

# Trashmunchers Privacy Policy

## **Our contact details**

Name: Trashmunchers

E-mail: [helpdesk@trashmunchers.co.uk](mailto:helpdesk@trashmunchers.co.uk)

## **The type of personal information we collect**

We currently collect and process the following information:

- Personal identifiers, contacts and characteristics (for example, name and contact details)
- Online identifiers (for example, cookie identifiers)
- Location data

## **How we get the personal information and why we have it**

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- To allow for the creation of an account
- To allow for account personalisation
- To allow for account management (for example, changing and resetting passwords)
- To verify whether the user submitted the image from a valid location
- To display the user's location on the website map

We also receive personal information indirectly, from the following sources in the following scenarios:

- To handle browser sessions through cookies generated by the website (for example, keeping the user logged in when they visit different pages on the website)

We use the information that you have given us in order to provide you with a better experience whilst using the website, by allowing for greater control over your own account and ensuring that you can view your live location on the map for interaction with the map elements.

We may share this information with the University of Exeter.

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information are:

**(a) Your consent. You are able to remove your consent at any time. You can do this by contacting [helpdesk@trashmunchers.co.uk](mailto:helpdesk@trashmunchers.co.uk)**

**(b) We have a contractual obligation.**

**(c) We have a legal obligation.**

**(d) We have a vital interest.**

**(e) We need it to perform a public task.**

**(f) We have a legitimate interest.**

## **How we store your personal information**

Your information is securely stored.

We keep location data for no more than a few seconds. We will then dispose your information by deleting any references to your location using Python's garbage collection.

We keep online identifiers for as long as you are logged in. We will then dispose your information by deleting all cookies saved to destroy the session you had.

We keep personal identifiers for three years. We will then dispose your information by deleting any references to your personal identifiers in our database, preventing it from potentially leaking out.

## **Your data protection rights**

Under data protection law, you have rights including:

**Your right of access** - You have the right to ask us for copies of your personal information.

**Your right to rectification** - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

**Your right to erasure** - You have the right to ask us to erase your personal information in certain circumstances.

**Your right to restriction of processing** - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

**Your right to object to processing** - You have the the right to object to the processing of your personal information in certain circumstances.

**Your right to data portability** - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at [helpdesk@trashmunchers.co.uk](mailto:helpdesk@trashmunchers.co.uk) if you wish to make a request.

## **How to complain**

If you have any concerns about our use of your personal information, you can make a complaint to us at [helpdesk@trashmunchers.co.uk](mailto:helpdesk@trashmunchers.co.uk).

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>