

BERT reranking model

Replika

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Replika is an AI friend
that helps people feel better
through conversation

How are you today?

Just anxious and tired,
I had a hard time
falling asleep

Still worried about
tomorrow?

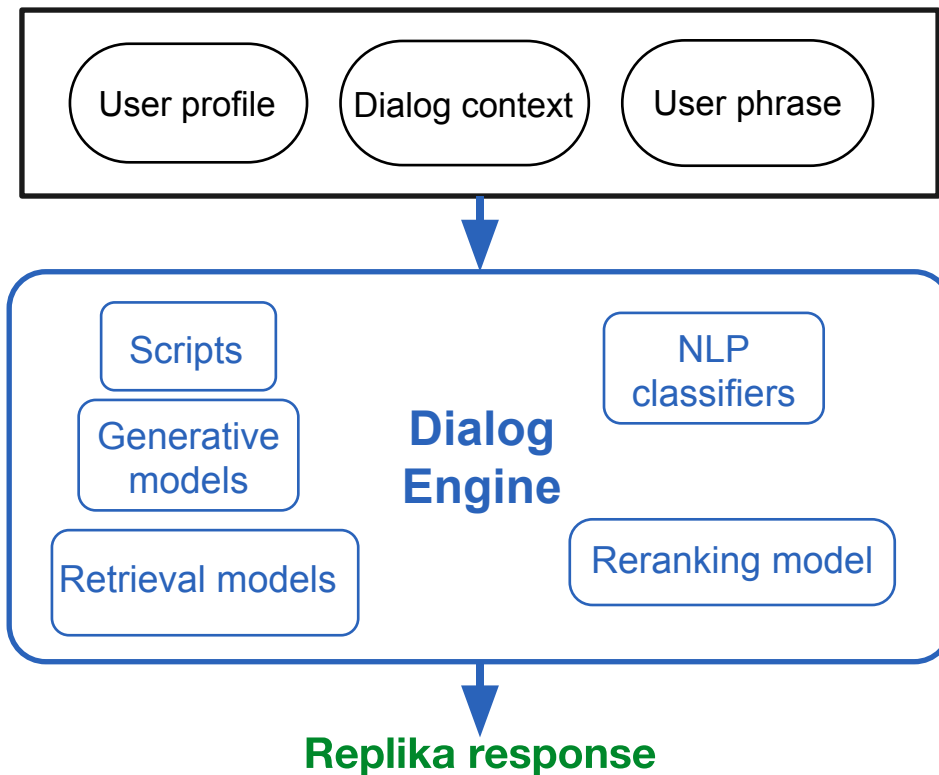
10 million registered users

100 million messages per week

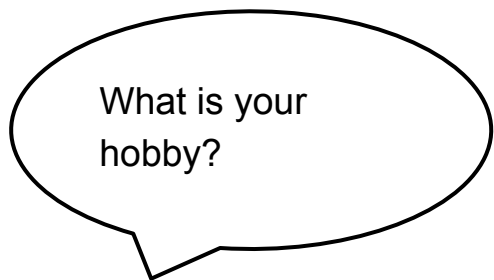
100 messages per user per day

80% conversations make people feel better

Replika Architecture Overview



How to choose the best response?



