



Warby Parker Funnels

Learn SQL from Scratch

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Table of Contents

1. Quiz Funnel
 - What are the columns?
 - How many responses did each question get?
 - Questions about the quiz
2. Try-on Funnel
 - What columns does each table have?
 - Create joined table
 - Calculate overall conversion rates
 - Calculate conversion at each step
 - Compare 3 vs 5 frames purchase percent
 - Most popular answers
 - Total Product Counts
 - Frame income generated

Section 1: Quiz Funnel

1: What columns does each table have

- The quiz funnel uses just the survey table
- There are three columns:
 - question
 - user_id
 - response

```
1  -- Find column names and table structure
2  SELECT *
3  FROM survey
4  LIMIT 10;
```

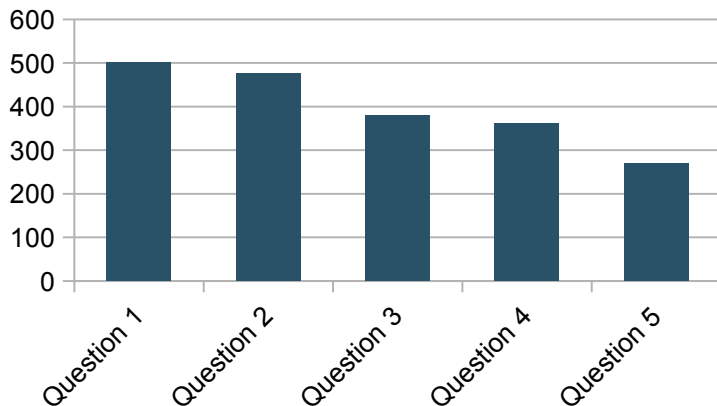
Query Results		
question	user_id	response
1. What are you looking for?	005e7f99-d48c-4fce-b605-10506c85aaf7	Women's Styles
2. What's your fit?	005e7f99-d48c-4fce-b605-10506c85aaf7	Medium
3. Which shapes do you like?	00a556ed-f13e-4c67-8704-27e3573684cd	Round
4. Which colors do you like?	00a556ed-f13e-4c67-8704-27e3573684cd	Two-Tone
1. What are you looking for?	00a556ed-f13e-4c67-8704-27e3573684cd	I'm not sure. Let's skip it.
2. What's your fit?	00a556ed-f13e-4c67-8704-27e3573684cd	Narrow
5. When was your last eye exam?	00a556ed-f13e-4c67-8704-27e3573684cd	<1 Year
3. Which shapes do you like?	00bf9d63-0999-43a3-9e5b-9c372e6890d2	Square
5. When was your last eye exam?	00bf9d63-0999-43a3-9e5b-9c372e6890d2	<1 Year
2. What's your fit?	00bf9d63-0999-43a3-9e5b-9c372e6890d2	Medium

2: How many responses did each question get?

- We find this out by grouping rows based on question and counting the results

```
1 -- Show each question as well as count total lines for each
2 SELECT question,
3     count(*) as 'num_responses'
4 FROM survey
5 GROUP BY 1;
```

Query Results	
question	num_responses
1. What are you looking for?	500
2. What's your fit?	475
3. Which shapes do you like?	380
4. Which colors do you like?	361
5. When was your last eye exam?	270



3: Questions about the quiz

- Which questions have the lowest completion rates?
 - Question 5 has the lowest completion rate at 74.8%
 - Question 3 is next lowest at 80%
- What do you think is the reason?
 - Q5: likely do not have eye exam information handy
 - Q3: uncertain of shapes that will look good on them

	A	B	C
1	Question	Responses	Percent
2	1. What are you looking for?	500	
3	2. Whats your fit?	475	95
4	3. Which shapes do you like?	380	80
5	4. Which colors do you like?	361	95
6	5. When was your last eye exam?	270	74.8

