

# WATCHX GLOBAL SHIPPING POLICY

WATCHX IS COMMITTED TO DELIVERING OUR WEARABLE DEVICES TO CUSTOMERS WORLDWIDE EFFICIENTLY AND SAFELY. PLEASE REVIEW THE FOLLOWING SHIPPING POLICY, APPLICABLE TO ALL REGIONS WHERE WATCHX OPERATES.

## 1. Global Shipping Availability

WatchX ships to most countries worldwide. Certain countries or regions may face restrictions due to local laws or logistics limitations. Please check at checkout if your region is eligible for shipping.

## 2. Processing Time

All orders are typically processed within 1-3 business days. Once your order is processed and ready for shipment, you will receive a confirmation email with tracking information.

## 3. Estimated Delivery Times

Delivery times vary depending on your location and the chosen shipping method. Below are the estimated delivery times for various regions:

- **Asia:** 5-10 business days
- **North America and Europe:** 10-15 business days
- **Other regions:** 15-20 business days

Please note these are estimated delivery times, and actual times may be affected by local customs, holidays, or unforeseen delays.

## 4. Shipping Costs

Shipping fees will be automatically calculated at checkout based on your region and the shipping method. International orders may be subject to additional duties, taxes, or import fees as per local regulations. These fees are the responsibility of the customer.

## 5. Order Tracking

Once your order has been shipped, you will receive a tracking number via email. You can use this tracking number to check your order status on our shipping partner's website.

## **6. Customs, Duties, and Taxes**

Customs policies vary by country. Please be aware that international orders may incur additional customs duties or taxes, which are not covered by WatchX. These charges must be borne by the recipient and settled with local customs authorities.

## **7. Delayed or Missing Shipments**

If your shipment is delayed beyond the estimated delivery time, please contact our customer service team. We will work with our shipping partners to resolve the issue as quickly as possible.

## **8. Exchanges and Repairs**

For information on exchanges or repairs, please refer to WATCHX REPLACEMENT/REPAIR POLICY. Note that we do not offer returns.

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**THANK YOU FOR CHOOSING WATCHX. WE ARE COMMITTED TO PROVIDING A SEAMLESS SHOPPING EXPERIENCE FOR OUR GLOBAL CUSTOMERS. IF YOU HAVE ANY QUESTIONS OR NEED ASSISTANCE, PLEASE CONTACT OUR CUSTOMER SUPPORT TEAM AT [SERVICE@WATCHX.NETWORK](mailto:SERVICE@WATCHX.NETWORK).**

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