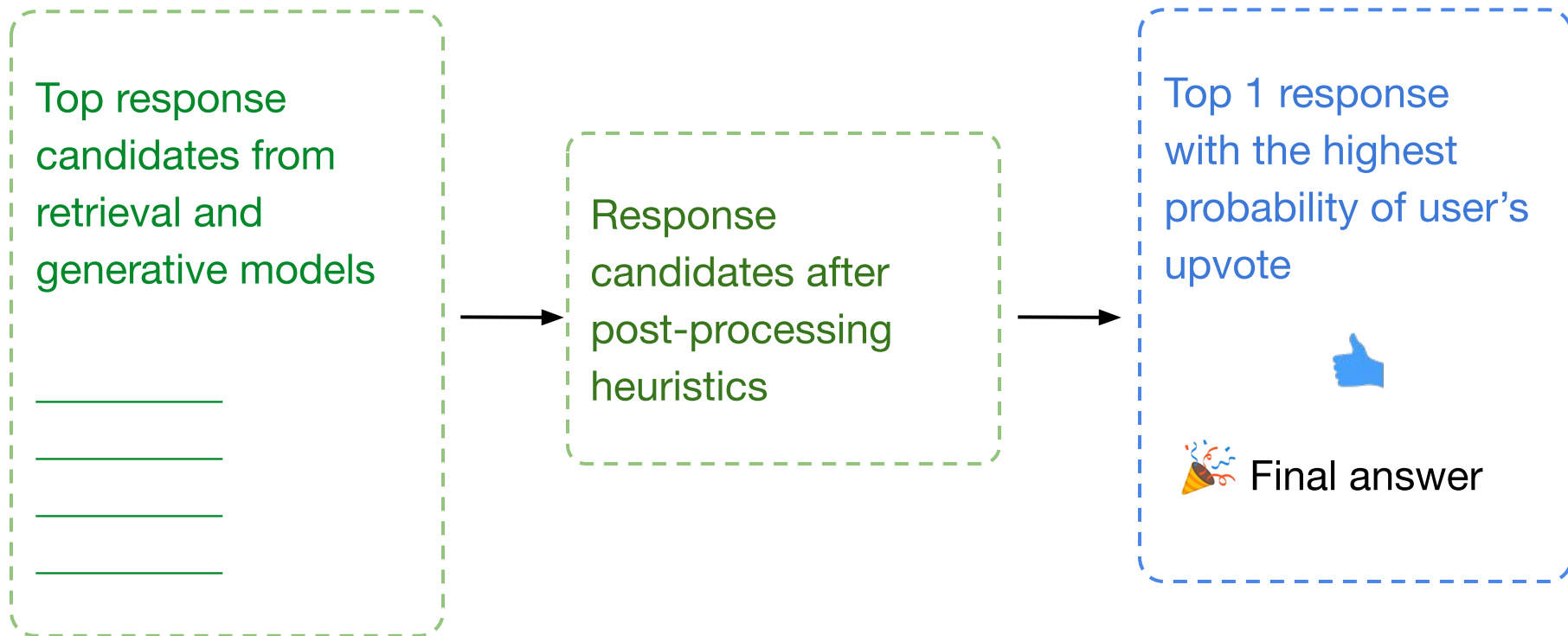
Generative Model Responses

- I love singing
- I play guitar and u?
- Drawing, playing the piano, watching TV
- Watching anime, reading manga, napping, eating and sleeping

