



# Santiago Enciso

Web Designer,  
Front-End Developer,  
WordPress Expert.

512-743-2769  
whereispolaris@gmail.com

## Skills



Four years of experience with HTML Tables, Forms, incorporating captioned video and audio without using plugins.



Type, Class, and ID selectors; Pseudo-Classes; Color Theory Hexadecimal Values; Margin, Padding, and Border; SASS. Bootstrap library.



Three years experience. Resume made with Adobe Illustrator.



Two years of experience using Adobe Photoshop.



Two -years of experience with Loops, arrays and Objects; jQuery library, AJAX and DOM manipulation.



Expertise in WordPress themes, plugins, error logging, WP-CLI and phpMyAdmin.



Two years of experience with the Linux kernel. Experience with Apache, Nginx, and Git.

## Other Skills

Spanish Fluency      Customer Service  
Video Editing      DNS Records

## Experience

### WP Engine | *Technical Support, Level 2*

08/2016–Present

Working directly with WordPress developers by troubleshooting common errors in plugins, themes, Regex redirects, DNS, PHP, Apache and Nginx.

Since the beginning of this year, I've been working with the design team in marketing helping them with projects like flyers, design assets and some development for the wpengine.com site.

I was selected by the C-suite to be part of The Culture Club. This team plans internal events for the company and ensures that all our employees enjoy working at WP Engine.

### Volusion, LLC | *Ecommerce Specialist*

08/2015–08–2016

Assisted merchants with the management of their online stores by phone contact and chat. Educated merchants on the Volusion platform and assisted them with HTML and CSS edits, FTP file uploading, DNS pointing and transferring, payment gateways, API integration, and order shopping cart tools.

### The Preiss Company | *Leasing & Marketing*

03/2013–08/2015

Assisted residents with rent payments, maintenance requests, and resident issues. Created and assisted with marketing events as well as update social media. Took on managerial duties, such as filing paperwork and compiling daily reports.

## Education

### Treehouse, Inc.

Web Design, 07/2015

Front-End Development, 12/2015

### Sharyland HS

High School Diploma, 2008

## References

Nate Gay | WP Engine

703-489-5727

Melissa Tugangui | Indeed

808-295-1207

Kortney Surratt | WP Engine

405-380-8280