

E-HEALTHCARE WORKFLOW PLATFORM

**A Project Submitted
To**



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BHILAI (C.G), INDIA**

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For The Award Of The Degree

Of

BACHELOR'S OF COMPUTER APPLICATION (BCA)

**In
Computer Application**

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Session: 2024-2025

Declaration by the Candidate

I the undersigned solemnly declare that the report of the Project work entitled **“E-Healthcare Workflow Platform”**, is based on my own work carried out during the course of my study under the supervision of **Mrs Shweta Dubey**.

I assert that the statements made and conclusions drawn are an outcome of the project work. I further declare that to the best of my knowledge and belief that the report does not contain any part of any work which has been submitted for the award of any other degree/diploma/certificate in this University/deemed University of India or any other country. All helps received and citations used for the preparation of the Project have been duly acknowledged.

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- ❖ Embodies the work of the candidate him/herself,
- ❖ Has duly been completed,
- ❖ Fulfils the requirement of the ordinance relating to the BCA degree of the University and is up to the desired standard both in respect of contents and language for being referred to the examiners.

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Certificate by the Examiners

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Abstract

The E-healthcare workflow platform is a digital healthcare management system designed to optimize interactions among patients, doctors, and administrators. This integrated platform streamlines essential operations such as appointment booking, medical report handling, invoice generation, feedback collection, and administrative control, offering a faster, more efficient alternative to traditional healthcare processes.

Patients can securely log in to schedule appointments with doctors based on specialization and real-time availability. After booking, they can upload medical reports, which are stored securely and made accessible only to authorized doctors. Once a consultation is completed, patients receive a downloadable invoice and can submit feedback on the doctor and service, fostering transparency and quality improvement.

Doctors benefit from a personalized dashboard displaying their schedule, patient details, and uploaded reports. They can review patient histories before appointments, finalize checkups by adding diagnoses and prescriptions, and respond to patient feedback or follow-up queries—improving both efficiency and patient engagement.

Administrators have comprehensive control over system operations, including user management, doctor registration, appointment oversight, and billing processes. They can also handle job applications for medical staff and publish internal announcements or healthcare notices. This centralized control ensures smooth and secure workflow management.

The platform's frontend is developed using HTML and CSS, with Tailwind CSS and Bootstrap frameworks for responsive design, and JavaScript (jQuery with AJAX) to enable dynamic, real-time user interactions. The backend is built with PHP, and it uses a MySQL database to store and manage structured data securely and efficiently.

In summary, this e-healthcare workflow platform offers a modern, scalable, and user-friendly solution for digital healthcare delivery. It improves coordination, data access, and service quality while reducing paperwork and administrative overhead, making it ideal for clinics, hospitals, and healthcare networks of various sizes.

Acknowledgement

I/We would like to express my/our sincere gratitude to everyone who supported me/us in completing this project successfully.

First and foremost, I am / We are deeply thankful to my/our project guide, **Mrs Shweta Dubey**, for their invaluable guidance, encouragement, and insight throughout this project. Their expertise and constructive feedback played a significant role in shaping the direction of my/our work.

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A special thanks to all the faculties and my/our family for their constant encouragement, patience, and understanding. Their unwavering belief in my/our abilities gave me/us the confidence to overcome challenges and stay committed.

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Thank you all for helping make this project a reality.

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TABLE OF CONTENTS

Abstract	5
Acknowledgement	6
Table of Contents	7-8

Chapter 1 – Introduction	9-11
---------------------------------	-------------

- 1.1 Introduction
- 1.2 Objectives of the Project
- 1.3 Scope of the System
- 1.4 Problem Statement

Chapter 2 – Requirement Analysis and System Specification	12-15
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- 2.1 System Requirements
- 2.2 Functional Requirements
- 2.3 Non-Functional Requirements
- 2.4 Software and Hardware Requirements
- 2.5 Use Case Analysis
- 2.6 System Architecture

Chapter 3 – System Design	16-27
----------------------------------	--------------

- 3.1 Design Objectives
- 3.2 Er Diagram
- 3.3 Database Design
- 3.4 Data Flow Diagrams (DFD – Level 0, 1, 2)
- 3.5 Module Description
 - 3.5.1 Patient Module
 - 3.5.2 Doctor Module
 - 3.5.3 Admin Module
- 3.6 All Diagram Figure

Chapter 4 – Implementation, Testing and Maintenance	28-30
--	--------------

- 4.1 Introduction to language, IDEs, Tool and Technology used for Implementation
 - 4.1.1 Frontend: HTML, CSS (Tailwind & Bootstrap), JavaScript (jQuery, AJAX)
 - 4.1.2 Backend: PHP
 - 4.1.3 Database: MySQL
 - 4.1.4 Web Server

4.2 Implementation Strategy	
4.3 Integration of Modules	
4.4 Testing Strategies	
4.4.1 Unit Testing	
4.4.1 System Testing	
4.4.2 User Acceptance Testing (UAT)	
4.5 Maintenance and Updates	

Chapter 5 – Results and Discussions **31-47**

5.1 Output Screenshots	
5.2 Functional Validation	
5.3 User Feedback and Evaluation	
5.4 Performance Analysis	
5.5 Discussion on Challenges and Solutions	

Chapter 6 – Conclusion **48-49**

6.1 Summary of Work	
6.2 Achievements	
6.3 Limitations	

Chapter 7 – Future Scope **50-51**

7.1 Suggested Enhancements	
7.2 Scalability and Integration	
7.3 Potential for AI/ML and IoT in Healthcare	

Chapter 8 – Bibliography and References **52-53**

8.1 Books and Research Papers	
8.2 Websites and Online Resources	
8.3 Software Documentation	

CHAPTER – 1

INTRODUCTION

1.1 Introduction

The healthcare industry has always been central to the well-being of society, and with the ever-growing population and complexity of medical needs, traditional healthcare systems have faced immense challenges in terms of efficiency, accessibility, and communication. Manual record-keeping, long queues for appointments, miscommunication between departments, and lack of transparency in billing are some of the key issues patients and healthcare providers frequently encounter. With the digital transformation wave impacting every major sector, healthcare too is undergoing a significant shift from conventional workflows to technology-driven solutions.

In response to these challenges, this project presents a web-based **E-Healthcare Workflow Platform** that aims to digitize and optimize the core operations of healthcare institutions. It offers a streamlined solution that connects patients, doctors, and administrators under a single interface, automating processes and improving communication, accessibility, and service delivery. The platform is designed to offer key functionalities such as online appointment booking, secure uploading of medical reports, digital invoices, and patient feedback. Doctors are empowered with access to electronic records, appointment management tools, and direct patient interaction modules. The admin role encompasses complete control over user management, scheduling, invoice tracking, job applications for medical staff, and system notices.

This project is implemented using modern and robust web technologies. The frontend uses HTML, CSS (with Tailwind CSS and Bootstrap for styling), and JavaScript with jQuery and AJAX to handle dynamic user interactions. The backend is developed in PHP with MySQL as the database, ensuring efficient data handling and secure storage. The architecture is designed to be modular, scalable, and secure, aligning with the real-world needs of healthcare organizations.

1.2 Objectives of the Project

The primary objectives of the E-Healthcare Workflow Platform are as follows:

- To create a centralized digital system that facilitates communication and coordination between patients, doctors, and administrators.
- To simplify and automate appointment booking for patients, reducing waiting times and increasing scheduling efficiency.
- To enable patients to upload and share reports digitally, ensuring quick access for doctors before consultations.
- To allow doctors to access patient histories, manage consultations, and update patient records in real time.
- To provide patients with downloadable, system-generated invoices for transparency and ease of reimbursement or record-keeping.
- To collect feedback from patients to help monitor and improve the quality of service delivery.
- To empower administrators to manage users, handle job applications, publish announcements, and oversee system-level operations.
- To reduce paperwork, improve data accuracy, and enhance the overall patient experience through digital innovation.

1.3 Scope of the System

The E-Healthcare Workflow Platform is intended for use in clinics, hospitals, diagnostic centers, and other healthcare institutions. The platform is adaptable and scalable, capable of being tailored to different organizational sizes and workflows. Its features include:

- **For Patients:** Account registration and login, doctor search, real-time appointment booking, report upload, invoice download, and feedback submission.
- **For Doctors:** Login and dashboard access, appointment management, patient history review, report examination, case finalization, and feedback review.
- **For Admins:** Management of doctor and patient accounts, appointment monitoring, invoice handling, doctor job application processing, and broadcasting of system-wide announcements or notices.

The system supports role-based authentication to ensure secure and appropriate access to features. It is built to comply with healthcare data security standards, ensuring the confidentiality and integrity of patient records.

1.4 Problem Statement

In traditional healthcare systems, workflows are often fragmented and heavily reliant on paper-based processes and face-to-face communication. This leads to various problems such as:

- **Manual Scheduling Delays:** Patients frequently have to wait in queues to book appointments or face scheduling conflicts due to lack of real-time availability updates.
- **Inefficient Document Handling:** Physical handling of medical reports and prescriptions is prone to misplacement, errors, and delays in diagnosis or treatment.
- **Lack of Centralized Access:** Doctors often do not have immediate access to a patient's previous medical history, which hampers the quality and speed of medical decisions.
- **Billing Inconsistencies:** Manual billing and invoice generation can result in errors, lack of transparency, and disputes between patients and hospitals.
- **Administrative Overload:** Admin staff struggle to keep up with repetitive tasks like appointment verification, staff recruitment, communication, and patient inquiries.

CHAPTER – 2

REQUIREMENT ANALYSIS & SYSTEM SPECIFICATION

2.1 System Requirements

The development of the E-Healthcare Workflow Platform requires a clear understanding of what the system must do (functional requirements) and how it should perform (non-functional requirements). These requirements are gathered through analysis of user needs and the operational goals of healthcare institutions.

The system is designed for three primary roles: Patient, Doctor, and Admin. Each role has a defined set of functionalities that guide the technical and design implementation of the platform.

