JACKSON WABURI

DRIVER

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waburijack79@gmail.com

Dedicated and experienced chauffeur with 20 years of outstanding service transporting business executives and families. Recognized for exceptional punctuality, logistics handling and organizational skills. Adept at managing complex schedules, navigating diverse and challenging landscapes.

EXPERIENCE

Independent Chauffeur | 2004 - present

Key Responsibilities:

- Provided punctual and efficient commutes to various destinations, including airports, business meetings and personal errands.
- Navigated diverse locations confidently, utilizing map reading and GPS expertise to optimize routes and minimize travel time.
- Prioritized passenger comfort and safety, ensuring a smooth and stress-free experience throughout every journey.
- Maintained professional demeanor and confidentiality at all times, upholding the highest standards of discretion and trust.

Accomplishments:

- Developed a loyal client base through consistent delivery of outstanding service, resulting in over 90% repeat bookings.
- Received numerous positive testimonials praising responsiveness, reliability, and personalized attention to detail.
- Successfully navigated challenging routes and unexpected situations, maintaining composure and ensuring client safety under all circumstances.

Independent Transport Specialist | 2019 - 2023

Key Responsibilities:

- Navigated urban and suburban environments while upholding strict punctuality and route optimization.
- Provided proactive customer service, maintaining a calm and professional demeanor during unforeseen circumstances.
- Managed cash transactions and upheld financial record accuracy.
- Maintained pristine vehicle condition through regular cleaning and minor maintenance.

Accomplishments:

- Achieved and maintained a near-perfect 4.8-star rating for exceptional service and passenger satisfaction.
- Received consistent positive feedback praising professionalism, communication skills, and route efficiency.
- Completed over 4,000 trips without incident, demonstrating adherence to safety regulations and responsible driving

SKILLS

- Logistics and Route planning
- Defensive driving
- Problem-solving
- Communication

EDUCATION

Kenya Certificate of Secondary Education Ravos Secondary School

STRENGTHS

Customer service skills

Building rapport, understanding and exceeding client expectations, providing professional and courteous service.

Time management

Prioritizing tasks, meeting deadlines, adhering to schedules, maintaining punctuality under pressure.

Manual dexterity

Fine motor skills for precise handling of vehicles and equipment, ability to perform minor vehicle maintenance.

Clean driving record

Demonstrates commitment to safety and adherence to traffic regulations, reliability, and trustworthiness.

REFEREES

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