

[I don't want to receive SMS of GCash offers and promos](#)

Source: <https://help.gcash.com/hc/en-us/sections/360005003274-GCash-Promos>

GCash Summer 2025 Promo {#gcash-summer-2025-promo}

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ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

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The **GCash Summer 2025 Promo** brings you **exclusive deals and special offers** for the season. Check out the dedicated promo page where you can find all the promos and GCash exclusive deals.

Promo Duration

March 10- May 5, 2025

Eligibility

This exclusive promo is open to all Filipino GCash users aged 18 years old and above, residing in the Philippines.

Note:

Some promos may not be available to GCash Overseas users.

How to Avail

Open the GCash app and tap any of the GCash Summer Promo pop-ups or cards.

How to use the GCash Summer Promos

1. Open the GCash app.
2. Access the Promo Page by **tapping on Tap for Summer Deals** or the **Summer Deals ad**.
3. Browse through the available deals.
4. Copy the promo code.
5. **Tap the Promo Button** (Buy Now, Book Now).
6. Use the promo code on the partner site where you are redirected.

If the promo code doesn't work, you can:

- **Check the terms and conditions**

Ensure the merchant you're transacting with is eligible for the deal. Promo codes are valid only for specific merchants, products categories, or services.

- **Ensure the minimum spend requirement is met**

Verify if your total purchase meets the minimum spend required to use the code. This information is usually included in the promo details.

- **Confirm the voucher is still valid**

Double-check the validity date of your promo codes. Expired codes cannot be redeemed.

If the promo code still doesn't work, please reach out directly to the merchant partner for assistance.

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45312279382937

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GCash Travel {#gcash-travel}

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GCash Travel+ lets you book all your travel needs on GCash. Learn how you can book **flights, hotels, car rentals, attractions & tours, e-sims, train & bus tickets.**

You can find GCash Travel+ through the GCash homepage by tapping **View All > Travel** or by tapping **Travel** under "Do More with GCash".

Flights

How can I book a flight?

Note: Before booking a flight, please ensure your passport is valid for at least 6 months beyond your travel date. Also, check if the destination country requires any visas or additional travel documentation.

1. Select **Flights** and choose your destination along with your departure and return date (for round-trip). Search results will show available flight times, which are displayed in a 24-hour format (00:00 to 23:59).
2. Select a flight and review "Baggage and policy details." The baggage policy is stated on your ticket, and you can add extra baggage during the payment process (if available) or at check-in. Be mindful that most flights have cancellation fees that cannot be waived by GCash | Travel+, and any refundable amount is subject to airline approval.
3. Enter your booking details.
4. Tap **Book Now** and complete the payment within 30 minutes. Otherwise, the booking will not be successful. Ensure your wallet balance is sufficient before proceeding with the payment.

Before booking, make sure all information and dates are final. Incorrect information may result in ticket issuance failure, amendment fees, or denied boarding, according to airline policies.

I just paid for the flight order, when will I receive my ticket?

Once you've booked your flight, its status in the booking details will show as "Ticketing." When it's processed and you receive a confirmation email within 24 hours, the status will change to "Ticket(s) Issued."

Make sure you entered the correct email. Tap on **My Travel > My Orders**, find your flight booking, and check the "Contact Info" to see if your email is correct. Look in your junk or spam folder for the confirmation email.

My flight booking failed, when will I get my flight refund?

If a booking fails, the refund process will begin immediately, and the amount should be reflected in your original payment method within **48 hours**.

If you have not received the refund after 48 hours, please contact GCash Travel+ Customer Care team.

Where can I check my ticket and flight time after the booking?

To view your booking details and status, tap **My Travel > My Orders** and select your flight booking. Please take note that flight times are shown in 24-hour format (00:00 to 23:59).

Check out the sample booking screenshot below:

- **Departure:** Dubai (DXB airport) on May 19, 2025, at 19:55 (7:55 PM) on Monday.
- **Arrival:** Manila (MNL airport) on May 20, 2025, at 09:20 (9:20 AM) on Tuesday.
- **Return departure:** Manila (MNL airport) on June 16, 2025, at 12:35 (12:35 PM) on Monday.
- **Return arrival:** Dubai (DXB airport) on June 16, 2025, at 18:10 (6:10 PM) on Tuesday.

What if my flight got rescheduled/canceled?

For any flight schedule changes, expect an SMS, email, or notification from the airline. Please make sure to enter the correct contact details when booking to receive updates. Don't forget to check your spam or junk folders, too.

To check flight details, visit the airline's website or contact them directly for the latest updates.

If you require any further assistance, please contact the GCash Travel+ Customer Care team.

How can I reschedule a flight if needed?

Be mindful that not all flights can be rescheduled. To check if your flight is eligible for changes and if any change fees apply, tap on "Baggage and Policy Details" under your booking.

If your flight is eligible for changes and you are aware of any applicable change fees, you can proceed with the self-amendment by following these steps:

1. Open your 'GCash | Travel+' mini program.
2. Tap ' **My Travel** ' icon in the top corner.
3. Select 'My Orders' and locate your flight booking.
4. Click on your booking and tap the 'Change' button. Select your preferred flight date. Don't forget to specify your desired flight time or flight number (same airline and same cabin class) in the 'Remarks' section.

After submitting the request, wait at least **48 hours** for the outcome. You will be notified via email from voyager-fliggy@service.alipay.com about the amendment status.

If a change fee is imposed, you must complete the payment within 30 minutes to secure your seat. If you fail to make the payment within the given time, you will need to request a change again or stick with your original flight.

Can I change my booking details (change name, change passport details etc.)?

If you wish to amend any of the traveler's details, please contact the GCash Travel+ Customer Care team.

Please be informed that there might be additional fees imposed for such requests and is dependent on the respective airline companies' policies.

When will my flight booking get confirmed?

Once your order is successfully placed you should receive your flight ticket via the email address you have provided within the next 24 hours (unless stated differently under your ticket status).

I just completed my order, how soon will I receive my flight ticket?

Once your order is successfully placed, you should receive your flight ticket via the email address you provided within the next 24 hours, unless stated otherwise under your ticket status.

How can I cancel my booking and how am I going to receive a refund?

Please be aware that not all flights can be cancelled. To check if your flight is eligible for cancellation and to see if any change fees apply, please tap on "Baggage and Policy Details" under your booking.

If your flight is eligible for cancellation and you are aware of any applicable cancellation fees, you can proceed with the self-cancellation by following these steps:

1. Open your 'GCash | Travel+' mini program.
2. Click on the 'My Travel' icon in the top corner.
3. Select 'My Orders' and locate your flight booking.
4. Click on your booking and tap the 'Refund' button, then choose the cancellation reason.

If your cancellation is due to an involuntary reason such as hospitalization or a medical issue, kindly provide all supporting documents to the GCash Travel+ Customer Care team at voyager.cs@service.alipay.com after you initiate the self-cancellation steps above.

After submitting the request, please wait **24 hours** for the outcome. You will be notified via email from voyager-fliggy@service.alipay.com about the status of your cancellation request.

Please be informed that the refund amount may take up to **5 working days** to reflect under your original payment method.

Hotel

How can I book a hotel?

1. Select Hotels and search for your city or hotel to check availability for your check-in/check-out dates.
2. Select a hotel and review the terms and privacy policy.
3. Enter your booking details.
4. Tap Book Now and complete the payment. Ensure your wallet balance is sufficient before proceeding with payment.

Before booking, make sure your dates are final. You cannot modify your booking once you have completed the payment.

Once your booking is placed, its status will show as "Confirming." When it's processed, the status will change to "Confirmed" and you will receive a confirmation email within 30 minutes.

Make sure you entered the correct email. Tap on **My Travel > My Orders**, find your hotel booking, and check the "Contact Info" to see if your email is correct. Look in your junk or spam folder for the confirmation email.

If you don't receive a confirmation email, your booking will automatically be marked as "Canceled," and you'll get a refund within 5 working days.

How can I view my hotel booking details?

To view your booking details and status, tap **My Travel > My Orders** and select your hotel booking.

If any unexpected situation occurs in your destination city or hotel, GCash Travel+ will publish a reminder under your booking details.

How can I cancel a hotel booking?

You can only cancel your booking if it was made more than 24 hours in advance and if the hotel allows it. If the hotel doesn't support cancellation, GCash Travel+ can't cancel it either. Cancellation fees might apply, and a full refund isn't guaranteed.

To cancel your booking, please follow these steps:

1. Tap **My Travel > My Orders** and click the hotel booking you would like to cancel.
2. Tap **Cancel Booking**.

Once the booking is successfully canceled, the booking status in-app will be updated to Canceled Successfully and you will receive an email notification.

Attractions and Tours

How can I book an attraction or tour ticket?

1. On the GCash Travel homepage, tap Attraction or Tours
2. Select the destination city or specific Attraction or Tour you want.
3. Review the terms and privacy policy.
4. Tap Book Now and complete the payment.

Before booking, make sure your dates are final. You cannot modify your booking once you have completed the payment.

Your booking is confirmed when the status on your order page shows "Confirmed" and a confirmation email has been sent to your nominated email address.

Make sure you entered the correct email. Tap on **My Travel > My Orders**, find your booking, and check the "Contact Info" to see if your email is correct. Look in your junk or spam folder for the confirmation email.

If you don't get the email, your booking will automatically be marked as "Canceled," and you'll get a refund within **5 working days**.

How can I view my attraction/tour booking details?

To view your booking details and status, tap **My Travel > My Orders** and select your attraction/tour booking.

Some attraction spots will redirect you to their official site to download the e-Ticket. Please follow the guide accordingly.

I booked a day tour, will the tour operator reach out to me?

Some travel agencies or guides may contact you in advance, but this varies by package. Refer to your Booking Details for more information.

If no contact is made, simply arrive at the designated location at the specified time. Specific meetup details are available under the Itinerary Details section on the Reservation Details page.

If you need any further assistance or have additional questions, please contact the GCash Travel+ Customer Service Team.

Can I cancel my booking?

Before booking, please review the cancellation policy in the "Product Details" section. Once your booking is confirmed, you can view the cancellation policy in the "Cancellation Policy" tab of your order.

Car Rentals

Note: Before booking a car rental, please ensure that you are at least 18 years old with a valid driver's license from your country of residence and have held a full license for at least 1-2 years. Specific requirements may be found on the booking page. Provisional licenses are not accepted.

If your driver's license is printed in a non-Roman alphabet (e.g., Arabic, Chinese, Cyrillic), it is strongly recommended to secure an International Driving Permit (IDP). Any driver's license originating from countries not part of the International Driving Permit treaty must also be accompanied by an official translation in English.

When renting within the EU, customers from non-EU countries must also present an International Driving Permit along with their domestic license.

How can I book a car rental?

1. Select Car Rentals and search for your city or hotel to check availability.
2. Input the following details:
3. Pick Up and Drop Off Location
4. Pick Up and Drop Off Time
5. Driver's Age
6. Select your desired car category and rental provider.
7. Review the terms and privacy policy.
8. Tap Book Now and complete the payment.

Make sure you entered the correct email and details. Tap on My Travel > My Orders, find your car rental booking, and check the "Contact Info" to see if your email is correct. Look in your junk or spam folder for the confirmation email.

If you don't get the email, your booking will automatically be marked as "Canceled," and you'll get a refund within 5 working days.

How Can I Cancel My Car Rental?

Please be informed that order cancellation might incur a cancellation fee or you may not receive a refund. Kindly check the cancellation policies and terms before cancelling.

To cancel your booking, please follow the steps below:

1. Tap **My Travel > My Orders** and click the car rental booking you would like to cancel.
2. Tap Cancel Booking.

What happens if my flight gets cancelled or delayed?

Please contact and inform the car rental company immediately on your latest estimated arrival time. If you add your flight details to the booking, the car rental company will be able to track your flight and may hold the car for you for up to an hour (given it is within their operating hour, and we don't guarantee the holding of the car).

My car rental was in a bad condition when I picked it up, what should I do?

If the reserved vehicle is in a bad condition at pick-up, raise this issue with the car rental agent immediately and request an alternative.

If the matter is not resolved, please contact our customer service team so we can try and arrange a suitable substitute with the car rental agent.

Can there be more than one(1) driver who drives the car while we're using the service?

Yes. Upon arriving at the rental counter, please place the request for additional driver with the counter staff. The additional driver needs to be physically present with you and have the necessary licenses and IDs ready.

You will pay the car rental company for any additional drivers when you pick up the car. Failure to do so could result in the failure of car insurance protection, which caused the liability to pass to you.

Some car rental companies will generally charge for the additional driver, but some may provide one(1) free additional driver for the order. Kindly consult the car rental company for the exact price scheme and additional driver policy.

I'm involved in a car accident, how do I claim my insurance?

We're truly sorry that this happened. Please make sure the following documents are available and well kept:

- Car Rental agreement,
- Car Damage Inspection Report
- Receipt of Penalty Charge for the insurance claim.

To kickstart the insurance claim, please contact our Customer Service Team and provide us the documents above.

Kindly note that the processing time of the insurance claim process can vary depending on the underwriting.

Train and Bus

How can I book a train or bus ticket?

1. Select Trains and search for your origin and destination stations along with the departure date to check availability.
2. Input the following details:
 - Origin Station
 - Destination Station
 - Date of departure
 - Number of passengers (adult, senior, and youth)
3. Select your desired time and transportation carrier. If no result is shown, you may also tap on Buses to see available options.
4. Confirm your seat type and review the policies.
5. Tap **Book** and complete the payment. Ensure your wallet balance is sufficient before proceeding with payment.

Make sure you entered the correct email and details. Tap on **My Travel > My Orders**, find your train or bus ticket booking, and check the "Contact Info" to see if your email is correct. Look in your junk or spam folder for the confirmation email.

If you don't receive the email, your booking will automatically be marked as "Canceled," and you'll get a refund within **5 working days**.

Can I reserve a specific seat?

Seat selection is not supported.

