

This is an Agreement between you and I, Moonlight. Moonlight is an application product developed by a partnership company, Hootenanny LLP incorporated in Singapore. References to "Moonlight", "we", "our", or "us" are to Hootenanny LLP and references to "you", "your" or "yourself" are to the Users / CUSTOMER / SHOPPER (as defined below) whom Moonlight enters into this Agreement with.

By signing up for an account with Moonlight, by using an Moonlight's account, by using the Moonlight application or otherwise by communicating your acceptance of this Agreement to Moonlight, you agree that you have read, understood and accept all of the terms and conditions contained in this Agreement and all other documents herein referred to.

DEFINITIONS AND INTERPRETATION

Definitions. In this Agreement, unless the context otherwise requires:

ACCEPTABLE USE POLICY means acceptable use policy set out on this webpage (www.moonlight.sg/termsandconditions), as varied or amended by us from time to time in our sole discretion.

ACCOUNT means registering an account on Moonlight application or website, enabling you to start using the application.

USER VERIFICATION CHECK means verification checks of each individual user such as mobile number verification or email verification of your identity or the verification of payment information.

CUSTOMER means the users who is requesting and posting their request, problem or query on Moonlight, seeking other user or SHOPPER to help he/she solve in return for monetary benefits.

POST A JOB refers to the detailed request listed by the CUSTOMER. Such as, date and time for completion and bidding, title, description of service required, description of items to be purchased, bounty and address to be collected and/or delivered.

BOUNTY means the monetary return of a user who is willingly to offer or the CUSTOMER whom is willingly to pay.

DEPOSIT means the amount of money which the CUSTOMER is willing to offer on top of BOUNTY as a form of instalment.

FULL SUM means the full amount of monetary inclusive of product cost and bounty cost that the CUSTOMER is willingly to offer or pay.

SHOPPER means a user who is willing to help the CUSTOMER to carry out work as described in the job post and who is awarded by the CUSTOMER and agreeing to CUSTOMER's request for the mentioned services.

CONVERSATION BOX means a 2 way communication chat box in Moonlight between CUSTOMER and SHOPPER.

BIDDING refers to the user's bid for the particular service offered by the SHOPPER.

AWARD refers to CUSTOMER accepting the SHOPPER for the particular bid.

JOB CONTRACT By awarding the bid of a SHOPPER, the process is considered as an agreement between the CUSTOMER and SHOPPER for the requested product, purchase, service and requested charges.

CONTENT means any images, photographs, information, audio, video or other materials.

SERVICES means the type of task which a CUSTOMER requires and the type of service a SHOPPER is looking for. The type of service in Moonlight are as follows, Caretake, Clean, Deliver, Extra Hand, Movers, Personal Grooming, Plan, Purchase, Repair, Transport, Food Related, Home Related, Pet Related and Others.

MY WALLET refers to the statistics and transaction payment of the jobs done between CUSTOMER and SHOPPER. Cashing out the balance on the Wallet is made available with a minimum sum of SGD \$5.

MY BOUNTIES refers to the listing of tasks that we completed or currently pending to be done.

SETTINGS refers to viewing of your profile page, changing of password and closing of Moonlight account.

APPLICATION means Moonlight's webpage site and platform on iOS and Android.

COMPLETE BY means the specific date and time that the job is required to be done by.

BID CLOSES means the date and time that bidding will end.

YOUR PROFILE means registering with your name (First name, Last name), mobile number, email and uploading a visible image of yourself.

TAX refers to the sale tax such as, Value Added Tax (VAT) or Good and Service Tax (GST), and any other similar municipal, state and federal indirect or other withholding and personal or corporate tax. Hence, Moonlight urge every CUSTOMER and SHOPPER to understand and be aware of the taxes involved in the specific country or state when purchasing any product. The SHOPPER is also required to request and keep any receipt regards to the tax or custom charges so as to receive the reimbursement from the CUSTOMER. For example, "User of the Moonlight application may need to include or disclose the relevant tax (GST) due to Singapore Customs in the "price range" if the purchase of goods is more than SGD \$100 and above (as of 2019 Singapore Custom Regulation). Hence, SHOPPER is required to pay the relevant tax, keep the receipts and reimburse back from the CUSTOMER. CUSTOMER is required to take note of the GST charges and is required to reimburse to the SHOPPER."

