

Estimated amount to be transacted under GCash Pay QR for 1 month

What is your relationship to the sender/receiver of QR?

Ex. Customer, Relative, etc.

Are you using GInvest?-

Ex. Atram, etc.

What is your estimated range of transactions for GInvest in one month?

How frequent do you deposit?

How frequent do you withdraw?

Are you using GCash Cash In?-

Ex. via Bank, via 7eleven, etc.

Purpose of Cash In transaction

Telco Network-

Total estimated Cash In amount transaction for 1 month

Which GCash Cash In partners do you usually transact with?

Ex. 7eleven, Banks, etc.

Valid ID

Proof of source of funds and financial capacity

Copy of ITR, payslip and business documents

Proof of Billing

Attach your proof of billing (ex.rental SOA, utility bills, credit card bills, association dues)

Bank with relationship

Selfie Photo

Copy of Signature

I hereby declare that the information provided herein are true and correct of my own knowledge. I also understand that any willful dishonesty or untruthful information on my part is a ground for disapproval and/or immediate termination of my account.

ID Submitted for Verification (Only IDs below are acceptable)-

We only accept the IDs in the dropdown for verification. Any other IDs are currently not accepted.

Where did you learn about this product?-

Photo of valid government ID

Attach a photo of your valid government id both front and back

OS/iOS version

App Version

Date of Linking

PayPal Email Address

Screenshot of Transaction from PayPal

I have emptied my GCash account and fully paid my GCredit, GGives, GLoan balances

Yes, I agree

Your date of birth

Why don't you want GCash anymore?-

What bank/e-wallet do you prefer?-

What country are you going to reside in?

Tell us more about what you are having difficulty in with our app.

Tell us more about the promo you were unsatisfied about.

What GCash Service were you unsatisfied with?-

Tell us more about your verification problems with GCash.

A. Please confirm your identity by submitting a copy of any of the documents listed below.

- Digitally Printed Government-issued ID (NBI Clearance, SSS ID, UMID, Driver's License, etc)
- Passport If your name is different from the document or ID presented, you must supply a copy of documentary evidence to confirm the provided ID (e.g., marriage certificate, change of name deed or statutory declaration).

B. If your request is made by an authorized representative, please confirm the identity of your Authorized Representative by submitting a copy of any of the documents listed below and authorization letter

- Digitally Printed Government-issued ID (NBI Clearance, SSS ID, UMID, Driver's License, etc)
- Passport
- Not Applicable

The data collected here will only be used to validate your identity and process your request for data/account deletion. Once you have completed the form and we've validated your identity, we will process the deletion of your account.

I agree & consent to delete my GCash account linked to my Old No. if I have no unpaid balances in GCredit/GLoan/GGives. I understand that I will LOSE Transaction History, GScore, GForest, Piggy Bank & other Information from my old account.

Yes, I agree

I have attached a clear copy of a Valid ID on the attachment section below

Notarized Affidavit (for funds 1k and above)

I have attached a Notarized Affidavit (required for Non-Fully Verified Old Accounts)

Screenshot of email about your account deactivation

I have attached a screenshot of the email I received from hello@gcash.com

I have attached the accomplished form on the attachment section below

Note: You may download the form via the link from Instruction #2 above.

I have attached a Authorization Letter, Passport or Valid ID of authorized representative on the attachment section below

Please choose a reason below-

When did you buy your sim?

Prepaid or Postpaid-

Is this your personal or company issued phone number?-

Company Name

Complete Address of Branch

Please include region and major island group (Luzon, Visayas, or Mindanao) ex. 999 General Luna St, ABC Village, Brgy 999, Bacoar City, Cavite, Luzon.

Point Person to Receive the Kit

What is the merchant name displayed in the QR?

Store Name

GCash Pera Outlet ID

Date of last verification attempt-

Please provide a screenshot of your verification landing page. To access this, go to your GCash App > Profile > Verify Now

Did you share your MPIN (4 digit number) to anyone?-

Did you share your OTP? (6 digit number)-

Did you share your personal/account information with anyone? Has your MPIN been reset without your knowledge?-

What was the unauthorized transaction made on your account and the total amount being disputed?

Did you share your OTPs from your linked bank account in Gcash?-

Was your GCash account linked to other online applications like Lazada, Shopee, FoodPanda, etc without your consent?-

If yes, what online applications were linked?

How did you pay?-

Card and payment method used-

What card did you use and how did you pay?

Select which statement is most relevant to you-

Location of Purchase-

Was the transaction made locally or internationally?

Anong klaseng scam ang na-experience mo?-

Did you continue with the transaction and paid again?-

Date encountered

If you saw an error code, please input it in this box. If none, put 0

Error codes are usually a combination of 2 letters followed by numbers. Examples are AR861200 or MR502200

What type of error did you experience?-

Others

I certify that I consent to GCash and its partner's processing and updating my mobile number in order for me to access my Account.

I confirm that I did the action to increase my wallet limit but it has been more than 3 days and it still hasn't been upgraded

Valid Government Issued ID (eg. SSS ID, UMID, Driver's License, Passport, etc.)*

I have attached a clear copy of a Valid ID on the attachment section below (required)

Selfie holding your valid ID which clearly shows the details.

I have attached a clear selfie holding my Valid ID on the attachment section below (required)

What Happened in Your Most Recent Verification Attempt-

In which step did you encounter an error?-

Please provide a screenshot of the error you encountered

Nag reach out ka na ba sa merchant about sa iyong concern?-

Please ensure that you've contacted the merchant. If the transaction is successful in our system, you will be requested to reach out to the merchant directly to settle your concern

Natry mo na bang iunlink ang Gcash account mo mula sa merchant?-

You may check our Help Center article for the step-by-step guide on how to unlink your Gcash account from merchants

Anong naging issue when you unlinked your GCash account?-

Screenshot of phone settings showing the mobile number

Screenshot of transaction or error prompt

Take a screenshot of the transaction or error prompt and attach them to this request

I have attached the screenshot of my Phone/SIM Settings showing my GCash number.

I have attached the screenshot of the SMS/e-mail about the linked device

Why do you want to close your account?-

In the textbox below, please include 1) the email address you registered with the merchant, 2) your username or account ID, and 3) the ticket or request number you have with the merchant.

I have uploaded my Valid ID & Selfie holding the valid ID below

Upload a Valid ID accepted in our KYC (<https://help.gcash.com/hc/en-us/articles/900000948786-Accepted-IDs-for-GCash-Verification>)

Have you coordinated with merchant? Did they process the refund on their end and provided an SLA?

I-share kung saan kayo nag-usap ng alleged scammer (ex. Messenger, Viber at name n'ya sa social)media or contact number. (e.g. Messenger, Messenger name: GCash Lending)

(at least 15 characters)

I-share kung paano mo nasabi na na-scam ka.

(at least 50 characters)

I-share kung kailan mo una at huling nakausap ang alleged scammer.

Please follow this format: MM/DD/YYYY

Are you trying to recover access to your lost SIM?-

Do you have the following documents? (Valid ID's & Selfie with valid ID's)-

Did you receive an SMS that your account was put on hold due to routine verification?-

Do you have the following documents? (2 Valid ID's & Selfie with 2 valid ID's)-

I hereby declare that the information provided herein are true and correct of my own knowledge. I also understand that any willful dishonesty or untruthful information on my part is a ground for disapproval and/or immediate termination of my account.

Select which statement is most relevant to you-

Incorrect Account Number / Bank

Correct Account Number / Bank

Please share what happened or add other information about your concern

You may attach screenshots or files related to your concern.

I agree to share my personal information with the other party in hopes of resolving our dispute.

I confirm that I own the account and am reporting this fraud incident.

I understand that making a malicious report is prohibited under the Anti-Financial Account Scamming Act (AFASA) Law, or Republic Act No. 12010. I acknowledge that GCash is not responsible for any damages resulting from malicious or erroneous reports.

Ticket Source(optional)-

Customer Profile(optional)-

[U] Chat Experience(optional)-

Upload a photo or attachment that can help us assist you with your concern

Add file or drop files here

Source: https://help.gcash.com/hc/en-us/requests/new?ticket_form_id=360000706713&ind=normal&tf_360023219534=ginvest__i_am_unable_to_place_a_sell_order_on_ginvest.

Submit a request {#submit-a-request}

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Submit a ticket

Reminder: Before inputting your information, make sure you have your ID and documents ready. You may refer [here](#) for more information. Please make sure that all the information entered is consistent with your ID documents.

Important:

1. If you created a new verified account, do not fill out this form. Instead follow the instructions [here](#).
2. Ensure to attach a Valid ID & accomplished form. Press [here](#) to download the form. Failure to do so will result to rejection.

You can use your GCash app to reply or get updates about your ticket. Log in to your app > Tap "Help" on the upper right > "Your conversations". Tap [here](#) to learn more.

Please choose your issue below
 Help Center Form-Partner Support Help Center
 FormPartner Support Help Center FormHelp Center FormForbearance FormAccount
 Deletion Form Phase 2KYC Modification RequestCXM FormCXM ApplicationWas this
 article helpful?Did this answer your concern?Insurance PartnerB2B New FormPNP
 Complaints

Your email address

GCash Registered Full Name

Please enter your complete name.

Select the country where you registered your GCash AccountPhilippines (+63)

Please ensure that the Country where you registered your GCash Account matches the Mobile Number you are experiencing the issue with.

Mobile Number

Please do not include any spaces. Simply input the mobile number code. (ex. 63-XXXXX)

Concern CategoryI want to update my GSave account information

Please choose the statement that best describes your concern. Can't find it on the list? Check our Help Center articles or chat with Gigi for an answer.

Select what happened to your payment-

Select which statement is most relevant to your case-

What best describes your situation?-

Select which statement is most relevant to your case-

ALFM Global Multi-Asset Income Fund (ALFMGMIP) from BPI Investment Management Inc. (BPI-IMI) is currently the only fund on GFunds with dividends.

Select which statement is most relevant to your case-

Select which statement is most relevant to your case-

Tip: If you're a TNVS Driver/Rider (i.e Grab, Angkas), who wants to follow up on your voucher code, please select '*I haven't received my TNVS voucher code*' as your concern.

GCash Reference Number/Transaction ID

Make sure that information is correct. Input your transaction ID or reference number if transaction was made through an external wallet or account. Write '0' if this is not available.

Method of Sending Money-

Amount

How much was the transaction cost?

Date of Transaction

Please use the transaction date in your transaction history.

Select your error experience that apply.-

When was your last transaction made?

How much was your last known transaction?

Your account type-

Select your cash-in partner-

Select your cash-in partner-

How did you cash-in?-

Select your bank-

Select your bank-

What did you experience before you discovered the unknown transactions?-

Date the message was received

Sender's e-mail address or number

Website or other link of the account you want to report

What is the brand and model of your device?* (eg. Apple iPhone 13 Pro, Samsung Galaxy A13)

What is your phone's OS?-

In your Settings app, search for “Android version” (for Android users) or go to General > About (for iOS users)

Please put the link, website, or details of the social media account below.

Write "N/A" if it does not apply to you.

Did you or are you sharing your GCash log in details with a family member, friend, or colleague?-

Did you log in your GCash account on a family member, friend, or colleague's device?-

What stores or merchants are linked to your GCash account?

Select which statement is most relevant to you-

Which of the following actions did you take to increase your wallet limit?-

Select the first action you took. Note that it would take up to 72 hours for the upgrade to take affect after doing the action you selected.

How did you scan the QR code?-

Type of transaction-

Payment Method-

Load Product-

Specific Load Product

See Load page, transaction history, or App Inbox

Type of Load-

What was the type of transaction?-

Date of Express Send Scam Insurance purchase

Note that Chubb will only allow cancellation up to the 7th day starting from the date when Express Send Scam Insurance was availed.

Account Number

Account number or Client Code

Top Up Partner-

Old GCash Mobile Number

Please do not include any spaces. Simply input the mobile number code. (ex. 63-XXXXXX)

New GCash Mobile Number

Please do not include any spaces. Simply input the mobile number code. (ex. 63-XXXXXX)

Please provide the purpose of this transfer.

Kindly share the reason behind making this transfer

What is your relationship with the recipient of the funds?

How did you Cash in? Please choose the correct partner/bank.-

Linked Account-

Date when you were contacted

Name of the agency or group who contacted you

Type of card-

Look for the VISA or Mastercard logo in your card

Reason for Account Deletion

What is the merchant name where you did the transaction?

Promo/Voucher Code

GSave Partner Bank-

GInsure Product-

Lost Mobile Number

This account will be deactivated to keep your funds safe. You won't be able to login. Once you have your SIM replaced, let us know so we can reactivate it.

Date of Registration

Number or account number of the recipient

For Bank Account Numbers, please input only the last 4 digits of the account.

Name of Recipient/ Merchant

Sender's Number

Please do not include any spaces. Simply input the mobile number code. (ex. 63-9XXXXXXXXXX or 09XXXXXXXXXX)

Wrong Recipient's Number

Please do not include any spaces. Simply input the mobile number code. (ex. 63-9XXXXXXXXXX or 09XXXXXXXXXX)

Correct Recipient's Number

Please do not include any spaces. Simply input the mobile number code. (ex. 63-9XXXXXXXXXX or 09XXXXXXXXXX)

What message prompt did you encounter?-

Intended recipient's mobile number

Please do not include any spaces. Simply input the mobile number code. (ex. 63-9XXXXXXXXXX or 09XXXXXXXXXX)

Others (Please specify)

How did you pay?-

Name of the biller or merchant

Check your App Inbox, Transaction History, printed receipts, or QR standee

Name of the Merchant-

Why are you deleting this account?-

Has it been more than 7 days since the latest date you attempted to fully verify?-

Date of last KYC Attempt

What type of user are you?-

ID Submitted for Verification (For Filipino Citizens Adults)

- Philippine Passport
- National ID (Card Type)
- ePhil ID (Paper Type)
- Driver's License
- UMID
- PRC ID
- Postal ID
- SSS ID
- HDMF (Pag-Ibig) ID
- Digital National ID

ID Submitted for Verification (Filipino Citizen Minor)-

ID Submitted for Verification (Foreign National)-

Old GCash Mobile Number

Please enter your mobile number in the following format: 09xxxxxxxx

Old GCash Mobile Number

Please enter your mobile number in the following format 63-9XXXXXXXXXX

Mobile Number of the GCash Account you want to cancel/delete

Is the above GCash Mobile Number registered to your telco provider?-

New GCash Mobile Number [MUST BE VERIFIED]

IMPORTANT: Both accounts must be registered to the same Account Owner, otherwise it will be rejected.

Transfer to Fully Verified GCash Mobile Number

Your GCash mobile number must be fully verified, otherwise your request will be rejected. Please enter your mobile number in the following format 63-9XXXXXXXXXX

First Name

Must be exact match with your registered GCash Accounts

Middle Name

Please enter your complete middle name in the format: Ex: "Santos"

Last Name

Must be exact match with your registered GCash Accounts

Date of birth

Enter your date of birth in the this format YYYY-MM-DD

What was the email registered to your old account?

What happened to your old number?-

Did you perform Account Recovery? -

To learn more visit: <https://help.gcash.com/hc/en-us/articles/9059222758041-Can-I-change-my-mobile-number-linked-to-my-Gcash-Account->

Did you receive an email about your account deactivation?-

To learn more visit: <https://help.gcash.com/hc/en-us/articles/19643426242201-Account-was-deactivated>

Amount to be transferred from old to new account

Contact Details

Last 4 Digits of your GCash Mastercard

Place "N/A" if you don't have a card

GInsure Policy Number

Your GCash Registered Home Address

Do you have a subscription in GLife?-

Which of the following merchants are you subscribed to?

- ArenaPlus
- BingoPlus
- CasinoPlus
- OkBET
- SportsPlus
- Color Game
- Inplay
- Goama
- mgames
- inlife
- SunLife
- Generali
- Mcdo
- Klook
- KFC
- None

I agree to transfer my wallet balance, GCash Card, GInsure, GFunds, GStocks, GCrypto, GLife, GCredit, GGives, GLoans (whichever is applicable) from my old to my new number.

Yes, I agree

For my GSave Account, I understand that I will have to contact directly the partner banks to request change in number.

Yes, I understand

What error did you encounter?

Screenshot of Email Confirmation / Proof of Debit

I agree & consent to delete my GCash account linked to my old mobile number or suspended basic account. I understand that I will LOSE transaction history, GScore, GForest, Piggy Bank & other information from the said account.

Yes, I agree

Selfie holding your valid ID which clearly shows the details.

I have attached a clear copy of a selfie holding valid ID on the attachment section below (required)

I understand that the device I lost will be unlinked so I may link my new device again

Yes, I agree

ATM Bank Name

ATM Bank Location

Did you receive an SMS or In-App confirmation?-

Upload a photo, attachment, or SMS/In-app confirmation screenshots that can help us assist you with your concern

Your Email address

Birth Date

Agency Contact information

Telephone, mobile number, or email address

Birthplace

Please enter your place of birth in the format: Municipality/City & Province, Ex: "Antipolo, Rizal"

Current/Permanent Address, Zip Code

Nationality-

Government ID Type/ID Number

Example: Driver's License/N01-23-456789

Source of Fund-

Nature of Work-

Are you currently employed? If Yes, select your estimated monthly salary range-

Do you have a business? If Yes, select the estimated monthly business income-

Please provide proof of business registration

Please provide photo of business establishment/stores

If submitted business document is only DTI or Barangay Clearance

Industry Type

Please specify other sources of income

Write "N/A" if not applicable

Are you using GCash for business purposes?-

What is your business?

What is the product of your business?

What is the expected amount to be transacted in GCash in one month for business purposes?

Commonly used GCash Product

- Bills Payment
- Cash In
- Cash Out
- Bank to GCash
- GCash to Bank
- Remittance
- Scan to Pay via QR
- Send Money
- Webpay

Are you using GCash Send Money/Express Send including Send to Bank?-

What is your purpose for Send Money transactions?

How often do you use Send Money/Express Send

Ex. Everyday, Once a week, etc.

What is your expected total amount of Send Money/Express Send transaction for one month?

What is your relationship to the sender/receiver?

Ex. Relative, Customer, etc.

Are you an OFW?-

Which country do you work in?

Are you using your personal GCash Account?-

What is your range amount of expected GCash transaction for 1 month?

Please provide proof of employment

Ex. Employment Contract, COE, etc.

Are you using Remittance?-

What is the purpose of your remittance transaction?

What is your relationship to receivers/senders?

Domestic or International remittance?-

Which Remittance partners do you usually transact with?

What is your expected remittance transaction amount for 1 month?

Are you using GCash Webpay-

Ex. Glife, Mini program, Payment Solutions, Dragonpay, Alipay, Paynamics, Online subscriptions, etc.

Which merchant partner do you usually transact with?

Ex. Coda, Dragonpay, Netflix, Spotify, etc.

Specific purpose of your transactions?

Estimated amount of Webpay transaction for 1 month?

Are you using GCash Paybills?-

Which Paybills partners do you usually transact?

Ex. ECPay, Meralco, etc.

Are you using GCash Buy Load?-

Is it for personal use or business purposes?-

Estimated amount of Buy Load transaction for 1 month

Are you using GCash Pay QR?-

Which Scan to Pay merchant partner do you usually transact with

Ex. Mercury, Puregold, etc.

Are you using Receive QR for business purposes?-

Estimated amount to be transacted under GCash Pay QR for 1 month

What is your relationship to the sender/receiver of QR?

Ex. Customer, Relative, etc.

Are you using GInvest?-

Ex. Atram, etc.

What is your estimated range of transactions for GInvest in one month?

How frequent do you deposit?

How frequent do you withdraw?

Are you using GCash Cash In?-

Ex. via Bank, via 7eleven, etc.

Purpose of Cash In transaction

Telco Network-

Total estimated Cash In amount transaction for 1 month

Which GCash Cash In partners do you usually transact with?

Ex. 7eleven, Banks, etc.

Valid ID

Proof of source of funds and financial capacity

Copy of ITR, payslip and business documents

Proof of Billing

Attach your proof of billing (ex.rental SOA, utility bills, credit card bills, association dues)

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I have emptied my GCash account and fully paid my GCredit, GGives, GLoan balances

Yes, I agree

Your date of birth

Why don't you want GCash anymore?-

What bank/e-wallet do you prefer?-

What country are you going to reside in?

Tell us more about what you are having difficulty in with our app.

Tell us more about the promo you were unsatisfied about.

What GCash Service were you unsatisfied with?-

Tell us more about your verification problems with GCash.

A. Please confirm your identity by submitting a copy of any of the documents listed below.

- Digitally Printed Government-issued ID (NBI Clearance, SSS ID, UMID, Driver's License, etc)
- Passport If your name is different from the document or ID presented, you must supply a copy of documentary evidence to confirm the provided ID (e.g., marriage certificate, change of name deed or statutory declaration).

B. If your request is made by an authorized representative, please confirm the identity of your Authorized Representative by submitting a copy of any of the documents listed below and authorization letter

- Digitally Printed Government-issued ID (NBI Clearance, SSS ID, UMID, Driver's License, etc)
- Passport
- Not Applicable

The data collected here will only be used to validate your identity and process your request for data/account deletion. Once you have completed the form and we've validated your identity, we will process the deletion of your account.

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I have attached the accomplished form on the attachment section below

Note: You may download the form via the link from Instruction #2 above.

I have attached a Authorization Letter, Passport or Valid ID of authorized representative on the attachment section below

Please choose a reason below-

When did you buy your sim?

Prepaid or Postpaid-

Is this your personal or company issued phone number?-

Company Name

Complete Address of Branch

Please include region and major island group (Luzon, Visayas, or Mindanao) ex. 999 General Luna St, ABC Village, Brgy 999, Bacoar City, Cavite, Luzon.

Point Person to Receive the Kit

What is the merchant name displayed in the QR?

Store Name

GCash Pera Outlet ID

Date of last verification attempt-

Please provide a screenshot of your verification landing page. To access this, go to your GCash App > Profile > Verify Now

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Did you share your OTP? (6 digit number)-

Did you share your personal/account information with anyone? Has your MPIN been reset without your knowledge?-

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Did you share your OTPs from your linked bank account in Gcash?-

Was your GCash account linked to other online applications like Lazada, Shopee, FoodPanda, etc without your consent?-

If yes, what online applications were linked?

How did you pay?-

Card and payment method used-

What card did you use and how did you pay?

Select which statement is most relevant to you-

Location of Purchase-

Was the transaction made locally or internationally?

Anong klaseng scam ang na-experience mo?-

Did you continue with the transaction and paid again?-

Date encountered

If you saw an error code, please input it in this box. If none, put 0

Error codes are usually a combination of 2 letters followed by numbers. Examples are AR861200 or MR502200

What type of error did you experience?-

Others

I certify that I consent to GCash and its partner's processing and updating my mobile number in order for me to access my Account.(optional)

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Have you coordinated with merchant? Did they process the refund on their end and provided an SLA?

I-share kung saan kayo nag-usap ng alleged scammer (ex. Messenger, Viber at name n'ya sa social)media or contact number. (e.g. Messenger, Messenger name: GCash Lending)

(at least 15 characters)

I-share kung paano mo nasabi na na-scam ka.

(at least 50 characters)

I-share kung kailan mo una at huling nakausap ang alleged scammer.

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Incorrect Account Number / Bank

Correct Account Number / Bank

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I confirm that I own the account and am reporting this fraud incident.

I understand that making a malicious report is prohibited under the Anti-Financial Account Scamming Act (AFASA) Law, or Republic Act No. 12010. I acknowledge that GCash is not responsible for any damages resulting from malicious or erroneous reports.

Ticket Source(optional)-

Customer Profile(optional)-

[U] Chat Experience(optional)-

Upload a photo or attachment that can help us assist you with your concern

Add file or drop files here

Source: https://help.gcash.com/hc/en-us/requests/new?ticket_form_id=360000706713&ind=normal&tf_360023219534=gsave__i_want_to_change_my_mobile_number_in_gsave.

Submit a request {#submit-a-request}

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Submit a ticket

Reminder: Before inputting your information, make sure you have your ID and documents ready. You may refer [here](#) for more information. Please make sure that all the information entered is consistent with your ID documents.

Important:

1. If you created a new verified account, do not fill out this form. Instead follow the instructions [here](#).
2. Ensure to attach a Valid ID & accomplished form. Press [here](#) to download the form. Failure to do so will result to rejection.

You can use your GCash app to reply or get updates about your ticket. Log in to your app > Tap "Help" on the upper right > "Your conversations". Tap [here](#) to learn more.

Please choose your issue below
 Help Center Form-Partner Support Help Center
 FormPartner Support Help Center FormHelp Center FormForbearance FormAccount
 Deletion Form Phase 2KYC Modification RequestCXM FormCXM ApplicationWas this
 article helpful?Did this answer your concern?Insurance PartnerB2B New FormPNP
 Complaints

Your email address

GCash Registered Full Name

Please enter your complete name.

Select the country where you registered your GCash AccountPhilippines (+63)

Please ensure that the Country where you registered your GCash Account matches the Mobile Number you are experiencing the issue with.

Mobile Number

Please do not include any spaces. Simply input the mobile number code. (ex. 63-XXXXX)

Concern CategoryI was deducted more than once for a single transaction

Please choose the statement that best describes your concern. Can't find it on the list? Check our Help Center articles or chat with Gigi for an answer.

Select what happened to your payment-

Select which statement is most relevant to your case-

What best describes your situation?-

Select which statement is most relevant to your case-

ALFM Global Multi-Asset Income Fund (ALFMGMIP) from BPI Investment Management Inc. (BPI-IMI) is currently the only fund on GFunds with dividends.

Select which statement is most relevant to your case-

Select which statement is most relevant to your case-

Tip: If you're a TNVS Driver/Rider (i.e Grab, Angkas), who wants to follow up on your voucher code, please select '*I haven't received my TNVS voucher code*' as your concern.

GCash Reference Number/Transaction ID

Make sure that information is correct. Input your transaction ID or reference number if transaction was made through an external wallet or account. Write '0' if this is not available.

Method of Sending Money-

Amount

How much was the transaction cost?

Date of Transaction

Please use the transaction date in your transaction history.

Select your error experience that apply.-

When was your last transaction made?

How much was your last known transaction?

Your account type-

Select your cash-in partner-

Select your cash-in partner-

How did you cash-in?-

Select your bank-

Select your bank-

What did you experience before you discovered the unknown transactions?-

Date the message was received

Sender's e-mail address or number

Website or other link of the account you want to report

What is the brand and model of your device?* (eg. Apple iPhone 13 Pro, Samsung Galaxy A13)

What is your phone's OS?-

In your Settings app, search for “Android version” (for Android users) or go to General > About (for iOS users)

Please put the link, website, or details of the social media account below.

Write "N/A" if it does not apply to you.

Did you or are you sharing your GCash log in details with a family member, friend, or colleague?-

Did you log in your GCash account on a family member, friend, or colleague's device?-

What stores or merchants are linked to your GCash account?

Select which statement is most relevant to you-

Which of the following actions did you take to increase your wallet limit?-

Select the first action you took. Note that it would take up to 72 hours for the upgrade to take affect after doing the action you selected.

How did you scan the QR code?(optional)I generated the QR code via Watch

Type of transaction-

Payment Method-

Load Product-

Specific Load Product

See Load page, transaction history, or App Inbox

Type of Load-

What was the type of transaction?-

Date of Express Send Scam Insurance purchase

Note that Chubb will only allow cancellation up to the 7th day starting from the date when Express Send Scam Insurance was availed.

Account Number

Account number or Client Code

Top Up Partner-

Old GCash Mobile Number

Please do not include any spaces. Simply input the mobile number code. (ex. 63-XXXXXX)

New GCash Mobile Number

Please do not include any spaces. Simply input the mobile number code. (ex. 63-XXXXXX)

Please provide the purpose of this transfer.

Kindly share the reason behind making this transfer

What is your relationship with the recipient of the funds?

How did you Cash in? Please choose the correct partner/bank.-

Linked Account-

Date when you were contacted

Name of the agency or group who contacted you

Type of card-

Look for the VISA or Mastercard logo in your card

Reason for Account Deletion

What is the merchant name where you did the transaction?

Promo/Voucher Code

GSave Partner Bank-

GInsure Product-

Lost Mobile Number

This account will be deactivated to keep your funds safe. You won't be able to login. Once you have your SIM replaced, let us know so we can reactivate it.

Date of Registration

Number or account number of the recipient

For Bank Account Numbers, please input only the last 4 digits of the account.

Name of Recipient/ Merchant

Sender's Number

Please do not include any spaces. Simply input the mobile number code. (ex. 63-9XXXXXXXXXX or 09XXXXXXXXXX)

Wrong Recipient's Number

Please do not include any spaces. Simply input the mobile number code. (ex. 63-9XXXXXXXXXX or 09XXXXXXXXXX)

Correct Recipient's Number

Please do not include any spaces. Simply input the mobile number code. (ex. 63-9XXXXXXXXXX or 09XXXXXXXXXX)

What message prompt did you encounter?-

Intended recipient's mobile number

Please do not include any spaces. Simply input the mobile number code. (ex. 63-9XXXXXXXXXX or 09XXXXXXXXXX)

Others (Please specify)

How did you pay?-

Name of the biller or merchant

Check your App Inbox, Transaction History, printed receipts, or QR standee

Name of the Merchant-

Why are you deleting this account?-

Has it been more than 7 days since the latest date you attempted to fully verify?-

Date of last KYC Attempt

What type of user are you?-

ID Submitted for Verification (For Filipino Citizens Adults)

- Philippine Passport
- National ID (Card Type)
- ePhil ID (Paper Type)
- Driver's License
- UMID
- PRC ID
- Postal ID
- SSS ID
- HDMF (Pag-Ibig) ID
- Digital National ID

ID Submitted for Verification (Filipino Citizen Minor)-

ID Submitted for Verification (Foreign National)-

Old GCash Mobile Number

Please enter your mobile number in the following format: 09xxxxxxxx

Old GCash Mobile Number

Please enter your mobile number in the following format 63-9XXXXXXXXXX

Mobile Number of the GCash Account you want to cancel/delete

Is the above GCash Mobile Number registered to your telco provider?-

New GCash Mobile Number [MUST BE VERIFIED]

IMPORTANT: Both accounts must be registered to the same Account Owner, otherwise it will be rejected.

Transfer to Fully Verified GCash Mobile Number

Your GCash mobile number must be fully verified, otherwise your request will be rejected. Please enter your mobile number in the following format 63-9XXXXXXXXXX

First Name

Must be exact match with your registered GCash Accounts

Middle Name

Please enter your complete middle name in the format: Ex: "Santos"

Last Name

Must be exact match with your registered GCash Accounts

Date of birth

Enter your date of birth in the this format YYYY-MM-DD

What was the email registered to your old account?

What happened to your old number?-

Did you perform Account Recovery? -

To learn more visit: <https://help.gcash.com/hc/en-us/articles/9059222758041-Can-I-change-my-mobile-number-linked-to-my-Gcash-Account->

Did you receive an email about your account deactivation?-

To learn more visit: <https://help.gcash.com/hc/en-us/articles/19643426242201-Account-was-deactivated>

Amount to be transferred from old to new account

Contact Details

Last 4 Digits of your GCash Mastercard

Place "N/A" if you don't have a card

GInsure Policy Number

Your GCash Registered Home Address

Do you have a subscription in GLife?-

Which of the following merchants are you subscribed to?

- ArenaPlus
- BingoPlus
- CasinoPlus
- OkBET
- SportsPlus
- Color Game
- Inplay
- Goama
- mgames
- inlife
- SunLife
- Generali
- Mcdo
- Klook
- KFC
- None

I agree to transfer my wallet balance, GCash Card, GInsure, GFunds, GStocks, GCrypto, GLife, GCredit, GGIves, GLoans (whichever is applicable) from my old to my new number.

Yes, I agree

For my GSave Account, I understand that I will have to contact directly the partner banks to request change in number.

Yes, I understand

What error did you encounter?

Screenshot of Email Confirmation / Proof of Debit

I agree & consent to delete my GCash account linked to my old mobile number or suspended basic account. I understand that I will LOSE transaction history, GScore, GForest, Piggy Bank & other information from the said account.

Yes, I agree

Selfie holding your valid ID which clearly shows the details.

I have attached a clear copy of a selfie holding valid ID on the attachment section below (required)

I understand that the device I lost will be unlinked so I may link my new device again

Yes, I agree

ATM Bank Name

ATM Bank Location

Did you receive an SMS or In-App confirmation?-

Upload a photo, attachment, or SMS/In-app confirmation screenshots that can help us assist you with your concern

Your Email address

Birth Date

Agency Contact information

Telephone, mobile number, or email address

Birthplace

Please enter your place of birth in the format: Municipality/City & Province, Ex: "Antipolo, Rizal"

Current/Permanent Address, Zip Code

Nationality-

Government ID Type/ID Number

Example: Driver's License/N01-23-456789

Source of Fund-

Nature of Work-

Are you currently employed? If Yes, select your estimated monthly salary range-

Do you have a business? If Yes, select the estimated monthly business income-

Please provide proof of business registration

Please provide photo of business establishment/stores

If submitted business document is only DTI or Barangay Clearance

Industry Type

Please specify other sources of income

Write "N/A" if not applicable

Are you using GCash for business purposes?-

What is your business?

What is the product of your business?

What is the expected amount to be transacted in GCash in one month for business purposes?

Commonly used GCash Product

- Bills Payment
- Cash In
- Cash Out
- Bank to GCash
- GCash to Bank
- Remittance
- Scan to Pay via QR
- Send Money
- Webpay

Are you using GCash Send Money/Express Send including Send to Bank?-

What is your purpose for Send Money transactions?

How often do you use Send Money/Express Send

Ex. Everyday, Once a week, etc.

What is your expected total amount of Send Money/Express Send transaction for one month?

What is your relationship to the sender/receiver?

Ex. Relative, Customer, etc.

Are you an OFW?-

Which country do you work in?

Are you using your personal GCash Account?-

What is your range amount of expected GCash transaction for 1 month?

Please provide proof of employment

Ex. Employment Contract, COE, etc.

Are you using Remittance?-

What is the purpose of your remittance transaction?

What is your relationship to receivers/senders?

Domestic or International remittance?-

Which Remittance partners do you usually transact with?

What is your expected remittance transaction amount for 1 month?

Are you using GCash Webpay-

Ex. Glife, Mini program, Payment Solutions, Dragonpay, Alipay, Paynamics, Online subscriptions, etc.

Which merchant partner do you usually transact with?

Ex. Coda, Dragonpay, Netflix, Spotify, etc.

Specific purpose of your transactions?

Estimated amount of Webpay transaction for 1 month?

Are you using GCash Paybills?-

Which Paybills partners do you usually transact?

Ex. ECPay, Meralco, etc.

Are you using GCash Buy Load?-

Is it for personal use or business purposes?-

Estimated amount of Buy Load transaction for 1 month

Are you using GCash Pay QR?-

Which Scan to Pay merchant partner do you usually transact with

Ex. Mercury, Puregold, etc.

Are you using Receive QR for business purposes?-

Estimated amount to be transacted under GCash Pay QR for 1 month

What is your relationship to the sender/receiver of QR?

Ex. Customer, Relative, etc.

Are you using GInvest?-

Ex. Atram, etc.

What is your estimated range of transactions for GInvest in one month?

How frequent do you deposit?

How frequent do you withdraw?

Are you using GCash Cash In?-

Ex. via Bank, via 7eleven, etc.

Purpose of Cash In transaction

Telco Network-

Total estimated Cash In amount transaction for 1 month

Which GCash Cash In partners do you usually transact with?

Ex. 7eleven, Banks, etc.

Valid ID

Proof of source of funds and financial capacity

Copy of ITR, payslip and business documents

Proof of Billing

Attach your proof of billing (ex.rental SOA, utility bills, credit card bills, association dues)

Bank with relationship

Selfie Photo

Copy of Signature

I hereby declare that the information provided herein are true and correct of my own knowledge. I also understand that any willful dishonesty or untruthful information on my part is a ground for disapproval and/or immediate termination of my account.

ID Submitted for Verification (Only IDs below are acceptable)-

We only accept the IDs in the dropdown for verification. Any other IDs are currently not accepted.

Where did you learn about this product?-

Photo of valid government ID

Attach a photo of your valid government id both front and back

OS/iOS version

App Version

Date of Linking

PayPal Email Address

Screenshot of Transaction from PayPal

I have emptied my GCash account and fully paid my GCredit, GGives, GLoan balances

Yes, I agree

Your date of birth

Why don't you want GCash anymore?-

What bank/e-wallet do you prefer?-

What country are you going to reside in?

Tell us more about what you are having difficulty in with our app.

Tell us more about the promo you were unsatisfied about.

What GCash Service were you unsatisfied with?-

Tell us more about your verification problems with GCash.

A. Please confirm your identity by submitting a copy of any of the documents listed below.

- Digitally Printed Government-issued ID (NBI Clearance, SSS ID, UMID, Driver's License, etc)
- Passport If your name is different from the document or ID presented, you must supply a copy of documentary evidence to confirm the provided ID (e.g., marriage certificate, change of name deed or statutory declaration).

B. If your request is made by an authorized representative, please confirm the identity of your Authorized Representative by submitting a copy of any of the documents listed below and authorization letter

- Digitally Printed Government-issued ID (NBI Clearance, SSS ID, UMID, Driver's License, etc)
- Passport
- Not Applicable

The data collected here will only be used to validate your identity and process your request for data/account deletion. Once you have completed the form and we've validated your identity, we will process the deletion of your account.

I agree & consent to delete my GCash account linked to my Old No. if I have no unpaid balances in GCredit/GLoan/GGives. I understand that I will LOSE Transaction History, GScore, GForest, Piggy Bank & other Information from my old account.

Yes, I agree

I have attached a clear copy of a Valid ID on the attachment section below

Notarized Affidavit (for funds 1k and above)

I have attached a Notarized Affidavit (required for Non-Fully Verified Old Accounts)

Screenshot of email about your account deactivation

I have attached a screenshot of the email I received from hello@gcash.com

I have attached the accomplished form on the attachment section below

Note: You may download the form via the link from Instruction #2 above.

I have attached a Authorization Letter, Passport or Valid ID of authorized representative on the attachment section below

Please choose a reason below-

When did you buy your sim?

Prepaid or Postpaid-

Is this your personal or company issued phone number?-

Company Name

Complete Address of Branch

Please include region and major island group (Luzon, Visayas, or Mindanao) ex. 999 General Luna St, ABC Village, Brgy 999, Bacoar City, Cavite, Luzon.

Point Person to Receive the Kit

What is the merchant name displayed in the QR?

Store Name

GCash Pera Outlet ID

Date of last verification attempt-

Please provide a screenshot of your verification landing page. To access this, go to your GCash App > Profile > Verify Now

Did you share your MPIN (4 digit number) to anyone?-

Did you share your OTP? (6 digit number)-

Did you share your personal/account information with anyone? Has your MPIN been reset without your knowledge?-

What was the unauthorized transaction made on your account and the total amount being disputed?

Did you share your OTPs from your linked bank account in Gcash?-

Was your GCash account linked to other online applications like Lazada, Shopee, FoodPanda, etc without your consent?-

If yes, what online applications were linked?

How did you pay?-

Card and payment method used-

What card did you use and how did you pay?

Select which statement is most relevant to you-

Location of Purchase-

Was the transaction made locally or internationally?

Anong klaseng scam ang na-experience mo?-

Did you continue with the transaction and paid again?-

Date encountered

If you saw an error code, please input it in this box. If none, put 0

Error codes are usually a combination of 2 letters followed by numbers. Examples are AR861200 or MR502200

What type of error did you experience?-

Others

I certify that I consent to GCash and its partner's processing and updating my mobile number in order for me to access my Account.

I confirm that I did the action to increase my wallet limit but it has been more than 3 days and it still hasn't been upgraded

Valid Government Issued ID (eg. SSS ID, UMID, Driver's License, Passport, etc.)*

I have attached a clear copy of a Valid ID on the attachment section below (required)

Selfie holding your valid ID which clearly shows the details.

