**[You](https://cloud.workhuman.com/microsites/t/profile/ViewUserProfile?personId=12444430" \t "_self)**, [**Austen Tyner**](https://cloud.workhuman.com/microsites/t/profile/ViewUserProfile?personId=14195100), and [**7 others**](https://cloud.workhuman.com/microsites/t/profile/UserProfile?personId=12444430) received recognition from [**Brandi Costello**](https://cloud.workhuman.com/microsites/t/profile/ViewUserProfile?personId=12438362)  
Always raising our level of awareness.

**Team Work**

All of you have shown tremendous teamwork and you are always looking out for one another. I am proud to be part of this team with you. From the pairing and assisting on stories, helping and educating other teams, figuring out all the things and it doesn't stop there. Thank you for all that you do.

[**You**](https://cloud.workhuman.com/microsites/t/profile/ViewUserProfile?personId=12444430) received recognition from [**Lisa Magill**](https://cloud.workhuman.com/microsites/t/profile/ViewUserProfile?personId=12436974)  
Yes before no.

**Another interview!**

Thanks to Mike for joining another interview panel for a progress software engineer to help build the new Correspondent train. He always asks great questions and has valuable feedback on the candidate after the interview.

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Responding with a sense of urgency is the ante to play.

**Thanks for jumping in quick to research prod error**

Overnight the ItTeamQLMSAmpEngineers got about a dozen emails alerting us to errors occurring in qlms-additionalinfo. Mike was the first to dig into the log files and identify the error so it could be sent over to the capability owner to get it resolved. Thanks for the Yes before No, every client every time, and the urgency!

[**You**](https://cloud.workhuman.com/microsites/t/profile/ViewUserProfile?personId=12444430) received recognition from [**Barb Alloway**](https://cloud.workhuman.com/microsites/t/profile/ViewUserProfile?personId=12435936)  
The inches we need are everywhere around us.

**Mentoring**

Mike, thank you for mentoring Asha with all of the email modifications, json files, AMP msg questions, weird issues, and crazy testing research. Thank you for your time, patience, helping Asha get these across the finish line!

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We'll figure it out.

**You are Appreciated!!!**

Mike, thank you for jumping on a call with me and sorting through an Interface and Program to determine if we were owners. You were able to provide me with how old the program was and that, yes we did make a modification to the program, but we are certainly not the owners. I also appreciate you working with me to finalize our response.

[**You**](https://cloud.workhuman.com/microsites/t/profile/ViewUserProfile?personId=12444430) received recognition from [**Patrick Deshwal**](https://cloud.workhuman.com/microsites/t/profile/ViewUserProfile?personId=14145936)  
We'll figure it out.

**Consistent support & help for AMP Email Changes**

Thank you for constantly answering multiple questions that have come up during the entire lifetime of the Partner Email Framework. This includes setting up the JSONs, configuring the UM Queue, adhoc questions for the AMP code and pulling in others when needed for questions

[**You**](https://cloud.workhuman.com/microsites/t/profile/ViewUserProfile?personId=12444430) received recognition from [**Brandi Costello**](https://cloud.workhuman.com/microsites/t/profile/ViewUserProfile?personId=12438362)  
Every client. Every time. No exceptions. No excuses.

**CCUD Issue**

Thank you for taking the time to come up wit a fix program (twice). It helped get this loan moving and able to set up closing.

[**You**](https://cloud.workhuman.com/microsites/t/profile/ViewUserProfile?personId=12444430) received recognition from [**Nathan Schrauben**](https://cloud.workhuman.com/microsites/t/profile/ViewUserProfile?personId=12435625)  
Responding with a sense of urgency is the ante to play.

**Sense of Urgency is unmatched**

Mike and his team have been working long hours to make sure our systems are running flawlessly. They have made sure to resolve VA loan and Clear Choice issues with a sense of urgency that is unmatched. I truly appreciate their hard work.

[**You**](https://cloud.workhuman.com/microsites/t/profile/ViewUserProfile?personId=12444430) and [**Barb Alloway**](https://cloud.workhuman.com/microsites/t/profile/ViewUserProfile?personId=12435936) received recognition from [**Brandi Costello**](https://cloud.workhuman.com/microsites/t/profile/ViewUserProfile?personId=12438362)  
Every client. Every time. No exceptions. No excuses.

**AE's Missing....You guys took charge!**

Thank you for moving the Query and Fix Program to prod and getting AE's added to loans where it was missing. This was an impactful assist for operations. I appreciate your hard work and dedication to getting the pipeline fix and continuing to work on the permanent fix.

[**You**](https://cloud.workhuman.com/microsites/t/profile/ViewUserProfile?personId=12444430) and [**Cheryl Korejwo**](https://cloud.workhuman.com/microsites/t/profile/ViewUserProfile?personId=12436993) received recognition from [**Chelsea Forney**](https://cloud.workhuman.com/microsites/t/profile/ViewUserProfile?personId=12440327)  
Always raising our level of awareness.

**Cheryl and Mike are Awesome!**

Cheryl and Mike had an AMP/ BA tools session with the team this week. I have since been able to use 2-3 of these tools to help in some of the tasks I was doing. Thank you Cheryl and Mike for taking the initiative to Raise Our Level of Awareness and teach us something new!

[**You**](https://cloud.workhuman.com/microsites/t/profile/ViewUserProfile?personId=12444430), [**Barb Alloway**](https://cloud.workhuman.com/microsites/t/profile/ViewUserProfile?personId=12435936), and [**6 others**](https://cloud.workhuman.com/microsites/t/profile/UserProfile?personId=12444430) received recognition from [**Bob Walters**](https://cloud.workhuman.com/microsites/t/profile/ViewUserProfile?personId=12432991)  
We'll figure it out.

**Thank you!**

Thank you to this group of amazing team members for working not only days and nights, but even into the early hours of the morning to get everything fixed on an AMP tracking item that controlled our QLMS Partner lock options. This fix alone not only reduced email traffic to our QLMS Lock Desk by 40% overnight, but just as importantly, gave our QLMS Partners the ability to lock loans themselves on our portal allowing them to serve clients in real time. You are awesome!