Generally, the seats are assigned automatically by the train carrier. If you have any special requirements, please contact the train carrier to arrange accordingly.

You may find the details of the carrier and your order in 'My Travel' > 'My Orders' in your app.

How long does it take for me to receive my booking confirmation after the payment has been made?

The confirmation of the ticket should be done within 5 minutes after your payment. If you have not received your confirmation email, please contact our customer care for more assistance.

Can I change my ticket date and time?

We currently do not support changes to your train ticket, including date, time, or departure-arrival adjustments. If you need to alter your travel plans, we recommend that you cancel your existing ticket and purchase a new one for your desired schedule.

Please be aware that cancellation fees may apply, and we encourage you to review the refund policy associated with your ticket before proceeding.

Is my trip covered by insurance?

We do not offer insurance as an add-on service at this time. We recommend checking directly with the train carrier to see if any insurance coverage is included with your ticket. Additionally, you may want to consider purchasing travel insurance separately through an insurance provider for added protection.

Should I check-in earlier to board the train?

Most train journeys do not require a formal check-in process like airlines, but it is recommended to arrive at the station at least 15-30 minutes before departure. For high-speed or international services, or if security checks are involved, it might be advisable to arrive earlier. Refer to the train carrier's guidelines for precise recommendations.

What happens if I lose my belongings on one of your trains or its station?

If you lose your belongings on a train or at a station, please contact the train carrier's lost and found department as soon as possible. They can assist you in locating and retrieving your items. You may also contact our customer service for guidance on how to reach the appropriate carrier.

How do I contact the train carrier?

Contact information for train carriers is typically available on their official websites. In many cases, you can find customer service phone numbers, email addresses, and social media links. If you need further assistance, please feel free to reach out to our customer service team for guidance.

Contact the GCash Travel+ Customer Care team

Tap “Get Help” icon under your booking to get in touch with the customer care team.

The GCash Travel+ Customer Care Team is available daily from **9 AM to 10 PM**.

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GCash Updated Terms and Conditions {#gcash-updated-terms-and-conditions}

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Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

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Starting **November 7, 2023**, an updated [GCash Terms and Conditions](#) will be implemented to improve our products and services for a better user experience.

Changes include how GCash **protects your personal information** moving forward to enable the app to be more secure for its users.

Summary of Updates

The updated terms will explain how GCash works with these updated and new products and services as well as how it will comply with the mandates of our regulators and applicable laws.

Several updates are the results of our effort to address the feedback from our users and regulators, and to provide you with clarity on your rights and obligations as you continue to use GCash with its updated and new products and services.

Account features

Improved products and services which include:

- GCash Overseas
- Updated and new features such as scheduled bank transfers and pay bills
- Transaction and wallet limits
- GScore

Security features

Additional security features to ensure a safe and secure user experience which include **limiting the access of your GCash account to one device at a time, eliminating the use of GCash with jailbroken/rooted devices, and conditions for suspension, deactivation, and reactivation.**

1. **Data privacy:** We have rewritten and re-designed our Privacy Notice with the objective of providing clarity on how we manage and handle your personal information for transparency. Our updated Privacy Notice explains how we collect, use, share, keep, delete, and protect your information, and how you can control what happens to your personal information.
2. **Compliance:** We have updated the GCash Terms and Conditions to embed the mandates of our regulators (e.g. Bangko Sentral ng Pilipinas, National Privacy Commission) and applicable laws (e.g. Sim Card Registration Act).

Note:

Your **continued access or use of GCash** after the effectivity of the updated GCash Terms **constitutes your acceptance** of such terms.

However, if you do not agree to the updated terms, you may [delete and deactivate your GCash account](#).

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GCash Watch Pay {#gcash-watch-pay}

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Watch Pay lets you pay by scanning a QR code directly from your smartwatch—no need to take out your phone. Currently, this feature is only available to the following **Huawei wearables**: Watch GT 5>5 Pro, Watch Ultimate -Woods, Watch Fit 3, Watch D 2, Watch Ultimate –Colombo, Watch GT4, and Band 10.

To start using Watch Pay as your payment method, follow these steps:

1. Link your GCash wallet to your smartwatch by accessing the GCash app on your watch
2. Log in to the GCash app on your watch
3. Tap on **QR** within the GCash app to generate your payment QR code
4. Present the generated QR code to the merchant for scanning to complete payment
5. You'll receive a payment confirmation on your watch once the transaction is successful

Where you can use Watch Pay

You can use Watch Pay to make payments for in-store retail transactions by generating a QR code that merchants can scan. Currently, Watch Pay is exclusive to Huawei smartwatches and supported at stores that accept QR-based payments.

Pay with Watch Pay

1. Login to the GCash app on your watch > Select **QR** and present the QR code to the merchant
2. You'll receive a payment confirmation on your watch once the payment is accepted.

If you lost your watch

Follow these steps to remove your lost watch from GCash and protect your account:

1. On your GCash app homepage, Tap **Profile**
2. Tap **Settings > Account Secure**
3. Select your lost watch and tap **Unregister Device**
4. Tap **Yes, Unregister**
5. Once confirmed, your watch will be logged out from your GCash account

Need more Help?

For other inquiries or concerns, check out the following articles:

- [I can't pay using GCash Watch Pay. What should I do?](#)
- [I used GCash Watch Pay but the merchant didn't receive the payment and/or SMS confirmation. What should I do?](#)
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GCash for Business {#gcash-for-business}

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Account Management

- [Nominate Authorized Representatives for your business](#)

Riders/Drivers

- [Top up vouchers para sa Grab/Angkas riders](#)

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- [Official GCash Pera Outlet Distributors](#)
- [Alamin ang status ng GCash Pera Outlet application See all 11 articles](#)

MSME

- [What is GCash PocketPay?](#)
- [I have a problem with my SoundPay device. What do I do?](#)
- [What is SoundPay?](#)
- [Official GCash for Business MSME Distributors](#)

Account Management

- [Nominate Authorized Representatives for your business](#)

Riders/Drivers

- [Top up vouchers para sa Grab/Angkas riders](#)

Source: <https://help.gcash.com/hc/en-us/categories/4407779324185>

GCash for Business Scan to Pay with In store QR {#gcash-for-business-scan-to-pay-with-in-store-qr}

Path: articles/900006198423-GCash-for-Business-Scan-to-Pay-with-In-store-QR

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- [PowerPay Plus via GCashBiz](#)
- [Funds Disbursement Service via GCash Biz](#)
- [GCash for Business Scan to Pay with In-store QR](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

Scan to Pay is a feature that allows customers to scan a QR code to pay for their transactions in your store via their GCash wallet.

Note:

This article is for GCash for Business users. If you're a GCash customer, please read [this article on Scan to Pay](#).

Jump to:

- [Application requirements](#)
- [How to sign up](#)
- [Application timelines](#)
- [Accepting QR payments](#)

Application requirements

Signing up is free of charge and is currently open to new and existing business owners. Prepare the following documents according to the type of your business:

| Type of Business | Requirements | | --- | --- | | Sole Proprietorship | - DTI Business Name Registration
- Proof of Bank
- BIR Certificate of Registration (form 2303)
- Non-expired government-issued ID with specimen signature | | Partnership and Corporation | - SEC Certificate of Partnership/Incorporation
- Articles of Partnership/Incorporation
- Corporate By-Laws
- Proof of Bank
- Latest GIS document with Beneficial Owners Declaration (Corporation only)
- BIR Certificate of Registration
- Notarized Secretary's Certificate/Partnership's Certificate
- Non-expired government-issued ID of corporate secretary and authorized signatories |

How to sign up your business for QR payments

1. Explore our services through this [site](#) and fill out the form with the required details.
2. Prepare and submit your DTI Certificate of Registration, CIR Certificate of Registration, Valid ID, and the other application requirements
3. Once submitted, you will receive an auto email. The email will have details of the Scan to Pay QR product, the documents required, and how to upload the documents via Google form. You will also receive a Zoom invite to the weekly webinars which are arranged by the Acquisition team.
4. For approved and processed applications, you will receive a QR Kit, which contains the following:
 - o QR standee
 - o Cellphone with Globe SIM Card (Do NOT register the SIM to GCash)
 - o Door hanger
 - o Guide or instructions

Application Timelines

| **Business Day** | **Process** | | --- | --- | | Day 1 | Complete Document Submission including signed MOA | | Day 2 | Review of application | | Day 3 | QR wallet creation | | Day 4-6 | QR production and kitting | | Day 7-11 | Delivery (NCR area) | | Day 7-14 | Delivery (Provincial area) |

If your application is **returned**, you might need to submit additional documents. Remember, resubmitting will **restart the application timeline from day 1**.

Accepting QR Payments

You can start accepting payments as soon as your QR kit is delivered and set up in your store. Customers can pay by scanning your QR code or showing their personal QR code for you to scan.

Here are some reminders about accepting QR payments:

- You don't need an internet connection to accept GCash payments. A phone that receives SMS notifications, included in your QR kit, is enough to confirm payments.
- All payments, including those made via GCredit, GGives, or vouchers, are **credited in full to the merchant's virtual wallet in real-time**.
- GCash will **automatically transfer funds to the merchant's nominated bank account** for all successful transactions by the next banking day. An SMS confirmation will be sent after each successful transaction.
- Transaction or settlement reports will be emailed within **24 hours**. You can use these reports to check and verify your GCash transactions.

If your QR keycard or phone/SIM card is lost or damaged, email **merchantsupport@gcash.com** to request a replacement. Delivery will take **7–11 days**, depending on your branch's location.

Need more help?

Issues related to payments

| **CUSTOMER CONCERNS** | | --- | | Issue | Process | Solution and SLA | | --- | --- | --- | | The customer is unable to pay via RQR. Receives message that says “To enjoy full GCASH services...” | Ask the customer to restart or hard reset their phone or update their GCash app. For more issues, visit [Troubleshoot login or other GCash app issues](#) | 24 hours | | The customer inputted the wrong amount (higher or lower than the actual amount) | Coordinate directly with your customer to perform the adjustment if payment is excess or lower than the payable amount. | N/A | | Refund request as per customer's request (e.g. item was returned, damaged, etc.) | Follow the merchant's policies on refund requests, but actual reversal will follow the process indicated above | GCash to process the reversal to the customer's GCash wallet within 24 hours | | **MERCHANT CONCERNS** | | --- | | Reversal request due to double entries and/or multiple transactions | Contact the corresponding email support and include the following:
- Merchant name and branch
- Subsidiary name

- Customer mobile number
- Transaction reference number
- Original transaction amount
- Amount for Reversal
- Reason for reversal | GCash to process the reversal to the customer's GCash wallet within 24 hours | | Reversal request for refund stuck in processing | Include the information mentioned above, plus the following additional details:
- Acquirement ID
- Short Trans ID
- Refund ID
- Original Amount
- Refund Amount
- Date and Time of transaction | 6 working days | | Complaints or requests related to merchant's QR keycard | Contact the corresponding email support and include the following:
- Merchant name and branch
- Merchant name as written on the keycard
- Name of caller and designation
- Email and contact number of the caller
- Reason for replacement | GCash to provide a fix for QR within 1 week |

Issues with transactions and settlements

| **Issue** | **Process** | **Solution and SLA** | | --- | --- | --- | | Non-receipt of settlement to the nominated bank | Contact the corresponding email support and include the following:

- Merchant name and branch
- Subsidiary name
- Request or concern (e.g. request for reports, queries on data provided)
- Expected amount for settlement/ Date
- A file of findings from the merchant | GCash to provide a resolution to the partner within 3 working days | | Request for change of nominated bank for settlement | Contact the corresponding email support and include the following:
- Merchant name and branch
- Subsidiary name
- Details about the request (change nominated bank for settlement)
- Reason for request
- Copy of proof of bank
- Bank details (bank name, bank account name, bank account number) | GCash to provide a resolution to the partner within 3 working days | | Report reconciliation concerns | Contact the corresponding email support and include the following:
- Merchant name and branch
- Subsidiary name
- Request or concern (e.g. request for reports, queries on data provided)
- Credit advice/ copy of bank statement
- File of findings from merchant | GCash to provide a resolution to the partner within 3 working days |

Previous

Funds Disbursement Service via GCash Biz

Next

- PowerPay Plus via GCashBiz

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900006198423

Source: <https://help.gcash.com/hc/en-us/articles/900006198423-GCash-for-Business-Scan-to-Pay-with-In-store-QR>

GCredit {#gcredit}

Path: sections/360004696213-GCredit

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Get Started with GCredit

- [How much can I borrow with GCredit?](#)
- [Can I apply for GCredit?](#)
- [What are the interest rates in GCredit?](#)
- [How can I use GCredit to pay?](#)
- [How can I increase my GCredit limit?](#)

Pay your GCredit Dues

- [How can I pay for my GCredit dues?](#)
- [How does GCash help with my GCredit payment?](#)

Manage your GCredit Account

- [How can I update my mobile number for my GCredit account?](#)
- [Why was my GCredit account closed?](#)
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- [How do I delete my GCredit account?](#)

Get Help with GCredit

- [I am encountering an error in applying for GCredit. What do I do?](#)
- [Why am I not qualified for GCredit?](#)
- [I already paid my GCredit but it's not reflecting yet. What should I do?](#)
- [I was charged multiple times for one GCredit payment. What do I do?](#)
- [I can't make a payment for my GCredit account. What do I do? See all 7 articles](#)

Source: <https://help.gcash.com/hc/en-us/sections/360004696213-GCredit>

GCrypto {#gcrypto}

Path: sections/15635777518105-GCrypto

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Get Started with GCrypto

- [Can I open a GCrypto account?](#)
- [What coins can I trade in GCrypto?](#)
- [What are the GCrypto Networks and Fees I need to know about?](#)

Top Up or Withdraw with GCrypto

- [How can I withdraw from my GCrypto Trading Wallet?](#)
- [How much are the transaction limits for the GCrypto Trading Wallet?](#)
- [What is the GCrypto Trading Wallet?](#)
- [How can I top up my GCrypto Trading Wallet?](#)

Buy and sell crypto via GCrypto

- [How do I use limit orders in GCrypto?](#)
- [How do I check the status of my GCrypto order?](#)
- [How can I sell crypto in GCrypto?](#)
- [What are the minimum and maximum limits for an order in GCrypto?](#)
- [How can I buy crypto in GCrypto?](#)

Send and Receive Crypto with GCrypto

- [How can I send crypto over PHP 50,000 to another wallet or exchange in GCrypto?](#)
- [How can I receive crypto using GCrypto?](#)
- [How can I send crypto below PHP 50,000 to another wallet or exchange in GCrypto?](#)

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- [How can I close my GCrypto account?](#)
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Get Help with GCrypto

- [My crypto transaction has not been reflected in my GCrypto Wallet. What do I do?](#)
- [I can't send or receive crypto in GCrypto. What do I do?](#)
- [I topped up my GCrypto wallet but it has not been reflected yet. What do I do?](#)
- [I can't access my GCrypto account. What do I do?](#)
- [I can't buy/sell on GCrypto. What do I do? See all 7 articles](#)

Source: <https://help.gcash.com/hc/en-us/sections/15635777518105-GCrypto>

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Source: <https://help.gcash.com/hc/en-us/sections/15635777518105>

GCrypto Rebate Promo {#gcrypto-rebate-promo}

Path: articles/45814480259481-GCrypto-Rebate-Promo

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

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- [Fuse Summer Promo 2025](#)
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- [CIMB PH – Earn More Promo](#)
- [Move It Summer Promo 2025](#)
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- [Lucky Pay Bills Promo](#)
- [HODL and Win USDC Promo](#)
- [Load Voucher Promo for Verification](#)

[See more](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

Join the GCrypto Rebate Promo and get rewarded for trading. When you reach a total of ₱10,000 in Buy and Sell transactions this April, you'll receive a ₱500 rebate in Bitcoin.