I have attached a clear selfie holding my Valid ID on the attachment section below (required)

What Happened in Your Most Recent Verification Attempt-

In which step did you encounter an error?-

Please provide a screenshot of the error you encountered

Nag reach out ka na ba sa merchant about sa iyong concern?-

Please ensure that you've contacted the merchant. If the transaction is successful in our system, you will be requested to reach out to the merchant directly to settle your concern

Natry mo na bang iunlink ang Gcash account mo mula sa merchant?-

You may check our Help Center article for the step-by-step guide on how to unlink your Gcash account from merchants

Anong naging issue when you unlinked your GCash account?-

Screenshot of phone settings showing the mobile number

Screenshot of transaction or error prompt

Take a screenshot of the transaction or error prompt and attach them to this request

I have attached the screenshot of my Phone/SIM Settings showing my GCash number.

I have attached the screenshot of the SMS/e-mail about the linked device

Why do you want to close your account?-

In the textbox below, please include 1) the email address you registered with the merchant, 2) your username or account ID, and 3) the ticket or request number you have with the merchant.

I have uploaded my Valid ID & Selfie holding the valid ID below

Upload a Valid ID accepted in our KYC (<https://help.gcash.com/hc/en-us/articles/900000948786-Accepted-IDs-for-GCash-Verification>)

Have you coordinated with merchant? Did they process the refund on their end and provided an SLA?

I-share kung saan kayo nag-usap ng alleged scammer (ex. Messenger, Viber at name n'ya sa social)media or contact number. (e.g. Messenger, Messenger name: GCash Lending)

(at least 15 characters)

I-share kung paano mo nasabi na na-scam ka.

(at least 50 characters)

I-share kung kailan mo una at huling nakausap ang alleged scammer.

Please follow this format: MM/DD/YYYY

Are you trying to recover access to your lost SIM?-

Do you have the following documents? (Valid ID's & Selfie with valid ID's)-

Did you receive an SMS that your account was put on hold due to routine verification?-

Do you have the following documents? (2 Valid ID's & Selfie with 2 valid ID's)-

I hereby declare that the information provided herein are true and correct of my own knowledge. I also understand that any willful dishonesty or untruthful information on my part is a ground for disapproval and/or immediate termination of my account.

Select which statement is most relevant to you-

Incorrect Account Number / Bank

Correct Account Number / Bank

Please share what happened or add other information about your concern

You may attach screenshots or files related to your concern.

I agree to share my personal information with the other party in hopes of resolving our dispute.

I confirm that I own the account and am reporting this fraud incident.

I understand that making a malicious report is prohibited under the Anti-Financial Account Scamming Act (AFASA) Law, or Republic Act No. 12010. I acknowledge that GCash is not responsible for any damages resulting from malicious or erroneous reports.

Ticket Source(optional)-

Customer Profile(optional)-

[U] Chat Experience(optional)-

Upload a photo or attachment that can help us assist you with your concern

Add file or drop files here

Source: https://help.gcash.com/hc/en-us/requests/new?ticket_form_id=360000706713&ind=normal&tf_360023219534=scan_to_pay__i_was_deducted_more_than_once_when_i_bought_an_item.&tf_22502501824281=qr_i_generated_the_qr_code_via_watch

Sulong Kaagapay UNAHCO Cashback Promo

{#sulong-kaagapay-unahco-cashback-promo}

Path: articles/46129494593433-Sulong-Kaagapay-UNAHCO-Cashback-Promo

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- [GCash Cards Dota 2 Experience 2025 Raffle](#)

- [Fuse Summer Promo 2025](#)
- [Sulong Kaagapay UNAHCO Cashback Promo](#)
- [GCrypto Rebate Promo](#)
- [CIMB PH – Earn More Promo](#)
- [Move It Summer Promo 2025](#)
- [GCash Summer 2025 Promo](#)
- [Lucky Pay Bills Promo](#)
- [HODL and Win USDC Promo](#)
- [Load Voucher Promo for Verification](#)

[See more](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

Join the **Sulong Kaagapay UNAHCO Cashback Promo** and **win GCash Credits**.

Every day, you can claim up to 100 vouchers to get GCash credits ranging from PHP 20 to PHP 100. Simply make a qualifying purchase of any of these participating products: Pigrolac, Univet, Unagro, and Yum! Yum!

Promo Period:

April 15 to September 30, 2025

Who can join?

This promo is open to all GCash users.

How can I join?

To participate in the Sulong Kaagapay UNAHCO Vouchering Campaign, follow these steps:

1. **Purchase Qualifying Products:** Buy any of the participating products: Pigrolac, Univet, Unagro, or Yum! Yum!
2. **Claim Vouchers:** You can claim up to 100 cashback vouchers per day, with voucher amounts ranging from PHP 20 to PHP 100.
3. **Notification:** After making the purchase, look out for an SMS notification about claiming your cashback voucher.

If you encounter issues with claiming or using your cashback voucher, [please click here to ask for help](#).

[Previous](#)

Fuse Summer Promo 2025

[Next](#)

GCrypto Rebate Promo

- [GCash Cards Dota 2 Experience 2025 Raffle](#)
- [Fuse Summer Promo 2025](#)
- [Sulong Kaagapay UNAHCO Cashback Promo](#)
- [GCrypto Rebate Promo](#)
- [CIMB PH – Earn More Promo](#)
- [Move It Summer Promo 2025](#)
- [GCash Summer 2025 Promo](#)
- [Lucky Pay Bills Promo](#)
- [HODL and Win USDC Promo](#)
- [Load Voucher Promo for Verification](#)
- [Where can I check GCash Promos?](#)
- [View and use vouchers via Voucher Pocket](#)
- [I don't want to receive SMS of GCash offers and promos](#)

46129494593433

Source: <https://help.gcash.com/hc/en-us/articles/46129494593433-Sulong-Kaagapay-UNAHCO-Cashback-Promo>

TERMS AND CONDITIONS FOR AVAILMENT OF PAYONEER-GCASH WITHDRAWAL SERVICE (the “Service”) {#terms-and-conditions-for-availment-of-payoneer-gcash-withdrawal-service-the-“service”}

TERMS AND CONDITIONS FOR AVAILMENT OF PAYONEER-GCASH WITHDRAWAL SERVICE (the “Service”)

1. By linking your Payoneer account to your GCash wallet and availing of the Service, you confirm that you agree to the existing GCash Terms and Conditions and the existing Payoneer’s Legal Policies as defined in <https://www.payoneer.com/legal/> (collectively, the “Agreements”). You agree that all other provisions of the Agreements shall remain in full force and effect except to the extent amended by these terms and conditions.
2. You agree and understand that by linking your Payoneer account and availing of the Service, Payoneer and GCash shall not be held responsible for any loss or damage incurred or suffered by you on account of any (i) failure; (ii) interruption; (iii) defect; or (iv) negligent or willful misuse of the Service; or (v) consequences arising out of delayed or non-receipt of funds withdrawn through the Service.
3. GCash and Payoneer reserve the right, in their discretion, to take any action that may be available to them including to cancel, terminate, modify or suspend the Service

and/or disqualify any customer, at any time with or without notice and without any liability to such customer.

4. You agree and understand that by linking your Payoneer account, your Payoneer information may be disclosed with third parties, including service providers, regulated institutions (e.g., financial institutions), affiliated entities, and business partners such as GCash to assist in carrying out the service.

Source: https://help.gcash.com/hc/en-us/article_attachments/37226044532377

TO {#to}

90L 75 2024

REVENUE MEMORANDUM CIRCULAR NO. 079 - 2024

SUBJECT: Further Extending the Transitory Period Prior to Actual Imposition of Withholding Tax on Gross Remittances Made by Digital Financial Services Providers to Sellers/Merchants Prescribed under Revenue Regulations No. 16-2023

TO

All Revenue Officials, Employees and Others Concerned

The provisions of Revenue Memorandum Circular (RMC) No. 8-2024 prescribed a ninety (90) days transitory period prior to its actual implementation, pursuant to the provisions of Revenue Regulations (RR) No. 16-2023, for purposes of compliance by electronic marketplace operators and digital financial services providers to the relative policies or requirements of other government agencies, if any, and to give them an opportunity to adjust and properly comply with the provisions of the said RR. Subsequently, RMC No. 55-2024 was issued extending its implementation for another 90 days or until July 14, 2024.

In order to provide additional time to the digital financial services providers to finally complete their respective system adjustments for compliance with the requirements of RR No. 16-2023 and other government agencies, if any, the prescribed transitory period is hereby further extended for another ninety (90) days or until October 12, 2024.

Accordingly, all electronic marketplace operators shall impose the withholding of tax to sellers/merchants beginning July 15, 2024.

All revenue official employees and others concerned are hereby enjoined to give the Circular as wide a publicity as possible.

Source: https://help.gcash.com/hc/en-us/article_attachments/35191547222809

Tap N Pay {#tap-n-pay}

Path: sections/29803003367833-Tap-N-Pay

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

How do I use and activate Tap N' Pay?

I can't pay using GCash Tap N' Pay. What should I do?

I used Tap N' Pay but the merchant didn't receive the payment and/or SMS confirmation. What should I do?

I was charged more than once when I used Tap N' Pay. What do I do?

Source: <https://help.gcash.com/hc/en-us/sections/29803003367833-Tap-N-Pay>

Terms and Conditions for the "Buy and Hold USDC get a chance to Win Php 1M" Promotion {#terms-and-conditions-for-the-"buy-and-hold-usdc-get-a-chance-to-win-php-1m"-promotion}

Promo: Buy and Hold USDC get a chance to Win USDC: Terms and Conditions

Terms and Conditions for the "Buy and Hold USDC get a chance to Win Php 1M" Promotion

1. Promo Overview: Participants can earn raffle entries and a chance to win Php 1,000,000 worth of USDC by maintaining a balance of at least 1 USDC in their GCrypto wallets during the promo period.

2. Promo Mechanics

2.1. How to Participate:

Purchase USDC directly within the GCrypto platform and maintain a balance of at least 1 USDC in your GCrypto wallet to qualify for weekly and grand prize raffle entries.

2.2. Raffle Entry Allocation: Raffle entries are based on the amount of USDC maintained per week:

- $\$1\text{USDC}$ =1\$ raffle entry
- $\$10\text{USDC}$ =5\$ raffle entries
- $\$1,000\text{USDC}$ =50\$ raffle entries

2.3. Fractional USDC Holdings: For the purpose of determining raffle entries, USDC Holdings will be rounded down to the nearest whole number. A minimum balance of 1 USDC is required to qualify. Holdings between 1.01 and 1.99 USDC will be considered as 1 USDC, holdings between 2.01 and 2.99 USDC will be considered as 2 USDC, and so forth. Holdings below 1 USDC will not be eligible for a raffle entry.

2.4. Weekly Snapshots: Snapshots of USDC holdings will be taken every Sunday at 11:59 PM to calculate raffle entries for the weekly prizes and accumulate points toward the grand prize.

3. Prizes

3.1. Weekly Prizes:

- 50 weekly winners will each receive 20 USDC.
- Weekly winners will be announced on the Wednesday following the snapshot.
- Prizes will be credited to the winners' GCrypto wallets within 7 working days of the announcement.

3.2. Grand Prize:

- One winner will receive Php 1,000,000 worth of USDC.
- To qualify for the grand prize, participants must hold at least 1 USDC by 27 April 2025 at 11:59 PM.
- The grand prize will be credited to the winner's GCrypto wallet within 7 working days from the official announcement of the winner.

4. Eligibility

4.1. Qualified Participants:

The Promotion is open to all GCrypto users who are Know Your Customer (KYC)-verified and legal residents

of the Philippines, aged 18 years or older, who hold a minimum of 1 USDC in their GCrypto wallet at the

time of entry.

The following individuals and entities are excluded from participation: ○ Employees of the promoter and promoter's partner, including their affiliates, subsidiaries, and representatives, as well as their family members up to the third degree of consanguinity; ○ Agents of the promoter and promoter's partner, including their affiliates and subsidiary companies, as well as their family members;

○ Any person or entity professionally connected with this promotion; and ○ Any person prohibited from participating under any applicable statute, law, regulation, ordinance, rule, directive, guideline, policy, or governmental restriction in the Philippines.

Cryptocurrency transactions are subject to market risks. This Promotion is purely a marketing campaign and does not constitute an endorsement of USDC or any other digital asset. Crypto assets are not insured by the Philippine Deposit Insurance Corporation (PDIC).

5. Promo Schedule and Period: Between March 3, 2025 to April 27, 2025

5.1. Weekly Raffle Snapshots:

- Week 1: March 9, 2025
- Week 2: March 16, 2025
- Week 3: March 23, 2025
- Week 4: March 30, 2025
- Week 5: April 6, 2025
- Week 6: April 13, 2025

Week 7: April 20, 2025

5.2. Grand Raffle Snapshot: April 27, 2025, at 11:59 PM.

6. Tokens Eligible for the Promo

- USDC on Ethereum ● USDC on Solana USDC on Base

7. Prize Distribution

- All prizes will be distributed in USDC and transferred to the winners' GCrypto wallets.

- Weekly prizes will be credited within 7 working days after the official announcement of the winners.
- The grand prize will be credited within 7 working days after the official grand prize announcement.

8. Additional Terms

8.1. Promo Changes:

GCrypto reserves the right to modify, suspend, or terminate the promotion.

This promotion is not an investment scheme, financial product, or securities offering. Participating in the raffle does not guarantee any financial return. The value of USDC and other cryptocurrencies may fluctuate.

Participants should not consider their USDC holdings for this promotion as an investment opportunity or securities offering.

8.2. Fraud Prevention: Any attempt to defraud or abuse the promo will result in disqualification and will lead to account suspension.

8.3. Announcement of Winners:

Participant acknowledges and consents that by participating in this promo, Participant's name will be published if he/she is declared a winner.

9. For inquiries or concerns, please visit please visit GCash Help Center: (Use this hyperlink: <https://help.gcash.com/hc/en-us/p/contact-us>).

Cryptocurrency transactions are subject to market risks. This promotion is not an endorsement of USDC or any digital asset. Crypto assets are not insured by the Philippine Deposit Insurance Corporation (PDIC).

By participating in this promotion, participants agree to release, indemnify, and hold harmless GCrypto, its parent company, affiliates, officers, employees, and agents from any claims, damages, losses, or liabilities arising from:

- a) Incorrect or inaccurate participant information;
- b) Technical failures, system malfunctions, or third-party platform issues affecting USDC transactions;
- c) Errors, delays, or unforeseen issues in raffle administration, winner selection, or prize distribution beyond GCrypto's control;
- d) USDC price fluctuations and market volatility;

- e) Unauthorized access, fraud, hacking, phishing, or security breaches beyond GCrypto's control;
- f) Regulatory restrictions, legal changes, or external factors affecting the promotion and prize availability; and
- g) Other circumstances beyond the control of GCrypto.

GCrypto makes no warranties on the stability, liquidity, or future value of USDC. Participants acknowledge all risks associated with virtual assets, including potential loss of value. GCrypto shall not be liable for any claims arising from market conditions, regulatory actions, or unforeseen events beyond its control.

Source: https://help.gcash.com/hc/en-us/article_attachments/44050317588121

The ATM did not release any money after withdrawing using my GCash Card {#the-atm-did-not-release-any-money-after-withdrawing-using-my-gcash-card}

Path: articles/30287261434009-The-ATM-did-not-release-any-money-after-withdrawing-using-my-GCash-Card

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- [I can't order a GCash Card. What do I do?](#)
- [My GCash Card has not been delivered yet after 10 days. What do I do?](#)
- [I paid using my GCash Card but it's not reflecting yet. What should I do?](#)
- [I can't pay using my GCash VISA/Mastercard Card. What do I do?](#)
- [My GCash Card is not being accepted by a merchant for payment. What do I do?](#)
- [I want a refund for a purchase I made using my GCash Card](#)
- [I can't withdraw using my GCash Card. What do I do?](#)
- [My GCash Card got stuck in the ATM. What do I do?](#)
- [The ATM did not release any money after withdrawing using my GCash Card](#)
- [I can't link my GCash Card to my GCash account. What do I do?](#)

[See more](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

If you tried to withdraw money with your GCash Card but the ATM didn't release the cash, the ATM might have been **out of cash or encountered an error** during the transaction.

In this case, your money will be refunded to your GCash wallet within **1-2 working days**. GCash will work with our partner banks to fix these issues and process the refund.

If the bank confirms that the **withdrawal was successful**, an investigation will be conducted, which may take up to 10 banking days.

If the bank confirms that the **withdrawal was not successful**, the refund should appear in your GCash wallet within **2 working days**.

If you still haven't received your refund after 2 working days, [click here to ask for help](#). A customer service representative will contact you in **24 hours**.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [My GCash Card got stuck in the ATM. What do I do?](#)
- [How do I withdraw cash using my GCash VISA/Mastercard Card?](#)
- [I can't withdraw using my GCash Card. What do I do?](#)
- [GCash Card Fast FAQs](#)

[Previous](#)

[Next](#)

30287261434009

Source: <https://help.gcash.com/hc/en-us/articles/30287261434009-The-ATM-did-not-release-any-money-after-withdrawing-using-my-GCash-Card>

The E PIN I bought from GCash was invalid What do I do {#the-e-pin-i-bought-from-gcash-was-invalid-what-do-i-do}

Path: articles/30281453006745-The-E-PIN-I-bought-from-GCash-was-invalid-What-do-I-do

ADVISORY:

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Articles in this section

- [I can't buy load using GCash. What do I do?](#)

- [I didn't receive my telco or non-telco load. What do I do?](#)
- [I bought load on GCash but entered the wrong number or details. What do I do?](#)
- [I received the wrong or incomplete load credit. What do I do?](#)
- [I was charged multiple times when I bought load on GCash. What do I do?](#)
- [The E-PIN I bought from GCash was invalid. What do I do?](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

If the E-PIN you purchased via your GCash app is invalid or is not working, **go to your GCash Transaction History** and select your top-up transaction.

Tap **Need Help? > I didn't receive the load I bought** to file a ticket.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [I didn't receive my telco or non-telco load. What do I do?](#)
- [I bought load on GCash but entered the wrong number or details. What do I do?](#)
- [I was charged multiple times when I bought load on GCash. What do I do?](#)

[Previous](#)

I was charged multiple times when I bought load on GCash. What do I do?

[Next](#)

- [I can't buy load using GCash. What do I do?](#)
- [I didn't receive my telco or non-telco load. What do I do?](#)
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- [I received the wrong or incomplete load credit. What do I do?](#)
- [I was charged multiple times when I bought load on GCash. What do I do?](#)
- [The E-PIN I bought from GCash was invalid. What do I do?](#)

30281453006745

Source: <https://help.gcash.com/hc/en-us/articles/30281453006745-The-E-PIN-I-bought-from-GCash-was-invalid-What-do-I-do>

The GCash SSO Single Sign On is not working What do I do {#the-gcash-sso-single-sign-on-is-not-working-what-do-i-do}

Path: [articles/29370042746137-The-GCash-SSO-Single-Sign-On-is-not-working-What-do-I-do](#)

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Articles in this section

- [I want to update my address or work information in GCash](#)
- [I want to update my GCash email address](#)
- [I want to update my name or birthdate in my GCash account](#)
- [I want to change my mobile number linked to my GCash account](#)
- [My GCash account is on hold. How can I access my account?](#)
- [I was Fully Verified, why was my GCash account downgraded to a basic account?](#)
- [GScore](#)
- [How do I transfer money and services from my old GCash account to my new one?](#)
- [How do I claim my money from a suspended GCash Basic account?](#)
- [Why was my GCash account deactivated?](#)

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Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

If you cannot use the GCash for Single Sign-On (SSO), please make sure:

- You have a [Fully Verified](#) GCash account.
- Your GCash account uses a Philippine-based SIM

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How to troubleshoot GCash app issues](#)
- [How to set up GCash Biometrics Login](#)
- [I'm having problems with my Account Recovery in GCash](#)
- [I can't log in to my GCash account. What do I do?](#)

[Previous](#)

Can I create a GCash account if I did not register my SIM Card?

[Next](#)

How do I delete or close my GCash account?

- [I want to update my address or work information in GCash](#)
- [I want to update my GCash email address](#)
- [I want to update my name or birthdate in my GCash account](#)

- [I want to change my mobile number linked to my GCash account](#)
- [My GCash account is on hold. How can I access my account?](#)
- [I was Fully Verified, why was my GCash account downgraded to a basic account?](#)
- [GScore](#)
- [How do I transfer money and services from my old GCash account to my new one?](#)
- [How do I claim my money from a suspended GCash Basic account?](#)
- [Why was my GCash account deactivated?](#)
- [Privacy Choices Dashboard](#)
- [SIM Card Registration Frequently Asked Questions](#)
- [Can I create a GCash account if I did not register my SIM Card?](#)
- [The GCash SSO \(Single Sign-On\) is not working. What do I do?](#)
- [How do I delete or close my GCash account?](#)

29370042746137

Source: <https://help.gcash.com/hc/en-us/articles/29370042746137-The-GCash-SSO-Single-Sign-On-is-not-working-What-do-I-do>

The GCash app keeps crashing or shows a white screen when I login {#the-gcash-app-keeps-crashing-or-shows-a-white-screen-when-i-login}

Path: articles/38913561930777-The-GCash-app-keeps-crashing-or-shows-a-white-screen-when-I-login

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Articles in this section

- [Parang na-scam ako sa GCash. Ano ang dapat gawin?](#)
- [Bakit na-hold ang GCash account ko?](#)
- [I forgot my GCash MPIN](#)
- [I want to change my GCash MPIN](#)
- [Paano mag troubleshoot ng GCash App issues](#)
- [How to troubleshoot GCash app issues](#)
- [I think I was scammed. What do I do?](#)
- [I noticed unauthorized transactions in my GCash account. What do I do?](#)
- [The GCash app keeps crashing or shows a white screen when I login](#)
- [I want to transact offline with GCash. What do I do?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

If you're an iPhone user, you may see this if your iOS version is iOS 13 and below. To log in to GCash, make sure your operating system is updated to at least iOS 14 and newer. Learn more about this advisory [here](#).

If your iOS version is updated, or if you're an Android user and you're seeing this error, please try to [troubleshoot the GCash app](#).

If your GCash app keeps crashing, [please click here to ask for help](#). A customer service representative will contact you within **24 hours**.

Need more Help?

For other inquiries or concerns, check out the following articles.

👉 [I can't log in to my GCash account. What do I do?](#)

👉 [I can't log in to GCash because my device was detected as not secure](#)

👉 [How to troubleshoot GCash app issues](#)

[Previous](#)

I noticed unauthorized transactions in my GCash account. What do I do?

[Next](#)

I want to transact offline with GCash. What do I do?

- [Parang na-scam ako sa GCash. Ano ang dapat gawin?](#)
- [Bakit na-hold ang GCash account ko?](#)
- [I forgot my GCash MPIN](#)
- [I want to change my GCash MPIN](#)
- [Paano mag troubleshoot ng GCash App issues](#)
- [How to troubleshoot GCash app issues](#)
- [I think I was scammed. What do I do?](#)
- [I noticed unauthorized transactions in my GCash account. What do I do?](#)
- [The GCash app keeps crashing or shows a white screen when I login](#)
- [I want to transact offline with GCash. What do I do?](#)
- [How to set up GCash Biometrics Login](#)
- [How to set up GCash account security questions](#)
- [My front camera is broken. How can I use GCash?](#)
- [The selfie scan in GCash is not working. What do I do?](#)
- [Someone is trying to register a new phone on my account. What do I do?](#)
- [Ano ang GCash DoubleSafe?](#)
- [What is GCash DoubleSafe?](#)
- [Device Security](#)

38913561930777

Source: <https://help.gcash.com/hc/en-us/articles/38913561930777-The-GCash-app-keeps-crashing-or-shows-a-white-screen-when-I-login>

The page you were looking for doesn't exist {#the-page-you-were-looking-for-doesn't-exist}

Path: articles/%20%20https:

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Path: [articles/40229261757849](#)

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The selfie scan in GCash is not working What do I do {#the-selfie-scan-in-gcash-is-not-working-what-do-i-do}

Path: [articles/38911220491161-The-selfie-scan-in-GCash-is-not-working-What-do-I-do](#)

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Articles in this section

- [Parang na-scam ako sa GCash. Ano ang dapat gawin?](#)
- [Bakit na-hold ang GCash account ko?](#)
- [I forgot my GCash MPIN](#)
- [I want to change my GCash MPIN](#)
- [Paano mag troubleshoot ng GCash App issues](#)
- [How to troubleshoot GCash app issues](#)
- [I think I was scammed. What do I do?](#)
- [I noticed unauthorized transactions in my GCash account. What do I do?](#)
- [The GCash app keeps crashing or shows a white screen when I login](#)
- [I want to transact offline with GCash. What do I do?](#)

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Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

If your selfie scan isn't working, it could be because of lighting, your face not showing clearly, or not following the in-app instructions. Here are some tips to help make it work.

| Do's | Don'ts | --- | --- | **Use good lighting:** Take your selfie in a well-lit area. **| Avoid poor lighting:** Don't take selfies in the dark. **| Choose a simple background:** Make sure there are no people or distractions behind you. **| Don't have distractions:** Keep your background clear. **| Keep your face clear:** Make sure your face is fully visible **| Don't cover your face:** Remove obstructions such as glasses and face mask. **| Follow instructions:** Pay attention to prompts like blinking or making faces, and hold them as directed. **| Don't ignore instructions | Update your app:** Make sure your GCash app is the latest version. **| Don't use an outdated app | Wait before retrying:** If you have five failed attempts, wait 24 hours before trying again **| Don't try too often:** After **5 failed attempts**, try again after 24 hours. |

Need more Help?

For other inquiries or concerns, check out the following articles:

- [GCash DoubleSafe](#)
- [My front camera is broken. How can I use GCash?](#)
- [How to troubleshoot GCash app issues](#)
- [My GCash account verification failed. What should I do?](#)
- [I can't log in to my GCash account. What do I do?](#)

[Previous](#)

My front camera is broken. How can I use GCash?

[Next](#)

Someone is trying to register a new phone on my account. What do I do?

- [Parang na-scam ako sa GCash. Ano ang dapat gawin?](#)
- [Bakit na-hold ang GCash account ko?](#)
- [I forgot my GCash MPIN](#)
- [I want to change my GCash MPIN](#)
- [Paano mag troubleshoot ng GCash App issues](#)
- [How to troubleshoot GCash app issues](#)
- [I think I was scammed. What do I do?](#)
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- [The GCash app keeps crashing or shows a white screen when I login](#)
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- [Someone is trying to register a new phone on my account. What do I do?](#)
- [Ano ang GCash DoubleSafe?](#)

- [What is GCash DoubleSafe?](#)
- [Device Security](#)

38911220491161

Source: <https://help.gcash.com/hc/en-us/articles/38911220491161-The-selfie-scan-in-GCash-is-not-working-What-do-I-do>

There is another GCash account using my number What do I do {#there-is-another-gcash-account-using-my-number-what-do-i-do}

Path: [articles/30445589228057-There-is-another-GCash-account-using-my-number-What-do-I-do](#)

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Articles in this section

- [How do I create a new GCash account?](#)
- [Create a GCash Jr account](#)
- [I can't create or register for a GCash account. What do I do?](#)
- [I'm trying to create a GCash account but it's asking for an MPIN. What should I do?](#)
- [Is there a minimum maintaining balance required to use GCash?](#)
- [There is another GCash account using my number. What do I do?](#)
- [Why do I need to provide a selfie for my GCash account?](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

If you're trying to create a GCash account but it says your number is already in use, it means the SIM card has been used before, and someone else had a GCash account with that number.

To continue creating your GCash account, [click here to ask for help](#), and include these details:

- Telco network
- SIM purchase date
- Prepaid or postpaid status:

Prepaid subscriber: Attach a screenshot of your phone's settings showing your number or a photo of the SIM bed.

Postpaid subscriber: Attach a statement of account from your service provider.

Once submitted, a customer service representative will contact you in **24 hours**.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [I want to update my mobile number registered to my GCash Account](#)
- [An unknown phone number is linked to my GCash account. What do I do?](#)
- [SIM Card Registration Frequently Asked Questions](#)
- [I can't create or register for a GCash account. What do I do?](#)

[Previous](#)

Is there a minimum maintaining balance required to use GCash?

[Next](#)

Why do I need to provide a selfie for my GCash account?

- [How do I create a new GCash account?](#)
- [Create a GCash Jr account](#)
- [I can't create or register for a GCash account. What do I do?](#)
- [I'm trying to create a GCash account but it's asking for an MPIN. What should I do?](#)
- [Is there a minimum maintaining balance required to use GCash?](#)
- [There is another GCash account using my number. What do I do?](#)
- [Why do I need to provide a selfie for my GCash account?](#)

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This help.gcash.com page can't be found {#this-helpgcashcom-page-can't-be-found}

This help.gcash.com page can't be found

No webpage was found for the web address: https://help.gcash.com/hc/en-us/article_attachments/44144526962457

HTTP ERROR 404

Reload

No webpage was found for the web address: https://help.gcash.com/hc/en-us/article_attachments/44144526962457

Source: https://help.gcash.com/hc/en-us/article_attachments/44144526962457

Top Up or Withdraw with GCrypto {#top-up-or-withdraw-with-gcrypto}

Path: sections/31268521864217-Top-Up-or-Withdraw-with-GCrypto

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[How can I withdraw from my GCrypto Trading Wallet?](#)

[How much are the transaction limits for the GCrypto Trading Wallet?](#)

[What is the GCrypto Trading Wallet?](#)

[How can I top up my GCrypto Trading Wallet?](#)

Source: <https://help.gcash.com/hc/en-us/sections/31268521864217-Top-Up-or-Withdraw-with-GCrypto>

Top up or Withdraw with GStocks PH {#top-up-or-withdraw-with-gstocks-ph}

Path: sections/12859311600921-Top-up-or-Withdraw-with-GStocks-PH

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[How can I top up my GStocks PH account?](#)

[How can I withdraw from my GStocks PH Wallet account?](#)

Source: <https://help.gcash.com/hc/en-us/sections/12859311600921-Top-up-or-Withdraw-with-GStocks-PH>

Top up vouchers para sa Grab Angkas riders {#top-up-vouchers-para-sa-grab-angkas-riders}

Path: articles/23366075172633-Top-up-vouchers-para-sa-Grab-Angkas-riders

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Articles in this section

- [Top up vouchers para sa Grab/Angkas riders](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

Bumili ng vouchers para i-top up ang inyong Grab o Angkas wallet. Ang service na ito ay para lang sa official drivers ng Grab at Angkas.

Paano mag top up gamit ang GCash

1. Pindutin ang **Bills** sa GCash homepage
2. Sa search bar, hanapin ang **Grab Driver Voucher** or **Angkas Biker Voucher**
3. I-confirm na ikaw ay isang Grab o Angkas driver at ilagay ang top up amount at mobile number
4. Siguraduhing tama ang mga detalyeng inilagay at pindutin ang **Confirm**

Makukuha mo ang top up voucher code via SMS sa mobile number na nilagay mo.

Need more help?

Pumili ng isa sa sumusunod ayon sa isyu na nararanasan mo para humingi ng tulong sa amin:

- [Unable to buy vouchers \(Di makabili ng voucher\)](#)
- [Cannot redeem the voucher code that was sent \(Di ma-redeem ang voucher code\)](#)
- [Haven't received the voucher code \(Di pa nakuha ang voucher code\)](#)
- [Transacted a wrong top-up. \(i.e Grab instead of Angkas wallet or vice versa\) \(Maling top up\)](#)

[Previous](#)

[Next](#)

- [Top up vouchers para sa Grab/Angkas riders](#)

23366075172633

Source: <https://help.gcash.com/hc/en-us/articles/23366075172633-Top-up-vouchers-para-sa-Grab-Angkas-riders>

Transfer money from GCash to a bank e wallet {#transfer-money-from-gcash-to-a-bank-e-wallet}

Path: sections/360004657814-Transfer-money-from-GCash-to-a-bank-e-wallet

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[How do I transfer money to a bank/e-wallet from my GCash account?](#)

[How do I save my bank accounts for Bank Transfers using GCash?](#)

[How can I schedule a bank transfer in GCash?](#)

Source: <https://help.gcash.com/hc/en-us/sections/360004657814-Transfer-money-from-GCash-to-a-bank-e-wallet>

Travel {#travel}

Path: sections/19291312185369-Travel

ADVISORY:

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[Oona Smart Flight Delay](#)

[Malayan Insurance Travel Master with COVID-19](#)

[Standard Insurance Travel Protect International](#)

[Standard Insurance Travel Protect Saver Plus](#)

Source: <https://help.gcash.com/hc/en-us/sections/19291312185369-Travel>

Use your GCash Card {#use-your-gcash-card}

Path: sections/30285825416473-Use-your-GCash-Card

ADVISORY:

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[How can I pay using my GCash Card?](#)

[How much are the fees and transaction limits for my GCash Card?](#)

Source: <https://help.gcash.com/hc/en-us/sections/30285825416473-Use-your-GCash-Card>

Vehicle {#vehicle}

Path: sections/19291320941593-Vehicle

ADVISORY:

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[BPI MS Compulsory Third Party Liability Insurance](#)

[FPG Insurance Compulsory Third Party Liability \(CTPL\)](#)

[Standard Insurance Car Protect](#)

[Standard Insurance Compulsory Third Party Liability \(CTPL\)](#)

Source: <https://help.gcash.com/hc/en-us/sections/19291320941593-Vehicle>

Verify Your Account {#verify-your-account}

Path: sections/360004657894-Verify-Your-Account

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[What are the steps to get a Fully Verified GCash account?](#)

[Accepted IDs for GCash Verification](#)

[I don't have accepted IDs for GCash verification. What do I do?](#)

[I'm having issues with using my ePhil ID \(Paper type\) or Digital National ID to verify my GCash account](#)

[Ano ang mga steps para makakuha ng Fully Verified na GCash Account?](#)

[How can I submit additional documents for my GCash Jr. verification?](#)

[Hindi pa verified ang GCash account ko pagkatapos ng 3 araw. Ano ang gagawin ko?](#)

[My GCash account is still not verified after 3 days. What do I do?](#)

[My GCash account verification failed. What should I do?](#)

[Why did I receive a notification to update my GCash account information?](#)

[What happens if I don't fully verify my GCash account?](#)

[Can I get fully verified on GCash offline?](#)

Source: <https://help.gcash.com/hc/en-us/sections/360004657894-Verify-Your-Account>

View and use vouchers via Voucher Pocket {#view-and-use-vouchers-via-voucher-pocket}

Path: [articles/360017722793-View-and-use-vouchers-via-Voucher-Pocket](#)

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Articles in this section

- [GCash Cards Dota 2 Experience 2025 Raffle](#)
- [Fuse Summer Promo 2025](#)
- [Sulong Kaagapay UNAHCO Cashback Promo](#)
- [GCrypto Rebate Promo](#)
- [CIMB PH – Earn More Promo](#)
- [Move It Summer Promo 2025](#)
- [GCash Summer 2025 Promo](#)
- [Lucky Pay Bills Promo](#)
- [HODL and Win USDC Promo](#)
- [Load Voucher Promo for Verification](#)

[See more](#)

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- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

Learn how to view your active, used, and expired vouchers and use your QR voucher below!

View claimed vouchers

On your GCash app, tap Profile > Voucher Pocket to find your claimed QR Vouchers.

Use QR vouchers

Need more help?

- If your voucher isn't working, make sure that it's **not expired**. If the voucher is not expired and still not working, [click here to ask for help with your voucher](#)
- If you fulfilled all the requirements of a promo but didn't receive the reward or incentive, [click here to report this issue](#)

[Previous](#)

Where can I check GCash Promos?

[Next](#)

I don't want to receive SMS of GCash offers and promos

- [GCash Cards Dota 2 Experience 2025 Raffle](#)
- [Fuse Summer Promo 2025](#)
- [Sulong Kaagapay UNAHCO Cashback Promo](#)
- [GCrypto Rebate Promo](#)
- [CIMB PH – Earn More Promo](#)
- [Move It Summer Promo 2025](#)
- [GCash Summer 2025 Promo](#)
- [Lucky Pay Bills Promo](#)
- [HODL and Win USDC Promo](#)
- [Load Voucher Promo for Verification](#)
- [Where can I check GCash Promos?](#)
- [View and use vouchers via Voucher Pocket](#)
- [I don't want to receive SMS of GCash offers and promos](#)

360017722793

Source: <https://help.gcash.com/hc/en-us/articles/360017722793-View-and-use-vouchers-via-Voucher-Pocket>

Wallet Transactions {#wallet-transactions}

Path: sections/360004695953-Wallet-Transactions

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[What are my GCash Wallet and Transaction Limits?](#)

[How do I increase my GCash wallet and transaction limits?](#)

[My GCash wallet and transaction limits did not increase even after following the steps. What do I do?](#)

[How do I view and download my GCash transaction history?](#)

[Can I create multiple GCash accounts with different numbers?](#)

Source: <https://help.gcash.com/hc/en-us/sections/360004695953-Wallet-Transactions>

Watch Pay {#watch-pay}

Path: sections/39679519116953-Watch-Pay

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[GCash Watch Pay](#)

[I was charged more than once when I used GCash Watch Pay. What do I do?](#)

[I can't pay using GCash Watch Pay. What should I do?](#)

[I used GCash Watch Pay but the merchant didn't receive the payment and/or SMS confirmation. What should I do?](#)

Source: <https://help.gcash.com/hc/en-us/sections/39679519116953-Watch-Pay>

What are my GCash Wallet and Transaction Limits {#what-are-my-gcash-wallet-and-transaction-limits}

Path: articles/360021112894-What-are-my-GCash-Wallet-and-Transaction-Limits

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Articles in this section

- [What are my GCash Wallet and Transaction Limits?](#)
- [How do I increase my GCash wallet and transaction limits?](#)
- [My GCash wallet and transaction limits did not increase even after following the steps. What do I do?](#)
- [How do I view and download my GCash transaction history?](#)
- [Can I create multiple GCash accounts with different numbers?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

The wallet and transaction limits of your GCash account depend on your GCash Profile. Your transaction limits reset **every 1st day of the month**. Find out more about your GCash Wallet and Transaction Limits below.

Different Limits for your GCash Account

- **Wallet limit** - Maximum amount of funds that you can keep in your GCash
- **Incoming Transaction Limit** - Maximum amount that you can receive in your GCash Wallet (ex: Cash In, Receive Money)
- **Outgoing Transaction Limit** - Maximum amount that you can send to another GCash Wallet, bank, or withdrawal (ex: Send Money, Bank Transfer, Cash Out)
- **Express Send Transaction Count Limit** - A monthly limit on the number of send & receive transactions for Express Send
- **GCash Card Limits** - Maximum amount per transaction or per withdrawal via ATM
- **GSave Transaction Limits** - Maximum amount that you can deposit or withdraw from your GSave account

Specific Limits per GCash Profile

|| Basic | GCash Jr | Fully Verified | GCash Plus | GCash Platinum || --- | --- | --- | --- | --- |
 --- || Profile Overview | For new or non-verified GCash users | For users aged **7-17 years old** | For Fully Verified GCash users | For Fully Verified GCash users with a linked bank account or investment | For eligible Globe Platinum Subscribers. Please contact Globe directly for questions. || **Wallet Limit**(Maximum amount that can be kept in a GCash Wallet) || At any given time | PHP 10,000 | PHP 50,000 | PHP 100,000 | PHP 500,000 | PHP 1,000,000 || **Incoming Transaction Limit**(Maximum amount that can be received in a GCash Wallet) || Monthly | PHP 5,000 | PHP 10,000 | PHP 100,000 | PHP 500,000 |

PHP 1,000,000 || **Outgoing Transaction Limit**(Maximum amount that can be spent and sent in a GCash Wallet) || Daily | None | PHP 10,000 | PHP 100,000 | PHP 100,000 | PHP 500,000 || Monthly | PHP 5,000 | PHP 10,000 | None | None | PHP 1,000,000 |

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How do I increase my GCash wallet and transaction limits?](#)
- [How do I view and download my GCash transaction history?](#)
- [GSave Deposit and Withdrawal Transaction Limits](#)
- [GCash Card Withdrawal and Transaction Limits](#)

[Previous](#)

[Next](#)

How do I increase my GCash wallet and transaction limits?