Section 2: Try-on Funnel

4: What columns does each table have

- The try-on funnel uses 3 tables

- quiz
 - user_id
 - style
 - fit
 - Shape
 - color
- home_try_on
 - user_id
 - number_of_pairs
 - address
- purchase
 - user_id
 - product_id
 - style
 - model_name
 - color
 - price

```
1 --Show structure of each table
2 SELECT *
3 FROM quiz
4 LIMIT 5;
5
6 SELECT *
7 FROM home_try_on
8 LIMIT 5;
9
10 SELECT *
11 FROM purchase
12 LIMIT 5;
```

Query Results					
user_id	style	fit	shape	color	
4e8118dc-bb3d-49bf-85fc-cca8d83232ac	Women's Styles	Medium	Rectangular	Tortoise	
291f1cca-e507-48be-b063-002b14906468	Women's Styles	Narrow	Round	Black	
75122300-0736-4087-b6d8-c0c5373a1a04	Women's Styles	Wide	Rectangular	Two-Tone	
75bc6ebd-40cd-4e1d-a301-27ddd93b12e2	Women's Styles	Narrow	Square	Two-Tone	
ce965c4d-7a2b-4db6-9847-601747fa7812	Women's Styles	Wide	Rectangular	Black	
user_id	number_of_pairs		address		
d8add8d7-3217-4429-9a01-d56d68111da7	5 pairs		145 New York 9a		
f52b07c8-abe4-4f4a-9d39-ba9fc9a184cc	5 pairs		383 Madison Ave		
8ba0d2d5-1a31-403e-9fa5-79540f8477f9	5 pairs		287 Pell St		
4e71850e-8bbf-4e6b-acc4-49a7bb46c586	3 pairs		347 Madison Square N		
3bc8f97f-2336-4dab-bd86-e391609dab97	5 pairs		182 Comelia St		
user_id	product_id	style	model_name	color	price
00a9dd17-36c8-430c-9d76-df49d4197dcf	8	Women's Styles	Lucy	Jet Black	150
00e15fe0-c86f-4818-9c63-3422211baa97	7	Women's Styles	Lucy	Elderflower Crystal	150
017506f7-aba1-4b9d-8b7b-f4426e71b8ca	4	Men's Styles	Dawes	Jet Black	150
0176bfb3-9c51-4b1c-b593-87edab3c54cb	10	Women's Styles	Eugene Narrow	Rosewood Tortoise	95
01fdf106-f73c-4d3f-a036-2f3e2ab1ce06	8	Women's Styles	Lucy	Jet Black	150

5: Create joined table

- Use LEFT JOIN to combine the data from the three tables together into a single table on the user_id column

```
1  -- Combine user's entries across the 3 tables
2  SELECT q.user_id,
3         h.user_id IS NOT NULL AS 'is_home_try_on',
4         h.number_of_pairs,
5         p.user_id IS NOT NULL AS 'is_purchase'
6  FROM quiz AS 'q'
7  LEFT JOIN home_try_on AS h
8        ON q.user_id = h.user_id
9  LEFT JOIN purchase AS p
10       ON q.user_id = p.user_id
11 LIMIT 10;
```

