

# TANVIR HASAN

NI NUMBER: RZ330937B

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CARRER OBJECTIVE	To work in any sector of different organisation or company, in its any department and grow rapidly with increasing responsibilities.		
WORK EXPERIENCE	<ul style="list-style-type: none"><li><b>The Spice House</b> <b>Staff (Waiter)</b> <b>Reporting to:</b> Owner 71 High Street, Wem , Shrewsnbury United Kingdom SY4 5DR</li></ul>	Nov 2024 - Sep 2025	
	<ul style="list-style-type: none"><li><b>Fastrack Soluation</b> <b>Customer Engagement Officer</b> <b>Reporting to:</b> Manager BCS Computer City, IDB Bhaban Agargaon, Dhaka - 1207</li></ul>	Dec 2020 - Aug 2024	
EDUCATION	<ul style="list-style-type: none"><li><b>MSC Management and Marketing</b> <b>Birmingham City University</b> Business &amp; Law Department</li></ul>	Sep 2024 - Present	
	<ul style="list-style-type: none"><li><b>Bachelor of Business Administration</b> <b>Southeast University</b> Marketing Department</li></ul>	Aug 2020	
	<ul style="list-style-type: none"><li><b>Higher Secondary School Certificate</b> <b>BAF Saheen College, Dhaka</b> Business Department</li></ul>	Dec 2015	
	<ul style="list-style-type: none"><li><b>Secondary School Certificate</b> <b>Nawabpur Govt High School, Dhaka</b> Business Department</li></ul>	Dec 2013	
LANGUAGE & SKILLS	Native proficiency in Bengali; fluent in English (both written and spoken) with professional working proficiency.		
TRAINNING & WORKSHOP	<b>Soft Skills</b> <b>Trainning: 1</b> <ul style="list-style-type: none"><li>Communication Skills: Public Speaking, Active Listening, Presentation Skills.</li></ul> <b>Customer Service &amp; Support</b> <b>Trainning: 2</b> <ul style="list-style-type: none"><li>Customer Service Excellence: Handling difficult customers, empathy in customer service.</li></ul>	<b>Workshop: 1</b> <ul style="list-style-type: none"><li>Mastering Public Speaking</li><li>Emotional Intelligence in the Workplace</li></ul> <b>Workshop: 2</b> <ul style="list-style-type: none"><li>Improving Customer Experience</li><li>Dealing with Difficult Clients</li></ul>	
HOBBIES & INTERESTS	Gardening: Developed and maintained personal balcony and rooftop gardens. Photography: Passionate about capturing portraits and landscape seances of people and life.		
REFERANCES	Providable upon requested		