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April, 2021

April, 2021

March, 2021

Feb, 2021

Jan, 2021

Dec, 2020

Nov, 2020

- Open APIs
  - Nov 27, 2020

- Nov 23, 2020
- Nov 19, 2020
- Nov 17, 2020
- Nov 5, 2020

Oct, 2020
Sept, 2020
Aug, 2020
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Generated: 2025-05-17 22:48:42

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- How can I make a deposit to my MySaveUp by BPI account
- How can I make a deposit to my UNOready GCash by UNOBank account
- How can I make a deposit to my eC Savings GSave account
- How can I order a GCash VISA Card
- How can I pay for my GCredit dues
- How can I pay for my GGives dues
- How can I pay my GLoan dues
- How can I pay online using GCash
- How can I pay using my GCash Card
- How can I plant a tree in GForest
- How can I post my service on the Raket Marketplace
- How can I pre terminate my time deposit with UNOready GCash by UNOBank
- How can I receive crypto using GCrypto
- How can I repay my GCash Borrow Load

- How can I schedule a bank transfer in GCash
- How can I schedule autoload for mobile and broadband load
- How can I sell PH stocks in GStocks PH
- How can I sell crypto in GCrypto
- How can I sell withdraw funds from GFunds
- How can I send crypto below PHP 50 000 to another wallet or exchange in GCrypto
- How can I send crypto over PHP 50 000 to another wallet or exchange in GCrypto
- How can I send money in GCash via QR code
- How can I send remittance to a GCash wallet
- How can I submit additional documents for my GCash Jr verification
- How can I top up my GCrypto Trading Wallet
- How can I top up my GStocks PH account
- How can I update my account information in GCrypto
- How can I update my account information in my GStocks PH account
- How can I update my mobile number for my GCredit account
- How can I update my mobile number for my GGives account
- How can I update my mobile number for my GLoan account
- How can I update the details in my GCrypto account
- How can I update the mobile number linked to my EzySave by Maybank account
- How can I update the mobile number linked to my GSave by CIMB account
- How can I update the mobile number linked to my MySaveUp by BPI account
- How can I update the mobile number linked to my UNOready GCash by UNOBank account
- How can I upgrade my Basic GStocks PH account to Full GStocks PH account
- How can I use GCash to buy load
- How can I use GCredit to pay
- How can I use GGives to pay
- How can I use Scan to Pay via QR Code
- How can I use Ship Deliver to book couriers
- How can I withdraw from my EzySave by Maybank account
- How can I withdraw from my GCrypto Trading Wallet
- How can I withdraw from my GSave by CIMB account
- How can I withdraw from my GStocks PH Wallet account
- How can I withdraw from my MySaveUp by BPI account
- How can I withdraw from my UNOready GCash by UNOBank account
- How can I withdraw from my eC Savings GSave account
- How do I activate my AMEX Virtual Pay Card in GCash
- How do I apply for a GSave Overseas account
- How do I buy or claim A Rewards Vouchers in GCash
- How do I cancel my subscription or unlink my GCash account to a merchant
- How do I cash in to GCash Over the Counter for free
- How do I cash in to GCash from InstaPay or PESONet
- How do I cash in to GCash from my online banking app or website
- How do I cash in to GCash using PayPal
- How do I cash in to GCash using Payoneer
- How do I cash in to GCash with a EU UK or US Bank account
- How do I cash in to GCash with my linked BPI account
- How do I cash out from GCash Partner Outlets
- How do I cash out using RCBC Scan to Withdraw
- How do I change the mobile number linked to my eC Savings GSave account
- How do I check the status of my GCrypto order
- How do I check the status of my GStocks PH order
- How do I claim my money from a suspended GCash Basic account
- How do I claim receive my remittance with GCash

- How do I close my EzySave by Maybank account
- How do I close my GFunds account
- How do I close my UNOready GCash by UNOBank account
- How do I close my eC Savings GSave account
- How do I create a new GCash account
- How do I deactivate my GCash Card from my account
- How do I delete my GCredit account
- How do I delete my GGives account
- How do I delete my GLoan account
- How do I delete my GSave Overseas account
- How do I delete or close my GCash account
- How do I deposit in my GSave Overseas account
- How do I earn and collect green energy points in GForest
- How do I find freelancers for my project on Raket Marketplace
- How do I generate my personal GCash QR
- How do I get a new AMEX Virtual Pay Card CVV or Security Code
- How do I increase my GCash wallet and transaction limits
- How do I link my BPI to GCash
- How do I link my GCash Card to my GCash account
- How do I link my PayPal to GCash
- How do I link my Payoneer to GCash
- How do I link my UNOready GCash to the UNO Mobile app
- How do I link my US bank account to GCash
- How do I link my Unionbank account to GCash
- How do I lock my GCash Card
- How do I pay for my GLoan Sakto
- How do I pay my bills using GCash
- How do I pay using my AMEX Virtual Pay Card
- How do I refer someone for Jobs on GCash
- How do I renew my AMEX Virtual Pay Card after it expires
- How do I reset my GCash VISA Mastercard PIN
- How do I save my bank accounts for Bank Transfers using GCash
- How do I schedule automatic investments in GFunds
- How do I schedule my bills payment in GCash
- How do I send money to another GCash account
- How do I track my pending Buy and Sell orders in GFunds
- How do I transfer money and services from my old GCash account to my new one
- How do I transfer money to a bank e wallet from my GCash account
- How do I transfer my linked GCash VISA Mastercard Card to a new mobile number
- How do I unlink and link GCash to Grab as my payment method
- How do I update my account information in GFunds
- How do I use Scan to Order on GCash
- How do I use and activate Tap N Pay
- How do I use limit orders in GCrypto
- How do I view and download my GCash transaction history
- How do I withdraw cash using my GCash VISA Mastercard Card
- How do I withdraw from my GSave Overseas account
- How do I withdraw my earnings from Jobs on GCash
- How does GCash help with my GCredit payment
- How does GCash help with my GGives payment
- How does GCash help with my GLoan payment
- How much are the fees and transaction limits for my GCash Card
- How much are the transaction limits for the GCrypto Trading Wallet
- How much can I borrow with GCredit

- How much can I borrow with GGives
- How much can I borrow with GLoan
- How much is the transaction fee for my bills payment in GCash
- How to activate and turn on location services on GCash
- How to cash out
- How to get help or submit a ticket in GCash
- How to pay your SPay Later dues with GCash
- How to set up GCash Biometrics Login
- How to set up GCash account security questions
- How to troubleshoot GCash app issues
- How to use GCash Overseas
- I accidentally transferred from my GCash to the wrong bank account What do I do
- I already paid my GCredit but it s not reflecting yet What should I do
- I already paid my GGives but it s not reflecting yet What should I do
- I already paid my GLoan but it s not reflecting yet What should I do
- I am encountering an error in applying for GCredit What do I do
- I am encountering an error in applying for GGives What do I do
- I am encountering an error in applying for GLoan What do I do
- I bought load on GCash but entered the wrong number or details What do I do
- I can t access my GCrypto account What do I do
- I can t access my GFunds account What do I do
- I can t access my GStocks PH account What do I do
- I can t access or open GLife What do I do
- I can t apply my GCash Card promo voucher when ordering a card What do I do
- I can t buy load using GCash What do I do
- I can t buy or sell funds in GFunds What do I do
- I can t buy or sell in GStocks PH What do I do
- I can t buy sell on GCrypto What do I do
- I can t cash in to my GCash wallet What do I do
- I can t create or register for a GCash account What do I do
- I can t deactivate my GCash VISA Mastercard Card What do I do
- I can t link my GCash Card to my GCash account What do I do
- I can t log in to GCash because my device was detected as not secure
- I can t log in to my GCash account What do I do
- I can t login to GCash because it says I have an untrusted connection What do I do
- I can t make a payment for my GCredit account What do I do
- I can t make a payment for my GGives account What do I do
- I can t make a payment for my GLoan account What do I do
- I can t make a payment in GLife What do I do
- I can t open a GFunds account What do I do
- I can t open an account in GCrypto What do I do
- I can t open an account in GSave What do I do
- I can t open an account in GStocks PH What do I do
- I can t open my GSave account What do I do
- I can t order a GCash Card What do I do
- I can t pay bills using GCash What do I do
- I can t pay using GCash Tap N Pay What should I do
- I can t pay using GCash Watch Pay What should I do
- I can t pay using my GCash VISA Mastercard Card What do I do
- I can t save scheduled bills or favorite billers What do I do
- I can t scan the QR code What do I do
- I can t send money to another GCash account What do I do
- I can t send or receive crypto in GCrypto What do I do
- I can t transfer money to another bank using GCash What do I do

- I can t withdraw using my GCash Card What do I do
- I canceled my Borrow Load transaction but it still pushed through What do I do
- I cannot link my bank to GCash What do I do
- I cannot proceed with my online subscription or GCash payment What should I do
- I cashed in an over the counter store or a machine but I didn t receive the money What do I do
- I cashed in to the wrong GCash account What can I do
- I cashed in using international remittance but I didn t receive the money What do I do
- I deposited money into a game on GLife but now I can t open it What should I do
- I did not receive my OTP for my GCash transaction login
- I did not receive my top up after using Bills What do I do
- I didn t receive a verification code for my GCrypto order What do I do
- I didn t receive green energy points in GForest after my GCash transaction What do I do
- I didn t receive my telco or non telco load What do I do
- I don t have accepted IDs for GCash verification What do I do
- I don t want to receive SMS of GCash offers and promos
- I entered incorrect details in my GCash online payment or subscription What should I do
- I entered the wrong details when paying my bills with GCash What do I do
- I forgot my GCash MPIN
- I have a concern with GCash Borrow Load What do I do
- I have a concern with GCredit s partner collection agencies What should I do
- I have a concern with GGives partner collection agencies What should I do
- I have a concern with GLoan s partner collection agencies What should I do
- I have a problem with my SoundPay device What do I do
- I have a problem with my order or service from my online subscription or GCash payment What should I do
- I lost the SIM or phone where my GCash account is registered
- I m experiencing issues with Cashback by Findshare What do I do
- I m having issues with using my ePhil ID Paper type or Digital National ID to verify my GCash account
- I m trying to create a GCash account but it s asking for an MPIN What should I do
- I made a deposit to my GSave account but it still has not been credited to my account What do I do
- I made a withdrawal from my GSave account but it still has not been credited to my GCash wallet What do I do
- I noticed unauthorized transactions in my GCash account What do I do
- I paid using my GCash Card but it s not reflecting yet What should I do
- I received the wrong or incomplete load credit What do I do
- I see an error Your device has modified phone settings How can I log in
- I see an error Your device is jailbroken or rooted How can I log in
- I sent money from my GCash to another GCash account but the recipient didn t receive it What should I do
- I sent money to the wrong GCash account or number via Express Send What should I do
- I still haven t received my GGives interest cashback after 14 days What should I do
- I still haven t received my GLoan interest cashback after 14 days What should I do
- I think I was scammed What do I do
- I topped up my GCrypto wallet but it has not been reflected yet What do I do
- I topped up my GStocks PH Wallet but it has not been reflected yet What do I do
- I transferred money from my GCash account to a bank or another e wallet but it was not received What do I do

- I transferred money or cashed in from a bank or e wallet but I didn t receive the money What do I do
- I uninstalled reinstalled GCash or reset my registered phone
- I used GCash Watch Pay but the merchant didn t receive the payment and or SMS confirmation What should I do
- I used Tap N Pay but the merchant didn t receive the payment and or SMS confirmation What should I do
- I ve exceeded my Express Send transaction limit in GCash What do I do
- I want a refund for a purchase I made using my GCash Card
- I want a refund for my online payment or subscription using my GCash account Where can I get it
- I want to change my GCash MPIN
- I want to change my mobile number linked to my GCash account
- I want to request a refund or cancellation for my GLife payment What do I do
- I want to transact offline with GCash What do I do
- I want to update my GCash email address
- I want to update my address or work information in GCash
- I want to update my name or birthdate in my GCash account
- I want to upgrade to CIMB Grow but the app says I am not eligible What do I have to do to become eligible
- I want to use GCash on another phone or device
- I was Fully Verified why was my GCash account downgraded to a basic account
- I was charged a penalty or additional fee even though I paid my GCredit on time What do I do
- I was charged a penalty or additional fee even though I paid my GGives on time What do I do
- I was charged a penalty or additional fee even though I paid my GLoan on time What do I do
- I was charged more than once for my online payment or subscription in my GCash account What should I do
- I was charged more than once when I used GCash Watch Pay What do I do
- I was charged more than once when I used Tap N Pay What do I do
- I was charged multiple times after using Scan to Pay QR What do I do
- I was charged multiple times for my bills payment What do I do
- I was charged multiple times for one GCredit payment What do I do
- I was charged multiple times for one GGives payment What do I do
- I was charged multiple times for one GLoan payment What do I do
- I was charged multiple times when I bought load on GCash What do I do
- I withdrew funds from my GStocks PH account to my GCash wallet but they have not been reflected yet What do I do
- I withdrew money from a game in GLife but it hasn t been reflected in my GCash wallet What do I do
- I. Data Subject Details
- I. Data Subject Details
- Is there a minimum maintaining balance required to use GCash
- Jobs
- Jobs
- Life
- Lifestyle
- Load
- Load
- Load Voucher Promo for Verification
- Logging in to GCash
- Lucky Pay Bills Promo

- MSME
- Mag apply bilang isang GCash Pera Outlet Partner
- Malayan Insurance Negosyo Insure
- Malayan Insurance Pet Insure Dogs Only
- Malayan Insurance Travel Master with COVID 19
- Manage Your Account
- Manage Your App
- Manage orders on Ship Deliver
- Manage your GCash Card
- Manage your GCash account
- Manage your GCredit Account
- Manage your GCrypto Account
- Manage your GFunds Account
- Manage your GGives Account
- Manage your GLoan Account
- Manage your GStocks PH Account
- Manage your Pera Outlet account
- Manulife Investment Management
- Manulife Investment Management
- Merchant didn t receive the payment and or SMS when I used Scan to Pay What do I do
- Move It Summer Promo 2025
- My Buy Order has not been reflected in my GFunds account What do I do
- My Buy Order has not been reflected in my GStocks PH account What do I do
- My GCash Card got stuck in the ATM What do I do
- My GCash Card has been lost or stolen What do I do
- My GCash Card has not been delivered yet after 10 days What do I do
- My GCash Card is not being accepted by a merchant for payment What do I do
- My GCash account is on hold How can I access my account
- My GCash account is still not verified after 3 days What do I do
- My GCash account verification failed What should I do
- My GCash account was charged for an online payment or subscription I don t recognize What should I do
- My GCash bill payment was not posted or confirmed by the biller What do I do
- My GCash bills payment failed What do I do
- My GCash payment or transaction was unsuccessful but my wallet was deducted How do I get a refund
- My GCash wallet and transaction limits did not increase even after following the steps What do I do
- My GCredit was deactivated What do I do
- My GLife voucher is not working What do I do
- My GSave Regular Savings dashboard is not loading not updated What do I do
- My GStocks PH buy or sell order was rejected What do I do
- My QR code is expired or invalid when using RCBC Scan to Withdraw What should I do
- My Sell Order has not been reflected in my GFunds account What do I do
- My Sell Order has not been reflected in my GStocks PH Wallet What do I do
- My crypto transaction has not been reflected in my GCrypto Wallet What do I do
- My e voucher code from A Rewards is not working What do I do
- My front camera is broken How can I use GCash
- My online subscription or GCash payment did not reflect What should I do
- My phone got damaged or broken and I can t access GCash What do I do
- MySaveUp by BPI
- Need help?