2.2 Functional Requirements

- **Patient Module:**
 - Secure registration and login
 - Book, reschedule, or cancel appointments
 - Upload medical reports (PDF, images)
 - Download invoices for appointments
 - Submit feedback on doctors and services
- **Doctor Module:**
 - Login and view dashboard
 - View and manage appointment schedule
 - Access patient medical history and uploaded reports
 - Finalize patient checkup with notes and instructions
 - View and analyze feedback received from patients
- **Admin Module:**
 - Manage registration and approval of doctors
 - Manage patient profiles and verify appointments
 - Monitor and generate invoices for appointments
 - Post news/notices to the user community
 - Accept and review doctor job applications

2.3 Non-Functional Requirements

- **Performance:** Fast loading, real-time appointment updates, optimized queries for handling large datasets
- **Security:** Role-based access, data encryption for sensitive health records, login authentication, and session management
- **Scalability:** Should support integration with multiple departments, increased users, and medical units
- **Usability:** Intuitive UI with responsive design compatible across devices (mobile, tablet, desktop)
- **Reliability:** System must be operational 24/7 with minimal downtime

2.4 Software and Hardware Requirements

Software Requirements:

- Operating System: Windows/Linux
- Frontend: HTML5, CSS3 (Tailwind CSS, Bootstrap), JavaScript (jQuery, AJAX)
- Backend: PHP 7
- Database: MySQL
- Web Server: Apache/XAMPP/WAMP
- Tools: VS Code, phpMyAdmin, Web Browser (Chrome, Firefox)

Hardware Requirements:

- Processor: Intel i3 or higher
- RAM: 4 GB minimum
- Hard Disk: 250 GB or more
- Network: Internet connectivity for hosting and real-time access

2.5 Use Case Analysis

- **Use Case: Patient Booking Appointment**
Actor: Patient
Description: Patient logs in, searches for doctors, selects available slot, and confirms booking
- **Use Case: Doctor Viewing Reports**
Actor: Doctor
Description: Doctor logs in, selects patient appointment, reviews uploaded medical history, and finalizes diagnosis
- **Use Case: Admin Managing Appointments**
Actor: Admin
Description: Admin monitors all bookings, manages conflicts, and oversees appointment scheduling integrity

2.6 System Architecture

The architecture of the system follows a **three-tier model**:

1. **Presentation Layer (Frontend)**
Built using HTML, CSS (Tailwind, Bootstrap), JavaScript, jQuery, and AJAX
Provides the user interface for all roles
Responsible for collecting input and displaying output dynamically
2. **Application Layer (Backend Logic)**
Developed using PHP
Contains core logic for handling user actions such as appointment booking, login sessions, and report handling
Interacts with the database securely
3. **Data Layer (Database)**
MySQL database
Stores all user data, reports, feedback, invoices, and job applications
Ensures data consistency, integrity, and optimized query processing

CHAPTER – 3

SYSTEM DESIGN

3.1 Design Objectives

The design of the E-Healthcare Workflow Platform aims to transform the traditional healthcare process into a digital, efficient, and scalable system. The main objectives include modularity, user-friendliness, data security, seamless interaction between modules, and the ability to integrate additional services in the future. Each component in the system is structured to minimize complexity while maintaining a high level of performance and reliability.

3.2 ER Diagram

The Entity-Relationship (ER) diagram represents the relationships between different entities in the database. The primary entities include:

- **Patient:** Stores personal information, login credentials, feedback, and reports
- **Doctor:** Stores details like specialization, availability, and feedback
- **Admin:** Has privileges to manage doctors, patients, and appointments
- **Appointment:** Links patients to doctors with scheduling details
- **Income:** Records financial data for each appointment
- **Report :** Contains uploaded medical documents by patients
- **Job Application:** Stores doctor applications for admin approval
- **News/Notice:** Managed by admin and visible to users

3.3 Database Design

Each table is carefully normalized to avoid redundancy and improve performance:

Admin Table

- id (PK)
- username
- password
- profile

Doctor Table

- id (PK)
- First_name
- Surname
- Username
- Email
- Gender
- Phone
- Country
- Password
- Salary
- Date_reg

- Status
- profile

Patient Table

- id (PK)
- first_name
- Surname
- Username
- Email
- Phone
- Gender
- Country
- Password
- Date_reg
- Profile

Appointment Table

- id (PK)
- first_name
- Surname
- Gender
- Phone
- Appointment_date
- Symptoms
- Status
- DateBooked
- Doctor_id

Income Table

- id (PK)
- Doctor
- Patient
- Date_discharge
- Amount_paid
- Description
- Date_check

Settings Table

- name
- value

Form_Settings Table

- id (PK)
- status (open/closed)
- form_name

Report Table

- id (PK)
- Title
- Message
- Username
- Date-send

News_Notify Table

- id (PK)
- Type
- Title
- Content
- Date_created

3.4 Data Flow Diagrams (DFD – Level 0, Level 1, Level 2)

DFD Level 0 (Context Level Diagram)

This is the highest abstraction of the system, showing it as a single process interacting with external entities.

External Entities:

- Admin
- Doctor
- Patient

System:

- E-Healthcare Workflow Platform

Data Flows:

- Admin: manages users, appointments, forms, invoices
- Doctor: receives appointments, Generate Invoice; sends descriptions and fees
- Patient: books appointments, sends reports, views invoices

DFD Level 1 (Top-Level Breakdown)

Break down of the main system into its core processes.

1. Admin Management Process

- Manage users (create, edit, delete)
- View statistics
- Approve/reject job applications
- Publish news/notice

2. Patient Management Process

- Register / Login
- Update profile
- Book appointment
- Send reports feedback
- View/download invoice

3. Doctor Management Process

- Register / Login
- Update profile
- View appointments
- Submit checkup, fees, description
- Generate invoice

4. Appointment Management Process

- Booking (by patient)
- Assignment (by admin/auto)
- Status update (by doctor/admin)
- View appointments (by all roles)

5. Invoice Management Process

- Generate invoice (doctor to patient)
- View invoice (by patient)
- Approve invoice (by admin)

6. Doctor Form Management Process

- Submit application (new doctors)
- Review/approve (admin)
- Store in form_settings table

DFD Level 2 (Each Process Detail)

Admin Management Process

- Input: Login credentials, doctor form data, user data
- Output: Access dashboard, manage users, approve applications
- Data Stores: admin, news_notice, form_settings

Patient Management Process

- Input: Patient data, report files
- Output: Profile update, appointment booking, report upload
- Data Stores: patient (patients), appointment, report, income

Doctor Management Process

- Input: Login credentials, checkup data, profile data
- Output: View appointments, update checkups, profile
- Data Stores: doctor, appointment, report

Appointment Management Process

- Input: Booking request (patient), appointment status (doctor/admin)
- Output: Appointment list, status update
- Data Stores: appointment

Invoice Management Process

- Input: Fees and description (doctor)
- Output: Invoice generation, approval
- Data Stores: income, appointment

Doctor Form Management Process

- Input: Form submission by doctor
- Output: Admin review, approval/rejection
- Data Stores: form_settings

3.5 Module Description

3.5.1 Patient Module

- Register and Login securely
- Search and book appointments with doctors
- Upload reports before consultation
- Download invoice after appointment
- Submit feedback for the consultation experience

3.5.2 Doctor Module

- Login and view daily appointments
- Access patient-uploaded reports before consultation
- Finalize appointment with notes and treatment plan
- Review feedback received from patients

3.5.3 Admin Module

- Approve doctor registrations and manage their credentials
- Monitor and manage all appointments
- Post news and notices to the dashboard
- Generate and audit invoices
- Process doctor job applications
- Access and manage patient and doctor data

