# Lalit Sharma

# Regional Sales Manager

New Delhi, India 110045

+91-9958593932

lalitsharma6867@gmail.com

Multi-faceted Regional Sales Manager promoting excellent record of meeting companydefined quotas through exceptional sales strategy. Mentors employees to develop topperforming team members. 5 years progressive career background combined with dedication to corporate growth and development.



## **Skills**

Business development and planning

Sales initiatives and techniques

Profit and loss understanding

Goal Setting

Systems and software programs

Staff coordination

Operations

Product and service sales

Goals and performance

Product demonstrations

Sales expertise

Business administration

Account development

Very Good

Very Good

Very Good

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Very Good

Good

Very Good

Good

Good



#### 2022-06 - Current

## Regional Sales Manager

Chipster Technologies, New Delhi

- Coached sales associates in product specifications, sales incentives and selling techniques, significantly increasing customer satisfaction ratings.
- Exceeded targets by building, directing and motivating high-performing sales team.
- Developed sales strategy based on research of consumer buying trends and market conditions.
- Created robust sales plans and set territory quotas.
- Achieved regional sales objectives by coordinating sales team, developing successful strategies and servicing accounts to strengthen business relationships.
- Met with each sales representative on monthly basis to answer questions, resolve issues and identify new strategies.
- Held regular performance evaluations to assess strengths and weaknesses of team members and provide counseling to improve outcomes
- Evaluated costs against expected market price points and set structures to achieve profit targets.
- Boosted market share by establishing sales and distribution channels, developing new products and solidifying sales partnerships.
- Finalized sales contracts with high-value customers.
- Participated in sales calls with direct reports to strengthen customer relationships and uncover possible opportunities for growth.
- Executed successful promotional events and trade shows.
- Introduced cost-saving initiatives to reduce losses and increase profit margin.
- Contacted key accounts regularly and achieved high satisfaction scores by routinely re-assessing needs and resolving conflicts.
- Collaborated with senior executives to evaluate performance in regional area and develop strategies to expand revenue generation.
- Modeled strong negotiation skills to help team members close tough deals with lucrative clients.

## Sales Engineer

ZIEHL ABEGG INDIA Private Limited, NEW DELHI

- Prepared cost estimates and bid documents by studying customer RFPs and consulting with project managers.
- Managed technical integration, systems engineering program management, customer support and program management.
- Identified sales opportunities by assessing environment and devising and implementing winning strategy.
- Analyzed market trends, competitor performance and product strengths.
- Suggested ideas for product evolution and new product variants.
- Recommended changes, improvements or enhancements in products to product development team based on customer feedback.
- Liaised with assigned accounts to foster relationship development.
- Provided input for overall bookings forecasts for assigned accounts.

2020-12 - 2022-05

2018-07 - 2018-11

2017-07 - 2018-07

• Submitted booking forecasts, monthly highlights and CRM entries.

- Developed and implemented pursuit plans for opportunities within assigned key accounts.
- Designed and delivered product training for clients.

#### Senior Executive

Sandhar Technologies Limited, Campaign Management, Gurugram

- Enabled revenue generation by pursuing partnerships, sourcing funding and capitalizing on market opportunities.
- Aligned organizational objectives with company mission to increase business growth and integrate work strategies.
- Identified issues with production, workforce and material sourcing and implemented successful solutions.
- Spearheaded cross-functional initiatives across departments to achieve business goals for bottom-line profits.
- Resolved issues and recommended actions based on production and compliance reports.

## sales support, Master Trainee Engineer

Sandhar Technologies Limited, Gurugram

- Learned and frequently used multiple sales systems to investigate, track and correct customers' issues.
- Developed working knowledge of CRM to effectively track sales leads and activities.
- Supported industry sales team by preparing proposals and benchmarking reports.
- Helped cultivate and maintain business relationships by professionally handling partner and customer needs.
- Provided best-in-class real-time sales support for customers while leading by example for sales team members.
- Completed monthly sales reports to highlight trends and help with team strategizing.
- Assisted customers with sales needs such as inventory and shipping questions.
- Collaborated with vendor development and support staff to resolve various issues impacting sales activities.
- Documented customer complaints and completed corrective action requests.
- Received and organized vendors samples for use by sales team.
- Coordinated responses and resources to handle special client requests.
- Contributed to development of software programs and tools focused on enabling sales team to communicate and operate more efficiently.



## **Education**

M.Tech: Autombile Engineering

Amity University - Noida

B.Tech: Mechanical Engineering

Amity University - Noida

Senior Secondary Certificate

Vandana International School - Dwarka, New Delhi

2015-07 - 2017-07

2012-08 - 2016-07

2011-03 - 2012-03

## **High School Diploma**

Vandana International School - Dwarka ,New Delhi



# **Accomplishments**

- ASDC Certified as Quality Incharge Level 5
- Accomplishments
- Industrial Training:
- Company Name: Sandhar Technologies Limited
- Duration: 06 months
- Specialization: Sales
- Industrial Training:
- Company Name: Bharat Gears Limited
- Duration: 08 weeks
- Specialization: Automobile
- Industrial Training:
- Company Name: Northern Indian Railways
- Duration: 04 weeks
- Specialization: Automobile



# Languages

English

Hindi

German

Very Good



Good