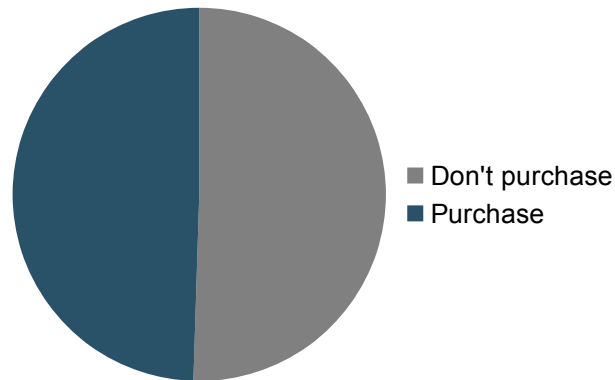
Query Results			
user_id	is_home_try_on	number_of_pairs	is_purchase
4e8118dc-bb3d-49bf-85fc-cca8d83232ac	1	3 pairs	0
291f1cca-e507-48be-b063-002b14906468	1	3 pairs	1
75122300-0736-4087-b6d8-c0c5373a1a04	0	Ø	0
75bc6ebd-40cd-4e1d-a301-27ddd93b12e2	1	5 pairs	0
ce965c4d-7a2b-4db6-9847-601747fa7812	1	3 pairs	1
28867d12-27a6-4e6a-a5fb-8bb5440117ae	1	5 pairs	1
5a7a7e13-fbcf-46e4-9093-79799649d6c5	0	Ø	0
0143cb8b-bb81-4916-9750-ce956c9f9bd9	0	Ø	0
a4ccc1b3-cbb6-449c-b7a5-03af42c97433	1	5 pairs	0
b1dded76-cd60-4222-82cb-f6d464104298	1	3 pairs	0

6.1: Calculate overall conversion rates

- Using the temporary table to combine user's entries, show total percent of people that purchase after taking the quiz

```
1 -- Combine user's entries across the 3 tables into a funnel
2 WITH funnel AS(
3   SELECT q.user_id,
4     h.user_id IS NOT NULL AS 'is_home_try',
5     h.number_of_pairs,
6     p.user_id IS NOT NULL AS 'is_purchase'
7   FROM quiz AS 'q'
8   LEFT JOIN home_try_on AS h
9     ON q.user_id = h.user_id
10  LEFT JOIN purchase AS p
11    ON h.user_id = p.user_id
12
13 -- Show total percent of people that purchase after taking quiz
14 SELECT COUNT(*) AS 'total_customers',
15   SUM(is_purchase) as 'total_purchase',
16   ROUND(100.0 * SUM(is_purchase) / COUNT(user_id),2) as 'percent_purchase'
17 FROM funnel;
```

