

User Personas

- "The People behind the Playlists"

/ yoo-zer per-soh-nuh /



2. a: a fictional character created to represent a user type that might

1. a: a detailed profile of a representative user of a product or service.

- use a site, brand, or product in a similar way. b: a tool used in user-centered design to help product teams understand and empathize with their target audience.
- 3. a: of or relating to a profile that includes demographic information, goals, motivations, and frustrations.

Preet Sharaf

GINA LINETTI

NAME -

CORPORATE EMPLOYEE

Music is the best workout partner and relaxant!

GOALS / MOTIVATIONS -

during workouts and weekends.

work or boost productivity.

PERSONA BIO -

QUOTE -

minutes of listening a day — mostly during workouts and lazy weekend afternoons stacking up around 15k minutes a year. A free Spotify user, she loves upbeat pop, acoustic hits, and feel-good playlists that keep her mood bright. Balanced between extrovert and introvert, Gina is intuitive, organized, and uses music as her go-to stress buster and productivity booster

Gina is a cheerful, approachable corporate

project manager who treats music as her

daily dose of energy. She clocks 50-60

□ P Discover relatable music – loves curated playlists that match her mood and energy level.

■ Simple & accessible – expects an intuitive app that

□ □ □ Listen effortlessly – wants smooth music experience

Stay relaxed & focused – uses music to unwind after

- works well on mobile.
- Too many ads interrupting her flow breaks immersion when she's deep into music.

FRUSTRATIONS -

match her vibe.

experience.

shows the same songs. Sound quality drops on mobile data — ruins the listening

Limited skips on free plan — can't skip enough songs to

Repetitive recommendations — feels like the algorithm

ORION STORM (STØRMChild)

COLLEGE SOPHOMORE (MUSIC LOVER)

soul in tune, ridin' the vibe from noon to moon!

PERSONA BIO -

experience.

his image as "the music guy."

to manage storage frequently

DEMOGRAPHICS 園

29 Years

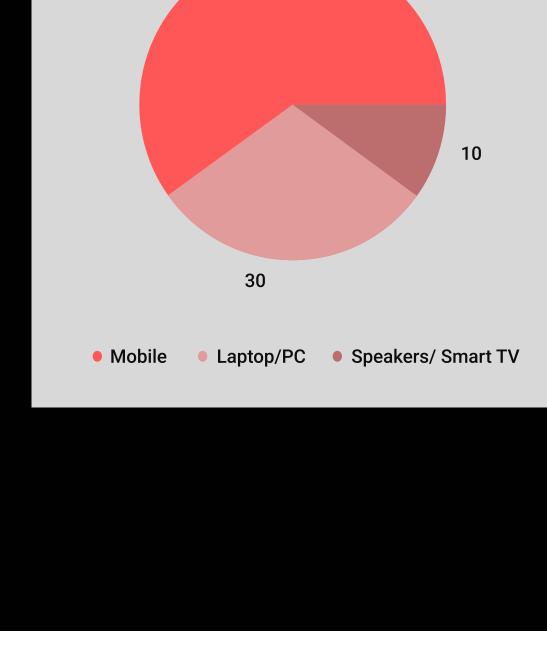
O Brooklyn - New York

? Female

- Single Project Manager
- STATS Free User
 - 15K + minutes listened annually Top Genres -
 - Pop Acoustic LoFi -Beats

60

DEVICE USAGE -



QUOTE-

NAME -

Orion is a college sophomore, music freak, and

aspiring pro singer who practically breathes

Ain't no life without my music, man — it's the beat that keeps my

"

music. He streams around 4 hours a day — nearly 80k minutes a year — as a Premium Spotify user, always curating and sharing playlists. Hip-hop, indie beats, and trending youth anthems are his jam, and he's known among his circle as the 'music plug.' Social, expressive, and ambitious,

Orion dreams of turning his passion into

performances that electrify the crowd.

GOALS / MOTIVATIONS -Always-on music – streams for hours, needs uninterrupted, ad-free

playlists with friends. Express identity – uses music to showcase personality and build

Explore & share music – wants to find new artists and share

inspire his singing aspirations.

Support his dream - leverages Spotify to discover trends and

FRUSTRATIONS -

- □ Slow discovery of new artists feels like fresh content takes too long to surface.
- Collaborative playlists lack control anyone can mess up the vibe.
 - □ Hard to manage multiple playlists searching and reorganizing feels tedious

Downloading all songs offline eats up GBs of space — forces him



Top Genres -



• 80K + minutes listened annually

R&B

Premium User

DEVICE USAGE -



15 Mobile Laptop/PC Speakers/ Smart TV