Who Can Join?

The promo is open to all [Fully Verified](#) GCash users that have GCrypto accounts with a verified email address.

When is the Promo Period?

April 22 - 30, 2025

How do I join the promo?

To join, buy or sell a total of at least ₱10,000 worth of crypto using eligible tokens on GCrypto within the promo period. Only the first 500 users are eligible to receive the rebate.

What are the eligible tokens for the promo?

Eligible tokens include all cryptocurrencies available on GCrypto, except for stablecoins such as USDC, USDCSOL, USDCBASE, USDT, USDTTRX, USDTTON, USDTCELO, and PYUSDSOL.

When Will I Receive the Bonus?

Winners will receive their ₱500 Bitcoin rebate credited to their GCrypto PHP wallet within **14 business days** after the promo ends.

They will also get a notification via email and/or in-app once the rebate has been successfully credited to their GCrypto account.

Need more Help?

I cannot buy or sell GCrypto

If you're facing issues with buying or selling on GCrypto or your transactions aren't showing up, it might be because of system maintenance.

Your transactions will be automatically credited to or from your GCash wallet within 2 business days.

How come I did not get my prize?

To get the P500 rebate, please accumulate a total of P10,000 worth of crypto within the promo period. Only the first 500 users are qualified.

If you are eligible to receive the reward, please wait for your reward to be credited within 14 business days.

If you still encounter issues, [please click here to ask for help](#).

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Sulong Kaagapay UNAHCO Cashback Promo

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CIMB PH – Earn More Promo

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- [Sulong Kaagapay UNAHCO Cashback Promo](#)
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- [CIMB PH – Earn More Promo](#)
- [Move It Summer Promo 2025](#)
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- [HODL and Win USDC Promo](#)
- [Load Voucher Promo for Verification](#)
- [Where can I check GCash Promos?](#)
- [View and use vouchers via Voucher Pocket](#)

- I don't want to receive SMS of GCash offers and promos

45814480259481

Source: <https://help.gcash.com/hc/en-us/articles/45814480259481-GCrypto-Rebate-Promo>

GForest {#gforest}

Path: sections/360004684094-GForest

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

I didn't receive green energy points in GForest after my GCash transaction. What do I do?

How do I earn and collect green energy points in GForest?

How can I plant a tree in GForest?

Source: <https://help.gcash.com/hc/en-us/sections/360004684094-GForest>

GForest {#gforest}

Path: sections/360004684094

ADVISORY:

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I didn't receive green energy points in GForest after my GCash transaction. What do I do?

How do I earn and collect green energy points in GForest?

How can I plant a tree in GForest?

Source: <https://help.gcash.com/hc/en-us/sections/360004684094>

GFunds {#gfunds}

Path: sections/360004696433-GFunds

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

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- [How can I apply for GFunds?](#)
- [What is the Risk Profile Questionnaire \(RPQ\) in GFunds?](#)
- [What investment products are available on GFunds?](#)
- [Does GFunds have a minimum maintaining balance to keep funds?](#)
- [What are the GFunds fees I need to know about? See all 6 articles](#)

Buy and Sell funds with GFunds

- [How can I buy funds in GFunds?](#)
- [How can I sell/withdraw funds from GFunds?](#)
- [How do I schedule automatic investments in GFunds?](#)
- [How do I track my pending Buy and Sell orders in GFunds?](#)
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- [How do I close my GFunds account?](#)
- [How do I update my account information in GFunds?](#)

Get Help with GFunds

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- [I can't buy or sell funds in GFunds. What do I do?](#)
- [I can't open a GFunds account. What do I do?](#)
- [I can't access my GFunds account. What do I do?](#)
- [Why am I not qualified for GFunds? See all 6 articles](#)

[Are there funds on GFunds that pay dividends?](#)

Source: <https://help.gcash.com/hc/en-us/sections/360004696433-GFunds>

GFunds {#gfunfs}

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ADVISORY:

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- [I can't access my GFunds account. What do I do?](#)
- [Why am I not qualified for GFunds? See all 6 articles](#)

[Are there funds on GFunds that pay dividends?](#)

Source: <https://help.gcash.com/hc/en-us/sections/360004696433>

GGives {#ggives}

Path: sections/4404775296921-GGives

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Get Started with GGives

- [Can I apply for GGives?](#)
- [How much can I borrow with GGives?](#)
- [What are the GGives fees I need to know about?](#)
- [How can I use GGives to pay?](#)
- [How can I increase my GGives limit?](#)

Pay your GGives dues

- [How can I pay for my GGives dues?](#)
- [What happens if I pay my GGives dues in advance?](#)
- [How does GCash help with my GGives payment?](#)

Manage your GGives Account

- [Am I allowed to cancel my GGives loan?](#)
- [How can I update my mobile number for my GGives account?](#)
- [How do I delete my GGives account?](#)

Get Help with GGives

- [Why am I not qualified for GGives?](#)
- [I am encountering an error in applying for GGives. What do I do?](#)
- [I already paid my GGives but it's not reflecting yet. What should I do?](#)
- [I can't make a payment for my GGives account. What do I do?](#)
- [I was charged multiple times for one GGives payment. What do I do? See all 8 articles](#)

Source: <https://help.gcash.com/hc/en-us/sections/4404775296921-GGives>

GInsure {#ginsure}

Path: categories/20837076273817-GInsure

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Accident

- [Cebuana Lhuillier Personal Accident Basic Insurance Program](#)
- [FPG Insurance Personal Accident Protection](#)
- [GInsure Bill Protect](#)
- [Pru Life UK PRUPersonal Accident](#)
- [Pru Life UK PRUPersonal Accident – Junior Protect](#)
- [Singlife Cash for Income Loss due to Accidents](#)

Business

- [Malayan Insurance Negosyo Insure](#)

General

- [What is GInsure?](#)
- [Contact your GInsure Insurance Provider](#)

Goals

- [Singlife Cash for Goals](#)
- [Singlife Cash for Goals \(Education\)](#)
- [Singlife Ready, Set, Grow](#)

Health

- [Buy Load Insurance](#)
- [Oona Big 3 Critical Illness Insurance](#)
- [Oona Infinity Travel Insurance](#)

- [FWD The One Life Insurance Cover](#)
- [FWD BIG 3 Critical Illness Insurance](#)
- [Singlife 3-in-1 Protection Plan See all 8 articles](#)

Life

- [Singlife Cash for Income Loss due to Any Cause](#)
- [Singlife Cash for Funeral Costs](#)

Lifestyle

- [Etiqa Full Phone Protection](#)
- [Etiqa Phone Screen Protection](#)
- [Express Send Scam Insurance](#)
- [GCash Card Protect](#)
- [GInsure Online Shopping Protect Insurance](#)
- [PGA Sampo Online Shopping Insurance](#)

Occupation

- [Cebuana Lhuillier DriverCARE Personal Accident Insurance](#)
- [Cebuana Lhuillier EmployeeCARE Personal Accident Insurance](#)
- [Pioneer OFW Insurance](#)

Pets

- [Malayan Insurance Pet Insure \(Dogs Only\)](#)
- [Standard Insurance Pet Health](#)

Property

- [FPG Insurance Home Fire Protection](#)

Travel

- [Oona Smart Flight Delay](#)
- [Malayan Insurance Travel Master with COVID-19](#)
- [Standard Insurance Travel Protect International](#)
- [Standard Insurance Travel Protect Saver Plus](#)

Vehicle

- [BPI MS Compulsory Third Party Liability Insurance](#)
- [FPG Insurance Compulsory Third Party Liability \(CTPL\)](#)
- [Standard Insurance Car Protect](#)
- [Standard Insurance Compulsory Third Party Liability \(CTPL\)](#)

Source: <https://help.gcash.com/hc/en-us/categories/20837076273817-GInsure>

GInsure Bill Protect {#ginsure-bill-protect}

Path: articles/4405429296665-GInsure-Bill-Protect

ADVISORY:

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Articles in this section

- [Cebuana Lhuillier Personal Accident Basic Insurance Program](#)
- [FPG Insurance Personal Accident Protection](#)
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- [Pru Life UK PRUPersonal Accident](#)
- [Pru Life UK PRUPersonal Accident – Junior Protect](#)
- [Singlife Cash for Income Loss due to Accidents](#)

Promoted articles

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- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

GInsure Bill Protect is an insurance that covers you when you are unable to earn and settle your payment obligations in case of accidental death and permanent disablement.

The Group Policy pays out a lump sum benefit which covers up to 36 months (3 years) of the GCash bill payment amount at the time of enrollment.

Jump to:

- [Eligibility](#)
- [Coverage and Benefits](#)
- [Enrollment and Payment](#)
- [Claims and Cancellation](#)
- [Contact Chubb](#)

Eligibility

You can enroll in GInsure Bill Protect if you fulfill all of the requirements below:

- At least 18-75 years old
- A Filipino or legal Philippine resident
- Have a GCash account
- Paid a biller in Pay Bills via GCash app

Coverage and Benefits

Coverage

All biller categories are eligible for GInsure Bill Protect. You will be covered for **thirty (30) calendar days**, effective on the day of your successful GCash Pay Bills transaction with enrollment to GInsure Bill Protect, after which coverage will end.

| Bill Payment Transaction Date | Insurance Coverage Period | | --- | --- | | November 1, 2019 | November 1 - 30, 2019 |

The following are **not covered** under GInsure Bill Protect - Accidental Death and Permanent Disablement arising from:

- Self-inflicted injury
- Suicide
- Criminal or illegal act
- Being under the influence of alcohol or unprescribed drugs
- HIV/AIDS-related
- Conditions arising from abortion, pregnancy, childbirth, or miscarriage

You may enroll a bill and pay the premium again when you make another GCash bill payment, upon which your coverage will reset for another calendar month. The more bills paid and enrolled under GInsure Bill Protect, the bigger the lump sum benefit amount will be under the covered period.

Benefits

You will be covered **36 times the GCash bill amount paid** if you are unable to earn and settle your payment obligations due to accidental death and permanent disablement.

Sample computation of total benefit:

- Bill Payment Amount: PHP 1,500 x 36 months = PHP 54,000 coverage

The benefit is payable to the GCash account owner who successfully paid a bill and GInsure Bill Protect premium via GCash. It may not be the same individual whose name is reflected on the bill.

In case of the insured's death, it will be payable to the beneficiary designated by the insured, or in the absence of beneficiary designation, to the person or persons in the following order of preference:

- Legal spouse
- Children
- Parents
- Siblings

Example: John pays for his father's bill via his GCash account and enrolls it in GInsure Bill Protect. John is the Insured.

Enrollment and Payment

Enrollment

You can enroll a bill to GInsure Bill Protect as an add-on every time you make a Pay Bills transaction via the GCash app. You can also enroll more than one because the more bills paid and enrolled with GInsure Bill Protect, the bigger the lump sum benefit amount will be under the covered period.

You will receive a **Confirmation of Cover** from our insurance partner, Chubb, within **24-48 hours** after successful enrolment to GInsure Bill Protect as part of your transaction.

You can also visit the MyGInsure page in the GCash app to check your policies.

- Select GInsure > select My GInsure and under > Active Policies select your Bill Protect policy. Take note of your policy number.
- Visit Chubb MyAccount and log in using your policy number and the OTP received via SMS or email. Click "Download" under Policy Details to download a copy of your Confirmation of Cover.

Payment

Note: Payment

The premium is computed as Bill Payment Amount x 0.920%.

| Sample computation of GInsure Bill Protect Premium | | --- | | Sample GCash Bill Payment Amount - Ex. Meralco | PHP 1,500.00 | | + Premium to be added upon checkout (0.920% of bill payment) | PHP 13.80 | | Total Payment at checkout | PHP 1,513.80 |

Note: GCash has a maximum total transaction amount per fully verified user, which is PHP 100,000 per month. Cap for the insurable amount will follow the same limits.

