# WALTER ROMAN

909.921.4207

walterhumberto.roman @gmail.com

## Profile

Dynamic applicant with Honors Diploma. Accomplished musician with National experience and a passion for the visual arts, music and science. I am in search of a position that will allow me to combine my passion for helping others with my enthusiasm for completing goals.

# Experience

## **Team Member, Target Corporation**

2011-Present Upland, CA

#### Starbucks Barista & Food Court Team Member

Learned to adapt my meticulous nature to the obligations of working under pressure. Ensured that every customer's order would meet his or her specifications in a timely manner regardless of how busy the store was.

#### Cashier & Guest Services Team Member

Provided exemplary customer service. Learned that customers rarely make complaints if they are offered genuine help, but also to not take complaints or attitudes personally.

#### Cart Attendant (Trainer)

Maintained the cleanliness of the main aisles, the customer and employee restrooms, the check-out lanes, the kitchens and the dining area. Also brought in shopping carts, served as a back-up cashier and helped customers with carry-outs.

## **Teacher's Aid, Deer Canyon Elementary**

2010

Rancho Cucamonga, CA

Volunteered in a first and a sixth grade classroom. Assisted students struggling with Math and English in both individual and group settings.

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# Education

## **Chaffey College**

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Engineering - 3.8 GPA

Taught myself Trigonometry, Pre-Calculus, Calculus and Introduction to Physics on the side while taking General Education courses. All course material was learned and the corresponding placement tests were passed within a two month period.

2010-Present

Rancho Cucamonga, CA

## Skills

### **Interpersonal & Cross-Functional**

- Fluently speaks, writes and reads Spanish
- Excels when working under pressure and with deadlines
- Thrives in a fast-paced environment
- Detail-oriented
- Very approachable and genuinely interested in others
- Excellent customer service skills that stem from a desire to help people
- Efficiently follows directions while requesting feedback to improve
- Eager to learn and constantly seeking to grow

#### **Software**

- Languages: HTML, CSS, JavaScript. Currently learning Python & Ruby.
- Apple: Final Cut Pro, iMovie, GarageBand, Terminal
- Adobe: Photoshop, Illustrator, InDesign, Dreamweaver
- Microsoft Office: Word, Excel, PowerPoint, Outlook, Access
- Web: GitHub, Dropbox

# Referrals

### Kristen Ojeda

UI & Front-End Web Designer @ Mailboxapp.com & Orchestra.com 909.720.2367 // kristenojeda@gmail.com

#### **Muhammad Usman**

Front-End Web Developer @ Billfloat.com & Squaretrade.com 415.305.6070 // muhammad@usmanity.com

## **Anthony Mancino**

Supervisor @ McLane Company, Inc. 909.297.0207