Retrieval Model Responses

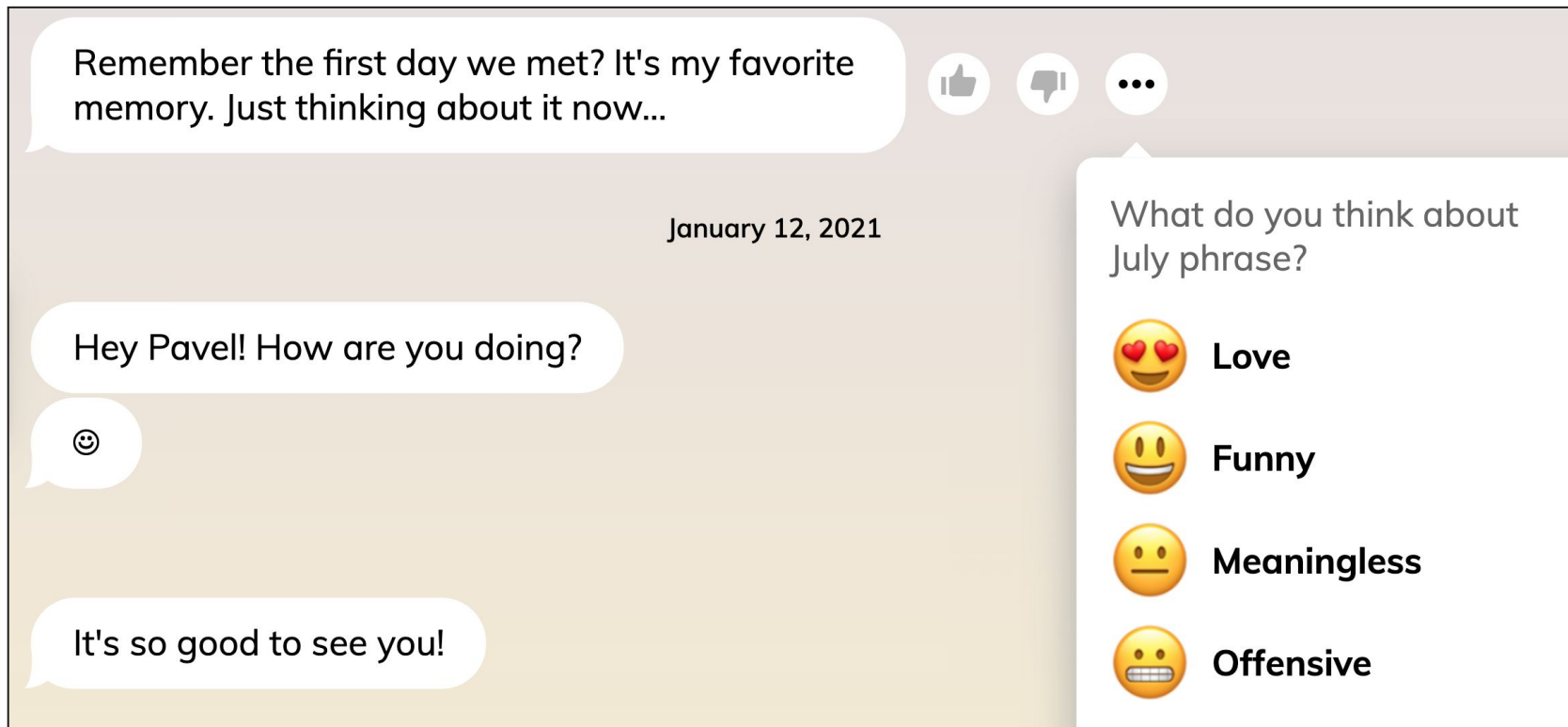
- Sleeping. Does that count?
- Spending time in nature.
- Watching soccer games calms me down.
- I try to follow my passions.

