

Peipei Wang Done in Microsoft



#### **EQoach: Your Personalized EQ Coach**

Duolingo of EQ Powered by LLM



#### Task

This application aims to improve users' Emotional Intelligence(EQ) in workplace and daily life by a gamified learning experience supported by Large Language Models(LLM).

#### **Sections**

- 1 Onboarding for first-time evaluation
- 2 Al Arena for personalized teaching
- 3 Memory for personal chats

### **My Position**

- 1 frontend & backend support
- 2 model prompting and training

# **Onboarding for first-time evaluation**

- **Situation**: product wants to evaluate users' EQ by answering scenario questions based on a certain topic
- **Task**: generate 5-round dialogue and maintain the consistency of scenes and also considering the scenario can reflect EQ
- Action1: ensure quality by using table GS concept and the final evaluation fit users(Perception, Social Skill, Self-regulation, Empathy, Motivation)
- Action2: tree node problem
- Results: have improvement on quality and reliability according to third party testing feedbacks

12:15 매 후 🗔 My career personality type To be improved: Self perception In the workplace, even the slightest setback can disturb your thoughts. You need to be more cautious, or you might easily 'burn' yourself and your colleagues Key strength: Self awareness In the workplace, even the slightest setback can disturb your thoughts. You need to be more cautious, or you might easily 'burn' yourself and your colleagues. Self regulation In the workplace, even the slightest setback can disturb your thoughts. You need to be more cautious, or you might easily 'burn' yourself and your colleagues. Empathy In the workplace, even the slightest setback can disturb your thoughts. You need to be more cautious, or you might easily 'burn' yourself and your colleagues.

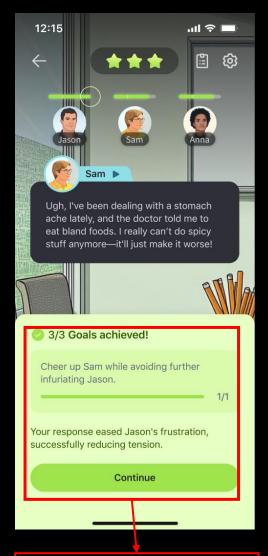
Highlight weak

dimension

# Al Arena for Personalized Teaching

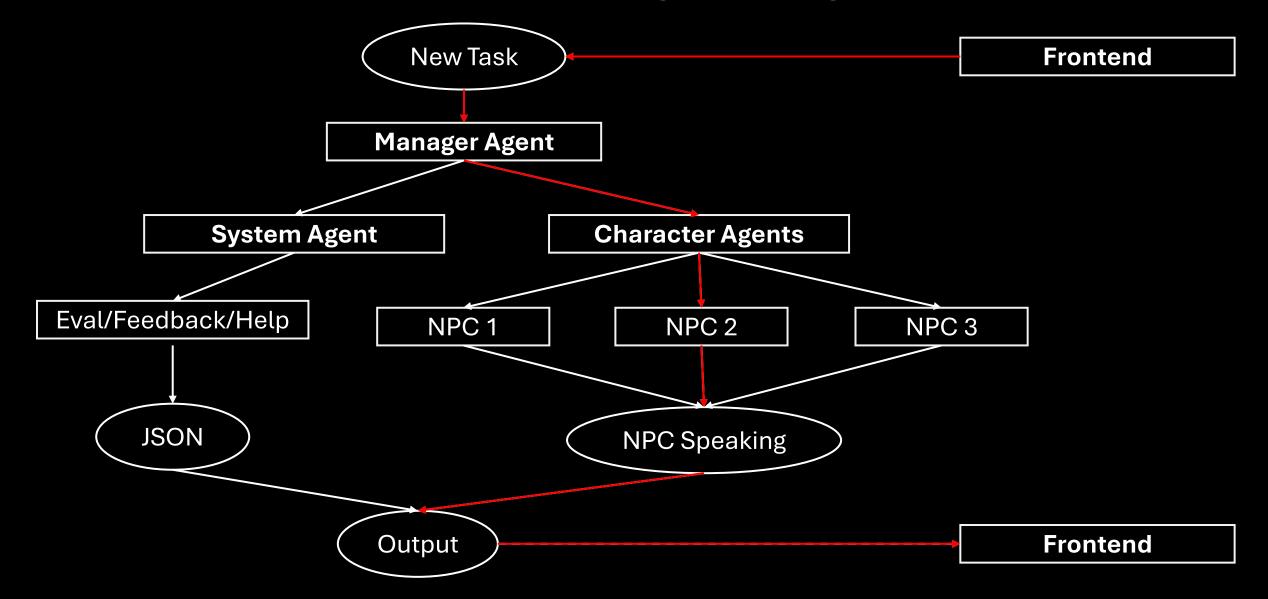
- Situation: a series of immersive gamified experiences that help us practice and improve users' EQ by considering the 5 dimensions of EQ
- Task: keep non-player character's (NPC) words strictly followed by their given personalities
- Action: Multi-Agent
- Results: compared with single agent model, quality improve about 37%, direct feedback





**Direct Feedback:** Evaluated by LLM

# Al Arena for Personalized Teaching – Multi Agent



# Al Arena for Personalized Teaching

- Situation: a series of immersive gamified experiences that help us practice and improve users' EQ by considering the 5 dimensions of EQ
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- Results: compared with single agent model, quality improve about 37%, direct feedback

NPC's Feedback: Evaluated by LLM

Overall Feedback:
Considering user's week
points in 5 dimensions
Practice Makes Perfect



### Memory for personal chats

• **Situation**: Give analysis based on the given chat history and also give some reasonable reply with high eq scores

• Task: generate replies with high EQ scores

• Action: RAG

Results: human feedbacks are positive, well localization

#### Results

- Top 10 Project in Hackathon in Microsoft China
- Featured in Mustafa DemoFest 2024 at Microsoft Hackathon
- Project is selected to be launched in the future

#### Myself

- Coding ability
- I am not only an intern but a professional developer
- Understanding of ownership for project



#### Memory for personal chats

- Situation: Give analysis based on the given chat history and also give some reasonable reply with high eq scores
- Task: generate replies with high eq scores
- Action: RAG -> Model Evaluation Benchmark

(dataset components: scenario/characters/main character/goal)