- Need help?
- Nominate Authorized Representatives for your business
- Occupation
- Official GCash Pera Outlet Distributors
- Official GCash for Business MSME Distributors
- Oona Big 3 Critical Illness Insurance
- Oona Infinity Travel Insurance
- Oona Smart Flight Delay
- PGA Sompo Online Shopping Insurance
- Paano gamitin ang mga services ng GCash Pera Outlet
- Paano mag fund in sa GPO Wallet
- Paano mag troubleshoot ng GCash App issues
- Paano makahanap ng Authorized GCash Pera Outlet
- Parang na scam ako sa GCash Ano ang dapat gawin
- Pay
- Pay
- Pay Bills
- Pay Online
- Pay your GCredit Dues
- Pay your GGives dues
- Pay your GLoan
- Pets
- Pioneer OFW Insurance
- Point of Contact
- PowerPay Plus via GCashBiz
- Privacy Choices Dashboard
- Promos
- Promos
- Property
- Protect Your GCash Account
- Pru Life UK PRUPersonal Accident
- Pru Life UK PRUPersonal Accident Junior Protect
- Quick Rewards by Hustle PH
- REPUBLIC OF THE PHILIPPINES DEPARTMENT OF FINANCE BUREAU OF INTERNAL REVENUE National Office Building Quezon City
- REVENUE MEMORANDUM CIRCULAR NO. 55-ZO2
- Reach your Money Goals
- Register to GCash Overseas
- Riders Drivers
- SIM Card Registration Frequently Asked Questions
- SWORN DECLARATION OF GROSS REMITTANCES (For Sellers/Merchants Engaged in Business within Electronic Marketplaces)
- Sari Sari Store
- Scan to Pay via QR
- Send
- Send
- Send and Receive Crypto with GCrypto
- Send money to a GCash account
- Shift of SMS messages to GCash App Inbox
- Ship Deliver
- Signature over Printed Name
- Singlife 100 in 1 Medical
- Singlife 3 in 1 Protection Plan
- Singlife Cash for Funeral Costs

- Singlife Cash for Goals
- Singlife Cash for Goals Education
- Singlife Cash for Income Loss due to Accidents
- Singlife Cash for Income Loss due to Any Cause
- Singlife Cash for Medical Costs
- Singlife Ready Set Grow
- Someone is trying to register a new phone on my account What do I do
- Someone sent me money from their GCash to my GCash account but I didn t receive it What should I do
- Someone transferred to my bank using their GCash but I didn t receive it
- Standard Insurance Car Protect
- Standard Insurance Compulsory Third Party Liability CTPL
- Standard Insurance Pet Health
- Standard Insurance Travel Protect International
- Standard Insurance Travel Protect Saver Plus
- Submit a request
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- Sulong Kaagapay UNAHCO Cashback Promo
- TERMS AND CONDITIONS FOR AVAILMENT OF PAYONEEER-GCASH WITHDRAWAL SERVICE (the “Service”)
- TO
- Tap N Pay
- Terms and Conditions for the "Buy and Hold USDC get a chance to Win Php 1M" Promotion
- The ATM did not release any money after withdrawing using my GCash Card
- The E PIN I bought from GCash was invalid What do I do
- The GCash SSO Single Sign On is not working What do I do
- The GCash app keeps crashing or shows a white screen when I login
- The page you were looking for doesn't exist
- The page you were looking for doesn't exist
- The page you were looking for doesn't exist
- The selfie scan in GCash is not working What do I do

- There is another GCash account using my number What do I do
- This help.gcash.com page can’t be found
- Top Up or Withdraw with GCrypto
- Top up or Withdraw with GStocks PH
- Top up vouchers para sa Grab Angkas riders
- Transfer money from GCash to a bank e wallet
- Travel
- Use your GCash Card
- Vehicle
- Verify Your Account
- View and use vouchers via Voucher Pocket
- Wallet Transactions
- Watch Pay
- What are my GCash Wallet and Transaction Limits
- What are the GCash Borrow Load fees I need to know about
- What are the GCash Borrow Load promos available
- What are the GCash Cash In fees I need to know about
- What are the GCrypto Networks and Fees I need to know about
- What are the GFunds fees I need to know about
- What are the GGives fees I need to know about
- What are the GLoan fees I need to know about
- What are the GSave Interest Rates and Transaction Limits
- What are the GSave Overseas Interest Rates
- What are the GStocks PH buy and sell fees I need to know about
- What are the additional ways to verify my GCash account
- What are the applicable cash or property dividend taxes in GStocks PH
- What are the deposit and withdrawal limits of my eC Savings by Cebuana Lhuillier Rural Bank
- What are the features of ABCSI Online Trading Platform in GStocks PH
- What are the fees or charges for pre terminating my UNOReady GCash by UNO Bank time deposit
- What are the interest rates in GCredit
- What are the minimum and maximum limits for an order in GCrypto
- What are the official EU UK bank channels for Cash in
- What are the official US bank channels for Cash in
- What are the steps to get a Fully Verified GCash account
- What are the telco load convenience fees in GCash
- What can I do with my GCash VISA Mastercard Card
- What coins can I trade in GCrypto
- What happens if I don t fully verify my GCash account
- What happens if I pay my GGives dues in advance
- What happens when I pay my total GLoan outstanding balance in advance
- What investment products are available on GFunds
- What is GCash DoubleSafe
- What is GCash PocketPay
- What is GInsure
- What is GLife
- What is GLoan Sakto
- What is GSave Quick Save
- What is Sharetreats in GLife
- What is SoundPay
- What is a UNOready GCash by UNOBank time deposit
- What is the GCash Express Send Transaction Limit
- What is the GCrypto Trading Wallet

- What is the Net Asset Value per Unit NAVPU of a Fund in GFunds
- What is the Risk Profile Questionnaire RPQ in GFunds
- What is the difference between GLoan and GLoan Sakto
- What is the interest rate for eC Savings by Cebuana Lhuillier Rural Bank
- What is the interest rate in EzySave by Maybank
- What is the interest rate in GSave by CIMB
- What is the interest rate in MySaveUp by BPI
- What is the interest rate in UNOready GCash by UNOBank
- What is the minimum quantity for a buy order in GStocks PH
- When do I pay for my GLoan
- When will I receive my GFunds Buy or Sell orders
- When will my new CIMB Grow interest rate take effect
- Where can I cash in over the counter to my GCash account
- Where can I check GCash Promos
- Who are the official remittance partners of GCash
- Who is the lender of my GLoan
- Why am I not eligible for GLoan
- Why am I not qualified for GCredit
- Why am I not qualified for GFunds
- Why am I not qualified for GGives
- Why did I receive a notification to update my GCash account information
- Why do I need to provide a selfie for my GCash account
- Why does my bank account unlink from GCash even though I already linked it before
- Why is my next GLoan offer smaller than the last one
- Why was my GCash account deactivated
- Why was my GCredit account closed
- Your GCash Account
- Your GCash Account
- Your Guide to GCash
- eC Savings by Cebuana Lhuillier Rural Bank

GCash Mini Program Documentation

- Document 809
- Document 810
- Document 811
- Document 812
- Document 813
- Document 814
- Document 815
- Document 816
- Document 817
- Document 818
- Document 819
- Document 820
- Document 821
- (Optional) Add mini program members
- (Optional) Configure mini programs
- /v1/authorizations/applyToken
- /v1/authorizations/applyToken
- /v1/authorizations/cancelToken
- /v1/authorizations/cancelToken

- /v1/payments/inquiryPayment
- /v1/payments/inquiryRefund
- /v1/payments/notifyPayment
- /v1/payments/pay
- /v1/payments/refund
- /v2/authorizations/applyToken
- /v2/authorizations/applyToken
- /v2/payments/pay
- /v2/payments/pay
- /v2/payments/refund
- /v2/payments/refund
- /v2/users/inquiryUserInfo
- ACSS Reference
- ACSS Reference
- AMCheckBox
- AMIcon
- AMRadio
- API Implementation Difference
- AXML Introduction
- AXML Introduction
- About App Container
- About Mini Program
- About Mini Program
- Alphabet
- Am-Switch
- AmountInput
- Analytics
- Analyze events and funnels
- App Introduction
- App Introduction
- Apply for an account
- Apply for an account
- Approvals
- Authorization
- Avatar
- Badge
- Bluetooth API Error Code Table
- Bluetooth API Error Code Table
- Bluetooth API FAQ
- Bluetooth API FAQ
- Bluetooth API Overview
- Bluetooth API Overview
- Button
- Calendar
- Call an API via adding a signature
- Call an API via adding a signature
- Capabilities
- Capabilities
- Card
- Coding in the Editor
- Collapse
- Command-line interface
- Compatibility
- Compatibility

- Component Reference
- Component Reference
- Condition Rendering
- Condition Rendering
- Constructor
- Constructor
- Container
- Copy of PickerItem
- Coupon
- Create mini programs
- Data Binding
- Data Binding
- Data Reporting by Self-Defined Actions
- Data dictionary
- Data dictionary (for v1)
- Data dictionary (for v1)
- Data dictionary (for v2)
- Define an event
- Developer's Guide
- Developer's guide overview
- Document History
- Documentation
- Error codes
- Error codes
- Event Introduction
- Event Introduction
- Event Object
- Event Object
- Event management and analysis
- Extended Component Reference
- FAQs
- Features
- File reference
- File reference
- Filter
- Flex
- Footer
- Funnel management and analysis
- GCash Mini Program Development Platform
- GCash Mini Program Development Platform
- Generate QR codes
- Getting Started Guide
- Getting Started with Mini Program Platform
- Git Management
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- input
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- my.chooseImage
- my.chooseLocation
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- my.choosePhoneContact
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- my.clearStorageSync
- my.closeBluetoothAdapter
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- my.getAuthCode
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- my.getBatteryInfoSync
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- my.getClipboard
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- my.getFileInfo
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- my.hideTabBar
- my.hideTabBar
- my.hideToast
- my.hideToast
- my.makePhoneCall
- my.makePhoneCall

- my.multiLevelSelect
- my.multiLevelSelect
- my.navigateBack
- my.navigateBack
- my.navigateBackMiniProgram
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- my.navigateTo
- my.navigateToMiniProgram
- my.navigateToMiniProgram
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- my.notifyBLECharacteristicValueChange
- my.offAccelerometerChange
- my.offAccelerometerChange
- my.offAppHide
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- my.offBLECharacteristicValueChange
- my.offBLECharacteristicValueChange
- my.offBLEConnectionStateChanged
- my.offBLEConnectionStateChanged
- my.offBluetoothAdapterStateChange
- my.offBluetoothAdapterStateChange
- my.offBluetoothDeviceFound
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- my.offCompassChange
- my.offCompassChange
- my.offError
- my.offMemoryWarning
- my.offMemoryWarning
- my.offSocketClose
- my.offSocketClose
- my.offSocketError
- my.offSocketError
- my.offSocketMessage
- my.offSocketMessage
- my.offSocketOpen
- my.offSocketOpen
- my.offUnhandledRejection
- my.offUserCaptureScreen
- my.offUserCaptureScreen
- my.onAccelerometerChange
- my.onAccelerometerChange
- my.onAppHide
- my.onBLECharacteristicValueChange
- my.onBLECharacteristicValueChange
- my.onBLEConnectionStateChanged
- my.onBLEConnectionStateChanged
- my.onBluetoothAdapterStateChange
- my.onBluetoothAdapterStateChange
- my.onBluetoothDeviceFound
- my.onBluetoothDeviceFound
- my.onCompassChange
- my.onCompassChange
- my.onError

- my.onMemoryWarning
- my.onMemoryWarning
- my.onSocketClose
- my.onSocketClose
- my.onSocketError
- my.onSocketError
- my.onSocketMessage
- my.onSocketMessage
- my.onSocketOpen
- my.onSocketOpen
- my.onUnhandledRejection
- my.onUserCaptureScreen
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- my.previewImage
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- my.redirectTo
- my.removeSavedFile
- my.removeSavedFile
- my.removeStorage
- my.removeStorage
- my.removeStorageSync
- my.removeStorageSync
- my.request
- my.request
- my.saveFile
- my.saveFile
- my.saveImage
- my.saveImage
- my.scan
- my.scan
- my.sendSocketMessage
- my.sendSocketMessage
- my.setBackgroundColor
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- my.setStorage
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- my.setStorageSync
- my.setStorageSync
- my.setTabBarStyle
- my.setTabBarStyle
- my.showActionSheet
- my.showActionSheet
- my.showAuthGuide
- my.showAuthGuide
- my.showLoading
- my.showLoading
- my.showNavigationBarLoading
- my.showNavigationBarLoading
- my.showSharePanel
- my.showSharePanel
- my.showToast
- my.showToast
- my.signContract
- my.signContract
- my.startBluetoothDevicesDiscovery
- my.startBluetoothDevicesDiscovery
- my.startPullDownRefresh
- my.startPullDownRefresh
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- my.switchTab
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- my.tradePay
- my.tradePay
- my.uploadFile
- my.uploadFile
- my.vibrate
- my.vibrate
- my.watchShake
- my.watchShake
- my.writeBLECharacteristicValue
- my.writeBLECharacteristicValue
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- navigator
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- onPullDownRefresh
- picker
- picker

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- picker-view
- progress
- progress
- radio
- radio
- scroll-view
- scroll-view
- slider
- slider
- swiper
- swiper
- switch
- switch
- text
- text
- textarea
- textarea
- view
- view
- web-view
- web-view
- xxpbkg

GCash Help Center

Untitled Document {#untitled-document}

Source: https://help.gcash.com/hc/en-us/article_attachments/39566157279641

UNOready GCash by UNO Bank {#-unoready-gcash-by-uno-bank}

Path: sections/14213898727449--UNOready-GCash-by-UNO-Bank

Source: https://help.gcash.com/hc/en-us/sections/14213898727449--UNOready-GCash-by-UNO-Bank

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. What is the Express Send transaction limit of my GCash account? {#-what-is-the-express-send-transaction-limit-of-my-gcash-account?}

GCash Account Express Send Transaction Limit

. What is the Express Send transaction limit of my GCash account?

