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Tanauan City Batangas

NIEL CASTILLO

Information Technology Student

EDUCATION

Batangas State University

2021 - 2025

BS in Information Technology
major in Business Analytics

Nova Schola Tanauan

2019 - 2021

Science, Technology, Engineering
and Mathematics (STEM)

SKILLS

Technical Skills

- **Programming Languages**
(Basic): PHP, Java, JavaScript, C++, C#, Python, SQL
- **Tools and Technologies:**
Microsoft 365, Visual Studio, Android Studio, VScode, Git
- **Database Management:** SQL Server, MySQL
- **Project Management Tools:**
Trello, Asana
- Troubleshooting

Soft Skills

- Customer Service
- Communication
- Problem-Solving
- Teamwork

PROFILE

Motivated and detail-oriented IT student with a major in Business Analytics, seeking an internship opportunity to apply and expand my skills in software development, data analysis, and customer service. Eager to contribute to innovative projects and gain practical experience in a dynamic and collaborative environment.

WORK EXPERIENCE

SEASONAL & ONCALL HELPER/SALES-CLERK

CITIMART TANAUAN

April 2019

- Promoting Products, Deals or Promos
- Basic Inventory Management
- Provide excellent customer service to customers
- Assisting customers with finding products and answering questions
- Bagging groceries
- Cleaning and maintaining the store

CERTIFICATIONS/COURSES

- Introduction to Data Analysis using Microsoft Excel (Coursera)
- Data Analysis and Visualization (Coursera)
- Get started with Asana (Coursera)
- Business Analysis and Process Management (Coursera)

SEMINAR/WEBINAR ATTENDED

- AWS Siklab Pilipinas - Community Ignite: Re-ignite AWS Cloud Foundations (2020)
- DICT-ICpEP Industry 4.0 Webinar-Training (2021)
- Introduction to AWS Cloud Foundation (2023)