Sensor Health Monitoring | Sensor Deployment and Maintenance | Documentation | Support and resources

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Overview

Use the <u>Sensor Health</u> dashboard to understand your hosts' Falcon status at a glance. Check whether any of your hosts are running unsupported sensor or OS versions, using incorrect configurations, aren't connecting to the CrowdStrike cloud, and more. Then, identify specific hosts by hostname or agent ID so you can take corrective action.

The dashboard

The **Sensor Health** dashboard includes info about these CrowdStrike recommendations:

• Hosts that entered <u>RFM (reduced functionality mode)</u> each day. These sections are updated daily.

This shows hosts that entered RFM, not the total number of your hosts in RFM

• Hosts running outdated and unsupported sensor versions. These sections are updated hourly.

Note: CrowdStrike supports each sensor version for 180 days.

- Hosts that haven't contacted the CrowdStrike cloud in the last 30 days. These sections are updated every ten minutes.
- Instances of multiple hosts using the same agent ID (AID) within the same day. These sections are updated immediately.
- Hosts that have no prevention policy settings applied. These sections are updated daily.
- Windows host <u>provisioning state</u>:
 - **Finished provisioning** indicates the host has downloaded all channel files after initial installation
 - **Installed but not provisioned** indicates the host is running but has not yet downloaded all channel files after initial installation
- Hosts that aren't using <u>uninstall protection</u>. These sections are updated daily.

On each dashboard, click the chart to see specific information about those hosts. You can use details about those hosts, such as their hostname or agent ID, to take corrective action. For example, if you have hosts that have no prevention policy settings applied, you might track down those hosts to check why they're offline or troubleshoot potential network issues.