3.7 All Diagram Figure

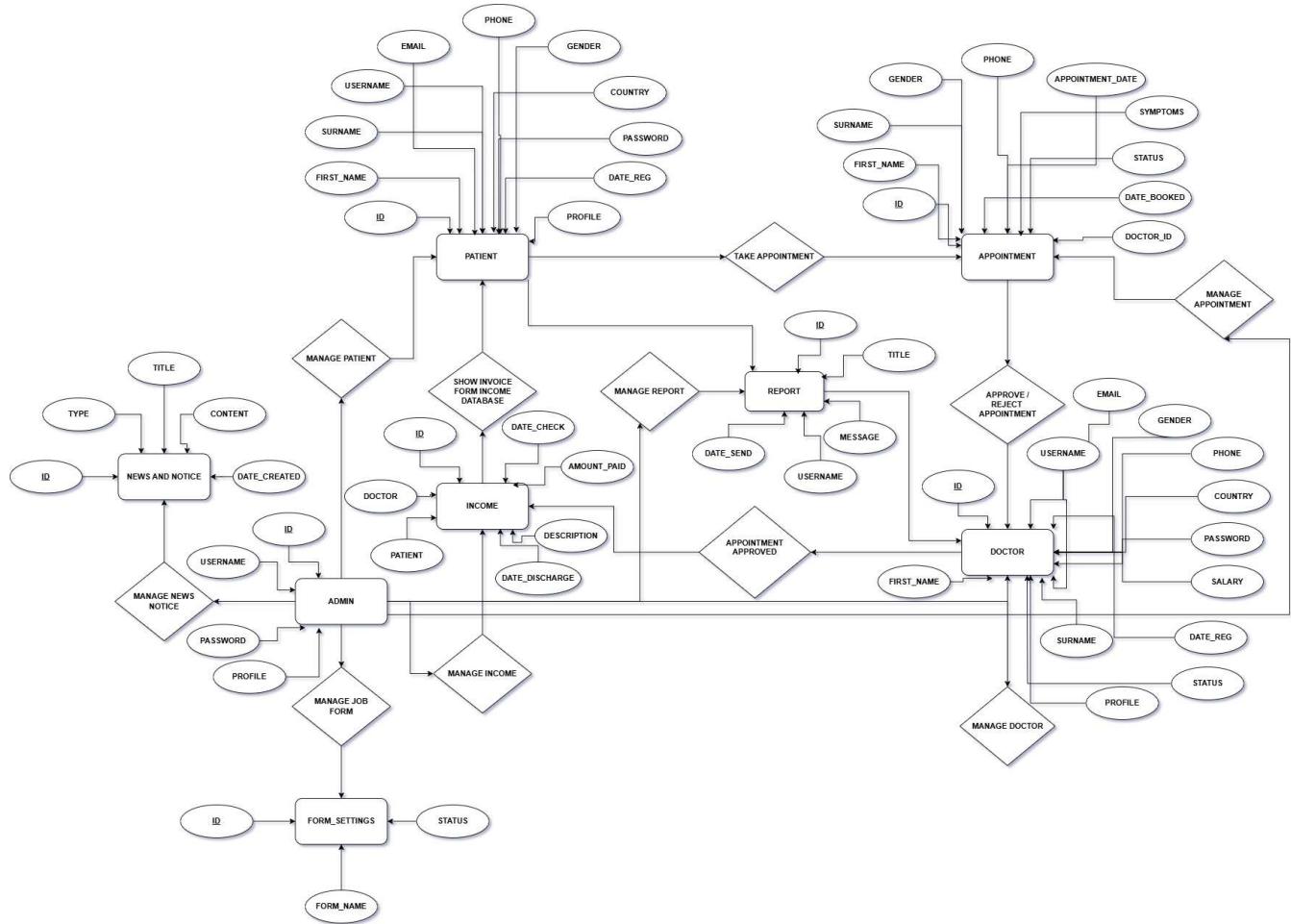


Figure 3.2 Entity Relationship Diagram

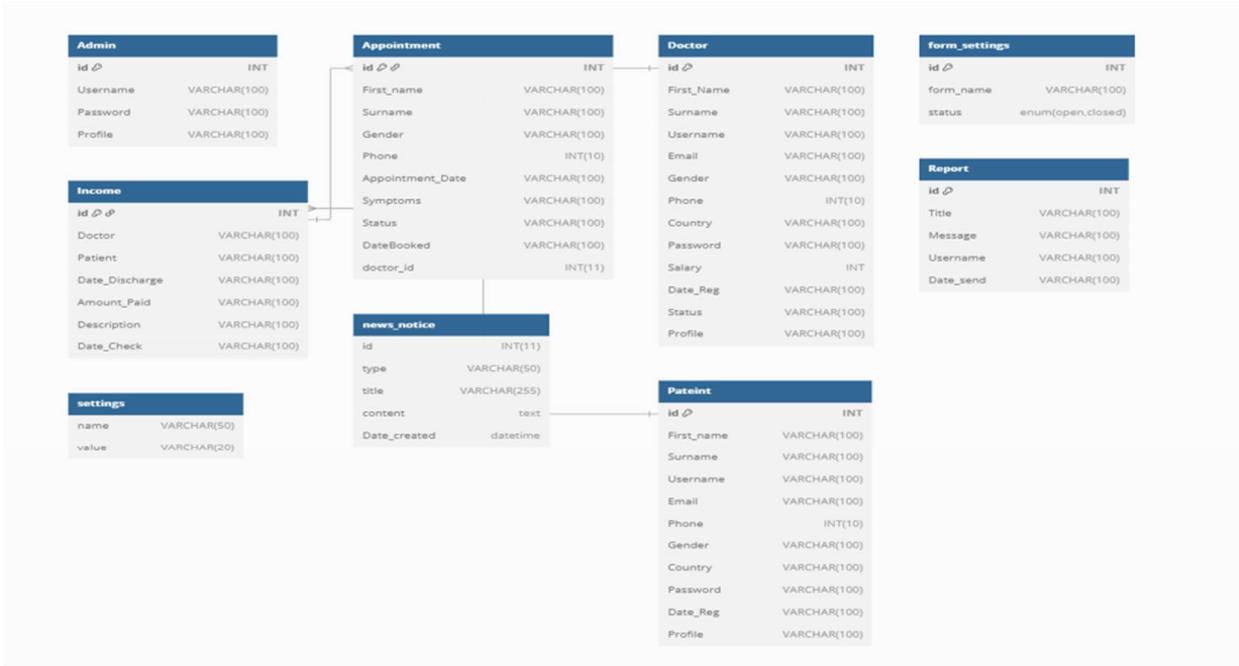
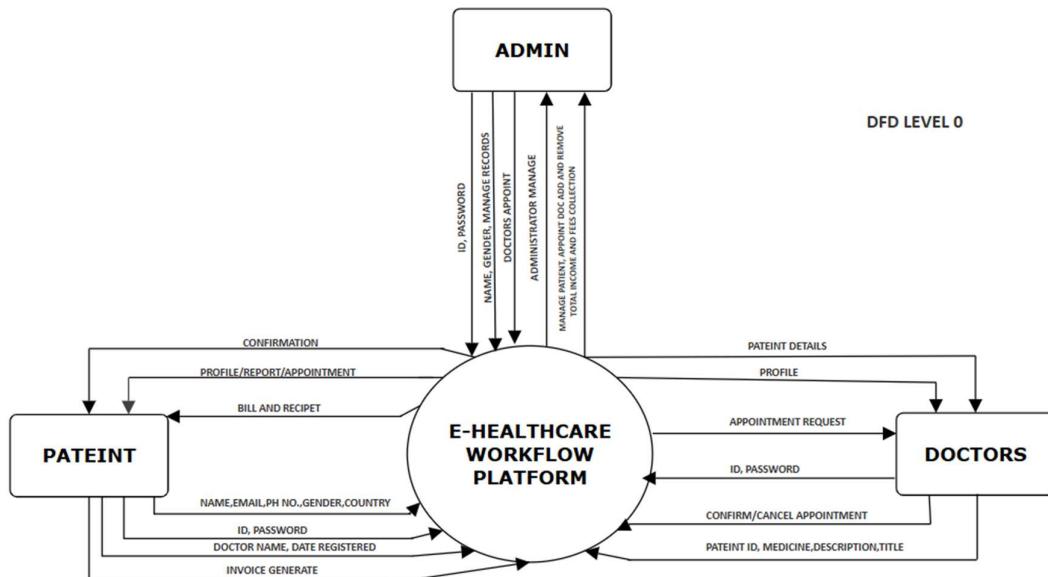


Figure 3.3 Database Design



MOHAMMAD TAUSIF, GAGANDEEP CHANDRAKAR, ANIKET GUJAR

Figure 3.4.1 Dfd level 0 (Context Diagram)

**DFD LVL 1
DETAILED BREAK DOWN**

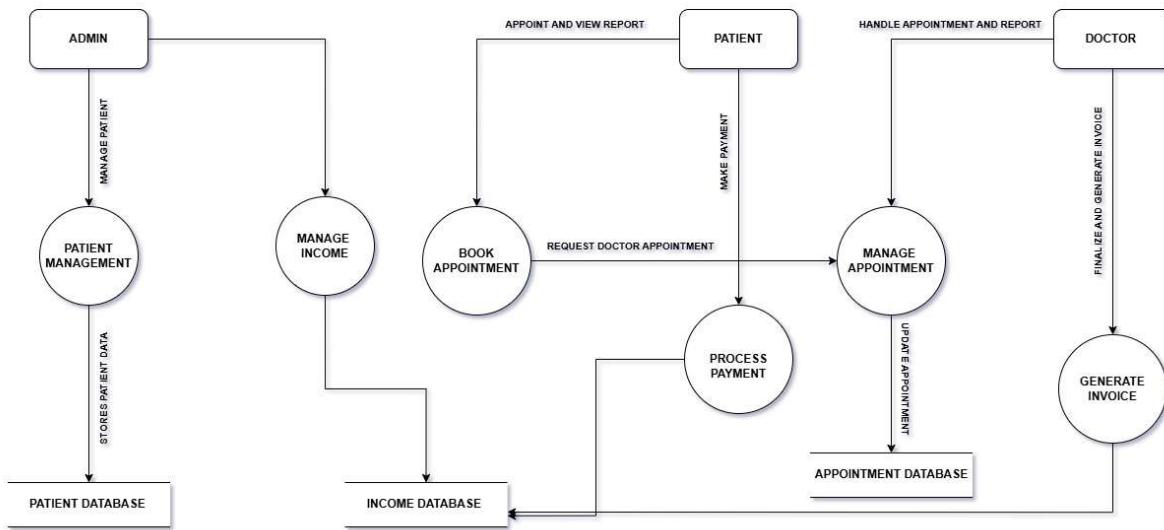


Figure 3.4.2 Dfd level 1 (Detailed Breakdown)