Your GCash Account has a monthly limit of 550 send transactions and 500 receive transactions (“Express Send Transaction Limit”).

2. How does this differ from my wallet limit?

The Express Send Transaction Limit refers to the maximum number of send and receive transactions using GCash’s Express Send service while your wallet limit refers to the maximum amount you can send and receive within a given month.

3. How is the Express Send Transaction Limit applied?

Your transaction count resets at the start of each month. Once the limit is reached, you must wait until the next month to create another transaction.

4. What will happen if I reach the Express Send Transaction Limit?

Once you reach the Express Send Transaction Limit, you will not be able to make send or receive transactions through GCash’s Express Send service until your limit resets the following month.

5. What other options do I have if I keep reaching my Express Send Transaction Limit?

If you are a merchant, and frequently exceed Express Send Transaction Limit, consider upgrading to a GCash Pera Outlet (GPO) account. Learn more about GPO and its benefits here.

Source: https://help.gcash.com/hc/en-us/article_attachments/45824783230873

1. BIR-stamped received Sworn Declaration (SD) of Gross Remittances (format below) {#1-bir-stamped-received-sworn-declaration-sd-of-gross-remittances-format-below}

25 April 2024

Dear Valued GCash Merchant,

We are pleased to inform you of an important update related to the trade letter dated 12 March 2024 i.e., withholding taxes on “gross remittances” of Merchants received through the GCash platform, pursuant to Revenue Regulation (RR) No. 16-2023 and Revenue Memorandum Circular (RMC) No. 8-2024.

The Bureau of Internal Revenue (BIR), through RMC No. 55-2024, deferred the start date of imposition of the tax to 15 July 2024, previously 15 April 2024.

In this regard, we would like to reiterate that Merchants are required to upload the following documents via the Partner Document Submission Form:

1. BIR-stamped received Sworn Declaration (SD) of Gross Remittances (format below)

For GCash not to withhold EWT (Expanded Withholding Tax) on Merchants who will not exceed the $500\mathsf{k}$ threshold on gross remittances, these Merchants are required to submit their BIR-stamped received Sworn Declaration. In case of failure to submit the prescribed SD, regardless of the actual total income or gross remittance, the EWT imposed by the RR No. 16-2023 shall automatically be deducted by GCash.

2. Certification of Tax Exemption / of Entitlement to a lower tax rate, if applicable

For GCash not to withhold EWT on Merchants who are exempt from Income Tax or are subject to a lower Income Tax rate, these Merchants are required to submit their unexpired Certification of Exemption or any other document as proof of entitlement to the said exemption/lower income tax rate.

3. BIR Form No. 2303 (Certificate of Registration)

All Merchants shall ensure that their business is registered with the BIR.

For further details, kindly refer to the Partner Document Submission Form and the abovementioned trade letter we sent last 12 March 2024.

W GLOBAL CENTER

30th Street corner 9th Avenue, BGC, The Fort, Taguig City

Your compliance with the above steps is vital to our continued partnership and would be greatly appreciated. For year 2024, complete the Form on or before Friday, 31 May 2024.

Should you have any questions, kindly reach out to your designated Account Manager.

www.GCash.com Hello@GCash.com GCashOfficial $\aircled{8}$ 2882

Sincerely,

GCASH SERVICE MANAGEMENT TEAM

SWORN DECLARATION OF GROSS REMITTANCES (For Sellers/Merchants Engaged in Business within Electronic Marketplaces)

I, of legal age with business address (Name of BIR Registered Seller/Marchant) located at and Taxpayer Identification Number (TIN) , after having been duly sworn in accordance with law hereby depose and state:

1. That I derive my income from sale of goods and services from Electronic Marketplace and/or Digital Financial Services Provider (indicate the names of electronic marketplace operators or digital financial services providers).

2. That for the period , the gross remittances from the sale of goods and services by Electronic Marketplace Operators and Digital Financial Services Providers

☐ Do not exceed Five Hundred Thousand Pesos (₱500,000.00).

☐ Exceed Five Hundred Thousand Pesos (₱500,000.00).

3. That if at any time during the taxable period, the gross remittances exceed ₱500,000.00, the Electronic Marketplace Operator and Digital Financial Services Provider/withholding agents shall automatically withhold the rate of one percent (1%) on the one-half $(\frac{1}{2})$ of gross remittances for the goods and services sold/paid through their platform/facility.

4. That I duly execute this SWORN DECLARATION in compliance with the implementing guidelines of Revenue Regulations No. 16-2023.

5. That I declare, under the penalties of perjury, that this declaration has been made in good faith, and to the best of my knowledge and belief to be true and correct.

IN WITNESS WHEREOF, I have hereunto set my hand this day of 20 at , Philippines.

SUBSCRIBED AND SWORN to before me this day of 20 in . Applicant exhibited to me his/her issued (Government Issued ID and No.) at on

NOTARY PUBLIC

Doc No.: Page No.: Book No.: Series of

(To be filled-out by the withholding agent/lone payor)

Date Received: (MM-DD-YYYY-00001)

Received by: Signature over Printed Name of the Withholding Agent / Payor or Authorized Officer Designation / Position of Authorized Officer Name of Withholding Agent / Lone Payor

Source: https://help.gcash.com/hc/en-us/article_attachments/31653008949273

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1. BIR-stamped received Sworn Declaration (sD) of Gross Remittances {#1-bir-stamped-received-sworn-declaration-sd-of-gross-remittances}

18 July 2024

Dear Valued GCash Merchant

We are pleased to inform you of an important update related to the trade letter dated 12 March 2024 i.e., withholding taxes on "gross remittances" of Merchants received through the GCash platform, pursuant to Revenue Regulation (RR) No. 16-2023 and Revenue Memorandum Circular (RMC) No. 8-2024.

The Bureau of Internal Revenue (BIR), through RMC No. 79-2024, deferred the start date of imposition of the tax on payments made through digital financial services providers (e.g. GCash) to 13 0ctober 2024, previously 15 July 2024.

In this regard, we would like to remind the Merchants who have not submitted the following documents (if applicable), to upload these via the Partner Document Submission Form:

1. BIR-stamped received Sworn Declaration (sD) of Gross Remittances

For GCash not to withhold EWT (Expanded Withholding Tax) on Merchants who will not exceed the PHP 5ook threshold on gross remittances, these Merchants are required to submit their BIR- stamped received SD. In case of failure to submit the prescribed SD, regardless of the actual total gross remittance, the EWT imposed by RR No. 16-2023 shall automatically be deducted by GCash.

2. Certification of Tax Exemption / of Entitlement to a lower tax rate, if applicable

For GCash not to withhold EWT on Merchants who are exempt from Income Tax or are subject to a lower Income Tax rate, these Merchants are required to submit their unexpired Certification of Exemption or any other document as proof of entitlement to the exemption/lower income tax rate.

W GLOBAL CENTER

30th Street corner 9th Avenue, BGC, The Fort, Taguig City www.GCash.com Hello@GCash.com 回 GCashOfficial $\aircled{8}$ 2882

3. BIR Form No. 2303 (Certificate of Registration)

All Merchants shall ensure that their business is registered with the BIR.

Additionally, in line with the RMC No. 79-2024 that extends the transitory period, any withheld amount will be refunded to the enrolled merchant's settlement bank account at the soonest.

For further details, kindly refer to the Partner Document Submission Form and GCash Help Center.

Your compliance with the above steps is vital to our continued partnership and would be greatly appreciated. For calendar year 2024, complete the Form on or before Friday, 30 August 2024.

Should you have any questions, kindly reach out to your designated Account Manager.

Sincerely,

GCASH SERVICE MANAGEMENT TEAM

Source: https://help.gcash.com/hc/en-us/article_attachments/38801822133529

A Rewards {#a-rewards}

Path: sections/43877073072409-A-Rewards

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

My e-voucher code from A+ Rewards is not working. What do I do?

How do I buy or claim A+ Rewards Vouchers in GCash?

Source: https://help.gcash.com/hc/en-us/sections/43877073072409-A-Rewards

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AMEX Virtual Pay {#amex-virtual-pay}

Path: sections/20498112028441-AMEX-Virtual-Pay

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

How do I renew my AMEX Virtual Pay Card after it expires?

How do I get a new AMEX Virtual Pay Card CVV or Security Code?

How do I activate my AMEX Virtual Pay Card in GCash?

How do I pay using my AMEX Virtual Pay Card?

Source: https://help.gcash.com/hc/en-us/sections/20498112028441-AMEX-Virtual-Pay

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Accepted IDs for GCash Verification {#accepted-ids-for-gcash-verification}

Path: articles/900000948786-Accepted-IDs-for-GCash-Verification

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- What are the steps to get a Fully Verified GCash account?
- Accepted IDs for GCash Verification
- I don't have accepted IDs for GCash verification. What do I do?
- I’m having issues with using my ePhil ID (Paper type) or Digital National ID to verify my GCash account
- Ano ang mga steps para makakuha ng Fully Verified na GCash Account?
- How can I submit additional documents for my GCash Jr. verification?
- Hindi pa verified ang GCash account ko pagkatapos ng 3 araw. Ano ang gagawin ko?
- My GCash account is still not verified after 3 days. What do I do?
- My GCash account verification failed. What should I do?
- Why did I receive a notification to update my GCash account information?

See more

Promoted articles

- What are the steps to get a Fully Verified GCash account?
- Accepted IDs for GCash Verification
- How do I send money to another GCash account?

Learn which government IDs are allowed and the other requirements to get Fully Verified on GCash for Filipino citizens and minors, foreign nationals, and overseas Filipinos.

When verifying your GCash account, please ensure your ID meets the following requirements:

- **NOT expired** – The ID must be **valid and within the expiry date**.
- **NOT damaged** – The ID should be **clear and in good condition**.
- **Actual ID** – A physical ID is required. Scanned or photocopied IDs are not allowed.
    - Except for National ID, then it is allowed

Select the scenario that applies to you to know which IDs are accepted:

Filipino Citizen 18+ years old with a PH SIM

- National ID (Card Type)
- National ID (Paper Type) / Digital National ID
- Passport

- HDMF (Pag-Ibig Loyalty Plus)
- Driver's License
- Philippine Postal ID
- PRC ID
- UMID
- SSS ID

Minor (Filipino, 7-17 years old with PH SIM)

To have a Fully Verified GCash Jr. account, please ensure the following:

- The minor must have a **parent who has a Fully Verified GCash account**
- Submit a photo of the minor's **original or copy of the Birth Certificate issued by the National Statistics Office (NSO) or Philippine Statistics Authority (PSA)**
- Submit one of the following IDs in-app:
    - National ID (Card Type)
    - National ID (Paper Type) / Digital National ID
    - Passport
    - Student ID

Foreign National with a PH SIM

- Philippine Driver's License
- Alien Certificate of Registration (ACR)
- Special Resident Retiree's Visa (SRRV)
- DFA/Diplomat ID
- Alien Employment Permit

Foreign Nationals above 18 years old can submit any of the accepted IDs above to get Fully Verified in GCash.

GCash Overseas - Filipino residing in a foreign country with a non-PH SIM

- National ID (Card Type)
- National ID (Paper Type) / Digital National ID
- Passport
- HDMF (Pag-Ibig Loyalty Plus)
- Driver's License
- Philippine Postal ID
- PRC ID
- UMID
- SSS ID

What to do if you don’t have any of the IDs accepted

We only accept the IDs listed in this article above. If you don't have any of these, we recommend registering for a **National ID**. Visit the PSA's official website for registration centers and required documents.

If you've applied for a National ID but haven't received your physical or paper National ID, you can download your Digital National ID via the PSA website or the eGov PH app.

Get started with your GCash verification by tapping **Profile > Verify Now.**

Need more Help?

Check out the articles below about verifying your GCash account

👉 What are the steps to get a fully verified account?

👉 My GCash account is still not verified after 3 days. What do I do?

👉 My GCash account verification failed. What should I do?

Previous

What are the steps to get a Fully Verified GCash account?

Next

I don't have accepted IDs for GCash verification. What do I do?

- What are the steps to get a Fully Verified GCash account?
- Accepted IDs for GCash Verification
- I don't have accepted IDs for GCash verification. What do I do?
- I’m having issues with using my ePhil ID (Paper type) or Digital National ID to verify my GCash account
- Ano ang mga steps para makakuha ng Fully Verified na GCash Account?
- How can I submit additional documents for my GCash Jr. verification?
- Hindi pa verified ang GCash account ko pagkatapos ng 3 araw. Ano ang gagawin ko?
- My GCash account is still not verified after 3 days. What do I do?
- My GCash account verification failed. What should I do?
- Why did I receive a notification to update my GCash account information?
- What happens if I don’t fully verify my GCash account?
- Can I get fully verified on GCash offline?

900000948786

Source: https://help.gcash.com/hc/en-us/articles/900000948786-Accepted-IDs-for-GCash-Verification

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Accident {#accident}

Path: sections/19291302759705-Accident

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Cebuana Lhuillier Personal Accident Basic Insurance Program

FPG Insurance Personal Accident Protection

GInsure Bill Protect

Pru Life UK PRUPersonal Accident

Pru Life UK PRUPersonal Accident – Junior Protect

Singlife Cash for Income Loss due to Accidents

Source: https://help.gcash.com/hc/en-us/sections/19291302759705-Accident

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Account Management {#account-management}

Path: sections/26239654055833-Account-Management

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Nominate Authorized Representatives for your business

Source: https://help.gcash.com/hc/en-us/sections/26239654055833-Account-Management

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Account Secure {#account-secure}

Path: articles/900005597526-Account-Secure

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- I can’t login to GCash because it says I have an “untrusted connection.” What do I do?
- Are there other ways to log in to GCash?
- I can't log in to my GCash account. What do I do?
- Account Secure
- I want to use GCash on another phone or device
- I lost the SIM or phone where my GCash account is registered
- My phone got damaged or broken and I can’t access GCash. What do I do?
- I uninstalled/reinstalled GCash or reset my registered phone
- I see an error "Your device has modified phone settings." How can I log in?

- I see an error - “Your device is jailbroken or rooted.” How can I log in?

See more

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- Accepted IDs for GCash Verification
- How do I send money to another GCash account?

Account Secure is a security feature that **authorizes you to register only ONE mobile phone or device to access your GCash account.**

Alamin kung ano ang Account Secure at paano magiging #GSafeTayo gamit ito! - YouTube

GCash

285K subscribers

Alamin kung ano ang Account Secure at paano magiging #GSafeTayo gamit ito!

GCash

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0:00 / 0:39 •Live

•

Watch on YouTube

Check out Account Secure by following the steps below:

1. On your GCash app, tap **Profile**
2. Select **Settings**
3. Tap **Account Secure**

Need more Help?