- [What are my GCash Wallet and Transaction Limits?](#)
- [How do I increase my GCash wallet and transaction limits?](#)
- [My GCash wallet and transaction limits did not increase even after following the steps. What do I do?](#)
- [How do I view and download my GCash transaction history?](#)
- [Can I create multiple GCash accounts with different numbers?](#)

360021112894

Source: <https://help.gcash.com/hc/en-us/articles/360021112894-What-are-my-GCash-Wallet-and-Transaction-Limits>

What are the GCash Borrow Load fees I need to know about {#what-are-the-gcash-borrow-load-fees-i-need-to-know-about}

Path: articles/40476455413017-What-are-the-GCash-Borrow-Load-fees-I-need-to-know-about

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Articles in this section

- [What are the GCash Borrow Load fees I need to know about?](#)
- [I have a concern with GCash Borrow Load. What do I do?](#)
- [How can I repay my GCash Borrow Load?](#)
- [What are the GCash Borrow Load promos available?](#)

- [Can I borrow load on GCash?](#)
- [I canceled my Borrow Load transaction but it still pushed through. What do I do?](#)
- [GCash Borrow Load](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

For GCash Borrow Load, there is a **one-time processing fee** for every time you borrow and **late payment penalty fees** if you pay after your due date. Check the processing fee and sample computation for late payment penalty fees below:

Processing Fee: A processing fee of **PHP 19.00 is charged on top of your convenience fee** (for SMART & TNT promos) for every Borrow Load transaction.

Late Payment Penalty: A late payment penalty equivalent to **2.5% of your outstanding balance** will be charged at **three intervals** if you miss your repayment due date:

- 1 day after the due date
- 31 days after the due date
- 61 days after the due date

Sample Late Payment Penalty Computation

For a borrowed load with a principal amount of PHP 100.00

- **Initial Borrowed Amount:** PHP 100.00
- **Processing Fee:** PHP 19.00
- **Total Amount Due on Due Date:** PHP 119.00

If you fail to pay on your due date, your late payment fees will be as follows:

1 Day Late:

- Penalty: 2.5% of PHP 100.00 = PHP 2.50
- Total Amount Due: PHP 119.00 + PHP 2.50 = PHP 121.50

31 Days Late:

- Additional Penalty: 2.5% of PHP 100.00 = PHP 2.50
- Total Amount Due: PHP 121.50 + PHP 2.50 = PHP 124.00

61 Days Late:

- Additional Penalty: 2.5% of PHP 100.00 = PHP 2.50
- Total Amount Due: PHP 124.00 + PHP 2.50 = PHP 126.50

Following the sample computation above, if you make your payment **61 days after your due date**, the total amount due would be **PHP 126.50** (for a borrowed load of P100.00).

To avoid any late payment penalty fee, please ensure timely repayments. If you have any concerns, you may [click here to ask for help](#) and a customer service representative will contact you in **1-2 working days**.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [What are the GCash Borrow Load promos available?](#)
- [How can I repay my GCash Borrow Load?](#)
- [I have a concern with GCash Borrow Load. What do I do?](#)

[Previous](#)

[Next](#)

I have a concern with GCash Borrow Load. What do I do?

- [What are the GCash Borrow Load fees I need to know about?](#)
- [I have a concern with GCash Borrow Load. What do I do?](#)
- [How can I repay my GCash Borrow Load?](#)
- [What are the GCash Borrow Load promos available?](#)
- [Can I borrow load on GCash?](#)
- [I canceled my Borrow Load transaction but it still pushed through. What do I do?](#)
- [GCash Borrow Load](#)

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What are the GCash Borrow Load promos available {#what-are-the-gcash-borrow-load-promos-available}

Path: articles/40475956597017-What-are-the-GCash-Borrow-Load-promos-available

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Articles in this section

- [What are the GCash Borrow Load fees I need to know about?](#)
- [I have a concern with GCash Borrow Load. What do I do?](#)
- [How can I repay my GCash Borrow Load?](#)
- [What are the GCash Borrow Load promos available?](#)
- [Can I borrow load on GCash?](#)
- [I canceled my Borrow Load transaction but it still pushed through. What do I do?](#)

- [GCash Borrow Load](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

The GCash Borrow Load promos available are as follows:

Globe

||||| --- | --- | --- | --- || **Product** | **Inclusions** | **Validity** | **Repayment Date** ||
 GOEXTRA99 | 8GB data for all sites + Unli texts and calls to all networks | 7 Days | 14 days after promo availment || GO+99 | Now with 5G and NEW discount vouchers! 8GB of 5G for all sites **or** 8GB for your choice of apps | 7 Days | 14 days after promo availment || Get this + 8GB for all sites, unli texts to all networks, and NEW discount vouchers |

SMART

||||| --- | --- | --- | --- || **Product** | **Inclusions** | **Validity** | **Repayment Date** || NEW
 POWER ALL 99 | 8GB shareable data for all sites & apps + Unli TikTok every day + Unli Allnet texts for 7 days | 7 Days | 14 days after promo availment || ALL DATA 99 | 6GB shareable data for all sites | 7 Days | 14 days after promo availment |

To check the full list of available promos, open the Load icon on the GCash app and tap **Borrow**.

Note:

A PHP 10 processing fee will be charged on top of your [load convenience fees](#) every time you borrow load.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I repay my GCash Borrow Load?](#)
- [I have a concern with GCash Borrow Load. What do I do?](#)
- [What are the GCash Borrow Load fees I need to know about?](#)

[Previous](#)

How can I repay my GCash Borrow Load?

[Next](#)

Can I borrow load on GCash?

- [What are the GCash Borrow Load fees I need to know about?](#)

- [I have a concern with GCash Borrow Load. What do I do?](#)
- [How can I repay my GCash Borrow Load?](#)
- [What are the GCash Borrow Load promos available?](#)
- [Can I borrow load on GCash?](#)
- [I canceled my Borrow Load transaction but it still pushed through. What do I do?](#)
- [GCash Borrow Load](#)

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What are the GCash Cash In fees I need to know about {#what-are-the-gcash-cash-in-fees-i-need-to-know-about}

Path: articles/360017595774-What-are-the-GCash-Cash-In-fees-I-need-to-know-about

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Articles in this section

- [Why does my bank account unlink from GCash even though I already linked it before?](#)
- [I cashed in using international remittance but I didn't receive the money. What do I do?](#)
- [What are the GCash Cash In fees I need to know about?](#)
- [I cashed in to the wrong GCash account. What can I do?](#)
- [I transferred money or cashed in from a bank or e-wallet but I didn't receive the money. What do I do?](#)
- [I cannot link my bank to GCash. What do I do?](#)
- [I can't cash in to my GCash wallet. What do I do?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

Adding money to your GCash wallet is called "cashing in." Each cash-in method may have its own fee. Here's a quick guide to help you understand these fees:

Cash In via Linked Bank/Digital Wallet Account

A convenience fee will be charged for every cash in from linked accounts. The fees are as follows:

| **BANK** | **FEES** | **EFFECTIVITY DATE** | | --- | --- | --- | | BPI | PHP 5 | October 2, 2023
 | | UnionBank | PHP 5 | May 27, 2024 | | PayPal | 1% of the Cash In amount | March 4, 2024 | | Payoneer | 1% of the Cash In amount | October 30, 2024 |

Cash In via Online Banking

Bank via InstaPay

GCash is partnered with over 40 banks. You can add funds through your bank's website or app using InstaPay. Handling fees may apply.

PayPal

You can cash in directly from your PayPal account. [Click here](#) to know how.

Cash In via Over-The-Counter

FREE for up to PHP 8,000 per month

2% fee for any exceeding amount per month

Note: Your FREE Cash In limit via over-the-counter outlets resets on the first day of the month.

Check out the sample computation below for over-the-counter cash in transactions:

| | | | | --- | --- | --- | | **May 1**

You cashed in Php 7,000 over-the-counter as your first cash-in for May.

As you are below the limit this is **FREE** and you will receive Php 7,000 in your GCash

wallet. | The month of May Cash In | 0 | | New Cash In Transaction | 7,000 | | Monthly

Free Limit | 8,000 | | Is Transaction Above Limit? | No | | Amount Above Limit | 0.00 | |

Service Fee (2%) | 0.00 | | Amount Credited | 7,000 | | | | **May 5**

You cashed in Php 1,100.

Since you have already cashed in Php 7,000 before, the additional Php 1,100 would mean you've reached the Php 8,000 limit.

Only the amount above the limit, Php 100, is subject to the 2% service fee, so the

computation would be: $100 \times 0.02 = \text{Php } 2$ service fee. | May Cash In | 7,000 | | New Cash

In Transaction | 1,100 | | Monthly Free Limit | 8,000 | | Is Transaction Above Limit? | Yes |

| Amount Above Limit | 100 | | Service Fee (2%) | 2 | | Total Amount Credited | 1,098 | | |

| | **June 1**

You cashed in Php 5,000. Since the P8,000 cash-in limit refreshes monthly, you will

receive your total cash-in amount, of Php 5,000. | June Cash In | 0 | | New Cash In

Transaction | 5,000 | | Monthly Free Limit | 8,000 | | Is Transaction Above Limit? | No |

Amount Above Limit | 0.00 | | Service Fee (2%) | 0.00 | | Total Amount Credited | 5,000 |

Cash In via Remittance

Cashing in via remittance is **FREE**. [Click here](#) to know how you can send/receive remittance with GCash.

If you have other concerns with your Cash In transactions, [click here to ask for help](#). A customer service representative will contact you within **1-2 business days**.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I send remittance to a GCash wallet?](#)
- [I didn't receive my cash in/remittance in my GCash wallet. What do I do?](#)
- [I cannot link my bank to GCash. What do I do?](#)
- [How do I cash in to GCash from my online banking app or website?](#)
- [Where can I cash in over-the-counter to my GCash account?](#)

Related to

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[Previous](#)

I cashed in using international remittance but I didn't receive the money. What do I do?

[Next](#)

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- [Why does my bank account unlink from GCash even though I already linked it before?](#)
- [I cashed in using international remittance but I didn't receive the money. What do I do?](#)
- [What are the GCash Cash In fees I need to know about?](#)
- [I cashed in to the wrong GCash account. What can I do?](#)
- [I transferred money or cashed in from a bank or e-wallet but I didn't receive the money. What do I do?](#)
- [I cannot link my bank to GCash. What do I do?](#)
- [I can't cash in to my GCash wallet. What do I do?](#)

360017595774

Source: <https://help.gcash.com/hc/en-us/articles/360017595774-What-are-the-GCash-Cash-In-fees-I-need-to-know-about>

What are the GCrypto Networks and Fees I need to know about {#what-are-the-gcrypto-networks-and-fees-i-need-to-know-about}

Path: articles/22747167650201-What-are-the-GCrypto-Networks-and-Fees-I-need-to-know-about

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Articles in this section

- [Can I open a GCrypto account?](#)
- [What coins can I trade in GCrypto?](#)
- [What are the GCrypto Networks and Fees I need to know about?](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

GCash only charges convenience fees for sending crypto. Refer to the table below for more details:

| TYPE OF TRANSACTION | FEES INCURRED | | --- | --- | | Top Up or Withdraw | None | | Send Crypto | Withdrawal fees associated with Send Crypto differ per coin. This includes network fees that the Sender pays. | | Receive Crypto | None; The sender shoulders all network fees |

You can also check the table below for the supported networks and corresponding network fees for each coin:

| Cryptocurrency | Send Crypto Fees | Network | | --- | --- | --- | | USDC (USDC) | 9.9 USDC | Ethereum (ERC20) | Bitcoin (BTC) | 0.001 BTC | SegWit or Native Segwit | | Ethereum (ETH) | 0.005 ETH | Ethereum (ERC20) | Tether (USDT) | 9.9 USDT | Ethereum (ERC20) | Bitcoin Cash (BCH) | 0.0019 BCH | BCH | | Litecoin (LTC) | 0.003 LTC | LTC | | Uniswap (UNI) | 1.15 UNI | Ethereum (ERC20) | Chainlink (LINK) | 0.9 LINK | Ethereum (ERC20) | Aave (AAVE) | 0.089 AAVE | Ethereum (ERC20) | Basic Attention Token (BAT) | 27 BAT | Ethereum (ERC20) | Enjin (ENJ) | 17 ENJ | Ethereum (ERC20) | The Graph (GRT) | 44 GRT | Ethereum (ERC20) | Avalanche (AVAX) | 0.02 AVAX | C-Chain | | Polkadot (DOT) | 0.08 DOT | Polkadot | | Cardano (ADA) | 1.15 ADA | Cardano | | Polygon (MATIC) | 0.25 MATIC | Polygon | | Axie Infinity Shards (AXS) | 0.024 AXS | Ronin | | Smooth Love Potion (SLP) | 72 SLP | Ronin | | Solana (SOL) | 0.014 SOL | Solana | | SushiSwap (SUSHI) | 6.82 SUSHI | Ethereum (ERC20) | Stellar (XLM) | 1.2 XLM | Stellar | | Binance Coin (BNB) | 0.0014 BNB | BSC | | Ripple (XRP) | 1.05 XRP | XRP | | Pax Gold (PAXG) | 0.015 PAXG | Ethereum (ERC20) | Shiba Inu

(SHIB) | 685,000 SHIB | Ethereum (ERC20) | | ApeCoin (APE) | 1 APE | Ethereum (ERC20) | | USDT (Tron) | 2 USDTTRX | Tron (TRC20) | | Tezos (XTZ) | 0.1 XTZ | Tezos | | Hedera (HBAR) | 0.8 HBAR | Hedera | | Ronin (RON) | 0.0010 RON | Ronin | | DogeCoin (DOGE) | 4 DOGE | DogeCoin | | Paypal USD (PYUSD) | 1 PYUSD | Solana | | Toncoin (TON) | 0.05 TON | Toncoin | | USD Coin (USDCSOL) | 1 USDCSOL | Solana | | USDTTRX | 4 USDTTRX | Tron | | Yield Guild Games Coin (YGG) | 0.011 YGG | Ethereum | | Optimism (OP) | 0.3 OP | Optimism | | Near Protocol Coin (NEAR) | 0.02 NEAR | Near | | Celo (CELO) | 1 CELO | Celo | | USDTTON (TON) | 2 USDTTON | TON |

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How much are the transaction limits for the GCrypto Trading Wallet?](#)
- [What coins can I trade in GCrypto?](#)
- [Can I open a GCrypto account?](#)
- [How can I send crypto below PHP 50,000 to another wallet or exchange in GCrypto?](#)
- [How can I sell crypto in GCrypto?](#)

[Previous](#)

What coins can I trade in GCrypto?

[Next](#)

- [Can I open a GCrypto account?](#)
- [What coins can I trade in GCrypto?](#)
- [What are the GCrypto Networks and Fees I need to know about?](#)

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What are the GFunds fees I need to know about {#what-are-the-gfunds-fees-i-need-to-know-about}

Path: articles/30841717008025-What-are-the-GFunds-fees-I-need-to-know-about

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Articles in this section

- [How can I apply for GFunds?](#)
- [What is the Risk Profile Questionnaire \(RPQ\) in GFunds?](#)

- [What investment products are available on GFunds?](#)
- [Does GFunds have a minimum maintaining balance to keep funds?](#)
- [What are the GFunds fees I need to know about?](#)
- [What is the Net Asset Value per Unit \(NAVPU\) of a Fund in GFunds?](#)

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- [Accepted IDs for GCash Verification](#)
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Check out the information below to learn more about the fees for GFunds:

- **Transaction Fees:** GCash does not charge any transaction fees. You may place a Buy or Sell order anytime on the platform for free.
- **Annual Management Fees:** Our partner providers charge a small annual management fee for your total investments. This fee is automatically computed and incorporated into the daily NAVPU and market value of your investments.

The different annual trust fees for each fund are as follows:

Fund Name	Annual Trust Fee
ATRAM Philippine Sustainable Development and Growth Fund	1.75%
ATRAM Global Equity Opportunity Feeder Fund	1.15%
ATRAM Global Health Care Feeder Fund	1.15%
ATRAM Global Infra Equity Feeder Fund	1.15%
ATRAM Global Technology Feeder Fund	1.15%
ATRAM Global Consumer Trends Fund	1.15%
ATRAM Philippine Equity Smart Index Fund	1.50%
ATRAM Total Return Peso Bond Fund	1.10%
Philippine Stock Index Fund	1%
ALFM Global Multi-Asset Income Fund	1.50%
ATRAM Peso Money Market Fund	0.50%

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For other inquiries or concerns, check out the following articles:

- [How can I buy funds in GFunds?](#)
- [How can I sell/withdraw funds from GFunds?](#)
- [What investment products are available on GFunds?](#)

[Previous](#)

Does GFunds have a minimum maintaining balance to keep funds?

[Next](#)

What is the Net Asset Value per Unit (NAVPU) of a Fund in GFunds?

- [How can I apply for GFunds?](#)
- [What is the Risk Profile Questionnaire \(RPQ\) in GFunds?](#)
- [What investment products are available on GFunds?](#)
- [Does GFunds have a minimum maintaining balance to keep funds?](#)
- [What are the GFunds fees I need to know about?](#)
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Articles in this section

- [Can I apply for GGives?](#)
- [How much can I borrow with GGives?](#)
- [What are the GGives fees I need to know about?](#)
- [How can I use GGives to pay?](#)
- [How can I increase my GGives limit?](#)

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- [Accepted IDs for GCash Verification](#)
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Check out the information below to learn more about the interest rates and fees for GGives:

- **Interest Fees:** Between **0% and 5.49%** per month, depending on your eligibility and loan term.
- **Late Payment Fee:** 1% of your loan amount for each missed due date, plus 0.15% of your total outstanding balance each day until it's paid off.

Visit your GGives dashboard and tap on your GGives loan to see a breakdown of your monthly payments and fees.

Sample computation for a loan with a late payment fee:

Date of Purchase: June 10

Purchase Amount: P10,000 (Your principal balance)

No. of months to pay: 6 months

Monthly payment to GGives: P2,015.67 (principal balance + monthly interest) Monthly due date: 10th of the month

Sample date of Payments:

June 10 - n/a

July 10 - Amount to pay: P2,015.67 (**On-time payment**)

August 10 - No Payment made

August 15 - Amount to pay: P2,178.17 (**Late Payment**)

Late payment Fee Sample Computation:

$(1\% \times \text{PHP}10,000) + (0.15\% \times 8,333.33 \times 5 \text{ days})$

= P162.50

Late Payment Fee Computation

$(1\% \text{ of the principal balance}) + (0.15\% \text{ of outstanding principal balance} \times \text{number of days missed from the due date})$

Need more Help?

For other inquiries or concerns, check out the following articles:

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[Previous](#)

How much can I borrow with GGives?

[Next](#)

How can I use GGives to pay?

- [Can I apply for GGives?](#)
- [How much can I borrow with GGives?](#)
- [What are the GGives fees I need to know about?](#)
- [How can I use GGives to pay?](#)
- [How can I increase my GGives limit?](#)

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What are the GLoan fees I need to know about {#what-are-the-gloan-fees-i-need-to-know-about}

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Articles in this section

- [How much can I borrow with GLoan?](#)
- [Can I apply for a GLoan?](#)
- [What are the GLoan fees I need to know about?](#)
- [Why is my next GLoan offer smaller than the last one?](#)

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Check out the information below to learn more about the interest rates and fees for GLoan:

- **Interest Fees:** Between **1.59% and 6.99%** per month, depending on your eligibility and loan amount.
- **One-time Processing Fee:** **3%** of your total loan amount, deducted from the total loan amount you will receive.
- **Late Payment Fee:** **1%** of your loan amount for each unpaid installment, plus **0.15%** of your total outstanding balance each day until it's paid off.

Visit your GLoan dashboard and tap your Loan Account ID to see a breakdown of your monthly payments and fees.

Sample computation for a loan with a late payment fee:

Outstanding Principal Balance = PHP 50,000

Due Date: June 10 and July 10

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How much can I borrow with GLoan?](#)

- [What happens when I pay my total GLoan outstanding balance in advance?](#)
- [Who is the lender of my GLoan?](#)
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[Previous](#)

Can I apply for a GLoan?

[Next](#)

Why is my next GLoan offer smaller than the last one?

- [How much can I borrow with GLoan?](#)
- [Can I apply for a GLoan?](#)
- [What are the GLoan fees I need to know about?](#)
- [Why is my next GLoan offer smaller than the last one?](#)

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What are the GSave Interest Rates and Transaction Limits {#what-are-the-gsave-interest-rates-and-transaction-limits}

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- [What are the GSave Interest Rates and Transaction Limits?](#)

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- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

GSave is a digital savings account where you can secure your funds while earning interest. GSave users may open a savings account with any of our GSave Marketplace bank partners, namely CIMB, BPI, Maybank, UNO Digital Bank, Cebuana Lhuillier Rural Bank.

Here are the differences between GSave by CIMB, #MySaveUp by BPI, EzySave+ by Maybank, and #UNOReady@GCash by UNO Digital Bank, eC-Savings by Cebuana Lhuillier Rural Bank and other savings accounts of traditional banks in the Philippines:

	GSave by CIMB	#MySaveUp by BPI	EzySave+ by Maybank	#UNOReady by UNO	eC-Savings by Cebuana Lhuillier Rural Bank	Traditional Banks (based on average)
Base Interest Rates	2.6% per year	0.0925% per year	0.1875% per year	3.25% (PHP 0.01 maintaining balance)	3.75% (PHP 5,000 maintaining balance)	3.5% per year
Minimum Deposit	No minimum deposit	PHP 1	No minimum deposit	No minimum deposit	No minimum deposit	P2,500
Maintaining Balance	No maintaining balance					
Deposit Transaction Limit	PHP 100,000 limit for non-upgraded users	No deposit limit for upgraded users	PHP 30,000	PHP 100,000 limit for non-verified users	No deposit limit for Fully Verified users	No deposit limit
Withdrawal Transaction Limit	PHP 100,000 per month	-	PHP 500,000 per day	PHP 20,000 per day	PHP 500,000 per day	PHP 50,000 per day
Minimum Balance to earn interest	PHP 0.01	PHP 5,000	PHP 0.01	PHP 0.01	PHP 0.01	PHP 5,000
Service Fees	No service fees	With service fees	No service fees	With service fees	No service fees	With service fees
Bank Provider	CIMB Bank Philippines	Bank of the Philippine Islands	Maybank	UNO Digital Bank	Cebuana Lhuillier Rural Bank	-

Need more Help?

For other inquiries or concerns, check out the following articles:

- [Can I open a GSave by CIMB account?](#)
- [What is GSave Quick Save?](#)
- [I can't open an account in GSave. What do I do?](#)

[Previous](#)

[Next](#)

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What are the GSave Overseas Interest Rates {#what-are-the-gsave-overseas-interest-rates}

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- [How do I apply for a GSave Overseas account?](#)
- [What are the GSave Overseas Interest Rates?](#)
- [How do I withdraw from my GSave Overseas account?](#)
- [How do I deposit in my GSave Overseas account?](#)
- [How do I delete my GSave Overseas account?](#)

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- [Accepted IDs for GCash Verification](#)
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The interest rate annually in GSave by CIMB is **2.6%** with no minimum deposit and no maintaining balance.

Example Scenario:

Month eligible for 8% p.a. NTB Promo: December onwards

To calculate interest amount = (Average Daily Balance x Incremental Interest Rate x Number of days in a month) / 360 x [1- Withholding Tax (20%)]

Sample computation eligible for 8% p.a.

||| --- | --- || Average Daily Balance: | 10,000 || Incremental Interest Rate: | 5.4% p.a. (8% p.a. less base rate of 2.6% p.a.) || Number of days in a month: | 31 || Net Interest Earn: | (10,000 x 0.054 x 31) / 360 x 0.8 = **Php 37.20** |

Note: The additional interest earned will be credited to their respective GSave Account within **fourteen (14) business days** after each qualifying month. It will be in the form of account credit on top of the regular monthly base interest payout of **2.6% p.a.**

[Previous](#)

How do I apply for a GSave Overseas account?

[Next](#)

How do I withdraw from my GSave Overseas account?

- [How do I apply for a GSave Overseas account?](#)
- [What are the GSave Overseas Interest Rates?](#)
- [How do I withdraw from my GSave Overseas account?](#)
- [How do I deposit in my GSave Overseas account?](#)
- [How do I delete my GSave Overseas account?](#)

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What are the GStocks PH buy and sell fees I need to know about {#what-are-the-gstocks-ph-buy-and-sell-fees-i-need-to-know-about}

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- [How can I buy PH stocks in GStocks PH?](#)
- [How can I sell PH stocks in GStocks PH?](#)
- [How do I check the status of my GStocks PH order?](#)
- [How can I change or cancel my GStocks PH order?](#)
- [What are the GStocks PH buy and sell fees I need to know about?](#)
- [What is the minimum quantity for a buy order in GStocks PH?](#)

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- [Accepted IDs for GCash Verification](#)
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When you buy or sell stocks in GStocks PH, certain fees and taxes may apply. Check the details below to see which ones are relevant to your transactions:

For Buyers || --- || Philippine Stock Exchange (PSE) transaction fees | 0.005% of the gross trade amount || Securities Clearing Corporation of the Philippines (SCCP) fees | 0.01% of the gross trade amount || Broker's Commission | 0.25% based on the total gross amount || Value Added Tax (VAT) | 12% of the broker's commission || **For Sellers** || --- | | Stock Transaction or Sales Tax (Final Withholding Tax withheld by the Broker) | 0.6% of the gross selling proceeds || Philippine Stock Exchange (PSE) transaction fees |

0.005% of the gross selling proceeds bought || Securities Clearing Corporation of the Philippines (SCCP) fees | 0.01% of the gross selling proceeds || Broker's Commission | 0.25% based on the total gross selling proceeds || Value Added Tax (VAT) | Equivalent to 12% of the broker's commission |

Sample computation for buying shares

Note: This is only a sample and is not a recommendation

- You purchased 1,000 BPI shares at PHP 50 (Par value is PHP 10)
- Gross amount of your purchase is PHP 50,000

The applicable fees for this transaction are:

|||| --- | --- || **Transaction fees** | PHP 2.50 (found in app) || **SCCP fees** | PHP 5.00 || **Commissions** | PHP 125.00 || **VAT** | PHP 15.00 |

Sample computation for selling shares

- You're selling 1,000 BPI shares at PHP 50 (Par value is PHP 10)
 - **Par value** is the face value of a bond or the value of a stock certificate
- The gross selling proceeds of your sale is PHP 50,000

The applicable fees for this transaction are:

|||| --- | --- || **Stock Transaction Tax** | PHP 300.00 || **Transaction fees** | PHP 2.50 || **SCCP fees** | PHP 5.00 || **Commissions** | PHP 125.00 || **VAT** | PHP 15.00 |

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I sell PH stocks in GStocks PH?](#)
- [How can I buy PH stocks in GStocks PH?](#)
- [Are there dividend stocks available in GStocks PH?](#)
- [How can I change or cancel my GStocks PH order?](#)

[Previous](#)

How can I change or cancel my GStocks PH order?

[Next](#)

What is the minimum quantity for a buy order in GStocks PH?

- [How can I buy PH stocks in GStocks PH?](#)
- [How can I sell PH stocks in GStocks PH?](#)
- [How do I check the status of my GStocks PH order?](#)
- [How can I change or cancel my GStocks PH order?](#)
- [What are the GStocks PH buy and sell fees I need to know about?](#)
- [What is the minimum quantity for a buy order in GStocks PH?](#)

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What are the applicable cash or property dividend taxes in GStocks PH {#what-are-the-applicable-cash-or-property-dividend-taxes-in-gstocks-ph}

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Articles in this section

- [How can I update my account information in my GStocks PH account?](#)
- [Are there dividend stocks available in GStocks PH?](#)
- [What are the applicable cash or property dividend taxes in GStocks PH?](#)
- [Can I transfer stockholdings to another Philippine stock brokerage firm in GStocks PH?](#)

- [How can I close my GStocks PH account?](#)

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- [Accepted IDs for GCash Verification](#)
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You may be charged a cash or property dividend tax in GStocks PH. See detailed information below for applicable cash or property dividend tax for local and resident foreign corporations:

Criteria	Final Withholding Tax
Philippine Citizen or a Resident	10% on the gross amount of dividends received
Non-resident foreigners engaged in business or trade in the Philippines	20% on the gross amount of dividends received
Non-resident foreigner not engaged in trade or business in the Philippines	25% on the gross amount of dividends received

Cases where residing foreign corporation cash or property dividend tax is applicable

- **Tax Rates for Residents of Treaty Countries:** If you're from a country that has a tax treaty with the Philippines, the [tax rate on dividends](#) will follow the treaty, as long as you submit all required documents.
- **Non-Resident Foreign Corporations/Individuals:** Dividends (cash or property) from a Philippine company are usually taxed at **25%**. This can be lowered to 15% if your country allows you to claim the Philippine tax as a credit, and you submit all needed documents.
- **Tax Treaty Rules:** If there's a tax treaty between the Philippines and your country, the treaty's lower tax rates apply. Without a treaty, standard Philippine tax rates will be used.
- **How to Apply for Tax Treaty Benefits:** To use the treaty's benefits, you must submit a form (BIR Form No. 0901) at least 15 days before the transaction. Attach the required documents to explain why you qualify.

Note: These rules apply only to taxes on dividends.

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For other inquiries or concerns, check out the following articles:

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[Previous](#)

Are there dividend stocks available in GStocks PH?

[Next](#)

Can I transfer stockholdings to another Philippine stock brokerage firm in GStocks PH?

- [How can I update my account information in my GStocks PH account?](#)

- [Are there dividend stocks available in GStocks PH?](#)
- [What are the applicable cash or property dividend taxes in GStocks PH?](#)
- [Can I transfer stockholdings to another Philippine stock brokerage firm in GStocks PH?](#)
- [How can I close my GStocks PH account?](#)

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What are the deposit and withdrawal limits of my eC Savings by Cebuana Lhuillier Rural Bank {#what-are-the-deposit-and-withdrawal-limits-of-my-ec-savings-by-cebuana-lhuillier-rural-bank}

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Articles in this section

- [Can I open an eC-Savings GSave account?](#)
- [What is the interest rate for eC-Savings by Cebuana Lhuillier Rural Bank?](#)
- [What are the deposit and withdrawal limits of my eC-Savings by Cebuana Lhuillier Rural Bank?](#)
- [How can I make a deposit to my eC-Savings GSave account?](#)
- [How can I withdraw from my eC-Savings GSave account?](#)
- [How do I change the mobile number linked to my eC-Savings GSave account?](#)
- [How do I close my eC-Savings GSave account?](#)

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- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

Know the deposit and withdrawal limits of your eC-Savings by Cebuana Lhuillier Rural Bank account here:

	Transaction Type	Limit per Transaction	Daily Limit	Monthly Limit
Deposit	PHP 50,000	PHP 100,000	No Monthly Limit	
Withdrawal	PHP 50,000	PHP 50,000	PHP 100,000	

To learn more about GSave Deposit and Withdrawal limits, please visit [GCash Wallet and Transaction Limits](#).

Need more Help?

For other inquiries or concerns, check out the following articles:

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- [How can I withdraw from my eC-Savings GSave account?](#)
- [What is the interest rate for eC-Savings by Cebuana Lhuillier Rural Bank?](#)

[Previous](#)

What is the interest rate for eC-Savings by Cebuana Lhuillier Rural Bank?

[Next](#)

How can I make a deposit to my eC-Savings GSave account?

- [Can I open an eC-Savings GSave account?](#)
- [What is the interest rate for eC-Savings by Cebuana Lhuillier Rural Bank?](#)
- [What are the deposit and withdrawal limits of my eC-Savings by Cebuana Lhuillier Rural Bank?](#)
- [How can I make a deposit to my eC-Savings GSave account?](#)
- [How can I withdraw from my eC-Savings GSave account?](#)
- [How do I change the mobile number linked to my eC-Savings GSave account?](#)
- [How do I close my eC-Savings GSave account?](#)

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What are the features of ABCSI Online Trading Platform in GStocks PH {#what-are-the-features-of-abcsi-online-trading-platform-in-gstocks-ph}

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Articles in this section

- [Can I open a GStocks PH account?](#)
- [What are the features of ABCSI Online Trading Platform in GStocks PH?](#)

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- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

AB Capital Securities, Inc. (ABCSI) is one of the leading stock brokerage firms in the Philippines and is the pioneer of online stock trading in the country. See detailed information regarding its features below:

With GStocks PH, you'll get access to ABCSI's Online Trading Platform, for a stock trading experience within the GCash app:

- 24x7 Portfolio Access
- Stock Watchlists
- Direct Research Reports
- Direct Order Entry & Modification

As a GStocks PH user through the Online Trading Facility, you can also access information such as:

- Real-time quotes
- Intraday Charts
- Bid & Ask Column
- Philippine Stock Exchange News
- Company Disclosures
- Stock Price Alerts

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I upgrade my Basic GStocks PH account to Full GStocks PH account?](#)
- [What are the GStocks PH buy and sell fees I need to know about?](#)
- [Are there dividend stocks available in GStocks PH?](#)

[Previous](#)

Can I open a GStocks PH account?

[Next](#)

How can I upgrade my Basic GStocks PH account to Full GStocks PH account?

- [Can I open a GStocks PH account?](#)
- [What are the features of ABCSI Online Trading Platform in GStocks PH?](#)
- [How can I upgrade my Basic GStocks PH account to Full GStocks PH account?](#)

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What are the fees or charges for pre terminating my UNOReady GCash by UNO Bank time deposit {#what-are-the-fees-or-charges-for-pre-terminating-my-unoready-gcash-by-uno-bank-time-deposit}

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Articles in this section

- [How do I link my #UNOready@GCash to the UNO Mobile app?](#)
- [What are the fees or charges for pre-terminating my #UNOReady@GCash by UNO Bank time deposit?](#)
- [Can I open a #UNOready@GCash by UNOBank account?](#)
- [What is the interest rate in #UNOready@GCash by UNOBank?](#)
- [How can I make a deposit to my #UNOready@GCash by UNOBank account?](#)
- [How can I withdraw from my #UNOready@GCash by UNOBank account?](#)
- [What is a #UNOready@GCash by UNOBank time deposit?](#)
- [How can I pre-terminate my time deposit with #UNOready@GCash by UNOBank?](#)
- [How can I update the mobile number linked to my #UNOready@GCash by UNOBank account?](#)
- [How do I close my #UNOready@GCash by UNOBank account?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

If you pre-terminate your time deposit account with #UNOReady@GCash by UNO Bank, a **pre-termination penalty fee** will be charged to you. Check out the penalty fees below:

||| | --- | --- || **Documentary Stamp Tax (DST) charge** | **Pre-termination Penalty** ||
 PHP 1.50 for every PHP 200 of the principal amount. | 50% of gross interest earned if pre-terminated at the first half of the tenure || For time deposits with tenure of less than 1 year:

$DST = (Original\ Tenure\ in\ Days / 365) \times (1.50 / 200) \times Principal\ Amount$

*366 for a leap year | 25% of gross interest earned if pre-terminated at the second half of the tenure |

You may only withdraw the **full amount** of your time deposit.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [What is a #UNOready@GCash by UNO Bank time deposit?](#)
- [How can I pre-terminate my time deposit with #UNOready@GCash by UNO Bank?](#)
- [How can I update the mobile number linked to my #UNOready@GCash by UNO Bank account?](#)

[Previous](#)

How do I link my #UNOready@GCash to the UNO Mobile app?

[Next](#)

Can I open a #UNOready@GCash by UNO Bank account?

- [How do I link my #UNOready@GCash to the UNO Mobile app?](#)
- [What are the fees or charges for pre-terminating my #UNOready@GCash by UNO Bank time deposit?](#)
- [Can I open a #UNOready@GCash by UNO Bank account?](#)
- [What is the interest rate in #UNOready@GCash by UNO Bank?](#)
- [How can I make a deposit to my #UNOready@GCash by UNO Bank account?](#)
- [How can I withdraw from my #UNOready@GCash by UNO Bank account?](#)
- [What is a #UNOready@GCash by UNO Bank time deposit?](#)
- [How can I pre-terminate my time deposit with #UNOready@GCash by UNO Bank?](#)
- [How can I update the mobile number linked to my #UNOready@GCash by UNO Bank account?](#)
- [How do I close my #UNOready@GCash by UNO Bank account?](#)

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Source: <https://help.gcash.com/hc/en-us/articles/40565683940761-What-are-the-fees-or-charges-for-pre-terminating-my-UNOready-GCash-by-UNO-Bank-time-deposit>

What are the interest rates in GCredit {#what-are-the-interest-rates-in-gcredit}

Path: articles/4403265843225-What-are-the-interest-rates-in-GCredit

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Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- [How much can I borrow with GCredit?](#)
- [Can I apply for GCredit?](#)
- [What are the interest rates in GCredit?](#)
- [How can I use GCredit to pay?](#)
- [How can I increase my GCredit limit?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

GCredit interest rates range from **5% to 7%**, depending on how active you are on GCash. The more you use GCash, the lower your interest rate could be.

GCredit Interest Charges

Interest charges **start the day after a transaction is made** using GCredit.

The interest is calculated based on the number of days the amount is borrowed.

How to calculate GCredit interest rate

Refer to the example below to calculate your GCredit interest rate.

1. **Transaction Date:** October 1
2. **Amount Borrowed:** PHP 1,000
3. **Interest Rate:** 5%
4. **Payment Date:** October 10

Interest Calculation:

- Number of days borrowed: 9 days (October 2 to October 10)
- Daily interest rate: 5% monthly rate/ 30 days = 0.17% per day

Total interest: PHP 1,000 * 0.17% * 9 days = **PHP 15**

Total Outstanding Balance: PHP 1,000 (principal) + PHP 15 (interest) =

PHP 1,015.00

Note:

If the GCredit dues are paid within the same day of the transaction, no interest charges will be applied.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How much can I borrow with GCredit?](#)
- [How can I increase my GCredit limit?](#)
- [How can I use GCredit to pay?](#)

[Previous](#)

Can I apply for GCredit?

[Next](#)

How can I use GCredit to pay?

- [How much can I borrow with GCredit?](#)
- [Can I apply for GCredit?](#)
- [What are the interest rates in GCredit?](#)
- [How can I use GCredit to pay?](#)
- [How can I increase my GCredit limit?](#)

4403265843225

Source: <https://help.gcash.com/hc/en-us/articles/4403265843225-What-are-the-interest-rates-in-GCredit>

What are the minimum and maximum limits for an order in GCrypto {#what-are-the-minimum-and-maximum-limits-for-an-order-in-gcrypto}

Path: articles/31305985539865-What-are-the-minimum-and-maximum-limits-for-an-order-in-GCrypto

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Articles in this section

- [How do I use limit orders in GCrypto?](#)
- [How do I check the status of my GCrypto order?](#)
- [How can I sell crypto in GCrypto?](#)
- [What are the minimum and maximum limits for an order in GCrypto?](#)
- [How can I buy crypto in GCrypto?](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

The minimum and maximum limits for an order in GCrypto refer to the smallest and largest amounts of cryptocurrency you can buy or sell in a single transaction.

GCrypto Buy/Sell Orders are processed in **real-time**, and **once payment is confirmed, they cannot be canceled**. To avoid any issues during your transaction, please review the minimum and maximum order quantities for each cryptocurrency pair.