**DFD LVL 2
ADMIN MANAGEMENT PROCESS**

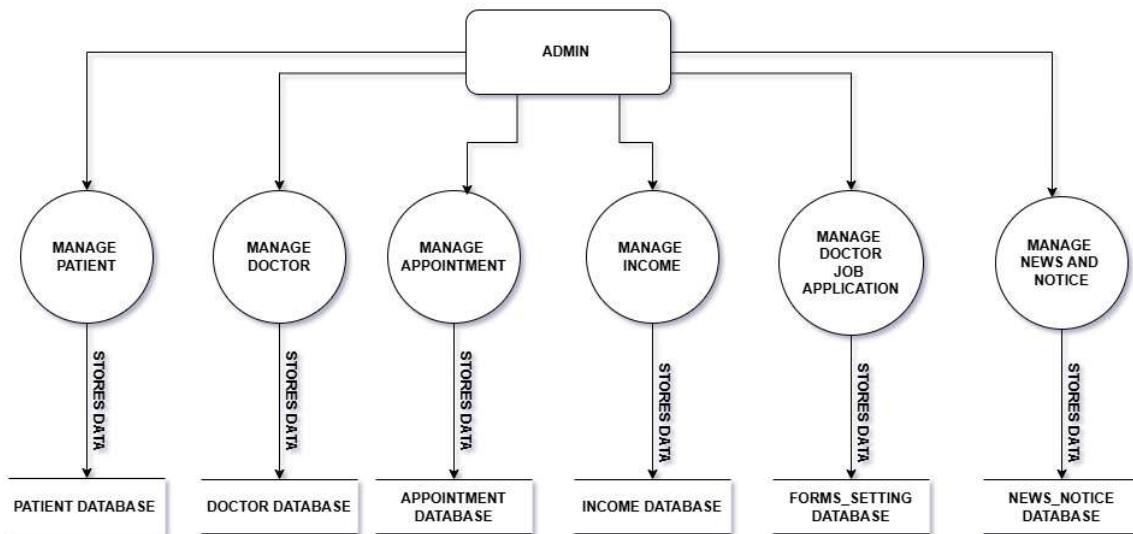


Figure 3.4.3 Dfd level 2.1 Admin Management Process

**DFD LVL 2
DOCTOR MANAGEMENT PROCESS**

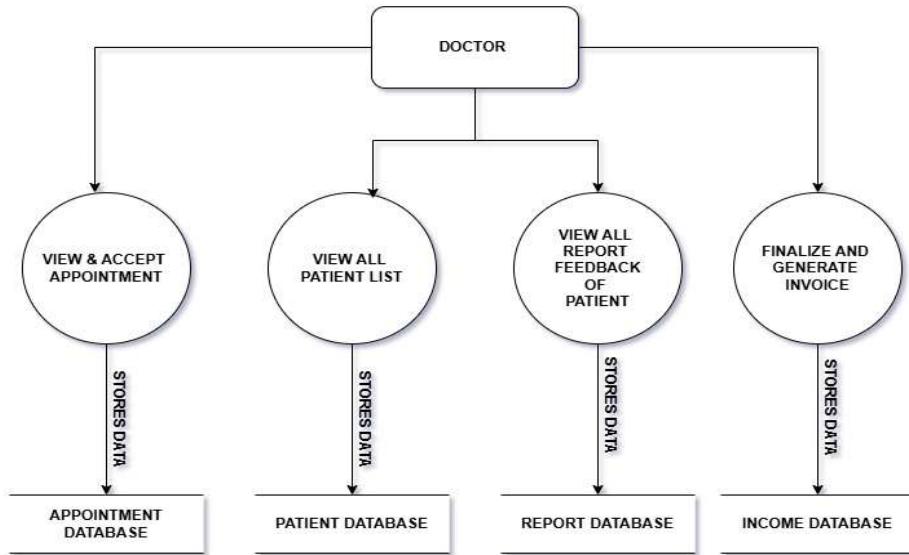


Figure 3.4.4 Dfd level 2.2 Doctor Management Process

**DFD LVL 2
PATIENT MANAGEMENT PROCESS**

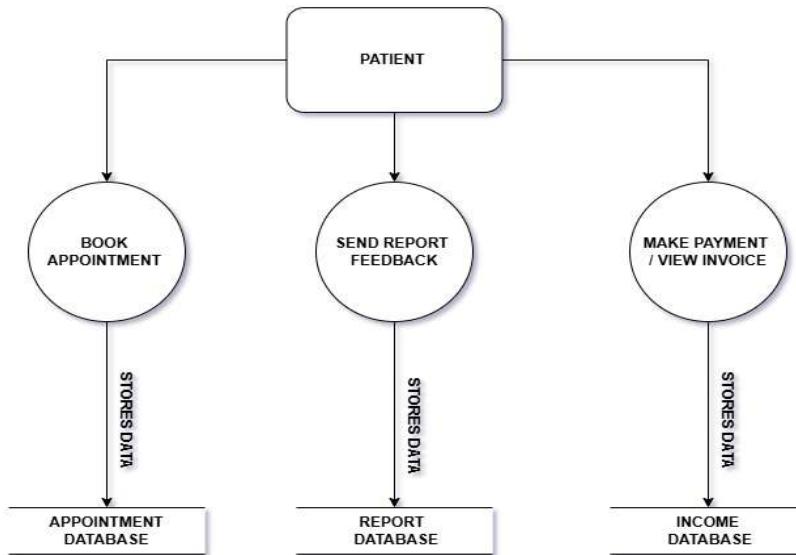


Figure 3.4.5 Dfd level 2.3 Patient Management Process

DFD LVL 2
APPOINTMENT MANAGEMENT PROCESS

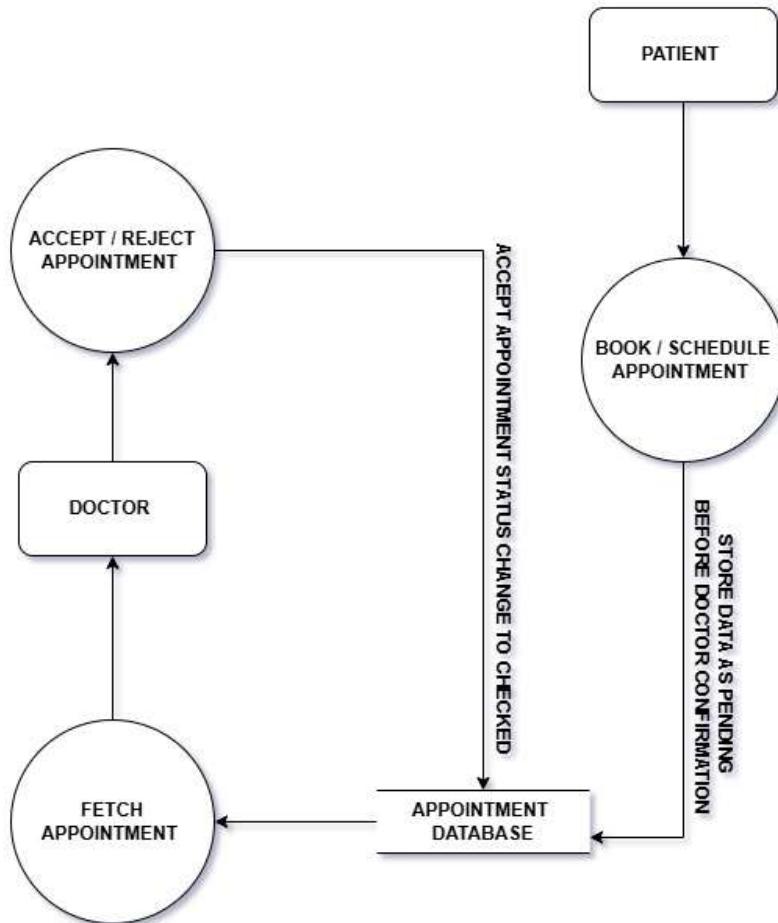


Figure 3.4.6 Dfd level 2.4 Appointment management process

**DFD LVL 2
INVOICE MANAGEMENT PROCESS**

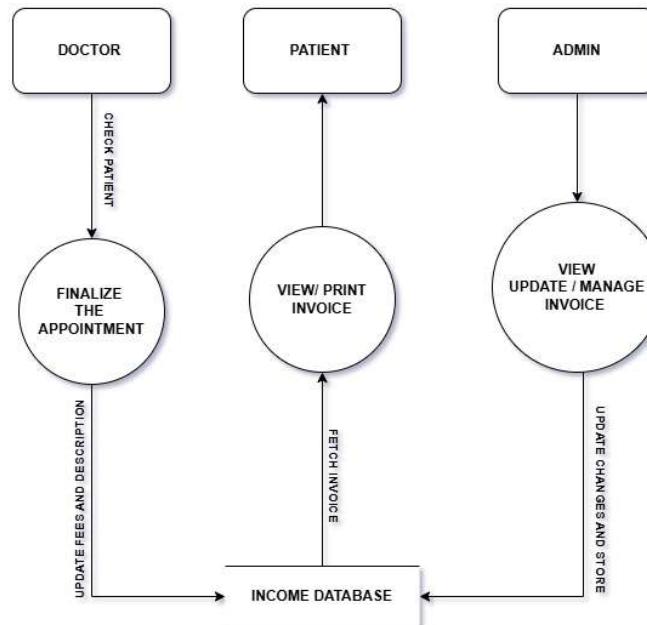


Figure 3.4.7 Dfd level 2.5 Invoice Management process

**DFD LVL 2
DOCTOR FORM MANAGEMENT PROCESS**

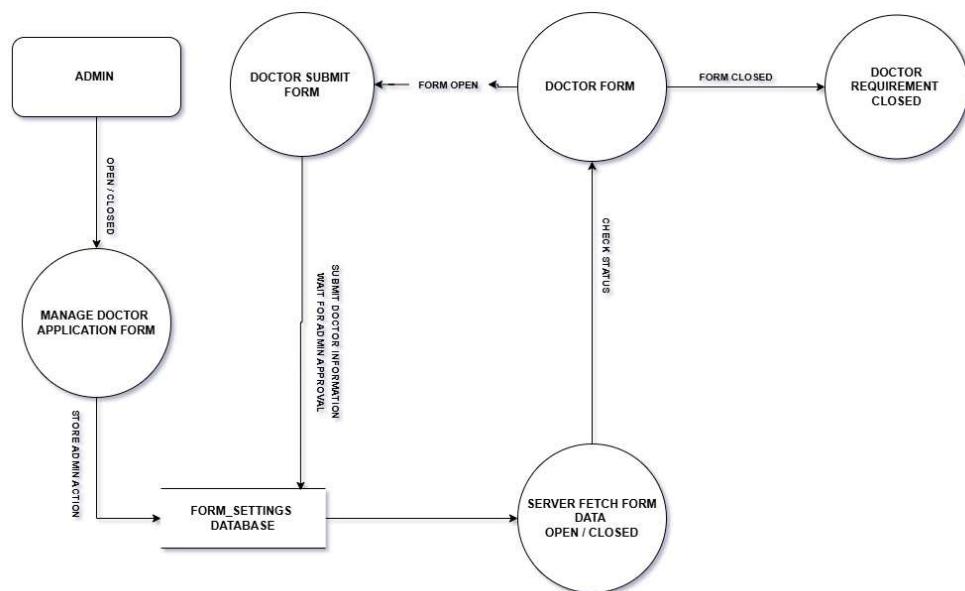


Figure 3.4.8 Dfd level 2.6 Doctor Form Management Process

CHAPTER – 4

IMPLEMENTATION, TESTING & MAINTENANCE

4.1 Technologies Used

4.1.1 Frontend

- **HTML:** Used for structuring web pages.
- **CSS (Tailwind & Bootstrap):** Used for designing responsive layouts and styling components.
- **JavaScript:** Implements interactive features.
- **jQuery:** Simplifies DOM manipulation and AJAX calls.
- **AJAX:** Enables asynchronous data exchange without reloading pages.

4.1.2 Backend

- **PHP:** Server-side scripting language used for handling logic, form processing, and database operations.

4.1.3 Database

- **MySQL:** Used for storing and retrieving structured data across various modules like appointments, patients, reports, and invoices.

4.1.4 Web Server

- **XAMPP:** A local development environment that includes Apache server, MySQL, and PHP to test and run the application during development.

4.2 Implementation Strategy

The implementation followed a modular and incremental approach. Each module (Admin, Doctor, Patient) was implemented and tested independently before integrating into the complete system. Emphasis was laid on ensuring seamless communication between the frontend and backend components using AJAX and PHP scripts.

4.3 Integration of Modules

- **Patient Module:** Allows user registration, appointment booking, sending reports, and viewing invoices.
- **Doctor Module:** Manages appointment schedules, patient reports, and fees.
- **Admin Module:** Handles system-wide functionalities like managing users, news/notice, invoices, and doctor application forms.

Integration ensured data consistency, session management, and appropriate user access control across modules.

4.4 Testing Strategies

To ensure a stable, reliable, and secure system, multiple testing techniques were applied.

4.4.1 Unit Testing

Each module's function and feature was tested independently. PHP functions, SQL queries, and frontend forms were validated for correctness.

4.4.2 System Testing

The system was tested as a whole to verify complete workflows such as:

- Appointment booking and confirmation
- Report submission and retrieval
- Invoice generation and download

4.4.3 User Acceptance Testing (UAT)

End users including doctors and simulated patients tested the system's usability and verified that all functionalities met the expectations.

