

PRIVACY POLICY

Privacy Policy applies to any user's personal data such as, Name, Bank details, Email and Mobile Number, which are provided to us by users when signing up for an Account with Moonlight. Users are deemed to accept our Privacy Policy and acknowledge that these data will be in our possession and under our control and shall govern your use of Moonlight's webpage or application. With your permission, we may also access other information from services such as Facebook or other platforms.

By providing us with your personal data, you agree and consent us to use your information or to be shared to any third parties for necessary business development or services such as, feedback, marketing, security, payment, legal advice, government authorities, and notification purposes by our staff of Moonlight whether in SINGAPORE or elsewhere. You also agree and acknowledge that personal data may be stored, transferred, processed in SINGAPORE or elsewhere and Moonlight will take necessary actions and precautions to protect your personal data. However, we are not ensuring or warranting any user for the security of any personal data that user provides to us and user is doing at their own risk.

User may withdraw your consent for us to collect, use or disclose any of your personal data. However, this will affect your access to use Moonlight's webpage or application. Moonlight will not be liable for any failure or damages incurred for users of our services, if failure is due to your consent being that account is suspended or personal data is being deleted at your request.

Users are deemed to agree and accept that personal data such as, Email and Mobile Number will not be disclosed to other users while establishing of a Conversation Box between CUSTOMER and SHOPPER applicable on Moonlight's webpage and application. Moonlight only discloses name and ratings to other users which can be viewed under your profile. Unless, a dispute is raised between both parties, personal data such as Email and Mobile Number may and may not be released to the relevant parties for an investigation to be carried out and to be processed. Users who shared their personal data in Moonlight's Conversation Box, will be doing so at your own risk. Moonlight will not be held liable for any consequences that may happen. Moonlight reserves the rights to retain personal data in this terms in accordance with DATA PROTECTION provisions.

At any point of time, if user discovers that any personal data we collected from you is inaccurate, incomplete, irrelevant or misleading, please contact us and inform the relevant staff. Moonlight will endorse and endeavour to respond within a reasonable time.

User agree and acknowledge that Moonlight may make changes on the terms of this Privacy Policy from time to time by posting an updated version via our webpage or application. The updated terms of this Privacy Policy shall take effect from the published date and notification will be made known to user on the webpage or application. User who continues to access to our webpage or application after the published date, will be deemed to have consented to the changes made in such version.

THIS VERSION OF PRIVACY POLICY IS UPDATED ON 01 MAY 2019.

For any question or query regards to your personal data, please contact us at support@moonlight.sg.