The lump sum benefit cap will hence be: PHP 100,000 x 36 months = PHP 3,600,000

Claims and Cancellation

Claims

To file a claim, prepare the following requirements:

1. Valid ID of the Insured (GCash User) or of the Beneficiary of the GCash User
2. Birth & Death Certificates of the Insured
3. Proof of Relationship to Beneficiary
4. Attending Physician's Report
5. Original Copy of Police Report
6. Notarized Affidavit of Witness
7. Autopsy Report or Medico-Legal Statement

Then, visit the Chubb Claims Centre at www.chubbclaims.com.ph and submit your claim from anywhere and on any device. You will also have real-time access to the status of your claims.

Cancellation

You can request cancellation of your cover during the free-look period which is **within 7 days** from the time of successful Pay Bills transaction with enrollment to GInsure Bill Protect. The premium will be refunded to your GCash wallet in full within this period.

If you would like to cancel Bill Protect, please tap "Chat with Gigi" for assistance.

Contact Chubb

If you have questions about your policy, filing of claims, or status of claims filed:

- You may call the Chubb hotline +63277565410, Monday to Friday, 9:00am – 5:00pm, excluding public holidays.

You may also email gcashcustomerinquiries@chubb.com

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- [Pru Life UK PRUPersonal Accident](#)
- [Pru Life UK PRUPersonal Accident – Junior Protect](#)
- [Singlife Cash for Income Loss due to Accidents](#)

4405429296665

Source: <https://help.gcash.com/hc/en-us/articles/4405429296665-GInsure-Bill-Protect>

GInsure Online Shopping Protect Insurance {#ginsure-online-shopping-protect-insurance}

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Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- [Etiqua Full Phone Protection](#)
- [Etiqua Phone Screen Protection](#)
- [Express Send Scam Insurance](#)
- [GCash Card Protect](#)
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- [What are the steps to get a Fully Verified GCash account?](#)
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- [How do I send money to another GCash account?](#)

GInsure Online Shopping Protect is an exclusive GCash product that insures eligible items due to unforeseen circumstances such as the items getting accidentally damaged, stolen, not delivered, damaged during transit, or if the item is delivered but not as described by the seller.

For a premium of only PHP 34, this product gives you up to PHP 20,000 in total coverage for all eligible items you purchased via GCash Pay Online within 30 days from the date you enrolled to Online Shopping Protect. Eligible items are protected for 60 days from the date you purchased each item.

GInsure Online Shopping Protect Group Policy is underwritten by our insurance partner, Insurance Company of North America, a Chubb company (“Chubb”).

Jump to:

- [Eligibility](#)
- [How to purchase GInsure Online Shopping Protect](#)
- [Claims](#)
- [Cancellation](#)
- [FAQS](#)
- [Contact Chubb](#)

Eligibility

You can avail of this product if you are:

- **At least 18-80 years old**
- A Filipino citizen residing in the Philippines at the time of application
- A [Fully Verified](#) GCash user

Coverage

The premium for every enrolment to Online Shopping Protect is PHP 34. Your item is covered under GInsure Online Shopping Protect if:

1. You purchased the item within the eligibility period (**30 days beginning on the date you enrolled** in Online Shopping Protect)
2. The item **costs at least PHP 250** and is included on the list of eligible items in the Online Shopping Protect Group Policy, and
3. The incident you will file a claim for occurred **within 60 days from the date you purchased the item**.

Below is the list of eligible items:

1. New and has not been used when purchased;
2. Not counterfeit or fake goods;
3. Not perishable goods;
4. Not stocks, shares, bonds, currencies or digital assets;
5. Not confiscated or illegally declared by any government, customs or public body;
6. Not animals, livestock or living plants;
7. Not jewelry over PHP5,000.00, watches over PHP5,000.00, precious metals/gemstones, firearms, art, antiques or Collectible items;
8. Not electronic items and equipment over PHP10,000.00, including but not limited to, personal stereos, computers/laptops or computer-related equipment (and software), and mobile phones and their accessories;
9. Not cash or its equivalent, traveller's cheques or tickets;
10. Not classified as real estate;
11. Not motor vehicles, motorcycles/scooters, watercraft or aircraft and any equipment and/or parts necessary for their operation;
12. Not subscription-based where Insured is paying a monthly fee for the services such as but not limited to Netflix, Spotify, YouTube, learning services, cleaning services, and the like; or
13. Not concert tickets.

Purchase GInsure Online Shopping Protect

You can enroll in GInsure Online Shopping Protect when you pay for an item you are buying online via GCash Pay Online. You will see the enrollment tick box and product description on the GCash cashier page when you opt for GCash as a payment method.

You will receive an SMS confirmation and a **Confirmation of Cover** via your GCash registered from our insurance partner, Chubb, within **24-48 hours** after successful enrolment to Online Shopping Protect as part of your webpay transaction.

You can also visit the MyGInsure page in the GCash app to check your policies.

- Select GInsure > select My GInsure and under > Active Policies select your Online Shopping Protect policy. Take note of your policy number.
- Visit Chubb MyAccount and log in using your policy number and the OTP received via SMS or email. Click "Download" under Policy Details to download a copy of your Confirmation of Cover.

If you have already enrolled and are within the 30-day covered purchase period, succeeding online purchases via GCash payment will have the active protection status tag displayed.

Claims

In order to file a claim, you may:

1. Visit the [Chubb Claims Service Portal](#) and follow the steps indicated;

- Call the Chubb hotline at (02) 775-6541, Monday-Friday from 8:30am - 5:30pm; or
- Email gcashclaims@chubb.com to file a claim

Note: You can claim any number of times as long as you are within the maximum benefit amount of PHP 20,000 in total within the period of insurance.

Important Guidelines for Filing Claims

|||| --- | --- || If the item you are claiming for was not delivered, delivered but not as described, or damaged during transit: | You must first contact the Seller to address the issue and get an update on the delivery status or file a dispute/refund request. If you are still not satisfied with the Seller's response and you have not been offered a refund within 60 days from the date you purchased the item, then you have 30 days from this point to report the claim to our insurance partner, Chubb. || If the item you are claiming for was accidentally damaged: | You must report the claim to our insurance partner, Chubb, as soon as you can and within 7 days the incident happened. In your claim form, you must disclose the reason leading to the incident. In some cases, you may be asked to get a quotation from an authorized repairer and have your item repaired. || If the item you are claiming for was stolen: | You must report it to the police or relevant authority within forty-eight (48) hours of the incident and get a police report. You must report the claim to our insurance partner, Chubb, as soon as you can and within 7 days the incident happened. In your claim form, you must disclose the reason leading to the incident. |

Required documents:

- Completed Claim Form
- Any valid proof of purchase from GCash (screenshot of GCash transaction receipt or SMS) showing purchase transaction date and transaction amount
- Copy of invoice/ receipt showing details of the item
- Copy of police report (for stolen items)
- Photo showing damage (for accidentally damaged items)
- Copy of repair invoice (for accidentally damaged items that fall within the category of Electronic Goods above PHP 5,000)
- Actual damaged item (in some cases upon request of the Insurer)

Chubb will get back to you **within 3 working days** with the claims decision from the time you submit your complete set of required documents. Once your claim is approved, it will take 5-7 business days for the funds to be credited to your bank account or for a check to be available.

Cancellation

You can cancel your Online Shopping Protect coverage **within seven (7) calendar days from the date of enrolment**. The premium will be refunded to your GCash wallet **within 72 hours**. If it's within 7 days from the date of enrolment, [submit a ticket](#) and select which refund scenario applies to you. Then provide all the details to assist you with the cancellation of your policy and attach screenshots and supporting documents.

Beyond the said 7-day period, cancellation is no longer allowed and the insurance will continue to be effective (no premium refund). If you have additional questions for cases beyond 7 days, [submit a ticket here](#).

Frequently Asked Questions

Are all my Pay Online transactions eligible for Online Shopping Protect?

GCash is rolling out GInsure Online Shopping Protect to select Pay Online transactions. Eligible transactions will contain the tick box where you can enroll in the insurance. Once enrolled, your items are eligible as long as they are covered by policy provisions.

Who can I contact if I have more questions about my GCash Online Shopping Protect policy?

For inquiries related to GInsure Online Shopping Protect Group Policy, please get in touch with Chubb at this hotline: (02) 775 65410, available on Mondays to Fridays from 8:30am to 5:30pm. For additional questions, please reach out to the ff emails:

- gcashcustomerinquiries@chubb.com (General questions)
- gcashclaims@chubb.com (For Claims)

Why can't I find GInsure Online Shopping Protect when I use GCash Pay Online?

Online Shopping Protect is for eligible GCash users under select GCash Pay Online merchants.

1. To be eligible, you must be between 18 and 80 years old and a fully verified GCash User residing in the Philippines.
2. The GInsure Online Shopping Protect will only appear in select GCash Pay Online Merchants.
3. You must have no active GInsure Online Shopping Protect Policy at the time of your transaction (offer will no longer be visible to those with an active policy)
4. User must select GCash Balance as Payment Method (Product currently not available for GGives, GCredit & Voucher)

Contact Chubb

If you have questions about your policy, filing of claims, or status of claims filed:

- You may call the Chubb hotline +63277565410, Monday to Friday, 9:00am – 5:00pm, excluding public holidays.

You may also email gcashcustomerinquiries@chubb.com

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Source: <https://help.gcash.com/hc/en-us/articles/12982084012441-GInsure-Online-Shopping-Protect-Insurance>

GInvest {#ginvest}

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Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

GFunds

- [Are there funds on GFunds that pay dividends?](#)

GStocks PH

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GCrypto

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GLife {#glife}

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GLife {#glife}

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Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

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GLoan {#gloan}

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GLoan Sakto {#gloan-sakto}

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GSave {#gsave}

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Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

[What are the GSave Interest Rates and Transaction Limits?](#)

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GSave {#gsave}

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[What are the GSave Interest Rates and Transaction Limits?](#)

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- [I want to upgrade to CIMB Grow but the app says I am not eligible. What do I have to do to become eligible?](#)
- [Can I open a CIMB Grow account in GCash?](#)
- [Can I open a GSave by CIMB account?](#)
- [What is the interest rate in GSave by CIMB?](#)
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MySaveUp by BPI

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- [How can I update the mobile number linked to my EzySave+ by Maybank account? See all 7 articles](#)

#UNOready @ GCash by UNO Bank

- [How do I link my #UNOready@GCash to the UNO Mobile app?](#)
- [What are the fees or charges for pre-terminating my #UNOready@GCash by UNO Bank time deposit?](#)
- [Can I open a #UNOready@GCash by UNOBank account?](#)
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eC-Savings by Cebuana Lhuillier Rural Bank

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- [What is the interest rate for eC-Savings by Cebuana Lhuillier Rural Bank?](#)
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- [How can I make a deposit to my eC-Savings GSave account?](#)
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- [How do I change the mobile number linked to my eC-Savings GSave account? See all 7 articles](#)

Get Help with GSave

- [I made a withdrawal from my GSave account but it still has not been credited to my GCash wallet. What do I do?](#)
- [I can't open an account in GSave. What do I do?](#)
- [I can't open my GSave account. What do I do?](#)
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GSave

- [What are the GSave Interest Rates and Transaction Limits?](#)

Source: <https://help.gcash.com/hc/en-us/categories/360001959834-GSave>

GSave Overseas by CIMB {#gsave-overseas-by-cimb}

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GSave by CIMB {#gsave-by-cimb}

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GScore {#gscore}

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- [I was Fully Verified, why was my GCash account downgraded to a basic account?](#)
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- [How do I transfer money and services from my old GCash account to my new one?](#)
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[See more](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)

- [How do I send money to another GCash account?](#)

GScore is a score that reflects how active you are in using GCash's products and features. Your GScore is unique to your mobile number and cannot be transferred. Your new SIM activities would be the basis for your current GScore.

Jump to:

- [How GScore is computed](#)
- [Increase or maintain your GScore](#)
- [Where to find GScore](#)

How GScore is computed

It is the trust rating computed for you based on the various activities you do in GCash such as maintaining an active wallet balance, paying your bills, using GSave, GInvest, and GInsure. Metered scoring is not yet available as no score assures the unlocking of lending products. Our system regularly updates your GScore weekly based on your recent activities, which can be seen in the GCash app.

If you've availed of a product before such as **GCredit, GGives, or GLoan, and it becomes unavailable**, there may have been certain policies or scoring metrics that you **did not meet to qualify for GCredit/GGives/GLoan**. Each of the products has its own specific policies in place.

Increase or maintain your GScore

Your GScore is not computed solely based on the frequency of your usage but considers various components to generate your user score. It is based on your frequent GCash activity, maintaining balance, loan performance (early/on-time payments), habitual payment of bills, regular savings and investments, and your purchase of insurance products.

|||| --- | --- || Verify your account | Fully verified users gain access to a wide range of services in the GCash app. All you need is a Valid ID (not expired) and a selfie.

Read [Get Fully Verified](#) to learn how to fully verify your GCash Account || Cash in regularly | Keep a healthy wallet balance and fund your GCash account by cashing in regularly.

[Learn the different ways you can Cash In](#) || Always use GCash for your transactions | Use GCash services such as Pay Online and Pay Bills || Invest in GInvest frequently | Grow your money for as low as PHP 50 and gain access to the products of the country's most trusted investment companies.

[Learn more about the different GInvest products here](#) || Make GSave deposits regularly | Save for your future with GSave. Grow your savings quickly and enjoy a high interest rate with any amount you deposit.

[Learn more about the different GSave products here](#) || Purchase GInsure Products | GInsure is the one-stop shop for all your insurance needs. You will find different insurance products like life, health, car, and many more provided by our different partners to best fit your needs.

[Learn more about the different GInsure products here](#) || *Pay your GCredit, GLoan,

and/or GGives dues early or on time | Not paying on time will also make you ineligible for any future credit transactions until you have paid your total amount due || *Maximize your GCredit line | Spend as much as you are allowed by GCredit |

*For active GCredit, GGives, and GLoan users

Where to find GScore

To find your GScore, go to your GCash App and tap **Profile > GScore**.

Need more help?

If you have additional concerns about GScore, [click here to ask for help](#) and we'd be glad to assist you.