4.5 Maintenance and Updates

Post-deployment, a regular schedule was proposed for monitoring performance and applying patches. Common maintenance activities included:

- Bug fixing based on user feedback
- Updating form settings and doctor information
- Database optimization and backup
- Enhancing UI for better accessibility

CHAPTER – 5

RESULT & DISCUSSIONS

5.1 Output Screenshots

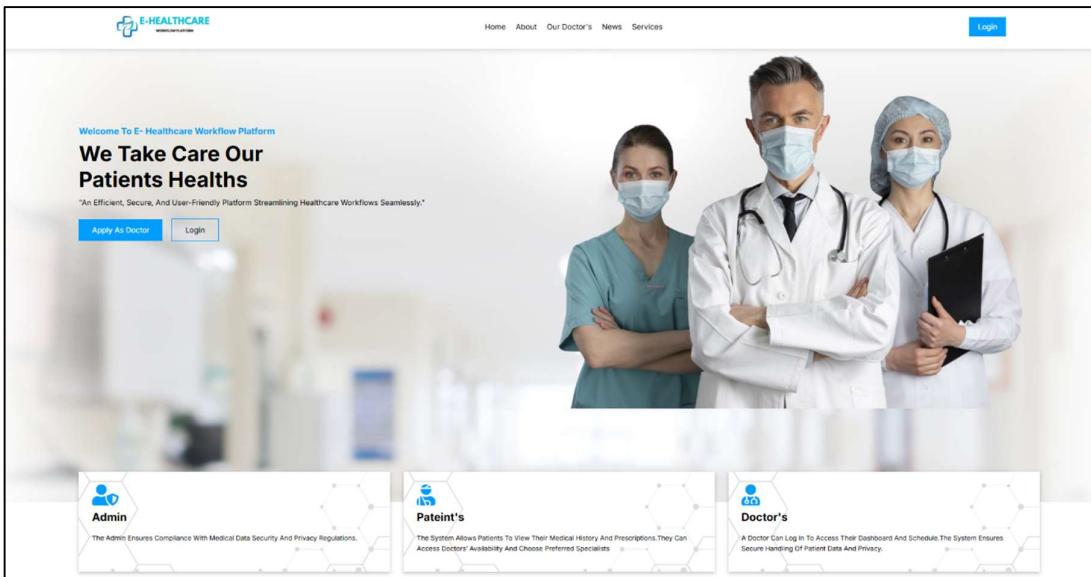


Figure 5.1.1 Main Index Section

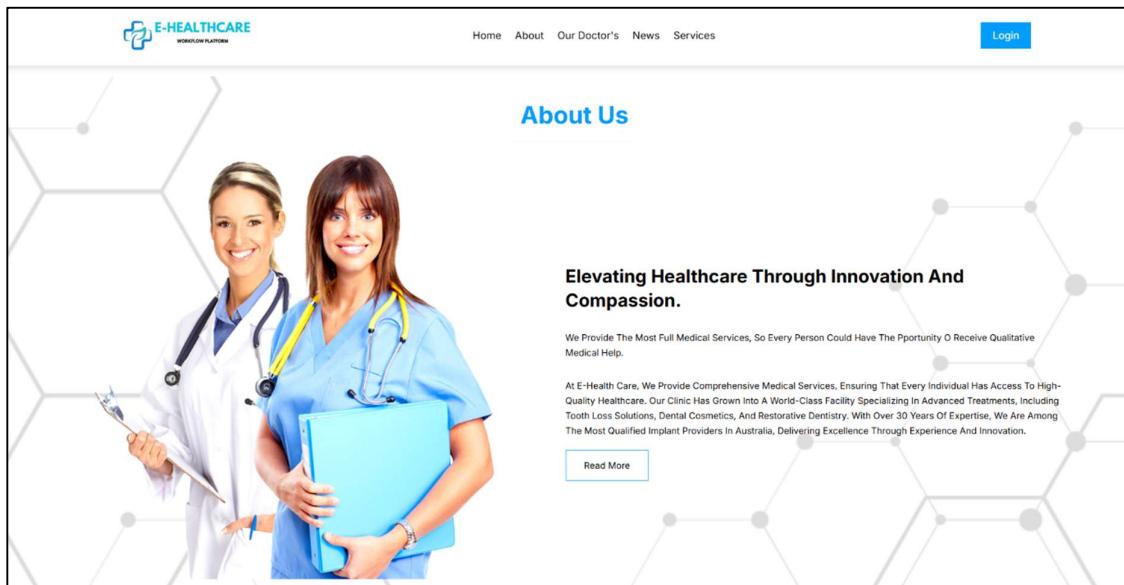


Figure 5.1.2 About us Section

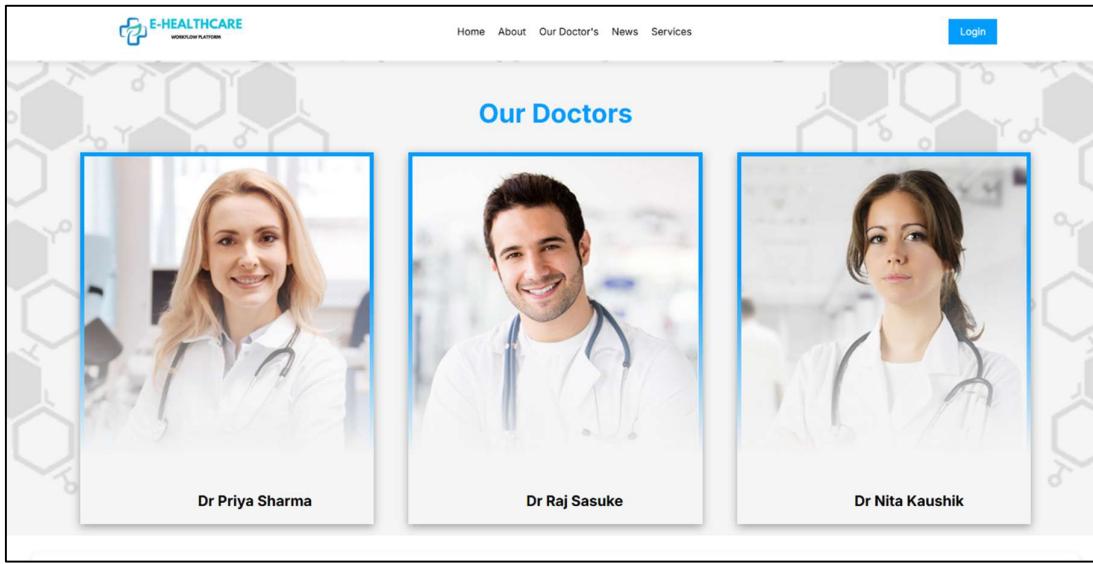


Figure 5.1.3 Our Doctors Section

A screenshot of the same E-Healthcare website showing the "News & Notice" section. It features two main columns: "News & Events" on the left and "Announcements" on the right. Each column lists several items with a date (e.g., 18 May), a brief description, and a right-pointing arrow. The "News & Events" column includes entries for eye checkups, women's health awareness, COVID-19 booster vaccination, cardiology OPD camp, and a blood donation drive. The "Announcements" column includes entries for walk-in interviews, recruitment for junior doctors, hospital newsletters, and a free eye checkup camp.

Figure 5.1.4 News & Notice Section

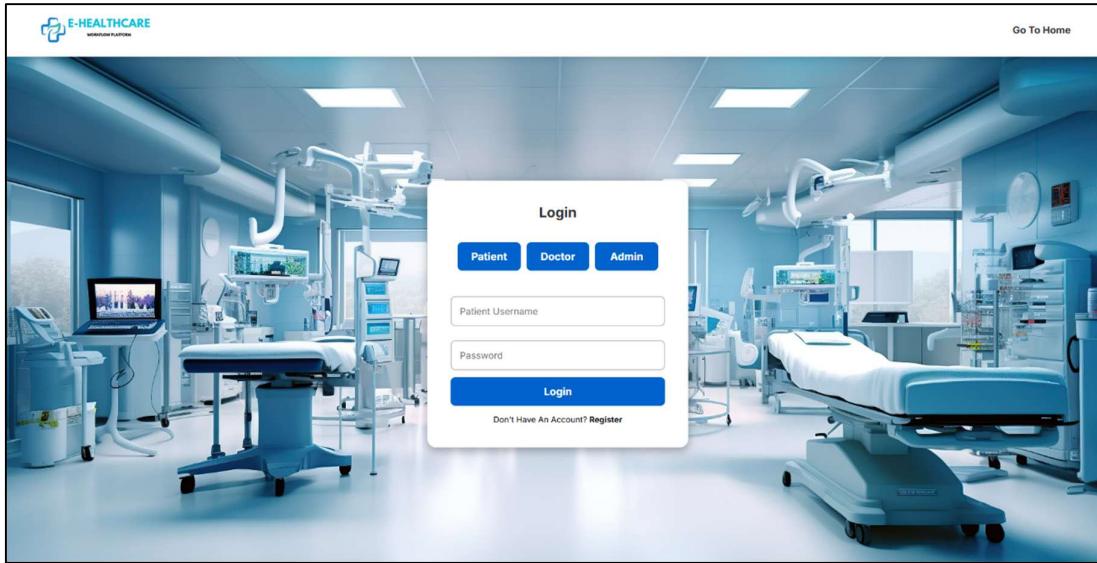


Figure 5.1.5 login Page

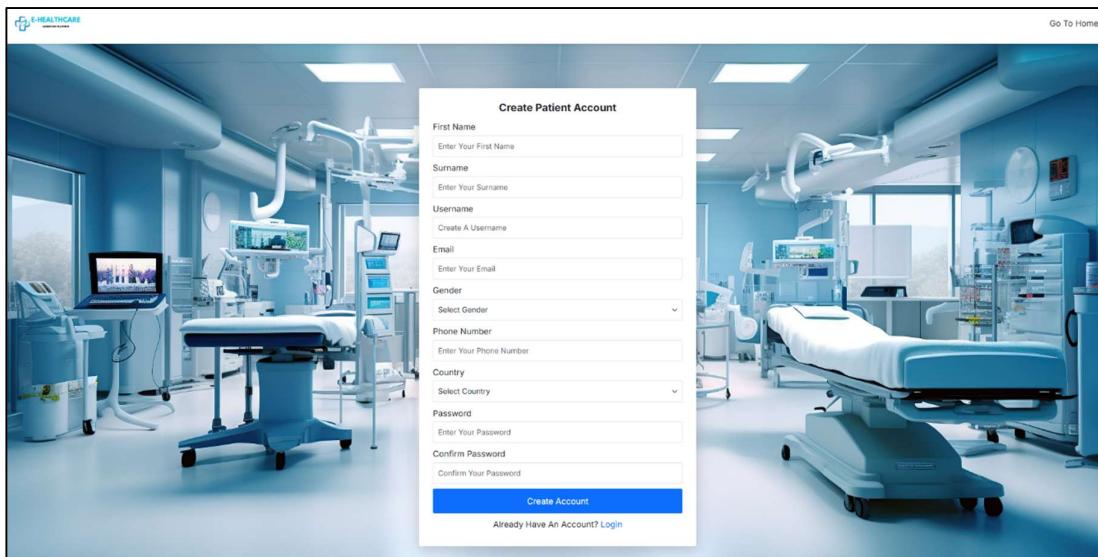


Figure 5.1.6 Create Patient Account Page

The screenshot shows a web application interface for a doctor's job application. At the top left is the logo 'e-HOSPITAL' and at the top right is a 'Go To Home' link. The main content area features a large image of a modern operating room with medical equipment like monitors and a surgical table. Overlaid on this image is a white rectangular form titled 'Doctor Apply Form'. The form includes the following fields:

- First Name
- Surname
- Username
- Email
- Gender (with a dropdown menu 'Select Gender')
- Phone Number
- Country (with a dropdown menu 'Select Country')
- Password
- Confirm Password

A blue 'Apply' button is at the bottom of the form, and a link 'Already Have An Account? Login' is just below it.