Tap here to see the min/maximum quantity for orders

CRYPTOCURRENCY PAIR	MINIMUM QTY.	MAXIMUM QTY.	QTY. STEP
BTC/PHPT	0.00002	35	0.000001
ETH/PHPT	0.0005	450	0.00001
USDT/PHPT	1	1,000,000	0.01
USDC/PHPT	1	1,000,000	0.01
UNI/PHPT	0.02	50,000	0.001
LINK/PHPT	0.02	50,000	0.001
AAVE/PHPT	0.002	3,500	0.0001
BAT/PHPT	0.75	1,000,000	0.01
GRT/PHPT	0.6	1,000,000	0.01
ENJ/PHPT	0.4	800,000	0.01
LTC/PHPT	0.005	7,500	0.0001
BCH/PHPT	0.002	2,500	0.0001
AVAX/PHPT	0.01	10,000	0.001
MATIC/PHPT	0.5	500,000	0.01
DOT/PHPT	0.02	50,000	0.001
AXS/PHPT	0.01	10,000	0.001
SLP/PHPT	50	20,000,000	1
ADA/PHPT	1	1,000,000	0.01
SOL/PHPT	0.01	10,000	0.0001
BNB/PHPT	0.002	2,500	0.0001
XLM/PHPT	5	5,000,000	0.5
SUSHI/PHPT	0.25	250,000	0.01
XRP/PHPT	2	1,000,000	0.01
PAXG/PHPT	0.0005	500	0.00001
SHIB/PHPT	130,000	100,000,000	1.0
APE/PHPT	0.2	200,000	0.001
USDT (Tron)/PHPT	1.1	1,000,000	0.01
XTZ/PHPT	1.6	1,000,000	0.01
HBAR/PHPT	10	10,960,000	0.1
RON/PHPT	0.350	10,000	0.001
DOGE/PHPT	20	2,000,000	0.000001
PYUSDSOL/PHPT	1.1	1,000,000	0.01
TON/PHPT	0.16	700	0.001
USDCSOL/PHPT	2	1,000,000	0.01
USDTRX/PHPT	1.1	1,000,000	0.0001
YGG/PHPT	0.79	3,000	0.001
OP/PHPT	0.6	50,000	0.0001
NEAR/PHPT	0.21	15,000	0.0001
CELO/PHPT	1.8	6,000	0.001
USDTTON/PHPT	1	990,000	0.0001

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I buy crypto in GCrypto?](#)
- [How can I sell crypto in GCrypto?](#)
- [How do I check the status of my GCrypto order?](#)
- [What are the GCrypto Networks and Fees I need to know about?](#)

[Previous](#)

How can I sell crypto in GCrypto?

[Next](#)

How can I buy crypto in GCrypto?

- [How do I use limit orders in GCrypto?](#)
- [How do I check the status of my GCrypto order?](#)
- [How can I sell crypto in GCrypto?](#)
- [What are the minimum and maximum limits for an order in GCrypto?](#)
- [How can I buy crypto in GCrypto?](#)

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Source: <https://help.gcash.com/hc/en-us/articles/31305985539865-What-are-the-minimum-and-maximum-limits-for-an-order-in-GCrypto>

What are the official EU UK bank channels for Cash in {#what-are-the-official-eu-uk-bank-channels-for-cash-in}

Path: articles/38713174904985-What-are-the-official-EU-UK-bank-channels-for-Cash-in

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Articles in this section

- [How do I link my US bank account to GCash?](#)
- [What are the official US bank channels for Cash in?](#)
- [How do I cash in to GCash with a EU/UK or US Bank account?](#)
- [What are the official EU/UK bank channels for Cash in?](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

For a smooth experience, use only GCash's official EU/UK bank cash-in channels

Spain

- Abanca
- Banco Cooperativo Espanol
- Banco Sabadell
- Bankia
- Bankinter
- Caixa Bank
- Caja Rural de Adamuz
- Caja Rural de Albal
- Caja Rural de Algemesi
- Caja Rural de Asturias
- Caja Rural de Baena
- Caja Rural de Canete de las Torres
- Caja Rural de Casas Ibanez
- Caja Rural de Extremadura
- Caja Rural de Fuentealamo

- Caja Rural de Gijón
- Caja Rural de Granada
- Caja Rural de Jaén
- Caja Rural de L'alcudia
- Caja Rural de Navarra
- Caja Rural de Onda
- Caja Rural de Rural Nostra
- Caja Rural de Salamanca
- Caja Rural de San Isidro Vall D'uxo
- Caja Rural de San Jose Alcora
- Caja Rural de San Jose de Almassora
- Caja Rural de Soria
- Caja Rural de Teruel
- Caja Rural de Utrera
- Caja Rural de Villamalea
- Caja Rural de Zamora
- Caja Rural del Sur
- Caja Rural El Salvador Vinaroz
- Caja Rural Group
- Caja Rural Nueva Carteya
- Caja Rural Orihuela
- Caja Rural San Isidro les Coves Vinroma
- Caja Siete
- Cajaviva
- GlobalCaja
- Ibercaja
- Revolut
- Santander
- Santander Bank
- Targobank
- Unicaja Banco

Germany

- Aachener Bank eG
- Abtsgmünder Bank -Raiffeisen- eG
- Airbus Bank GmbH
- Allgäuer Volksbank eG Kempten-Sonthofen
- Alxing-Brucker Genossenschaftsbank eG
- Bank 1 Saar eG
- Bank für Kirche und Caritas eG
- Bank für Kirche und Diakonie eG - KD-Bank
- Bank im Bistum Essen eG
- Bank11 für Privatkunden und Handel GmbH
- Bankhaus Anton Hafner KG
- Bankhaus Bauer Aktiengesellschaft
- Bankhaus E. Mayer AG
- Bankhaus Ellwanger & Geiger AG
- Bankhaus Gebr. Martin AG
- Bankhaus Max Flessa KG
- Bankhaus Rautenschlein AG
- Bayerische BodenseeBank - Raiffeisen - eG
- BayernLB
- BBBank eG

- Bensberger Bank eG
- Berkheimer Bank eG
- Berliner Sparkasse
- Berliner Volksbank eG Abteilung BIT
- Bernhauser Bank eG
- Bopfinger Bank Sechta-Ries eG
- Bordesolmer Sparkasse AG
- Bremische Volksbank eG
- BSK Reichenau
- Budenheimer Volksbank eG
- Bensberger Bank eG
- Berlinske Sparkasse
- Berlinske Volksbank eG Abteilung BIT
- Bernhauser Bank eG
- BG Berliner Sparkasse
- BG Berliner Volksbank eG
- Bopfinger Bank Sechta-Ries eG
- Bordesolmer Sparkasse AG
- Bremer LB
- Bremische Volksbank eG
- Cereabank 1897
- Commerzbank
- Cronbank AG
- CVW-Privatbank AG
- Deutsche Bank
- Dithmarscher Volks- und Raiffeisenbank eG
- DKM Darlehnskasse Münster eG
- Donau-Iller Bank eG
- Donner & Reuschel AG
- Dortmunder Volksbank eG
- Echterdinger Bank eG
- Eckernförder Bank eG Volksbank-Raiffeisenbank
- EDEKABANK AG Hamburg
- Erfurter Bank eG
- EthikBank eG
- Europabank
- Evangelische Bank eG
- Evenord-Bank eG-KG
- Förde SPK
- Fürst Fugger Privatbank Aktiengesellschaft
- Fürstlich Castell'sche Bank Credit-Casse AG
- Farbanca S.p.A.
- Fidor
- Frankenberger Bank Raiffeisenbank eG
- Frankfurter Bankgesellschaft (Deutschland) AG
- Frankfurter Sparkasse
- Frankfurter Volksbank eG
- Freisinger Bank eG Volksbank-Raiffeisenbank
- GLS Gemeinschaftsbank eG
- Gladbacher Bank AG von 1922
- GRENKE BANK AG
- Haßloch-Pfalz eG
- Hamburger Sparkasse
- Hamburger Volksbank eG

- Hannoversche Volksbank eG
- Harzer Volksbank eG
- Harzsparkasse
- HAUSBANK MÜNCHEN eG Bank für Haus- und Grundbesitz
- Heidelberger Volksbank eG
- Heidenheimer Volksbank eG
- Helgeland Sparebank
- Hoerner Bank AG
- Hürden-Emsteker Volksbank eG
- Hypo
- HYPO NOE
- Hypo Tirol Bank AG Succursale Italia
- HypoVereinsbank - HVB Online Banking
- HypoVereinsbank - UC eBanking Global
- HypoVereinsbank - UC eBanking Global - UK branch
- IBM Deutschland Kreditbank GmbH
- Internationales Bankhaus Bodensee AG
- IWB Bank
- Kasseler Sparkasse
- KBC Bank
- KBC Brussels Bank
- Keytrade Bank
- Kieler Volksbank eG
- KSK Ahrweiler
- KSK Anhalt-Bitterfeld
- KSK Augsburg
- KSK Böblingen
- KSK Börde
- KSK Bautzen
- KSK Bersenbrück
- KSK Biberach
- KSK Birkenfeld
- KSK Bitburg-Prüm
- KSK Döbeln
- KSK Düsseldorf
- KSK Eichsfeld
- KSK Esslingen-Nürtingen
- KSK Euskirchen
- KSK Freudenstadt
- KSK Goeppingen
- KSK Garmisch-Partenkirchen
- KSK Gelnhausen
- KSK Gotha
- KSK Grafschaft Diepholz
- KSK Groß-Gerau
- KSK Halle (Westf.)
- KSK Heidenheim
- KSK Heilbronn
- KSK Heinsberg
- KSK Herzogtum Lauenburg
- KSK Hildburghausen
- KSK Köln
- KSK Kaiserslautern
- KSK Kelheim

- KSK Kusel
- KSK Limburg
- KSK Ludwigsburg
- KSK Märkisch-Oderland
- KSK München Starnberg Ebersberg
- KSK Mayen
- KSK Melle
- KSK Miesbach-Tegernsee
- KSK Nordhausen
- KSK Nordhorn
- KSK Northeim
- KSK Ostalb
- KSK Ravensburg
- KSK Reutlingen
- KSK Rhein-Hunsrück
- KSK Rottweil
- KSK Saale-Orla
- KSK Saalfeld-Rudolstadt
- KSK Saarlouis
- KSK Saarpfalz
- KSK Schlüchtern
- KSK Schwalm-Eder
- KSK Sigmaringen
- KSK Soltau
- KSK St. Wendel
- KSK Stade
- KSK Steinfurt
- KSK Stendal
- KSK Syke
- KSK Tübingen
- KSK Traunstein-Trostberg
- KSK Tuttlingen
- KSK Verden
- KSK Vulkaneifel
- KSK Waiblingen
- KSK Walsrode
- KSK Weilburg
- KSK Wiedenbrück
- KSSK Dillingen
- KSSK Kaufbeuren
- KSSK Wasserburg
- Kurhessische Landbank eG
- Kyffhäusersparkasse Artern-Sondershausen
- La Banque Postale Corporate
- Landbank Horlofftal eG
- Landesbank Baden-Württemberg (LBBW)
- Landwirtschaftliche Rentenbank
- Leipziger Volksbank eG
- LIGA Bank eG
- Lloyds Bank (test)
- LSK Oldenburg
- Märkische Bank eG
- Münchner Bank eG
- Münsterländische Bank Thie & Co. KG

- Müritz-Sparkasse
- Mendener Bank eG
- MERKUR BANK KGaA
- Mittelbrandenburgische SPK in Potsdam
- MKB Mittelstandskreditbank AG
- MLP Finanzdienstleistungen
- Nassauische Sparkasse
- Niederrheinische Sparkasse RheinLippe
- Nord-Ostsee SPK
- NORD/LB
- Nordthüringer Volksbank eG
- Norisbank GmbH
- North Channel Bank GmbH & Co. KG
- OLB
- Onstmettinger Bank eG
- Ostfriesische Volksbank eG
- Ostsächsische Sparkasse Dresden
- OstseeSparkasse Rostock
- Otto M. Schröder Bank AG
- Pax-Bank eG Kirche und Caritas
- PSD Bank Berlin-Brandenburg eG
- PSD Bank Braunschweig eG
- PSD Bank Hannover eG
- PSD Bank Hessen-Thüringen eG
- PSD Bank Karlsruhe-Neustadt eG
- PSD Bank Kiel eG
- PSD Bank Koblenz eG
- PSD Bank München eG
- PSD Bank Nürnberg eG
- PSD Bank Nord eG
- PSD Bank Rhein-Ruhr eG
- PSD Bank RheinNeckarSaar eG
- PSD Bank West eG
- PSD Bank Westfalen-Lippe eG
- Qonto
- Rüsselsheimer Volksbank eG
- Raiffeisen - meine Bank eG
- Raiffeisenbank Anger eG
- Raiffeisenbank Arnstorf eG
- Raiffeisenbank Aschberg eG
- Raiffeisenbank Aschau-Samerberg eG
- Raiffeisenbank Aschbacher Bergland eG
- Raiffeisenbank Aschbacher Bergland eG
- Raiffeisenbank Auerbach-Freihung eG
- Raiffeisenbank Augsburg Land West eG
- Raiffeisenbank Bibertgrund eG
- Raiffeisenbank Bissingen eG
- Raiffeisenbank Bobingen eG
- Raiffeisenbank Buch-Eching eG
- Raiffeisenbank Burgebrach-Stegaurach eG
- Raiffeisenbank Butjadingen- Abbehausen eG
- Raiffeisenbank Chiemgau-Nord-Obing eG
- Raiffeisenbank CZ
- Raiffeisenbank Denzlingen-Sexau eG

- Raiffeisenbank Dietersheim und Umgebung eG
- Raiffeisenbank Donau-Heuberg eG
- Raiffeisenbank Ebrachgrund eG
- Raiffeisenbank Ehekirchen-Oberhausen eG
- Raiffeisenbank Eichenbühl und Umgebung eG
- Raiffeisenbank Eifeltor eG
- Raiffeisenbank Elbmarsch eG
- Raiffeisenbank Elsavatal eG
- Raiffeisenbank Emsland-Mitte eG
- Raiffeisenbank Erding eG
- Raiffeisenbank Erkelenz eG
- Raiffeisenbank Erlenbach eG
- Raiffeisenbank Erlenmoos eG
- Raiffeisenbank Ersingen eG
- Raiffeisenbank Eschlkam-Lam- Lohberg-Neukirchen b. Hl. Blut eG
- Raiffeisenbank Essenbach eG
- Raiffeisenbank Estenfeld-Bergtheim eG
- Raiffeisenbank Falkenstein-Wörth eG
- Raiffeisenbank Flachsmeer eG
- Raiffeisenbank Floß eG
- Raiffeisenbank Frankenhardt-Stimpfach eG
- Raiffeisenbank Frankenwinheim und Umgebung eG
- Raiffeisenbank Fränkische Schweiz eG
- Raiffeisenbank Freinsheim eG
- Medicinos Bankas
- Mediocredito del FVG
- Mendener Bank eG
- Merkur Bank KGaA
- Mittelbrandenburgische SPK in Potsdam
- MKB Mittelstandskreditbank AG
- MLP Finanzdienstleistungen
- Nagelmackers BE
- Nassauische Sparkasse
- Nest Bank
- net-m privatbank 1891 AG Aktiengesellschaft
- Niederrheinische Sparkasse RheinLippe
- Nord-Ostsee SPK
- NORD/LB
- Nordthüringer Volksbank eG
- Norisbank GmbH
- North Channel Bank GmbH & Co. KG
- NOVO BANCO
- NOVO BANCO DOS AÇORES
- NOVO BANCO DOS AÇORES V3
- Novo Banco V3
- OLB
- Onstmettinger Bank eG
- Ostfriesische Volksbank eG
- Ostsächsische Sparkasse Dresden
- OstseeSparkasse Rostock
- Pommersche Volksbank eG
- Postbank (Deutsche Postbank)
- PrimaCassa Credito Cooperativo FVG
- Raiffeisen

- Raiffeisen Bank
- Raiffeisen-Bank Eschweiler eG
- Raiffeisenbank
- Raiffeisenbank Adelzhausen-Sielenbach eG
- Raiffeisenbank Aichhalden-Hardt- Sulgen eG
- Raiffeisenbank Aidlingen eG
- Raiffeisenbank Aiglsbach eG
- Raiffeisenbank Aindling eG
- Raiffeisenbank Aitrang-Ruderatshofen eG
- Raiffeisenbank Altdorf-Ergolding eG
- Raiffeisenbank Altdorf-Feucht eG
- Raiffeisenbank Alteglofsheim-Hagelstadt eG
- Raiffeisenbank Altschweier eG
- Raiffeisenbank am Dreisessel eG
- Raiffeisenbank Am Goldenen Steig eG
- Raiffeisenbank am Kulm eG
- Raiffeisenbank Anger eG
- Raiffeisenbank Aresing-Gerolsbach eG
- Raiffeisenbank Arnstorf eG
- Raiffeisenbank Aschau-Samerberg eG
- Raiffeisenbank Aschberg eG
- Raiffeisenbank Auerbach-Freihung eG
- Raiffeisenbank Augsburger Land West eG
- Raiffeisenbank Aulendorf eG
- Raiffeisenbank Austria Zagreb (RBA)
- Raiffeisenbank Böllingertal eG
- Raiffeisenbank Bühlerthal eG
- Raiffeisenbank Bütthard-Gaukönigshofen eG
- Raiffeisenbank Bad Kötzing eG
- Raiffeisenbank Bad Saulgau eG
- Raiffeisenbank Bad Schussenried eG
- Raiffeisenbank Bad Windsheim eG
- Raiffeisenbank Baisweil-Eggenthal-Friesenried eG
- Raiffeisenbank Bechhofen eG
- Raiffeisenbank Beilngries eG
- Raiffeisenbank Berghülen eG
- Raiffeisenbank Beuerberg-Eurasburg eG
- Raiffeisenbank Biberach eG
- Raiffeisenbank Bibertgrund eG
- Raiffeisenbank Bidingen eG
- Raiffeisenbank Biebergrund-Petersberg eG
- Raiffeisenbank Bissingen eG
- Raiffeisenbank Bobingen eG
- Raiffeisenbank Borken Nordhessen eG
- Raiffeisenbank Bruck eG
- Raiffeisenbank Buch-Eching eG
- Raiffeisenbank Burgebrach-Stegaurach eG
- Raiffeisenbank Burghaun eG
- Raiffeisenbank Butjadingen- Abbehausen eG
- Raiffeisenbank Chamer Land eG
- Raiffeisenbank Chiemgau-Nord-Obing eG
- Raiffeisenbank CZ
- Raiffeisenbank Denzlingen-Sexau eG
- Raiffeisenbank Dietersheim und Umgebung eG

- Raiffeisenbank Donau-Heuberg eG
- Raiffeisenbank Ebrachgrund eG
- Raiffeisenbank eG Asbach-Sorga
- Raiffeisenbank eG Böchen-Crivitz-Hagenow-Plate
- Raiffeisenbank eG Baunatal
- Raiffeisenbank eG Deggendorf-Plattling-Sonnenwald
- Raiffeisenbank eG Elztal
- Raiffeisenbank eG Offenbach / M.-Bieber
- Raiffeisenbank eG Scharrel
- Raiffeisenbank eG Unterwesterwald
- Raiffeisenbank eG, Handewitt
- Raiffeisenbank eG, Lauenburg
- Raiffeisenbank eG, Leezen
- Raiffeisenbank eG, Moormerland
- Raiffeisenbank eG, Owschlag
- Raiffeisenbank eG, Ratzeburg
- Raiffeisenbank eG, Rodenbach
- Raiffeisenbank eG, Seestermühle
- Raiffeisenbank eG, Simmerath
- Raiffeisenbank eG, Struvenhütten
- Raiffeisenbank eG, Todenbüttel
- Raiffeisenbank Ehekirchen-Oberhausen eG
- Raiffeisenbank Ehingen-Hochstraße eG
- Raiffeisenbank Eichenbühl und Umgebung eG
- Raiffeisenbank Eifeltor eG
- Raiffeisenbank Elbmarsch eG
- Raiffeisenbank Elsavatal eG
- Raiffeisenbank Emsland-Mitte eG
- Raiffeisenbank Erding eG
- Raiffeisenbank Erkelenz eG
- Raiffeisenbank Erlenbach eG
- Raiffeisenbank Erlenmoos eG
- Raiffeisenbank Ersingen eG
- Raiffeisenbank Eschlkam-Lam- Lohberg-Neukirchen b. Hl. Blut eG
- Raiffeisenbank Essenbach eG
- Raiffeisenbank Estenfeld-Bergtheim eG
- Raiffeisenbank Falkenstein-Wörth eG
- Raiffeisenbank Fischenich-Kendenich eG
- Raiffeisenbank Flachsmeer eG
- Raiffeisenbank Flöß eG
- Raiffeisenbank Frankenhardt eG
- Raiffeisenbank Frankfurt am Main eG
- Raiffeisenbank Fränkisches Weinland eG
- Raiffeisenbank Frechen-Hürth eG
- Raiffeisenbank Freiensteinau eG
- Raiffeisenbank Freistadt eG
- Raiffeisenbank Freudenberg eG
- Raiffeisenbank Frickingen-Heiligenberg eG
- Raiffeisenbank Frischer Wind eG
- Raiffeisenbank Fridolfing-Garching-Burgkirchen eG
- Raiffeisenbank Friedberg-Ottmaring eG
- Raiffeisenbank Frohnhofen-Roth eG
- Raiffeisenbank Fuchstal-Landsberg am Lech eG
- Raiffeisenbank Fürth eG

- Raiffeisenbank Gaißach eG
- Raiffeisenbank Gauting-Pasing eG
- Raiffeisenbank Gensingen eG
- Raiffeisenbank Geretsried eG
- Raiffeisenbank Gerolzhofen eG
- Raiffeisenbank Gilching eG
- Raiffeisenbank Glonn eG
- Raiffeisenbank Gmund am Tegernsee eG
- Raiffeisenbank Goch-Kevelaer-Weeze eG
- Raiffeisenbank Gottenheim eG
- Raiffeisenbank Grafenau eG
- Raiffeisenbank Grafing eG
- Raiffeisenbank Grainet eG
- Raiffeisenbank Greding-Thalmässing eG
- Raiffeisenbank Griesstätt-Halting eG
- Raiffeisenbank Grimma eG
- Raiffeisenbank Gruibingen eG
- Raiffeisenbank Gymnich eG
- Raiffeisenbank Hächberg eG
- Raiffeisenbank Hallertau eG
- Raiffeisenbank Hardt-Bruhain eG
- Raiffeisenbank Heilsbronn-Windsbach eG
- Raiffeisenbank Hengersberg-Schöllnach eG
- Raiffeisenbank Heroldsbach eG
- Raiffeisenbank Hersbruck eG
- Raiffeisenbank HessenNord eG
- Raiffeisenbank Hiltenfingen eG
- Raiffeisenbank Hirschau eG
- Raiffeisenbank Hochfranken West eG
- Raiffeisenbank Hohenloher Land eG
- Raiffeisenbank Holzkirchen-Otterfing eG
- Raiffeisenbank Ichenhausen eG
- Raiffeisenbank im Allgäuer Land eG
- Raiffeisenbank im Breisgau eG
- Raiffeisenbank im Donautal eG
- Raiffeisenbank im Fuldaer Land eG
- Raiffeisenbank im Grabfeld eG
- Raiffeisenbank im Kreis Calw eG
- Raiffeisenbank im Landkreis Passau-Nord eG
- Raiffeisenbank im Oberland eG
- Raiffeisenbank im Oberpfälzer Jura eG
- Raiffeisenbank Irrel eG
- Raiffeisenbank Isar-Loisachtal eG
- Raiffeisenbank Jettingen-Scheppach eG
- Raiffeisenbank Käps-Mitwitz-Stockheim eG
- Raiffeisenbank Kaarst eG
- Raiffeisenbank Kaiserstuhl eG
- Raiffeisenbank Kalbe-Bismark eG
- Raiffeisenbank Kastellaun eG
- Raiffeisenbank Kehrig eG
- Raiffeisenbank Kempten-Oberallgäu eG
- Raiffeisenbank Kieselbronn eG
- Raiffeisenbank Kirchweihthal eG
- Raiffeisenbank Kirtorf eG

- Raiffeisenbank Kissing-Mering eG
- Raiffeisenbank Kitzinger Land eG
- Raiffeisenbank Knoblauchsland eG
- Raiffeisenbank Kreis Kelheim eG
- Raiffeisenbank Lorup eG
- Raiffeisenbank Mötzingen eG
- Raiffeisenbank München-Nord eG
- Raiffeisenbank München-Süd eG
- Raiffeisenbank Maßbach eG
- Raiffeisenbank Main-Spessart eG
- Raiffeisenbank Maitis eG
- Raiffeisenbank Mecklenburger Seenplatte eG
- Raiffeisenbank Mehring-Leiwen eG
- Raiffeisenbank Mehrstetten eG
- Raiffeisenbank Mittelschwaben eG
- Raiffeisenbank Mittenwald eG
- Raiffeisenbank Moselkrampen eG
- Raiffeisenbank Mutlangen eG
- Raiffeisenbank Nördliche Bergstraße eG
- Raiffeisenbank Nördlingen eG
- Raiffeisenbank Nahe eG
- Raiffeisenbank Neumarkt i.d.OPf. eG
- Raiffeisenbank Neumarkt- St. Veit - Reischach eG
- Raiffeisenbank Neustadt eG
- Raiffeisenbank Neustadt-Vohenstrauß eG
- Raiffeisenbank Niedere Alb eG
- Raiffeisenbank Niederwallmenach eG
- Raiffeisenbank Nordkreis Landsberg eG
- Raiffeisenbank Oberaudorf eG
- Raiffeisenbank Oberes Gäu eG
- Raiffeisenbank Oberferrieden-Burgthann eG
- Raiffeisenbank Oberland eG
- Raiffeisenbank Obermain Nord eG
- Raiffeisenbank Oberpfalz NordWest eG
- Raiffeisenbank Oberpfalz Süd eG
- Raiffeisenbank Oberteuringen-Meckenbeuren eG
- Raiffeisenbank Oberursel eG
- Raiffeisenbank Oldenburg eG
- Raiffeisenbank Ortenburg-Kirchberg v.W. eG
- Raiffeisenbank Ostprignitz - Ruppín eG
- Raiffeisenbank Ottenbach eG
- Raiffeisenbank Parkstetten eG
- Raiffeisenbank Pfaffenhausen eG
- Raiffeisenbank Pfaffenhofen a.d.Glonn eG
- Raiffeisenbank Pfaffenwinkel eG
- Raiffeisenbank Pfeffenhausen- Rottenburg-Wildenberg eG
- Raiffeisenbank Plankstetten AG
- Raiffeisenbank Raisting eG
- Raiffeisenbank Rastede eG
- Raiffeisenbank Rattiszell-Konzell eG
- Raiffeisenbank Regensburg-Wenzenbach eG
- Raiffeisenbank Regensburg eG
- Raiffeisenbank Rehling eG
- Raiffeisenbank Reute-Gaisbeuren eG

- Raiffeisenbank Ried eG
- Raiffeisenbank Riedenburg-Lobsing eG
- Raiffeisenbank Rosenstein eG
- Raiffeisenbank Roth-Schwabach eG
- Raiffeisenbank RSA eG
- Raiffeisenbank Rupertiwinkel eG
- Raiffeisenbank Südhardt eG
- Raiffeisenbank Südl. Bayerischer Wald eG
- Raiffeisenbank Südliches Ostallgäu eG
- Raiffeisenbank Südstormarn Mölln eG
- Raiffeisenbank Schaafheim eG
- Raiffeisenbank Schrobenhausener Land eG
- Raiffeisenbank Schrozberg- Rot am See eG
- Raiffeisenbank Schwaben Mitte eG
- Raiffeisenbank Schwabmünchen eG
- Raiffeisenbank Seebachgrund eG
- Raiffeisenbank Singoldtal eG
- Raiffeisenbank Sinzing eG
- Raiffeisenbank Sondelfingen eG
- Raiffeisenbank St. Wolfgang-Schwindkirchen eG
- Raiffeisenbank Stauden eG
- Raiffeisenbank Steingaden eG
- Raiffeisenbank Steinheim eG
- Raiffeisenbank Strücklingen- Idafehn eG
- Raiffeisenbank Straubing eG
- Raiffeisenbank Sulzbach-Rosenberg eG
- Raiffeisenbank Tüngental eG
- Raiffeisenbank Türkheim eG
- Raiffeisenbank Taufkirchen-Oberneukirchen eG
- Raiffeisenbank Thannhausen eG
- Raiffeisenbank Thurnauer Land eG
- Raiffeisenbank Unteres Inntal eG
- Raiffeisenbank Unteres Vilstal eG
- Raiffeisenbank Unteres Zusamtal eG
- Raiffeisenbank Volkacher Mainschleife - Wiesentheid eG
- Raiffeisenbank Volkmarsen eG
- Raiffeisenbank Vordersteinenberg eG
- Raiffeisenbank Voreifel eG
- Raiffeisenbank Wüstenselbitz eG
- Raiffeisenbank Wald-Görisried eG
- Raiffeisenbank Waldaschaff-Heigenbrücken eG
- Raiffeisenbank Wallgau-Krün eG
- Raiffeisenbank Wangen eG
- Raiffeisenbank Wegscheid eG
- Raiffeisenbank Weissenburg-Gunzenhausen eG
- Raiffeisenbank Welling eG
- Raiffeisenbank Werratal-Landeck eG
- Raiffeisenbank Wesermarsch-Süd eG
- Raiffeisenbank Westallgäu eG
- Raiffeisenbank Westeifel eG
- Raiffeisenbank Westhausen eG
- Raiffeisenbank Westkreis Fürstenfeldbruck eG
- Raiffeisenbank Wiesedermeer- Wiesede-Marcardsmoor eG
- Raiffeisenbank Wimsheim-Mönsheim eG

- Raiffeisenbank Wyhl eG
- Raiffeisenbank Zeller Land eG
- Raiffeisenbank Zorneding eG
- Raiffeisenbank. Tattenhausen-Großkarolinenfeld eG
- Raiffeisenkasse Erbes-Büdesheim und Umgebung eG
- Rhön-Rennsteig SPK
- Rheingauer Volksbank eG
- Rosbacher Raiffeisenbank eG
- Rostocker Volks- und Raiffeisenbank eG
- Rottaler Raiffeisenbank eG
- Royal Bank of Scotland
- Royal Bank of Scotland Bankline
- Royal Bank of Scotland ClearSpend
- RSB Retail+Service Bank GmbH
- Südtiroler Sparkasse AG Niederlassung München
- Südwestbank AG
- Saalesparkasse
- SaarLB
- Salzlandsparkasse
- Santander
- Scharnhäuser Bank eG
- Schoellerbank
- Schrobenshäuser Bank eG
- Sparkasse an der Lippe
- Sparkasse der Homburgischen Gemeinden
- SPK Aachen
- SPK Aichach-Schrobenhausen
- SPK Allgäu
- SPK Altötting-Mühldorf
- SPK Altenburger Land
- SPK Altmark West
- SPK Am Niederrhein
- SPK Amberg-Weizbach
- SPK Ansbach
- SPK Arnsberg-Sundern
- SPK Arnstadt-Ilmenau
- SPK Aschaffenburg-Alzenau
- SPK Attendorn-Lennestadt-Kirchhundem
- SPK Aurich-Norden
- SPK Böhl
- SPK Bad Hersfeld-Rotenburg
- SPK Bad Kissingen
- SPK Bad Neustadt a.d. Saale
- SPK Bad Oeynhausen - Porta Westfalica
- SPK Bad Tölz-Wolfratshausen
- SPK Baden-Baden Gaggenau
- SPK Bamberg
- SPK Barnim
- SPK Battenberg
- SPK Bayreuth
- SPK Beckum-Wadersloh
- SPK Bensheim
- SPK Berchtesgadener Land
- SPK Bergkamen-Bönen

- SPK Bielefeld
- SPK Bochum
- SPK Bodensee
- SPK Bonndorf-Stühlingen
- SPK Bottrop
- SPK Bremen
- SPK Burbach-Neunkirchen
- SPK Burgenlandkreis
- SPK Celle
- SPK Chemnitz
- SPK Coburg-Lichtenfels
- SPK Düren
- SPK Dachau
- SPK Darmstadt
- SPK Deggendorf
- SPK Dieburg
- SPK Dillenburg
- SPK Donauwörth
- SPK Donnersberg
- SPK Dortmund
- SPK Duderstadt
- SPK Duisburg
- SPK Einbeck
- SPK Elbe-Elster
- SPK Elmshorn
- SPK Emden
- SPK Emsland
- SPK Engen-Gottmadingen
- SPK Ennepetal-Breckerfeld
- SPK Erding-Dorfen
- SPK Erlangen Höchstadt Herzogenaurach
- SPK Eschenbach Neustadt (a.d. Waldnaab)
- SPK Essen
- SPK Fürstenfeldbruck
- SPK Fürth
- SPK Finnentrop
- SPK Forchheim
- SPK Freiburg-Nördlicher Breisgau
- SPK Freising
- SPK Freyung-Grafenau
- SPK Fulda
- SPK Göttingen
- SPK Günzburg-Krumbach
- SPK Gutersloh-Rietberg
- SPK Gelsenkirchen
- SPK Gengenbach
- SPK Gera-Greiz
- SPK Germersheim Kandel
- SPK Geseke
- SPK Gevelsberg-Wetter
- SPK Gießen
- SPK Gifhorn-Wolfsburg
- SPK Gladbeck
- SPK Grünberg

- SPK Gummersbach-Bergneustadt
- SPK Gunzenhausen
- SPK Höxter
- SPK HagenHerdecke
- SPK Hameln-Weserbergland
- SPK Hamm
- SPK Hanau
- SPK Hanauerland
- SPK Hannover
- SPK Harburg-Buxtehude
- SPK Haslach-Zell
- SPK Hattingen
- SPK Hegau-Bodensee
- SPK Heidelberg
- SPK Herford
- SPK Herne
- SPK Hilden-Ratingen-Velbert
- SPK Hildesheim Goslar Peine
- SPK Hochfranken
- SPK Hochrhein
- SPK Hochsauerland
- SPK Hochschwarzwald
- SPK Hohenlohekreis
- SPK Holstein
- SPK im Landkreis Cham
- SPK im Landkreis Schwandorf
- SPK IngolstadtEichstätt
- SPK Iserlohn
- SPK Jena-Saale-Holzland
- SPK Jerichower Land
- SPK KölnBonn
- SPK Karlsruhe
- SPK Kierspe-Meinerzhagen
- SPK Koblenz
- SPK Kraichgau
- SPK Krefeld
- SPK Kulmbach-Kronach
- SPK Lörrach-Rheinfelden
- SPK Lüdenscheid
- SPK Lüneburg
- SPK Landsberg-Dießen
- SPK Landshut
- SPK Langen-Seligenstadt
- SPK Laubach-Hungen
- SPK LeerWittmund
- SPK Lemgo
- SPK Leverkusen
- SPK Lippstadt
- SPK Märkisches Sauerland Hemer - Menden
- SPK Mülheim a.d. Ruhr
- SPK Münden
- SPK Münsterland-Ost
- SPK Mainfranken Würzburg
- SPK Mainz

- SPK Mansfeld-Südharz
- SPK Marburg-Biedenkopf
- SPK Markgräflerland
- SPK Mecklenburg-Nordwest
- SPK Mecklenburg-Schwerin
- SPK Mecklenburg-Strelitz
- SPK Meißen
- SPK Memmingen-Lindau-Mindelheim
- SPK Merzig-Wadern
- SPK Meschede
- SPK Miltenberg-Obernburg
- SPK Minden-Lübbecke
- SPK Mittelfranken-Süd
- SPK Mittelholstein AG
- SPK Mittelmosel-Eifel-Mosel-Hunsrück
- SPK Mittelsachsen
- SPK Mittelthüringen
- SPK Moosburg
- SPK Muldental
- SPK Nördlingen
- SPK Nürnberg
- SPK Neckartal-Odenwald
- SPK Neu-Ulm-Illertissen
- SPK Neubrandenburg-Demmin
- SPK Neuburg-Rain
- SPK Neumarkt i.d.OPf.-Parsberg
- SPK Neunkirchen
- SPK Neuss
- SPK Neustadt a.d. Aisch-Bad Windsheim
- SPK Neuwied
- SPK Niederbayern-Mitte
- SPK Niederlausitz
- SPK Nienburg
- SPK Oberhessen
- SPK Oberland
- SPK Oberlausitz-Niederschlesien
- SPK Oberpfalz Nord
- SPK Odenwaldkreis
- SPK Oder-Spree
- SPK Offenburg/Ortenau
- SPK Olpe-Drolshagen-Wenden
- SPK Osnabrück
- SPK Osterode am Harz
- SPK Ostprignitz-Ruppin
- SPK Paderborn-Detmold
- SPK Parchim-Lübz
- SPK Passau
- SPK Pfaffenhofen
- SPK Pforzheim Calw
- SPK Pfullendorf-Meißkirch
- SPK Prignitz
- SPK Radevormwald-Hückeswagen
- SPK Rastatt-Gernsbach
- SPK Regen-Viechtach

- SPK Regensburg
- SPK Rhein Neckar Nord
- SPK Rhein-Haardt
- SPK Rhein-Maas
- SPK Rhein-Nahe
- SPK Riezlern
- SPK Rosenheim-Bad Aibling
- SPK Rotenburg Osterholz
- SPK Rottal-Inn
- SPK Südholstein
- SPK Südl. Weinstr. Landau
- SPK Saarbrücken
- SPK Salem-Heiligenberg
- SPK Schaumburg
- SPK Scheeßel
- SPK Schwäbisch Hall-Crailsheim
- SPK Schwarzwald-Baar
- SPK Schweinfurt-Haßberge
- SPK Siegen
- SPK SoestWerl
- SPK Sonneberg
- SPK Spree-Neiße
- SPK Sprockhövel
- SPK St.Blasien
- SPK Stade - Altes Land
- SPK Starkenburg
- SPK Staufen-Breisach
- SPK Suedwestpfalz
- SPK Tauberfranken
- SPK Trier
- SPK Uckermark
- SPK Uecker-Randow
- SPK Uelzen Lüchow-Dannenberg
- SPK Ulm
- SPK UnnaKamen
- SPK Unstrut-Hainich
- SPK Vest Recklinghausen
- SPK Vogtland
- SPK Vorderpfalz
- SPK Vorpommern
- SPK Waldeck-Frankenberg
- SPK Werra-Meißner
- SPK Westerwald-Sieg
- SPK Westholstein
- SPK Westmünsterland
- SPK Wetzlar
- SPK Wiesental
- SPK Wilhelmshaven
- SPK Witten
- SPK Wittenberg
- SPK Wittgenstein
- SPK Wolfach
- SPK Worms-Alzey-Ried
- SPK Zollernalb

- SPK zu Lübeck AG
- SPK Zwickau
- Spreewaldbank eG
- SSK Augsburg
- SSK Bad Honnef
- SSK Bad Pyrmont
- SSK Bad Sachsa
- SSK Barsinghausen
- SSK Blomberg/Lippe
- SSK Bocholt
- SSK Borken
- SSK Burgdorf
- SSK Cuxhaven
- SSK Düsseldorf
- SSK Delbrück
- SSK Dessau
- SSK Grebenstein
- SSK Haan (Rheinland)
- SSK Haltern am See
- SSK Kaiserslautern
- SSK Langenfeld (Rheinland)
- SSK Lengerich
- SSK Mönchengladbach
- SSK München
- SSK Magdeburg
- SSK Oberhausen
- SSK Offenbach
- SSK Rahden
- SSK Remscheid
- SSK Rheine
- SSK Schmallenberg
- SSK Schwalmstadt
- SSK Schwedt
- SSK Schwelm
- SSK Schwerte
- SSK Solingen
- SSK Versmold
- SSK Wedel
- SSK Wermelskirchen
- SSK Wunstorf
- SSK Wuppertal
- St. Galler Kantonalbank Deutschland AG
- Stadt- und Kreissparkasse Leipzig
- Steyler Bank GmbH
- Steyler Bank GmbH
- Sylter Bank eG
- Taunus Sparkasse
- Triodos Bank N.V. Deutschland
- UBS Germany
- UNION-BANK AG
- VakifBank International AG, Wien ZN Deutschland
- VBU Volksbank im Unterland eG
- VerbundVolksbank OWL eG
- Vereinigte Raiffeisenbank Burgstädt eG