SITE refers to the webpage located at www.moonlight.sg and application platform.

REPORT INCIDENT refers to notifying Moonlight on a dispute that cannot be solved between CUSTOMER and SHOPPER.

PRIVACY POLICY means the privacy policy for users who uses Moonlight's webpage and application.

ACKNOWLEDGEMENT AND ACCEPTANCE OF AGREEMENT

These Terms and Conditions by Moonlight govern your access to and use of the application, webpage and all collective content mentioned below, and constitute a binding legal agreement between you and Moonlight. Terms and Conditions can be found at www.moonlight.com.sg and is incorporated by reference into these terms. By setting up a Moonlight account, you agree on the Terms and Conditions stated in here as well as consenting to the Privacy Policy.

Moonlight operates on web and application platform on iOS and android which enable CUSTOMER(s) to post their desired request, problem or service required from both local and overseas. The SHOPPER only bid when he fully understand the requirement from the CUSTOMER. Moonlight is not a agency, retailer or distributor of any products and has no control on the conduct of the User, CUSTOMER or SHOPPER.

In certain areas of the webpage and application (and user's access to or use of certain aspects of services or collective content), there may have different terms and conditions listed or require user to acknowledge and accept additional terms and conditions). In any case, when there is a conflict between the terms listed and the terms and conditions posted for a specific area of webpage, application, services, collective content or any other site on Moonlight, the latter terms and conditions will take precedence with respect to user's usage or access to that area of webpage, application, services, collective content or any other site on Moonlight.

You hereby acknowledge and agree to that, by accessing or using Moonlight webpage, application or services or by downloading or posting any other content from or on the webpage. You are indicating that you have read and understand that and agree to be bound by the terms and conditions, whether or not you have registered with the Moonlight's webpage and application. If you do not agree to the terms and conditions, then you will have no right to access or use the webpage, application, services, collective content or any other site on Moonlight.

If you acknowledge, agree and accept to the terms and conditions on behalf of a company or other legal entity, you represent and warrant that you have the authority to bind that company or other legal entity to the terms and conditions and, "you" / "your" will refer and apply to that company or other legal entity.

WEBPAGE OR APPLICATION BY A USER

"User" means any visitor to Moonlight's Webpage or Application, and shall include you, the CUSTOMER and the SHOPPER. In this Agreement, unless the context otherwise requires:

- The headings, underlines and bold type are mended for referencing only and they shall not affect the interpretation of this Agreement;
- The singular will includes the plural and the plural will includes the singular;
- In the other parts of speech and grammatical forms of a word or phrase defined in this Agreement have a corresponding meaning to the terms and conditions;
- The references to a document include all amendments or supplements to, or replacements or novations of that document;
- The references to a party to a document includes the successors and permitted assigns;
- The references to time is a reference to the CUSTOMER's zone time;
- There is no provision of this Agreement shall be construed adversely to a party because that party was responsible for the preparation of this Agreement or that provision;
- A reference to a clause, attachment, exhibit or schedule is a reference to a clause, attachment, exhibit or schedule to this Agreement, and a reference to this Agreement includes any attachment, exhibit and schedule;
- A reference to any legislation includes all delegated legislation made under it and amendments, consolidations, replacements or re-enactments of any of them;

Moonlight permits all users the limited, worldwide, non-exclusive, non-transferable, non-sublicensable, revocable license to use the webpage and application, subject to you complying with all of the following conditions:

- All user must be at least 18 years old;
- User who is representing a company / other legal entity:

- must be validly existing under the laws of the jurisdiction of your incorporation or registration; and the user using the Platform on your behalf must have full legal authority to bind you;
- All users must at all times comply with and satisfy all of our due diligence procedures and requirements such as Identity Verification from time to time;
- The whole provisions of this Agreement, the Acceptable Use Policy and the Privacy Policy (each of which you hereby confirm that you have read and understood, and which shall be deemed incorporated into this Agreement by reference); and all such other terms and conditions (each of the mentioned are which deem you hereby confirm that you have read and understood) are incorporated herein and as we may from time to time amend and/or notify you of on the webpage or application.
- Moonlight is only a marketplace where our system enables user to fulfill their needs by having other users to help them perform a service or problems they faced. Being that, Moonlight will not be held any responsibility on the performance, communication, commitments or any disagreement between users. Moonlight do not guarantee promises or any fulfillment in postings and we do not make any warranty to the truth or accuracy of any information provided by any users. Moonlight also have no guarantee or control over the quality, duration, process, legality or any aspect whatsoever regards to posting, bounty, services and users.
- If you do require any assistance with the webpage or application, you can contact us at support@moonlight.com.sg. We make no representation or warranty on the level of support we will provide to you.