Figure 5.1.7 Doctor Job Apply Form page

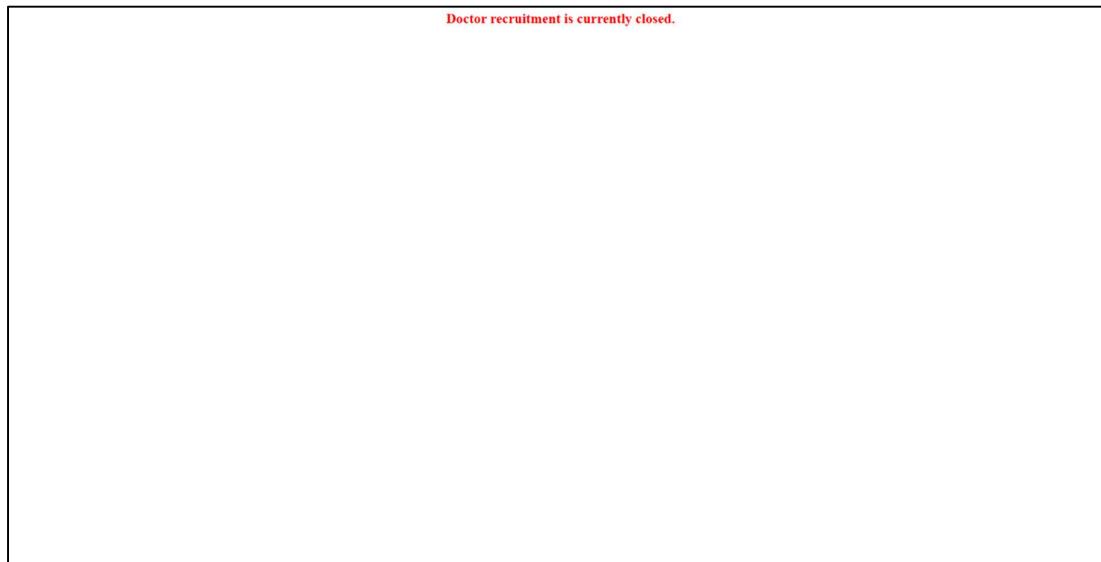


Figure 5.1.8 Requirement Closed Page

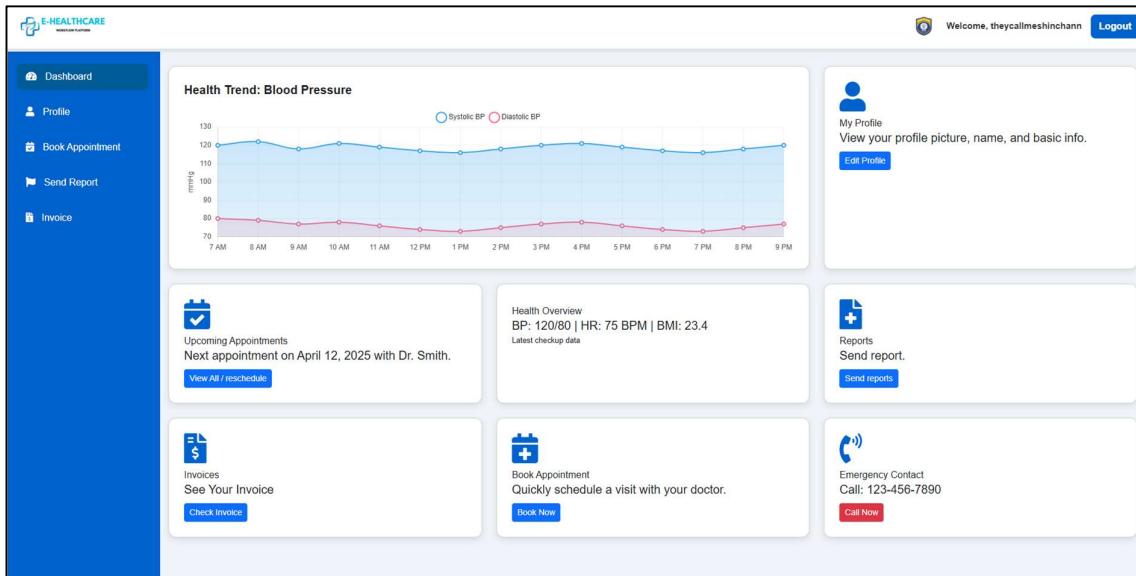


Figure 5.1.9 Patient Dashboard Section Page

The Patient Profile Section is a form for updating personal information. It includes fields for Username (set to 'theycallmeshinchann'), Profile Picture (with a placeholder image and 'Choose File' button), New Password (placeholder 'Enter new password'), Confirm Password (placeholder 'Confirm new password'), and an 'Update Profile' button.

Figure 5.1.10 Patient Profile Section

The screenshot shows the 'Book a Appointment' section of the E-Healthcare platform. On the left, a vertical sidebar menu lists: Dashboard, Profile, Book Appointment (which is highlighted in blue), Send Report, and Invoice. The main content area has a title 'Book a Appointment' with the E-Healthcare logo. It contains several input fields: 'Username:' (text input), 'Name:' (text input), 'Appointment Date:' (date input with placeholder 'dd/mm/yyyy'), 'Doctor:' (dropdown menu with placeholder 'Select Doctor'), 'Gender:' (dropdown menu with placeholder 'Select gender'), 'Phone Number:' (text input), and 'Symptoms:' (text input). Below these fields is a checkbox labeled 'I agree to the Terms, Privacy Policy, and Telehealth Consent.' followed by a large blue 'Book Appointment' button.

Figure 5.1.11 Patient Book Appointment Form Section

The screenshot shows the 'Send a Report' section of the E-Healthcare platform. The sidebar menu is identical to Figure 5.1.11. The main content area has a title 'Send a Report' with the E-Healthcare logo. It contains two input fields: 'Report Title' (text input) and 'Message' (text area). Below these is a blue 'Send Report' button.

Figure 5.1.12 Patient Report Feedback Section

Your Checked Appointments

- Doctor:** Dr. Priya Sharma
Date: 27 Apr 2025
Amount Paid: Rs 78,922,222.00
View Invoice
- Doctor:** Dr. Nita kaushik
Date: 26 Apr 2025
Amount Paid: Rs 7,890.00
View Invoice
- Doctor:** Dr. Priya Sharma
Date: 19 Apr 2025
Amount Paid: Rs 789.00
View Invoice
- Doctor:** Dr. Priya Sharma
Date: 22 Feb 2012
Amount Paid: Rs 500.00
View Invoice

Figure 5.1.13 Patient Invoice Section

E-Healthcare Hospital
123 Medical St, Health City
Phone: (123) 456-7890
Email: info@healthcarehospital.com

BILL TO
theycallmeshinchann
Phone: 2147483647

APPOINTMENT DATE
26 Apr 2025

DOCTOR
Dr. Nita kaushik

QTY	DESCRIPTION	UNIT PRICE	AMOUNT
1	er test	Rs 7,890.00	Rs 7,890.00

Subtotal: Rs 7,890.00
Total Paid: Rs 7,890.00

Thank you for choosing E-Healthcare! We appreciate your trust in our care.
Payment was received in cash.

Print Invoice

Figure 5.1.14 Invoice Demo

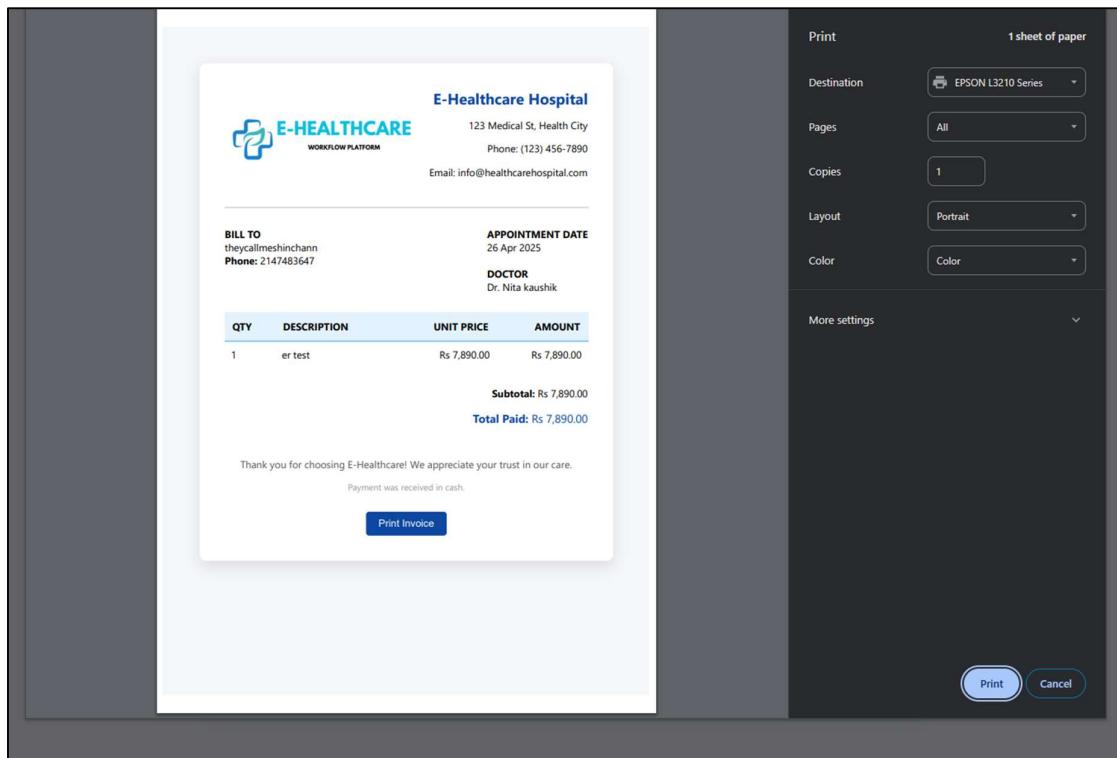


Figure 5.1.15 Print Invoice Page

Figure 5.1.16 Doctor Dashboard Section

E-HEALTHCARE

Welcome, Dr. Priyu_sharma [Logout](#)