For other inquiries or concerns, check out the following articles:

- I want to use GCash on another phone or device
- I uninstalled/reinstalled GCash or reset my registered phone
- My phone got damaged or broken and I can’t access GCash. What do I do?
- I lost the SIM or phone where my GCash account is registered
- Someone is trying to unlink my GCash account or requesting to register their phone
- I can't log in to my GCash account. What do I do?

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- I see an error "Your device has modified phone settings." How can I log in?
- I see an error - “Your device is jailbroken or rooted.” How can I log in?
- I can't log in to GCash because my device was detected as not secure

900005597526

Source: https://help.gcash.com/hc/en-us/articles/900005597526-Account-Secure

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Account Security {#account-security}

Path: sections/360004657834-Account-Security

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

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Bakit na-hold ang GCash account ko?

I forgot my GCash MPIN

I want to change my GCash MPIN

Paano mag troubleshoot ng GCash App issues

How to troubleshoot GCash app issues

I think I was scammed. What do I do?

I noticed unauthorized transactions in my GCash account. What do I do?

The GCash app keeps crashing or shows a white screen when I login

I want to transact offline with GCash. What do I do?

How to set up GCash Biometrics Login

How to set up GCash account security questions

My front camera is broken. How can I use GCash?

The selfie scan in GCash is not working. What do I do?

Someone is trying to register a new phone on my account. What do I do?

Ano ang GCash DoubleSafe?

What is GCash DoubleSafe?

Device Security

Source: https://help.gcash.com/hc/en-us/sections/360004657834-Account-Security

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Advisory for iPhone Users affected Express Send Feature Issue {#advisory-for-iphone-users-affected-express-send-feature-issue}

Path: articles/40583772018073-Advisory-for-iPhone-Users-affected-Express-Send-Feature-Issue

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

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- GCash Pro Platform Termination
- Advisory on Automated Fuel Dispenser (Self-Service Gas Pumps) Payments using GCash Cards
- Advisory for iPhone Users affected Express Send Feature Issue
- GCash Pera Outlet (GPO) Plus Advisory
- Advisory on Revenue Regulation 16-2023
- Advisory for using GCash on iPhone with iOS 13 and Below
- Shift of SMS messages to GCash App Inbox
- GCash Updated Terms and Conditions

Promoted articles

- What are the steps to get a Fully Verified GCash account?
- Accepted IDs for GCash Verification
- How do I send money to another GCash account?

Some iPhone 14, 15, and 16 users may experience issues and errors when using the Express Send feature. Our team is actively working to resolve this.

What you can do

In the meantime, you may turn off access to your contacts as a temporary workaround. Here's how:

- **Go to your phone settings.**
- Search for **GCash** in the app list.
- Turn off access to **Contacts**.
- Reopen the GCash app and try using Express Send again.

By following these steps, you should be able to use the Express Send feature.

If you wish to grant GCash access to your contacts, you may encounter delays or temporary disruptions in using Express Send. As an alternative, you can:

- **Manually copy and paste** the recipient's mobile number.
- **Scan or upload** the recipient's QR code.

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40583772018073

Source: https://help.gcash.com/hc/en-us/articles/40583772018073-Advisory-for-iPhone-Users-affected-Express-Send-Feature-Issue

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Advisory for using GCash on iPhone with iOS 13 and Below {#advisory-for-using-gcash-on-iphone-with-ios-13-and-below}

Path: articles/26245453156633-Advisory-for-using-GCash-on-iPhone-with-iOS-13-and-Below

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

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- How do I send money to another GCash account?

Starting **Jan 25, 2024,** GCash users using an iPhone with an **operating system of iOS 13 and below** will **not be able to access or log in to their GCash app**. An updated iOS ensures a safe and secure experience by giving you the latest security features available on GCash.

To continue using GCash, make sure your iPhone is updated to iOS 14 and above.

Tap to view the iPhone models that support iOS 14 and higher

- iPhone 15 / 15 Pro Max
- iPhone 15 / 15 Plus
- iPhone 14 / 14 Pro Max
- iPhone 14 / 14 Plus
- iPhone SE (3rd Gen)
- iPhone 13 / 13 Pro Max
- iPhone 13 / 13 mini
- iPhone 12 / 12 Pro Max
- iPhone 12 / 12 mini
- iPhone SE (2nd Gen)
- iPhone 11 / 11 Pro Max
- iPhone 11
- iPhone XS / XS Max
- iPhone XR
- iPhone X
- iPhone 8 / 8 Plus
- iPhone 7 / 7 Plus
- iPhone SE (1st Gen)
- iPhone 6s / 6s Plus

To update your iPhone to the latest iOS available for your device, please follow the steps below:

1. On your homepage, tap **Settings** > General, then tap Software Update.
2. Select **General**
3. Tap **Software Update**
4. Tap **Install Now** or **Download and Install**

If you have issues with updating your iOS, please visit Apple Support.

Need more help?

Rest assured that the GCash account and funds of affected users are safe and intact.

If you can't access your GCash account and have existing loans or accounts in GInvest or GSave, you may check out these alternative options:

- Should there be any outstanding balances to settle with GLoan, GCredit, and GGives, GCash users may pay via our GCash payment partners
- For your GFunds, GStocks PH, and GCrypto accounts, please use a mobile device with iOS 14 and up
- For your GSave account/s, you may refer below:

Tap to view guidelines for GSave

To deposit and withdraw funds from your GSave account, please see the table below:

| **Deposit and Withdraw Options** | **Bank Over the Counter (OTC)** | **Bank ATM*** | **Other channels** | | --- | --- | --- | --- | | **BPI MySaveUp** | ✅ Deposit and Withdraw | ✅ Withdraw | ❌ | | **GSave by CIMB** | ✅ Deposit and Withdraw | ✅ Withdraw | ❌ | | **Maybank EzySave+** | ✅ Deposit and Withdraw | ✅ Withdraw | ✅ Deposit via Cliqq and 7-Eleven | | **#UNOReady by UNO** | ❌ *Since no physical store* | ✅ Withdraw | ❌ |

*Withdrawal via Bank ATM is applicable for bank-issued physical cards. You may reach out to your bank if you would like to request a bank-issued card.

Dormancy fees will apply only if there are no movements or transactions performed on your GSave account and will be debited 5 years after the last transaction date.

Please refer to the table below:

| | **When dormancy will take effect -** | **Dormancy Fees** | | --- | --- | --- | | **BPI MySaveUp** | After 6 months of no account movement | PHP 30 | | **GSave by CIMB** | After 12 months of no account movement | N/A | | **Maybank EzySave+** | After 6 months of no account movement | PHP 30 | | **#UNOReady by UNO** | After 6 months of no account movement | PHP 30 |

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26245453156633

Source: https://help.gcash.com/hc/en-us/articles/26245453156633-Advisory-for-using-GCash-on-iPhone-with-iOS-13-and-Below

Advisory on Automated Fuel Dispenser Self Service Gas Pumps Payments using GCash Cards {#advisory-on-automated-fuel-dispenser-self-service-gas-pumps-payments-using-gcash-cards}

Path: articles/44449603684377-Advisory-on-Automated-Fuel-Dispenser-Self-Service-Gas-Pumps-Payments-using-GCash-Cards

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

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- What are the steps to get a Fully Verified GCash account?
- Accepted IDs for GCash Verification
- How do I send money to another GCash account?

We are currently working on enhancing the experience of using the GCash VISA and Mastercard Cards directly at Automated Fuel Dispensers/Self-Service Gas Pumps. This feature is temporarily unavailable.

In the meantime, you can use your **GCash VISA or Mastercard Card to pay at the cashier** via POS or **scan a QR using your GCash app** if supported by the gas station.

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44449603684377

Source: https://help.gcash.com/hc/en-us/articles/44449603684377-Advisory-on-Automated-Fuel-Dispenser-Self-Service-Gas-Pumps-Payments-using-GCash-Cards

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Advisory on Revenue Regulation 16 2023 {#advisory-on-revenue-regulation-16-2023}

Path: articles/31622004752153-Advisory-on-Revenue-Regulation-16-2023

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Starting **October 13, 2024**, GCash will be carrying out Revenue Regulation (RR) No. 16-2023, which states that **digital financial services providers such as GCash** must **withhold 1% tax on one-half of the total gross remittances** to sellers for goods or services sold by or paid to the Merchant through GCash.

Who are affected?

All merchants currently registered with GCash, except those who will not derive or have not derived an annual cumulative gross remittance of PHP 500,000. A BIR-stamped Sworn Declaration is among the bases to determine whether the merchant meets said threshold and is subject to withholding.

Customers will not be affected.

What to do next

To ensure swift compliance with the regulation, **all merchants must submit** the following:

1. BIR Certificate of Registration (BIR Form No. 2303 / COR)
2. Certificate of Tax Exemption or Proof of Lower Income Tax, if applicable
3. Sworn Declaration stamped received by the BIR

The Sworn Declaration will be used to properly determine if the merchant will be subject to the RR No. 16-2023.

Partner Merchants may submit their requirements to GCash via this link.

For more information, please refer to the full text of RR No. 16-2023 from the BIR's website.

Refund Information

According to RMC No. 79-2024, which extends the transition period of Revenue Regulation 16-2023, any withheld amounts due to the delay in notification will be promptly refunded to the merchant's settlement bank account. We ask for the merchants' patience as GCash processes the refunds.

- RR 16-2023 Memo.pdf 100 KB Download
- Memo on RR No.16-2023 and RMC No. 55-2024.pdf 200 KB Download
- RR 16-2023 Sworn Declaration.pdf 100 KB Download
- RMC No. 79-2024.pdf 200 KB Download
- RMC No. 55-2024.pdf 50 KB Download
- RMC No. 8-2024.pdf 300 KB Download
- GCash Partner Advisory - RR 16-2023 Memo Extension.pdf 70 KB Download

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31622004752153

Source: https://help.gcash.com/hc/en-us/articles/31622004752153-Advisory-on-Revenue-Regulation-16-2023

Alamin ang status ng GCash Pera Outlet application {#alamin-ang-status-ng-gcash-pera-outlet-application}

Path: articles/23470661850521-Alamin-ang-status-ng-GCash-Pera-Outlet-application

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

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- GCash Pera Outlet Commissions and Fees
- Paano mag fund-in sa GPO Wallet?
- Mag-apply bilang isang GCash Pera Outlet Partner
- Official GCash Pera Outlet Distributors
- Alamin ang status ng GCash Pera Outlet application
- Paano makahanap ng Authorized GCash Pera Outlet
- Dagdag pondo sa GCash Pera Outlet Wallet gamit ang GCash wallet o GGives
- Paano gamitin ang mga services ng GCash Pera Outlet
- Manage your Pera Outlet account

See more

Promoted articles

- What are the steps to get a Fully Verified GCash account?
- Accepted IDs for GCash Verification
- How do I send money to another GCash account?

Ang pag-proseso ng inyong application upang maging GCash Pera Outlet partner ay karaniwang inaabot ng **7-15 na araw**. Pwede pa itong tumagal kung hindi naipasa ang tamang impormasyon sa application tulad ng kulang na dokumento o hindi malinaw na litrato.

Paano malalaman ang status ng Pera Outlet application

Pumunta sa GCash app at hanapin ang GCash Pera Outlet para makita ang status ng inyong application. Makikita ang sumusunod na status:

| Status | Definition | | --- | --- | | **Returned** | Ang mga naipasang requirements ay may mali o kulang. Sundin ang instructions mula sa iyong Pera Outlet profile upang ayusin at kumpletuhin ito. | | **Pending** | Ang iyong application ay under review. Maghintay ng 7-15 working days. Makakakuha kayo ng SMS o text message kapag nagbago ang status ng inyong application. | | **Rejected** | Hindi pasok ang minimum requirements ng GPO bilang isang Pera Outlet Retailer. | | **Activated** | Approved ang iyong application at pwede na kayong magsimula ng mga transaksyon sa Pera Outlet mini app. |

Need more help?

Kung ang iyong application bilang GCash Pera Outlet Retailer ay na-reject sa unang pagkakataon ng pag-apply, **pwede pang makapag-apply ulit**.

Maaring sa loob ng 7-15 araw bago maging eligible sa pag-apply ulit mula ng ma reject ang inyong application. Makikita sa Pera Outlet mini app ang mensahe kung kailan kayo maaring mag-apply.

Basahin at unawain ang mga instruction sa pag-apply. Ang pag-approve ng application ay base sa **tama at kumpletong mga dokumento**.

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Paano makahanap ng Authorized GCash Pera Outlet

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- Manage your Pera Outlet account
- GCash Digicities

23470661850521

Source: https://help.gcash.com/hc/en-us/articles/23470661850521-Alamin-ang-status-ng-GCash-Pera-Outlet-application

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Am I allowed to cancel my GGives loan {#am-i-allowed-to-cancel-my-ggives-loan}

Path: articles/31107573349401-Am-I-allowed-to-cancel-my-GGives-loan

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

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- Am I allowed to cancel my GGives loan?
- How can I update my mobile number for my GGives account?
- How do I delete my GGives account?

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- What are the steps to get a Fully Verified GCash account?
- Accepted IDs for GCash Verification
- How do I send money to another GCash account?

You can request a cancellation or refund of your GGives loan IF:

- The **merchant's refund or cancellation policy allows you** to return or refund the item/s you purchased
- You **are able to initiate your request** before your GGives loan due date and within **30 calendar days** from the date of your transaction
- **100% of the transaction amount must be for cancellation**

To cancel a GGives loan, here’s what you can do:

1. Coordinate with the partner merchant for your refund/GGives payment cancellation request
2. Once everything is settled with the merchant, they can contact GCash via the dedicated support channels given to them

If your loan cancellation request is **beyond 30 calendar days from the transaction** or **the request is for a partial refund only**, the amount for refund (equal to your loan amount) will be counted as **an advance payment to your GGives loan**. You will receive any excess amount to the remaining loan in your GCash wallet.

Need more Help?

For other inquiries or concerns, check out the following articles:

- How can I use GGives to pay?
- How can I pay for my GGives dues?
- What happens if I pay my GGives dues in advance?

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How can I update my mobile number for my GGives account?

- Am I allowed to cancel my GGives loan?
- How can I update my mobile number for my GGives account?
- How do I delete my GGives account?

31107573349401

Source: https://help.gcash.com/hc/en-us/articles/31107573349401-Am-I-allowed-to-cancel-my-GGives-loan

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Am I qualified for GLoan Sakto {#am-i-qualified-for-gloan-sakto}

Path: articles/40675903982361-Am-I-qualified-for-GLoan-Sakto

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- Am I qualified for GLoan Sakto?
- What is the difference between GLoan and GLoan Sakto?
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- What are the steps to get a Fully Verified GCash account?
- Accepted IDs for GCash Verification
- How do I send money to another GCash account?