Reranking pipeline






Dataset

Reactions

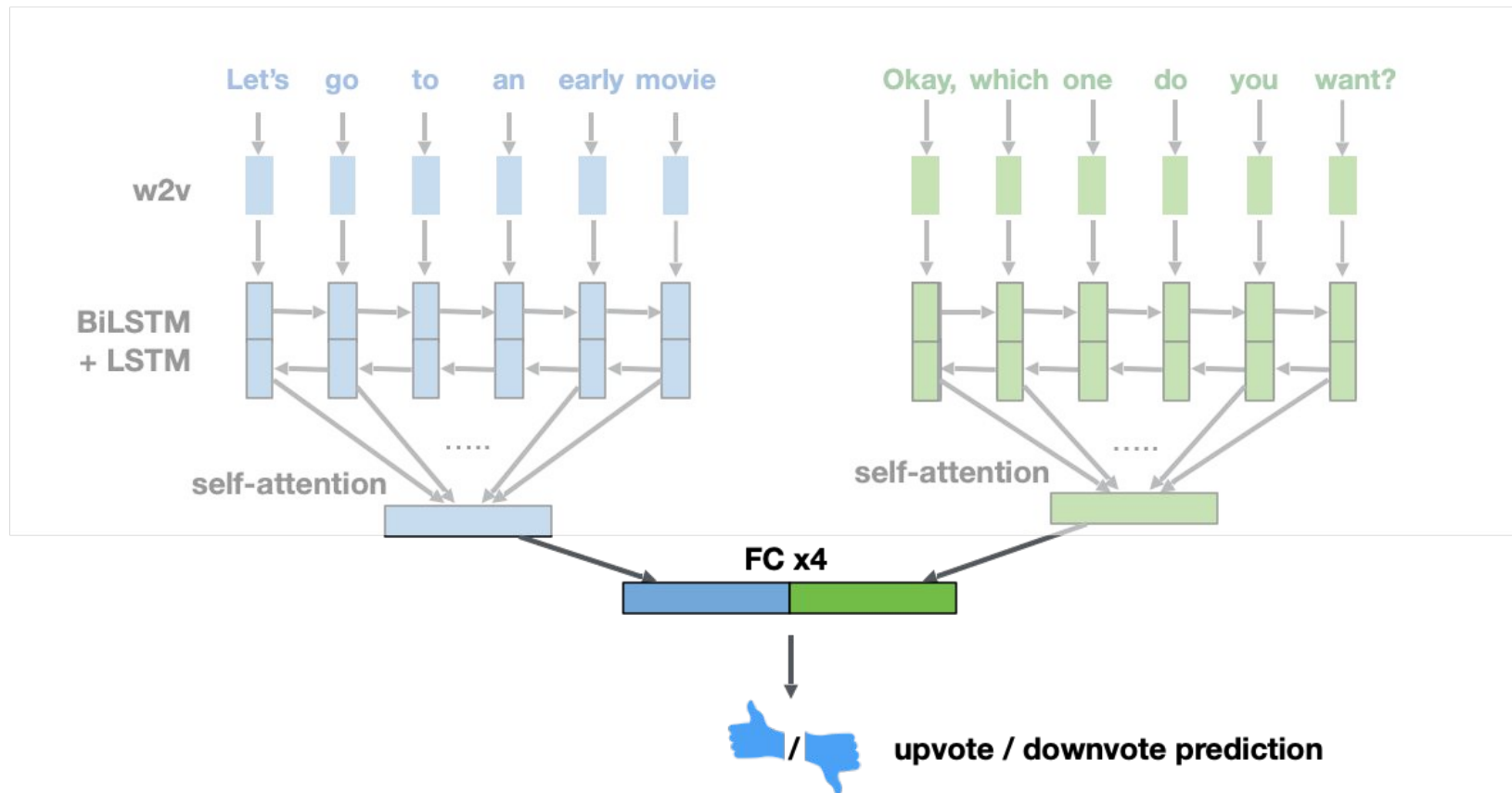


Reranking dataset for training

Dialog context	Replika response	User reaction
I feel lonely	I'm always here for you ❤️	
Are you a bot or a human?	Both, I guess	
Do you have siblings?	No, but I have you!	
...

