

SCENARIOS

-Robert, a student who has been struggling in his math class since the first day. Robert has been able to complete homework and other assignments on time with the assistance of chatGPT and chegg, however, test 1 is coming up soon and it is 30% of his final grade. Robert knows there is no escaping from the truth that he is not prepared for the test and he has not been able to dedicate enough time to studying or seeking tutoring because he has a full time job. Robert heard about AskHole and decided to give it a try. He was so relieved that the people answering his questions are school TAs and professors and can guide him in the right direction. Robert is also very pleased to know that he can ask the most basic math questions as a anonymous user to save himself the embarrassment.

-Bob, a Calculus professor at UNCC, is very happy that his students seem to be doing great with submitting homework assignment on time, with all the answers correct as they should be. Bob announces that test 1 is coming up in 2 weeks, and all of a sudden a lot of student's are inquiring about tutoring, additional office hours and additional services. Bob is concerned that the students may have misrepresented their knowledge level in the class and are not prepared to take the test. Bob posts an announcement to the class notifying them of a platform called AskHole, sponsored by the university, where students can seek tutoring help from TAs. Due to the online and instant nature of the platform, time can be distributed to tutoring students in a more efficient manner than in person tutoring. Bob is also feeling comfortable on getting a better pulse of the student's current understanding of their math curriculum because as a professor, Bob has access to see the activity between students and TAs, the questions being asked, and the answers and explanations being provided to the students.

USER STORIES

As a Professor, I want to provide my students a resource they can use to find reliable, fast and university approved homework assistance and tutoring services.

As a Student, I want to be able to ask questions I may be embarrassed about anonymously and get reliable answers that will be approved by the standards of the university

As a University director, I want to provide students with effective and efficient tutoring and teaching platform so that they can utilize the time they have to get the most out of their education.

As a TA, I want to save time for myself and the students I tutor by providing my services from the convenience of wherever my location is, and I want to make sure I am guiding students in the right direction so I want my professor to be reviewing the quality of my services and providing me with feedback

FEATURES

Create easy access for students

Intuitive administrative/moderator dashboard

Random quality check manager

Flagging system for suspicious content

Voluntary video conference tutoring

TA mobile dashboard for answering questions