You are qualified for GLoan Sakto if you meet the following basic requirements:

- You are 21 to 65 years old
- You are a Filipino Citizen
- Your GCash account is **Fully Verified**
- You have a good credit record and good GScore
- You don't have any history of fraudulent transactions

If GLoan Sakto is **unavailable** for you, it means that:

- You do not meet the basic requirements GLoan Sakto
- You are eligible for a regular GLoan
- You already have an ongoing GLoan Sakto loan

Note:

- Eligible users may only avail of **one(1) GLoan Sakto or one (1) GLoan at a time**
- You may pay for your ongoing GLoan Sakto loan to avail another loan
- For users with multiple mobile numbers registered with GCash, only one (1) mobile number may be used to avail of a GLoan Sakto loan

Need more Help?

For other inquiries or concerns, check out the following articles:

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- How do I pay for my GLoan Sakto?
- What is the difference between GLoan and GLoan Sakto?

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How do I pay for my GLoan Sakto?

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- What is GLoan Sakto?

40675903982361

Source: https://help.gcash.com/hc/en-us/articles/40675903982361-Am-I-qualified-for-GLoan-Sakto

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Ano ang GCash DoubleSafe {#ano-ang-gcash-doublesafe}

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- How to troubleshoot GCash app issues
- I think I was scammed. What do I do?
- I noticed unauthorized transactions in my GCash account. What do I do?
- The GCash app keeps crashing or shows a white screen when I login
- I want to transact offline with GCash. What do I do?

See more

Promoted articles

- What are the steps to get a Fully Verified GCash account?
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- How do I send money to another GCash account?

Ang DoubleSafe ay isang security feature ng GCash na **gumagamit ng selfie scan para protektahan ang account mo** laban sa unauthorized access.

Before taking your selfie scan, please make sure to:

- Take a photo in a well-lit room
- Do not cover your full face and make sure you are recognizable
- Ensure that there are no people in the background
- Wear proper attire

For your security, **maaaring ma-lock ang account mo ng 24 oras pagkatapos ng 5 mali na attempts.**

Need more help?

Para sa iba pang katanungan o concerns, tingnan ang mga sumusunod na articles:

- How to set up GCash Biometrics Login
- The selfie scan in GCash is not working. What do I do?
- My front camera is broken. How can I use GCash?
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42821100465049

Source: https://help.gcash.com/hc/en-us/articles/42821100465049-Ano-ang-GCash-DoubleSafe

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Ano ang mga steps para makakuha ng Fully Verified na GCash Account {#ano-ang-mga-steps-para-makakuha-ng-fully-verified-na-gcash-account}

Path: articles/42822120412825-Ano-ang-mga-steps-para-makakuha-ng-Fully-Verified-na-GCash-Account

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

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- Accepted IDs for GCash Verification
- I don't have accepted IDs for GCash verification. What do I do?
- I'm having issues with using my ePhil ID (Paper type) or Digital National ID to verify my GCash account

- Ano ang mga steps para makakuha ng Fully Verified na GCash Account?
- How can I submit additional documents for my GCash Jr. verification?
- Hindi pa verified ang GCash account ko pagkatapos ng 3 araw. Ano ang gagawin ko?
- My GCash account is still not verified after 3 days. What do I do?
- My GCash account verification failed. What should I do?
- Why did I receive a notification to update my GCash account information?

See more

Promoted articles

- What are the steps to get a Fully Verified GCash account?
- Accepted IDs for GCash Verification
- How do I send money to another GCash account?

Alamin ang mga requirements at proseso para maging Fully Verified ang GCash account mo sa loob ng 3 araw. Sundin ang mga sumusunod:

Ano ang mga requirements para sa verification?

Kailangan mo lang ng isang valid government ID. Siguraduhin na ang ID mo ay **hindi sira o expired**.

Para sa mga minors at foreign nationals, kailangan mag-submit ng karagdagang dokumento.

Paano mag-verify ng GCash account?

Sundin ang mga sumusunod na steps depende kung ikaw ay Filipino Citizen, Minor, at Foreign National.

Filipino Citizen, 18+ years old, gamit ang PH Sim

1. Sa GCash app mo, pumunta sa **Profile > Verify Now**.
2. Pindutin ang **Get Started**.
3. Basahin ang mga reminders at requirements, tap **Next**.
4. I-enter ang 6-digit authentication code na sinend sa mobile number mo, i-tap ang **Next**.
5. Ilagay ang birthday mo at i-confirm kung Filipino citizen ka, pindutin ang **Next**.
6. Piliin ang government ID na gagamitin mo para sa verification, at i-tap ang **Select ID**.
7. I-scan ang ID mo at mag-selfie scan.
8. I-review ang account information mo at pindutin ang **Submit**.

Makikita mo ang page na successful ang pag-apply mo para maging Fully Verified.

Minor (Filipino o Non-Filipino), 7-17 years old, gamit ang PH Sim

Paalala: Dapat Fully Verified GCash user ang magulang o guardian mo.

1. Sa GCash app mo, pumunta sa **Profile > Verify Now**.
2. Pindutin ang **Get Started**.
3. Basahin ang mga reminders at requirements, i-tap ang **Next**.

4. I-enter ang 6-digit authentication code na sinend sa mobile number mo, pindutin **Next**.
5. Ilagay ang birthday mo at i-confirm kung Filipino citizen ka, i-tap **Next**.
6. Piliin ang government ID na gagamitin mo para sa verification, i-tap ang **Select ID**.
7. I-scan ang ID mo at mag-selfie scan.
8. I-review ang account information mo at pindutin ang **Confirm**.
9. I-upload ang selfie ng parent o guardian mo habang hawak ang ID mo, at ang photo ng original o copy ng PSA Birth Certificate mo.
10. I-review ang lahat ng impormasyon at i-tap ang **Submit**.

Makikita mo ang page na successful ang pag-apply mo para maging Fully Verified.

Foreign National gamit ang PH Sim

Paalala: Para magpatuloy sa verification, siguraduhin na meron kang Alien/Immigrant Certificate of Registration.

1. Sa GCash app mo, pumunta sa **Profile > Verify Now**.
2. I-tap ang **Get Started**.
3. Basahin ang mga paalala at requirements, i-click ang **Next**.
4. I-enter ang 6-digit authentication code na sinend sa mobile number mo, i-tap **Next**.
5. Ilagay ang birthday mo at ang nationality mo, pindutin ang **Next**.
6. Piliin ang Alien Certificate of Registration bilang government ID na gagamitin mo, i-tap **Select ID**.
7. I-scan ang ID mo at mag-selfie scan.
8. I-review ang account information mo at pindutin ang **Submit**.

Makikita mo ang page na nagko-confirm ng application mo para maging Fully Verified.

Makakatanggap ka ng SMS update tungkol sa verification status mo sa loob ng **3 araw**.

Para sa Filipino GCash users na gumagamit ng non-Philippine-issued SIM, click here para malaman kung paano maging Fully Verified.

Need More Help?

Kung merong ibang katanungan tungkol sa GCash verification, basahin ang mga sumusunod na articles:

👉 Accepted IDs for GCash Verification

👉 My GCash account is still not verified after 3 days. What do I do?

👉 My GCash account verification failed. What should I do?

Previous

I’m having issues with using my ePhil ID (Paper type) or Digital National ID to verify my GCash account

Next

How can I submit additional documents for my GCash Jr. verification?

- What are the steps to get a Fully Verified GCash account?
- Accepted IDs for GCash Verification
- I don't have accepted IDs for GCash verification. What do I do?
- I’m having issues with using my ePhil ID (Paper type) or Digital National ID to verify my GCash account
- Ano ang mga steps para makakuha ng Fully Verified na GCash Account?
- How can I submit additional documents for my GCash Jr. verification?
- Hindi pa verified ang GCash account ko pagkatapos ng 3 araw. Ano ang gagawin ko?
- My GCash account is still not verified after 3 days. What do I do?
- My GCash account verification failed. What should I do?
- Why did I receive a notification to update my GCash account information?
- What happens if I don’t fully verify my GCash account?
- Can I get fully verified on GCash offline?

42822120412825

Source: https://help.gcash.com/hc/en-us/articles/42822120412825-Ano-ang-mga-steps-para-makakuha-ng-Fully-Verified-na-GCash-Account

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Are there dividend stocks available in GStocks PH {#are-there-dividend-stocks-available-in-gstocks-ph}

Path: articles/31218842595353-Are-there-dividend-stocks-available-in-GStocks-PH

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- How can I update my account information in my GStocks PH account?
- Are there dividend stocks available in GStocks PH?
- What are the applicable cash or property dividend taxes in GStocks PH?
- Can I transfer stockholdings to another Philippine stock brokerage firm in GStocks PH?
- How can I close my GStocks PH account?

Promoted articles

- What are the steps to get a Fully Verified GCash account?
- Accepted IDs for GCash Verification
- How do I send money to another GCash account?

Your cash dividends earned in GStocks PH will automatically go to your trading wallet as required under the existing rules of the Philippine Stock Exchange.

Here are some of the stocks listed on GStocks PH that offer dividends:

1. **Globe Telecom (GLO)**
2. **Ayala Land (ALI)**
3. **Jollibee Foods Corporation (JFC)**
4. **Universal Robina Corporation (URC)**
5. **Bank of the Philippine Islands (BPI)**
6. **SM Prime Holdings (SMPH)**
7. **Puregold Price Club (PGOLD)**

These companies are among the 280+ listed on the PSE that you can invest in through GStocks PH.

How Dividends Work on GStocks PH

Automatic Credit

Dividends earned from these stocks will automatically be credited to your GStocks PH Wallet as per the existing rules of the PSE.

Withdrawal

If you wish to withdraw your cash dividends, you can do so from your GStocks PH dashboard by selecting Withdraw. You will receive your dividends in your GCash Wallet from your GStocks PH Wallet.

Once you earn dividends, you will receive an email in your GStocks PH registered email.

Need more Help?

For other inquiries or concerns, check out the following articles:

- What are the GStocks PH buy and sell fees I need to know about?
- How can I change or cancel my GStocks PH order?
- How do I check the status of my GStocks PH order?

Previous

How can I update my account information in my GStocks PH account?

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What are the applicable cash or property dividend taxes in GStocks PH?

- How can I update my account information in my GStocks PH account?
- Are there dividend stocks available in GStocks PH?
- What are the applicable cash or property dividend taxes in GStocks PH?
- Can I transfer stockholdings to another Philippine stock brokerage firm in GStocks PH?
- How can I close my GStocks PH account?

31218842595353

Source: https://help.gcash.com/hc/en-us/articles/31218842595353-Are-there-dividend-stocks-available-in-GStocks-PH

Are there funds on GFunds that pay dividends {#are-there-funds-on-gfunds-that-pay-dividends}

Path: articles/4414649972505-Are-there-funds-on-GFunds-that-pay-dividends

ADVISORY:

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Articles in this section

- Are there funds on GFunds that pay dividends?

Promoted articles

- What are the steps to get a Fully Verified GCash account?
- Accepted IDs for GCash Verification
- How do I send money to another GCash account?

Dividends are **payments a fund or company gives to its investors as a way to share profits**. Think of it as a bonus for investing your money. These payments can give you extra income besides your investment's value.

If you invest in a fund that makes money, it might share some of its profit with you as dividends. **However, not all funds pay dividends.**

Here's what you should know about dividends:

- **Not guaranteed** The amount you get may change each month. Some months might have higher payouts, while others might have none.
- **Non-cumulative** If you don't get dividends in a certain month, the fund won't make up for it later. Each month's payout is separate.

Sample of how dividends are computed:

The number of fund units you have as of Record date x Unit Dividend x NAVPU as of Record date

= **Dividends Received**

Note: The number of units and NAVPU considered are only the ones received during the record date, not during the settlement date. The fund manager determines the record date and NAVPU.

The unit dividend is rounded to **4 units.**

See a sample dividend computation below:

| **Item** | **Value** | | --- | --- | | Number of Units (as of Record Date) | 10,000 units | | Unit Dividend | 0.0035 | | NAVPU (as of Record Date) | PHP 120.50 | | Dividends Received | PHP 4,217.50 |

If you don’t get your dividends **2–3 days** after the expected date, click here to ask for help.

Need more Help?

For other inquiries or concerns, check out the following articles:

- I can’t buy or sell in GFunds. What do I do?
- I can’t access my GFunds account. What do I do?
- How do I track my pending Buy and Sell orders in GFunds?

Previous

Next

- Are there funds on GFunds that pay dividends?

4414649972505

Source: https://help.gcash.com/hc/en-us/articles/4414649972505-Are-there-funds-on-GFunds-that-pay-dividends

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Are there other ways to log in to GCash {#are-there-other-ways-to-log-in-to-gcash}

Path: articles/41329110227737-Are-there-other-ways-to-log-in-to-GCash

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- I can’t login to GCash because it says I have an “untrusted connection.” What do I do?
- Are there other ways to log in to GCash?
- I can't log in to my GCash account. What do I do?
- Account Secure
- I want to use GCash on another phone or device
- I lost the SIM or phone where my GCash account is registered
- My phone got damaged or broken and I can’t access GCash. What do I do?
- I uninstalled/reinstalled GCash or reset my registered phone
- I see an error "Your device has modified phone settings." How can I log in?
- I see an error - “Your device is jailbroken or rooted.” How can I log in?

See more

Promoted articles

- What are the steps to get a Fully Verified GCash account?
- Accepted IDs for GCash Verification
- How do I send money to another GCash account?

No, you can only use GCash through the mobile app. You can use either a mobile phone or tablet, but you can't access GCash on a computer, PC, laptop, or browser.

Your GCash account is linked to your mobile number, so you need to log in with that number on your phone. You can’t use your email address or social media accounts to log in to GCash.

Need more Help?

For other inquiries or concerns, check out the following articles:

- I can't log in to my GCash account. What do I do?
- I want to use GCash on another phone or device
- I lost the SIM or phone where my GCash account is registered

Previous

I can’t login to GCash because it says I have an “untrusted connection.” What do I do?

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- I uninstalled/reinstalled GCash or reset my registered phone
- I see an error "Your device has modified phone settings." How can I log in?
- I see an error - “Your device is jailbroken or rooted.” How can I log in?
- I can't log in to GCash because my device was detected as not secure

41329110227737

Source: https://help.gcash.com/hc/en-us/articles/41329110227737-Are-there-other-ways-to-log-in-to-GCash

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BPI MS Compulsory Third Party Liability Insurance {#bpi-ms-compulsory-third-party-liability-insurance}

Path: articles/6709500387481-BPI-MS-Compulsory-Third-Party-Liability-Insurance

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- BPI MS Compulsory Third Party Liability Insurance
- FPG Insurance Compulsory Third Party Liability (CTPL)
- Standard Insurance Car Protect
- Standard Insurance Compulsory Third Party Liability (CTPL)

Promoted articles

- What are the steps to get a Fully Verified GCash account?
- Accepted IDs for GCash Verification
- How do I send money to another GCash account?

