

Charles McLean | CPTS

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Education & Certifications

Cégep de Saint-Hyacinthe — *DEC Computer Technology: Networks and Cybersecurity*

Hack The Box Academy | Jun. 2023 – May 2024 (Online)

- Achieved advanced-level certification in penetration testing
- Successfully completed the final practical examination on May 29, 2024

Cégep de Saint-Hyacinthe - *DEC Computer Technology: Networks and Cybersecurity*

2023 – Present, Saint-Hyacinthe

- Maintaining an overall academic average of 85%
- Recognized for excellence in core concentration courses

Champlain College Saint-Lambert - *Computer Science Technology*

2022 – 2023, Saint-Lambert

Professional Experience

Cégep de Saint-Hyacinthe — *IT Technical Support*

2024 – Present, Saint-Hyacinthe

- Provided in-person technical support to students and faculty within the institution
- Managed support tickets and prioritized issue resolution
- Performed hardware diagnostics and repairs
- Assisted with software troubleshooting and offered basic tutoring
- Supported both academic and extracurricular technology-related projects

NovaPC — *Founder*

2021 – 2024

- Built custom PC solutions tailored to individual client requirements
- Developed full-stack web applications, overseeing both frontend and backend components
- Exercised entrepreneurial leadership in founding and expanding the business

Cycle et Sports Castonguay — *Bike Mechanic*

2021 – 2022 & 2023 – 2024, Saint-Lambert

- Specialized in technical diagnostics and bicycle repair