Query Results		
total_customers	total_purchase	percent_purchase
1000	495	49.5

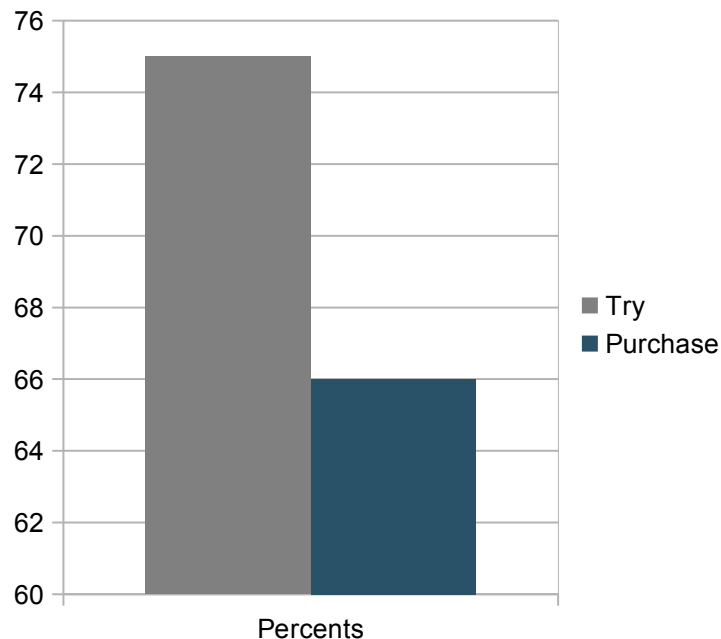


6.2: Calculate conversion at each step

- Using the temporary table again, calculate the total and percent of people who complete each step of the process
 - Of 1000 customers, 750 (or 75%) have glasses sent to their home
 - Of those 750 customers, 495 (or 66%) end up purchasing

```
1 -- Combine user's entries across the 3 tables into a funnel
2 WITH funnel AS(
3   SELECT q.user_id,
4     h.user_id IS NOT NULL AS 'is_home_try',
5     h.number_of_pairs,
6     p.user_id IS NOT NULL AS 'is_purchase'
7   FROM quiz AS 'q'
8   LEFT JOIN home_try_on AS h
9     ON q.user_id = h.user_id
10  LEFT JOIN purchase AS p
11    ON h.user_id = p.user_id
12
13 -- Show total percent of people that purchase after in-home trial
14 SELECT COUNT(*) AS 'total_customers',
15        SUM(is_home_try) as 'total_try',
16        SUM(is_purchase) as 'total_purchase',
17        ROUND(100.0 * SUM(is_home_try) / COUNT(user_id),2) as 'percent_try',
18        ROUND(100.0 * SUM(is_purchase) / SUM(is_home_try),2) as 'percent_purchase'
19 FROM funnel;
```

Query Results				
total_customers	total_try	total_purchase	percent_try	percent_purchase
1000	750	495	75.0	66.0

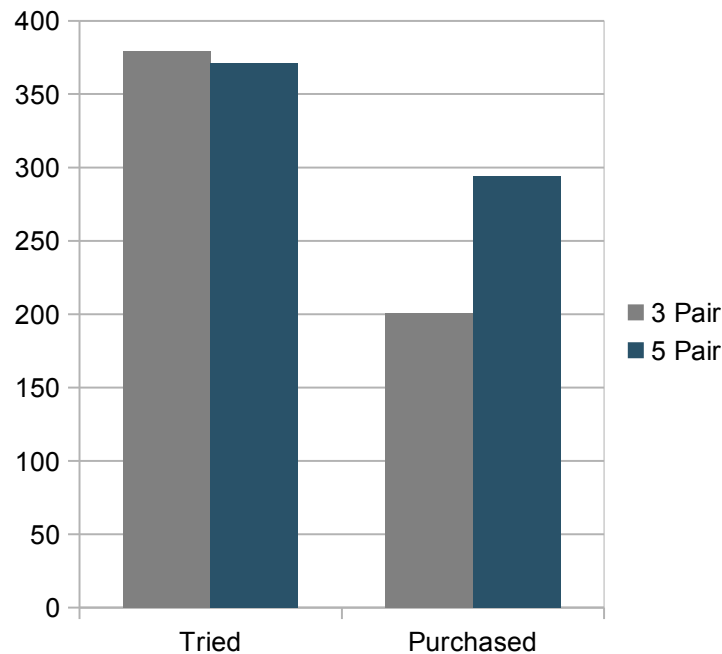


6.3: Compare 3 vs 5 frames purchase percent

- Compare the number of people that purchased that were given 3 frames to try against those who were given 5 frames to try
 - Given 3 frames
 - 53.03% purchase
 - Given 5 frames
 - 79.25% purchase
- The 5 frames program yields higher percent of customers who purchase

```
1 -- Combine user's entries across the 3 tables into a funnel
2 WITH funnel AS(
3   SELECT q.user_id,
4     h.user_id IS NOT NULL AS 'is_home_try',
5     h.number_of_pairs,
6     p.user_id IS NOT NULL AS 'is_purchase'
7   FROM quiz AS 'q'
8   LEFT JOIN home_try_on AS h
9     ON q.user_id = h.user_id
10  LEFT JOIN purchase AS p
11    ON h.user_id = p.user_id
12 )
13 --Grab percent of customers that purchase after the in-home trial
14 SELECT number_of_pairs,
15   SUM(is_home_try) as 'num_tried',
16   SUM(is_purchase) as 'num_purchased',
17   ROUND(100.0 * SUM(is_purchase) / SUM(is_home_try),2) AS 'percent_purchase'
18 FROM funnel
19 WHERE number_of_pairs IS NOT NULL
20 GROUP BY 1;
```

