terminal operation solution, semi-conductor (System on chip), and RF test equipment
- Competent at research, fact-finding, and self-training
- Accustomed to teamwork while working independently (even if remotely) to deliver on deadline
- Additional assignments including QA analysis
- · Outstanding communication skills

## **EXPERIENCE**

**Technical writer II** Viavi solutions (2016 Apr ~ 2016 Nov) **Technical writer** ewbm co. ltd. (2014 sep ~ 2016 apr) **Technical writer** freelanced (2013 ~ 2014) **Localization PM** lionbridge (2012 ~ 2013) **Technical writer** hansem EUG. (2010 ~ 2012)

Technical writer samsung Electronics (2008 ~ 2010)