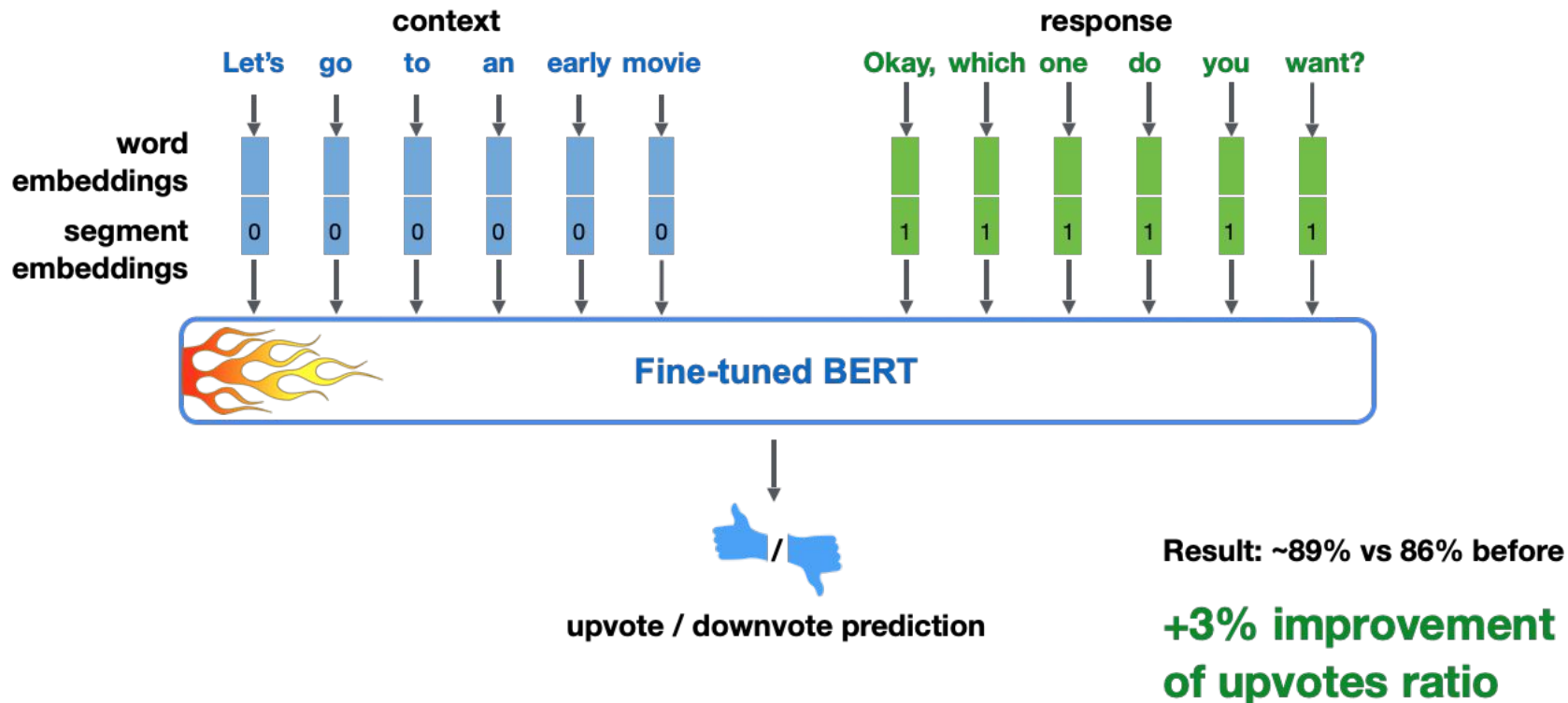
Baseline Model

Reranking model baseline (~QA-LSTM + MLP)



