

## Final Reminder Upgrade now: Heroku free product plans end November 28th

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Dear Customer,

Thank you for being a Heroku user. You are receiving this email because our records show you are currently using our Heroku free plans. If you have already upgraded your services, please disregard this message.

As we [previously communicated](#), starting November 28th, 2022, free Heroku Dynos, free Heroku Postgres, and free Heroku Data for Redis® will no longer be available. You must take action to continue to operate your applications on our service and prevent the deletion of your free databases.

Beginning on November 28th, 2022, the following changes will occur for existing free Heroku product plans:

- Free Heroku dynos will be converted to Eco dynos and spun down. Any Heroku Scheduler jobs configured to use free dynos will fail. You must [reconfigure](#) any existing Scheduler jobs that use free dynos to use another [dyno type](#).
- For customers paying by credit or debit card, existing free Heroku Postgres and free Heroku Data for Redis® databases will be queued for deletion.
- For Enterprise accounts, beginning on November 28th, free Heroku Postgres and free Heroku Data for Redis® databases will automatically be upgraded to Mini data plans.

To prevent the disruption to your apps on free dynos and the deletion of free databases, you must upgrade to paid plans before November 28th, 2022. Subscribing to Eco automatically converts free dynos for all your personal apps to Eco, along with any Scheduler jobs that were using free dynos. [Visit the Knowledge Base for instructions](#).

For customers paying via a credit or debit card, you will begin accruing charges on December 1st, 2022 for the new Eco dyno and Mini data plans, so there's no reason to wait to upgrade. For Enterprise users you will be billed per the terms of your contract. For instructions on [how to upgrade](#), backup your data, and answers to other questions, [visit our FAQ](#). We also published a new Dev Center article with best practices for [optimizing your use of our services](#).

The priority going forward is to support customers of all sizes who are betting projects, careers, and businesses on Heroku. We believe these changes help us deliver on this promise and continue to [expand the Heroku product](#). We truly appreciate your support of Heroku and want to help ensure you continue to enjoy our services.

Thank you,

The Heroku Team

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You are receiving this email because our records show your Heroku account is impacted by this change.



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