

# Charles McLean | CPTS

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## Education & Certifications

### CPTS — Certified Penetration Testing Specialist

*Hack The Box Academy | Jun. 2023 – May 2024 (Online)*

- Achieved advanced-level certification in penetration testing
- Successfully completed the final practical examination on May 29, 2024

### Cégep de Saint-Hyacinthe — DEC Computer Technology: Networks and Cybersecurity

*2023 – Present, Saint-Hyacinthe*

- Maintaining an overall academic average of 85%
- Recognized for excellence in core concentration courses

### Champlain College Saint-Lambert — Computer Science Technology

*2022 – 2023, Saint-Lambert*

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## Professional Experience

### Cégep de Saint-Hyacinthe — IT Technical Support

*2024 – Present, Saint-Hyacinthe*

- Provided in-person technical support to students and faculty within the institution
- Managed support tickets and prioritized issue resolution
- Performed hardware diagnostics and repairs
- Assisted with software troubleshooting and offered basic tutoring
- Supported both academic and extracurricular technology-related projects

### NovaPC — Founder

*2021 – 2024*

- Built custom PC solutions tailored to individual client requirements
- Developed full-stack web applications, overseeing both frontend and backend components
- Exercised entrepreneurial leadership in founding and expanding the business

### Cycle et Sports Castonguay — Bike Mechanic

*2021 – 2022 & 2023 – 2024, Saint-Lambert*

- Specialized in technical diagnostics and bicycle repair