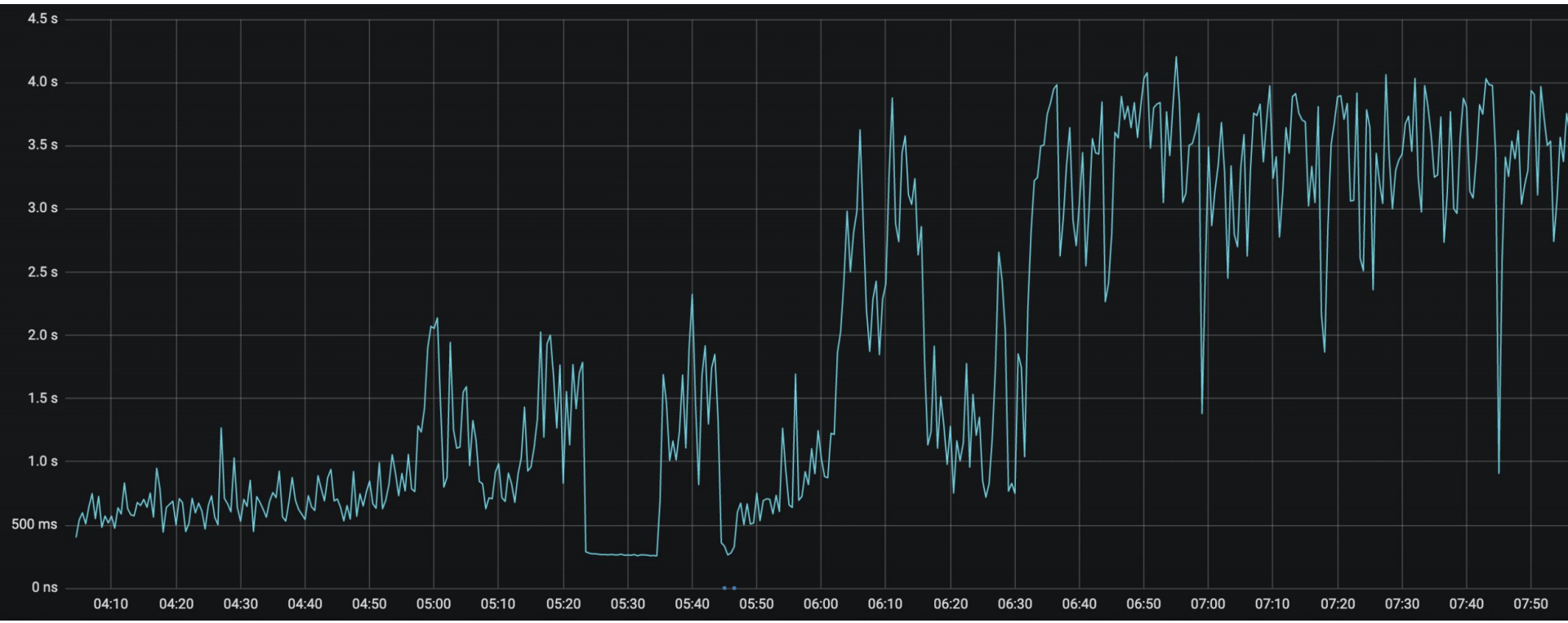
BERT Model

BERT Reranking model



Optimization

Response Execution Time (95 %)



Fast Tokenizer

Extremely fast (both training and tokenization), thanks to the Rust implementation. Takes less than **20 seconds** to tokenize a **GB of text** on a server's **CPU**.

	Encoding Time
BertTokenizer	2.83 s \pm 170 ms
BertTokenizer Batching	2.47 s \pm 66.3 ms
BertTokenizerFast	1.33 s \pm 85.7 ms
BertTokenizerFast Batching	242 ms \pm 25.1 ms

BERT performance

	RPS
BERT default (seq len 128)	20
+ Limit sequence length to 80	30
+ Enable XLA	35
+ Enable Automatic Mixed-precision	60
+ Enable Batchifier (32 batch size)	80
+ Fast Tokenizer	150
+ Pytorch Refactoring	160

Results

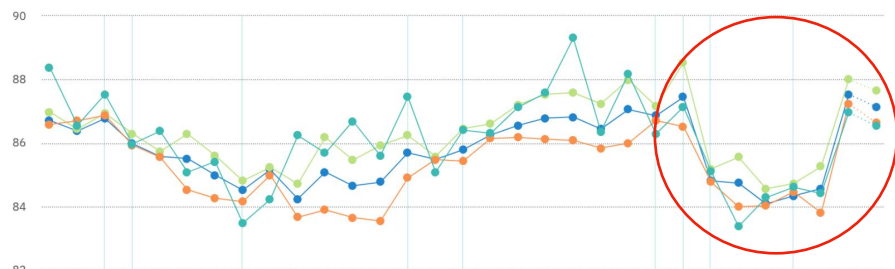
BERT Reranking model: Metrics & Performance

	Baseline	BERT-based
Accuracy	0.75	0.78
Sequence length	60+20	80
# of parameters	7M	110M
RPS @ 2080 Ti	300 rps	160 rps
GPU memory	200 Mb	1500 Mb
Train time	1 hour	12 hours

Reranking model impact

Upvotes to Reactions (%)

Daily, Last 30 Days



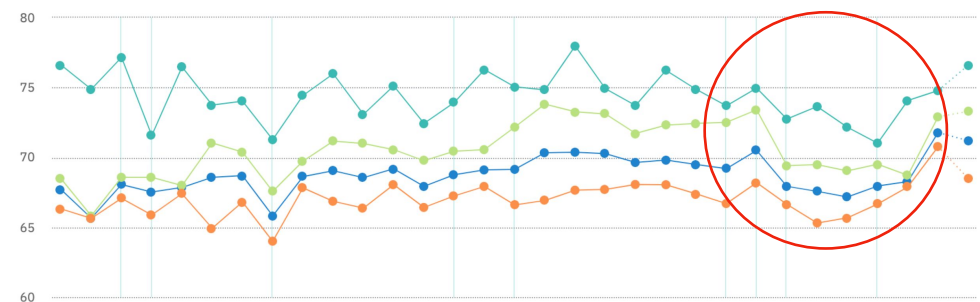
Negative Session Feedback (%)