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Source: <https://help.gcash.com/hc/en-us/articles/360017566894-GScore>

GStocks PH {#gstocks-ph}

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Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Get Started with GStocks PH

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- [What are the features of ABCSI Online Trading Platform in GStocks PH?](#)
- [How can I upgrade my Basic GStocks PH account to Full GStocks PH account?](#)

Top-up or Withdraw with GStocks PH

- [How can I top up my GStocks PH account?](#)
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- [How can I sell PH stocks in GStocks PH?](#)
- [How do I check the status of my GStocks PH order?](#)
- [How can I change or cancel my GStocks PH order?](#)
- [What are the GStocks PH buy and sell fees I need to know about? See all 6 articles](#)

Manage your GStocks PH Account

- [How can I update my account information in my GStocks PH account?](#)
- [Are there dividend stocks available in GStocks PH?](#)
- [What are the applicable cash or property dividend taxes in GStocks PH?](#)
- [Can I transfer stockholdings to another Philippine stock brokerage firm in GStocks PH?](#)
- [How can I close my GStocks PH account?](#)

Get Help with GStocks PH

- [I withdrew funds from my GStocks PH account to my GCash wallet but they have not been reflected yet. What do I do?](#)
- [My Sell Order has not been reflected in my GStocks PH Wallet. What do I do?](#)
- [I can't access my GStocks PH account. What do I do?](#)
- [I can't open an account in GStocks PH. What do I do?](#)
- [How can I follow up on my GStocks PH account? See all 9 articles](#)

Source: <https://help.gcash.com/hc/en-us/sections/12736977790233>

GStocks PH {#gstocks-ph}

Path: sections/12736977790233-GStocks-PH

ADVISORY:

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Get Started with GStocks PH

- [Can I open a GStocks PH account?](#)
- [What are the features of ABCSI Online Trading Platform in GStocks PH?](#)
- [How can I upgrade my Basic GStocks PH account to Full GStocks PH account?](#)

Top-up or Withdraw with GStocks PH

- [How can I top up my GStocks PH account?](#)
- [How can I withdraw from my GStocks PH Wallet account?](#)

Buy or Sell Philippine Stocks via GStocks PH

- [How can I buy PH stocks in GStocks PH?](#)
- [How can I sell PH stocks in GStocks PH?](#)
- [How do I check the status of my GStocks PH order?](#)
- [How can I change or cancel my GStocks PH order?](#)
- [What are the GStocks PH buy and sell fees I need to know about? See all 6 articles](#)

Manage your GStocks PH Account

- [How can I update my account information in my GStocks PH account?](#)
- [Are there dividend stocks available in GStocks PH?](#)
- [What are the applicable cash or property dividend taxes in GStocks PH?](#)
- [Can I transfer stockholdings to another Philippine stock brokerage firm in GStocks PH?](#)
- [How can I close my GStocks PH account?](#)

Get Help with GStocks PH

- [I withdrew funds from my GStocks PH account to my GCash wallet but they have not been reflected yet. What do I do?](#)
- [My Sell Order has not been reflected in my GStocks PH Wallet. What do I do?](#)
- [I can't access my GStocks PH account. What do I do?](#)
- [I can't open an account in GStocks PH. What do I do?](#)
- [How can I follow up on my GStocks PH account? See all 9 articles](#)

Source: <https://help.gcash.com/hc/en-us/sections/12736977790233-GStocks-PH>

General {#general}

Path: sections/900001511383-General

ADVISORY:

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[What is GInsure?](#)

[Contact your GInsure Insurance Provider](#)

Source: <https://help.gcash.com/hc/en-us/sections/900001511383-General>

Get Fully Verified with GCash Overseas {#get-fully-verified-with-gcash-overseas}

Path: articles/28753574565145-Get-Fully-Verified-with-GCash-Overseas

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- [GCash Overseas Available Countries and Services](#)
- [Register to GCash Overseas](#)
- [Get Fully Verified with GCash Overseas](#)
- [How to use GCash Overseas](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

After creating your account, verify your GCash Overseas account to unlock and start using GCash services.

Follow the steps below to verify your GCash Overseas account:

1. On your GCash app, input your number and your MPIN
2. Tap **Get Started** and read through the following reminders
3. Complete the information needed and tap **Next**
4. Select a valid Philippine government-issued ID
5. Take a picture of the ID and tap **Submit**
6. Tap **Next** and take a selfie scan
7. Complete the information needed and tap **Next**
8. Review your information and tap **Confirm**
9. Prepare the following documents and select **Upload Documents Now**
10. Attach your supporting documents and tap **Submit**
11. You will receive an SMS notification about the status of your application.

Learn more about the [countries and list of services available to GCash Overseas users](#).

[Previous](#)

Register to GCash Overseas

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How to use GCash Overseas

- [GCash Overseas Available Countries and Services](#)
- [Register to GCash Overseas](#)
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28753574565145

Source: <https://help.gcash.com/hc/en-us/articles/28753574565145-Get-Fully-Verified-with-GCash-Overseas>

Get Help with Bank Transfer {#get-help-with-bank-transfer}

Path: sections/35089775789977-Get-Help-with-Bank-Transfer

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

[Someone transferred to my bank using their GCash, but I didn't receive it](#)

[I transferred money from my GCash account to a bank or another e-wallet, but it was not received. What do I do?](#)

[I accidentally transferred from my GCash to the wrong bank account. What do I do?](#)

[I can't transfer money to another bank using GCash. What do I do?](#)

Source: <https://help.gcash.com/hc/en-us/sections/35089775789977-Get-Help-with-Bank-Transfer>

Get Help with Bills {#get-help-with-bills}

Path: sections/30283136376217-Get-Help-with-Bills

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

I can't pay bills using GCash. What do I do?

I did not receive my top-up after using Bills. What do I do?

My GCash bill payment was not posted or confirmed by the biller. What do I do?

I was charged multiple times for my bills payment. What do I do?

I entered the wrong details when paying my bills with GCash. What do I do?

My GCash bills payment failed. What do I do?

How much is the transaction fee for my bills payment in GCash?

I can't save scheduled bills or favorite billers. What do I do?

Source: <https://help.gcash.com/hc/en-us/sections/30283136376217-Get-Help-with-Bills>

Get Help with GCash Card {#get-help-with-gcash-card}

Path: sections/30287068733721-Get-Help-with-GCash-Card

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

I can't order a GCash Card. What do I do?

My GCash Card has not been delivered yet after 10 days. What do I do?

I paid using my GCash Card but it's not reflecting yet. What should I do?

I can't pay using my GCash VISA/Mastercard Card. What do I do?

My GCash Card is not being accepted by a merchant for payment. What do I do?

I want a refund for a purchase I made using my GCash Card

I can't withdraw using my GCash Card. What do I do?

My GCash Card got stuck in the ATM. What do I do?

The ATM did not release any money after withdrawing using my GCash Card

I can't link my GCash Card to my GCash account. What do I do?

I can't deactivate my GCash VISA/Mastercard Card. What do I do?

[My GCash Card has been lost or stolen. What do I do?](#)

[How do I transfer my linked GCash VISA/Mastercard Card to a new mobile number?](#)

[I can't apply my GCash Card promo voucher when ordering a card. What do I do?](#)

Source: <https://help.gcash.com/hc/en-us/sections/30287068733721-Get-Help-with-GCash-Card>

Get Help with GCredit {#get-help-with-gcredit}

Path: sections/39994635334809-Get-Help-with-GCredit

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

[I am encountering an error in applying for GCredit. What do I do?](#)

[Why am I not qualified for GCredit?](#)

[I already paid my GCredit but it's not reflecting yet. What should I do?](#)

[I was charged multiple times for one GCredit payment. What do I do?](#)

[I can't make a payment for my GCredit account. What do I do?](#)

[I was charged a penalty or additional fee even though I paid my GCredit on time. What do I do?](#)

[I have a concern with GCredit's partner collection agencies. What should I do?](#)

Source: <https://help.gcash.com/hc/en-us/sections/39994635334809-Get-Help-with-GCredit>

Get Help with GCrypto {#get-help-with-gcrypto}

Path: sections/31268609167001-Get-Help-with-GCrypto

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

[My crypto transaction has not been reflected in my GCrypto Wallet. What do I do?](#)

[I can't send or receive crypto in GCrypto. What do I do?](#)

[I topped up my GCrypto wallet but it has not been reflected yet. What do I do?](#)

[I can't access my GCrypto account. What do I do?](#)

[I can't buy/sell on GCrypto. What do I do?](#)

[I didn't receive a verification code for my GCrypto order. What do I do?](#)

[I can't open an account in GCrypto. What do I do?](#)

Source: <https://help.gcash.com/hc/en-us/sections/31268609167001-Get-Help-with-GCrypto>

Get Help with GFunds {#get-help-with-gfunds}

Path: sections/30830586318745-Get-Help-with-GFunds

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

[My Sell Order has not been reflected in my GFunds account. What do I do?](#)

[I can't buy or sell funds in GFunds. What do I do?](#)

[I can't open a GFunds account. What do I do?](#)

[I can't access my GFunds account. What do I do?](#)

[Why am I not qualified for GFunds?](#)

[My Buy Order has not been reflected in my GFunds account. What do I do?](#)

Source: <https://help.gcash.com/hc/en-us/sections/30830586318745-Get-Help-with-GFunds>

Get Help with GGives {#get-help-with-ggives}

Path: sections/40010242333081-Get-Help-with-GGives

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

[Why am I not qualified for GGives?](#)

[I am encountering an error in applying for GGives. What do I do?](#)

[I already paid my GGives but it's not reflecting yet. What should I do?](#)

[I can't make a payment for my GGives account. What do I do?](#)

[I was charged multiple times for one GGives payment. What do I do?](#)

[I still haven't received my GGives interest cashback after 14 days. What should I do?](#)

[I was charged a penalty or additional fee even though I paid my GGives on time. What do I do?](#)

[I have a concern with GGives' partner collection agencies. What should I do?](#)

Source: <https://help.gcash.com/hc/en-us/sections/40010242333081-Get-Help-with-GGives>

Get Help with GLoan {#get-help-with-gloan}

Path: sections/39050559379737-Get-Help-with-GLoan

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Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

[Why am I not eligible for GLoan?](#)

[I am encountering an error in applying for GLoan. What do I do?](#)

[I can't make a payment for my GLoan account. What do I do?](#)

[I was charged multiple times for one GLoan payment. What do I do?](#)

[I still haven't received my GLoan interest cashback after 14 days. What should I do?](#)

[I was charged a penalty or additional fee even though I paid my GLoan on time. What do I do?](#)

[I already paid my GLoan but it's not reflecting yet. What should I do?](#)

[I have a concern with GLoan's partner collection agencies. What should I do?](#)

Source: <https://help.gcash.com/hc/en-us/sections/39050559379737-Get-Help-with-GLoan>

Get Help with GSave {#get-help-with-gsave}

Path: sections/30240913640473-Get-Help-with-GSave

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

I made a withdrawal from my GSave account but it still has not been credited to my GCash wallet. What do I do?

I can't open an account in GSave. What do I do?

I can't open my GSave account. What do I do?

I made a deposit to my GSave account but it still has not been credited to my account. What do I do?

My GSave Regular Savings dashboard is not loading/not updated. What do I do?

Source: <https://help.gcash.com/hc/en-us/sections/30240913640473-Get-Help-with-GSave>

Get Help with GStocks PH {#get-help-with-gstocks-ph}

Path: sections/12859366992025-Get-Help-with-GStocks-PH

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I withdrew funds from my GStocks PH account to my GCash wallet but they have not been reflected yet. What do I do?

My Sell Order has not been reflected in my GStocks PH Wallet. What do I do?

I can't access my GStocks PH account. What do I do?

I can't open an account in GStocks PH. What do I do?

How can I follow up on my GStocks PH account?

I topped up my GStocks PH Wallet but it has not been reflected yet. What do I do?

I can't buy or sell in GStocks PH. What do I do?

My Buy Order has not been reflected in my GStocks PH account. What do I do?

My GStocks PH buy or sell order was rejected. What do I do?

Source: <https://help.gcash.com/hc/en-us/sections/12859366992025-Get-Help-with-GStocks-PH>

Get Help with Gigs by Raket {#get-help-with-gigs-by-raket}

Path: articles/30083648502553-Get-Help-with-Gigs-by-Raket

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Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- [How do I find freelancers for my project on Raket Marketplace?](#)
- [How can I post my service on the Raket Marketplace?](#)
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- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

If you have issues or questions about Gigs by Raket related to the screening process, orders, warnings, and violations, cancellations, and disputes, please email compliance@raket.ph For technical or general concerns about Gigs by Raket such as tickets and bugs, please email support@raket.ph

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How do I find freelancers for my project on Raket Marketplace?](#)
- [How can I post my service on the Raket Marketplace?](#)

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30083648502553

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Get Help with Load {#get-help-with-load}

Path: sections/30280241685657-Get-Help-with-Load

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[I can't buy load using GCash. What do I do?](#)

[I didn't receive my telco or non-telco load. What do I do?](#)

[I bought load on GCash but entered the wrong number or details. What do I do?](#)

[I received the wrong or incomplete load credit. What do I do?](#)

[I was charged multiple times when I bought load on GCash. What do I do?](#)

[The E-PIN I bought from GCash was invalid. What do I do?](#)

Source: <https://help.gcash.com/hc/en-us/sections/30280241685657-Get-Help-with-Load>

Get Help with Send Money {#get-help-with-send-money}

Path: sections/30953714060825-Get-Help-with-Send-Money

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Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

[What is the GCash Express Send Transaction Limit?](#)

[Express Send Transaction Limit FAQs](#)

[I've exceeded my Express Send transaction limit in GCash. What do I do?](#)

[Someone sent me money from their GCash to my GCash account, but I didn't receive it. What should I do?](#)

[I sent money to the wrong GCash account or number via Express Send. What should I do?](#)

[I sent money from my GCash to another GCash account, but the recipient didn't receive it. What should I do?](#)

[I can't send money to another GCash account. What do I do?](#)

Source: <https://help.gcash.com/hc/en-us/sections/30953714060825-Get-Help-with-Send-Money>

Get Started with GCash {#get-started-with-gcash}

Path: sections/360004657594-Get-Started-with-GCash

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

[How do I create a new GCash account?](#)

[Create a GCash Jr account](#)

[I can't create or register for a GCash account. What do I do?](#)

[I'm trying to create a GCash account but it's asking for an MPIN. What should I do?](#)

[Is there a minimum maintaining balance required to use GCash?](#)

[There is another GCash account using my number. What do I do?](#)

[Why do I need to provide a selfie for my GCash account?](#)

Source: <https://help.gcash.com/hc/en-us/sections/360004657594-Get-Started-with-GCash>

Get Started with GCash {#get-started-with-gcash}

Path: articles/19577792850457-Get-Started-with-GCash

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- [My GCash payment or transaction was unsuccessful but my wallet was deducted. How do I get a refund?](#)
- [Differences between Send Money, Bank Transfer, Cash In, Cash Out](#)
- [Manage your GCash account](#)
- [GCash Features for Basic vs Fully Verified Accounts](#)
- [Get Started with GCash](#)
- [Reach your Money Goals](#)
- [Protect Your GCash Account](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

What is GCash?