ACCOUNTS

In order to access to Moonlight services, user must open an Account by providing us with your first name, last name, email address, mobile number, password and/or such other information and documents that may require from time to time. We may in our sole discretion refuse to open an Account for you or limit the number of Accounts that you may hold. At any point of time, one user is only allowed to have only one account and account is not transferable or shared.

Your Account will be secured through the use of such login credentials and other forms of authentication such as, email or mobile verification. In connection with the security of your Account, we may from time to time prohibit access to your Account from or by any device which we in our sole discretion deem to be a risk to the security of your Account. You are solely responsible for the security of your Account login credentials and other forms of authentication and must keep all login credentials and other forms of authentication strictly secret and confidential. You are responsible for all activities that occurs in or through your Account, and you shall have no claim against us in connection with us acting in reliance of the instructions given or sent from your Account.

Moonlight will terminate, suspend and remove account whose account is any form of impersonating any person, false identify provided or any other misrepresenting of yourself. Moonlight may at any time or in our sole discretion suspend or terminate any Account for reasons such as

- Any breach or suspected breach of this Agreement and terms and conditions;
- Your Account becoming subject to any investigation or court order;
- Any suspicious or illegal activity or criminal activity being detected/highlighted/reported on your Account;
- Any other reason.

If your Account is suspended, you will not be able to access to your account or close your account, your duration of your suspension will be notified to you via email or mobile messages, and withdrawals of bounty or cash out of balance in Wallet will not be allowed until further notice. Waivers or exception shall be in our sole and absolute discretion according to case-by-case and particular event basis.

- Moonlight reserve the right to terminate or suspend your account at any point of time without notifying you and removing any content or job posting that you submitted.

For the closure of account, Moonlight allows users to close or terminate their account at any point of time. Hence, users are to agree that Moonlight require 5 working days for account to be close successfully.

CUSTOMER and SHOPPER

By posting a job (CUSTOMER) and accepting the job (SHOPPER), both parties agreed that you are fully aware and will comply to our stated terms and conditions. Hence, you must take note of the following clauses,

- Any content supplied must be true and accurate.
- Any content supplied must not have any infringement of any third's party copyright, patent, trademark or any other proprietary rights or intellectual property rights or privacy.
- Any content supplied must not be potentially or actually harmful to Moonlight or to any other users.
- By using our service, you are granting Moonlight the unrestricted, worldwide, royalty-free and irrevocable license to use, reproduce, modify and adapt any content and information posted on the Platform for the purpose of publishing materials on the Platform and as otherwise may be required to provide the Platform, for the general promotion of the Platform, and as permitted by this Agreement.
- CUSTOMER and SHOPPER are solely responsible for the bounty, deposit and full sum payment on their respective job. Moonlight will reserve the absolute and in our discretion impose restrictions on the amount for any job posting.
- CUSTOMER and SHOPPER must agree that the currency exchange on Moonlight is at Singapore Dollars (SGD) only. Moonlight will not accept any other foreign currencies for the time being.
- CUSTOMER is to take note and agree on the chargeable fees such as GST and VAT for the goods being purchased by the SHOPPER and reimbursement is required to be made to the SHOPPER.
- SHOPPER is to take note and agree to the administration charges provided by Moonlight. And SHOPPER must be confident that his/her capabilities and abilities before making a bid on a job.
- Once a CUSTOMER awarded a SHOPPER and accepting the bounty, both parties are entering into a separate legal and binding agreement in the form of JOB CONTRACT. The SHOPPER is required to complete the job within the time frame given to him. In the event where the goods is damaged, wrong item purchased, product expired and failure to perform service on time, the CUSTOMER has the right to hold his/her payment via

with us or request refund and SHOPPER is to bear the cost of goods or expenses incur during the course of work.