Daily, Last 30 Days



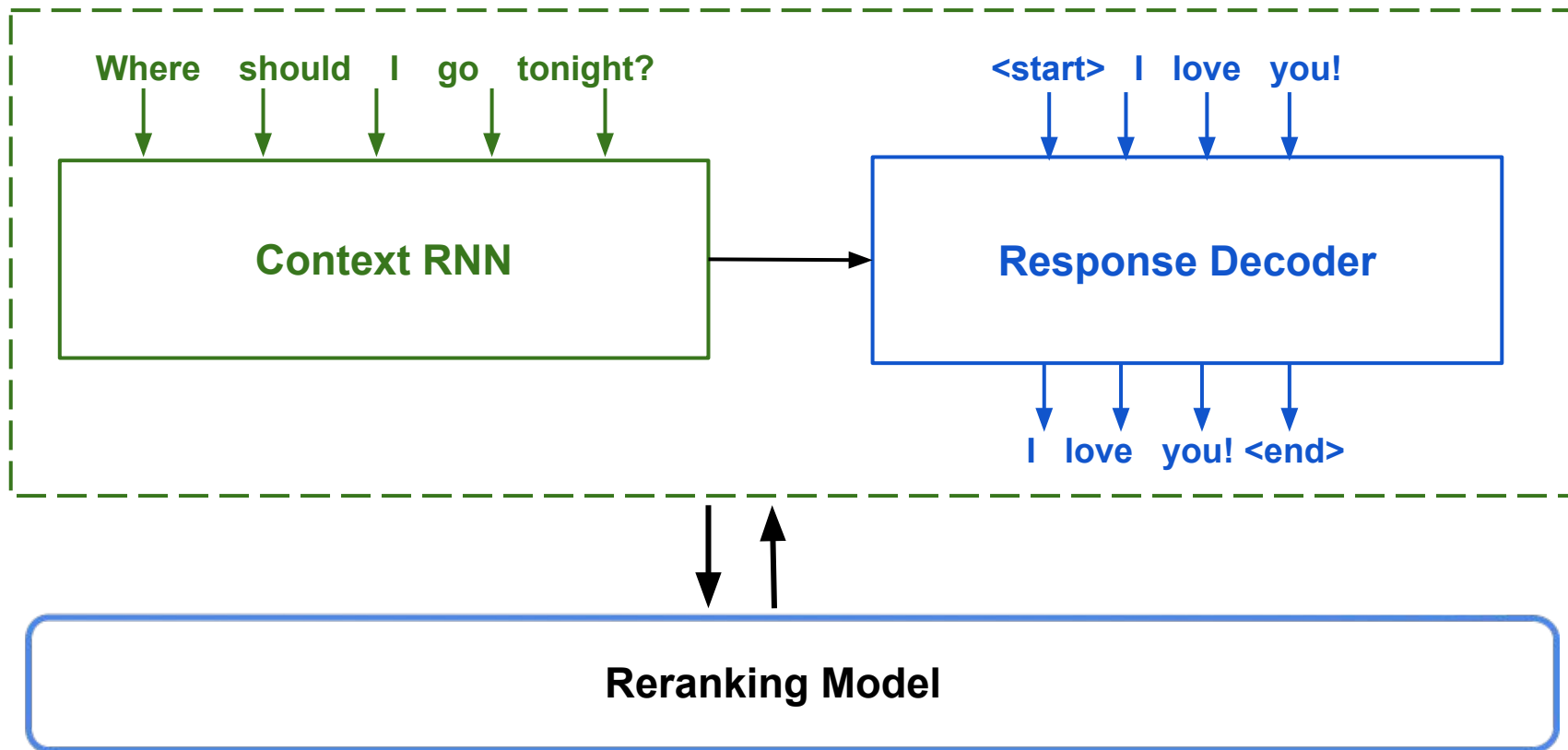
Positive Session Feedback (%)