Query Results			
number_of_pairs	num_tried	num_purchased	percent_purchase
3 pairs	379	201	53.03
5 pairs	371	294	79.25



6.4: Most popular answers

- What's the most popular answer for each question?
 - Style
 - Women's Styles
 - Fit
 - Narrow
 - Shape
 - Rectangular
 - Color
 - Tortoise

```
1 --Count the total for each style
2 SELECT style,
3     COUNT(*) AS 'total'
4 FROM quiz
5 GROUP BY 1;
6 --Count the total for each fit
7 SELECT fit,
8     COUNT(*) AS 'total'
9 FROM quiz
10 GROUP BY 1;
11 --Count the total for each shape
12 SELECT shape,
13     COUNT(*) AS 'total'
14 FROM quiz
15 GROUP BY 1;
16 --Count the total for each color
17 SELECT color,
18     COUNT(*) AS 'total'
19 FROM quiz
20 GROUP BY 1;
```

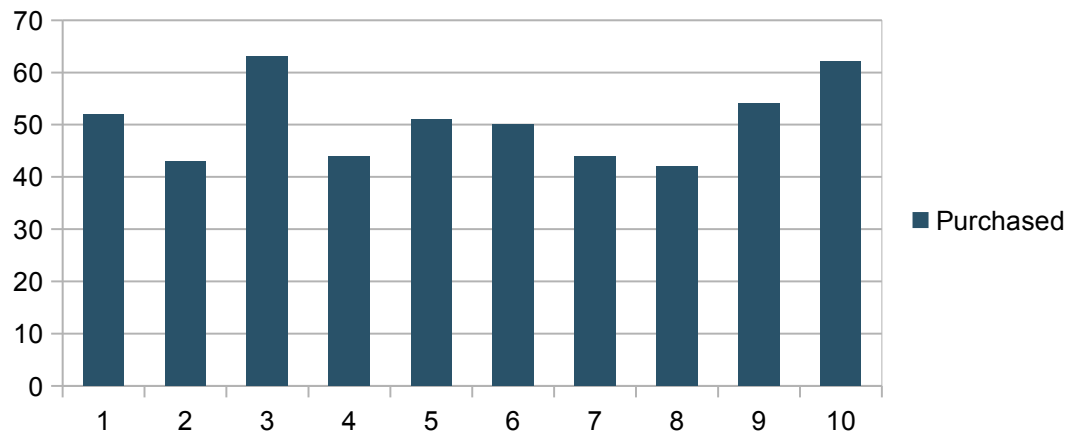
Query Results	
style	total
I'm not sure. Let's skip it.	99
Men's Styles	432
Women's Styles	469
fit	total
I'm not sure. Let's skip it.	89
Medium	305
Narrow	408
Wide	198
shape	total
No Preference	97
Rectangular	397
Round	180
Square	326
color	total
Black	280
Crystal	210
Neutral	114
Tortoise	292
Two-Tone	104

6.5: Total Product Counts

- How many of each individual product were purchased?

```
1 --How many of each product was purchased
2 SELECT product_id,
3        COUNT(*) AS 'total_purchased'
4 FROM purchase
5 GROUP BY 1
6 ORDER BY 1;
```

Query Results	
product_id	total_purchased
1	52
2	43
3	63
4	44
5	41
6	50
7	44
8	42
9	54
10	62



6.6: Frame income generated

- How much did each frame model make?

- Dawes: \$16,050
- Lucy: \$12,900
- Eugene Narrow: \$11,020
- Brady: \$9,025
- Olive: \$4,750
- Monocle: \$2,050

```
1 --Which frame type brought in the most money
2 SELECT model_name,
3        SUM(price) as 'total_earned'
4 FROM purchase
5 GROUP BY 1
6 ORDER BY 2 DESC;
```

Query Results	
model_name	total_earned
Dawes	16050
Lucy	12900
Eugene Narrow	11020
Brady	9025
Olive	4750
Monocle	2050