- SHOPPER must provide their best efficiency and productivity in carrying out the job and provide your doing in accordance with all applicable laws at all times. If SHOPPER is asked to perform any unlawful activity, SHOPPER must stop and notify Moonlight immediately.
- SHOPPER must not charge CUSTOMER other than invoice amount, BOUNTY and GST/VAT. SHOPPER must ask for and retain the receipt/supporting documents for safe keeping and evidence at all times. If there is any changes in pricing or query on the products, SHOPPER must notify and discuss with CUSTOMER on the changes and options available. CUSTOMER has the right to cancel or make amendments on his/her request.
- CUSTOMER and SHOPPER must agree that Moonlight is a crowd-sourcing marketplace to connect users and to better facilitate payment for each other through our webpage and application.
- SHOPPER is not allowed to cancel and has incident reported on you for more than three(3) times, else your account will be suspended till further notice. Withdrawal of cash from your account will be not allowed while account is suspended.

FEES, PAYMENT & CASH OUT

By using Moonlight's webpage and application, users agree that there will be admin charges for each job listed and accepted. Users also agree to authorize Moonlight to process payment, BOUNTY or DEPOSIT to SHOPPER for the completed job. Admin charges are being computed in Moonlight's system and the admin charges and platform fees are non-negotiable.

Amount of BOUNTY, DEPOSIT and FULL SUM	Payment Method by CUSTOMER	Admin charges due to SHOPPER
SGD \$90 and More	CREDIT CARD	4.00%
SGD \$40.00 to SGD \$89.99		5.00%
SGD \$20.00 to SGD \$39.99		6.00%
SGD \$15.00 to SGD \$19.99		7.00%
SGD \$10.00 to SGD \$14.99		9.00%
Amount of BOUNTY, DEPOSIT and FULL SUM	Payment Method by CUSTOMER	Admin charges due to SHOPPER
SGD \$90 and More	PAYNOW	2.00%
SGD \$40.00 to SGD \$89.99		
SGD \$20.00 to SGD \$39.99		
SGD \$15.00 to SGD \$19.99		
SGD \$10.00 to SGD \$14.99		
SGD \$9.99 and below		

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The admin fees and charges due to SHOPPER are illustrated above. SHOPPER is to agree that admin charges may have changes from time to time at our discretion and changes may or may not be notified to users.

- In reference to the Chart, all admin charges will be based on the awarded BOUNTY, DEPOSIT and FULL SUM amount.
- CUSTOMER will not incur any additional admin fees but must agree to reimburse SHOPPER on the remaining deposits or GST/VAT charges via personal cash payment or personal bank transfer to SHOPPER.
- The payment methods by CUSTOMER are solely by Credit Card or PAYNOW. CASH OUT withdrawal by SHOPPER and CUSTOMER is only solely by PAYNOW. SHOPPER

must submit their CASH OUT request to us under MY WALLET for the withdrawal of money.

- The minimum sum for a user to cash out from MY WALLET is being set at SGD 5.00, this minimum sum is subjected to changes and will be notified to users if there is any changes.
- Moonlight will highly recommend users to register for PAYNOW services from your local bank, this is to better facilitate us to transfer the amount from our system to your bank account. Moonlight will not be able to perform other bank transfer or transaction for time being till further notice.
- Other payment methods may be introduced and accepted in the future and may have changes from time to time.
- In terms of bank transfer transaction and PAYNOW transaction, Moonlight may require CUSTOMER or SHOPPER to provide your bank details and agree that we may disclose to any third party to process the transactions.
- When CUSTOMER make payment to Moonlight, you are authorizing us to confirm with the issuing bank of your credit card that the transaction is a valid account through authorization or other procedures.
- CUSTOMER agrees to allow Moonlight to hold the payment to SHOPPER before the job completion is verified by him/her. If an incident is not reported, Moonlight will assume that the job is completed and will release the payment to SHOPPER.
- CUSTOMER and SHOPPER agree and take note that admin fees does not include GST/VAT. A separate personal transaction is required for reimbursement.
- All transactions in regards to refund, payment or deduction will be shown in the MY WALLET.