- Vereinigte Raiffeisenbanken Gräfenberg-Forchheim-Eschenau-Heroldsberg eG
- Vereinigte Sparkasse im Märkischen Kreis
- Vereinigte Volksbank eG Ganderkesee-Hude-Bookholzberg-Lemwerder
- Vereinigte Volksbank eG Saarlouis-Losheim am See-Sulzbach/Saar
- Vereinigte Volksbank eG, Brakel
- Vereinigte Volksbank eG, Sindelfingen
- Vereinigte Volksbank Münster eG
- Vereinigte Volksbank Raiffeisenbank eG, Reinheim
- Vereinigte Volksbank Raiffeisenbank eG, Wittlich
- Vereinigte VR Bank eG, Wyk auf Föhr
- Vereinigte VR Bank Kur- und Rheinpfalz eG
- Vereinte Volksbank eG
- Volks- und Raiffeisenbank eG
- Volks- und Raiffeisenbank Fürstenwalde Seelow-Wriezen eG
- Volks- und Raiffeisenbank Muldental eG
- Volks- und Raiffeisenbank Prignitz eG
- Volks- und Raiffeisenbank Saale-Unstrut eG
- Volks- und Raiffeisenbank Saarpfalz eG
- Volksbank - Raiffeisenbank Vilshofen eG
- Volksbank Überherrn eG
- Volksbank Überwald-Gorxheimertal eG
- Volksbank Albstadt eG
- Volksbank Aller-Weser eG
- Volksbank Allgäu-Oberschwaben eG
- Volksbank Altshausen eG
- Volksbank Alzey-Worms eG
- Volksbank am Württemberg eG
- Volksbank Ammerbuch eG
- Volksbank an der Niers eG
- Volksbank Anröchte eG
- Volksbank Ascheberg-Herbern eG
- Volksbank Bönen eG
- Volksbank Börde-Bernburg eG
- Volksbank Bösle eG
- Volksbank Bühl eG
- Volksbank Backnang eG
- Volksbank Bad Salzuflen eG
- Volksbank Bad Saulgau eG
- Volksbank Baden-Baden Rastatt eG
- Volksbank Baiersbronn Murgtal eG
- Volksbank Bakum eG
- Volksbank Baumberge eG
- Volksbank Beckum-Lippstadt eG
- Volksbank Beilstein-Ilfeld-Abstatt eG
- Volksbank Berg eG
- Volksbank Bielefeld-Gütersloh eG
- Volksbank Bigge-Lenne eG
- Volksbank Blaubeuren eG
- Volksbank Bocholt eG
- Volksbank Bochum Witten eG
- Volksbank Bramgau-Wittlage eG
- Volksbank Brandoberndorf eG
- Volksbank Braunlage eG
- Volksbank Breisgau Nord eG

- Volksbank Breisgau-Markgräflerland eG
- Volksbank Bremen-Nord eG
- Volksbank Brenztal eG
- Volksbank Brilon-Büren-Salzkotten eG
- Volksbank Bruchsal-Bretten eG
- Volksbank Bruhrain-Kraich-Hardt eG
- Volksbank Butzbach eG
- Volksbank Chemnitz eG
- Volksbank Dünwald-Holweide eG
- Volksbank Düren eG
- Volksbank Düsseldorf Neuss eG
- Volksbank Daaden eG
- Volksbank Dammer Berge eG
- Volksbank Darmstadt - Südhessen eG
- Volksbank Deisslingen eG
- Volksbank Delbrück-Hövelhof eG
- Volksbank Delitzsch eG
- Volksbank Demmin eG
- Volksbank Dessau-Anhalt eG
- Volksbank Dettenhausen eG
- Volksbank Dortmund-Nordwest eG
- Volksbank Dreieich eG
- Volksbank Dreiländereck eG
- Volksbank Dresden-Bautzen eG
- Volksbank eG - Die Gestalterbank
- Volksbank eG Bad Laer-Borgloh-Hilter-Melle
- Volksbank eG Braunschweig Wolfsburg
- Volksbank eG Bremerhaven-Cuxland
- Volksbank eG Delmenhorst Schierbrok
- Volksbank eG Gera · Jena · Rudolstadt
- Volksbank eG Horb-Freudenstadt
- Volksbank eG Konstanz
- Volksbank eG Mosbach
- Volksbank eG Osterholz-Scharmbeck
- Volksbank eG Südheide - Isenhagener Land - Altmark
- Volksbank eG Schwarzwald Baar Hegau
- Volksbank eG Wümme-Wieste
- Volksbank eG Westrhauderfehn
- Volksbank eG, Überlingen
- Volksbank eG, Adelebsen
- Volksbank eG, Fredenbeck
- Volksbank eG, Gardelegen
- Volksbank eG, Grebenhain
- Volksbank eG, Hildesheim-Lehrte-Pattensen
- Volksbank eG, Köthen-Bitterfeld
- Volksbank eG, Lönigen
- Volksbank eG, Nienburg
- Volksbank eG, Sangerhausen
- Volksbank eG, Seesen
- Volksbank eG, Sulingen
- Volksbank eG, Syke
- Volksbank eG, Waltrop
- Volksbank eG, Warendorf
- Volksbank eG, Wolfenbüttel

- Volksbank Eifel eG
- Volksbank Eisenberg eG
- Volksbank Elsen-Wewer-Borchen eG
- Volksbank Elsterland eG
- Volksbank Emmerich-Rees eG
- Volksbank Emstal eG
- Volksbank Emstek eG
- Volksbank Enniger-Ostenfelde-Westkirchen eG
- Volksbank Erft eG
- Volksbank Erle eG
- Volksbank Ermstal-Alb eG
- Volksbank Esens eG
- Volksbank Essen-Cappeln eG
- Volksbank Esslingen eG
- Volksbank Ettlingen eG
- Volksbank Euskirchen eG
- Volksbank Eutin Raiffeisenbank eG
- Volksbank Feldatal eG
- Volksbank Filder eG
- Volksbank Flein-Talheim eG
- Volksbank Franken eG
- Volksbank Freiburg eG
- Volksbank Friedrichshafen-Tettngang eG
- Volksbank Göppingen eG
- Volksbank Gebhardshain eG
- Volksbank Geest eG
- Volksbank Geeste-Nord eG
- Volksbank Gemen eG
- Volksbank Gescher eG
- Volksbank Glan-Münchweiler eG
- Volksbank GMHütte-Hagen-Bissendorf eG
- Volksbank Greven eG
- Volksbank Gronau-Ahaus eG
- Volksbank Haaren eG
- Volksbank Halle (Saale) eG
- Volksbank Halle/Westf. eG
- Volksbank Hameln-Stadthagen eG
- Volksbank Hamm / Sieg eG
- Volksbank Haselünne eG
- Volksbank Heiden eG
- Volksbank Heilbronn eG
- Volksbank Heimbach eG
- Volksbank Heinsberg eG
- Volksbank Hellweg eG
- Volksbank Herford-Mindener Land eG
- Volksbank Herrenberg-Nagold-Rottenburg eG
- Volksbank Heuchelheim eG
- Volksbank Hochrhein eG
- Volksbank Hohenlimburg eG
- Volksbank Hohenlohe eG
- Volksbank Hohenzollern-Balingen eG
- Volksbank Hunsrück-Nahe eG
- Volksbank im Bergischen Land eG
- Volksbank im Harz eG

- Volksbank im Hochsauerland eG
- Volksbank im Wesertal eG
- Volksbank Immenstadt eG
- Volksbank in der Hohen Mark eG
- Volksbank in Südwestfalen eG
- Volksbank in Schaumburg eG
- Volksbank Jerichower Land eG
- Volksbank Jever eG
- Volksbank Köln Bonn eG
- Volksbank Kaiserslautern eG
- Volksbank Kamen-Werne eG
- Volksbank Karlsruhe eG
- Volksbank Kassel Göttingen eG
- Volksbank Kempen-Grefrath eG
- Volksbank Kierspe eG
- Volksbank Kirnau eG
- Volksbank Klettgau-Wutöschingen eG
- Volksbank Kleverland eG
- Volksbank Kraichgau eG
- Volksbank Krautheim eG
- Volksbank Krefeld eG
- Volksbank Kurpfalz eG
- Volksbank Löbau-Zittau eG
- Volksbank Lübbecke Land eG
- Volksbank Lübeck eG
- Volksbank Lüneburger Heide eG
- Volksbank Lahr eG
- Volksbank Laichinger Alb eG
- Volksbank Langendernbach eG
- Volksbank Lastrup eG
- Volksbank Lauterbach-Schlitz eG
- Volksbank Lauterecken eG
- Volksbank Leonberg-Strohgäu eG
- Volksbank Limbach eG
- Volksbank Lindenberg eG
- Volksbank Lingen eG
- Volksbank Lohne-Mühlen eG
- Volksbank Ludwigsburg eG
- Volksbank Möckmühl eG
- Volksbank Mönchengladbach eG
- Volksbank Münsingen eG
- Volksbank Münsterland Nord eG
- Volksbank Magdeburg eG
- Volksbank Main-Tauber eG
- Volksbank Mainspitze eG
- Volksbank Marl-Recklinghausen eG
- Volksbank Meßkirch eG Raiffeisenbank
- Volksbank Meerbusch eG
- Volksbank Mindener Land eG
- Volksbank Mittelhessen eG
- Volksbank Mittlerer Neckar eG
- Volksbank Mittlerer Schwarzwald eG
- Volksbank Mittleres Erzgebirge eG
- Volksbank Mittweida eG

- Volksbank Neckartal eG
- Volksbank Neuenkirchen-Vörden eG
- Volksbank Niedergrafschaft eG
- Volksbank Niederrhein eG
- Volksbank Nordhümmling eG
- Volksbank Nordharz eG
- Volksbank Nordschwarzwald eG
- Volksbank Nottuln eG
- Volksbank Ober-Mörlen eG
- Volksbank Oberberg eG
- Volksbank Ochtrup-Laer eG
- Volksbank Oldenburg eG
- Volksbank Olpe-Wenden-Drolshagen eG
- Volksbank Osnabrück eG
- Volksbank Ostlippe eG
- Volksbank Oyten eG
- Volksbank Pforzheim eG
- Volksbank Pfullendorf eG
- Volksbank Pirna eG
- Volksbank Plochingen eG
- Volksbank Raesfeld eG
- Volksbank Raiffeisenbank Bad Kissingen eG
- Volksbank Raiffeisenbank Bayern Mitte eG
- Volksbank Raiffeisenbank Dachau eG
- Volksbank Raiffeisenbank eG Itzehoe Norderstedt Hohenwestedt
- Volksbank Raiffeisenbank eG, Bad Oldesloe
- Volksbank Raiffeisenbank Fürstenfeldbruck eG
- Volksbank Raiffeisenbank Meißen Großenhain eG
- Volksbank Raiffeisenbank Nürnberg eG
- Volksbank Raiffeisenbank Niederschlesien eG
- Volksbank Raiffeisenbank Nordoberpfalz eG
- Volksbank Raiffeisenbank Oberbayern Südost eG
- Volksbank Raiffeisenbank Regensburg-Schwandorf eG
- Volksbank Raiffeisenbank Rhön-Grabfeld eG
- Volksbank Raiffeisenbank Rosenheim-Chiemsee eG
- Volksbank Raiffeisenbank Würzburg eG
- Volksbank Rathenow eG
- Volksbank Remseck eG
- Volksbank Reutlingen eG
- Volksbank Rhede eG
- Volksbank Rhein-Erft-Köln eG
- Volksbank Rhein-Lahn-Limburg eG
- Volksbank Rhein-Lippe eG
- Volksbank Rhein-Nahe-Hunsrück eG
- Volksbank Rhein-Ruhr eG
- Volksbank Rhein-Wehra eG
- Volksbank RheinAhrEifel eG
- Volksbank Rheinböllen eG
- Volksbank Riesa eG
- Volksbank Rietberg eG
- Volksbank Rot eG
- Volksbank Rottweil eG
- Volksbank Ruhr Mitte eG
- Volksbank Süd-Emsland eG

- Volksbank Südkirchen-Capelle-Nordkirchen eG
- Volksbank Südmünsterland-Mitte eG
- Volksbank Sandhofen eG
- Volksbank Sauerland eG
- Volksbank Schermbeck eG
- Volksbank Schlangen eG
- Volksbank Schnathorst eG
- Volksbank Schupbach eG
- Volksbank Schwanewede eG
- Volksbank Schwarzwald-Donau-Neckar eG
- Volksbank Seligenstadt eG
- Volksbank Selm-Bork eG
- Volksbank Senden eG
- Volksbank Solling eG
- Volksbank Spree-Neiße eG
- Volksbank Sprockhövel eG
- Volksbank Störmede-Hörste eG
- Volksbank Stade-Cuxhaven eG
- Volksbank Staufen eG
- Volksbank Stendal eG
- Volksbank Stutensee-Weingarten eG
- Volksbank Stuttgart eG
- Volksbank Sulmtal eG
- Volksbank Trier eG
- Volksbank Trossingen eG
- Volksbank Uelzen-Salzwedel eG
- Volksbank Ulm-Biberach eG
- Volksbank Ulrichstein eG
- Volksbank Vechta eG
- Volksbank Versmold eG
- Volksbank Viersen eG
- Volksbank Visbek eG
- Volksbank Vogtland eG
- Volksbank Vorbach-Tauber eG
- Volksbank Vorpommern eG
- Volksbank Welzheim eG
- Volksbank Weschnitztal eG
- Volksbank Westenholz eG
- Volksbank Westerkappeln-Saerbeck eG
- Volksbank Westerstede eG
- Volksbank Wewelsburg-Ahden eG
- Volksbank Wismar eG
- Volksbank Wickede (Ruhr) eG
- Volksbank Wilhelmshaven eG
- Volksbank Winsener Marsch eG
- Volksbank Wittenberg eG
- Volksbank Wittgenstein eG
- Volksbank Worpswede eG
- Volksbank Wulfsen eG
- Volksbank Zuffenhausen eG
- Volksbank Zwickau eG
- Volksbank-Raiffeisenbank Amberg eG
- Volksbank-Raiffeisenbank Deggingen eG
- Volksbank-Raiffeisenbank Dingolfing eG

- Volksbank-Raiffeisenbank Glauchau eG
- Volksbank-Raiffeisenbank Laupheim-Illertal eG
- Volksbank-Raiffeisenbank Riedlingen eG
- VR Bank Alzey-Land-Schwabenheim eG
- VR Bank Augsburg-Ostallgäu eG
- VR Bank Bad Orb-Gelnhausen eG
- VR Bank Bamberg-Forchheim eG
- VR Bank Bayreuth-Hof eG
- VR Bank Burglengenfeld eG
- VR BANK Dinklage-Steinfeld eG
- VR Bank eG Bergisch Gladbach-Leverkusen
- VR Bank eG Heuberg-Winterlingen
- VR Bank eG, Alsheim
- VR Bank eG, Monheim am Rhein
- VR Bank Enz plus eG
- VR Bank Fulda eG
- VR Bank HessenLand eG
- VR Bank Hohenneuffen-Teck eG
- VR Bank in Holstein eG
- VR Bank Kitzingen eG
- VR Bank Lahn-Dill eG
- VR Bank Lausitz eG
- VR Bank München Land eG
- VR Bank Main-Kinzig-Büdingen eG
- VR Bank Mittelhaardt eG
- VR Bank Mittlere Oberpfalz eG
- VR Bank Neuburg-Rain eG
- VR Bank Neumünster eG
- VR Bank Niederbayern-Oberpfalz eG
- VR Bank Nord eG
- VR Bank Oberfranken Mitte eG
- VR Bank Oldenburg Land eG
- VR Bank Oldenburg Land West eG
- VR Bank Ostholstein Nord - Plön eG
- VR Bank Ravensburg-Weingarten eG
- VR Bank Rhein-Mosel eG
- VR Bank Rhein-Neckar eG
- VR Bank Südliche Weinstraße-Wasgau eG
- VR Bank Südpfalz eG
- VR Bank Südthüringen eG
- VR Bank Schleswig-Mittelholstein eG
- VR Bank Schwäbisch Hall-Crailsheim eG
- VR Bank Starnberg-Herrsching-Landsberg eG
- VR Bank Tübingen eG
- VR Bank Untertaunus eG
- VR Bank Weimar eG
- VR Bank Westküste eG
- VR Bank Westthüringen eG
- VR GenoBank DonauWald eG
- VR meine Bank eG
- VR meine Raiffeisenbank eG
- VR PartnerBank eG Chattengau-Schwalm-Eder
- VR PLUS Altmark-Wendland eG
- VR-Bank Altenburger Land eG

- VR-Bank Asperg-Markgröningen eG
- VR-Bank Bad Salzungen Schmalkalden eG
- VR-Bank Bonn eG
- VR-Bank Coburg eG
- VR-Bank Donau-Mindel eG
- VR-Bank Dornstetten-Horb eG
- VR-Bank eG Magstadt-Weissach
- VR-Bank eG Osnabrücker Nordland
- VR-Bank eG Schopfheim-Maulburg
- VR-Bank eG, Alzenau
- VR-Bank eG, Schwerin
- VR-Bank eG, Würselen
- VR-Bank Ehningen-Nufringen eG
- VR-Bank Eisenach-Ronshausen eG
- VR-Bank Ellwangen eG
- VR-Bank Erding eG
- VR-Bank Erlangen-Höchstadt- Herzogenaurach eG
- VR-Bank Feuchtwangen-Dinkelsbühl eG
- VR-Bank Fichtelgebirge- Frankenwald eG
- VR-Bank Fläming eG
- VR-Bank Freudenberg-Niederfischbach eG
- VR-Bank Gerolzhofen eG
- VR-Bank Handels- und Gewerbebank eG
- VR-Bank Hunsrück-Mosel eG
- VR-Bank in Mittelbaden eG
- VR-Bank in Südniedersachsen eG
- VR-Bank in Südoldenburg eG
- VR-Bank Isar-Vils eG
- VR-Bank Ismaning Hallbergmoos Neufahrn eG
- VR-Bank Landau-Mengkofen eG
- VR-Bank Landsberg-Ammersee eG
- VR-Bank Landshut eG
- VR-Bank Langenau-Ulmer Alb eG
- VR-Bank Lichtenfels-Ebern eG
- VR-Bank Memmingen eG
- VR-Bank Mitte eG
- VR-Bank Mittelfranken West eG
- VR-Bank Mittelsachsen eG
- VR-Bank Neckar-Enz eG
- VR-Bank Neu-Ulm eG
- VR-Bank Nordeifel eG
- VR-Bank NordRhön eG
- VR-Bank Ostalb eG
- VR-Bank Ostbayern-Mitte eG
- VR-Bank Passau eG
- VR-Bank Rhein-Sieg eG
- VR-Bank Rottal-Inn eG
- VR-Bank Südwestpfalz eG Pirmasens - Zweibrücken
- VR-Bank Schweinfurt eG
- VR-Bank Spangenberg-Morschen eG
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- VR-Bank Werdenfels eG
- VR-Bank Westmünsterland eG

- VR Bankverein Bad Hersfeld-Rotenburg eG
- VSK Emsdetten-Ochtrup
- VSK Goch-Kevelaer-Weeze
- Waldecker Bank eG
- Wartburg-Sparkasse
- Weberbank
- WEG Bank AG
- Weser-Elbe Sparkasse
- Westerwald Bank eG Volks- und Raiffeisenbank
- Wiesbadener Volksbank eG
- Winterbacher Bank eG
- Wirecard Bank AG
- Zevener Volksbank eG

Italy

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- Banca 5 S.p.A.
- Banca Adria Colli Euganei
- Banca Akros
- Banca Aletti
- BANCA ALPI MARITTIME CARRU'
- BANCA ALTA TOSCANA
- Banca Carige
- BANCA CENTROPADANA
- Banca Cesare Ponti
- BANCA CRAS TOSCANO SIENA
- BANCA CREMASCA E MANTOVANA
- BANCA DEL CATANZARESE
- BANCA DEL CILENTO E DELLA LUCANIA
- BANCA DELL'ELBA
- BANCA DELLA VALSASSINA
- BANCA DI ANDRIA
- BANCA DI ANGGHIARI E STIA C.C.
- Banca di Bologna
- BANCA DI FORMELLO
- BANCA DI MONASTIER E DEL SILE
- BANCA DI PESARO
- BANCA DI PESCIA E CASCINA
- Banca di Sassari
- BANCA DI TARANTO BCC
- BANCA DI UDINE
- Banca Euromobiliare
- banca fideuram s.p.a.
- Banca Galileo S.p.A
- banca IMI s.p.a.
- Banca Mediolanum
- Banca Monte dei Paschi di Siena Spa
- Banca Monte di Lucca
- Banca Passadore & C. S.p.A.
- BANCA PATAVINA DI SANT'ELENA E PIOVE DI SACCO
- Banca Patrimoni Sella & C.
- Banca Popolare Cassinate
- Banca Popolare Cortona

- Banca Popolare dell'Alto Adige S.p.A.
- Banca Popolare di Sondrio
- Banca Popolare Lajatico
- Banca Popolare Vesuviana
- Banca Promos S.p.A
- Banca Regionale di Sviluppo S.p.A.
- BANCA SAN FRANCESCO
- Banca Sella
- Banca Sicana
- BANCA SVILUPPO S.P.A.
- BANCA TERRE ETRUSCHE E DI MAREMMA
- BANCA VALDICHIANA DI CHIUSI E MONTEPULCIANO
- BANCA VERONESE DI CONCAMARISE
- BANCA VERSILIA LUNIGIANA E GARFAGNANA
- BANCA WIDIBA SPA
- BancaTer Credito Cooperativo FVG
- Banco di Sardegna
- BANCO FIORENTINO-MUGELLO IMPRUNETA SIGNA-CRED.COOP
- Banco Marchigiano Credito Cooperativo
- Banco Montepio
- Banco Português de Gestão
- Banco Santander Totta
- BancoBPM
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- BCC AGRIGENTINO
- BCC AGROBRESCIANO
- BCC Alberobello e Sammichele
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- BCC Alto Tirreno
- BCC Alto Vicentino
- BCC Anagni
- BCC Annia
- BCC Aquara
- BCC Basilicata
- BCC Bene Vagienna
- BCC Bergamasca e Orobica
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- BCC CANOSA LOCONIA
- BCC Caraglio-Cuneese-Riviera dei Fiori
- BCC Carso
- BCC Casalgrasso e S. Albano Stura
- BCC Cassano delle Murge
- BCC Castagneto Carducci
- BCC Castelli e Iblei
- BCC Castelli Romani
- BCC Centro Calabria
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- BCC Centro Lazio
- BCC Cherasco
- BCC Circeo
- BCC Conversano

- BCC CRA DI PALIANO
- BCC Credito Cooperativo Friuli
- BCC Credito Etneo
- BCC Crotonese
- BCC DEGLI ULIVI TERRA DI BARI
- BCC DEI COLLI ALBANI
- BCC DEL BASSO SEBINO
- BCC DEL GARDA - BCC COLLI MORENICI DEL GARDA
- BCC DEL METAURO
- BCC DEL VALDARNO
- BCC DELL'ADRIATICO TERAMANO
- BCC DELL'OGGIO E DEL SERIO
- BCC DELLA VALLE DEL TRIGNO
- BCC DI ALTOFONTE E CACCAMO
- BCC DI ARBOREA
- BCC DI BARI
- BCC DI BASCIANO
- BCC DI BELLEGRA
- BCC DI BORGHETTO LODIGIANO
- BCC DI BUCCINO E DEI COMUNI CILENTANI
- BCC DI BUONABITACOLO
- BCC DI BUSTO GAROLFO E BUGUGGIATE
- BCC DI CAGLIARI
- BCC DI CAPACCIO PAESTUM E SERINO S.C.
- BCC DI CARATE BRIANZA
- BCC DI CARAVAGGIO ADDA E CREMASCO CR
- BCC DI CASTIGLIONE MESSER RAIMONDO E PIANELLA
- BCC DI CITTANOVA
- BCC DI GAMBATESA
- BCC DI GAUDIANO DI LAVELLO
- BCC DI LEZZENO
- BCC DI MILANO
- BCC DI MONTEPAONE
- BCC DI MOZZANICA
- BCC DI NAPOLI
- BCC DI NETTUNO
- BCC DI OSTRÀ E MORRO D'ORZA
- BCC DI OSTRÀ VETERE
- BCC DI OSTUNI
- BCC DI PACHINO
- BCC DI PONTASSIEVE
- BCC DI PRATOLA PELIGNA
- BCC DI PUTIGNANO SCPA
- BCC DI RIANO
- BCC DI ROMA
- BCC DI SAN BIAGIO PLATANI
- BCC DI SAN CALOGERO E MAIERATO - BCC DEL VIBONESE
- BCC DI SPINAZZOLA
- BCC DI TERRA D'OTRANTO
- BCC DI TRIUGGIO E DELLA VALLE DEL LAMBRO
- BCC DI VALLEDOLMO
- BCC Don Rizzo - Alcamo
- BCC DON STELLA DI RESUTTANO
- BCC Emilbanca

- BCC Erchie
- BCC Felsinea
- BCC Flumeri
- BCC G. TONIOLO DI SAN CATALDO
- BCC Gran Sasso d'Italia
- BCC La Riscossa di Regalbuto
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- BCC Lazio Nord
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- BCC Locorotondo
- BCC LONGI VALLE DEL FITALIA R.L.
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- BCC Marca
- BCC Marina di Ginosa
- BCC MEDIOCRATI
- BCC Monopoli
- BCC Monte Pruno
- BCC MUTUO SOCCORSO DI GANGI
- BCC Pianfei e Rocca de Baldi
- BCC PORDENONESE
- BCC Prealpi
- BCC Ravennate
- BCC Romagna Occidentale
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- BCC S. Giorgio Quinto Valle Agno
- BCC S. Giovanni Rotondo
- BCC S. Marco dei Cavoti e Sannio Calvi
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- BCC SAN MICHELE DI CALTANISSETTA E PIETRAPERZIA
- BCC Sangro Teatina
- BCC Santeramo in Colle
- BCC Sarsina
- BCC Scafati e Cetara
- BCC Spello e Bettona
- BCC Staranzano e Villesse
- BCC TERRA DI LAVORO S. VINCENZO DE' PAOLI SCPA
- BCC Territorio Lombardo
- BCC Trevigiano
- BCC Turriaco
- BCC UMBRIA
- BCC VALDARNO FIORENTINO BANCA DI CASCIA
- BCC Valdostana
- BCC VALPOLICELLA BENACO BANCA
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- Fidelity
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- Illimity
- Intesa Sanpaolo

- intesa sanpaolo private banking s.p.a.
- IWBanck
- Banca IFIS S.p.A. - IMMOBILIARE Italy
- Banca IFIS S.p.A. - LEASING Italy
- Banca IFIS S.p.A. - OTHER Italy
- Banca IFIS S.p.A. - SOffer Italy
- Mediocredito del FVG
- Nexi
- Paytipper
- Poste Italiane S.p.A., Àì Patrimonio BancoPosta
- Poste Italiane S.p.A., Àì Patrimonio BancoPosta (Annex)
- PostePay S.p.A
- PrimaCassa Credito Cooperativo FVG
- Riviera Banca
- RomagnaBanca
- RovigoBanca
- UBI Banca
- UniCredit SpA
- VIVAL BANCA

United Kingdom

- Allied Irish Bank - Business
- Allied Irish Bank - Personal
- American Express
- B Bank
- Bank of Ireland
- Bank of Ireland (UK) Business
- Bank of Scotland
- Bank of Scotland Business
- Bank of Scotland Commercial
- Barclaycard Commercial Payments
- Barclaycard UK
- Barclays Bank
- Barclays Bank Business
- Barclays Corporate
- Barclays Wealth
- Clydesdale Bank
- Coutts & Company
- Danske Bank - Business
- Danske Bank - Personal
- First Direct Bank
- First Trust Bank - Business
- First Trust Bank - Personal
- Halifax
- Halifax Business
- HSBC Bank - Business
- HSBC Bank - Personal
- HSBC Kinetic
- ING Wholesale Banking
- Lloyds Bank
- Lloyds Bank (test)
- Lloyds Bank Business
- Lloyds Bank Commercial

- Marks & Spencer Financial Services
- Monzo Bank
- Nationwide Building Society
- NatWest Bank
- NatWest Bank Bankline
- NatWest Bank ClearSpend
- Pingit
- Revolut
- Royal Bank of Scotland
- Royal Bank of Scotland Bankline
- Royal Bank of Scotland ClearSpend
- Sainsbury Bank
- Santander Bank
- Soldo
- Starling Bank
- Tesco Bank
- TransferWise
- TSB Bank
- UBS United Kingdom
- Ulster Bank
- Ulster Bank Bankline
- Ulster Bank ClearSpend
- Virgin Money
- Virgin Money (test)
- Yorkshire Bank
- Yorkshire Building Society

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[Next](#)

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What are the official US bank channels for Cash in

{#what-are-the-official-us-bank-channels-for-cash-in}

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Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

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- [Accepted IDs for GCash Verification](#)
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For a smooth experience, use only GCash's official US bank cash-in channels

US Banks

Tap to view the list of US Bank cash in channels

- Academy Bank
- Access Bank - Personal
- ACSC (Auto Club Southern California)
- AIG Federal Savings Bank
- Alcatel-Lucent Pension Website
- Alliant Credit Union
- American Express
- Ally Bank
- Apmex
- Arvest Bank - Online Banking
- Aspiration
- Avenue - Credit Card
- Bank of America
- Bank of England (AR)
- Bank of the West (TX) - Personal
- BankWest
- Barclaycard
- BMO Bank of Montreal
- Branch

- Central Bank
- Chase Bank
- CIBC
- Citizens Bank
- Commerce Bank
- Commonwealth Bank (MA)
- Commonwealth Funds - Client Access
- Cross River Bank - Personal
- Desjardins
- Discover
- E*TRADE Financial
- Empower Federal Credit Union
- Equity Bank
- Fifth Third Bank
- First Advantage - Personal
- First Bank
- Firsttrade
- FNB
- FNB Bank (KY)
- GAM
- Goldman Sachs Private Wealth Management
- Goldmoney
- Heritage Bank of Nevada
- Huntingon Bank
- Interactive Brokers - US
- Intralinks
- KeyBank
- LendUp
- M1 Finance
- Magnolia Federal Credit Union
- Marcus by Goldman Sachs
- Mercury
- Meridian
- Merrill Edge
- Merrill Lynch
- Metropolitan Commercial Bank (NY) - Personal
- Morgan Stanley Client Serv
- Mos
- Nationwide Advantage Mortgage
- Navy Federal Credit Union
- NEA Member Benefits
- Nelnet - Student Loan Servicer
- North Shore Bank
- Novo
- Oxygen
- Pinnacle Bank (CA) - Personal
- Prudential Retirement
- Regions Bank
- RIA Federal Credit Union
- Santander - Personal
- Scotiabank
- ShareKhan
- Signature Bank
- Silvergate Bank - Personal Online Banking

- Stage
- Standard Bank - Personal
- State Bank of India (California) - Personal
- State Farm 529 Savings Plan
- Step
- Sterling Bank and Trust
- Summit Bank - Business
- Sutton Bank (OH) - Online Banking
- Synchrony Bank
- Tangerine - Personal
- TD Bank
- Trust Point - Sungard Asset Management Systems
- TSX - My Stock List
- U.S. Bank
- Union Bank
- Vanguard
- Wells Fargo

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[Previous](#)

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[Next](#)

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- [How do I link my US bank account to GCash?](#)
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Articles in this section

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [I don't have accepted IDs for GCash verification. What do I do?](#)
- [I'm having issues with using my ePhil ID \(Paper type\) or Digital National ID to verify my GCash account](#)
- [Ano ang mga steps para makakuha ng Fully Verified na GCash Account?](#)
- [How can I submit additional documents for my GCash Jr. verification?](#)
- [Hindi pa verified ang GCash account ko pagkatapos ng 3 araw. Ano ang gagawin ko?](#)
- [My GCash account is still not verified after 3 days. What do I do?](#)
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- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

Learn how to fully verify your GCash account with this step-by-step guide! This quick tutorial covers the GCash verification process, requirements, and tips to complete your GCash account setup easily through the app within 3 days.

What are the requirements for verification?

One [valid government ID](#). Make sure your ID is NOT damaged or expired.

Minors and foreign nationals may also need to submit [additional documents](#).

How do I verify my GCash account?

Tap which scenario applies to you to find out how to have your GCash Account Fully Verified:

Filipino Citizen 18+ years old with PH Sim

1. On your GCash app, tap **Profile > Verify Now**
2. Tap **Get Started**
3. Read through all the requirements and reminders. Tap **Next**
4. Enter the 6-digit authentication code sent to your mobile number. Tap **Next**
5. Input your birthday and confirm if you are a Filipino citizen. Tap **Next**
6. Select the government ID you wish to submit for verification. Tap **Select ID**
7. Scan your ID and take a selfie scan
8. Review your account information and tap **Submit**

You'll be led to a page that confirms your application to be fully verified.

Minor (Filipino) 7-17 years old with a PH Sim

Note: In order to proceed with verification, please make sure your parent is a Fully Verified GCash user.

1. On your GCash app, tap **Profile > Verify Now**
2. Tap **Get Started**
3. Read through all the requirements and reminders. Tap **Next**
4. Enter the 6-digit authentication code sent to your mobile number. Tap **Next**
5. Input your birthday and confirm if you are a Filipino citizen. Tap **Next**
6. Select the government ID you wish to submit for verification. Tap **Select ID**
7. Scan your ID and take a selfie scan
8. Review your account information and tap **Confirm**
9. Upload a selfie of your parent holding your ID and a photo of your original or copy of your PSA Birth Certificate
10. Review your account information and tap **Submit**

You'll be led to a page that confirms your application to be fully verified.

Foreign National with a PH Sim

Note: In order to proceed with verification, please make sure you have your Alien/Immigrant Certificate of Registration.

1. On your GCash app, tap **Profile > Verify Now**
2. Tap **Get Started**
3. Read through all the requirements and reminders. Tap **Next**
4. Enter the 6-digit authentication code sent to your mobile number. Tap **Next**
5. Input your birthday and choose your nationality. Tap **Next**
6. Select the government ID you wish to submit for verification. Tap **Select ID**
7. Scan your ID and take a selfie scan
8. Review your account information and tap **Submit**

You'll be led to a page that confirms your application to be fully verified.

You will receive an update about your verification after **3 days**.

If you are a Filipino GCash user with a foreign sim, you can [click here to learn how to Get Fully Verified with GCash overseas](#).

Check out the articles below about verifying your GCash account

👉 [Accepted IDs for GCash Verification](#)

👉 [My GCash account is still not verified after 3 days. What do I do?](#)

👉 [My GCash account verification failed. What should I do?](#)

[Previous](#)

[Next](#)

Accepted IDs for GCash Verification

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [I don't have accepted IDs for GCash verification. What do I do?](#)
- [I'm having issues with using my ePhil ID \(Paper type\) or Digital National ID to verify my GCash account](#)
- [Ano ang mga steps para makakuha ng Fully Verified na GCash Account?](#)
- [How can I submit additional documents for my GCash Jr. verification?](#)
- [Hindi pa verified ang GCash account ko pagkatapos ng 3 araw. Ano ang gagawin ko?](#)
- [My GCash account is still not verified after 3 days. What do I do?](#)
- [My GCash account verification failed. What should I do?](#)
- [Why did I receive a notification to update my GCash account information?](#)
- [What happens if I don't fully verify my GCash account?](#)
- [Can I get fully verified on GCash offline?](#)

360017722393

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What are the telco load convenience fees in GCash {#what-are-the-telco-load-convenience-fees-in-gcash}

Path: articles/900005872843-What-are-the-telco-load-convenience-fees-in-GCash

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Articles in this section

- [How can I cancel my scheduled mobile and broadband load autoloading?](#)
- [How can I schedule autoloading for mobile and broadband load?](#)
- [Can I buy an eSIM using GCash?](#)
- [How can I activate my eSIM after buying it on GCash?](#)
- [How can I use GCash to buy load?](#)
- [What are the telco load convenience fees in GCash?](#)

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- [Accepted IDs for GCash Verification](#)
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Your telco load convenience fee depends on your chosen product and load amount*. Check out the fees below:

Globe

||| | --- | --- || **Fee | Load Amount*** || PHP 1 | PHP 1- PHP 98 || PHP 2 | PHP 99 and above |

SMART

||| | --- | --- || **Fee | Load Amount*** || PHP 2 | PHP 1- PHP 98 || PHP 3 | PHP 99 and above |

*The load amount is the Suggested Retail Price of the load or data package availed before any discounts or promos

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I use GCash to buy load?](#)
- [I can't buy load using GCash. What do I do?](#)
- [I didn't receive my telco or non-telco load. What do I do?](#)

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- [How can I schedule autoloading for mobile and broadband load?](#)
- [Can I buy an eSIM using GCash?](#)
- [How can I activate my eSIM after buying it on GCash?](#)
- [How can I use GCash to buy load?](#)
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What can I do with my GCash VISA Mastercard Card {#what-can-i-do-with-my-gcash-visa-mastercard-card}

Path: articles/360017730834-What-can-I-do-with-my-GCash-VISA-Mastercard-Card

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Articles in this section

- [What can I do with my GCash VISA/Mastercard Card?](#)
- [How can I order a GCash VISA Card?](#)
- [Can GCash deliver my GCash Card to my location?](#)
- [How do I withdraw cash using my GCash VISA/Mastercard Card?](#)
- [GCash Card Fast FAQs](#)

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- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

The GCash Card is available only to [Fully Verified](#) GCash users. It's a **prepaid debit card** linked to your GCash account, offering a range of benefits, including secure access to your funds. The card is personalized with your name, based on the information you provided during verification.

Services available with GCash Card:

1. **Manage your funds:** You can **link your GCash Card directly to your GCash Account** through the app.
2. **Pay globally:** You have various transaction options with your GCash Card, allowing you to make payments at **over 35.9 million merchants**. - The GCash VISA/Mastercard card has **no foreign exchange fee** for international transactions, but the **exchange rate at the time of purchase will apply**. You can check the GCash app for the conversion of your wallet balance to the current foreign exchange rate.
3. **Withdraw cash easily:** You can withdraw money from any BancNet ATM in the Philippines and card-enabled ATMs worldwide.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [GCash Card Fast FAQs](#)
- [How can I order a GCash VISA Card?](#)
- [How can I pay using my GCash Card?](#)
- [How do I withdraw cash using my GCash VISA/Mastercard Card?](#)
- [How do I link my GCash Card to my GCash account?](#)
- [How can I order a GCash VISA Card?](#)

[Previous](#)

[Next](#)

How can I order a GCash VISA Card?

- [What can I do with my GCash VISA/Mastercard Card?](#)
- [How can I order a GCash VISA Card?](#)
- [Can GCash deliver my GCash Card to my location?](#)

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What coins can I trade in GCrypto {#what-coins-can-i-trade-in-gcrypto}

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Articles in this section

- [Can I open a GCrypto account?](#)
- [What coins can I trade in GCrypto?](#)
- [What are the GCrypto Networks and Fees I need to know about?](#)

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- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

The coins offered in GCrypto include some of the most well-known digital assets, giving you access to a broad range of trading options.