- Dashboard
- Profile**
- Patients
- Appointment
- Report

Username
Priyu_sharma

Profile Picture

New Password
Enter new password

Confirm Password
Confirm new password

Update Profile

Figure 5.1.17 Doctor Profile Section

E-HEALTHCARE

Welcome, Dr. Priyu_sharma [Logout](#)

- Dashboard
- Profile
- Patients**
- Appointment
- Report

My Patients

ID	Profile	Full Name	Email	Phone	Gender	Country	Date Registered
5		MOHAMMAD TAUSIF	mohdtausif641@gmail.com	2147483647	male	india	2025-04-09 18:55:18
6		Gagandeep chandrakar	gagan2002@gmail.com	2147483647	male	india	2025-04-10 20:03:06
7		aniket gujar	aniket@gmail.com	2147483647	male	india	2025-04-11 08:45:06

Figure 5.1.18 Doctor Patient List Section

The screenshot shows the 'Manage Appointments' section of the E-HEALTHCARE application. On the left is a blue sidebar with navigation links: Dashboard, Profile, Patients, Appointment (which is selected), and Report. The main content area has a title 'Manage Appointments'. It displays a table of appointments with columns: ID, Doctor, Patient, Appointment Date, and Actions (Check or Reject). Below the table are two boxes: 'Appointment Details' (Doctor: theycallmeshinchann TAUSIF, Patient: theycallmeshinchann TAUSIF78666, Appointment Date: 2025-04-27) and 'Finalize Appointment' (Amount Paid: [input], Description: [input]).

ID	Doctor	Patient	Appointment Date	Actions
32	Priya Sharma	theycallmeshinchann user	2025-04-19	<button>Check</button> <button>Reject</button>
34	Priya Sharma	theycallmeshinchann TAUSIF	2012-02-22	<button>Check</button> <button>Reject</button>
35	Priya Sharma	MOHAMMAD TAUSIF	1000-11-22	<button>Check</button> <button>Reject</button>
36	Priya Sharma	MOHAMMAD TAUSIF	2025-04-10	<button>Check</button> <button>Reject</button>
39	Priya Sharma	theycallmeshinchann test124	2025-04-27	<button>Check</button> <button>Reject</button>
40	Priya Sharma	theycallmeshinchann test124	2025-04-27	<button>Check</button> <button>Reject</button>
41	Nita kaushik	theycallmeshinchann test156	2025-04-26	<button>Check</button> <button>Reject</button>
42	MOHAMMAD TAUSIF	theycallmeshinchann TAUSIF2667	2025-04-11	<button>Check</button> <button>Reject</button>
43	Priya Sharma	theycallmeshinchann TAUSIF78666	2025-04-27	<button>Check</button> <button>Reject</button>

Figure 5.1.19 Doctor Manage Appointment Section

The screenshot shows the 'Patient Reports' section of the E-HEALTHCARE application. The sidebar is identical to Figure 5.1.19. The main content area has a title 'Patient Reports' and displays a table with one row. The columns are ID, Title, Message, Username, and Date Sent. The data is as follows:

ID	Title	Message	Username	Date Sent
10	HEADACHE UPDATE	DOCTOR MY HEADACHE IS ALMOST CURED THANKS !!!!!	theycallmeshinchann	2025-04-19

Figure 5.1.20 Doctor See Patient Report Feedback

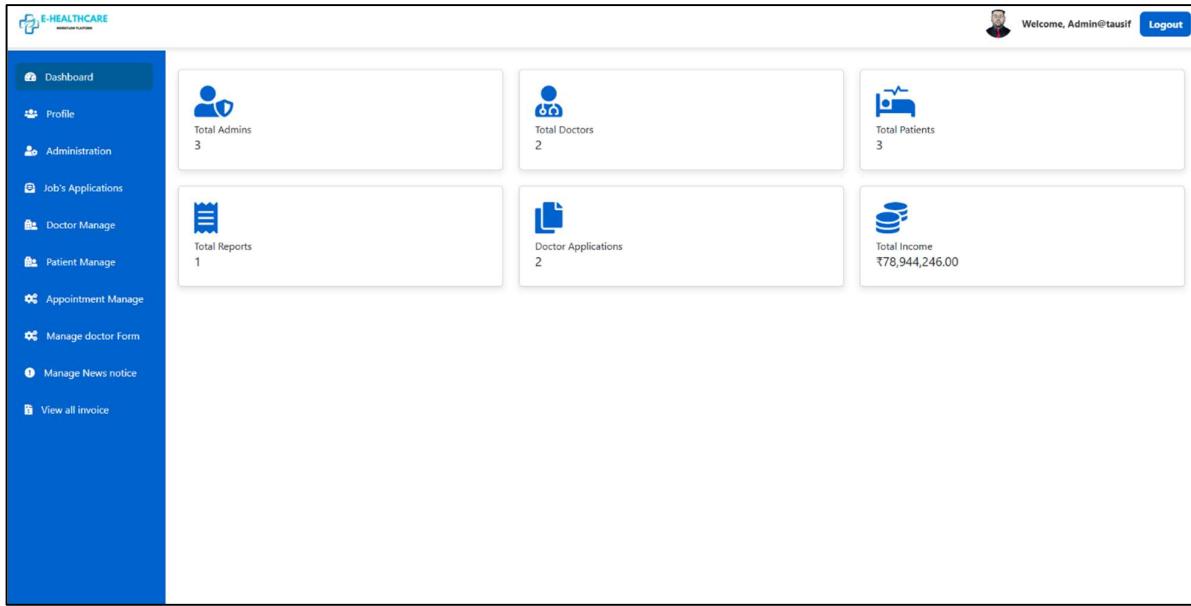


Figure 5.1.21 Admin Dashboard Section

The screenshot shows the Admin Profile section of the e-Healthcare application. The left sidebar contains a navigation menu with the following items:

- Dashboard
- Profile
- Administration
- Job's Applications
- Doctor Manage
- Patient Manage
- Appointment Manage
- Manage doctor Form
- Manage News notice
- View all invoice

The main profile area contains the following fields:

- Username: Admin@tausif
- Profile Picture: A placeholder image of a man in a suit.
- Choose File: A button to upload a new profile picture.
- New Password: A field to enter a new password.
- Confirm Password: A field to confirm the new password.

A blue "Update Profile" button is located at the bottom of the form.

Figure 5.1.22 Admin Profile Section

The screenshot shows the 'Admin Administration' section of the E-HEALTHCARE application. On the left is a sidebar with various administrative options: Dashboard, Profile, Administration (selected), Job's Applications, Doctor Manage, Patient Manage, Appointment Manage, Manage doctor Form, Manage News notice, and View all invoice.

The main area has two parts: 'All Admins List' on the left and 'Add Admins' on the right. The 'All Admins List' table shows three entries:

ID	Profile	Username	Action
9		Admin@tausif	<button>Remove</button>
10		Admin@gagan	<button>Remove</button>
14		Admin@aniket	<button>Remove</button>

The 'Add Admins' form includes fields for Username, Password, and Profile Picture, along with a 'Add Admin' button.

Figure 5.1.23 Admin Administration Section

The screenshot shows the 'Job Application Manage' section of the E-HEALTHCARE application. The sidebar is identical to Figure 5.1.23.

The main area displays a table titled 'Pending Doctor Applications' with two entries:

ID	Full Name	Username	Email	Gender	Phone	Country	Applied On	Action
16	Nita kaushik	nita_12	nitakaushik@gmail.com	male	2147483647	canada	2025-04-08 21:00:55	<button>Approve</button> <button>Reject</button>
17	MOHAMMAD TAUSIF	priyu_sharmaQ11	mohdtausif11641@gmail.com	female	2147483647	india	2025-04-09 23:29:08	<button>Approve</button> <button>Reject</button>

Figure 5.1.24 Admin Job Application Manage Section

E-HEALTHCARE

Welcome, Admin@tausif Logout

Manage Doctors

ID	Profile	Full Name	Email	Phone	Gender	Country	Salary	Date Registered	Status	Action
14		Dr. Priya Sharma	priya14@gmail.com	2147483647	female	uk	10000	2025-04-08 20:56:57	Approved	<button>Remove</button> <button>Edit</button>
18		Dr. MOHAMMAD TAUSIF	mohdtausif641@gmail.com	2147483647	male	india		2025-04-11 12:26:03	Approved	<button>Remove</button> <button>Edit</button>

Figure 5.1.25 Admin Doctor Manage Section

E-HEALTHCARE

Welcome, Admin@tausif Logout

Manage Patients

ID	Profile	Full Name	Email	Phone	Gender	Country	Date Registered	Action
5		MOHAMMAD TAUSIF	mohdtausif641@gmail.com	2147483647	male	india	2025-04-09 18:55:18	<button>Remove</button> <button>Edit</button>
6		Gagandeep chandrakar	gagan2002@gmail.com	2147483647	male	india	2025-04-10 20:03:06	<button>Remove</button> <button>Edit</button>
7		aniket gujar	aniket@gmail.com	2147483647	male	india	2025-04-11 08:45:06	<button>Remove</button> <button>Edit</button>

Figure 5.1.26 Admin Patient Manage Section

The screenshot shows the 'Manage Appointments' section of the E-HEALTHCARE platform. The left sidebar has a blue background with white icons and text for various administrative functions. The main area has a white background with a table titled 'Manage Appointments'. The table has columns: ID, Patient Name, Doctor Name, Appointment Date, Status, and Actions. There are 11 rows of data. Each row includes a 'Remove' button and an 'Edit' button in the 'Actions' column.

