

Santiago Enciso

Full Stack Developer

Austin, TX

whereispolaris@gmail.com

5127432769

Web Developer with more than four years of technical support experience and master in customer service. Certificate from UT Austin Professional Education in full stack development. Currently working as a senior technician, specializing in WordPress sites, Linux, server management and problem-solving. Passionate about working with the latest web development technologies. Skilled in HTML, CSS, JavaScript, PHP and MySQL. Professional experience in web development technologies such as Photoshop, Adobe XD and Illustrator.

Authorized to work in the US for any employer

Work Experience

Technical Support, Level 2

WP Engine - Austin, TX

August 2016 to Present

Working directly with WordPress developers by helping them troubleshoot common errors in plugins, themes, DNS, PHP, Apache and Nginx.

Since the beginning of this year, I've been working with the design team in marketing helping them with projects like flyers, design assets and some development for the wpengine.com site.

I was also selected by the C-suite to be part of The Culture Club, which plans internal events for the company and ensures that all our employees enjoy working at WP Engine.

Ecommerce Specialist

Volusion - Austin, TX

August 2015 to August 2016

Assisted merchants with the management of their online stores by phone contact and chat. Educating them on the Volusion platform, assisting with HTML and CSS edits, FTP file upload, DNS pointing and transferring, payment gateways, API integration, and order management.

Leasing Consultant

The Preiss Company - Austin, TX

March 2013 to August 2015

Assisted residents with rent payments, maintenance requests, and resident issues. Created and assisted with marketing events as well as update social media. Took on managerial duties, such as filing paperwork and compiling daily reports.

Education

Certificate in Full Stack Web Development

University of Texas at Austin - Austin, TX

May 2019 to November 2019

Online Course in Front End Development

Treehouse

July 2015 to November 2015

Online course in Web Design

Treehouse - Austin, TX

December 2014 to July 2015

Skills

Technical Support (4 years), Web Design (4 years), HTML 5 (5 years), CSS (5 years), Linux (3 years), Wordpress (3 years), Illustrator (4 years), Photoshop (4 years), Javascript (4 years), PHP (2 years), JIRA (3 years), Google Search Console (3 years), Graphic Design (4 years), Bootstrap (4 years), DNS (3 years), Web Hosting (3 years), Video Editing (7 years), Spanish (10+ years), jQuery (2 years), MySQL (3 years), Git (2 years), Front-end development (3 years), React (1 year), Agile (1 year), Front End, GitHub (3 years)

Links

<https://github.com/whereispolaris>

<https://santiagoenciso.com/>

<https://www.linkedin.com/in/santiago-enciso-a8124566/>