

Notifications for Content Update Release Notes | Content Updates | Release Notes | Documentation | Support and resources

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Content updates trigger

Use the Content updates trigger to configure a workflow to send a notification when content update release notes are published.

By default, the **Content updates** trigger includes all content categories. If you want to configure the workflow to only send notifications for certain content types, create a condition using the **Category** parameter.

To streamline your content update release notes email notifications workflow, use this playbook: **Send a notification when content update release notes are available**.

For more info about content categories, see [About Content Updates](#). For more info about creating workflows, see [Fusion SOAR](#).

Important: The channel file release notes notifications experience that's configured in the CrowdStrike Customer Center continues for the Rapid Response Content - Behavioral IOAs content category until it transitions to the new Falcon Fusion SOAR workflow in an upcoming release.

Email notifications best practices

Refer to these best practices when setting up an email notifications workflow for content update release notes.

In the Fusion SOAR configuration options for the email notification, select these options for best results:

- **Subject:** Create a meaningful subject and include the `${Release version}` variable and any other helpful identifying info.
- **Message:** Select the `${Release Note}` variable to include the entire release notes text, including well-formatted metadata values such as CrowdStrike cloud or applicable platform.
- **Message type:** Select a value of `HTML` to ensure the best formatting for the email notifications.