**Cook’s Functional Requirements**

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| **No.** | **Requirement** | **MoSCoW** | **Description (if any)** |
| 1 | Promote yourselves | Should Have | Images of the cook, video of the food |
| 2 | Food listing and display | Must Have | Add/Remove dishes |
| 3 | Food preparation procedures | Should Have | Recipes and stuff |
| 4 | Feedback from customers | Must Have | Rating such as stars and comment notes are included in the feedback system |
| 5 | Benefits | Could Have | Monetary incentives, rewards |
| 6 | Loyalty programme | Could Have | Prominence for long-term users |
| 7 | Protection | Must Have | Terms of service, refunds etc |
| 8 | Food Safety | Must Have | Ensure the food is safe for consumption |
| 9 | Chat function | Must Have | In-app messaging between cook and consumer for communication |
| 10 | Delivery | Should Have | Either delivery service or self-collection |
| 11 | Scheduling of availability | Could Have | Let consumer know about the available date and time for the cook |
| 12 | Order History | Must Have | Check how many orders have been cooked and served |
| 13 | Order Status | Must Have | Order received,  Order collected,  Order delivered,  Order cancelled |

**Cook’s Non-Functional Requirement**

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| **No.** | **Requirement** | **Description (if any)** |
| 1 | Accurate localization system | Ensure the matching distance between the cook and consumer is near (i.e. a block away instead of two streets away) |

**Consumer’s Functional Requirement**

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| **No.** | **Requirement** | **MoSCoW** | **Description (if any)** |
| 1 | Search and Filter | Must Have | Search for related keywords based on the food name, or ingredients used |
| 2 | Customize order | Must Have | Food allergy, choice of add-on, more or less condiments |
| 3 | Delivery options | Should Have | Either delivery service self-collection |
| 4 | Feedback and Review | Must Have | Rating of cook |
| 5 | Food Pricing | Must Have | List of the price of the food before making a decision to buy |
| 6 | Chat function | Must Have | In-app messaging between cook and consumer for communication |
| 7 | Alert & Notification | Should Have | Order confirmation and cancellation from cook |
| 8 | Loyalty programme | Could Have | Customer retention |
| 9 | Order History | Must Have | List of previous orders |
| 10 | Order Status | Must Have | Order received, Order confirmed, Cooking in process, Food is ready for collection, Order cancelled |
| 11 | Recommendation | Could Have | Allow for scheduling of repeated orders |
| 12 | Nutritional information | Must Have | Ingredients and condiments used |
| 13 | Payment mode | Must Have | Cash-on-collection / e-payments |

**Consumer’s Non-Functional Requirement**

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| --- | --- | --- |
| **No.** | **Requirement** | **Description (if any)** |
| 1 | Accurate localization system | Ensure the matching distance between the cook and consumer is near (i.e. a block away instead of two streets away) |