Below is the list of coins you can trade using GCrypto:

1. USDC (USDC)
2. Bitcoin (BTC)
3. Ethereum (ETH)
4. Tether (USDT)
5. Uniswap (UNI)
6. Chainlink (LINK)
7. Aave (AAVE)

8. Basic Attention Token (BAT)
9. The Graph Token (GRT)
10. Enjin (ENJ) * ***Note: Buy function is currently not available for ENJ***
11. Litecoin (LTC)
12. Bitcoin Cash (BCH)
13. Avalanche (AVAX)
14. Polygon (MATIC)
15. Polkadot (DOT)
16. Axie Infinity Shards (AXS)
17. Smooth Love Potion (SLP)
18. Cardano (ADA)
19. Solana (SOL)
20. Binance Coin (BNB)
21. Stellar (XLM)
22. SushiSwap (SUSHI)
23. Ripple (XRP)
24. Pax Gold (PAXG)
25. Shiba Inu (SHIB)
26. ApeCoin (APE)
27. USDT (Tron)
28. Tezos (XTZ)
29. Hedera (HBAR)
30. Ronin (RON)
31. DogeCoin (DOGE)
32. Paypal USD (PYUSD)
33. Toncoin (TON)
34. USD Coin (USDCSOL)
35. USDTTRX
36. Yield Guild Games Coin (YGG)

- 37. Optimism (OP)
- 38. Near Protocol Coin (NEAR)
- 39. Celo (CELO)
- 40. USDTTON (TON)

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I buy crypto in GCrypto?](#)
- [What are the GCrypto Networks and Fees I need to know about?](#)
- [What is the GCrypto Trading Wallet?](#)

Previous

Can I open a GCrypto account?

Next

What are the GCrypto Networks and Fees I need to know about?

- [Can I open a GCrypto account?](#)
- [What coins can I trade in GCrypto?](#)
- [What are the GCrypto Networks and Fees I need to know about?](#)

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Path: articles/38803672609305-What-happens-if-I-don-t-fully-verify-my-GCash-account

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Articles in this section

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [I don't have accepted IDs for GCash verification. What do I do?](#)

- [I'm having issues with using my ePhil ID \(Paper type\) or Digital National ID to verify my GCash account](#)
- [Ano ang mga steps para makakuha ng Fully Verified na GCash Account?](#)
- [How can I submit additional documents for my GCash Jr. verification?](#)
- [Hindi pa verified ang GCash account ko pagkatapos ng 3 araw. Ano ang gagawin ko?](#)
- [My GCash account is still not verified after 3 days. What do I do?](#)
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- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

[Verifying your GCash account](#) is important to access all its services and improve security.

In line with Bangko Sentral ng Pilipinas (BSP) rules and regulations, **GCash users must verify their account/s within 12 months**. If you don't, you might face fees or your account could be closed.

Here's what could happen if you don't fully verify your GCash account.

Limited Access to GCash Features

If you don't fully verify your GCash account, your access will be restricted to basic services only, such as:

- **Cash In**
- **Pay Bills**
- **Buy Load**
- **Offline Cash-In**
- **Receive Money**

To learn more about features with a Fully Verified GCash account, [click here](#).

Account Closure

After 12 months without verification:

1. **If Your GCash Wallet Balance is Zero:** - Your account will be **closed**
2. **If you have money left in your GCash Wallet Balance:** - Your account will be temporarily **suspended/restricted**. You won't be able to log in or use GCash services
 - A monthly "**Basic Account Maintenance Fee**" of **PHP 15** will be applied to keep your account active in our system. This fee will continue to be charged until your wallet balance is depleted.
 - Once your balance reaches zero, your **account will be closed**, and you will lose access to GCash.

Note:

The Basic Account Maintenance Fee is a **monthly charge of PHP 15 for suspended GCash basic accounts**, effective from the date specified in the email. This fee contributes to the management of unverified accounts.

Next Steps:

To use GCash again, you must [create a new GCash account](#) and [get fully verified](#).

If you want to claim the funds from your deactivated GCash basic account, please follow the steps found in "How to Claim My Funds from a Restricted Basic GCash Account."

Need more Help?

For other inquiries and concerns, check out the following articles.

👉 [What are the steps to get a Fully Verified GCash account?](#)

👉 [Accepted IDs for GCash Verification](#)

👉 [How do I claim my money from a suspended GCash Basic account?](#)

[Previous](#)

Why did I receive a notification to update my GCash account information?

[Next](#)

Can I get fully verified on GCash offline?

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [I don't have accepted IDs for GCash verification. What do I do?](#)
- [I'm having issues with using my ePhil ID \(Paper type\) or Digital National ID to verify my GCash account](#)
- [Ano ang mga steps para makakuha ng Fully Verified na GCash Account?](#)
- [How can I submit additional documents for my GCash Jr. verification?](#)
- [Hindi pa verified ang GCash account ko pagkatapos ng 3 araw. Ano ang gagawin ko?](#)
- [My GCash account is still not verified after 3 days. What do I do?](#)
- [My GCash account verification failed. What should I do?](#)
- [Why did I receive a notification to update my GCash account information?](#)
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- [Can I get fully verified on GCash offline?](#)

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What happens if I pay my GGives dues in advance

{#what-happens-if-i-pay-my-ggives-dues-in-advance}

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Articles in this section

- [How can I pay for my GGives dues?](#)
- [What happens if I pay my GGives dues in advance?](#)
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- [Accepted IDs for GCash Verification](#)
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When you pay your full GGives dues early, you can get back some of the interest you paid, plus your GGives credit limit and loan count limit will be reset so you can borrow again, if you are still qualified for GGives.

Here's how it works:

Interest Cashback

If you fully pay off your GGives loan **at least one (1) month before your last GGives payment date**, you'll get interest cashback for the number of months remaining in your original payment schedule.

You'll get the cashback credited to your GCash wallet within **14 business days** after you pay, and you'll get an SMS letting you know.

Check out a sample payment schedule below:

Due Date of Final GGives Payment: July 20, 2023

GGives Fully Paid: May 19, 2023

Cashback Coverage: The total cashback will be your interest for months June and July

Replenish your loan limits

You can replenish your GGives amount and loan count limits which will allow you to avail for another GGives loan, as long as you are still qualified.

Increases and changes to your loan offers will be evaluated regularly to ensure you have the best options available.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [What are the GGives fees I need to know about?](#)
- [How can I use GGives to pay?](#)
- [How can I pay for my GGives dues?](#)

[Previous](#)

How can I pay for my GGives dues?

[Next](#)

How does GCash help with my GGives payment?

- [How can I pay for my GGives dues?](#)
- [What happens if I pay my GGives dues in advance?](#)
- [How does GCash help with my GGives payment?](#)

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What happens when I pay my total GLoan outstanding balance in advance {#what-happens-when-i-pay-my-total-gloan-outstanding-balance-in-advance}

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Articles in this section

- [How can I pay my GLoan dues?](#)
- [When do I pay for my GLoan?](#)
- [What happens when I pay my total GLoan outstanding balance in advance?](#)
- [How does GCash help with my GLoan payment?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
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- [How do I send money to another GCash account?](#)

When you pay your full GLoan dues early, you can get back some of the interest you paid, plus your GLoan limit will be reset so you can borrow again. Here's how it works:

Get interest cashback

If you pay off your GLoan before your last GLoan payment date, you'll get interest cashback for the months you didn't use.

To qualify for this, make sure to pay off your loan at least one month before your last payment is due.

You'll get the cashback credited to your GCash wallet within **14 business days** after you pay, and you'll get an SMS letting you know.

Check out a sample payment schedule below:

- **Date of Final GLoan Payment:** November 8, 2025
- **GLoan fully paid:** July 10, 2025
- **Cashback Coverage:** September to November (3 months)
- **Total cashback amount of interest:** PHP 346.18

Replenish your loan limits

You can replenish your GLoan amount and loan count limits, which will allow you to avail another GLoan, as long as you are eligible.

*Increases and changes to your loan offers are not guaranteed, and will be evaluated to ensure you have the best options available.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How does GCash help with my GLoan payment?](#)
- [How can I pay my GLoan dues?](#)
- [How much can I borrow with GLoan?](#)

[Previous](#)

When do I pay for my GLoan?

[Next](#)

How does GCash help with my GLoan payment?

- [How can I pay my GLoan dues?](#)
- [When do I pay for my GLoan?](#)

- [What happens when I pay my total GLoan outstanding balance in advance?](#)
- [How does GCash help with my GLoan payment?](#)

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What investment products are available on GFunds

{#what-investment-products-are-available-on-gfunds}

Path: articles/5951847409049-What-investment-products-are-available-on-GFunds

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Articles in this section

- [How can I apply for GFunds?](#)
- [What is the Risk Profile Questionnaire \(RPQ\) in GFunds?](#)
- [What investment products are available on GFunds?](#)
- [Does GFunds have a minimum maintaining balance to keep funds?](#)
- [What are the GFunds fees I need to know about?](#)
- [What is the Net Asset Value per Unit \(NAVPU\) of a Fund in GFunds?](#)

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- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

GFunds offers different investment products for different risk appetites and minimum initial investment deposit. See detailed information on these below:

ATRAM Trust Corporation (ATRAM Trust)

Fund Name	Risk Rating	Minimum Initial / Additional Investment
ATRAM Peso Money Market Fund	Conservative	PHP 50
ATRAM Total Return Peso Bond Fund	Moderate	PHP 50
ATRAM Global Health Care Fund	Moderately Aggressive	PHP 1,000
ATRAM Global Infra Equity Fund	Moderate Aggressive	PHP 1,000
ATRAM Philippine Sustainable Development and Growth Fund	Aggressive	PHP 50
ATRAM Global Equity Opportunity Fund	Aggressive	PHP 1,000
ATRAM Philippine Equity Smart Index Fund	Aggressive	PHP 50
ATRAM Global Consumer Trends Feeder Fund	Aggressive	PHP 1,000
ATRAM Global Technology Feeder Fund	Aggressive	PHP 1,000

BPI Investment Management

| **Fund Name** | **Risk Rating** | **Minimum Initial / Additional Investment** | | --- | --- | --- | |
Philippine Stock Index Fund | Aggressive | PHP 50 | | ALFM- Global Multi-Asset Income Fund | Aggressive | PHP 1,000 |

Note: Opening any GFunds account will qualify you for a GCash wallet and transaction limit increase to PHP500,000.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I apply for GFunds?](#)
- [What is the Risk Profile Questionnaire \(RPQ\) in GFunds?](#)
- [What are the GFunds fees I need to know about?](#)
- [How can I buy funds in GFunds?](#)
- [Does GFunds have a minimum maintaining balance to keep funds?](#)
- [Manulife Risk Disclosure.pdf](#) 700 KB [Download](#)
- [Participating Trust Agreement.pdf](#) 300 KB [Download](#)

[Previous](#)

What is the Risk Profile Questionnaire (RPQ) in GFunds?

[Next](#)

Does GFunds have a minimum maintaining balance to keep funds?

- [How can I apply for GFunds?](#)
- [What is the Risk Profile Questionnaire \(RPQ\) in GFunds?](#)
- [What investment products are available on GFunds?](#)
- [Does GFunds have a minimum maintaining balance to keep funds?](#)
- [What are the GFunds fees I need to know about?](#)
- [What is the Net Asset Value per Unit \(NAVPU\) of a Fund in GFunds?](#)

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What is GCash DoubleSafe {#what-is-gcash-doublesafe}

Path: articles/12252334427289-What-is-GCash-DoubleSafe

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Articles in this section

- [Parang na-scam ako sa GCash. Ano ang dapat gawin?](#)
- [Bakit na-hold ang GCash account ko?](#)
- [I forgot my GCash MPIN](#)
- [I want to change my GCash MPIN](#)
- [Paano mag troubleshoot ng GCash App issues](#)
- [How to troubleshoot GCash app issues](#)
- [I think I was scammed. What do I do?](#)
- [I noticed unauthorized transactions in my GCash account. What do I do?](#)
- [The GCash app keeps crashing or shows a white screen when I login](#)
- [I want to transact offline with GCash. What do I do?](#)

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DoubleSafe is a GCash security feature that **uses selfie scans to protect your account from unauthorized access.**

Before taking your selfie scan, please make sure to:

- Take a photo in a well-lit room
- Do not cover your full face and make sure you are recognizable
- Ensure that there are no people in the background
- Wear proper attire

For your security, you may be locked out of your account after **5 failed attempts** for **24 hours**.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How to set up GCash Biometrics Login](#)
- [The selfie scan in GCash is not working. What do I do?](#)
- [My front camera is broken. How can I use GCash?](#)
- [I can't log in to my GCash account. What do I do?](#)

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[Previous](#)

Ano ang GCash DoubleSafe?

[Next](#)

Device Security

- [Parang na-scam ako sa GCash. Ano ang dapat gawin?](#)
- [Bakit na-hold ang GCash account ko?](#)
- [I forgot my GCash MPIN](#)
- [I want to change my GCash MPIN](#)
- [Paano mag troubleshoot ng GCash App issues](#)
- [How to troubleshoot GCash app issues](#)
- [I think I was scammed. What do I do?](#)
- [I noticed unauthorized transactions in my GCash account. What do I do?](#)
- [The GCash app keeps crashing or shows a white screen when I login](#)
- [I want to transact offline with GCash. What do I do?](#)
- [How to set up GCash Biometrics Login](#)
- [How to set up GCash account security questions](#)
- [My front camera is broken. How can I use GCash?](#)
- [The selfie scan in GCash is not working. What do I do?](#)
- [Someone is trying to register a new phone on my account. What do I do?](#)
- [Ano ang GCash DoubleSafe?](#)
- [What is GCash DoubleSafe?](#)
- [Device Security](#)

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What is GCash PocketPay {#what-is-gcash-pocketpay}

Path: articles/46909783991705-What-is-GCash-PocketPay

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Articles in this section

- [What is GCash PocketPay?](#)
- [I have a problem with my SoundPay device. What do I do?](#)
- [What is SoundPay?](#)
- [Official GCash for Business MSME Distributors](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

PocketPay is a mobile application under the GCash for Business suite designed to transform NFC-enabled smartphones into payment terminals, allowing merchants to accept card payments directly from their devices. This app enables a seamless and efficient transaction process, leveraging contactless payment technologies.

Key Features of PocketPay:

Card Payment Acceptance: Users can accept card payments using their NFC-enabled Android phones, providing a portable solution for on-the-go transactions.

Secure Login: Users can log in to the PocketPay app using their email or phone number, bolstered by multi-factor authentication to enhance security.

Flexible Receipt Options: Users have the option to receive receipts via SMS or email.

Transaction Management: Users can manage command actions, including processing returns or refunds, directly through the mobile platform.

How do I set up PocketPay for my business?

1. **Download the PocketPay App:** Ensure that your business uses an NFC-enabled Android phone. Download the PocketPay app from the Google Play Store.
2. **Create a GCash for Business Account:** If you do not already have one, register for a GCash for Business account. This is necessary as PocketPay is linked to your GCash for Business account. (Link to **How to apply for GCash for Business account**)
3. **Log in to the PocketPay App:** Open the PocketPay app and log in using your email or phone number associated with your GCash for Business account. Multi-factor authentication (MFA) and one-device binding are implemented to ensure a secure login experience .
4. **Set Up Your Payment Terminal:** Follow the in-app prompts to transform your NFC-enabled Android phone into a payment terminal. Ensure that your device is configured to accept card payments directly.
5. **Test Transactions:** Conduct a test transaction to ensure that the app is working correctly and can process payments from your customers. This step is crucial to verify that your setup is complete and operational.
6. **Customization and Training:** Familiarize yourself with the features of the app, such as generating electronic receipts (SMS or email) and managing returns or refunds through the mobile platform

How can I delete my PocketPay account linked to my smartphone?

To initiate the deletion of your PocketPay account, you must have a GCash for Business linked to your PocketPay app.

Request Deletion:

Prepare the necessary details in order to successfully request for account deletion:

- Mobile number linked to PocketPay account
- Email used to sign up for a GCash for Business account
- Reason for deleting PocketPay account:
 - I no longer wish to use the PocketPay app
 - I am not happy with the product
 - My device linked to the PocketPay terminal is stolen
 - My device linked to the PocketPay terminal is lost
 - Others

Submit Request:

Once you have prepared the requirements, please email partnersupport@gcash.com. Please note that once your account has been deleted, you will need to go through the account linking process once again.

A customer service representative will review the details you shared and work on your request. Your profile will be updated within 3 days, and you'll receive an SMS confirmation on your GCash-registered number.

[Previous](#)

[Next](#)

I have a problem with my SoundPay device. What do I do?

- [What is GCash PocketPay?](#)
- [I have a problem with my SoundPay device. What do I do?](#)
- [What is SoundPay?](#)
- [Official GCash for Business MSME Distributors](#)

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What is GInsure {#what-is-ginsure}

Path: articles/900003403566-What-is-GInsure

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Articles in this section

- [What is GInsure?](#)
- [Contact your GInsure Insurance Provider](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

GInsure is the one-stop shop for all your insurance needs found inside the GCash app. Here you will find different insurance products like life, health, car, and many more provided by our different partners to best fit your needs.

With GInsure, you can avail of one of the **lowest insurance premiums** in the Philippine market **starting at PHP 10 monthly**.

GInsure is designed to make sure that you have a **quick and smooth** experience. It also allows you to see and manage your different insurance policies in one app.

GInsure's product offerings are **easy to understand** with clear benefits and Terms and Conditions.

[Previous](#)

[Next](#)

Contact your GInsure Insurance Provider

- [What is GInsure?](#)
- [Contact your GInsure Insurance Provider](#)

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What is GLife {#what-is-glif}

Path: articles/4403734482073-What-is-GLife

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Articles in this section

- [My GLife voucher is not working. What do I do?](#)
- [I withdrew money from a game in GLife, but it hasn't been reflected in my GCash wallet. What do I do?](#)
- [I deposited money into a game on GLife, but now I can't open it. What should I do?](#)
- [Quick Rewards by Hustle PH](#)
- [GCash Travel+](#)
- [What is GLife?](#)

- [I can't make a payment in GLife. What do I do?](#)
- [I can't access or open GLife. What do I do?](#)
- [I want to request a refund or cancellation for my GLife payment. What do I do?](#)
- [I'm experiencing issues with Cashback by Findshare. What do I do?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

GLife makes it easy and secure to get and avail your favorite products and services from a wide range of merchants and brands.

Explore various categories, including:

- **Food and Beverage:** Order meals, snacks, or drinks from popular restaurants and delivery services.
- **Shopping:** Discover fashion, gadgets, and home essentials retail brands.
- **Entertainment:** Buy tickets, subscribe to streaming platforms, or get gaming credits.
 - **Note:** Online gaming is available for users aged **21 and up**.
- **Health, Wellness, and Travel:** Enjoy lifestyle services, such as health and wellness options, or plan your next trip effortlessly.

How to access GLife in GCash:

1. On your GCash app, tap on **GLife**
2. Choose the brand or merchant you'd like to make a transaction with

Tap to see the complete list of GLife Partner Merchants

Shop

Health and Beauty

- Unilab
- Atoz
- Beatederm San Juan
- Beauty Secret
- Bright Skin Philippines
- Domus Naturae
- Earthlings PH
- Ecoshoppe PH
- Ever Bilena
- HealthHack
- HealthMartPH
- Kaethar Eco Lifestyle Co

- KJM Cosmetics
- Luxe Skin
- Luxx Lash
- Maxicare
- Mayumi Organics
- Mistine
- Nala Woman
- Nami Naturals
- Nutriplus
- Oh So Healthy
- Perfume Rack PH
- Pixi
- Ready Set Glow
- RycorTech
- Shave Manila
- SkinB5
- The Eco Shift
- TRIZIE
- TUNG Brush and Gel PH
- Ustore
- VPharma
- WGE Asia
- Wildleaf

Gadgets

- DataBlitz
- IQOS Philippines
- Case Studio
- Cherry Shop
- ESET
- Gameline
- GameXtreme
- Ichiban Tekno
- JBL Store
- Junrex Cellphones
- Koala
- Makotek Computers
- MNL Vapors Paramedics Vape Hub
- Motivo Philippines
- One 2 Shop
- OnWard
- Philippine Gadgets and Accessories
- Promate
- Relx
- Tenkiebox
- The Laptop Lifestyle
- vivo
- Warehousedad
- Zyn Philippines

Fashion & Accessories

- Sunnies Studios
- 5D Healing Crystals

- AKAW Surf Co.
- Alchemista
- Aldo
- Apple and Eve
- badomoda
- Brooks
- Crisan Bags
- Detail Cosmetics
- Gene + Jas
- Hanford
- IDENTITY Apparel Shop
- Karat World
- KLO & CO
- Linya-Linya
- Made by KCA
- Mario D'boro Shoes
- MAZEE jewelry
- Meet My Feet
- milkwear
- Mizuno
- Monita & Endearring
- My Philippines
- Narra Wooden Watches
- Nuclei Apparel
- Oxy Originals
- Race Peace
- Recess
- Rudy Project
- Rusty Lopez
- Styleshops
- Sunnysix
- TigerNu
- Wes & Sparkle
- Wharton
- ZIYA

Hobbies

- Alyanna's Nook
- Bookshelf PH
- ChinkShop
- EZShop Asia
- EZShop Baguio
- FitBinge
- Frankie and Friends
- Geekbox PH
- Hobby Corner
- Infinity Sports Store
- Joy In A Bottle
- Laudate Mariam
- magpie.
- Miniland Dolls Philippines
- Natu Handcraft Studio
- Other Options Lifestyle

- PTP Fit Ph
- Shibui
- Sports Resources Inc
- SUPRASPORTS ONLINE STORE
- Tankobonbon
- Trinkets
- Truly Rich Club
- TYR Sport

Home & Living

- Affordahome Furniture
- Akari Store
- Basically.PH
- Biene Lumiere
- CNX Home Store
- Cobify PH
- ConcepStore
- Decotherapy Home Decors
- Dedipo Furniture Depot
- Econtainer
- EZ Home Ideas
- Great Wall Arts
- Hanabishi
- Hando Furnitures
- KIMI Home and Life
- Mabces Appliances
- Magnificent Hardware
- Office Warehouse
- Orion.
- Real Scents
- Ren Marble
- Simply Modular PH
- Vornado

Babies & Kids

- Baby Cuddle PH
- Baby Now PH
- Bud organics
- Modern Mama MNL
- Momzilla
- Raising Little
- Royal Baby
- The Conscious Mama PH
- Tinker House
- Tiny Buds Baby Naturals

Telco

- GOMO
- DITO Telecommunity

Deals & Rewards

- A+ Rewards
- Cashback by FindShare
- Hot deals

Food

Fast Food

- McDonald's
- KFC
- Angel's Pizza
- Greenwich
- Kenny Rogers Roasters
- Yellow Cab
- Pancake House PH
- Teriyaki Boy
- A+ Rewards Activity
- Hawker Chan PH
- Lots' A Pizza
- Manilachon
- Panda with Sweet
- Pepi Cubano
- Rossa Valencia
- Sizzlin' Steak
- Wing Zone
- Wings on the Go - Masinag
- Zark's Burgers

Grocery

- Nestlé DigiTindahan
- 618 Online Store
- Aroma Truffle Philippines
- B Coffee
- Best Sprout Shop
- Bibigo Market
- Bigas2Go
- Bote Central
- BuiltaMart
- BuiltaMart PH
- Café Calypso
- Caldi Drip Coffee
- Crackle Snacks
- Deligood
- Dr. Shiba
- Espa-Fil Market
- Food Plus
- Fourtify Market
- Good Cup Coffee
- Good Mood Grocer
- Gracefield Farmacy
- InstaKart PH
- KMarket PH
- Ma Aida
- Majesty Homeplus

- Megamart PH
- Minii Mart PH
- Molinos de la Especia
- Mondays Specialty Coffee Cups
- Monkeyspeak Coffee
- NLMAC
- NORTH PASADENA
- ONE POT MEALS PH
- Pacific Bay
- PacSyn Mart
- PalengkeGo
- Paleo Pet
- PHILIA
- Primal Brew Coffee PH
- Primo Food Supplies
- Puregold
- Seanklay Chili Garlic Oil
- Sunmart
- The Dream Coffee
- The Kabute Farm
- TinderoBoy
- Tito Bit's Food Products
- TrueWin PH
- What's Up, Brew?
- Wholemart PH

Restaurants

- Classic Savory
- Max's
- Dencio's
- Wildflour
- RACKS
- Tenya Philippines
- Mama Lou's
- Belly Good Boneless Lechon
- Benedicto Kitchen
- Botejyu
- Brothed
- Café Mezzo
- CafeFrance
- Chingolo Deli
- Dellsons Foodhub
- FruitGals
- Go! Salads
- K.Squared Homemade Food
- Ka Tunying's
- Kapitan Gimmo
- Kitchitora Ramen
- Kitchen City Frozen Meals
- Kite Kebab Bar
- La Bella Pizza
- Mamafood Cloud Kitchen
- Mel's Lasagna Pasta House

- Moshi Koshi Noodle Boss
- Nanyang
- Oula House of Pasta
- RACKSHACK
- RAMEN MENZO
- S A T O
- Salido Restaurant
- Shaburi & Kintan Buffet
- Swagat PH
- The Empress Dining Palace
- The LAUNDRAFÉ Group
- Timplado
- Tinsel Pan
- Ugbo 24/7
- Urban Artisan
- VIAJE PLUS
- Wok Alley
- Yao's Kitchen
- Yum Sha Cuisine

Coffee & Milktea

- PICKUP COFFEE
- Starbucks eGift on GLife
- Bo's Coffee
- Macao imperial Tea
- BaristaBrew Cafe
- Café Erika
- Cafe Portofino
- Caffeine Express
- Cha Tuk Chak
- Chachago Masangkay
- Coffee Buddy
- Coffee Project
- Farron Cafe Sanjos
- Lew's Cold Brew
- Lyger Coffee
- Ur so PreTea
- Xtremely Xpresso Cafe

Beverages

- Boozezania
- Boozy
- Bottle Boy PH
- Clink | Online Liquor Store
- Coca Cola
- D+B Wines & Spirits
- Happy Lemon
- Jamba Juice
- Lemonology
- LiquorPH
- One World Deli
- Organics PH
- Shotify Online Liquor Delivery

- Single Malt
- Tokyo Bubble Tea

Bakery & Desserts

- Krispy Kreme
- Auntie Anne's
- Arce Haus
- Bizu Patisserie
- Brick Lane Doughnuts
- Cakes by Gel Salonga
- Candy Corner Official Store
- Cheezken
- Cookie Vives
- Cupcakes by Sonja
- Dunkin'
- Heavenly Desserts
- Indulge Patisserie
- Kumori
- Lucia Dulce
- Marikina Bakery
- Merry Moo
- Muyoo Philippines
- Panda Ice Cream
- Paper Moon
- Tess' Taste
- The Little Joy Bakery
- Tokyo Milk Cheese Factory
- XUGR PH
- Yogorino

Snacks

- Awesome Kitchen Korean Snack Food
- Awesome Kitchen Korean Snack Food 68
- Casa Empanada Harmony
- Chef Tony's Popcorn
- Potato Corner

Games

BingoPlus

Playtime

Table Game

ArenaPlus

Super Ace

Color Game Live Perya

OKGames

PeryaGame

SpinTime

SportsPlus

CardTime

GameZone

InPlay

S5.com

Apple to Apple

FastGame

ArionPlay

ChampionZone

OKFun

Watch and Experience

Apple Zone

Spotify

Disney+

Google Play

Netflix Amazon PrimeCelebrityGreetings.PH

ChinkTV

Pie

DashFlix

Beauty

- Azta Urban Salon
- Benibana Beauty Hub
- Browhaus
- Uncommon Barbersalon
- Drip Options Wellness & Beauty
- Kazie Professional Salon
- ELLE The Signature Salon
- Ecrú Nail Spa
- Strip
- Buffed Nail Lounge
- Artistique Salon & Spa
- B&B Salon and Spa
- BeesWax Waxing and Nail Care
- Behind The Chair

- Belle & Stacy Nails + Cafe
- Biocare Asia Aesthetics
- Botanica Salon
- Brow Designery
- Charme Nails Lounge
- Dr. Skinlift Aesthetic
- Eisma Skin Care
- Emphasis Salon
- Estheva Aesthetic Center
- Glam Essence Beauty Center
- Glimmer & Shine
- GLOW by Excelsior
- Hair ng Tondo
- Happy Pinkies
- Hiraya Wellness
- Holistica Wellness and Aesthetics
- Iconails Beauty Lounge
- Kai Aesthetics Beauty Studio
- Kairi Skin Care and Nail Lounge
- Korean Beauty Institute
- LaDiosa Nails
- LuxeHeim Nail Spa
- Luxxe Salon and Spa
- Marqed Salon
- Miss Derm
- Montesa Medica Group
- Nail & Co
- Nail'd It Salon and Spa
- O2 Skin Lab
- Ophir Nail Spa Cafe
- Oriskin Gluta Wellness Spa
- Permanent Makeup Academy
- Polished & Nourished
- Serenite Facial & Gluta Center
- Skin Habitat
- Skin Perfect
- Skinessence Beauty Lounge
- Spa at Mella Hotel
- Studio 9
- The Brow Studio
- The Color Bar
- The Pink Door Beauty Lounge
- The Secret Lounge
- The Smile Bar
- Titas of Manaila
- Vandarah Aesthetics Elite
- Vine Aesthetics
- Waxcovado

Home

- Aesthetic Culture
- Asset MD
- Beauty at Home Manila

- Beauty Bliss
- Beyond Indulgence
- Bloomingails
- CaroLounge Nail Spa
- Cozy Nails & Lashes
- Culture Salon and Lifestyle Lounge
- Dingrong Salon and Spa
- Essence Derm Aesthetic Center
- First Bloom
- Flowers by Sylvia
- Health and Beaute
- ilak Beauty Salon
- Kenti Creation Salon
- Le Mobile Spa
- Luxescape Salon and Spa
- Mark Angelo Hair Studio
- mecca beauty lounge
- Ngiti Dental Clinic
- NIKKI Redefine Beauty
- Relaxation Heaven
- Skin+Nutrition
- Sk institute MD
- Soak & Coat Nail Salon and Skincare
- The Drip Room Aesthetics
- The Pamper Lounge by Dermcove
- Vielli's Beauty Lounge

Manage Finances

Sunlife

Generali Philippines

ComBTAS C-Expense

GCash Pera Outlet

InLife

Learn

Hey Success Virtual Assistance

The Coding School

Real Estate

Golden Haven

Travel

A+ Store

Alipay+ Travel

Alipay+ UEFA EURO 2024 Zone

Arbitrip

beep

Fliggy Flights & Travel

Klook

Passion Made Possible Privileges

TripEx Booking Tool

Earn Money

Connected Women

TESDA

Civil Service Commission

Phil Job Net

Online Jobs PH

Jobs on GCash

Gigs by Raket

[Previous](#)

GCash Travel+

[Next](#)

I can't make a payment in GLife. What do I do?

- [My GLife voucher is not working. What do I do?](#)
- [I withdrew money from a game in GLife, but it hasn't been reflected in my GCash wallet. What do I do?](#)
- [I deposited money into a game on GLife, but now I can't open it. What should I do?](#)
- [Quick Rewards by Hustle PH](#)
- [GCash Travel+](#)
- [What is GLife?](#)
- [I can't make a payment in GLife. What do I do?](#)
- [I can't access or open GLife. What do I do?](#)
- [I want to request a refund or cancellation for my GLife payment. What do I do?](#)
- [I'm experiencing issues with Cashback by Findshare. What do I do?](#)
- [What is Sharetreasures in GLife?](#)

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What is GLoan Sakto {#what-is-gloan-sakto}

Path: articles/21435929589657-What-is-GLoan-Sakto

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Articles in this section

- [How do I pay for my GLoan Sakto?](#)
- [Am I qualified for GLoan Sakto?](#)
- [What is the difference between GLoan and GLoan Sakto?](#)
- [What is GLoan Sakto?](#)

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- [How do I send money to another GCash account?](#)

GLoan Sakto is a **pre-qualified entry loan solution where you can loan PHP 100 - PHP 300 instantly** via your GCash app. If eligible, you will receive an SMS from GCash.

GLoan offers and approvals are subject to evaluation and are not guaranteed.

Learn more about GLoan Sakto below:

- Short payment term (payable after **14 days**)
- Minimal fees and **0% interest**
- May be used to purchase from over 200,000 partner merchants
- May be cashed out

Note: GLoan Sakto is a **pre-qualified loan**. If eligible, you will receive an SMS from GCash. GLoan offers and approvals are subject to evaluation and are not guaranteed.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [Am I eligible for GLoan Sakto?](#)
- [What is the difference between GLoan and GLoan Sakto?](#)
- [How do I pay for my GLoan Sakto?](#)

[Previous](#)

What is the difference between GLoan and GLoan Sakto?

Next

- [How do I pay for my GLoan Sakto?](#)
- [Am I qualified for GLoan Sakto?](#)
- [What is the difference between GLoan and GLoan Sakto?](#)
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What is GSave Quick Save {#what-is-gsave-quick-save}

Path: articles/36430024948249-What-is-GSave-Quick-Save

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Articles in this section

- [When will my new CIMB Grow interest rate take effect?](#)
- [I want to upgrade to CIMB Grow but the app says I am not eligible. What do I have to do to become eligible?](#)
- [Can I open a CIMB Grow account in GCash?](#)
- [Can I open a GSave by CIMB account?](#)
- [What is the interest rate in GSave by CIMB?](#)
- [How can I make a deposit to my GSave by CIMB account?](#)
- [How can I withdraw from my GSave by CIMB account?](#)
- [How can I update the mobile number linked to my GSave by CIMB account?](#)
- [What is GSave Quick Save?](#)
- [How can I close my GSave by CIMB account?](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

GSave Quick Save is a feature that lets GCash users view, access, and quickly deposit funds directly from the Savings dashboard. This feature is available only to GSave by CIMB as of writing. You can use this feature by following the steps below:

For users without a GSave by CIMB account:

1. On your GCash app, tap your **Savings** dashboard
2. Click **Save Now**

For users with a GSave by CIMB account:

1. On your GCash app, tap your **Savings** dashboard
2. Click **Quick Save > GSave by CIMB**
3. Deposit funds from your GCash wallet to your GSave by CIMB account

If you're having trouble viewing your balance, simply pull down the screen, tap the refresh button located in the balance bar, or restart your GCash app.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I withdraw from my GSave by CIMB account?](#)
- [How do I close my GSave by CIMB account?](#)
- [I can't open my GSave account. What do I do?](#)

[Previous](#)

How can I update the mobile number linked to my GSave by CIMB account?

[Next](#)

How can I close my GSave by CIMB account?

- [When will my new CIMB Grow interest rate take effect?](#)
- [I want to upgrade to CIMB Grow but the app says I am not eligible. What do I have to do to become eligible?](#)
- [Can I open a CIMB Grow account in GCash?](#)
- [Can I open a GSave by CIMB account?](#)
- [What is the interest rate in GSave by CIMB?](#)
- [How can I make a deposit to my GSave by CIMB account?](#)
- [How can I withdraw from my GSave by CIMB account?](#)
- [How can I update the mobile number linked to my GSave by CIMB account?](#)
- [What is GSave Quick Save?](#)
- [How can I close my GSave by CIMB account?](#)

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What is Sharetreas in GLife {#what-is-sharetreas-in-glife}

Path: articles/34278573581849-What-is-Sharetreas-in-GLife

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Articles in this section

- [My GLife voucher is not working. What do I do?](#)
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- [I deposited money into a game on GLife, but now I can't open it. What should I do?](#)
- [Quick Rewards by Hustle PH](#)
- [GCash Travel+](#)
- [What is GLife?](#)
- [I can't make a payment in GLife. What do I do?](#)
- [I can't access or open GLife. What do I do?](#)
- [I want to request a refund or cancellation for my GLife payment. What do I do?](#)
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- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

Sharetreats is a voucher marketplace within GCash that allows you to easily send treats to your friends and loved ones. You can access Sharetreats conveniently through GLife to purchase and share a variety of vouchers.

Tap a tab below to learn more about Sharetreats:

Eligibility to Use Sharetreats

To use Sharetreats, you must be a [Fully Verified](#) GCash user

How to Purchase Sharetreats Vouchers on GLife

Double-check all details before completing your purchase, as transactions **cannot be canceled** once processed.

1. On the GCash homepage, tap **GLife** and search for **Sharetreats**
2. Browse the available brands and select the voucher you want to purchase
3. Provide the recipient's details (ensure they are **located in the Philippines**)
4. Tap **Pay with GCash** and review the payment amount and details

Once your transaction is processed, the recipient will receive the voucher within **3–5 minutes**.

How to view Sharetreats Vouchers

1. On the GCash homepage, tap **GLife** and search for **Sharetreats**
2. On the Sharetreats homepage, tap **Home**
3. Select **Treats Sent** to view the vouchers you've shared

Recipients will receive the following via SMS and email:

- Instructions on how to redeem the voucher
- The unique voucher code to provide at the shop or store.
- Terms and conditions of Sharetreasures

What to do if vouchers are not received

If the recipient did not receive the voucher, follow these steps:

1. On the **Sharetreasures homepage**, tap **Home**
2. Select **Treats Sent**
3. Tap **SMS/Email resend** to resend the voucher

If the recipient still did not receive the voucher within 3-5 minutes, please contact the Sharetreasures customer service directly.

How to Contact Sharetreasures

For further assistance, you can reach Sharetreasures through the following channels:

- **Email:** support@sharetreasures.com
- **Mobile Hotline:** 0917-712-4921
- **Landline Hotline:** +632-8994-0446
- **Facebook:** [@ShareTreasuresPH](#)

Need more Help?

For other inquiries or concerns, check out the following articles:

- [What is GLife?](#)
- [I can't make a payment in GLife. What do I do?](#)
- [I can't access or open GLife. What do I do?](#)
- [I'm experiencing issues with Cashback by Findshare. What do I do?](#)

[Previous](#)

I'm experiencing issues with Cashback by Findshare. What do I do?

[Next](#)

- [My GLife voucher is not working. What do I do?](#)
- [I withdrew money from a game in GLife, but it hasn't been reflected in my GCash wallet. What do I do?](#)
- [I deposited money into a game on GLife, but now I can't open it. What should I do?](#)
- [Quick Rewards by Hustle PH](#)
- [GCash Travel+](#)
- [What is GLife?](#)
- [I can't make a payment in GLife. What do I do?](#)
- [I can't access or open GLife. What do I do?](#)
- [I want to request a refund or cancellation for my GLife payment. What do I do?](#)
- [I'm experiencing issues with Cashback by Findshare. What do I do?](#)
- [What is Sharetreasures in GLife?](#)

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Source: <https://help.gcash.com/hc/en-us/articles/34278573581849-What-is-Sharetreats-in-GLife>

What is SoundPay {#what-is-soundpay}

Path: articles/44671219480345-What-is-SoundPay

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Articles in this section

- [What is GCash PocketPay?](#)
- [I have a problem with my SoundPay device. What do I do?](#)
- [What is SoundPay?](#)
- [Official GCash for Business MSME Distributors](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

SoundPay is a payment solution from GCash for Business, designed for small and medium businesses (MSMEs). These features upgrade the old Scan-to-Pay method, giving merchants easier and faster ways to accept payments.

SoundPay plays a sound to confirm successful payments so merchants can hear when a transaction goes through.

To use Soundpay, [register for GCash for Business on the official GCash website.](#)

Need more help?

For other inquiries or concerns, check out the following articles

- [Get started with GCashPro](#)
- [Manage Funds for GCash PRO Merchants](#)
- [Manage your GCashPro account on the GPRO portal](#)

[Previous](#)

I have a problem with my SoundPay device. What do I do?