GCash is a **finance super-app** that lets you easily manage your money by sending and receiving cash, paying bills, shopping online, investing, and many more—all in one place.

How to create a GCash account

Learn how to set up your GCash account.

There are different GCash account types. Check out which one applies to you:

Regular GCash Account: For GCash users 18 years old and above with a Philippine-based SIM

GCash Jr: For GCash users 7 to 17 years old with a Philippine-based SIM

GCash Overseas: For Filipinos with a foreign-based SIM where [GCash Overseas is available](#).

Wallet and Transaction Limits

Once you create a GCash account, you'll start with a Basic Profile. Learn about the wallet and transaction limits for Basic versus Fully Verified accounts.

	---	---	---		Basic Profile		Fully Verified Account		Wallet Limit		PHP 10,000		PHP 100,000
									Incoming Transaction Limit		PHP 5,000		PHP 100,000
									Outgoing Transaction Limit		PHP 5,000		PHP 100,000

You can check your Wallet & Transaction Limits through the GCash app by tapping **Profile > Profile Limits**.

Get Fully Verified

Enjoy all the features of GCash and higher wallet and transaction limits when you Fully Verify your GCash account.

Here's a quick guide on how to fully verify your GCash account.

1. **Log in to GCash:** Open the app and sign in.
2. **Go to Verification:** Tap **Profile > Verify Now**

3. **Submit a valid ID and selfie:** Scan an accepted valid government ID for verification and prepare for a selfie
4. **Wait for the approval:** GCash will review your documents and notify you via SMS about your verification status.

To learn more, please visit [Get a Fully Verified GCash Account](#).

Related to

- [gcash guide](#)

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GCash Features for Basic vs Fully Verified Accounts

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Reach your Money Goals

- [My GCash payment or transaction was unsuccessful but my wallet was deducted. How do I get a refund?](#)
- [Differences between Send Money, Bank Transfer, Cash In, Cash Out](#)
- [Manage your GCash account](#)
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- [Reach your Money Goals](#)
- [Protect Your GCash Account](#)

19577792850457

Source: <https://help.gcash.com/hc/en-us/articles/19577792850457-Get-Started-with-GCash>

Get Started with GCash Overseas {#get-started-with-gcash-overseas}

Path: sections/28749212298393-Get-Started-with-GCash-Overseas

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

[GCash Overseas Available Countries and Services](#)

[Register to GCash Overseas](#)

[Get Fully Verified with GCash Overseas](#)

[How to use GCash Overseas](#)

Source: <https://help.gcash.com/hc/en-us/sections/28749212298393-Get-Started-with-GCash-Overseas>

Get Started with GCredit {#get-started-with-gcredit}

Path: sections/31108469475993-Get-Started-with-GCredit

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

[How much can I borrow with GCredit?](#)

[Can I apply for GCredit?](#)

[What are the interest rates in GCredit?](#)

[How can I use GCredit to pay?](#)

[How can I increase my GCredit limit?](#)

Source: <https://help.gcash.com/hc/en-us/sections/31108469475993-Get-Started-with-GCredit>

Get Started with GCrypto {#get-started-with-gcrypto}

Path: sections/31268546023833-Get-Started-with-GCrypto

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Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

[Can I open a GCrypto account?](#)

[What coins can I trade in GCrypto?](#)

[What are the GCrypto Networks and Fees I need to know about?](#)

Source: <https://help.gcash.com/hc/en-us/sections/31268546023833-Get-Started-with-GCrypto>

Get Started with GFunds {#get-started-with-gfunds}

Path: sections/30828845027225-Get-Started-with-GFunds

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Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

[How can I apply for GFunds?](#)

[What is the Risk Profile Questionnaire \(RPQ\) in GFunds?](#)

[What investment products are available on GFunds?](#)

[Does GFunds have a minimum maintaining balance to keep funds?](#)

[What are the GFunds fees I need to know about?](#)

[What is the Net Asset Value per Unit \(NAVPU\) of a Fund in GFunds?](#)

Source: <https://help.gcash.com/hc/en-us/sections/30828845027225-Get-Started-with-GFunds>

Get Started with GGives {#get-started-with-ggives}

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Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

[Can I apply for GGives?](#)

[How much can I borrow with GGives?](#)

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[How can I use GGives to pay?](#)

[How can I increase my GGives limit?](#)

Source: <https://help.gcash.com/hc/en-us/sections/30661545601177-Get-Started-with-GGives>

Get Started with GLoan {#get-started-with-gloan}

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Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

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[Can I apply for a GLoan?](#)

[What are the GLoan fees I need to know about?](#)

[Why is my next GLoan offer smaller than the last one?](#)

Source: <https://help.gcash.com/hc/en-us/sections/29181899603225-Get-Started-with-GLoan>

Get Started with GStocks PH {#get-started-with-gstocks-ph}

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Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

[Can I open a GStocks PH account?](#)

[What are the features of ABCSI Online Trading Platform in GStocks PH?](#)

[How can I upgrade my Basic GStocks PH account to Full GStocks PH account?](#)

Source: <https://help.gcash.com/hc/en-us/sections/12859245799577-Get-Started-with-GStocks-PH>

Get Started with the GCash Card {#get-started-with-the-gcash-card}

Path: sections/360004657714-Get-Started-with-the-GCash-Card

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Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

[What can I do with my GCash VISA/Mastercard Card?](#)

[How can I order a GCash VISA Card?](#)

[Can GCash deliver my GCash Card to my location?](#)

[How do I withdraw cash using my GCash VISA/Mastercard Card?](#)

[GCash Card Fast FAQs](#)

Source: <https://help.gcash.com/hc/en-us/sections/360004657714-Get-Started-with-the-GCash-Card>

Get help with Cash In {#get-help-with-cash-in}

Path: sections/20495739400217-Get-help-with-Cash-In

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

[Why does my bank account unlink from GCash even though I already linked it before?](#)

[I cashed in using international remittance but I didn't receive the money. What do I do?](#)

[What are the GCash Cash In fees I need to know about?](#)

[I cashed in to the wrong GCash account. What can I do?](#)

[I transferred money or cashed in from a bank or e-wallet but I didn't receive the money. What do I do?](#)

[I cannot link my bank to GCash. What do I do?](#)

[I can't cash in to my GCash wallet. What do I do?](#)

Source: <https://help.gcash.com/hc/en-us/sections/20495739400217-Get-help-with-Cash-In>

Get help with my Cash Out {#get-help-with-my-cash-out}

Path: sections/39566614572441-Get-help-with-my-Cash-Out

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

[My QR code is expired or invalid when using RCBC Scan to Withdraw. What should I do?](#)

Source: <https://help.gcash.com/hc/en-us/sections/39566614572441-Get-help-with-my-Cash-Out>

Gigs by Raket {#gigs-by-raket}

Path: sections/46127251953561-Gigs-by-Raket

ADVISORY:

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[How do I find freelancers for my project on Raket Marketplace?](#)

[How can I post my service on the Raket Marketplace?](#)

[Get Help with Gigs by Raket](#)

Source: <https://help.gcash.com/hc/en-us/sections/46127251953561-Gigs-by-Raket>

Goals {#goals}

Path: sections/19291333000601-Goals

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[Singlife Cash for Goals](#)

[Singlife Cash for Goals \(Education\)](#)

[Singlife Ready, Set, Grow](#)

Source: <https://help.gcash.com/hc/en-us/sections/19291333000601-Goals>

HODL and Win USDC Promo {#hodl-and-win-usdc-promo}

Path: articles/38890687827609-HODL-and-Win-USDC-Promo

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Articles in this section

- [GCash Cards Dota 2 Experience 2025 Raffle](#)
- [Fuse Summer Promo 2025](#)
- [Sulong Kaagapay UNAHCO Cashback Promo](#)
- [GCrypto Rebate Promo](#)
- [CIMB PH – Earn More Promo](#)
- [Move It Summer Promo 2025](#)
- [GCash Summer 2025 Promo](#)
- [Lucky Pay Bills Promo](#)
- [HODL and Win USDC Promo](#)
- [Load Voucher Promo for Verification](#)

[See more](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

Join the HODL and Win USDC Promo from **March 3, 2025 to April 27, 2025**, for a chance to win awesome prizes, including a grand prize of PHP 1,000,000 in USDC!

Eligibility

You can join if you're a Fully Verified GCash user and have at least 1 USDC in your GCrypto wallet.

How to Join

To enter the raffle, buy USDC in GCrypto or transfer USDC to your wallet. The more USDC you hold, the more raffle entries you get:

- 1 USDC = 1 entry
- 10 USDC = 5 entries
- 1000 USDC = 50 entries

Prizes

- **Weekly Prizes:** - 50 winners will get 20 USDC each week.
 - Weekly winners will be announced the following Wednesday of the week.
- **Grand Prize:** One winner will get PHP 1,000,000 in USDC.

Winners will receive the prize money in the form of USDC. It will be transferred to their respective GCrypto wallets a week after the announcement of the winners.

Draws

- **Weekly Draws** occur every Sunday at 11:59 PM
- **Grand Prize Draw** will happen on March 21, 2025, at 11:59 PM

Winners will be announced via the [official GCash Facebook page](#).

- [USDC Promo Terms.pdf](#) 100 KB [Download](#)

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- [Fuse Summer Promo 2025](#)
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- [Move It Summer Promo 2025](#)
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- [Lucky Pay Bills Promo](#)
- [HODL and Win USDC Promo](#)
- [Load Voucher Promo for Verification](#)
- [Where can I check GCash Promos?](#)
- [View and use vouchers via Voucher Pocket](#)
- [I don't want to receive SMS of GCash offers and promos](#)

38890687827609

Source: <https://help.gcash.com/hc/en-us/articles/38890687827609-HODL-and-Win-USDC-Promo>

Health {#health}

Path: sections/19290665194009-Health

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[Buy Load Insurance](#)

[Oona Big 3 Critical Illness Insurance](#)

[Oona Infinity Travel Insurance](#)

[FWD The One Life Insurance Cover](#)

[FWD BIG 3 Critical Illness Insurance](#)

[Singlife 3-in-1 Protection Plan](#)

[Singlife 100 in 1 Medical](#)

[Singlife Cash for Medical Costs](#)

Source: <https://help.gcash.com/hc/en-us/sections/19290665194009-Health>

Hindi pa verified ang GCash account ko pagkatapos ng 3 araw Ano ang gagawin ko {#hindi-pa-verified-ang-gcash-account-ko-pagkatapos-ng-3-araw-ano-ang-gagawin-ko}

Path: articles/42822435136665-Hindi-pa-verified-ang-GCash-account-ko-pagkatapos-ng-3-araw-Ano-ang-gagawin-ko

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- [I don't have accepted IDs for GCash verification. What do I do?](#)
- [I'm having issues with using my ePhil ID \(Paper type\) or Digital National ID to verify my GCash account](#)
- [Ano ang mga steps para makakuha ng Fully Verified na GCash Account?](#)
- [How can I submit additional documents for my GCash Jr. verification?](#)
- [Hindi pa verified ang GCash account ko pagkatapos ng 3 araw. Ano ang gagawin ko?](#)
- [My GCash account is still not verified after 3 days. What do I do?](#)
- [My GCash account verification failed. What should I do?](#)
- [Why did I receive a notification to update my GCash account information?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
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- [How do I send money to another GCash account?](#)

Pagkatapos mo mag-apply ng verification, **aabot ng hanggang 3 araw** para i-review ang iyong application. Makatanggap ka ng SMS update pagkatapos ng 3 araw.

Kung matagal ang verification mo, ito ang mga pwede mong gawin para malaman kung bakit na-delay at paano ayusin ang mga pending na GCash verification issues.

Pumunta sa GCash app at i-tap ang **Profile > Verify Now** at tingnan kung ano ang nakikita mo sa verification page.

Upgrade your GCash. Verify Now

Kung nakita ito, ibig sabihin ay baka:

- **Hindi pa nasisimulan** ang verification process.
- **Hindi natapos** ang huling verification attempt.
- Tapos ka na sa process, pero **na-reject ang huling application**.

I-tap ang **Verify Now** sa ibaba ng screen para simulan o ituloy ang verification process. Makakakuha ka ng SMS update tungkol sa verification mo sa loob ng 3 araw.

Please Complete Your Verification

Kailangan namin ng **dagdag na dokumento** mula sa'yo bago namin maiproseso ang application mo. I-tap ang **“Continue Verification”** para makita kung anong mga dokumento ang kailangan at i-submit ito sa loob ng **10 araw** para matapos ang verification.

Kapag na-submit mo na ang mga dokumento, maghintay ng SMS update mula sa amin sa loob ng **4 araw**. Kung hindi naipasa ang mga dokumento sa loob ng 10 araw, kailangan mong ulitin ang verification process.