ID	Patient Name	Doctor Name	Appointment Date	Status	Actions
32	theycallmeshinchann user	Priya Sharma	2025-04-19	Checked	<button>Remove</button> <button>Edit</button>
34	theycallmeshinchann TAUSIF	Priya Sharma	2012-02-22	Checked	<button>Remove</button> <button>Edit</button>
35	MOHAMMAD TAUSIF	Priya Sharma	1000-11-22	Checked	<button>Remove</button> <button>Edit</button>
36	MOHAMMAD TAUSIF	Priya Sharma	2025-04-10	Checked	<button>Remove</button> <button>Edit</button>
39	theycallmeshinchann test124	Priya Sharma	2025-04-27	Pending	<button>Remove</button> <button>Edit</button>
40	theycallmeshinchann test124	Priya Sharma	2025-04-27	Pending	<button>Remove</button> <button>Edit</button>
41	theycallmeshinchann test156	Nita kaushik	2025-04-26	Checked	<button>Remove</button> <button>Edit</button>
42	theycallmeshinchann TAUSIF2667	MOHAMMAD TAUSIF	2025-04-11	Pending	<button>Remove</button> <button>Edit</button>
43	theycallmeshinchann TAUSIF78666	Priya Sharma	2025-04-27	Checked	<button>Remove</button> <button>Edit</button>

Figure 5.1.27 Admin Manage Appointment Section

The screenshot shows the 'Doctor Recruitment Form Status' section of the E-HEALTHCARE platform. The left sidebar has a blue background with white icons and text for various administrative functions. The main area has a white background with a dropdown menu titled 'Doctor Recruitment Form Status'. The dropdown menu has three options: 'Open', 'Closed', and 'Open' (which is highlighted). There is also a green 'Update' button to the right of the dropdown.

Figure 5.1.28 Admin Doctor Requirement Form Status Section

Add News or Announcement

-- Select Type --

Title:

Content or Description:

Add

ID	Type	Title	Content	Date	Action
39	announcement	Walk-In Interview: ICU Nurses – May 22, 10 AM		2025-05-18 15:27:05	<button>Edit</button> <button>Delete</button>
38	announcement	Recruitment Open: Junior Doctors – Apply by May 30		2025-05-18 15:26:52	<button>Edit</button> <button>Delete</button>
37	announcement	Hospital Launches Monthly Newsletter – Subscribe for Updates		2025-05-18 15:26:28	<button>Edit</button> <button>Delete</button>
36	announcement	Free Eye Checkup Camp – Visit Our Ophthalmology Department		2025-05-18 15:26:16	<button>Edit</button> <button>Delete</button>
35	news	Free Eye Checkup Camp – Visit Our Ophthalmology Department		2025-05-18 15:25:07	<button>Edit</button> <button>Delete</button>
34	news	Women's Health Awareness Week – Free Gynecology Consultations		2025-05-18 15:24:55	<button>Edit</button> <button>Delete</button>
33	news	COVID-19 Booster Vaccination Camp – Limited Slots Available		2025-05-18 15:24:33	<button>Edit</button> <button>Delete</button>
32	news	Cardiology OPD Camp – Free ECG and Consultation		2025-05-18 15:24:22	<button>Edit</button> <button>Delete</button>
31	news	Blood Donation Drive on May 25 – Save Lives, Be a Hero		2025-05-19 15:24:12	<button>Edit</button> <button>Delete</button>

Figure 5.1.29 Admin Add News & Notice Section

All Checked Appointments with Invoices

Patient: theycallmeshinchann TAUSIF78666 Doctor: Dr. Priya Sharma Date: 21 Apr 2025 Amount Paid: Rs 78,922,222.00 View Invoice
Patient: theycallmeshinchann test156 Doctor: Dr. Nitika kausik Date: 21 Apr 2025 Amount Paid: Rs 7,890.00 View Invoice
Patient: theycallmeshinchann user Doctor: Dr. Priya Sharma Date: 19 Apr 2025 Amount Paid: Rs 789.00 View Invoice
Patient: MOHAMMAD TAUSIF Doctor: Dr. Priya Sharma Date: 10 Apr 2025 Amount Paid: Rs 7,895.00 View Invoice
Patient: theycallmeshinchann TAUSIF Doctor: Dr. Priya Sharma Date: 22 Feb 2022 Amount Paid: Rs 500.00 View Invoice

Figure 5.1.30 Admin See all Invoice Section

5.2 Functional Validation

Each module was tested to ensure that user flows and business logic were properly implemented:

- **Patient Module:** Profile update, appointment booking, report sending, and invoice viewing features were tested and validated.
- **Doctor Module:** Appointment status updates, viewing patient reports, and invoice generation were verified.
- **Admin Module:** Appointment monitoring, user management, news control, and invoice verification features were functionally validated.

5.3 User Feedback and Evaluation

Initial users including students, faculty, and health professionals interacted with the platform and provided feedback:

- **Ease of Use:** Users found the platform intuitive and visually organized.
- **Suggestions:** Users recommended live chat, mobile app access, and payment options.
- **Rating:** On average, the platform scored 8.5/10 in usability and usefulness.

5.4 Performance Analysis

- **Response Time:** Average page load was under 2 seconds for local deployment.
- **Database Efficiency:** Queries were optimized using indexes and JOINs for smoother data retrieval.
- **Load Handling:** Platform handled multiple simultaneous users with minimal delay on XAMPP.

5.5 Discussion on Challenges and Solutions

- **Challenge:** Integrating appointment and income tables with proper relationship keys.
 - **Solution:** Used foreign keys and JOINs to associate appointment ID with invoice.
- **Challenge:** Ensuring role-based access for sensitive data.
 - **Solution:** PHP session-based authentication and redirection.
- **Challenge:** Designing responsive UI for different devices.
 - **Solution:** Combined Tailwind and Bootstrap for flexibility.

CHAPTER – 6

CONCLUSION

6.1 Summary of Work

The E-Healthcare Workflow Platform was designed and developed to streamline healthcare operations involving patients, doctors, and administrators. The platform facilitates functionalities such as appointment booking, report sharing, doctor-patient interaction, invoice generation, and administrative oversight. Each module—Patient, Doctor, and Admin—was implemented with specific workflows and data management processes. Modern web technologies like PHP, MySQL, Tailwind CSS, and Bootstrap were used, hosted locally using the XAMPP web server environment.

Throughout the project, emphasis was placed on modularity, usability, and real-time data flow to ensure an efficient and user-friendly healthcare management system.

6.2 Achievements

- Successfully developed a fully functional web-based healthcare workflow platform.
- Integrated essential modules for patient registration, appointment scheduling, doctor management, and invoice handling.
- Enabled real-time interaction and communication between patients and doctors.
- Developed admin functionalities for managing appointments, news, job applications, and reports.
- Created printable invoice features and a job application system for doctors.
- Conducted unit, system, and user acceptance testing to validate system performance.

6.3 Limitations

- The current version does not support real-time chat or teleconsultation features.
- Lacks multi-language support for users from diverse backgrounds.
- Does not yet include integration with external systems like diagnostics APIs or payment gateways.
- Limited reporting and analytics capabilities for admin and doctor modules.
- Resume upload for doctors during application is not available in this version.

CHAPTER – 7

FUTURE SCOPE

7.1 Suggested Enhancements

As part of the ongoing improvement and evolution of the E-Healthcare Workflow Platform, the following enhancements are suggested:

- **Doctor Resume Upload Feature:** Introduce a functionality that allows doctors to upload their resume or CV when filling out the job application form. This would streamline the recruitment and verification process by providing admins direct access to applicant qualifications and experience.
- **Advanced Report Generation:** Implement advanced report analytics for doctors and admins to track appointment history, revenue, and patient outcomes.
- **Chat and Messaging System:** Enable real-time communication between doctors and patients for improved consultation and post-appointment support.
- **Appointment Reminder System:** Add automated email or SMS reminders to notify patients and doctors about upcoming appointments.
- **Multilingual Support:** Integrate language options to cater to users from diverse linguistic backgrounds.
- **Admin Analytics Dashboard:** Provide detailed graphical analytics for administrators to monitor system usage, doctor availability, patient registrations, and income statistics.

7.2 Scalability and Integration

- **Cloud Deployment:** Hosting the system on cloud platforms like AWS or Azure to enhance scalability and availability.
- **Third-party Integrations:** Integration with external healthcare APIs for diagnostics, lab results, or electronic prescriptions.
- **Role-based Access Control (RBAC):** More granular control over user permissions to ensure secure and scalable operations.
- **Data Analytics Module:** Adding analytics dashboards for admin and doctors to visualize patient trends and appointment statistics

7.3 Potential for AI/ML and IoT in Healthcare

- **AI-driven Diagnosis Assistance:** Implementing AI algorithms to provide diagnostic suggestions based on patient symptoms and history.
- **Predictive Analytics:** Using machine learning to predict appointment load, patient behavior, and healthcare needs.
- **IoT Integration:** Collecting real-time health data using wearable devices and syncing it with the platform for continuous monitoring.
- **Chatbots:** For automated support and preliminary medical consultation.

CHAPTER – 8

BIBLIOGRAPHY AND REFERENCES

8.1 Books and Research Papers

- Sommerville, Ian. *Software Engineering*. Pearson Education.
 - Pressman, Roger S. *Software Engineering: A Practitioner's Approach*. McGraw-Hill Education.
 - Laudon, Kenneth C., and Laudon, Jane P. *Management Information Systems: Managing the Digital Firm*. Pearson.
 - Tanenbaum, Andrew S. *Structured Computer Organization*. Pearson.
 - Selected research papers on E-Health systems from IEEE Xplore and ScienceDirect.
-

8.2 Websites and Online Resources

- <https://www.php.net> – Official PHP Documentation
 - <https://www.mysql.com> – MySQL Documentation
 - <https://getbootstrap.com> – Bootstrap Framework
 - <https://tailwindcss.com> – Tailwind CSS Framework
 - <https://jquery.com> – jQuery Documentation
 - <https://www.w3schools.com> – Web development tutorials
 - <https://stackoverflow.com> – Developer discussions and solutions
-

8.3 Software Documentation

- XAMPP Control Panel Documentation
- Visual Studio Code Documentation
- GitHub repositories and README files for libraries and plugins used
- Local project documentation, system design notes, and implementation records