[Next](#)

Official GCash for Business MSME Distributors

- [What is GCash PocketPay?](#)
- [I have a problem with my SoundPay device. What do I do?](#)
- [What is SoundPay?](#)
- [Official GCash for Business MSME Distributors](#)

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Source: <https://help.gcash.com/hc/en-us/articles/44671219480345-What-is-SoundPay>

What is a UNOready GCash by UNOBank time deposit {#what-is-a-unoready-gcash-by-unobank-time-deposit}

Path: articles/30243783211033-What-is-a-UNOready-GCash-by-UNOBank-time-deposit

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Articles in this section

- [How do I link my #UNOready@GCash to the UNO Mobile app?](#)
- [What are the fees or charges for pre-terminating my #UNOready@GCash by UNOBank time deposit?](#)
- [Can I open a #UNOready@GCash by UNOBank account?](#)
- [What is the interest rate in #UNOready@GCash by UNOBank?](#)
- [How can I make a deposit to my #UNOready@GCash by UNOBank account?](#)
- [How can I withdraw from my #UNOready@GCash by UNOBank account?](#)
- [What is a #UNOready@GCash by UNOBank time deposit?](#)
- [How can I pre-terminate my time deposit with #UNOready@GCash by UNOBank?](#)
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- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

Your #UNOready@GCash by UNOBank time deposit account lets you earn **higher interest rates than your regular savings account**. The interest rates with #UNOready@GCash by UNOBank time deposits depend on your product and chosen term. You can refer to the table below for more details:

Interest Rates Computation

||||||| --- | --- | --- | --- | --- || **Product** | **Gross Interest Rate per Annum**
(Paid out at the end of your term) | **Term Option** | **Minimum Amount** | **Maximum**
Amount | **No. of Time Deposits Allowed** || #UNOboost@GCash | 4.50% | 3 - 5 months |
 PHP 5,000 | PHP 100,000 | 5 || 4.75% | 6 - 11 months || 5.00% | 12 months ||
 #UNOearn@GCash | 5.00% | 12 months | PHP 5,000 | PHP 100,000 | 5 || 5.25% | 24
 months |

Interest earned from your time deposit accounts is subject to a **20% withholding tax**.

How to book a time deposit

You can book a time deposit by following these steps:

1. On your #UNOready@GCash by UNOBANK dashboard, tap **Add Time Deposit**
2. Select the type of time deposit > **Apply Now**
3. Read about the details of the product > **Apply Now**
4. Input the amount you'll deposit and select the tenure of your time deposit > **Next**
5. Review the details of your time deposit > **Confirm**

A page will appear to confirm the success of your time deposit. Funds will be deducted from your #UNOready@GCash by UNOBANK account in **real time**.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [What is the interest rate in #UNOready@GCash by UNOBANK?](#)
- [How can I pre-terminate my time deposit with #UNOready@GCash by UNOBANK?](#)
- [What are the fees or charges for pre-terminating my #UNOready@GCash by UNOBANK time deposit?](#)

[Previous](#)

How can I withdraw from my #UNOready@GCash by UNOBANK account?

[Next](#)

How can I pre-terminate my time deposit with #UNOready@GCash by UNOBANK?

- [How do I link my #UNOready@GCash to the UNO Mobile app?](#)
- [What are the fees or charges for pre-terminating my #UNOready@GCash by UNOBANK time deposit?](#)
- [Can I open a #UNOready@GCash by UNOBANK account?](#)
- [What is the interest rate in #UNOready@GCash by UNOBANK?](#)
- [How can I make a deposit to my #UNOready@GCash by UNOBANK account?](#)
- [How can I withdraw from my #UNOready@GCash by UNOBANK account?](#)
- [What is a #UNOready@GCash by UNOBANK time deposit?](#)
- [How can I pre-terminate my time deposit with #UNOready@GCash by UNOBANK?](#)
- [How can I update the mobile number linked to my #UNOready@GCash by UNOBANK account?](#)
- [How do I close my #UNOready@GCash by UNOBANK account?](#)

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Source: <https://help.gcash.com/hc/en-us/articles/30243783211033-What-is-a-UNOready-GCash-by-UNOBank-time-deposit>

What is the GCash Express Send Transaction Limit {#what-is-the-gcash-express-send-transaction-limit}

Path: articles/44143833564185-What-is-the-GCash-Express-Send-Transaction-Limit

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Articles in this section

- [What is the GCash Express Send Transaction Limit?](#)
- [Express Send Transaction Limit FAQs](#)
- [I've exceeded my Express Send transaction limit in GCash. What do I do?](#)
- [Someone sent me money from their GCash to my GCash account, but I didn't receive it. What should I do?](#)
- [I sent money to the wrong GCash account or number via Express Send. What should I do?](#)
- [I sent money from my GCash to another GCash account, but the recipient didn't receive it. What should I do?](#)
- [I can't send money to another GCash account. What do I do?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

The Express Send Transaction Limit is a monthly limit that is placed on the number of send & receive transactions you can perform using Express Send.

How Does the Express Send Transaction Limit Work?

At the start of each month, you'll receive a **set limit of 550 Send & 500 Receive transactions with Express Send.**

You won't be able to make any Express Send transactions for the rest of the month after you reach BOTH of these limits.

You can send and receive transactions again at the beginning of the following month. The same limits apply until you hit the maximum number of transactions.

If you are a merchant and want to use GCash without transaction limits, we encourage you to sign up for a [GCash Pera Outlet](#) account.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How do I sign up for GPO?](#)
- [I've exceeded my Express Send transaction limit in GCash. What do I do?](#)
- [Express Send Transaction Limit FAQs](#)
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[Previous](#)

[Next](#)

Express Send Transaction Limit FAQs

- [What is the GCash Express Send Transaction Limit?](#)
- [Express Send Transaction Limit FAQs](#)
- [I've exceeded my Express Send transaction limit in GCash. What do I do?](#)
- [Someone sent me money from their GCash to my GCash account, but I didn't receive it. What should I do?](#)
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What is the GCrypto Trading Wallet {#what-is-the-gcrypto-trading-wallet}

Path: articles/31303868127897-What-is-the-GCrypto-Trading-Wallet

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Articles in this section

- [How can I withdraw from my GCrypto Trading Wallet?](#)
- [How much are the transaction limits for the GCrypto Trading Wallet?](#)
- [What is the GCrypto Trading Wallet?](#)
- [How can I top up my GCrypto Trading Wallet?](#)

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- [How do I send money to another GCash account?](#)

The GCrypto Trading Wallet is a separate wallet designed for trading cryptocurrency and is **different from your regular GCash wallet**. It allows you to:

- Convert PHP to crypto and crypto back to PHP
- Manage your funds for crypto transactions

How to Track Your GCrypto Transactions:

- Check your **GCash App Inbox** and **GCash Transaction History** for any top-up or withdrawal confirmation.
- To view your crypto assets, tap **Portfolio**

Reminders:

- You *cannot* directly transfer or buy crypto using your GCash Wallet
- To buy crypto, you need to [top up your GCrypto Trading Wallet](#) first

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How much are the transaction limits for the GCrypto Trading Wallet?](#)
- [What are the GCrypto Networks and Fees I need to know about?](#)
- [How can I buy crypto in GCrypto?](#)
- [How can I top up my GCrypto Trading Wallet?](#)
- [How can I withdraw from my GCrypto Trading Wallet?](#)

[Previous](#)

How much are the transaction limits for the GCrypto Trading Wallet?

[Next](#)

How can I top up my GCrypto Trading Wallet?

- [How can I withdraw from my GCrypto Trading Wallet?](#)
- [How much are the transaction limits for the GCrypto Trading Wallet?](#)
- [What is the GCrypto Trading Wallet?](#)
- [How can I top up my GCrypto Trading Wallet?](#)

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What is the Net Asset Value per Unit NAVPU of a Fund in GFunds {#what-is-the-net-asset-value-per-unit-navpu-of-a-fund-in-gfunds}

Path: articles/360038778233-What-is-the-Net-Asset-Value-per-Unit-NAVPU-of-a-Fund-in-GFunds

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Articles in this section

- [How can I apply for GFunds?](#)
- [What is the Risk Profile Questionnaire \(RPQ\) in GFunds?](#)
- [What investment products are available on GFunds?](#)
- [Does GFunds have a minimum maintaining balance to keep funds?](#)
- [What are the GFunds fees I need to know about?](#)
- [What is the Net Asset Value per Unit \(NAVPU\) of a Fund in GFunds?](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

The **Net Asset Value Per Unit (NAVPU)** tells you the **price per unit** of a fund. This value **may increase or decrease daily**, depending on how well the fund's investments are doing in the market.

NAVPU is computed by dividing the **fund's overall value by the total number of units the fund has**.

Sample Calculation Suppose a fund has a total net value of PHP 50 million and has 5 million units. The NAVPU would be:

If the value of the fund increases to PHP 55 million the next day, the NAVPU will rise to **PHP 11.00**.

Need more Help?

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- [What is the Risk Profile Questionnaire \(RPQ\) in GFunds?](#)
- [What investment products are available on GFunds?](#)
- [How can I apply for GFunds?](#)
- [How can I sell/withdraw funds from GFunds?](#)
- [How can I buy funds in GFunds?](#)

[Previous](#)

What are the GFunds fees I need to know about?

[Next](#)

- [How can I apply for GFunds?](#)
- [What is the Risk Profile Questionnaire \(RPQ\) in GFunds?](#)
- [What investment products are available on GFunds?](#)
- [Does GFunds have a minimum maintaining balance to keep funds?](#)
- [What are the GFunds fees I need to know about?](#)
- [What is the Net Asset Value per Unit \(NAVPU\) of a Fund in GFunds?](#)

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What is the Risk Profile Questionnaire RPQ in GFunds {#what-is-the-risk-profile-questionnaire-rpq-in-gfunds}

Path: articles/900004631723-What-is-the-Risk-Profile-Questionnaire-RPQ-in-GFunds

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- [How can I apply for GFunds?](#)
- [What is the Risk Profile Questionnaire \(RPQ\) in GFunds?](#)
- [What investment products are available on GFunds?](#)
- [Does GFunds have a minimum maintaining balance to keep funds?](#)
- [What are the GFunds fees I need to know about?](#)
- [What is the Net Asset Value per Unit \(NAVPU\) of a Fund in GFunds?](#)

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- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

The **Risk Profile Questionnaire (RPQ)** is a quiz required for signing up for **GInvest products such as GCrypto, GStocks PH, and GFunds** that helps you figure out what type of investor you are. It checks how comfortable you are with taking risks when investing your money and helps guide your decisions in GFunds.

Note: Opening and maintaining any GFunds account will qualify you for a GCash wallet and transaction limit increase to PHP500,000.

Before you can invest in GFunds, you need to take the Risk Profile Questionnaire. It ensures that you understand the risks involved and helps you make better investment choices based on your financial goals and risk acceptance level.

Types of Risk Profiles

Here are the three risk profiles you might receive:

| Risk Profile | Description | --- | --- |
| Conservative | You prefer safety over high returns. Your main goal is to protect your money, even if it means earning less. |
| Moderate | You're okay with some ups and downs. You aim for a balance between protecting your money and growing it over time. |
| Aggressive | You're willing to take big risks for the chance of higher returns, knowing that you could lose money along the way. |

Key Reminders

- Once completed, you **cannot retake** the Risk Profile Questionnaire (RPQ) or change your risk profile for **three years** unless GFunds require you to retake it.
- Your risk profile is a guide when selecting funds. You can still invest in funds with a higher risk than your profile, but you must **confirm a waiver prompt** on the GCash app before proceeding.

Here are the questions you will encounter in the Risk Profile Questionnaire:

| Question | Definition | --- | --- |
| What is your net worth? (approximate) | Your net worth is the total value of your assets (savings account, checking account, investments, etc.) minus your total debts (mortgage payments, car loans, etc.). |
| What is the source of your funds? | Your source of funds is where your money for investing will come from. If the source of your funds is not stated, kindly specify under the "Others" checkbox. |
| What is the purpose of your investment? | The purpose of your investment is the reason why you want to invest. Here are the options available and what they mean.
 - To prevent capital loss while generating income, - if you want to protect the value of your money from inflation.
 - To have a regular income source - if you want to regularly earn from investing.
 - To generate significant capital appreciation - If you want to see your money grow over time. |
| How much do you see yourself investing? | The amount of money you plan to invest or are comfortable with investing |
| How frequently do you see yourself investing? | Investing is not recommended as a one-time payment only. It is always best to grow

your wealth by investing regularly. || Investment horizon.

You are investing for a period of... | Investment horizon is the amount of time you'll be keeping your investment in your GFunds account before you convert it to cash. || Risk Scenario:

How much of a drop/loss in the value of your investment can you accept? | A risk scenario at 0% is considered very low risk, whereas more than 15% is high risk. Anything in between is considered moderate risk. || Your investment principle | Your investment principle will determine the amount of risk you are willing to take for a certain amount of return. || How knowledgeable are you as an investor? | The level of information you have on the act of investing || Which of the following have you invested in? | - Cash and deposit products (e.g. time deposit, SDA)

- Government securities or corporate fixed-income securities (e.g. T-bills, Retail Treasury Bonds, corporate bonds, commercial papers)
- Stocks
- Mutual funds or UITFs
- Insurance products (including variable unit linked products and pre-need)
- Offshore funds (including ETFs, REITs)
- Structured financial products
- Commodities
- Real estate || Do you have a regular liquidity requirement? | You have a regular liquidity requirement if you will get cash from your investment regularly. |

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I apply for GFunds?](#)
- [What investment products are available on GFunds?](#)
- [How do I update my account information in GFunds?](#)
- [I can't open a GFunds account. What do I do?](#)
- [Does GFunds have a minimum maintaining balance to keep funds?](#)

[Previous](#)

How can I apply for GFunds?

[Next](#)

What investment products are available on GFunds?

- [How can I apply for GFunds?](#)
- [What is the Risk Profile Questionnaire \(RPQ\) in GFunds?](#)
- [What investment products are available on GFunds?](#)
- [Does GFunds have a minimum maintaining balance to keep funds?](#)
- [What are the GFunds fees I need to know about?](#)
- [What is the Net Asset Value per Unit \(NAVPU\) of a Fund in GFunds?](#)

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What is the difference between GLoan and GLoan Sakto {#what-is-the-difference-between-gloan-and-gloan-sakto}

Path: articles/40675860785177-What-is-the-difference-between-GLoan-and-GLoan-Sakto

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Articles in this section

- [How do I pay for my GLoan Sakto?](#)
- [Am I qualified for GLoan Sakto?](#)
- [What is the difference between GLoan and GLoan Sakto?](#)
- [What is GLoan Sakto?](#)

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- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

GLoan offers a higher loan amount and longer payment terms while GLoan Sakto offers a quick loan solution with minimal fees. Here's a quick comparison between these two products:

||||| --- | --- | --- ||| **GLoan** | **GLoan Sakto** || **Product Overview** | Get instant cash || **How to Access** | via Borrow > GLoan || **Loan Amount** | PHP 1,000 - PHP 125,000 | PHP 100 - PHP 300 || **Payment Terms** | Monthly payment: 1, 5, 6, 9, 12, 15, 18, 24 mos | 14 days (one-time payment only, payable after 14 days) || **Interest Rate** | 1.59% - 6.99% per month *depending on your eligibility and selected payment term | 0% || **Processing Fee** | 3% | Php 6.5 to Php 19.5 || **Re-availment** | Can apply instantly after full payment of outstanding loan || **Penalty Fees** | 1% of your loan amount for every missed due date + 0.15% of outstanding balance * number of days past due date |

Note: Pay your dues on time to avoid any penalty fees.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [What is GLoan Sakto?](#)
- [Am I eligible for GLoan Sakto?](#)
- [How do I pay for my GLoan Sakto?](#)

[Previous](#)

Am I qualified for GLoan Sakto?

[Next](#)

What is GLoan Sakto?

- [How do I pay for my GLoan Sakto?](#)
- [Am I qualified for GLoan Sakto?](#)
- [What is the difference between GLoan and GLoan Sakto?](#)
- [What is GLoan Sakto?](#)

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What is the interest rate for eC Savings by Cebuana Lhuillier Rural Bank {#what-is-the-interest-rate-for-ec-savings-by-cebuana-lhuillier-rural-bank}

Path: articles/43849045104409-What-is-the-interest-rate-for-eC-Savings-by-Cebuana-Lhuillier-Rural-Bank

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Articles in this section

- [Can I open an eC-Savings GSave account?](#)
- [What is the interest rate for eC-Savings by Cebuana Lhuillier Rural Bank?](#)
- [What are the deposit and withdrawal limits of my eC-Savings by Cebuana Lhuillier Rural Bank?](#)
- [How can I make a deposit to my eC-Savings GSave account?](#)
- [How can I withdraw from my eC-Savings GSave account?](#)
- [How do I change the mobile number linked to my eC-Savings GSave account?](#)
- [How do I close my eC-Savings GSave account?](#)

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- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

The interest rate annually for eC-Savings GSave accounts is **3.5%** with **no minimum deposit** and **no maintaining balance**.

To earn interest, you must have a maintaining balance of at **least PHP 0.01**

Description	Value
Average Daily Balance	PHP 10,000
Annual Interest Rate	3.5% p.a.
No. of days in a month	31
Net Interest Earning	PHP 28.61

Note: The additional interest earned will be credited to your respective GSave account within **fourteen (14) business days**.

To learn more about GSave Deposit and Withdrawal limits, please visit [GCash Wallet and Transaction Limits](#).

Need more Help?

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- [How can I make a deposit to my eC-Savings GSave account?](#)
- [How can I withdraw from my eC-Savings GSave account?](#)

[Previous](#)

Can I open an eC-Savings GSave account?

[Next](#)

What are the deposit and withdrawal limits of my eC-Savings by Cebuana Lhuillier Rural Bank?

- [Can I open an eC-Savings GSave account?](#)
- [What is the interest rate for eC-Savings by Cebuana Lhuillier Rural Bank?](#)
- [What are the deposit and withdrawal limits of my eC-Savings by Cebuana Lhuillier Rural Bank?](#)
- [How can I make a deposit to my eC-Savings GSave account?](#)
- [How can I withdraw from my eC-Savings GSave account?](#)
- [How do I change the mobile number linked to my eC-Savings GSave account?](#)
- [How do I close my eC-Savings GSave account?](#)

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What is the interest rate in EzySave by Maybank {#what-is-the-interest-rate-in-ezysave-by-maybank}

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- [Can I open an EzySave+ by Maybank account?](#)
- [What is the interest rate in EzySave+ by Maybank?](#)
- [How can I get a Maybank VISA debit card?](#)
- [How can I make a deposit to my EzySave+ by Maybank account?](#)
- [How can I withdraw from my EzySave+ by Maybank account?](#)
- [How can I update the mobile number linked to my EzySave+ by Maybank account?](#)
- [How do I close my EzySave+ by Maybank account?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

The annual interest rate in EzySave+ by Maybank is **0.1875%** with **no minimum deposit** and **no maintaining balance**.

To earn interest, you must have a maintaining balance of at least P0.01.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [Can I open an EzySave+ by Maybank account?](#)
- [How can I get a Maybank VISA debit card?](#)
- [How can I make a deposit to my EzySave+ by Maybank account?](#)

[Previous](#)

Can I open an EzySave+ by Maybank account?

[Next](#)

How can I get a Maybank VISA debit card?

- [Can I open an EzySave+ by Maybank account?](#)
- [What is the interest rate in EzySave+ by Maybank?](#)
- [How can I get a Maybank VISA debit card?](#)
- [How can I make a deposit to my EzySave+ by Maybank account?](#)
- [How can I withdraw from my EzySave+ by Maybank account?](#)
- [How can I update the mobile number linked to my EzySave+ by Maybank account?](#)
- [How do I close my EzySave+ by Maybank account?](#)

10982272215961

Source: <https://help.gcash.com/hc/en-us/articles/10982272215961-What-is-the-interest-rate-in-EzySave-by-Maybank>

What is the interest rate in GSave by CIMB {#what-is-the-interest-rate-in-gsave-by-cimb}

Path: articles/12520304490905-What-is-the-interest-rate-in-GSave-by-CIMB

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Articles in this section

- [When will my new CIMB Grow interest rate take effect?](#)
- [I want to upgrade to CIMB Grow but the app says I am not eligible. What do I have to do to become eligible?](#)
- [Can I open a CIMB Grow account in GCash?](#)
- [Can I open a GSave by CIMB account?](#)
- [What is the interest rate in GSave by CIMB?](#)
- [How can I make a deposit to my GSave by CIMB account?](#)
- [How can I withdraw from my GSave by CIMB account?](#)
- [How can I update the mobile number linked to my GSave by CIMB account?](#)
- [What is GSave Quick Save?](#)
- [How can I close my GSave by CIMB account?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

The annual interest rate in GSave by CIMB is **2.6%** with **no minimum deposit** and **no maintaining balance** needed.

Example Promo Scenario:

Eligible for 8% p.a. NTB promo: December onwards

Average Daily Balance (ADB) x Incremental Interest Rate x Number of days in a month)
/ 360) x [1- Withholding Tax (20%) = **your interest**
\

Sample computation eligible for 8% p.a.\

Sample computation eligible for 8% p.a.

```

| | |
| --- | --- |
| ADB: | 10,000 |
| Incremental Interest Rate: | 5.4% p.a. (8% p.a. less base rate of 2.6% p.a.) |
| No. of days in a month: | 31 |
| Net interest to be earned |  $(10,000 \times 0.054 \times 31) / 360 \times 0.8 = \text{Php } 37.20$  |

```

Note: The additional interest earned will be credited to your respective GSave account within **fourteen (14) business days** after each qualifying month. You will receive your interest as account credit on top of the regular monthly base interest payout of **2.6% p.a.**.
 \

Need more Help?\

For other inquiries or concerns, check out the following articles:
 \

- [How can I make a deposit to my GSave by CIMB account?\](#)
- [How can I withdraw from my GSave by CIMB account?\](#)
- [How can I update the mobile number linked to my GSave by CIMB account?\](#)

[Previous](#)

Can I open a GSave by CIMB account?

[Next](#)

How can I make a deposit to my GSave by CIMB account?

- \
- [When will my new CIMB Grow interest rate take effect?\](#)
 - [I want to upgrade to CIMB Grow but the app says I am not eligible. What do I have to do to become eligible?\](#)
 - [Can I open a CIMB Grow account in GCash?\](#)
 - [Can I open a GSave by CIMB account?\](#)
 - [What is the interest rate in GSave by CIMB?\](#)
 - [How can I make a deposit to my GSave by CIMB account?\](#)
 - [How can I withdraw from my GSave by CIMB account?\](#)
 - [How can I update the mobile number linked to my GSave by CIMB account?\](#)
 - [What is GSave Quick Save?\](#)
 - [How can I close my GSave by CIMB account?\](#)

12520304490905

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Source: <https://help.gcash.com/hc/en-us/articles/12520304490905-What-is-the-interest-rate-in-GSave-by-CIMB>

What is the interest rate in MySaveUp by BPI {#what-is-the-interest-rate-in-mysaveup-by-bpi}

Path: [articles/30242240950809-What-is-the-interest-rate-in-MySaveUp-by-BPI](#)

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Articles in this section

- [Can I open a #MySaveUp by BPI account?](#)
- [What is the interest rate in #MySaveUp by BPI?](#)
- [How can I make a deposit to my #MySaveUp by BPI account?](#)
- [How can I withdraw from my #MySaveUp by BPI account?](#)
- [How can I update the mobile number linked to my #MySaveUp by BPI account?](#)
- [How can I close my #MySaveUp by BPI account?](#)

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- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

The annual interest rate in #MySaveUp by BPI is **0.0925%** with a **P1 minimum deposit** and **no maintaining balance**.

You must have a **maintaining balance of at least P5,000** to earn interest.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [Can I open a #MySaveUp by BPI account?](#)
- [How can I make a deposit to my #MySaveUp by BPI account?](#)
- [How can I withdraw from my #MySaveUp by BPI account?](#)

Previous

Can I open a #MySaveUp by BPI account?

Next

How can I make a deposit to my #MySaveUp by BPI account?

- [Can I open a #MySaveUp by BPI account?](#)
- [What is the interest rate in #MySaveUp by BPI?](#)
- [How can I make a deposit to my #MySaveUp by BPI account?](#)
- [How can I withdraw from my #MySaveUp by BPI account?](#)

- [How can I update the mobile number linked to my #MySaveUp by BPI account?](#)
- [How can I close my #MySaveUp by BPI account?](#)

30242240950809

Source: <https://help.gcash.com/hc/en-us/articles/30242240950809-What-is-the-interest-rate-in-MySaveUp-by-BPI>

What is the interest rate in UNOready GCash by UNOBank {#what-is-the-interest-rate-in-unoready-gcash-by-unobank}

Path: articles/14232563839001-What-is-the-interest-rate-in-UNOready-GCash-by-UNOBank

ADVISORY:

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Articles in this section

- [How do I link my #UNOready@GCash to the UNO Mobile app?](#)
- [What are the fees or charges for pre-terminating my #UNOready@GCash by UNOBank time deposit?](#)
- [Can I open a #UNOready@GCash by UNOBank account?](#)
- [What is the interest rate in #UNOready@GCash by UNOBank?](#)
- [How can I make a deposit to my #UNOready@GCash by UNOBank account?](#)
- [How can I withdraw from my #UNOready@GCash by UNOBank account?](#)
- [What is a #UNOready@GCash by UNOBank time deposit?](#)
- [How can I pre-terminate my time deposit with #UNOready@GCash by UNOBank?](#)
- [How can I update the mobile number linked to my #UNOready@GCash by UNOBank account?](#)
- [How do I close my #UNOready@GCash by UNOBank account?](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

The annual interest in #UNOready@GCash by UNOBank is 3.25 % with **no minimum deposit** and **no maintaining balance**. To increase your interest rate to **3.75%**, please maintain at least PHP 5,000 in your account.

You must have a maintaining balance of at least PHP 0.01 to earn interest. Interest earned will be credited daily to your account.

See below for the interest rates and sample computation:

End-of-Day Balance	Interest Rate	From	To
PHP 0.01 PHP 4,999.99	3.25%	PHP 5,000.00	PHP 4,999,999.99
Above PHP 5M	3.75%	PHP 5,000,000.00	
	1.00%		

Gross Interest Earned = Principal Amount x Interest Rate x (1/ number of days in a year)

Sample computation:

- At the end of the day, you have PHP 5,000 in your #UNOready@GCash by UNOBank account
- Interest rate: 3.75%
- Interest earned for 1 day = $\text{PHP } 5,000 \times 3.75\% \times (1/365) = \text{PHP } 0.51$

Need more Help?

For other inquiries or concerns, check out the following articles:

- [Can I open a #UNOready@GCash by UNOBank account?](#)
- [How can I make a deposit to my #UNready@GCash by UNOBank account?](#)
- [How can I withdraw from my #UNOready@GCash by UNOBank account?](#)

[Previous](#)

Can I open a #UNOready@GCash by UNOBank account?

[Next](#)

How can I make a deposit to my #UNOready@GCash by UNOBank account?

- [How do I link my #UNOready@GCash to the UNO Mobile app?](#)
- [What are the fees or charges for pre-terminating my #UNOready@GCash by UNOBank time deposit?](#)
- [Can I open a #UNOready@GCash by UNOBank account?](#)
- [What is the interest rate in #UNOready@GCash by UNOBank?](#)
- [How can I make a deposit to my #UNOready@GCash by UNOBank account?](#)
- [How can I withdraw from my #UNOready@GCash by UNOBank account?](#)
- [What is a #UNOready@GCash by UNOBank time deposit?](#)
- [How can I pre-terminate my time deposit with #UNOready@GCash by UNOBank?](#)
- [How can I update the mobile number linked to my #UNOready@GCash by UNOBank account?](#)
- [How do I close my #UNOready@GCash by UNOBank account?](#)

14232563839001

Source: <https://help.gcash.com/hc/en-us/articles/14232563839001-What-is-the-interest-rate-in-UNOready-GCash-by-UNOBank>

What is the minimum quantity for a buy order in GStocks PH {#what-is-the-minimum-quantity-for-a-buy-order-in-gstocks-ph}

Path: articles/31257061031705-What-is-the-minimum-quantity-for-a-buy-order-in-GStocks-PH

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Articles in this section

- [How can I buy PH stocks in GStocks PH?](#)
- [How can I sell PH stocks in GStocks PH?](#)
- [How do I check the status of my GStocks PH order?](#)
- [How can I change or cancel my GStocks PH order?](#)
- [What are the GStocks PH buy and sell fees I need to know about?](#)
- [What is the minimum quantity for a buy order in GStocks PH?](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

The minimum quantity of shares you need to purchase depends on the stock. Here are a few terms to know before making your buy order:

Board Lot: The minimum purchase quantity

Fluctuation: The minimum change in price

Ultimately, the Board Lot is affected by the share price.

Tap to see some examples

||| --- | --- || **Example A** || **Stock Board Lot/ Min. No. of Shares to Buy** | 1,000 ||
Share Price | 4.19 || **Fluctuation** | 0.01 || **Sample Acceptable Quantity of Shares you can buy** | 2,000
 3,000
 4,000
 etc || **Example B** || **Stock Board Lot/Min. No. of Shares to Buy** | 100 || **Share Price** |
 9.8 || **Fluctuation** | 0.01 || **Sample Acceptable Quantity of Shares you can buy** | 2,100
 2,200
 2,300
 etc |

Tap to see the corresponding Board Lots and Fluctuations

||||| --- | --- | --- | --- | | **Board Lots and Price Fluctuations** | | Price Range |
 Fluctuation | Board Lot | | 0.0001 | to | 0.0099 | 0.0001 | 1,000,000 | | 0.010 | to | 0.049 |
 0.001 | 100,000 | | 0.050 | to | 0.2409 | 0.001 | 10,000 | | 0.250 | to | 0.495 | 0.005 | 10,000 |
 | 0.50 | to | 4.99 | 0.01 | 1,000 | | 5.00 | to | 9.99 | 0.01 | 100 | | 10.00 | to | 19.98 | 0.02 | 100 |
 | 20.00 | to | 49.95 | 0.05 | 100 | | 50.00 | to | 99.95 | 0.05 | 10 | | 100.00 | to | 199.90 | 0.10 |
 10 | | 200.00 | to | 499.80 | 0.20 | 10 | | 500.00 | to | 999.50 | 0.50 | 10 | | 1,000 | to | 1,999 |
 1.00 | 5 | | 2,000 | to | 4,998 | 2.00 | 5 | | 5,000 | to | UP | 5.00 | |

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I buy PH stocks in GStocks PH?](#)
- [How do I check the status of my GStocks PH order?](#)
- [I topped up my GStocks PH Trading Wallet but it has not been reflected yet. What do I do?](#)

[Previous](#)

What are the GStocks PH buy and sell fees I need to know about?

[Next](#)

- [How can I buy PH stocks in GStocks PH?](#)
- [How can I sell PH stocks in GStocks PH?](#)
- [How do I check the status of my GStocks PH order?](#)
- [How can I change or cancel my GStocks PH order?](#)
- [What are the GStocks PH buy and sell fees I need to know about?](#)
- [What is the minimum quantity for a buy order in GStocks PH?](#)

31257061031705

Source: <https://help.gcash.com/hc/en-us/articles/31257061031705-What-is-the-minimum-quantity-for-a-buy-order-in-GStocks-PH>

When do I pay for my GLoan {#when-do-i-pay-for-my-gloan}

Path: articles/39051542623257-When-do-I-pay-for-my-GLoan

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Articles in this section

- [How can I pay my GLoan dues?](#)
- [When do I pay for my GLoan?](#)

- [What happens when I pay my total GLoan outstanding balance in advance?](#)
- [How does GCash help with my GLoan payment?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

Pay for your monthly GLoan dues without any late penalty fees by following the due dates found on your **GLoan Payment Page**.

To find out when your next payment is due, go to your GLoan dashboard and tap **Payment Schedule**.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How does GCash help with my GLoan payment?](#)
- [How can I pay my GLoan dues?](#)
- [What happens when I pay my total GLoan outstanding balance in advance?](#)

[Previous](#)

[Next](#)

39051542623257

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When will I receive my GFunds Buy or Sell orders {#when-will-i-receive-my-gfunds-buy-or-sell-orders}

Path: articles/900004505746-When-will-I-receive-my-GFunds-Buy-or-Sell-orders

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Articles in this section

- [How can I buy funds in GFunds?](#)
- [How can I sell/withdraw funds from GFunds?](#)
- [How do I schedule automatic investments in GFunds?](#)
- [How do I track my pending Buy and Sell orders in GFunds?](#)

- [When will I receive my GFunds Buy or Sell orders?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

GCash processes Buy and Sell orders from **12:00 AM to 11:59 PM on the same day**. This means that the processing of your Buy or Sell order begins on the **next business day** after you place the order.

Note:

If you place a Sell order and your balance is below the minimum required amount, the transaction will be rejected.

If you want to sell your full investment and not maintain the investment balance, **enter the total amount** of your investment when placing your Sell order.

Please refer to the table below for the processing days of each fund:

Buy Orders	Sell Orders	Allocation Date (Order Confirmation)	Crediting Date (Order Completion)	Fund	Order Completion Date
---	---	---	---	Philippine Stock Index Fund	3 Business Days
---	---	---	---	ATRAM Peso Money Market Fund	3 Business Days
---	---	---	---	ATRAM Total Return Peso Bond Fund	4 Business Days
---	---	---	---	ATRAM Philippine Equity Smart Index Fund	4 Business Days
---	---	---	---	ATRAM Philippine Sustainable Development and Growth Fund	4 Business Days
---	---	---	---	ALFM Global Multi-Asset Income Fund	4 Business Days
---	---	---	---	ATRAM Global Technology Feeder Fund	5 Business Days
---	---	---	---	ATRAM Global Consumer Trends Feeder Fund	5 Business Days
---	---	---	---	ATRAM Global Equity Opportunity Fund	5 Business Days
---	---	---	---	ATRAM Global Health Care Fund	5 Business Days
---	---	---	---	ATRAM Global Infra Equity Fund	5 Business Days

Note: The allocation date is when your order is confirmed and ready for crediting.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How do I track my pending Buy and Sell orders in GFunds?](#)
- [How can I buy funds in GFunds?](#)
- [How can I sell/withdraw funds from GFunds?](#)
- [My Buy Order has not been reflected in my GFunds account. What do I do?](#)
- [Does GFunds have a minimum maintaining balance to keep funds?](#)

[Previous](#)

How do I track my pending Buy and Sell orders in GFunds?

[Next](#)

- [How can I buy funds in GFunds?](#)
- [How can I sell/withdraw funds from GFunds?](#)
- [How do I schedule automatic investments in GFunds?](#)
- [How do I track my pending Buy and Sell orders in GFunds?](#)
- [When will I receive my GFunds Buy or Sell orders?](#)

900004505746

Source: <https://help.gcash.com/hc/en-us/articles/900004505746-When-will-I-receive-my-GFunds-Buy-or-Sell-orders>

When will my new CIMB Grow interest rate take effect {#when-will-my-new-cimb-grow-interest-rate-take-effect}

Path: [articles/43743585473433-When-will-my-new-CIMB-Grow-interest-rate-take-effect](#)

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Articles in this section

- [When will my new CIMB Grow interest rate take effect?](#)
- [I want to upgrade to CIMB Grow but the app says I am not eligible. What do I have to do to become eligible?](#)
- [Can I open a CIMB Grow account in GCash?](#)
- [Can I open a GSave by CIMB account?](#)
- [What is the interest rate in GSave by CIMB?](#)
- [How can I make a deposit to my GSave by CIMB account?](#)
- [How can I withdraw from my GSave by CIMB account?](#)
- [How can I update the mobile number linked to my GSave by CIMB account?](#)
- [What is GSave Quick Save?](#)
- [How can I close my GSave by CIMB account?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

If you are upgrading from a GSave account to CIMB Grow, your new higher interest rate will start on the next cycle (which begins on the first of every month).

Example Scenario:

Opt-in Date: September 15, 2024

Interest Rate Before Next Cycle: 2.6% p.a. (September 16-30)

Next Monthly Cycle Start Date: October 1, 2024

New Interest Rate: 4.0% p.a. (effective October 1 onwards)

If you **do not have an existing GSave account** and you open CIMB Grow directly, you will immediately enjoy the 4.0% p.a. interest rate upon activation.

Need more Help?

For other inquiries or concerns, check out the following article:

- [I want to upgrade to CIMB Grow but the app says I am not eligible. What do I have to do to become eligible?](#)

[Previous](#)

[Next](#)

I want to upgrade to CIMB Grow but the app says I am not eligible. What do I have to do to become eligible?

- [When will my new CIMB Grow interest rate take effect?](#)
- [I want to upgrade to CIMB Grow but the app says I am not eligible. What do I have to do to become eligible?](#)
- [Can I open a CIMB Grow account in GCash?](#)
- [Can I open a GSave by CIMB account?](#)
- [What is the interest rate in GSave by CIMB?](#)
- [How can I make a deposit to my GSave by CIMB account?](#)
- [How can I withdraw from my GSave by CIMB account?](#)
- [How can I update the mobile number linked to my GSave by CIMB account?](#)
- [What is GSave Quick Save?](#)
- [How can I close my GSave by CIMB account?](#)

43743585473433

Source: <https://help.gcash.com/hc/en-us/articles/43743585473433-When-will-my-new-CIMB-Grow-interest-rate-take-effect>

Where can I cash in over the counter to my GCash account {#where-can-i-cash-in-over-the-counter-to-my-gcash-account}

Path: *articles/36156472206105-Where-can-I-cash-in-over-the-counter-to-my-GCash-account*

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Articles in this section

- [I cashed in an over the counter store or a machine but I didn't receive the money. What do I do?](#)
- [Can I cash in to GCash with coins?](#)
- [Can I cash in to my GCash wallet using a Credit/Debit Card?](#)
- [How do I cash in to GCash from my online banking app or website?](#)
- [Where can I cash in over-the-counter to my GCash account?](#)
- [How do I cash in to GCash from InstaPay or PESONet?](#)
- [How do I cash in to GCash Over-the-Counter for free?](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

Here's a list of GCash's over-the-counter cash in partners for your convenience. These partners allow you to easily add funds to your GCash wallet. Keep in mind that some partners may charge [Cash In Fees](#).

Cash In Machines

*Cash in Fee Applies

- BSP
- eTap
- Pay&Go
- Touchpay

Convenience Stores

- 7/11 (**1% cash in fee**)
- Alfamart
- Family Mart
- PureMart
- Shell SELECT
- Uncle John's

Pawnshops

- *Cebuana Authorized Agents (cash in fees depend per branch)
- CVM Pawnshop
- Jaro Pawnshop
- M. Lhuillier
- Palawan
- RD Pawnshop

- Tambunting
- Villarica

Payment Facilities

- All Bank
- AllCash
- Bayad Center
- DAS
- ECPay
- ExpressPay
- Globe Store
- Growsari
- Hanepbuhay
- iBayad
- Panalo Express
- PERA HUB
- Posible
- True Money
- VIP Payments Center

Supermarkets

- All Day Supermarket
- Choice Mart
- Easy Day Shop
- Ever Supermarket
- Gaisano Grand
- Puregold
- Robinsons Easymart
- Robinsons Supermarket
- San Roque Supermarket
- Shopwise
- SM Group of Supermarkets
- The Marketplace
- Ultra Mega Supermarket
- Waltermart

Department Stores

- Robinsons Department Stores
- The SM Store

Drug Stores

- Generika
- Mercury Drug
- South Star Drug
- Watson

Logistics

- LBC Express

Gas Stations

- Petron
- Seaoil

Retail Stores

- No Brand

Sari Sari Stores

- GCash Pera Outlet

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How much can I cash in to GCash over the counter for free?](#)
- [What are the GCash Cash In fees I need to know about?](#)
- [Who are the official remittance partners of GCash?](#)
- [How can I claim my remittance with GCash?](#)
- [I cashed in to the wrong mobile number. What can I do?](#)

[Previous](#)

How do I cash in to GCash from my online banking app or website?

[Next](#)

How do I cash in to GCash from InstaPay or PESONet?

