# **Christopher Whelan**

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#### **Professional Summary**

Young professional looking to apply skills acquired through professional experience, education and self study to start a career in programming.

#### Education

## Rowan University - Bachelor's of Science, Computer Science - 2014 to Present

- Anticipated graduation date: December 27, 2017
- Have maintained a full-time position while attending classes for entire duration of college education.

#### Camden County College - 2010 - 2014

Washington Township High School – 2002 to 2006

### **Professional Experience**

### **CCTV Security Pros** - Technical Support - August, 18 2012 to Present

- Support end users with the installation and maintenance of their security equipment.
- Configure customer's network to allow for effective use of equipment.
- Educate salespeople on the capabilities and features of the equipment
- Provide pre-purchase technical advice to potential customers.
- Keep detailed and organized notes on customer accounts.

### Lowes Home Improvement - Customer Service Associate - March 2008 to January 2012

- Assisted customers in the store.
- Fulfilled daily routine correspondence.
- Operated forklift, reach truck, and other powered equipment.
- Traveled between local branches to fulfill duties as specified.
- Maintained the sales area by downstocking and cleaning as necessary.

# Delaware River Waterfront Corporation - Administrative Assistant - October 2006 to December 2008

- Booking and maintaining records for private rentals, birthday party packages, and specialized events.
- Interacting with vendors, media representatives and sponsors.
- Handled incoming and outgoing phone calls, as well as sending and receiving emails.

## **Skills**

•Experienced	programming	in Java and
C++		

- Proficient in creating, managing and troubleshooting TCP/IP networks
- Strong written and verbal interpersonal communication skills

- Assembling, installing and troubleshooting PCs and PC hardware
- Proven ability to independently handle large workloads
- Capable of typing 70+ wpm