



Healthcare Delivery in Sub-Saharan Africa

By Augustine Awuah Peprah

LAP Lambert Academic Publishing Dez 2013, 2013. Taschenbuch. Book Condition: Neu. 220x150x5 mm. This item is printed on demand - Print on Demand Neuware - In an era of increased competition and high cost in healthcare delivery, the healthcare industry has reorganized its service delivery systems to include the adoption of patient centred approach which shifts the culture of the healthcare system from one formed by the preferences and decisions of medical professionals to one shaped by the views and needs of its users. As a result, patients demand the quality of service that meets their expectation and needs. This book emanates from a research conducted to assess patients satisfaction and perceived service quality at Sunyani Regional Hospital in Ghana. It brings to bear some of the factors influencing patients' satisfaction such as attitudes of nurses toward patients, the capacity to deliver prompt service without wasting time, ability to disseminate information to patients, the availability of up-to-date equipment, the hospitals' ability to render 24 hour service, among others. This book is considered as a useful resource to researchers, hospital administrators and students. 84 pp. Englisch.



Reviews

It becomes an amazing ebook that we have possibly read through. It is really simplified but surprises within the 50 % from the ebook. You can expect to like how the blogger compose this book.

-- Ms. Shaina Legros III

A whole new e book with an all new point of view. It is one of the most incredible book i actually have go through. I am easily could possibly get a enjoyment of reading through a written book.

-- Nathanael Treutel