REFUND and CANCELLATION POLICY

Refund and cancellation will be only allowed with the consents between CUSTOMER and SHOPPER. Moonlight allows CUSTOMER and SHOPPER to cancel at any point of time and will perform the necessary refund and cancellation of job in the case scenarios mentioned below;

- Full refund and cancellation will be allowed to CUSTOMER, if both parties are willing to cancel the job after CUSTOMER awarded the job to a SHOPPER.
- Full refund and cancellation will be allowed to CUSTOMER, if SHOPPER decided to cancel the job.
- In the event when CUSTOMER cancels the awarded job, SHOPPER has only 72 hours to react and respond by REPORT INCIDENT or agree with cancellation.
 - If SHOPPER agrees on the cancellation or no action is carried out within 72 hours, a full refund and cancellation will be allowed to CUSTOMER.
 - If SHOPPER decides to report an incident after CUSTOMER cancels the awarded job, CUSTOMER has only 72 hours to react and respond. If CUSTOMER does not respond, full refund will not allowed to CUSTOMER and SHOPPER will receive the full payment.
 - If both CUSTOMER and SHOPPER report the incident, Moonlight has the right to hold BOUNTY and payment and conduct an investigation based on both parties statement and evidence. Moonlight will then decide to do a full refund or partial refund to CUSTOMER or SHOPPER or both.
 - Admin fees and charges for the Partial Refund to SHOPPER will not be based on the refund amount, admin fees and charges will be based on the initial BOUNTY, DEPOSIT or FULL SUM amount.

Full refund or partial refund or no fund will be notified to relevant SHOPPER or CUSTOMER after investigation is done. Refund can only be done via PAYNOW after cashing out from "MY WALLET".

REPORT INCIDENT

CUSTOMER and/or SHOPPER must agree to notify us of any disputes occurred prior to negotiation or filing of any kind of claims before taking any personal actions. If incident is not reported and verification of completion is not confirmed within 72 hours, Moonlight will assume that the job is completed and will automatically transfer the bounty/deposit/full sum to the SHOPPER.

Incident reported by any users in Moonlight should provide us with as much context and information such as your statement on the incident, and evidences such as, receipt and photos as possible. Moonlight will make the relevant judgment based on the supporting evidence provided by both CUSTOMER and SHOPPER after collecting evidences via email. Refunds to any party shall be based on our judgment and conclusion.

At any point of time, you acknowledge and agree that Moonlight is only a crowd-sourcing marketplace to connect users as CUSTOMER and SHOPPER. We will not act as arbitrators and Moonlight may at any point of time withdraw from assisting any parties in any dispute.

CUSTOMER and SHOPPER must cooperate with our staff if we are carrying out any investigation and provide us with all the relevant and accurate information required. At this period of time, parties' Account may be suspended till further notice.

In any point of time, you agree and consent to Moonlight disclosing your personal data to CUSTOMER or SHOPPER for the purpose with regards to the dispute. You also agree to abide and be bound by the decision made by us on the dispute and to refund or not refund of the BOUNTY, DEPOSIT and FULL SUM.

INTELLECTUAL PROPERTY

Moonlight shall retain all of the rights, title, interests in and to all of our intellectual property rights. Except as expressly provided in this Agreement or content that is submitted to us via webpage or application, no rights or obligations in respect of our intellectual property rights and our Content are granted to you or are to be implied from this Agreement. Moonlight shall also reserve the right to remove any content posted without notifying you if content is deemed inappropriate.

- User must agree that you are granting Moonlight a perpetual, worldwide, non-exclusive, royalty-free, transferable license, modify, edit of content for any purpose.
- User must agree that you are representing and warranting Moonlight that;
 - all necessary rights and consents obtained by users are to grant the rights to us in the manner set forth in this agreement.
 - Content does not infringe intellectual property, privacy rights, confidentiality, moral rights or otherwise violate the provisions of this agreement or any applicable laws.
 - Moonlight will not need to obtain or collect any rights, consents or permission from any third party for any use of your User Content or have any liability to any person or third party as a result of any use or exploitation of your User Content.

User must agree that infringement is not allowed. User must not be in connection with your use of services that will infringe any intellectual property rights of us or any third party.