- [I cashed in an over the counter store or a machine but I didn't receive the money. What do I do?](#)
- [Can I cash in to GCash with coins?](#)
- [Can I cash in to my GCash wallet using a Credit/Debit Card?](#)
- [How do I cash in to GCash from my online banking app or website?](#)
- [Where can I cash in over-the-counter to my GCash account?](#)
- [How do I cash in to GCash from InstaPay or PESONet?](#)
- [How do I cash in to GCash Over-the-Counter for free?](#)

36156472206105

Source: <https://help.gcash.com/hc/en-us/articles/36156472206105-Where-can-I-cash-in-over-the-counter-to-my-GCash-account>

Where can I check GCash Promos {#where-can-i-check-gcash-promos}

Path: articles/360020831333-Where-can-I-check-GCash-Promos

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- [GCash Cards Dota 2 Experience 2025 Raffle](#)
- [Fuse Summer Promo 2025](#)
- [Sulong Kaagapay UNAHCO Cashback Promo](#)
- [GCrypto Rebate Promo](#)
- [CIMB PH – Earn More Promo](#)
- [Move It Summer Promo 2025](#)
- [GCash Summer 2025 Promo](#)
- [Lucky Pay Bills Promo](#)
- [HODL and Win USDC Promo](#)
- [Load Voucher Promo for Verification](#)

[See more](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

Enjoy promos and deals on GCash's products and services! To see the list of current promos, check out the following:

- [Promos page on the GCash website](#)
- Social media accounts ([Facebook](#), [X \(Formerly Twitter\)](#), and [Instagram](#))
- GCash App

How to check promos on the GCash app

1. Log in to your GCash app

2. Tap **Profile** > **Promos**

You'll be led to the GCash website that shows all the available promos.

If your voucher isn't working, make sure that it's **not expired**. If the voucher is not expired and still not working, [click here to ask for help](#). A customer service representative will contact you within **24 hours**.

If you fulfilled all the requirements of a promo but didn't receive the reward or incentive, [click here to ask for help](#). A customer service representative will contact you within **24 hours**.

[Previous](#)

Load Voucher Promo for Verification

Next

View and use vouchers via Voucher Pocket

- [GCash Cards Dota 2 Experience 2025 Raffle](#)
- [Fuse Summer Promo 2025](#)
- [Sulong Kaagapay UNAHCO Cashback Promo](#)
- [GCrypto Rebate Promo](#)
- [CIMB PH – Earn More Promo](#)
- [Move It Summer Promo 2025](#)
- [GCash Summer 2025 Promo](#)
- [Lucky Pay Bills Promo](#)
- [HODL and Win USDC Promo](#)
- [Load Voucher Promo for Verification](#)
- [Where can I check GCash Promos?](#)
- [View and use vouchers via Voucher Pocket](#)
- [I don't want to receive SMS of GCash offers and promos](#)

360020831333

Source: <https://help.gcash.com/hc/en-us/articles/360020831333-Where-can-I-check-GCash-Promos>

Who are the official remittance partners of GCash {#who-are-the-official-remittance-partners-of-gcash}

Path: [articles/31649034176537-Who-are-the-official-remittance-partners-of-GCash](#)

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- [How do I claim/receive my remittance with GCash?](#)
- [How can I send remittance to a GCash wallet?](#)
- [Who are the official remittance partners of GCash?](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

For a smooth and secure experience, transact only with GCash-accredited remittance partners.

||| --- | --- || **Country | Partner** || Andorra | Skrill || Australia | Panda Remit
Remitly
Rocket Remit
Skrill
Wirebarley
WorldRemit
Ria || Austria | Skrill
Taptap Send || Bahrain | bWallet
Ithmaar Bank
Lulu Exchange || Belgium | Skrill
Taptap Send || Brunei | Siammali Send || Bulgaria | Skrill || Canada | Viamerica
Sendwave
WorldRemit
Ria
Telcoin
Xoom
Wirebarley
Remitly
Canada
OTT Remit || Colombia | Skrill || Cambodia | AMK
Vattanac
Wing Money || Croatia | Skrill || Cyprus | TransferGalaxy || Czech Republic | Skrill ||
Denmark | WorldRemit
Skrill || Estonia | TransferGalaxy
Skrill || Finland | Skrill
Taptap Send || France | Skrill
Smallworld
Taptap Send
Sendwave
WorldRemit || Germany | Skrill
Smallworld
Remitly
Taptap Send
WorldRemit || Greece | TransferGalaxy
Skrill || Hong Kong | Alipay Hong Kong
Pacific Ace
Panda Remit
Skrill
Wirebarley
TNG || Iceland | TransferGalaxy
Skrill || India | Skrill || Ireland | Skrill
Taptap Send
Sendwave
WorldRemit || Israel | Global Remit
Skrill
Neema Bank || Italy | Skrill
Taptap Send
Remitly
Sendwave
WorldRemit
Ria || Japan | Kabayan Remit

SBI Remit
DCOM Express Money
Japan Remit Finance
Smiles
Remitly
enRemit
World Family Remit
Kyodai Remittance
Queen Bee
WorldRemit || Jordan | Jordan Post || Korea (South) | Cross Remittance
GmoneyTrans
Wirebarley
GME Remittance
Hanpass
Coinshot
Skrill
GMoney Trans
e9Pay
Hanpass || Kuwait | Warba Bank,
Unimoni
Lulu Exchange
Al Nada Exchange || Latvia | TransferGalaxy
Skrill || Lithuania | TransferGalaxy || Luxembourg | Skrill || Macau | Pacific Ace ||
Malaysia | Lucky Money Inc.
TikFX
Skrill
Ria || Malta | TransferGalaxy
Skrill || Mexico | Skrill || Morocco | Skrill || Netherlands | Taptap Send
WorldRemit || New Zealand | Panda Remit
Wirebarley
Skrill
WorldRemit || Norway | Taptap Send
WorldRemit || Oman | Unimoni
Lulu Exchange || Poland | TransferGalaxy
Skrill || Portugal | TransferGalaxy
Skrill
Taptap Send || Qatar | Unimoni,
Lulu Exchange
Remitly
Ooredoo
Ria || Romania | Skrill || Saudi Arabia (Kingdom of) | Saudi Arabia British Bank
Skrill
Ria || Serbia | Skrill || Singapore | Remitly
Singtel Dash
Kabayan Remittance
Panda Remit || Slovakia | TransferGalaxy
Skrill || Slovenia | Skrill || South Africa | WorldRemit || Spain | Smallword
Remitly
Sendwave
WorldRemit
BC Remit || Switzerland | Smallworld
WorldRemit || Sweden | WorldRemit
TransferGalaxy || Taiwan | Far East Remit
EEC

EMQ Send
Fastpay || Tunisia | Skrill || Turkey | Senderpayment || United Arab Emirates | AlfaPay
e&money (Etisalat)
Instant Cash
PayIt First Abu Dhabi Bank
Pyyple
Wall Street Exchange
Lulu Exchange
Remitly
Taptap Send
Al Fardan
Denarii Cash
Ria || United Kingdom | Azimo
Panda Remit
PassTo
Skrill
Remitly
SmallWorld
Taptap Send
Transfergo
OTT Remit
BC Remit
Sendwave
WorldRemit || United States of America | Panda Remit
Skrill
Wirebarley
Xoom
Smallworld
Taptap Send
LBC US
Western Union
Moneygram
Pomelo
Remitly
Uniteller
Visa Direct
Viamerica
WorldRemit
BC Remit
Ria |

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How do I claim/receive my remittance with GCash?](#)
- [How can I send remittance to a GCash wallet?](#)
- [I didn't receive my cash in to my GCash wallet. What do I do?](#)

[Previous](#)

How can I send remittance to a GCash wallet?

[Next](#)

- [How do I claim/receive my remittance with GCash?](#)
- [How can I send remittance to a GCash wallet?](#)
- [Who are the official remittance partners of GCash?](#)

31649034176537

Source: <https://help.gcash.com/hc/en-us/articles/31649034176537-Who-are-the-official-remittance-partners-of-GCash>

Who is the lender of my GLoan {#who-is-the-lender-of-my-gloan}

Path: articles/30654917327129-Who-is-the-lender-of-my-GLoan

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- [How can I update my mobile number for my GLoan account?](#)
- [Who is the lender of my GLoan?](#)
- [How do I delete my GLoan account?](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

GLoan partners with 3rd party Financial Institutions.

If you're wondering how it can impact your loan experience, read on for important details:

Account Transfer

Qualified loan accounts may be moved to these partner institutions, as stated in [GLoan Terms & Conditions](#).

Loan Terms

Your loan terms will not change, whether with Fuse Financing Inc. or another partner. This means your payment schedule, dues, penalties, interest rates, and fees will stay the same. You may also continue making payments through GCash.

To find out if your loan is with **Fuse Financing Inc.** or a partner financial institution, **view your GLoan Disclosure Statement.**

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How much can I borrow with GLoan?](#)
- [How can I update my mobile number for my GLoan account?](#)
- [How can I pay my GLoan dues?](#)
- [I have a concern with GLoan's partner collection agencies. What should I do?](#)

[Previous](#)

How can I update my mobile number for my GLoan account?

[Next](#)

How do I delete my GLoan account?

- [How can I update my mobile number for my GLoan account?](#)
- [Who is the lender of my GLoan?](#)
- [How do I delete my GLoan account?](#)

30654917327129

Source: <https://help.gcash.com/hc/en-us/articles/30654917327129-Who-is-the-lender-of-my-GLoan>

Why am I not eligible for GLoan {#why-am-i-not-eligible-for-gloan}

Path: articles/39388172019353-Why-am-I-not-eligible-for-GLoan

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- [Why am I not eligible for GLoan?](#)
- [I am encountering an error in applying for GLoan. What do I do?](#)
- [I can't make a payment for my GLoan account. What do I do?](#)
- [I was charged multiple times for one GLoan payment. What do I do?](#)
- [I still haven't received my GLoan interest cashback after 14 days. What should I do?](#)
- [I was charged a penalty or additional fee even though I paid my GLoan on time. What do I do?](#)
- [I already paid my GLoan but it's not reflecting yet. What should I do?](#)

- [I have a concern with GLoan's partner collection agencies. What should I do?](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

You may not be eligible for GLoan due to the following:

- You are not 21-65 years old
- You are not a Filipino citizen
- Your GCash account is **not** Fully Verified
- You do not use GCash services on a regular basis

If you meet the requirements based on age, nationality, and frequency of usage but your account is not **Fully Verified** yet, here's what you can do:

1. On your GCash app, tap **Account**
2. Read the requirements and select the government ID you wish to upload
3. Scan your ID and take a selfie scan
4. Review your information > **Submit**

Read more on [how to get Fully Verified here](#).

Need more Help?

For other inquiries or concerns, check out the following articles:

- [Can I apply for a GLoan?](#)
- [How much can I borrow with GLoan?](#)
- [Who is the lender of my GLoan?](#)
- [What are the GLoan fees I need to know about?](#)

[Previous](#)

[Next](#)

I am encountering an error in applying for GLoan. What do I do?

- [Why am I not eligible for GLoan?](#)
- [I am encountering an error in applying for GLoan. What do I do?](#)
- [I can't make a payment for my GLoan account. What do I do?](#)
- [I was charged multiple times for one GLoan payment. What do I do?](#)
- [I still haven't received my GLoan interest cashback after 14 days. What should I do?](#)
- [I was charged a penalty or additional fee even though I paid my GLoan on time. What do I do?](#)
- [I already paid my GLoan but it's not reflecting yet. What should I do?](#)
- [I have a concern with GLoan's partner collection agencies. What should I do?](#)

39388172019353

Source: <https://help.gcash.com/hc/en-us/articles/39388172019353-Why-am-I-not-eligible-for-GLoan>

Why am I not qualified for GCredit {#why-am-i-not-qualified-for-gcredit}

Path: articles/39853458681113-Why-am-I-not-qualified-for-GCredit

ADVISORY:

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Articles in this section

- [I am encountering an error in applying for GCredit. What do I do?](#)
- [Why am I not qualified for GCredit?](#)
- [I already paid my GCredit but it's not reflecting yet. What should I do?](#)
- [I was charged multiple times for one GCredit payment. What do I do?](#)
- [I can't make a payment for my GCredit account. What do I do?](#)
- [I was charged a penalty or additional fee even though I paid my GCredit on time. What do I do?](#)
- [I have a concern with GCredit's partner collection agencies. What should I do?](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

You may not be qualified for GCredit due to the following:

- You are not 21-65 years old
- You are not a Filipino citizen
- Your GCash account is **not** [Fully Verified](#)
- You do not use GCash services on a regular basis

If you have other questions or concerns about activating GCredit, [click here to ask for help](#). Make sure you input your GCash-registered email to receive updates. A customer service representative will contact you in **24 hours**.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [I already paid my GCredit but it's not reflecting yet. What should I do?](#)
- [I was charged multiple times for one GCredit payment. What do I do?](#)

- [I can't make a payment for my GCredit account. What do I do?](#)

[Previous](#)

I am encountering an error in applying for GCredit. What do I do?

[Next](#)

I already paid my GCredit but it's not reflecting yet. What should I do?

- [I am encountering an error in applying for GCredit. What do I do?](#)
- [Why am I not qualified for GCredit?](#)
- [I already paid my GCredit but it's not reflecting yet. What should I do?](#)
- [I was charged multiple times for one GCredit payment. What do I do?](#)
- [I can't make a payment for my GCredit account. What do I do?](#)
- [I was charged a penalty or additional fee even though I paid my GCredit on time. What do I do?](#)
- [I have a concern with GCredit's partner collection agencies. What should I do?](#)

39853458681113

Source: <https://help.gcash.com/hc/en-us/articles/39853458681113-Why-am-I-not-qualified-for-GCcredit>

Why am I not qualified for GFunds {#why-am-i-not-qualified-for-gfunds}

Path: articles/30845376740249-Why-am-I-not-qualified-for-GFunds

ADVISORY:

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Articles in this section

- [My Sell Order has not been reflected in my GFunds account. What do I do?](#)
- [I can't buy or sell funds in GFunds. What do I do?](#)
- [I can't open a GFunds account. What do I do?](#)
- [I can't access my GFunds account. What do I do?](#)
- [Why am I not qualified for GFunds?](#)
- [My Buy Order has not been reflected in my GFunds account. What do I do?](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

You may not be qualified for GFunds due to the following:

- You are not 18 years old
- You don't have a [Fully Verified](#) GCash account
- The personal information you provided is inaccurate or incomplete
- You may be using a payroll account.

If you are not qualified, you will be informed of the reason and may need to provide additional information or documents to continue. Make sure your account details are accurate and complete to ensure a smooth registration process and avoid delays or rejection.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [I can't open a GFunds account. What do I do?](#)
- [How can I apply for GFunds?](#)
- [What is the Risk Profile Questionnaire \(RPQ\) in GFunds?](#)

[Previous](#)

I can't access my GFunds account. What do I do?

[Next](#)

My Buy Order has not been reflected in my GFunds account. What do I do?

- [My Sell Order has not been reflected in my GFunds account. What do I do?](#)
- [I can't buy or sell funds in GFunds. What do I do?](#)
- [I can't open a GFunds account. What do I do?](#)
- [I can't access my GFunds account. What do I do?](#)
- [Why am I not qualified for GFunds?](#)
- [My Buy Order has not been reflected in my GFunds account. What do I do?](#)

30845376740249

Source: <https://help.gcash.com/hc/en-us/articles/30845376740249-Why-am-I-not-qualified-for-GFunds>

Why am I not qualified for GGives {#why-am-i-not-qualified-for-ggives}

Path: articles/39854938625561-Why-am-I-not-qualified-for-GGives

ADVISORY:

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Articles in this section

- [Why am I not qualified for GGives?](#)
- [I am encountering an error in applying for GGives. What do I do?](#)
- [I already paid my GGives but it's not reflecting yet. What should I do?](#)
- [I can't make a payment for my GGives account. What do I do?](#)
- [I was charged multiple times for one GGives payment. What do I do?](#)
- [I still haven't received my GGives interest cashback after 14 days. What should I do?](#)
- [I was charged a penalty or additional fee even though I paid my GGives on time. What do I do?](#)
- [I have a concern with GGives' partner collection agencies. What should I do?](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

You may not be qualified for GGives due to the following:

- You are not 21-65 years old
- You are not a Filipino citizen
- Your GCash account is **not** [Fully Verified](#)
- You do not use GCash services on a regular basis

If you have further questions or concerns, [click here to ask for help](#). A customer service representative will contact you in **24 hours**.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [I already paid my GGives but it's not reflecting yet. What should I do?](#)
- [I still haven't received my GGives interest cashback after 14 days. What should I do?](#)
- [I was charged multiple times for one GGives payment. What do I do?](#)

[Previous](#)

[Next](#)

I am encountering an error in applying for GGives. What do I do?

- [Why am I not qualified for GGives?](#)
- [I am encountering an error in applying for GGives. What do I do?](#)
- [I already paid my GGives but it's not reflecting yet. What should I do?](#)
- [I can't make a payment for my GGives account. What do I do?](#)
- [I was charged multiple times for one GGives payment. What do I do?](#)
- [I still haven't received my GGives interest cashback after 14 days. What should I do?](#)
- [I was charged a penalty or additional fee even though I paid my GGives on time. What do I do?](#)
- [I have a concern with GGives' partner collection agencies. What should I do?](#)

39854938625561

Source: <https://help.gcash.com/hc/en-us/articles/39854938625561-Why-am-I-not-qualified-for-GGives>

Why did I receive a notification to update my GCash account information {#why-did-i-receive-a-notification-to-update-my-gcash-account-information}

Path: articles/35141220806169-Why-did-I-receive-a-notification-to-update-my-GCash-account-information

ADVISORY:

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Articles in this section

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [I don't have accepted IDs for GCash verification. What do I do?](#)
- [I'm having issues with using my ePhil ID \(Paper type\) or Digital National ID to verify my GCash account](#)
- [Ano ang mga steps para makakuha ng Fully Verified na GCash Account?](#)
- [How can I submit additional documents for my GCash Jr. verification?](#)
- [Hindi pa verified ang GCash account ko pagkatapos ng 3 araw. Ano ang gagawin ko?](#)
- [My GCash account is still not verified after 3 days. What do I do?](#)
- [My GCash account verification failed. What should I do?](#)
- [Why did I receive a notification to update my GCash account information?](#)

[See more](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

If GCash asked you to update your account, it's because it's been a while since you first verified it. The Bangko Sentral ng Pilipinas requires Fully Verified users to update their information regularly to keep full access to all GCash features.

Update your account before the deadline to avoid getting downgraded to a [Basic GCash account](#).

Tap to learn how to update your GCash account information

1. Open the GCash app, tap **Profile**, then tap your name
2. Tap **Update Account Information > Update your Profile**
3. Enter the 6-digit code sent to your GCash number, then tap Next
4. Fill in the needed information and complete the verification
5. Submit your update

You'll get an SMS when your profile is updated. Getting an update on your verification status may take up to **3 days**.

Check out the articles below about verifying your GCash account

👉 [Accepted IDs for GCash Verification](#)

👉 [My GCash account is still not verified after 3 days. What do I do?](#)

👉 [My GCash account verification failed. What should I do?](#)

[Previous](#)

My GCash account verification failed. What should I do?

[Next](#)

What happens if I don't fully verify my GCash account?

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [I don't have accepted IDs for GCash verification. What do I do?](#)
- [I'm having issues with using my ePhil ID \(Paper type\) or Digital National ID to verify my GCash account](#)
- [Ano ang mga steps para makakuha ng Fully Verified na GCash Account?](#)
- [How can I submit additional documents for my GCash Jr. verification?](#)
- [Hindi pa verified ang GCash account ko pagkatapos ng 3 araw. Ano ang gagawin ko?](#)
- [My GCash account is still not verified after 3 days. What do I do?](#)
- [My GCash account verification failed. What should I do?](#)
- [Why did I receive a notification to update my GCash account information?](#)
- [What happens if I don't fully verify my GCash account?](#)
- [Can I get fully verified on GCash offline?](#)

35141220806169

Source: <https://help.gcash.com/hc/en-us/articles/35141220806169-Why-did-I-receive-a-notification-to-update-my-GCash-account-information>

Why do I need to provide a selfie for my GCash account {#why-do-i-need-to-provide-a-selfie-for-my-gcash-account}

Path: [articles/30294720114713-Why-do-I-need-to-provide-a-selfie-for-my-GCash-account](#)

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- [How do I create a new GCash account?](#)
- [Create a GCash Jr account](#)
- [I can't create or register for a GCash account. What do I do?](#)
- [I'm trying to create a GCash account but it's asking for an MPIN. What should I do?](#)
- [Is there a minimum maintaining balance required to use GCash?](#)
- [There is another GCash account using my number. What do I do?](#)
- [Why do I need to provide a selfie for my GCash account?](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

To keep your account secure and prevent unauthorized transactions, **GCash requires a Selfie Scan during your first login** after creating a new account. Here's how to take your selfie:

Before you begin, **make sure your front camera is working properly.**

1. Open your GCash app and tap **MPIN login**
2. Input your MPIN
3. Read the tips on how to take the perfect Selfie Scan and tap **Okay**
4. Take your selfie scan

After a successful selfie scan, you'll be directed to the GCash app homepage.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [The selfie scan in GCash is not working. What do I do?](#)
- [My front camera is broken. How can I use GCash?](#)
- [What are the steps to get a Fully Verified GCash account?](#)
- [What happens if I don't fully verify my GCash account?](#)

[Previous](#)

There is another GCash account using my number. What do I do?

[Next](#)

- [How do I create a new GCash account?](#)
- [Create a GCash Jr account](#)

- [I can't create or register for a GCash account. What do I do?](#)
- [I'm trying to create a GCash account but it's asking for an MPIN. What should I do?](#)
- [Is there a minimum maintaining balance required to use GCash?](#)
- [There is another GCash account using my number. What do I do?](#)
- [Why do I need to provide a selfie for my GCash account?](#)

30294720114713

Source: <https://help.gcash.com/hc/en-us/articles/30294720114713-Why-do-I-need-to-provide-a-selfie-for-my-GCash-account>

Why does my bank account unlink from GCash even though I already linked it before {#why-does-my-bank-account-unlink-from-gcash-even-though-i-already-linked-it-before}

Path: articles/40231082838297-Why-does-my-bank-account-unlink-from-GCash-even-though-I-already-linked-it-before

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- [Why does my bank account unlink from GCash even though I already linked it before?](#)
- [I cashed in using international remittance but I didn't receive the money. What do I do?](#)
- [What are the GCash Cash In fees I need to know about?](#)
- [I cashed in to the wrong GCash account. What can I do?](#)
- [I transferred money or cashed in from a bank or e-wallet but I didn't receive the money. What do I do?](#)
- [I cannot link my bank to GCash. What do I do?](#)
- [I can't cash in to my GCash wallet. What do I do?](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

If your bank account unlinks from GCash despite previously linking it, there are several reasons why this might happen:

1. **Account Security and Verification Issues** For security purposes, GCash may unlink accounts if there are inconsistencies in your account information. Make sure the details in your GCash and bank accounts match exactly to avoid verification problems.
2. **System Maintenance or Updates**

GCash or the bank might undergo updates or maintenance, which could temporarily affect linked accounts. After such updates, accounts might require linking to restore functionality.

3. **Inactivity or Expired Links**

Some bank-to-GCash connections may unlink after prolonged inactivity or due to security protocols that invalidate old links.

4. **Banks Policies or Limits**

Your bank might have policies that require periodic re-verification of linked accounts. Additionally, exceeding cash-in limits or frequently failed transactions may trigger unlinking.

How to fix the issue:

Reverify and Re-link

1. Open your GCash app, go to **Cash In > Local Banks**
2. Tap the bank you want to link your bank account to under 'Recommended Banks'
3. Follow the instructions to re-link your bank account. Ensure all account details are accurate.

If you are having issues in re-linking your bank account, [click here to ask for help](#). A customer service representative will contact you in **1-2 business days**.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [I cannot link my bank to GCash. What do I do?](#)
- [How do I link my BPI/Unionbank to GCash?](#)
- [How do I link my Payoneer to GCash?](#)
- [How do I link my PayPal to GCash?](#)
- [I can't cash in to my GCash wallet. What do I do?](#)

[Previous](#)

[Next](#)

I cashed in using international remittance but I didn't receive the money. What do I do?

- [Why does my bank account unlink from GCash even though I already linked it before?](#)
- [I cashed in using international remittance but I didn't receive the money. What do I do?](#)
- [What are the GCash Cash In fees I need to know about?](#)
- [I cashed in to the wrong GCash account. What can I do?](#)
- [I transferred money or cashed in from a bank or e-wallet but I didn't receive the money. What do I do?](#)
- [I cannot link my bank to GCash. What do I do?](#)
- [I can't cash in to my GCash wallet. What do I do?](#)

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Source: <https://help.gcash.com/hc/en-us/articles/40231082838297-Why-does-my-bank-account-unlink-from-GCash-even-though-I-already-linked-it-before>

Why is my next GLoan offer smaller than the last one

{#why-is-my-next-gloan-offer-smaller-than-the-last-one}

Path: articles/30376185137561-Why-is-my-next-GLoan-offer-smaller-than-the-last-one

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- [How much can I borrow with GLoan?](#)
- [Can I apply for a GLoan?](#)
- [What are the GLoan fees I need to know about?](#)
- [Why is my next GLoan offer smaller than the last one?](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

Your next loan amount or credit limit on GLoan might be lower or smaller because of the following:

- **Loan Limits:** Your loan amount depends on your credit limit, which changes based on your GCash usage and repayment history.
- **GCash Usage:** Using GCash services like paying bills or sending money
- **Repayment History:** Paying loans on time or before your due date

Note: GLoan is a pre-qualified loan offered to select users. GLoan offers and approvals are subject to evaluation and are not guaranteed

To increase your GLoan amount, regularly use services like Cash In, Pay QR, Pay Bills, GSave, and GInvest. Also, make sure to pay your existing GLoan dues on time.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How much can I borrow with GLoan?](#)

- [What are the GLoan fees I need to know about?](#)
- [What happens when I pay my total GLoan outstanding balance in advance?](#)
- [When do I pay for my GLoan?](#)

[Previous](#)

What are the GLoan fees I need to know about?

[Next](#)

- [How much can I borrow with GLoan?](#)
- [Can I apply for a GLoan?](#)
- [What are the GLoan fees I need to know about?](#)
- [Why is my next GLoan offer smaller than the last one?](#)

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Why was my GCash account deactivated {#why-was-my-gcash-account-deactivated}

Path: articles/19643426242201-Why-was-my-GCash-account-deactivated

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Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- [I want to update my address or work information in GCash](#)
- [I want to update my GCash email address](#)
- [I want to update my name or birthdate in my GCash account](#)
- [I want to change my mobile number linked to my GCash account](#)
- [My GCash account is on hold. How can I access my account?](#)
- [I was Fully Verified, why was my GCash account downgraded to a basic account?](#)
- [GScore](#)
- [How do I transfer money and services from my old GCash account to my new one?](#)
- [How do I claim my money from a suspended GCash Basic account?](#)
- [Why was my GCash account deactivated?](#)

[See more](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)

- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

If you received an email on Account Deactivation and cannot access your GCash account anymore, it means your GCash Basic account was deactivated/closed.

A GCash account **will be deactivated if it is not fully verified within 12 months** from the time the account was opened. This is in line with Bangko Sentral ng Pilipinas (BSP) rules and regulations . You may [click here](#) to read more about this policy.

If you want to use GCash again, you can [create a new GCash account](#).

If your account has money:

GCash Basic accounts that are unverified and have funds will be suspended and will be collected an **Account Maintenance Fee of PHP 15 monthly**. This fee will continue to be charged until the wallet balance reaches 0.

If you want to withdraw the remaining funds on your GCash Basic account, you may follow these [steps](#).

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How do I delete or close my GCash account?](#)
- [I want to transact offline with GCash. What do I do?](#)
- [My GCash account is on hold. How can I access my account?](#)
- [How do I create a new GCash account?](#)
- [How do I claim my money from a suspended GCash Basic account?](#)

[Previous](#)

How do I claim my money from a suspended GCash Basic account?

[Next](#)

Privacy Choices Dashboard

- [I want to update my address or work information in GCash](#)
- [I want to update my GCash email address](#)
- [I want to update my name or birthdate in my GCash account](#)
- [I want to change my mobile number linked to my GCash account](#)
- [My GCash account is on hold. How can I access my account?](#)
- [I was Fully Verified, why was my GCash account downgraded to a basic account?](#)
- [GScore](#)
- [How do I transfer money and services from my old GCash account to my new one?](#)
- [How do I claim my money from a suspended GCash Basic account?](#)
- [Why was my GCash account deactivated?](#)
- [Privacy Choices Dashboard](#)
- [SIM Card Registration Frequently Asked Questions](#)
- [Can I create a GCash account if I did not register my SIM Card?](#)
- [The GCash SSO \(Single Sign-On\) is not working. What do I do?](#)
- [How do I delete or close my GCash account?](#)

19643426242201

Source: <https://help.gcash.com/hc/en-us/articles/19643426242201-Why-was-my-GCash-account-deactivated>

Why was my GCredit account closed {#why-was-my-gcredit-account-closed}

Path: articles/31122580815129-Why-was-my-GCredit-account-closed

ADVISORY:

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Articles in this section

- [How can I update my mobile number for my GCredit account?](#)
- [Why was my GCredit account closed?](#)
- [My GCredit was deactivated. What do I do?](#)
- [How do I delete my GCredit account?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

Your GCredit account was closed or revoked due to the following:

- **Outstanding GCredit dues of 3 months** - It has been 3 months since your due date and you have not settled your GCredit dues
- **Foreign nationality** - GCredit is only available to Filipino citizens and you are a foreign national
- **Maximum age requirement**- You are past 65 years old

If your GCredit account is permanently closed, you won't be able to use it for future transactions.

However, you can still pay off any remaining balance. GCash will send you an SMS if your GCredit account is closed.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I use GCredit to pay?](#)

- [How can I pay for my GCredit dues?](#)
- [How much can I borrow with GCredit?](#)

[Previous](#)

How can I update my mobile number for my GCredit account?

[Next](#)

My GCredit was deactivated. What do I do?

- [How can I update my mobile number for my GCredit account?](#)
- [Why was my GCredit account closed?](#)
- [My GCredit was deactivated. What do I do?](#)
- [How do I delete my GCredit account?](#)

31122580815129

Source: <https://help.gcash.com/hc/en-us/articles/31122580815129-Why-was-my-GCredit-account-closed>

Your GCash Account {#your-gcash-account}

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Source: <https://help.gcash.com/hc/en-us/categories/360001975993-Your-GCash-Account>

Your GCash Account {#your-gcash-account}

Path: categories/360001975993

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Get Started with GCash

- [How do I create a new GCash account?](#)
- [Create a GCash Jr account](#)
- [I can't create or register for a GCash account. What do I do?](#)
- [I'm trying to create a GCash account but it's asking for an MPIN. What should I do?](#)
- [Is there a minimum maintaining balance required to use GCash?](#)
- [There is another GCash account using my number. What do I do? See all 7 articles](#)

Logging in to GCash

- [I can't login to GCash because it says I have an "untrusted connection." What do I do?](#)
- [Are there other ways to log in to GCash?](#)

- [I can't log in to my GCash account. What do I do?](#)
- [Account Secure](#)
- [I want to use GCash on another phone or device](#)
- [I lost the SIM or phone where my GCash account is registered](#) [See all 11 articles](#)

Verify Your Account

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [I don't have accepted IDs for GCash verification. What do I do?](#)
- [I'm having issues with using my ePhil ID \(Paper type\) or Digital National ID to verify my GCash account](#)
- [Ano ang mga steps para makakuha ng Fully Verified na GCash Account?](#)
- [How can I submit additional documents for my GCash Jr. verification?](#) [See all 12 articles](#)

Account Security

- [Parang na-scam ako sa GCash. Ano ang dapat gawin?](#)
- [Bakit na-hold ang GCash account ko?](#)
- [I forgot my GCash MPIN](#)
- [I want to change my GCash MPIN](#)
- [Paano mag troubleshoot ng GCash App issues](#)
- [How to troubleshoot GCash app issues](#) [See all 18 articles](#)

Manage Your Account

- [I want to update my address or work information in GCash](#)
- [I want to update my GCash email address](#)
- [I want to update my name or birthdate in my GCash account](#)
- [I want to change my mobile number linked to my GCash account](#)
- [My GCash account is on hold. How can I access my account?](#)
- [I was Fully Verified, why was my GCash account downgraded to a basic account?](#) [See all 15 articles](#)

Wallet & Transactions

- [What are my GCash Wallet and Transaction Limits?](#)
- [How do I increase my GCash wallet and transaction limits?](#)
- [My GCash wallet and transaction limits did not increase even after following the steps. What do I do?](#)
- [How do I view and download my GCash transaction history?](#)
- [Can I create multiple GCash accounts with different numbers?](#)

Manage Your App

- [I did not receive my OTP for my GCash transaction/login](#)
- [How to activate and turn on location services on GCash](#)

Source: <https://help.gcash.com/hc/en-us/categories/360001975993>

Your Guide to GCash {#your-guide-to-gcash}

Path: sections/20002314801945-Your-Guide-to-GCash

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

[My GCash payment or transaction was unsuccessful but my wallet was deducted. How do I get a refund?](#)

[Differences between Send Money, Bank Transfer, Cash In, Cash Out](#)

[Manage your GCash account](#)

[GCash Features for Basic vs Fully Verified Accounts](#)

[Get Started with GCash](#)

[Reach your Money Goals](#)

[Protect Your GCash Account](#)

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eC Savings by Cebuana Lhuillier Rural Bank {#ec-savings-by-cebuana-lhuillier-rural-bank}

Path: sections/39567114901529-eC-Savings-by-Cebuana-Lhuillier-Rural-Bank

ADVISORY:

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[Can I open an eC-Savings GSave account?](#)

[What is the interest rate for eC-Savings by Cebuana Lhuillier Rural Bank?](#)

[What are the deposit and withdrawal limits of my eC-Savings by Cebuana Lhuillier Rural Bank?](#)

[How can I make a deposit to my eC-Savings GSave account?](#)

[How can I withdraw from my eC-Savings GSave account?](#)

[How do I change the mobile number linked to my eC-Savings GSave account?](#)

[How do I close my eC-Savings GSave account?](#)

Source: <https://help.gcash.com/hc/en-us/sections/39567114901529-eC-Savings-by-Cebuana-Lhuillier-Rural-Bank>

GCash Mini Program Documentation

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[Go Back](#)

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[Go Back](#)

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[Go Back](#)

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Go Back

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(Optional) Add mini program members {#optional-add-mini-program-members}

Last updated: 2022-07-07

Path: miniprogram_gcash

(Optional) Add mini program members

2022-07-07 17:08

This topic describes the steps of the task to add members to a mini program. After creating the mini program, developer admins invite related developers to become members and add them to the mini program.

Procedures

To add members to a mini program, you can follow the corresponding steps as below:

Step 1: Navigate to Members tab

Click **Mini Program** on the navigation panel to the left to check the mini program list.

Click the name of the newly created mini program and then navigate to **Members** tab.

Step 2: Add members

Click **+ New member**, you can see all workspace members on the new member list. Select the workspace member you want and add the member to the mini program and click **Save**.

The workspace member will join to manage the mini program as a developer automatically.

Note: The workspace member who creates the mini program will be set as an admin of the mini program automatically.

You can change roles for the workspace member by clicking **Set As** and choose the mini program member role you want to assign to the workspace member. If you do not want the workspace member to manage the mini program, click **Delete** to remove the member from this mini program.

Now you have completed adding members for a mini program.

Next steps

[Upload mini programs](#)

[Configure mini programs](#)

[Release mini programs](#)

[Generate QR codes](#)

[Remove mini programs](#)

Source: https://miniprogram.gcash.com/docs/miniprogram_gcash/platform/add_member

(Optional) Configure mini programs {#optional-configure-mini-programs}

Last updated: 2022-07-07

Path: miniprogram_gcash

(Optional) Configure mini programs

2022-07-07 17:08

This topic describes the steps of the task to configure a mini program. After uploading the mini program to the platform, developer admins can configure the mini program, such as editing client ID and merchant ID, adding features, and so on.

Procedures

To configure a mini program, you can follow the corresponding steps as below:

Step 1: Navigate to Versions tab

Click **Mini Program** on the menu panel to the left and then click the name of the newly created mini program to enter **Versions** tab.

Step 2: Set configurations

There are two scenarios to set configurations depending on whether you upload a version for the mini program:

- Mini programs without versions
- Mini programs with versions

Mini programs without versions

If you do not upload a version, you can click **Configuration** to set global configurations, which means the configurations you set will be effective to all versions you upload for the mini program.

Enter the following parameters for the global configurations:

Note: If the wallet supports multiple environments, you can set the client ID and merchant ID for multiple environments. If not, you can only set the client ID and merchant ID of the supported environment.

- **Client ID** is assigned to a merchant by the wallet in a specific scenario, for example, payment. A single merchant ID can have multiple client IDs based on different scenarios.
- **Merchant ID** is assigned to a merchant by the wallet. A single merchant can have multiple merchant IDs based on different wallets.
- **Whitelist:**
- **Server Domain** in the whitelist can access data and make out-of-domain calls.
- **H5 Domain** in the whitelist can access the mobile page (H5) via the web-view component.
- **Tester Emails** in the whitelist can test the mini program during the release process.

After confirming the above parameters, click **Save** to save the current global configurations. Once versions are released, the global configuration will be active.

Mini programs with versions

If you already upload one or more versions, you can set global configurations for all versions or configurations for a single version.

Global configurations

To set global configurations, click **Configuration** in the upper left corner of the page.

Enter the same parameters as above.

Single version configurations

To set configurations for a single version, click **Config** under **Action**.

Enter the same parameters for a single version as the global configurations. If you both set global configurations and single version configurations, single version configurations have a higher priority to be active after release.

Note: In the single version configurations scenario, the environment you release the version is the same as the environment that you can configure the merchant ID and client ID.

In addition, you can also set or modify configurations for a single version during its release process by clicking **View Configuration**.

Now you have completed configuring mini programs.

Next steps

[Release mini programs](#)

[Generate QR codes](#)

[Remove mini programs](#)

Source: https://miniprogram.gcash.com/docs/miniprogram_gcash/platform/configure

/v1/authorizations/applyToken
{#/v1/authorizations/applytoken}

Last updated: 2023-01-29

Path: miniprogram_gcash

/v1/authorizations/applyToken

2023-01-29 20:55

POST /v1/authorizations/applyToken

The applyToken interface is used to obtain the access token. This interface can be used in the following cases:

- After the merchant receives **authCode** from Mini-Program, the merchant uses this interface to request the access token from e-wallet. In this scenario, the interface generally needs to be used with the Authorization Prepare Interface.
- When the original token expires, the merchant requests a new access token by using the refresh token. In this scenario, this interface can be used independently.

Message structure

Request

Property	Data type	Required	Description
referenceClientId	String	No	In Mini-Program scenario, it is the unique identifier of the Mini-Program authorized by the user.

The referenceClientId represents the next-level client id. When multiple auth codes need to be assigned to the same client, different referenceClientIds can be passed in to distinguish them.

Max. length: 128 characters. || grantType | String | Yes | Indicates which parameter is to be used to obtain the access token. Possible values are:

- **AUTHORIZATION_CODE**: the authCode is to be used to retrieve the accessToken.
- **REFRESH_TOKEN**: the refreshToken is to be used to retrieve the accessToken.

Max. length: 16 characters. || authCode | String | No | Is required when **grantType** is **AUTHORIZATION_CODE**.

The authorization code, which is used by confidential and public clients to exchange an authorization code for an access token. After the user returns to the client via the Mini-program API, the Mini-program will get the authorization code from the response of and use it to request an access token.

Max. length: 32 characters. || refreshToken | String | No |

refreshToken is required when **grantType** is **REFRESH_TOKEN**.

The refresh token, which is used by the auth client to exchange for a new access token when the access token expires. By using the refresh token, new access tokens can be obtained without further interaction with the user.

Max. length: 128 characters. || extendInfo | String | No | The extend information, wallet and merchant can put extend info here.

Max. length: 4096 characters. |

Response

Property	Data type	Required	Description
result	Result	Yes	The request result, which contains information related to the request result, such as status and error codes.
accessToken	String	No	An access token that can be used to access the user resource scope.

When authorization application is successful [**result.resultStatus == S**], the auth client might use accessToken to access the corresponding user's resource scope.

Max. length: 128 characters. || accessTokenExpiryTime | String/Datetime | No | Access token expiration time, which follows the [ISO 8601](#) standard. After this time, authClient will not be able to use this token to deduct from user's account.