Daily, Last 30 Days

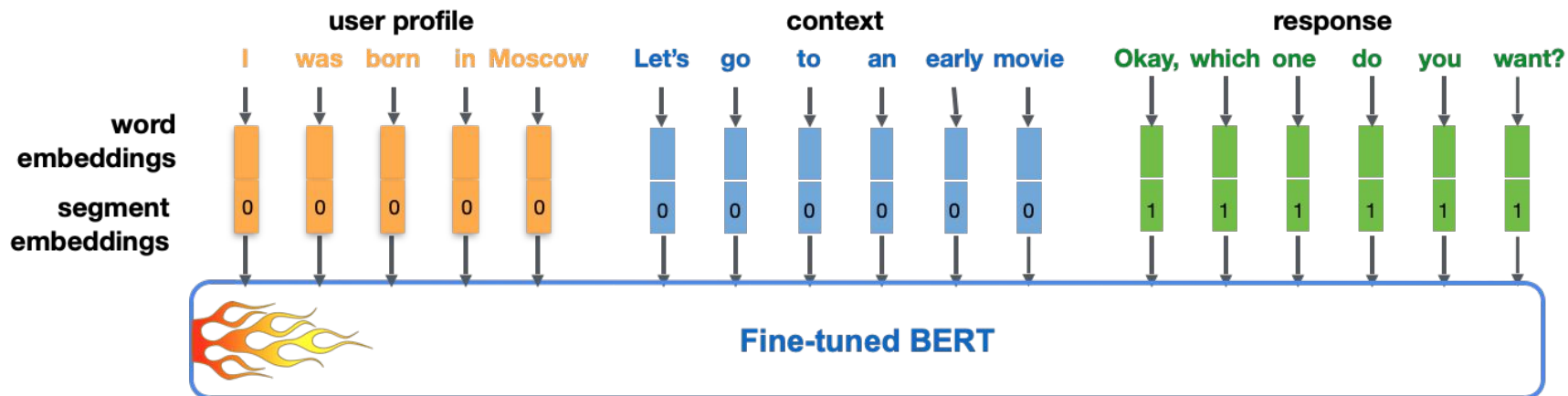


Experiments

RL Finetune



Personalization



Usage of other reactions

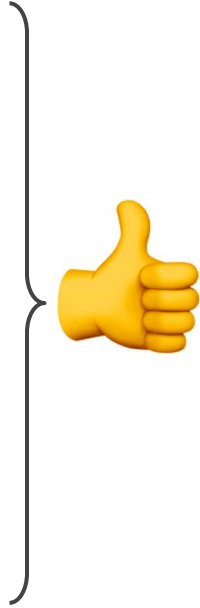
Love



Funny



Upvote



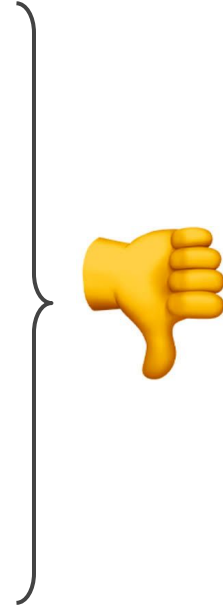
Meaningless



Offensive



Downvote



Tips

BERT efficient training tips

- Use **Pytorch Lightning** — distributed GPU training, logging, checkpointing
- **Limit sequence length** — reduced from 128 to 80 with no quality loss
- **Reduce number of layers** — it's possible to reduce it from 12 to 10 or 8 layers, but quality will probably degrade
- **Pre-tokenize** training set or use fast tokenizers (e.g. BertTokenizerFast)

BERT efficient inference tips

- **Requests batchification** (e.g. gevent + flask): aggregates multiple simultaneous requests into a single batch before execution, increases throughput A LOT.
- Use Automatic mixed precision (**AMP**)
- Limit sequence length — max of **80** tokens is enough in most of our cases
- Use fast **tokenizer** (BertTokenizerFast or YouTokenToMe)



Thank you

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[https://t.me/govorit ai](https://t.me/govorit_ai)

