

### ACCEPTABLE USE POLICY

The usage of Moonlight's services is subject to this Acceptable Use Policy being illustrated below. Users must agree and acknowledge that not to allow third parties, to use the Moonlight's services that will;

- Encourage the violation of the legal rights of others.
- Engage in the promotion or encourage unlawful and illegal activities
- Violate any unlawful, invasive, infringing or fraudulent purpose.
- Deliberately transmitting/transferring of viruses, worms, trojan horses or any other items of a destructive or deceptive nature
- Associating any customer applications related to sexual content, services or paraphernalia.
- Interfering the use of services or the equipment used to provide the services.
- Disable or interfere with or circumvent any aspect of the services.
- Generate, publish or facilitate unsolicited bulk emails, promotions or spam.

To avoid any unnecessary dispute or personal privacy violation, Moonlight does not wish users to share private contact information as Moonlight will automatically create a Conversation Box once the job is awarded. Moonlight encourages users to have mutual respect for other users, hence, we will not tolerate behaviours such as, Hatred or violence actions and behaviours, Discrimination of sex, race and religion, Harassment on any users, Illegal actions and behaviours, Inappropriate actions and behaviors, and trolling users through the Conversation Box and comment, any of which will result in account suspension and profile removed from Moonlight.

The creation of Moonlight is to provide an openness, fair, transparent and honest marketplace, hence, we will not tolerate practices such as, fraudulent act or promises of any users or jobs, manipulating the system and artificially improving profiles or user ratings and unnecessary discuss on “Ask a Question”, and internationally harvesting of users’ data, any of which will result in account suspension and profile removed from Moonlight.

Moonlight encourages all users to hold responsibility on their accountability and reputation, ratings of users will be a guideline for their individual performance. Posts of purchases or services by any users related to prohibited items (information can be found in Terms and Conditions - GENERAL), pornography, adult services, poisons, live animals, insects, weapons or other kind of pyrotechnics, shall be removed by Moonlight and may suspend users’ account.

Customers who post job on the webpage or application, are to provide clear and accurate description and price range of purchase or service at all times. This is to better facilitate the operation being carried by Shoppers.

Shoppers who are awarded for a particular job are to perform the job within the time frame, prompt to the source if the user has any query on the particular purchase or service, check for the quality and quantity and handle the purchase or service with care. Moonlight will not be held liable for any exchange of goods or services, damaged goods and incomplete services.

All users must agree and acknowledge to the Acceptable Use Policy in accordance with the Terms and Conditions (<https://moonlight.sg/TermsandConditions.pdf>) and Privacy Policy (<https://moonlight.sg/PrivacyPolicy.pdf>) of Moonlight.

THIS VERSION OF PRIVACY POLICY IS UPDATED ON 01 MAY 2019.

For any question or query regards to your personal data, please contact us at [support@moonlight.sg](mailto:support@moonlight.sg).