

# Jordan Garcia

## Engineering Manager

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## Profile

Seasoned Engineering Manager with over a decade of experience in developing robust web applications and backend services. Demonstrates strong leadership in managing small to medium teams, delivering project milestones, and developing strategic roadmaps. Adept in fostering team growth, encouraging cross-functional collaboration, and mentoring. Versatile in technology, proficient in transitioning between individual contributor and management roles, ensuring high-quality software solutions.

## Technical Skills

Programming Languages: Typescript, Python

Frameworks: React, Django, NextJs, NestJs

Tools & Technologies: Auth0, Kubernetes, Kafka, Contentful, NewRelic, Percy, CI/CD, Terraform. Cloudfront, Elasticsearch, Redis

## Professional Experience

Engineering Manager, Invitae, Remote  
May 2021 - Present

- Led the identity team, migrating 4.5 million user accounts to a modern authentication system with zero downtime.
- Spearheaded the development of an authorization system enhancing resource access auditing.
- Managed a diverse team comprising seniors individual contributors and contractors, maintaining high productivity and engagement.
- Instituted CI/CD practices, significantly reducing P1 incidents and improve system availability from 80.123% to 99.9984%.

Engineering Lead, Invitae, Remote  
Nov 2018 - May 2021

- Created the preview deploy system at the company, enabling designers and product to test new web functionality before merging to the main branch.
- Directed and migrated [invitae.com](http://invitae.com) website from legacy django cms to contentful building a re-useable CMS UI library. Allowing marketing to deploy new pages on demand vs weekly/monthly releases.
- Led the decentralization of the largest monolithic application into microservices, elevating system reliability, maintainability, and resilience on company re-orgs.

Senior Software Engineer, TodayTix, New York, NY  
Oct 2017 - Oct 2018

- Launched a high-impact Broadway show lottery feature, boosting site traffic by 20%.
- Migrated the web application to typescript, enhancing code reliability and maintainability.

Senior Software Engineer, Tigerspike, New York, NY  
Feb 2014 - Oct 2017

- Redesigned a global intranet for a leading financial firm, integrating efficient search capabilities.
- Developed a geographically aware asset management website, supporting over 30 countries with optimal performance.

## Education

Bachelor of Computer Science

Edith Cowan University, Perth, WA, Australia - 2011