The BPI MS Compulsory Third Party Liability (CTPL) Insurance will protect you from financial obligations in the event of an injury or death of a third party arising from an accident involving your covered vehicle. CTPL is a requirement of the Land Transportation Office (LTO) before your vehicle can be registered.

Jump to:

- Eligibility
- Coverage
- Benefits
- Apply for BPI MS Compulsory Third Party Liability Insurance
- Claims
- Cancellation and Refund
- Contact BPI

Eligibility

You can purchase the policy if you are:

- 18 years old and above
- A fully verified GCash user
- A Filipino citizen or a foreigner who is a legal resident of the Philippines

Coverage

Your coverage under this insurance product will include the following:

- Accidental Death and Disablement
- Burial and Funeral Expenses
- Bodily Injury

Benefits

This insurance cover will answer for the death, disablement, and medical expenses of a person injured because of an accident involving your vehicle with a limit of PHP 100,000.

The following Schedule of Indemnities shall be observed in the settlement of claims for death, bodily injuries, and professional fees and hospital charges for services rendered to traffic accident victims under the Compulsory Motor Vehicle Liability Insurance Coverage:

| **Death** | | --- | | **Type** | **Amount** | | --- | --- | | Death Indemnity | PHP 70,000 | | Burial and Funeral Expenses | PHP 30,000 |

| **Bodily Injuries & Fractures** | | --- | | **Types of Accommodation or Professional Attendance Extended** | **Services Rendered** | **Maximum Reimbursable Fees and/or Charge (PHP)** | | --- | --- | --- | | Hospital Rooms | Maximum of 45 days per accident
Laboratory Examination fees, X-rays | 500/day
2,000 | | Surgical Expenses | Major Operation
Medium Operation
Minor Operation | 7,500
5,000
1,500 | | Anesthesiologist’s Fee | Major Operation
Medium Operation
Minor Operation | 2,500
2,000
500 | | Operating Room | Major Operation
Medium Operation
Minor Operation | 1,500
1,000
500 | | Medical Expenses | For Daily visit of Practitioner or Specialist Total Amount of medical expenses must not exceed (For a single period of confinement) | 400/day
5,000 | | Drugs and Medicine | Actual value of drugs and medicine used but not to exceed | 20,000 | | Ambulance Charge | Actual amount charged for ambulance expenses but not to exceed | 1,500 |

| **Permanent Disablement** | | --- | | **Loss of or Loss of use of -** | **Amount (PHP)** | | --- | --- | | Two Limbs | 50,000 | | Both Hands or All Fingers & Both Thumbs | 50,000 | | Both Feet | 50,000 | | One Hand and One Foot | 50,000 | | Sight of Both Eyes | 50,000 | | Injuries resulting in being permanently bedridden | 50,000 | | Any other injury causing permanently total disablement | 50,000 | | Arm at or above elbow | 20,000 | | Arm between elbow and wrist | 15,000 | | Hand | 15,000 | | Four Fingers and Thumb of one hand |

15,000 | | Four Fingers | 12,000 | | Leg at or above knee | 20,000 | | Leg below knee | 15,000 | | One Foot | 15,000 | | All toes of one foot | 10,000 | | Index Finger | 6,000 | | Sight of One Eye | 20,000 | | Hearing – Both Ears | 30,000 | | Hearing – One Ear | 15,000 |

Other Incidental Expenses

The Company will pay all pertinent and reasonable expenses incurred in connection with the accident not provided under this Schedule of Indemnities (A), (B) and (C), subject to a maximum amount of PHP 10,000 but in no case shall the company's aggregate payment exceed the overall Limits of Liability under Sections I and II.

Apply for BPI MS Compulsory Third Party Liability Insurance

Note: Please make sure that your account is Fully Verified before proceeding.

To apply for the policy, follow these steps:

1. On the GCash App, tap **GInsure**
2. Tap **Vehicle** and then select **Compulsory Third Party Liability (CTPL) product** by BPI MS
3. Read the brief of the policy and check the FAQs below the screen, then tap **Proceed**
4. Answer the questions assessing the vehicle you own. Tap **Next**
5. The amount covered will appear on your screen. Please input the desired effective date of your policy and tap **Next**
6. Review the premium and charges related to your policy and tap **Next**
7. Input all the customer details being asked
8. Review all the inputs provided and the policy being offered. Then tick the box if you agree to the terms and conditions. Tap **Confirm** once done
9. Tap **Agree** to confirm the payment
10. Your ePolicy and Authenticated Confirmation of Cover (COC) will be sent to your registered email address

Note: The payment will be deducted from your GCash balance.

Claims

In case of a claim, please inform us as soon as possible or within 60 days from the date of accident.

In case of an accident, please call a traffic enforcer or go to the nearest police station to have the accident reported and investigated. If a third party is involved, it would be necessary to get the following details and documents:

- Name of the driver and registered owner of the vehicle
- Address and contact numbers
- Insurance company and photocopy of policy
- Brand/Type of vehicle
- Plate number

If possible and safe to do so, take photos of the accident scene and vehicle/s involved for proper documentation.

In case you need Loss Adjuster's Assistance, you may refer to the **BPI/MS LOSS ADJUSTER ASSISTANCE LIST:**

| | | --- | --- | | BA INSIGHT INTERNATIONAL INC | Office Tel. Nos.: (+63 2) 8818-3150 to 56
Ronald Bermudo (+63) 920 927 6943
Noli Reynoso: (+63) 917 805 3604 | | TECHNICAL INSPECTION GROUP | Office Tel Nos. (+63 2) 8463-8108, (+63 2) 8782-8545 Telefax : (+63 2) 8952-7550 Teodoro Oiguera: (+63) 998 562 9168
Joan Escondida: (+63) 945 843 8922
Fernando Cambronero: (+63) 917 807 1278 |

Filing a claim

To file a claim, you may call BPI MS claims hotline at (+63 2) 8840-9999 / (+63 2) 8840-9966 or email our Claims Department at bpimsclaims@bpi.com.phand have the following information ready:

- Date and Time of the incident
- Policy Number
- Policyholder's Name
- Nature of Claim
- Your contact details

Documents/requirements needed:

- Any of the following: - Accident Report Form, or
  - Affidavit on the circumstances of the accident; or
  - Police Report (if any)
- Photocopy of insured Vehicle's Registration Certificate and current Official Receipt • Photocopy of insured Driver's License and Official Receipt
- Medical Certificate
- Hospital Statement of Account
- Original Medical/Hospital Receipts
- Original Funeral/Burial Receipts (death claim)
- Death Certificate and evidence sufficient to establish payee (e.g. Birth Certificate, Marriage Certificate et. al)
- Valid ID of insured party
- Quit Claim (if settled immediately). Quitclaim is not required if settlement is under Section 2 (No Fault)

Provided that claims documentation is completed and approved, below is the turn-around time:

For Regular Motor Claims:

- PHP 30,000.00 and below – within 24 hours
- PHP 30,001.00 to PHP 100,000.00 – within 48 hours

For Claims requiring an Adjuster:

- Php100,000.00 and below – within 3 working days

For Claims Payment:

The proceeds may be available within two (2) working days upon receipt of the conforme to the approved amount.

To claim your insurance, Call the BPI MS Claims Department (02) 8840-9000 or visit any of the 13 BPI MS Branches nationwide and submit your complete claims documents:

- BPI Metro Manila Branches
- BPI Luzon Branches
- BPI Mindanao Branches

Cancellation and Refund

Cancellation

To cancel your policy, please contact BPI MS at (+63 2) 8840-9000.

Refund

You can get a premium refund for the cancellation. However, the premium refund excluding Documentary Stamp Tax (DST), will be computed on a pro-rata basis if the cancellation would be made from the first day of the following month.

Contact BPI

For more information and assistance, you may contact BPIMS through the following channels from Monday-Friday, 8:00 AM-4:00 PM (except holidays):

- Call/SMS: (Globe)
  - (+63) 917-673-2943
  - (+63) 917-885-5009
- Email: helpline@bpims.com

You may also visit the Head Office, Claims Evaluation Center, Satellite Offices, or any of their 13 branches nationwide for further assistance:

| | | | --- | --- | --- | | **BPI/MS Head Office**: 11th Floor, 6811 BPI-Philam Life Makati, Ayala Avenue, Makati City | | **BPI/MS Branch Office** | | Quezon City | Ground Floor, Cyber Park Tower 1
60 General Aguinaldo Avenue, Araneta Center, Cubao | (+632) 8911-2824/ 8995-7757/ 891-1330 (Sales)
(+632) 8912-7121 (Claims) | | Alabang | 6th Floor, CTP Alpha Building, Investment Drive
Madrigal Business Park, Ayala Alabang, Muntinlupa City | (+63 2) 8802-1743 | | Dagupan | BPI Dagupan-Arellano Branch, Annex Building
Arellano Street, Dagupan City, Pangasinan | (+63 75) 515-3808 / 522-0614 / 523-5111 | | Tuguegarao | Upper Ground Level, Castillo Commercial Building
23 Rizal Street, Tuguegarao City, Cagayan | (+63 78) 396-2514 / 396-2515 | | San Fernando | 2nd Floor, Kingspire Business Center

Km. 71 MacArthur Highway, San Fernando City, Pampanga | (+63 45) 455-5759 / 961-1823 | | Imus | 2nd Floor, J. Antonio Building
1167 E. Aguinaldo Highway, Bayan Luma 7, Imus City, Cavite | (+63 46) 471-1466 / 471-1280 | | Lipa | Unit C-1C, K-Pointe Business Center
Ayala National Hi-Way, Sabang, Lipa City, Batangas | (+63 43) 756-0051 / 756-6454 / 757-2195 / 757-2196 | | Naga | Ground Floor, The ADC Hotel Building
Magsaysay Avenue corner Catmon II Street
Balatas, Naga City, Camarines Sur | (+63 2) 8840-9128 / (+63) 917-814-9922 | | Cebu | 11th Floor, Ayala Life-FGU Center
Mindanao venue corner Biliran Road
Cebu Business Park, Cebu City, City | (+63 32) 415-7632/415-7636/415-7639/415-8299/231-4563/231-4620 | | Iloilo | 2nd Floor, BPI Building, General Luna Street
Barangay Inday, Iloilo City | (+63 33) 335-0079/337-8992/509-7967/337-8123 | | Bacolod | Ground Floor, BPI Family Saving Bank Building
10th Street corner Lacson Street, Bacolod City, Negros Occidental | (+63 34) 433-4616/433-1102/433-6370 | | Cagayan de Oro | Suites 14, 15 and 16, 8th Floor Gateway Tower
Limketkai Center, C.M. Recto Avenue, Cagayan de Oro City, Misamis Oriental | (+63 88) 857-1303 | | Davao | 2nd Floor, BPI JP Laurel Branch Building
J.P Laurel corner Cabaguio Avenue, Bajada Davao City | (+63 82) 221-7785/225-3187/226-3843 | | Baguio Satellite Office | BPI Family Savings Bank
2nd Floor, BPI Family Savings Bank Building
Agoncillo corner Perfecto Street, Malcolm Square, Baguio City | (+63 74) 442-2310 | | Cabanatuan Satellite Office | 3rd Floor, BPI Melencio Building, Cabanatuan City, Nueva Ecija | (+63 44) 940-9392 | | **BPI/MS Motor Claims Evaluation Center (CLEC)**:
14th Floor, 6811 BPI-Philam Life Makati, Ayala Avenue, Makati City
Tel. Nos.: (+63 2) 8840-9115 / 8840-9118
Business Hours: Monday to Friday, 8:00 AM - 5:00 PM |

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Source: https://help.gcash.com/hc/en-us/articles/6709500387481-BPI-MS-Compulsory-Third-Party-Liability-Insurance

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Bakit na hold ang GCash account ko {#bakit-na-hold-ang-gcash-account-ko}

Path: articles/43503536269849-Bakit-na-hold-ang-GCash-account-ko

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- Parang na-scam ako sa GCash. Ano ang dapat gawin?
- Bakit na-hold ang GCash account ko?
- I forgot my GCash MPIN
- I want to change my GCash MPIN
- Paano mag troubleshoot ng GCash App issues
- How to troubleshoot GCash app issues
- I think I was scammed. What do I do?
- I noticed unauthorized transactions in my GCash account. What do I do?
- The GCash app keeps crashing or shows a white screen when I login
- I want to transact offline with GCash. What do I do?

See more

Promoted articles

- What are the steps to get a Fully Verified GCash account?
- Accepted IDs for GCash Verification
- How do I send money to another GCash account?

Kung may lumabas na prompt na nagsasabing “Your account is on hold,” posibleng dahil sa mga sumusunod:

1. **Inactive ang account mo** Kung ang GCash Basic account mo ay hindi na-Fully Verify sa loob ng 12 buwan, made-deactivate ito.
2. **Maling personal information** Maaaring hindi tama o hindi totoo ang impormasyon o dokumentong sinubmit mo para sa verification.
3. **Illegal use** Puwedeng sangkot ang account mo sa ilegal na aktibidad, kahina-hinalang transaksyon, o baka ginagamit ito ng iba nang walang pahintulot.
4. **Ordered by the government** Posibleng may natanggap na order ang GCash mula sa gobyerno o korte para i-hold ang account mo.
5. **Inactive ang GCash Wallet** Kung walang laman o hindi nagagamit ang wallet mo sa loob ng 6 na buwan, itituring itong inactive.

Ano’ng dapat gawin kapag na-hold ang GCash account?

1. I-check ang email mo Tignan ang inbox at spam folder ng email na nakarehistro sa GCash account mo. Kung may natanggap kang email tungkol sa “Account Deactivation,” i-click ang link doon para mag-request na ma-unblock ang account.

Kapag na-unblock, kailangan mong i-Fully Verify ang account mo.

Paalala: Kung hindi ito ma-Fully Verify sa loob ng **48 hours**, maho-hold ulit ang account.

2. I-check ang SMS para sa routine verification Kung walang email, tingnan kung may natanggap kang SMS mula sa GCash. Ang mensahe ay maaaring ganito:

“Hi! Your GCash account was put on hold due to routine verification. This is following GCash's Terms and Conditions.”

Para ma-access ulit ang account mo, kailangan mong ipasa ang sumusunod na mga dokumento:

- Larawan ng harap at likod ng dalawang (2) valid government-issued IDs
- Larawan ng pirma mo sa papel
- Proof of income (halimbawa: income tax return o payslip kung employed; business registration kung self-employed)
- Proof of billing (halimbawa: utility bill o rental statement)

3. Mag-Chat with Gigi para sa tulong Kung walang email o SMS, i-chat si Gigi. I-type ang “Account on Hold” para matulungan ka niyang i-check ang account mo. Siguraduhing handa ang mga sumusunod:

- Larawan ng dalawang (2) valid government-issued IDs
- Isang selfie kasama ang IDs
- Screenshot ng Phone/SIM Settings na nagpapakita ng GCash-registered number mo

Need more Help?