We're Verifying Your Account

Ibig sabihin ay natanggap na namin ang application mo at ito ay nire-review na. Ang pag-check nito ay umaabot ng hanggang **3 araw**. Makakatanggap ka ng text message tungkol sa application mo.

Kung lumampas na ng 3 araw at wala ka pa ring natatanggap na update, [i-click ito para i-follow up ang status ng verification mo](#). Siguraduhing i-screenshot ang verification page mo at i-attach ang photo nito kapag nag-submit ka ng ticket.

Need More Help?

Para sa iba pang katanungan o concerns, tingnan ang mga sumusunod na articles:

👉 [What are the steps to get a fully verified account?](#)

👉 [Accepted IDs for GCash Verification](#)

👉 [My GCash account verification failed. What should I do?](#)

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My GCash account is still not verified after 3 days. What do I do?

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- [I don't have accepted IDs for GCash verification. What do I do?](#)
- [I'm having issues with using my ePhil ID \(Paper type\) or Digital National ID to verify my GCash account](#)
- [Ano ang mga steps para makakuha ng Fully Verified na GCash Account?](#)
- [How can I submit additional documents for my GCash Jr. verification?](#)
- [Hindi pa verified ang GCash account ko pagkatapos ng 3 araw. Ano ang gagawin ko?](#)
- [My GCash account is still not verified after 3 days. What do I do?](#)
- [My GCash account verification failed. What should I do?](#)
- [Why did I receive a notification to update my GCash account information?](#)
- [What happens if I don't fully verify my GCash account?](#)
- [Can I get fully verified on GCash offline?](#)

42822435136665

Source: <https://help.gcash.com/hc/en-us/articles/42822435136665-Hindi-pa-verified-ang-GCash-account-ko-pagkatapos-ng-3-araw-Ano-ang-gagawin-ko>

How can I activate my eSIM after buying it on GCash {#how-can-i-activate-my-esim-after-buying-it-on-gcash}

Path: articles/34183170218393-How-can-I-activate-my-eSIM-after-buying-it-on-GCash

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- [What are the steps to get a Fully Verified GCash account?](#)
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You can activate your eSIM from GCash by following the steps below:

Set up a local eSIM (SMART or TNT)

After you purchase your local eSIM from GCash, you'll get a special code via SMS. Go to your web browser and type [`reglink.me/\(code\)`](https://reglink.me/(code))

Example: " <https://reglink.me/123yu8h62najs> "

Set up an international eSIM

After you purchase your international eSIM from GCash, you'll get instructions via SMS similar to:

"To Add eSIM: Cellular > Add eSIM > Use QR code > Enter details manually SM-DP+: smdp.io Activation Code: K2-1ZC8YR-Z5KX11 Visit GCash Help Center for more details."

Set up your eSIM manually (Android/iOS)

Android

1. On your Android homepage, tap **Settings > Connections**
2. Select **SIM Manager**
3. Tap **Add eSIM > Scan QR Code**
4. Select **Enter Activation Code**
5. Enter the Activation Code sent via SMS

Note: Ensure Mobile Data is set to the eSIM via SIM Manager

iOS

1. On your Apple homepage, tap **Settings > Cellular**
2. Select **Add eSIM**
3. Tap **Use QR Code > Enter Details Manually**
4. Enter the **SM-DP+** and **Activation Code** sent via SMS

Once you're done, make sure that the eSIM is the one being used in "Cellular Data."

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I use GCash to buy load?](#)
- [What are the telco load convenience fees in GCash?](#)
- [I can't buy load using GCash. What do I do?](#)

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34183170218393

Source: <https://help.gcash.com/hc/en-us/articles/34183170218393-How-can-I-activate-my-eSIM-after-buying-it-on-GCash>

How can I add save my favorite billers in GCash {#how-can-i-add-save-my-favorite-billers-in-gcash}

Path: [articles/30283013296793-How-can-I-add-save-my-favorite-billers-in-GCash](#)

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Save up to five **(5) billers on GCash**, including their name and account number, for faster and error-free payments. There is no need to re-enter details every time you pay bills with saved billers.

How to add or save your favorite billers:

1. On your GCash App, tap Bills > **Add Biller**

2. Choose your biller from the category or search for it
3. Enter the required details and tap **Next**
4. Review biller details and tap **Save**

Once saved, the biller will appear in your Saved Billers list under the Pay Bills section of the GCash app.

You can now select the biller, enter the amount, and proceed with payment.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [I can't save scheduled bills or favorite billers. What do I do?](#)
- [How do I schedule my bills payment in GCash?](#)
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Source: <https://help.gcash.com/hc/en-us/articles/30283013296793-How-can-I-add-save-my-favorite-billers-in-GCash>

How can I apply for GFunds {#how-can-i-apply-for-gfunds}

Path: articles/360017753033-How-can-I-apply-for-GFunds

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GFunds is an investment product that lets users invest in trusted companies for FREE via the GCash app.

Who are qualified to use GFunds

You are qualified for GFunds if you are:

- At least 18 years old
- A [Fully Verified](#) GCash user

Note: You cannot use a payroll account to open a GFunds account.

For **dual citizens** and **US citizens**, investing in the following GFunds global funds is restricted:

||| --- | --- || **ATRAM Trust Corporation | BPI Investment Management Inc.** ||
 ATRAM Philippine Sustainable Development and Growth Fund | ALFM Global Multi-Asset Income Fund || ATRAM Global Consumer Trends Feeder Fund | Philippine Stock Index Fund || ATRAM Global Technology Feeder Fund ||| ATRAM Global Health Care Feeder Fund ||| ATRAM Global Equity Opportunity Feeder Fund ||

Follow the steps below to start using GFunds:

1. On your GCash app, tap **GInvest > GFunds**
2. Enter your email address and tap **Proceed**
3. Answer the **Risk Profile Questionnaire > Next**
4. Confirm that you are **NOT a US citizen > Next**
5. Review your details and answers. Agree to the **terms and conditions** and tap **Next**

You'll see your risk profile and will be notified by email and SMS once your GFunds registration is approved. Approval may take as fast as **15 minutes** or as long as **2 business days** if there are system issues with our partner provider.

Note: Opening any GFunds account will qualify you for a GCash wallet and transaction limit increase to PHP500,000.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [What investment products are available on GFunds?](#)
- [Does GFunds have a minimum maintaining balance to keep funds?](#)

- [What are the GFunds fees I need to know about?](#)

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What is the Risk Profile Questionnaire (RPQ) in GFunds?

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360017753033

Source: <https://help.gcash.com/hc/en-us/articles/360017753033-How-can-I-apply-for-GFunds>

How can I apply for Jobs on GCash {#how-can-i-apply-for-jobs-on-gcash}

Path: [articles/19171464377369-How-can-I-apply-for-Jobs-on-GCash](#)

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Articles in this section

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Jobs is a new feature in the GCash app that allows users to **apply for job opportunities or earn extra income by referring someone to a job**. This feature is powered by **PasaJob**.

Eligibility

To access the **Jobs** feature, you must meet the following requirements:

- Be a **Fully Verified** GCash user
- Be at least **18 years old**

How to apply for Jobs

To access and apply for employment, follow the steps below:

1. Open the **GCash app**, tap **View All Services > Jobs**
2. Browse through available job opportunities or choose to refer someone for a job

After you apply or successfully refer someone for a job, you will receive an email notification from **PasaJob**. These emails will be sent from the following official email addresses:

- pasajob-alerts@pasajob.com
- team@pasajob.com

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How do I refer someone for Jobs on GCash?](#)
- [How do I withdraw my earnings from Jobs on GCash?](#)

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- [How can I apply for Jobs on GCash?](#)
- [How do I refer someone for Jobs on GCash?](#)

19171464377369

Source: <https://help.gcash.com/hc/en-us/articles/19171464377369-How-can-I-apply-for-Jobs-on-GCash>

How can I buy PH stocks in GStocks PH {#how-can-i-buy-ph-stocks-in-gstocks-ph}

Path: [articles/17532438364057-How-can-I-buy-PH-stocks-in-GStocks-PH](#)

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Articles in this section

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- [What is the minimum quantity for a buy order in GStocks PH?](#)

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Buying stocks through GStocks PH lets you invest in Philippine-based stocks directly from your GCash app via AB Capital Securities, Inc. (ABCSI).

Before you can buy stocks, make sure to [top up your GStocks PH Wallet](#) using your GCash Wallet.

Terms to know before buying GStocks

||| --- | --- || **Limit Order** | You may create a Limit Order when you want to set the maximum or minimum price at which you are willing to buy or sell a stock. || **Day Order** | Buy or Sell Orders created through GStocks PH are all Day Orders, which means that if they did not match or were not filled during the day's trading session, they will expire. Other order types (i.e. GTC, GTM, GTW) will eventually be available. || **Limit Day Order** | You set a fixed buy or sell price when you create an order, and your orders expire at the end of the day.

Note: This is the only order type offered at the moment. || **PSE Trading Hours** | The PSE trading hours are from **9:30 am to 12:00 pm and 1:00 pm to 2:45 pm** Philippine Standard Time (GMT+08:00), from Monday to Friday (excluding holidays). |

How to buy PH stocks in GStocks PH

To buy PH Stocks with GStocks PH, follow the steps below:

1. On your GStocks PH dashboard tap **AB Capital Securities Inc.**
2. Tap **Buy/Sell**
3. Select the stock you want to buy then tap **Buy**
4. Input the desired number of shares and select **Preview Buy Order**
5. Confirm the order details and tap **Place Order**

You can confirm the status of your buy order via the "Orders" page.

Orders entered electronically are posted in **real-time**. However, some factors may affect the processing of your orders:

1. **Market Changes and Trading Volume:** Stock prices can change a lot from the quoted price due to market ups and downs or heavy trading.
2. **Internet Service Provider (ISP):** ABCSI uses a trusted third-party ISP for internet service. While GCash doesn't control internet speed, the ISP is reliable and secure.
3. **Other System Issues:** Delays can happen because of high trading activity or long order queues at the PSE.

Once your buy order is confirmed it will appear on the "Portfolio " page.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I withdraw from my GStocks PH Wallet account?](#)
- [How can I sell PH stocks in GStocks PH?](#)
- [How can I change or cancel my GStocks PH order?](#)

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- [What are the GStocks PH buy and sell fees I need to know about?](#)
- [What is the minimum quantity for a buy order in GStocks PH?](#)

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Source: <https://help.gcash.com/hc/en-us/articles/17532438364057-How-can-I-buy-PH-stocks-in-GStocks-PH>

How can I buy crypto in GCrypto {#how-can-i-buy-crypto-in-gcrypto}

Path: articles/9781977718425-How-can-I-buy-crypto-in-GCrypto

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When you buy crypto through GCrypto, you can easily purchase different cryptocurrencies directly in the GCash app . **The price shown already includes service and platform fees that update every 10 seconds.**

Before you can buy crypto, make sure to [top up your GCrypto Trading Wallet](#) using your GCash Wallet.

How to buy crypto directly in the GCash App:

1. On the GCash App, tap **GInvest > GCrypto**
2. Tap on your desired Crypto
3. Tap **Buy**
4. Enter your desired amount in PHP or Crypto and tap **Buy**

Once you buy a coin, the money is deducted from your Trading Wallet. Your crypto balances will also update on your GCrypto dashboard.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [I can't buy/sell on GCrypto. What do I do?](#)
- [How can I sell crypto in GCrypto?](#)
- [What are the GCrypto Networks and Fees I need to know about?](#)
- [What are the minimum and maximum limits for an order in GCrypto?](#)
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9781977718425

Source: <https://help.gcash.com/hc/en-us/articles/9781977718425-How-can-I-buy-crypto-in-GCrypto>

How can I buy funds in GFunds {#how-can-i-buy-funds-in-gfunds}

Path: articles/5351243796377-How-can-I-buy-funds-in-GFunds

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Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

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- [How can I sell/withdraw funds from GFunds?](#)
- [How do I schedule automatic investments in GFunds?](#)
- [How do I track my pending Buy and Sell orders in GFunds?](#)
- [When will I receive my GFunds Buy or Sell orders?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

Buying funds through GFunds lets you invest in different financial products directly in the GCash app. Buy orders take a few days to process, so you won't receive them immediately. The price of the fund, called the Net Asset Value Per Unit (NAVPU), is updated daily, not in real time.

How to place a Buy order in GFunds:

1. On your GFunds dashboard, tap **Invest**
2. Select the fund you want to invest on and tap **Buy**
3. Input the amount you want to invest with the selected fund. Tap **Next**
4. Review the details of your investment and tap **Confirm**.

You'll see a confirmation page indicating your Buy order has been placed.

Once submitted, you cannot cancel or modify your Buy Order. If your buy order is cancelled by the system or our partner, your payment will be refunded to your wallet within **2-3 business days**.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I sell/withdraw funds from GFunds?](#)
- [How do I track my pending Buy and Sell orders in GFunds?](#)
- [I can't buy or sell in GFunds. What do I do?](#)
- [What are the GFunds fees I need to know about?](#)

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- [How do I track my pending Buy and Sell orders in GFunds?](#)
- [When will I receive my GFunds Buy or Sell orders?](#)

5351243796377

Source: <https://help.gcash.com/hc/en-us/articles/5351243796377-How-can-I-buy-funds-in-GFunds>

How can I cancel my scheduled mobile and broadband load autoload {#how-can-i-cancel-my-scheduled-mobile-and-broadband-load-autoload}

Path: [articles/40521897454745-How-can-I-cancel-my-scheduled-mobile-and-broadband-load-autoload](#)

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- [How can I schedule autoload for mobile and broadband load?](#)
- [Can I buy an eSIM using GCash?](#)
- [How can I activate my eSIM after buying it on GCash?](#)
- [How can I use GCash to buy load?](#)

- [What are the telco load convenience fees in GCash?](#)

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- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

You can cancel your scheduled mobile and broadband load purchase by following the steps below:

1. On your GCash app, tap **Load > Autoload**
2. Select the ongoing autoload schedule you want to cancel
3. Tap **Cancel Autoload > Cancel Autoload**

You may view your canceled and past successful scheduled autoload transactions on your Autoload history.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I schedule autoload for mobile and broadband load?](#)
- [I was charged multiple times when I bought load on GCash. What do I do?](#)
- [How can I use GCash to buy load?](#)

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How can I schedule autoload for mobile and broadband load?