DATA PROTECTION

User hereby agree and consent to our collection, use, disclosure, storage, retention, processing and transmission of all personal data that are disclosed to us in accordance with our Privacy Policy. Each time a user discloses any personal data to Moonlight via webpage or application, you are enabling us that all necessary consents and approvals of the relevant individuals as required under applicable laws have been obtained, such that we may collect, use, disclose, store, retain, process and transmit the personal data of such individuals in accordance with our Privacy Policy.

Through Moonlight webpage or application, you may obtain other users personal data. Hence, you hereby agree and acknowledge that such information is purely meant for Moonlight's services and communication purposes only. You may not use this information for other purposes outside of Moonlight webpage or application without separate verifiable consent from the User.

CHANGES AND MODIFICATIONS AND UPDATES

User agree and acknowledge that Moonlight may require changes, modifications and updates from time to time on any part of the webpage, application with any reference or notice to you.

User also agree and acknowledge that Moonlight may make changes in the terms of this Agreement by posting an updated and revised version on the webpage or application. The updated terms of this agreement shall take effect from the published date and notification will be made known to user on the webpage or application. User who continue to access to the webpage or application after the published date, will be deemed to have consented to the changes made in such updated version.

WARRANTY, LIABILITY AND DISCLAIMERS

ANYONE WHO CHOOSE TO USE THE WEBPAGE, APPLICATION, SERVICES AND PARTICIPATE IN ANY REFERRAL PROGRAM, HE/SHE IS DOING AT YOUR OWN RISK. YOU AGREE AND ACKNOWLEDGE THAT MOONLIGHT MAY OR MAY NOT OBLIGATE IN CONDUCTING BACKGROUND CHECKS ON ANY USER, INCLUDING BUT NOT LIMITING TO OUR CUSTOMER AND SHOPPER. HOWEVER, BACKGROUND CHECKS MAYBE CONDUCTED AT SOLE DISCRETION. THE WEBPAGE, APPLICATION, SERVICES, COLLECTIVE CONTENT AND REFERRAL PROGRAM ARE PROVIDED "AS IS", WITHOUT WARRANTIES OF ANY KIND WHATSOEVER. WITHOUT LIMITING THE FOREGOING, MOONLIGHT EXPRESSLY DISCLAIMS ANY WARRANTIES OF SECURITY, PERFORMANCE, RELIABILITY, MERCHANTABILITY, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE, FUNCTIONALITY OR NON-INFRINGEMENT AND ANY OTHER WARRANTIES FOR ANY PARTICULAR PURPOSE.

MOONLIGHT DOES NOT MAKE ANY WARRANTIES THAT THE WEBPAGE, APPLICATION, SERVICES, COLLECTIVE CONTENT INCLUDING, BUT NOT LIMITING TO, THE POSTING OR LISTING, OR REFERRAL PROGRAM WILL MEET ANYONE'S REQUIREMENT OR AVAILABILITY ON AN UNINTERRUPTED, SECURE OR ERROR-FREE BASIS. MOONLIGHT DOES NOT MAKE ANY WARRANTIES ON THE QUALITY OF ANY POSTINGS, SERVICES OR COLLECTIVE CONTENT, OR THE ACCURACY, PUNCTUALITY, RELIABILITY, TRUSTWORTHINESS OF ANY COLLECTIVE CONTENT ESTABLISHED THROUGH THE WEBPAGE, APPLICATION OR SERVICES.

THERE IS NO INFORMATION OR ADVICE EITHER ORAL OR/AND WRITTEN, ESTABLISHED FROM MOONLIGHT OR THROUGH THE WEBPAGE, APPLICATION, SERVICES OR COLLECTIVE CONTENT, WILL MAKE ANY WARRANTY NOT EXPRESSLY MADE HEREIN.

USERS ARE TO BE SOLELY AND INDEPENDENTLY RESPONSIBLE FOR ALL COMMUNICATIONS AND INTERACTIONS WITH OTHER USERS OF THE SITE, APPLICATION OR SERVICES WITH OTHER PERSONS WHOM HE/SHE COMMUNICATES RESULTING YOUR USE OF THE WEBPAGE, APPLICATION OR SERVICES, INCLUDING, BUT NOT LIMITING TO CUSTOMER AND SHOPPER.

