

## Terms and Conditions

XYZ Mobile Terms & Conditions for Text Messages Providing Alerts and/or Notices. You have subscribed and expressly consented to receive SMS alerts and notifications on your mobile telecommunications device from Client ('us' or 'we' or 'our') or purposes of providing you notices and/or alerts regarding your account with us. You acknowledge, understand and agree as follows:

Message frequency depends on user. Message and Data rates may apply. These would be charged by, and be payable by you to, your mobile service provider. You acknowledge, understand and agree that we shall not be held liable for any delays in the receipt of our text message to you, as its delivery is subject to effective transmission from your mobile service provider. In addition, if you decide you no longer want to subscribe, you can respond to any text alert and notifications you receive by texting in the word STOP to (short code) to cancel.

Messages sent via SMS may not be delivered to you if your phone is not in range of a transmission site, or if sufficient network capacity is not available at a particular time. Even within a coverage area, factors beyond the control of your wireless carrier may interfere with message delivery, including the customer's equipment, terrain, proximity to buildings, foliage, and weather. You acknowledge that urgent alerts may not be timely received and that your wireless carrier does not guarantee that alerts will be delivered. Content may not be available on all carriers. Participating carriers are: ACG, ALLTEL AWCC, AT&T Mobility, Boost, Cincinnati Bell, Cricket, Google Voice, Metro PCS, Nextel, Rural Carrier Groups, Sprint, Tier 2/3 Carrier Group, T-Mobile, U.S. Cellular, Verizon Wireless, Virgin Mobile. Data obtained by us from you in connection with our providing you the text messages as described above may include your cellular number, the name of your mobile service provider, and the date, time and content of the text messages we send you. We may use this information to contact you and to provide the text messages you have.

If you have any questions regarding the above terms or the types of text messages to be received by you as described above, then you can respond to any such message you receive by texting in the word HELP and replying back to the message at (short code). Or, you can contact us at XXX-XXX-XXXX or by visiting [www.ABC.com](http://www.ABC.com).