Para sa katanungan o karagdagang impormasyon, tignan ang mga sumusunod na articles dito:

- Bakit na-deactivate ang GCash account ko?
- Paano i-delete o isara ng GCash account ko?
- Gusto kong mag-transact offline gamit ang GCash. Anong pwede kong gawin?
- Napansin kong may unauthorized transactions sa GCash account ko. Anong pwede kong gawin?

Previous

Parang na-scam ako sa GCash. Ano ang dapat gawin?

Next

I forgot my GCash MPIN

- Parang na-scam ako sa GCash. Ano ang dapat gawin?
- Bakit na-hold ang GCash account ko?
- I forgot my GCash MPIN
- I want to change my GCash MPIN
- Paano mag troubleshoot ng GCash App issues
- How to troubleshoot GCash app issues
- I think I was scammed. What do I do?
- I noticed unauthorized transactions in my GCash account. What do I do?
- The GCash app keeps crashing or shows a white screen when I login
- I want to transact offline with GCash. What do I do?
- How to set up GCash Biometrics Login
- How to set up GCash account security questions
- My front camera is broken. How can I use GCash?
- The selfie scan in GCash is not working. What do I do?
- Someone is trying to register a new phone on my account. What do I do?

- Ano ang GCash DoubleSafe?
- What is GCash DoubleSafe?
- Device Security

43503536269849

Source: https://help.gcash.com/hc/en-us/articles/43503536269849-Bakit-na-hold-ang-GCash-account-ko

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Bank Transfer {#bank-transfer}

Path: categories/35089719201689-Bank-Transfer

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Transfer money from GCash to a bank/e-wallet

- How do I transfer money to a bank/e-wallet from my GCash account?
- How do I save my bank accounts for Bank Transfers using GCash?
- How can I schedule a bank transfer in GCash?

Get Help with Bank Transfer

- Someone transferred to my bank using their GCash, but I didn't receive it
- I transferred money from my GCash account to a bank or another e-wallet, but it was not received. What do I do?
- I accidentally transferred from my GCash to the wrong bank account. What do I do?
- I can't transfer money to another bank using GCash. What do I do?

Source: https://help.gcash.com/hc/en-us/categories/35089719201689-Bank-Transfer

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Bank Transfer {#bank-transfer}

Path: categories/35089719201689

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Transfer money from GCash to a bank/e-wallet

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Get Help with Bank Transfer

- Someone transferred to my bank using their GCash, but I didn't receive it
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- I accidentally transferred from my GCash to the wrong bank account. What do I do?
- I can't transfer money to another bank using GCash. What do I do?

Source: https://help.gcash.com/hc/en-us/categories/35089719201689

Bills {#bills}

Path: categories/20497114713369

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Pay Bills

- How do I pay my bills using GCash?
- How can I add/save my favorite billers in GCash?
- How do I schedule my bills payment in GCash?

Get Help with Bills

- I can't pay bills using GCash. What do I do?
- I did not receive my top-up after using Bills. What do I do?
- My GCash bill payment was not posted or confirmed by the biller. What do I do?
- I was charged multiple times for my bills payment. What do I do?
- I entered the wrong details when paying my bills with GCash. What do I do?
- My GCash bills payment failed. What do I do? See all 8 articles

Source: https://help.gcash.com/hc/en-us/categories/20497114713369

Bills {#bills}

Path: categories/20497114713369-Bills

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Pay Bills

- How do I pay my bills using GCash?
- How can I add/save my favorite billers in GCash?

- How do I schedule my bills payment in GCash?

Get Help with Bills

- I can't pay bills using GCash. What do I do?
- I did not receive my top-up after using Bills. What do I do?
- My GCash bill payment was not posted or confirmed by the biller. What do I do?
- I was charged multiple times for my bills payment. What do I do?
- I entered the wrong details when paying my bills with GCash. What do I do?
- My GCash bills payment failed. What do I do? See all 8 articles

Source: https://help.gcash.com/hc/en-us/categories/20497114713369-Bills

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Borrow {#borrow}

Path: categories/20493614472729-Borrow

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

GLoan

Tap to see all articles

GGives

Tap to see all articles

GCredit

Tap to see all articles

Source: https://help.gcash.com/hc/en-us/categories/20493614472729-Borrow

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Borrow Load {#borrow-load}

Path: sections/22837621024409-Borrow-Load

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

What are the GCash Borrow Load fees I need to know about?

I have a concern with GCash Borrow Load. What do I do?

How can I repay my GCash Borrow Load?

What are the GCash Borrow Load promos available?

Can I borrow load on GCash?

I canceled my Borrow Load transaction but it still pushed through. What do I do?

GCash Borrow Load

Source: https://help.gcash.com/hc/en-us/sections/22837621024409-Borrow-Load

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Business {#business}

Path: sections/19291332046361-Business

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Malayan Insurance Negosyo Insure

Source: https://help.gcash.com/hc/en-us/sections/19291332046361-Business

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Buy Load {#buy-load}

Path: sections/360004657574-Buy-Load

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

How can I cancel my scheduled mobile and broadband load autoload?

How can I schedule autoload for mobile and broadband load?

Can I buy an eSIM using GCash?

How can I activate my eSIM after buying it on GCash?

How can I use GCash to buy load?

What are the telco load convenience fees in GCash?

Source: https://help.gcash.com/hc/en-us/sections/360004657574-Buy-Load

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Buy Load Insurance {#buy-load-insurance}

Path: articles/44941586246169-Buy-Load-Insurance

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- Buy Load Insurance
- Oona Big 3 Critical Illness Insurance
- Oona Infinity Travel Insurance
- FWD The One Life Insurance Cover
- FWD BIG 3 Critical Illness Insurance
- Singlife 3-in-1 Protection Plan
- Singlife 100 in 1 Medical
- Singlife Cash for Medical Costs

Promoted articles

- What are the steps to get a Fully Verified GCash account?
- Accepted IDs for GCash Verification
- How do I send money to another GCash account?

Get **FREE health insurance coverage** when you purchase mobile or broadband load with your registered GCash number via Buy Load. The insurance is provided at NO cost and will expire at the end of the coverage period WITHOUT any renewal or additional charges.

Note:

Buy Load Insurance is currently available to a select number of eligible users.

Eligibility:

- Must be 18 to 65 years old
- Filipino Citizen
- Foreigners or tourists (even without permanent residence, as long as using a Philippine local telco SIM)
- With a Fully Verified GCash account
- With a purchase of mobile or broadband load using your personal GCash account Buy Load feature

Note:

You can't transfer the insurance and its coverage to others.

Insurance Coverage and Benefits

| | | --- | --- | | **Benefits** | **Limit per policy** | | Accidental Death | PHP 10,000 | | Disablement/Dismemberment | Up to PHP 10,000*
*depending on the body part (see table below) | | Daily Hospital Income (Accident or Illness) (max. of 5 days) | PHP 500/day
(max. total PHP 2,500) |

Tap on the dropdown to learn more about the insurance coverage.

Accidental death

Get payment of up to **PHP 10,000** in the event of death due to an accident. Accidental death refers to a death caused by an accident and not due to natural causes, illness, or other reasons.

Disablement or Dismemberment

This coverage includes the loss of a limb, sight, hearing, or any severe disability caused by an accident. The Disablement/Disability benefit is based on the computation listed in the table below:

| | | --- | --- | | **Description of Disablement** | **Percentage of the Sum specified in the benefit** | | Loss of two limbs | 100% | | Loss of both hands, or of all fingers and both thumbs | 100% | | Total loss of sight of both eyes | 100% | | Total paralysis | 100% | | Loss of both feet | 100% | | Injuries resulting in being permanently bedridden | 100% | | Any other injury causing permanent total disablement | 100% | | Loss of arm at or above elbow | 50% | | Loss of arm between elbow and wrist | 50% | | Loss of hand at wrist | 50% | | Loss of four fingers and thumb of one hand | 50% | | Loss of Leg
- at hip | 70% | | - between knee and hip | 60% | | - below knee | 50% | | Loss of hearing - both ears | 50% |

Daily Hospital Income (Due to Accident or Illness)

Receive a daily payment of up to **PHP 500 per day** if you are hospitalized due to an accident or illness, with a maximum benefit of 5 days (PHP 2,500 maximum benefit). This coverage applies only if the policy conditions are met.

Insurance Exclusions:

Motorcycling injuries are covered, **except** for accidents that violate traffic rules or LTO regulations. The following are **not covered**:

- **Pre-existing conditions**, including but not limited to: Asthma, Diabetes, Tuberculosis (TB), Thyroid problems, and other chronic conditions such as Heart disease, Kidney issues, and High blood pressure. Bronchial Asthma and Systemic Allergies, Chronic Obstructive Pulmonary Disease (COPD), Diabetes Mellitus, Tuberculosis, Thyroid diseases, Systemic allergies, Dysfunctional Uterine Bleeding, Chronic EENT conditions that may require surgery, Cardiovascular diseases, Chronic Cholecystitis/Cholelithiasis, Benign or malignant new growth, Endometriosis, Stroke/ Paralysis/Epilepsy, Hernia, Hemorrhoids and Fistula, Gastric or Duodenal Ulcers, Liver Cirrhosis, Kidney diseases, Blood Dyscrasia, Immunologic and Collagen diseases, Hallux Valgus and Lithiasis, Urolithiasis and Glomerulonephritis, Hypertension of whatever etiology.

- **Communicable diseases** declared by the government.

Insurance Validity:

The validity of this insurance will start on the day the load is applied and will end based on the load amount as shown in the table below:

| | | --- | --- | | **GCASH BUY LOAD AMOUNT (PESO)** | **PERIOD OF COVERAGE** | | 1.00 - 65.00 | 3 days | | 66.00 - 150.00 | 7 days | | 151.00 - 450.00 | 15 days | | 451.00 & up | 30 days |

Insurance Stackability

You can combine the benefits of FPG Insurance, as long as you qualify for each one according to the table below:

| | | | --- | --- | --- | | **GCASH BUY LOAD AMOUNT** | **PERIOD OF COVERAGE (DAYS)** | **ACCIDENTAL DEATH COVERAGE** | | 1 to 65 | 3 | PHP 10,000.00 | | 66 to 150 | 7 | | 151 to 450 | 15 | | 451 and above | 30 |

- You are allowed up to three (3) eligible load purchases with corresponding insurance coverages. Accidental life benefits are stackable up to three times (max. PHP 30,000), while the disablement/dismemberment and hospital confinement benefits are non-stackable
- You are only allowed a maximum of three (3) insurance policies at any given time
- You may only get a new insurance cover through a new buy load purchase once your active policies is less than 3
- The maximum amount you can receive for accidental death is PHP 30,000. **(Maximum of 3 active policies per user)**
- The Hospital Confinement benefit provides PHP 500 per day, lasting up to 5 days (PHP 2,500 max. benefit) under one insurance coverage.
- The Disablement/Disability benefit depends on the lost body part, insured can get up to PHP 10,000.

Example of Stackability

Check the example below to know how you may be able to stack your benefits:

Scenario A

You purchased a prepaid load using your personal GCash account **five (5) times within 24 days**.

- **Transaction 1 (September 1)** – You bought a load worth PHP 99. This transaction comes with free insurance valid for seven (7) days.
- **Transaction 2 (September 8)**– You bought a load worth PHP 299. This includes free insurance valid for fifteen (15) days.
- **Transaction 3 (September 8)** – On the same day, you bought PHP 50 worth of load. Your purchase comes with free insurance valid for three (3) days.
- **Transaction 4 (September 16)** – You bought a load worth PHP 99 again. This transaction qualifies for free insurance that is valid for seven (7) days.
- **Transaction 5 (September 18)** – You bought PHP 99 worth of load. This transaction qualifies for free insurance valid for seven (7) days **since your previous free insurance expired on September 10.**

Benefits that can be claimed for Scenario A:

You were confined in the hospital due to illness from September 15 to September 17. If, unfortunately, you passed away due to an accident on September 18:

- Hospital Confinement Benefit: You will receive a 3-day hospital confinement benefit equivalent to PHP 1,500 for illness-related confinement.
- Accidental Death Benefit: You will receive PHP 30,000 due to accidental death.
- Total Benefit: Your beneficiary will then receive a total amount of **PHP 31,500 from the free insurance**.

Scenario B

In a different scenario, you bought a prepaid load using your personal GCash account five (5) times within 24 days.

- **Transaction 1 (September 1)** – You bought a load worth PHP 99. This transaction comes with free insurance valid for seven (7) days.
- **Transaction 2 (September 8)** – You bought a load worth PHP 299. This includes free insurance valid for fifteen (15) days.
- **Transaction 3 (September 8)** – On the same day, you made another purchase of PHP 299 load. This transaction also comes with free insurance valid for fifteen (15) days.
- **Transaction 4 (September 16)** – You bought a load worth PHP 99 again. This qualifies for free insurance valid for seven (7) days.
- **Transaction 5 (September 18)**– You purchased PHP 99 worth of load, **but this transaction is no longer eligible for free insurance since you already have three (3) active policies from Transactions 2, 3, and 4.**

Note: Your free insurance is dependent on your number of active policies.

Benefits that can be claimed for Scenario B:

You were confined in the hospital due to an accident on September 18 and passed away on September 21.

- Hospital Confinement Benefit: You will receive a 4-day hospital confinement benefit amounting to PHP 2,000.
- Accidental Death Benefit: You will receive an additional PHP 30,000 due to death.
- Total Benefit: Your beneficiary will receive a total amount of PHP 32,000 from the free insurance.

How to process your claims:

Various benefits (for example, hospitalization leading to disability) can be claimed simultaneously as long as you qualify for each benefit according to the terms and conditions of the policy.

To file and process your claims, follow the steps below:

1. Go to the FPG Claims Portal and directly submit your claim
2. Complete the required details for your claim on the FPG Insurance claims notification page. Make sure all required documents are complete (claim notification must be given **15 days from time of accident**).

Claims requirements:

Please submit complete claims documents within **60 days** from time of accident

A. General Requirements

- Duly Accomplished Personal Accident Claim Notification Form A & B (Required)
- Accident Report (in the absence of accomplished PA Claim Notification Form)
- Police/Investigation Report (for Vehicular Accident, Unprovoked Murder & Assault, Acc. Death) (if necessary)
- Affidavit of Accident (if necessary)
- Medical Certificate (if Form B of PA Claim Form is not accomplished)

B. Death Claim

- Death Certificate
- Birth Certificate
- Certified True Copy of Marriage Certificate (if applicable)
- Certified True Copy of Birth Certificate of Children (if applicable)
- Admitting History, operating room record, discharge summary & other Diagnostic/Laboratory Results
- Autopsy report (if necessary)

C. Disability/ Disablement Claim

- Accomplished Disability Form
- MRI/CT Scan Result (if applicable/necessary)
- Hospital Admitting History and Physical Examination
- Certified Clinical Summary

D. Daily Hospital Income

- Hospital Admitting History stating number of days of confinement and diagnosis

3. Once your claim is evaluated, you will receive your filed claim status through SMS or email notification.

Claim benefit pay-out will reflect in your GCash Wallet within **8 working days** from filing.