USERS HEREBY AGREE AND UNDERSTAND THAT MOONLIGHT DOES NOT MAKE ANY ATTEMPT TO VERIFY USER'S STATEMENT OF THE WEBPAGE, APPLICATION OR SERVICES.

MOONLIGHT DOES NOT MAKE ANY WARRANTIES AS TO THE CONDUCT AND QUALITY OF USERS OF THE WEBPAGE, APPLICATION OR SERVICES OR ANY COMPATIBILITY TOWARDS ANY CURRENT USERS OR FUTURE USERS OF THE WEBPAGE, APPLICATION OR SERVICES.

USERS AGREE AND ACKNOWLEDGE THAT THEY WILL TAKE REASONABLE PRECAUTIONS IN COMMUNICATING AND INTERACTING WITH OTHER USERS OF THE WEBPAGE, APPLICATION OR SERVICES AND WITH OTHER USERS WHO YOU COMMUNICATE OR INTERACT WITH, RESULTING OF YOUR USE OF THE WEBPAGE,

APPLICATION OR SERVICES, INCLUDING BUT NOT LIMITING TO CUSTOMER AND SHOPPER, ESPECIALLY WHEN DECIDED TO MEET OUTSIDE MOONLIGHT OR IN PERSON REGARDLESS OF IF SUCH MEETINGS ARE ORGANIZED BY MOONLIGHT.

THE CO-FOUNDERS, MANAGERS AND STAFF OF MOONLIGHT WILL NOT BE LIABLE FOR ANY DIRECT OR INDIRECT DAMAGES REGARDS OF INCIDENTAL NATURE, PUNISHMENT, SPECIAL, OR CONSEQUENTIAL DAMAGES ARISING FROM ANY USE OF THE WEBPAGE, APPLICATION OR SERVICES BY ANYONE OR FOR ANY OTHER CLAIMS OR COMPENSATION THAT ASSOCIATED WITH THE WEBPAGE, APPLICATION OR SERVICES INCLUDING, BUT NOT LIMITING TO ANY ERRORS OR INCOMPLETENESS OF ANY CONTENT, OR LOSS OR DAMAGE OF ANY KIND OF ARISING RESULTING OF THE USE OF CONTENT OR ANY PRODUCT POSTED OR PURCHASED, OR OTHERWISE MADE AVAILABLE THROUGH WEBPAGE, APPLICATION OR SERVICES, EVEN IF THERE IS A POSSIBILITY OF SUCH DAMAGES AND CLAIMS HAVE BEEN INFORMED OR HIGHLIGHTED.

MOONLIGHT WILL OPERATE AND COMPLY TO FAIR BUSINESS TO PROTECT THE INFORMATION PROVIDED BY USER TO OUR WEBPAGE OR APPLICATION. HOWEVER, USERS MUST AGREE THAT THE SUBMISSION AND PROVIDING THIS KIND OF INFORMATION IS AT INDIVIDUAL'S RISK AND HEREBY DISCLAIM MOONLIGHT ON ANY AND ALL LIABILITY TO ANYONE'S DAMAGE OR LIABILITY WHATSOEVER ASSOCIATED TO THE INFORMATION IN ANY FORM AND HOW. MOONLIGHT EXPRESSLY DISCLAIM AND DOES NOT MAKE WARRANTY FROM ANY ERRORS, LOSS, CORRUPTION, ATTACK, VIRUS, INTERFERENCE, HACKING OR OTHER SECURITY INTRUSIONS, AND MOONLIGHT DISCLAIM ANY LIABILITY RELATING THERETO. USERS ARE TO BE SOLELY RESPONSIBLE FOR BACKING UP YOUR OWN SYSTEM.

GENERAL

Users, CUSTOMER and SHOPPER must agree to take note on the prohibited products that cannot be brought back to SINGAPORE. The guidelines can found as mentioned below;

- <https://www.customs.gov.sg/individuals/going-through-customs/arrival/prohibited-and-controlled-goods>
- <https://www.ava.gov.sg/explore-by-sections/food/#bringing-food-into-singapore--exporting>
- https://www.hsa.gov.sg/content/hsa/en/Health_Products_Regulation/Consumer_Information/Personal_Import_Regulations/bringing_personal_medication_into_Singapore.html