Yash Udhav Ghule

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Profile Summary

Result Driven Power BI Developer with over **3.8 years** of expertise in data integration, **ETL**, and **dashboard development**. Proficient in business intelligence tools such as **Power BI**, **Power Automate**, **Power BI Service**, and **Microsoft Fabric**. Skilled in optimizing SQL queries and enhancing data accuracy, leveraging cloud platforms like **Azure** and automating report distribution with Power Automate. Experienced in using **SQL Server Management Studio**, **Amazon RedShift**, **Excel**, **SharePoint**, **Jira** and **API**.

Relevant Skills

- **Business Intelligence Tools:** Power BI, Power Query, Power Automate, Power BI Service, Microsoft Fabric.
- **Cloud and Databases:** Azure, AWS, SQL Server Management Studio, Amazon RedShift, Excel, SharePoint, API.
- **Languages:** Python, SQL, T-SQL, DAX, M Query.
- **Familiar:** Tableau, SSIS, SSAS, SSRS

Experience

- **Hexaware Technologies**   **Apr 2024 – Present**
  BI Developer
    - Collaborated with BA Team to design data models and deliver insights.
    - Designed ETL processes for data integration and transformation.
    - Improved data accuracy by **25%** through data cleansing and validation.
    - Developed Power BI reports and dashboards, increasing data-driven decision-making by **20%**.
    - Automated report refresh cycles using Power Automate.

- **ACKS Solutions Pvt. Ltd**   **Sep 2021 – Mar 2024**
  Junior Power BI Developer
    - Created Power BI reports for healthcare data analysis, boosting data-driven decisions by **15%**.
    - **Optimized SQL queries and models**, improving query performance.
    - Delivered training and support to end-users, improving productivity by **25%**.
    - Provided **RLS** security to the dashboard to have access control.

Projects

- **Sales and Revenue Analysis Dashboard**
    - Designed and developed an interactive dashboard to monitor sales performance and revenue trends.
    - Analyzed sales by region, product, and customer segment, enabling actionable insights.
    - Integrated forecasting features for monthly and quarterly revenue trends.
    - Leveraged DAX and Power Query for advanced calculations and data modeling.
    - Automated data refresh cycles using Power Automate, ensuring real-time data availability.
    - Incorporated drill-through functionality for detailed analysis of regional sales.
    - Enabled dynamic filtering options for executives to customize views based on business needs.
    - Reduced manual reporting efforts by 40% through automation.

- **HR Analytics Dashboard**
    - Created a dashboard to track employee turnover, retention rates, and recruitment metrics.
    - Analyzed workforce diversity and inclusion statistics to support HR strategies.
    - Developed interactive visualizations for employee performance and satisfaction scores.
    - Implemented RLS (Row-Level Security) to ensure secure access to HR data.
    - Streamlined data integration from multiple sources, improving data accuracy by 20%.
    - Added predictive analytics for identifying potential employee attrition risks.
    - Enhanced visual storytelling with KPI cards and trend analysis charts.
    - Improved HR decision-making processes by providing actionable insights.

- **Agent Productivity Report**
  - Developed a dashboard to analyze agent productivity across various metrics such as call handling time, resolution rates, and customer satisfaction.
  - Integrated data from multiple systems, including CRM and call center platforms.
  - Used DAX to calculate KPIs such as average response time and resolution efficiency.
  - Visualized trends to identify top-performing agents and areas needing improvement.
  - Automated data refresh to ensure real-time monitoring of agent performance.
  - Designed drill-down capabilities to analyze performance at individual and team levels.
  - Integrated sentiment analysis from customer feedback to evaluate agent performance.
  - Reduced operational inefficiencies by identifying bottlenecks in service workflows.

Education

Savitribai Phule Pune University Bachelor of Science, Pune, Maharashtra 2016 – 2019