



📞 09392206156

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📍 2 Valeriano St. Balangkas,  
Valenzuela City

## EDUCATION

### Bachelor of Science in Information Technology

Pamantasan ng Lungsod ng Valenzuela  
2023-2025

**Information and  
Communication Technology**  
Arellano University- Elisa Esguerra Campus  
2021 - 2023

### High School

Polo National High School  
2017 - 2021

### Elementary School

Arcadio F. Deato Elementary School  
2011 - 2017

## Language

English

Filipino

# Pierce Jasm D. Mercader

## Personal Skills

- Excellent in speaking and writing using the English Language
- Conducted Action, Basic Researches and Thesis
- Can forecast problems and arrange to find the best possible solutions in a timely manner.
- Proficient in computer areas such as Canva, PowerPoint, Microsoft word and Excel.

## Work Experience

March  
2025-  
Present

### Alorica Teleservices Inc.

Customer Service Representative  
T-Mobile Chat Support

October  
2024-  
December  
2024

### City Social Welfare and Development Office

Front Desk Attendant

August  
2024 -  
November  
2024

### Sublimado Clothin Trading

Graphic Designer  
Customer Sales Representative

March  
2023 -  
May 2024

### Arellano University

Marketing Representative

## References

### Jonathan Escobido, RSW

Social Welfare Officer/ CSWDO VALENZUELA CITY  
Phone : +639190955057

### Edmar Verceles

Senior Associate / Wns Inc.  
Phone : +639620442066