




Falcon Icon for Windows

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Overview

The Falcon icon shows the status of the Falcon sensor on your Windows devices in the taskbar notification area (also called the system tray or notification area):

- A Falcon icon with a green check shield  indicates that your Falcon sensor is running.
- A grayed-out Falcon icon  indicates that your Falcon sensor is not running.
- An X  indicates an internal sensor error.
This is rare but if you see this icon, contact your system administrator or CrowdStrike Support for assistance.

Click the Falcon icon in the Windows notification area to update its status and see detailed sensor info.

Requirements

Subscription: Falcon Prevent or Falcon Insight XDR

Sensor support: Falcon sensor for Windows versions 6.58 and later

Default roles:

- The Falcon Administrator and Endpoint Manager user roles can create, duplicate, edit, enable, disable, and delete Falcon icon policies
- The following user roles can view Falcon icon policies:
 - Desktop Support Analyst
 - Falcon Analyst
 - Help Desk Analyst

Permissions: For custom user roles, enable these permissions to access to this feature:


- Falcon icon policies: Manage Falcon icon policies
- Falcon icon policies: View Falcon icon policies

CrowdStrike clouds: Available in all clouds

Supported operating systems: Windows 10 and 11, including Windows Server 2016 and later.

Note: Windows 10 embedded (IoT Enterprise) versions are not supported.

View detailed sensor status information



Falcon sensor details

Copy to clipboard

Driver status

✓ Running

Service status

✓ Running

Cloud connection

● Connected

Version

6.58.00000

Computer

WIN-10-10-10-10

Domain

DOMAIN



In the Windows taskbar notification area, click the Falcon icon to view detailed sensor status info:

- **Driver status** (Running, Starting, Stopping, Stopped): Your sensor agent's current status
- **Service status** (Running, Starting, Stopping, Stopped): Your sensor's service current status
- **Cloud connected status** (Connected, Disconnected: Last connected): Your sensor's cloud current cloud connection status, including the last connection time if you are disconnected.
- **Sensor version**: Your current sensor version
- **Computer name**: Your computer's name
- **Domain name**: Your domain name

Click the Falcon icon to update detailed sensor info. Detailed sensor info time values are updated only from sensor events such as initialization and cloud connection or disconnection.

Click **Copy to clipboard** to copy detailed sensor info, including the Agent ID (AID), Customer ID (CID), and last cloud connection time, to your clipboard.

Note: Cloud connection status can show as connected for up to 15 minutes after being disconnected to accommodate intermittent connectivity.

Display the Falcon icon

To show the Falcon icon on your Windows devices, assign your host groups to a Falcon icon policy with the **Show Falcon icon** setting enabled and enable that policy. You can also duplicate, edit, disable, delete, and set precedence for Falcon icon policies.

To create a host group, see [Creating a host group \[documentation/page/f8a0f751/host-and-host-group-management#g6fba261\]](#).

Create and enable a Falcon icon policy

To create and enable a Falcon icon policy:


1. In the Falcon console, go to [Host setup and management > Manage endpoints > Falcon icon policies \[policies/system-tray/windows\]](#).
2. Click **Create policy**.

Note: A default policy is enabled. If a host is not a part of any host groups, or the host groups it belongs to have no policies assigned, it is automatically assigned to the default policy.

3. Enter a name and an optional description for the policy.
4. Click **Create policy**.
You are taken to the new policy page.
5. In the **Assigned host groups** tab, click **Assign groups** to policy.
6. In the **Assign groups to policy** dialog, select the host groups and click **Assign groups**.
You can now see the assigned host groups in the **Assigned host groups** tab.
7. In the **Sensor settings** tab, enable **Show Falcon icon**.
8. To show the Falcon icon on the assigned host groups, click **Enable policy**.

Remove host groups from a Falcon icon policy

To remove host groups assigned to a Falcon icon policy:

1. In the Falcon console, go to [Host setup and management > Manage endpoints > Falcon icon policies \[policies/system-tray/windows\]](#).
2. Click the policy you want to remove host groups from.
The policy page opens.
3. In the **Assigned host groups** tab, click **Open menu**  in the row of the host group you want to unassign from the policy and click **Remove from policy**.
4. Click **Remove group from policy** in the dialog to confirm your choice.

Duplicate a Falcon icon policy

Duplicating and editing a policy is sometimes more convenient than creating a new one. To duplicate a policy:

1. In the Falcon console, go to [Host setup and management > Manage endpoints > Falcon icon policies \[policies/system-tray/windows\]](#).
2. Click the Falcon icon policy you want to duplicate.
The policy page opens.
3. Click **Duplicate policy**.
4. If you want to retain the assigned host groups, select **Duplicate assigned host groups**.
5. Enter a name and optional description for the duplicated policy.
6. Click **Duplicate** to confirm your choice.
The duplicated policy page opens. You can now edit the duplicated policy.

Edit Falcon icon policy precedence

If a host is assigned to more than one policy, policy precedence determines which policy takes effect on the host in ascending order (1 being the highest).

To edit policy precedence:

1. In the Falcon console, go to [Host setup and management > Manage endpoints > Falcon icon policies \[/policies/system-tray/windows\]](#).
2. Click **Edit precedence**.
Sliders appear next to policy names in the **Precedence** column.
3. Drag the sliders up and down until you have your preferred policy precedence in ascending order.
4. Click **Save**.

Note: Changes are not saved until you click **Save**.

Disable a Falcon icon policy

To disable a policy:

1. In the Falcon console, go to [Host setup and management > Manage endpoints > Falcon icon policies \[/policies/system-tray/windows\]](#).
2. Click an enabled Falcon icon policy.
The policy page opens.
3. Click **Disable policy**.
4. Click **Disable policy** in the dialog to confirm your choice.

Note: When a policy is disabled, hosts who had this policy enabled are automatically assigned the policy with the next highest order of precedence.

Delete a Falcon icon policy

To delete a policy:

1. In the Falcon console, go to [Host setup and management > Manage endpoints > Falcon icon policies \[/policies/system-tray/windows\]](#).
2. Click the policy you would like to delete.
The policy page opens.

Note: You can only delete a policy if it is not enabled. To disable a policy, see [Disable a policy \[/documentation/page/cd135e5a/falcon-icon-for-windows#u97d30331\]](#).

3. Click **Delete policy**.
4. Click **Delete policy** in the dialog to confirm your choice.

< [Falcon Sensor for Windows\[/documentation/page/ecc97e75/falcon-sensor-for-windows-deployment\]](#)