Resources

Chapter 1: Lean and Agile Theory

Articles

"Agile Infrastructure and Operations" by Patrick Debois

"Another Look at How Toyota Integrates Product Management" by Durward K. Sobek II, Jeffrey Liker, and Allen C. Ward

"Blameless Postmortems and a Just Culture" by John Allspaw

"DevOps Culture" by John Willis

"How are Lean, Agile, and Devops related to each other?" by Matthias Marschall

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"Manifesto for Agile Software Development"

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"Principles behind the Agile Manifesto"

"The Amazing DevOps Transformation Of The HP LaserJet Firmware Team" by Gene Kim

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Books

Agile Project Management with Scrum by Ken Schwaber

Essential Scrum by Kenneth S. Rubin

Leading the Transformation by Gary Gruver and Tommy Mouser

Lean Software Development: An Agile Toolkit by Mary and Tom Poppendieck

The Lean Startup by Eric Ries

The Phoenix Project by Gene Kim, Kevin Behr, and George Spafford

Principles of Product Development Flow, The by Donald G. Reinertsen

The Goal: A Process of Ongoing Improvement by Eliyahu Goldratt and Jeff Cox

The Toyota Way: 14 Management Principles from the World's Greatest Manufacturer by Jeffrey Liker

Conferences

Devopsdays Ghent 2009

"OpsCamp Debrief" Austin 2010

Presentations

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The State of DevOps Report from Puppet Labs (2015) (2016) (2017) (2018) (2019)

Chapter 2: A Tale of Three Cycles

Articles

"5 Whys" from Wikipedia
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"When in Japan…" by Ryan Day
"The Discipline of Agile" by Scott W. Ambler

Books

Toyota Kata by Mike Rother

Chapter 3: The Road Ahead

Articles

"A typology of organisational cultures" by Ron Westrum
"Conway's law" from Wikipedia
"DevOps Culture" by Rouan Wilsenach
"Shadow IT" from Wikipedia

Books

ChatOps by Jason Hand
ChatOps for Dummies by Jason Hand
Crucial Conversations by Kerry Patterson, Joseph Grenny, Ron McMillan, and Al Switzler
Getting to Yes by Robert Fisher and William L. Ury
How to Say It at Work by Jack Griffin
How to Win Friends & Influence People by Dale Carnegie
Lean UX by Jeff Gothelf
The No A**hole Rule by Robert I. Sutton, PhD

Presentations

"Operations maturity model" by Matt Ray

Resources

"Operations Maturity Model" from Chef.io

Chapter 4: Next Steps

Books

Continuous Delivery by Jez Humble and David Farley
DevOps Handbook, The by Gene Kim, Jez Humble, Patrick Debois, and John Willis
Goal, The by Eliyahu Goldratt and Jeff Cox

Leading the Transformation by Gary Gruver and Tommy Mouser
Lean Enterprise by Jez Humble, Joanne Molesky, and Barry O'Reilly
Lean IT: Enabling and Sustaining Your Lean Transformation by Steven Bell and Mike Orzen
Lean Software Development: An Agile Toolkit by Mary and Tom Poppendieck
Lean Startup, The by Eric Ries
Making Work Visible: Exposing Time Theft to Optimize Work & Flow by Dominica DeGrandis
Phoenix Project, The by Gene Kim, Kevin Behr, and George Spafford
Practice of Cloud System Administration, The by Christina J. Hogan, Strata R. Chalup, and Thomas A. Limoncelli
Principles of Product Development Flow, The by Donald G. Reinertsen
Toyota Kata by Mike Rother
Unicorn Project, The by Gene Kim
Wardley Maps, by Simon Wardley

Websites, Blogs, And Social Media

The Agile Admin by Ernest Mueller (@ernestmueller), Karthik Gaekwad (@iteration1), James Wickett (@wickett), and Peco Karayanev (@bproverb)
Dominica Degrandis by Dominica DeGrandis (@dominicad)
Patrick Debois (@patrickdebois)
Martin Fowler (@martinfowler)
Gary Gruver (@GRUVERgary)
Jason Hand (@jasonhand)
Jez Humble (@jezhumble)
Gene Kim (@RealGeneKim)
Mary Poppendieck (@mpoppendieck)
Simon Wardley (@swardley)
John Willis (@botchagalupe)
Chris Corriere(@cacorriere)
Lisa Crispin(@lisacrispin)
Cat Swetel (@CatSwetel)