

Santiago Enciso

Austin, TX • (512) 743-2769 • connect@santiagoenciso.com • www.linkedin.com/in/santiago-enciso-a8124566/
github.com/whereispolaris • santiagoenciso.com/

SOFTWARE DEVELOPER

Modern JavaScript | WordPress Development | Database Management

Software Developer with demonstrated success in designing, implementing and maintaining software solutions. Broad technical knowledge encompassing web development, front end and back end infrastructure, database design, and user experience. Strong aptitude for learning new technologies quickly and leveraging that knowledge to deliver scalable business solutions and advanced support for companies operating in a digital economy.

- ❑ Offering 5 years of experience with CSS, HTML, and JavaScript developing full stack, responsive frameworks and managing relational database systems in MySQL and NoSQL databases using MongoDB and Firebase
- ❑ Knowledgeable in various REST APIs, and a strong understanding of mobile browsers, responsive design, and management of cross-browser compatibility issues
- ❑ Experienced in graphic design, web hosting, software development lifecycle, and Agile development mindset

TECHNICAL KNOWLEDGE

HTML 5 • CSS • JavaScript • React.js • jQuery • AJAX • MySQL • Git/GitHub • Node.js • Linux • WordPress • MongoDB
Express.js • Adobe Creative Cloud • PHP • JIRA • Authentication • Bootstrap • DNS • NPM • ES6

PROFESSIONAL EXPERIENCE

WP Engine | Austin, TX

August 2016-Present

Technical Support Engineer II

Provide day-to-day support to WordPress developers ranging from SMB to Fortune 500 enterprise accounts, advising on features that enhance performance and troubleshooting common errors in plugins, themes, DNS, PHP, Apache, and Nginx.

- Consult with 20+ customers daily to maintain and scale website front ends, debug and resolve errors, and identify the root cause through error log analysis
- Leverage deep understanding of UI/UX to enhance the customer-facing portal, communicate customer feedback to the development team and improve functionality through multiple hackathon projects
- Work closely with the design team to assist with marketing projects and development of the wpengine.com site and coordinate with designers to turn creative mockups into a functional UI

Santiagoenciso.com | Austin, TX

September 2017-Present

Freelance Web Developer

Designed and developed sites for various clients using WordPress. Discussed plan of action and goals with the clients, installed and customized WordPress themes, and developed custom code modifications based on final design or client requests.

Volusion | Austin, TX

August 2015-August 2016

eCommerce Specialist

Assist merchants with the management of online stores and assisted with HTML and CSS edits, FTP file uploads, DNS pointing and transferring, payment gateways, API integration, and order management.

MOST RECENT PROJECTS

Send Codes: send-codes.herokuapp.com/

MERN Stack application of coding snippets for full stack development projects. It uses authentication and Contentful as a CMS/API to feed all the entries into the App.

GitHub: github.com/whereispolaris/send-codes

Clicky Game: whereispolaris.github.io/clicky-game/

Memory game built with React. It displays different images to the screen. When the user clicks on the image, the page will reload and scatter the images.

GitHub: github.com/whereispolaris/clicky-game/

EDUCATION & TRAINING

Certificate in Full Stack Web Development • University of Texas at Austin • November 2019

Front End Development • Treehouse • November 2015

Languages: English & Spanish