

Bill date: May 5, 2024

Billing period: Apr 5 to May 4, 2024

VINAYAGARAJAH,RAJARUBAN


Account number: 718 805 528

Snapshot of what you owe

See page 2 for details

Balance from your last bill	-\$0.58
This month's charges	\$0.00

Total amount due **-\$0.58**

 You have a credit balance.
No payment is required at this time.

Pay your bill



Online

Visit 407etr.com/pay to make a payment



Through your bank

Select '407 ETR' as the payee



Using our mobile app

Download the 407 ETR mobile app on Apple and Android devices

YOU NEED TO KNOW



You have a credit balance on your 407 ETR account

Use your credit towards future travel, transfer it to another 407 ETR account or request a refund by contacting us at 407etr.com/contactus. If a credit balance remains unused for two years from when the credit balance was created, the credit will be removed from your 407 ETR account.

Note: You can still request a refund after the credit balance has been removed.



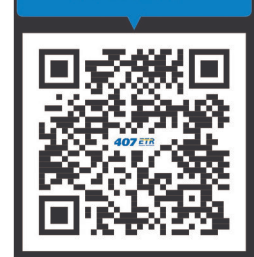
Extended live chat customer service hours to serve you better

Our award-winning customer service team is available to serve you by live chat Monday to Friday, 8:30 a.m. to 7:00 p.m. Visit 407etr.com/contactus to get in touch. To self-serve 24/7 using My Account, visit 407etr.com/myaccount to log in or sign up.



For answers to most common billing questions, visit 407etr.com.

SCAN TO PAY



New plates? New address? New car?

Visit 407etr.com to update your account information within 6 days of the change.

This bill was not mailed.



L1S 6K6 ON

VINAYAGARAJAH,RAJARUBAN
64 MILL ST
AJAX ON L1S 6K6

Balance from your last bill

Total due on your last bill	\$53.42
Payment received on Apr 12, 2024	-\$54.00
Total balance from your last bill	-\$0.58

Total Amount Due -\$0.58

HOW WE CALCULATE THE COST OF YOUR TRIP

All tolls, fees and other charges are disclosed at 407etr.com in the "Rate Chart" and "Complete Fee Details." Rates change from time to time. We'll let you know when they do. When you drive on the toll highway, you pay toll charges based on a rate per kilometre. The rate depends on the type of vehicle you drive, the time of day, and the sections of the highway you use. You also pay a trip toll charge each time you drive on Highway 407 ETR. You do not pay a trip toll charge on Highway 407* unless your trip continues onto Highway 407 ETR. If you don't have a transponder, your trips are captured by camera. You then pay a monthly account fee and a camera charge for each trip.

BILLING AND PAYMENT

We issue bills monthly. Due to processing cut-off times, some charges may appear on future bills. When we receive a payment from you, we decide how to allocate it to the amounts you owe. Payment is due when you receive your bill. If we don't receive your payment within 37 days of the bill date, we may:

- charge you interest calculated daily and compounded monthly at the effective annual rate of 26.82% for Highway 407 ETR and 18% for Highway 407*.
- disable all transponders you've leased from us.
- bill fees such as Returned Payment Fee, Collection Fee and Enforcement Fee.

If you have no account activity - We don't send you a bill if your account has no activity for 2 months in a row. However, any amounts you owe will continue to accumulate interest until we receive payment. Credit balances do not earn interest.

You may qualify for a discretionary suspension of interest. Please review at 407etr.com/en/interestsuspension.html.

HOW WE USE YOUR INFORMATION

We may collect, use, disclose and retain information about you for the purposes described in our Privacy Notice and in accordance with Canada's Personal Information Protection and Electronic Documents Act and Ontario's Freedom of Information and Protection of Privacy Act, as applicable. For example, for the purposes of operating and managing the toll highway, **we may contact you about your overdue balance, request a credit investigation or a consumer report about you, or exchange information about you with governmental agencies, credit reporting agencies, collection agencies, or other relevant service providers in Ontario or other jurisdictions.**

Please see our Privacy Notice at 407etr.com or on407.ca for more information.

TELLING US ABOUT CHANGES

To ensure billing accuracy and timely payments, please let us know within 6 days if you change your vehicle, address, bank or credit card information, or if your licence plate changes or expires. If you don't, you are responsible for all tolls, fees and other charges billed to you.

HOW WE'LL COMMUNICATE WITH YOU

Unless we tell you otherwise, communication between us may be by phone or in writing. Communications in writing may be sent by mail, e-mail or other comparable methods suitable for both of us. If we mail you something, it is deemed received five days after mailing it. Communication by e-mail or other comparable methods is deemed received on the date sent.

TOLL EVASION IS AGAINST THE LAW

Evading, obstructing or interfering with an electronic toll system is an offence under section 191.3 of Ontario's Highway Traffic Act. A police officer may, without a warrant, stop, enter and search your vehicle if there's a reason to believe you are doing so.

* Includes Highways 412 and 418.