- Load Plus Health Insurance Policy.pdf 900 KB Download

Previous

Next

Oona Big 3 Critical Illness Insurance

- Buy Load Insurance
- Oona Big 3 Critical Illness Insurance
- Oona Infinity Travel Insurance
- FWD The One Life Insurance Cover
- FWD BIG 3 Critical Illness Insurance
- Singlife 3-in-1 Protection Plan
- Singlife 100 in 1 Medical
- Singlife Cash for Medical Costs

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Source: https://help.gcash.com/hc/en-us/articles/44941586246169-Buy-Load-Insurance

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Buy and Sell funds with GFunds {#buy-and-sell-funds-with-gfunds}

Path: sections/30829679552281-Buy-and-Sell-funds-with-GFunds

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

How can I buy funds in GFunds?

How can I sell/withdraw funds from GFunds?

How do I schedule automatic investments in GFunds?

How do I track my pending Buy and Sell orders in GFunds?

When will I receive my GFunds Buy or Sell orders?

Source: https://help.gcash.com/hc/en-us/sections/30829679552281-Buy-and-Sell-funds-with-GFunds

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Buy and sell crypto via GCrypto {#buy-and-sell-crypto-via-gcrypto}

Path: sections/31268565735193-Buy-and-sell-crypto-via-GCrypto

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

How do I use limit orders in GCrypto?

How do I check the status of my GCrypto order?

How can I sell crypto in GCrypto?

What are the minimum and maximum limits for an order in GCrypto?

How can I buy crypto in GCrypto?

Source: https://help.gcash.com/hc/en-us/sections/31268565735193-Buy-and-sell-crypto-via-GCrypto

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Buy or Sell Philippine Stocks via GStocks PH {#buy-or-sell-philippine-stocks-via-gstocks-ph}

Path: sections/12859299873049-Buy-or-Sell-Philippine-Stocks-via-GStocks-PH

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

How can I buy PH stocks in GStocks PH?

How can I sell PH stocks in GStocks PH?

How do I check the status of my GStocks PH order?

How can I change or cancel my GStocks PH order?

What are the GStocks PH buy and sell fees I need to know about?

What is the minimum quantity for a buy order in GStocks PH?

Source: https://help.gcash.com/hc/en-us/sections/12859299873049-Buy-or-Sell-Philippine-Stocks-via-GStocks-PH

CIMB PH Earn More Promo {#cimb-ph-earn-more-promo}

Path: articles/45779824825241-CIMB-PH-Earn-More-Promo

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- GCash Cards Dota 2 Experience 2025 Raffle
- Fuse Summer Promo 2025
- Sulong Kaagapay UNAHCO Cashback Promo
- GCrypto Rebate Promo
- CIMB PH – Earn More Promo
- Move It Summer Promo 2025

- GCash Summer 2025 Promo
- Lucky Pay Bills Promo
- HODL and Win USDC Promo
- Load Voucher Promo for Verification

See more

Promoted articles

- What are the steps to get a Fully Verified GCash account?
- Accepted IDs for GCash Verification
- How do I send money to another GCash account?

Enjoy more from your savings! With the **CIMB PH – Earn More Promo**, you can earn a base interest of **3% to 12% interest per annum** on your **GSave by CIMB Bank** account when you grow your Average Daily Balance.

Promo Period:

April 1 to April 30, 2025

Who can join?

You're eligible to join the CIMB PH - Earn More Promo if:

- You have an **active and unblocked** UpSave or GSave account with CIMB Bank PH.
- You're a **new or existing** CIMB Bank PH customer.

Note: Other CIMB accounts are **not** eligible for this promo.

How to join:

1. Make sure you have an eligible account (UpSave or GSave).
2. Grow your ADB during the promo period.
3. That's it! Interest is **automatically credited** if you qualify.

There's no cap on ADB growth – the more you save, the more you earn!

How Do I Calculate My Interest with the CIMB PH – Earn More Promo?

To estimate how much you'll earn from the promo, you'll need to understand how your **Average Daily Balance (ADB)** works and how the interest is applied.

Step-by-step guide:

1. **Calculate your ADB:**

- Add your daily balances for the month.
- Divide by the number of days in that month.

2. **Apply the interest rates:**
   - You'll earn a **base rate** of 3% p.a.
   - If you **grow your ADB**, you'll receive **additional interest** on top.

Check out the table below for more information:

| | | | --- | --- | --- | | Applies to all Balances (No Cap and condition) | *3.00% p.a. | Interest will be applied on the customer's total ADB | | Grow ADB by at least PHP 1,000 (No Cap) | +1.00% p.a. | Interest will only be applied on the customer's total ADB growth for each campaign month, NO ADB GROWTH CAP! | | Grow ADB by at least PHP 5,000 (No Cap) | +2.00% p.a. | | Grow ADB by at least PHP 10,000 (No Cap) | +2.50% p.a. | | Grow ADB by at least PHP 50,000 (No Cap) | +3.50% p.a. |

Example:

- ADB: PHP 10,000 → Earns 3% p.a. (base)
- Grew ADB vs. previous month by PHP 5,000 → Earns additional 3% p.a.

Your total interest will be calculated based on these figures.

Why Hasn't My Interest Been Credited Yet?

Please wait **up to 14 business days** after the promo month ends for your interest to be credited.

Why is My Interest Lower Than Expected?

If the interest you received seems lower than what you were expecting, here are a few common reasons:

- Your **ADB was calculated incorrectly**.
- You used **non-qualifying cash-in methods (** Bank Transfers within account of customer or within CIMB Bank Accounts **)**.

Need more Help?

If you have any other questions about the promo, please contact CIMB directly at #2462. Support hours are from 6:00 AM to 10:00 PM daily.

Previous

GCrypto Rebate Promo

Next

Move It Summer Promo 2025

- GCash Cards Dota 2 Experience 2025 Raffle
- Fuse Summer Promo 2025
- Sulong Kaagapay UNAHCO Cashback Promo
- GCrypto Rebate Promo
- CIMB PH – Earn More Promo
- Move It Summer Promo 2025
- GCash Summer 2025 Promo
- Lucky Pay Bills Promo
- HODL and Win USDC Promo
- Load Voucher Promo for Verification
- Where can I check GCash Promos?
- View and use vouchers via Voucher Pocket
- I don’t want to receive SMS of GCash offers and promos

45779824825241

Source: https://help.gcash.com/hc/en-us/articles/45779824825241-CIMB-PH-Earn-More-Promo

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Can GCash QR Payments be used in other countries {#can-gcash-qr-payments-be-used-in-other-countries}

Path: articles/7540023800601-Can-GCash-QR-Payments-be-used-in-other-countries

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- How do I use Scan to Order on GCash?
- How can I use Scan to Pay via QR Code?
- Can GCash QR Payments be used in other countries?
- I can’t scan the QR code. What do I do?
- I was charged multiple times after using Scan to Pay QR. What do I do?
- Merchant didn't receive the payment and/or SMS when I used Scan to Pay. What do I do?

Promoted articles

- What are the steps to get a Fully Verified GCash account?
- Accepted IDs for GCash Verification
- How do I send money to another GCash account?

YES, Fully Verified GCash users can use GCash QR for payments in select countries outside the Philippines if the merchant is a partner of Alipay+.

Here’s an example of a QR code where you can pay with your GCash outside of the Philippines.

Tap here to see the full list of countries that accept GCash QR payments

Note: Before paying, please make sure that the merchant is a partner of Alipay+

1. Australia
2. Austria
3. Belgium
4. Bulgaria
5. Cambodia
6. China
7. Croatia
8. Cyprus (Republic of Cyprus)
9. Czech Republic
10. Denmark
11. Estonia
12. Finland
13. France
14. Germany
15. Greece
16. Hong Kong
17. Hungary
18. Iceland
19. Ireland
20. Italy
21. Japan
22. Laos
23. Latvia
24. Liechtenstein
25. Lithuania
26. Luxembourg
27. Macao
28. Malaysia
29. Malta
30. Mongolia
31. Nepal
32. Netherlands
33. New Zealand
34. Norway
35. Poland
36. Portugal
37. Qatar
38. Romania
39. San Marino
40. Singapore (Must be a Filipino GCash user)
41. Slovakia
42. Slovenia
43. South Korea
44. Spain
45. Sweden
46. Switzerland
47. Thailand

48. Turkey
49. United Arab Emirates
50. United Kingdom
51. United States of America

Need more Help?

For other inquiries or concerns, check out the following articles:

- How can I use Scan to Pay via QR Code?
- I can’t scan the QR code. What do I do?
- I was charged multiple times after using Scan to Pay QR. What do I do?
- Merchant didn't receive the payment and/or SMS when I used Scan to Pay. What do I do?

Previous

How can I use Scan to Pay via QR Code?

Next

I can’t scan the QR code. What do I do?

- How do I use Scan to Order on GCash?
- How can I use Scan to Pay via QR Code?
- Can GCash QR Payments be used in other countries?
- I can’t scan the QR code. What do I do?
- I was charged multiple times after using Scan to Pay QR. What do I do?
- Merchant didn't receive the payment and/or SMS when I used Scan to Pay. What do I do?

7540023800601

Source: https://help.gcash.com/hc/en-us/articles/7540023800601-Can-GCash-QR-Payments-be-used-in-other-countries

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Can GCash deliver my GCash Card to my location {#can-gcash-deliver-my-gcash-card-to-my-location}

Path: articles/21043404386585-Can-GCash-deliver-my-GCash-Card-to-my-location

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- What can I do with my GCash VISA/Mastercard Card?

- How can I order a GCash VISA Card?
- Can GCash deliver my GCash Card to my location?
- How do I withdraw cash using my GCash VISA/Mastercard Card?
- GCash Card Fast FAQS

Promoted articles

- What are the steps to get a Fully Verified GCash account?
- Accepted IDs for GCash Verification
- How do I send money to another GCash account?

GCash can deliver the GCash Card only to specific serviceable areas.

If you cannot find your address in the Card Order Form, it means that your area is not serviceable by our courier. Please choose a different delivery address.

Note: The list is subject to change without prior notice.

| Area | Region | Province | City / Municipality | Zip Code | | --- | --- | --- | --- | --- | | Luzon | Region I (Ilocos Region) | Ilocos Norte | Adams | 2922 | | Luzon | Region I (Ilocos Region) | Ilocos Norte | Bacarra | 2916 | | Luzon | Region I (Ilocos Region) | Ilocos Norte | Badoc | 2904 | | Luzon | Region I (Ilocos Region) | Ilocos Norte | Bangui | 2920 | | Luzon | Region I (Ilocos Region) | Ilocos Norte | Batac City | 2906 | | Luzon | Region I (Ilocos Region) | Ilocos Norte | Burgos | 2918 | | Luzon | Region I (Ilocos Region) | Ilocos Norte | Carasi | 2911 | | Luzon | Region I (Ilocos Region) | Ilocos Norte | Currimao | 2903 | | Luzon | Region I (Ilocos Region) | Ilocos Norte | Dingras | 2913 | | Luzon | Region I (Ilocos Region) | Ilocos Norte | Dumalneg | 2921 | | Luzon | Region I (Ilocos Region) | Ilocos Norte | Banna (Espiritu) | 2908 | | Luzon | Region I (Ilocos Region) | Ilocos Norte | Laoag City | 2900 | | Luzon | Region I (Ilocos Region) | Ilocos Norte | Marcos | 2907 | | Luzon | Region I (Ilocos Region) | Ilocos Norte | Nueva Era | 2909 | | Luzon | Region I (Ilocos Region) | Ilocos Norte | Pagudpud | 2919 | | Luzon | Region I (Ilocos Region) | Ilocos Norte | Paoay | 2902 | | Luzon | Region I (Ilocos Region) | Ilocos Norte | Pasuquin | 2917 | | Luzon | Region I (Ilocos Region) | Ilocos Norte | Piddig | 2912 | | Luzon | Region I (Ilocos Region) | Ilocos Norte | Pinili | 2905 | | Luzon | Region I (Ilocos Region) | Ilocos Norte | San Nicolas | 2901 | | Luzon | Region I (Ilocos Region) | Ilocos Norte | Sarrat | 2914 | | Luzon | Region I (Ilocos Region) | Ilocos Norte | Solsona | 2910 | | Luzon | Region I (Ilocos Region) | Ilocos Norte | Vintar | 2915 | | Luzon | Region I (Ilocos Region) | Ilocos Sur | Alilem | 2716 | | Luzon | Region I (Ilocos Region) | Ilocos Sur | Banayoyo | 2708 | | Luzon | Region I (Ilocos Region) | Ilocos Sur | Bantay | 2727 | | Luzon | Region I (Ilocos Region) | Ilocos Sur | Cabugao | 2732 | | Luzon | Region I (Ilocos Region) | Ilocos Sur | Candon City | 2710 | | Luzon | Region I (Ilocos Region) | Ilocos Sur | Caoayan | 2702 | | Luzon | Region I (Ilocos Region) | Ilocos Sur | Cervantes | 2718 | | Luzon | Region I (Ilocos Region) | Ilocos Sur | Galimuyod | 2709 | | Luzon | Region I (Ilocos Region) | Ilocos Sur | Gregorio Del Pilar (Concepcion) | 2720 | | Luzon | Region I (Ilocos Region) | Ilocos Sur | Lidlidda | 2723 | | Luzon | Region I (Ilocos Region) | Ilocos Sur | Magsingal | 2730 | | Luzon | Region I (Ilocos Region) | Ilocos Sur | Nagbukel | 2725 | | Luzon | Region I (Ilocos Region) | Ilocos Sur | Narvacan | 2704 | | Luzon | Region I (Ilocos Region) | Ilocos Sur | Quirino (Angkaki) | 2721 | | Luzon | Region I (Ilocos Region) | Ilocos Sur | Salcedo (Baugen) | 2711 | | Luzon | Region I (Ilocos Region) | Ilocos Sur | San Emilio | 2722 | | Luzon | Region I (Ilocos Region) | Ilocos Sur | San Esteban | 2706 | | Luzon | Region I (Ilocos Region) | Ilocos Sur | San Ildefonso | 2728 | | Luzon | Region I (Ilocos Region) | Ilocos Sur | San Juan (Lapog) | 2731 | | Luzon | Region I (Ilocos Region) | Ilocos Sur | San Vicente | 2726 | | Luzon | Region I (Ilocos Region) | Ilocos Sur | Santa | 2703 | |