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- [How can I use GCash to buy load?](#)
- [What are the telco load convenience fees in GCash?](#)

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Source: <https://help.gcash.com/hc/en-us/articles/40521897454745-How-can-I-cancel-my-scheduled-mobile-and-broadband-load-autoload>

How can I change or cancel my GStocks PH order {#how-can-i-change-or-cancel-my-gstocks-ph-order}

Path: articles/31211092525593-How-can-I-change-or-cancel-my-GStocks-PH-order

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- [How can I sell PH stocks in GStocks PH?](#)
- [How do I check the status of my GStocks PH order?](#)
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- [What are the GStocks PH buy and sell fees I need to know about?](#)
- [What is the minimum quantity for a buy order in GStocks PH?](#)

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- [How do I send money to another GCash account?](#)

You can modify or cancel your GStocks PH Buy or Sell Order anytime on the GCash app. See detailed information below to know how:

Change/Modify your GStocks PH order

1. On your GStocks PH dashboard > **AB Capital Securities Inc.**
2. Tap **Buy/Sell**
3. Tap **Orders**
4. From the Orders page, tap the order you want to modify
5. Tap **Modify**
6. Input Revised Order Quantity & Price and tap **Preview Order**
7. Confirm Revised Details

The replaced order and new active order will reflect on the Orders page.

Cancel your GStocks PH order

1. On your GStocks PH dashboard > **AB Capital Securities Inc.**
2. Tap **Buy/Sell**
3. Tap **Orders**
4. From the **Orders** page, tap the order you want to cancel
5. Tap **Cancel**

If the cancellation is successful, the order will appear on the Orders page.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How do I check the status of my GStocks PH order?](#)
- [Can I transfer stockholdings to another Philippine stock brokerage firm in GStocks PH?](#)
- [How can I sell PH stocks in GStocks PH?](#)

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- [How can I buy PH stocks in GStocks PH?](#)
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Source: <https://help.gcash.com/hc/en-us/articles/31211092525593-How-can-I-change-or-cancel-my-GStocks-PH-order>

How can I close my GCrypto account {#how-can-i-close-my-gcrypto-account}

Path: [articles/31308971000217-How-can-I-close-my-GCrypto-account](#)

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- [How do I send money to another GCash account?](#)

Closing your GCrypto account is **permanent and irreversible**. Once your account is closed, you will no longer have access to any associated data, funds, or transaction history.

How to close your GCrypto account:

1. Make sure your GCrypto balance is zero

Before closing your GCrypto account, ensure that **your trading wallet balance is zero**. Any remaining funds in your trading wallet will be **permanently lost and cannot be recovered** once the account is closed.

2. Request for Account Closure

To close your GCrypto account, [click here to ask for help](#).

A customer service representative will contact you in **24 hours**.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I send crypto over PHP 50,000 using GCrypto?](#)
- [How can I withdraw from my GCrypto Trading Wallet?](#)
- [How can I sell crypto in GCrypto?](#)
- [What coins can I trade in GCrypto?](#)
- [What is the GCrypto Trading Wallet?](#)

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Source: <https://help.gcash.com/hc/en-us/articles/31308971000217-How-can-I-close-my-GCrypto-account>

How can I close my GSave by CIMB account {#how-can-i-close-my-gsave-by-cimb-account}

Path: articles/30241781789721-How-can-I-close-my-GSave-by-CIMB-account

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- [What is the interest rate in GSave by CIMB?](#)
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- [How can I withdraw from my GSave by CIMB account?](#)
- [How can I update the mobile number linked to my GSave by CIMB account?](#)
- [What is GSave Quick Save?](#)
- [How can I close my GSave by CIMB account?](#)

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- [How do I send money to another GCash account?](#)

If you want to close your GSave by CIMB account, follow the steps below:

Withdraw all remaining funds

Make sure you have withdrawn all the money from your GSave by CIMB account. You can't close your account if you have funds left in the account.

Request for GSave by CIMB account closure

To request the account closure of your GSave by CIMB, you can contact CIMB directly at **#2462** for domestic toll-free or **+632 8924 2462** for international calls.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I withdraw from my GSave by CIMB account?](#)
- [How can I update the mobile number linked to my GSave by CIMB account?](#)
- [How can I make a deposit to my GSave by CIMB account?](#)

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- [When will my new CIMB Grow interest rate take effect?](#)
- [I want to upgrade to CIMB Grow but the app says I am not eligible. What do I have to do to become eligible?](#)
- [Can I open a CIMB Grow account in GCash?](#)

- [Can I open a GSave by CIMB account?](#)
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- [How can I withdraw from my GSave by CIMB account?](#)
- [How can I update the mobile number linked to my GSave by CIMB account?](#)
- [What is GSave Quick Save?](#)
- [How can I close my GSave by CIMB account?](#)

30241781789721

Source: <https://help.gcash.com/hc/en-us/articles/30241781789721-How-can-I-close-my-GSave-by-CIMB-account>

How can I close my GStocks PH account {#how-can-i-close-my-gstocks-ph-account}

Path: articles/31259171664537-How-can-I-close-my-GStocks-PH-account

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- [Are there dividend stocks available in GStocks PH?](#)
- [What are the applicable cash or property dividend taxes in GStocks PH?](#)
- [Can I transfer stockholdings to another Philippine stock brokerage firm in GStocks PH?](#)
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Closing your GStocks PH account is permanent and **irreversible**. Once your account is closed, you will no longer have access to any associated data or funds.

How to close your GStocks PH account:

1. Make sure your GStocks PH balance is zero

Before deleting your account, ensure that you sell any remaining funds in your GStocks PH account. Don't make any new transactions until you receive your funds in your GCash Wallet.

2. Check for Completed Transactions

After the sell order processing days, open your GCash app and check the Inbox to confirm your transactions.

3. Request for Account Closure

Once all sell order transactions are complete and your GStocks PH Wallet balance is zero, fill out the [Account Closure form](#), then [click here to file a request to close your account](#).

Need more Help?

For other inquiries or concerns, check out the following articles:

- [Can I transfer stockholdings to another Philippine stock brokerage firm in GStocks PH?](#)
- [How can I update my account information in my GStocks PH account?](#)
- [I can't buy or sell in GStocks PH. What do I do?](#)
- [AB Capital Account Closure Form.pdf 400 KB Download](#)

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- [How can I close my GStocks PH account?](#)

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How can I close my MySaveUp by BPI account {#how-can-i-close-my-mysaveup-by-bpi-account}

Path: [articles/30242463562905-How-can-I-close-my-MySaveUp-by-BPI-account](#)

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- [What is the interest rate in #MySaveUp by BPI?](#)
- [How can I make a deposit to my #MySaveUp by BPI account?](#)
- [How can I withdraw from my #MySaveUp by BPI account?](#)
- [How can I update the mobile number linked to my #MySaveUp by BPI account?](#)
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- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

If you want to close your #MySaveUp by BPI account, follow the steps below:

Withdraw all remaining funds

Make sure you have withdrawn all the money from your #MySaveUp by BPI account. You can't close your account if you have funds left in the account.

Request for #MySaveUp by BPI account closure

To request the account closure of your #MySaveUp by BPI account, please contact BPI directly through their 24-hour hotline at **+632 889 10000**.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [What is the interest rate in #MySaveUp by BPI?](#)
- [How can I withdraw from my #MySaveUp by BPI account?](#)
- [How can I update the mobile number linked to my #MySaveUp by BPI account?](#)

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How can I follow up on my GCash ticket {#how-can-i-follow-up-on-my-gcash-ticket}

Path: [articles/900006590163-How-can-I-follow-up-on-my-GCash-ticket](#)

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How can I follow up on my GStocks PH account {#how-can-i-follow-up-on-my-gstocks-ph-account}

Path: [articles/31221554401945-How-can-I-follow-up-on-my-GStocks-PH-account](#)

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Articles in this section

- [I withdrew funds from my GStocks PH account to my GCash wallet but they have not been reflected yet. What do I do?](#)
- [My Sell Order has not been reflected in my GStocks PH Wallet. What do I do?](#)
- [I can't access my GStocks PH account. What do I do?](#)
- [I can't open an account in GStocks PH. What do I do?](#)
- [How can I follow up on my GStocks PH account?](#)
- [I topped up my GStocks PH Wallet but it has not been reflected yet. What do I do?](#)
- [I can't buy or sell in GStocks PH. What do I do?](#)
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- [My GStocks PH buy or sell order was rejected. What do I do?](#)

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- [How do I send money to another GCash account?](#)

If you successfully registered for an AB Capital account on GStocks PH, but still haven't been approved, it may take up to **7 business days** to process. Please check your email inbox or spam folder for an email from AB Capital.

If it has been 7 business days and you have not received any update on your registration, [click here to ask for help](#).

Need more Help?

For other inquiries or concerns, check out the following articles:

- [I can't open an account in GStocks PH. What do I do?](#)
- [I can't access my GStocks PH account. What do I do?](#)
- [Can I open a GStocks PH account?](#)

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- [My Sell Order has not been reflected in my GStocks PH Wallet. What do I do?](#)
- [I can't access my GStocks PH account. What do I do?](#)
- [I can't open an account in GStocks PH. What do I do?](#)
- [How can I follow up on my GStocks PH account?](#)
- [I topped up my GStocks PH Wallet but it has not been reflected yet. What do I do?](#)
- [I can't buy or sell in GStocks PH. What do I do?](#)
- [My Buy Order has not been reflected in my GStocks PH account. What do I do?](#)
- [My GStocks PH buy or sell order was rejected. What do I do?](#)

31221554401945

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How can I get a Maybank VISA debit card {#how-can-i-get-a-maybank-visa-debit-card}

Path: [articles/30243088738841-How-can-I-get-a-Maybank-VISA-debit-card](#)

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- [What is the interest rate in EzySave+ by Maybank?](#)
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- [How can I update the mobile number linked to my EzySave+ by Maybank account?](#)
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You can request a Maybank VISA Debit Card by:

1. Calling Maybank at **(02) 8588 3888**
2. Visiting any Maybank branch near you

Your first Maybank VISA Debit Card is **FREE** when you make an initial deposit of at least **PHP 10,000**. With this card, you can withdraw cash **without fees** from over **22,000 BancNet ATMs** nationwide.

Delivery or Pick-Up Options

- If you're in **Metro Manila**, your card will arrive at your address within **7–10 days** after your request.
- For **provincial areas**, expect delivery within **15–20 days**.
- If you prefer to pick up your card, you can do so at your selected Maybank branch within **25 days** from the date of your request.

How to Activate Your Debit Card

To activate your Maybank VISA debit card:

1. Call the **Customer Care hotline**.

Visit the **Maybank branch** where your account is registered.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [Can I open an EzySave+ by Maybank account?](#)
- [What is the interest rate in EzySave+ by Maybank?](#)
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- [How can I update the mobile number linked to my EzySave+ by Maybank account?](#)
- [How do I close my EzySave+ by Maybank account?](#)

30243088738841

Source: <https://help.gcash.com/hc/en-us/articles/30243088738841-How-can-I-get-a-Maybank-VISA-debit-card>

How can I increase my GCredit limit {#how-can-i-increase-my-gcredit-limit}

Path: [articles/360038859593-How-can-I-increase-my-GCredit-limit](#)

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- [How can I use GCredit to pay?](#)
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- [How do I send money to another GCash account?](#)

GCredit is a **limited-time offer** for eligible users. GCredit offers and approvals are subject to regular evaluation and are **not guaranteed**.

To increase your GCredit limit, regularly use services like Cash In, Pay QR, Pay Bills, GSave, and GInvest. Also, make sure to pay your existing GCredit dues on time.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How much can I borrow with GCredit?](#)
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How can I increase my GGives limit {#how-can-i-increase-my-ggives-limit}

Path: [articles/30750694881689-How-can-I-increase-my-GGives-limit](#)

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- [How much can I borrow with GGives?](#)
- [What are the GGives fees I need to know about?](#)
- [How can I use GGives to pay?](#)
- [How can I increase my GGives limit?](#)

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- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

GGives is a **limited-time offer** for qualified users. Your GGives offer is subject to regular evaluation and is **not guaranteed**.

To increase your GGives limit, regularly use services like Cash In, Pay QR, Pay Bills, GSave, and GInvest. Also, make sure to pay your existing GGives dues on time.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [Can I apply for GGives?](#)
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How can I make a deposit to my EzySave by Maybank account {#how-can-i-make-a-deposit-to-my-ezysave-by-maybank-account}

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- [How can I withdraw from my EzySave+ by Maybank account?](#)
- [How can I update the mobile number linked to my EzySave+ by Maybank account?](#)
- [How do I close my EzySave+ by Maybank account?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

You can make a deposit to your EzySave+ by Maybank account via the GCash app. See detailed information on how you can make your deposit below:

1. On your EzySave+ by Maybank dashboard, select **Deposit**
2. Enter the amount you want to deposit > **Next**
3. Review and confirm the amount > **Pay**

You'll see a page confirming your transaction if your deposit is successful. Funds will be deducted from your GCash wallet and transferred to your EzySave+ by Maybank account in **real time**.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [Can I open an EzySave+ by Maybank account?](#)
- [How can I get a Maybank VISA debit card?](#)
- [How can I withdraw from my EzySave+ by Maybank account?](#)

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10986299194009

Source: <https://help.gcash.com/hc/en-us/articles/10986299194009-How-can-I-make-a-deposit-to-my-EzySave-by-Maybank-account>

How can I make a deposit to my GSave by CIMB account {#how-can-i-make-a-deposit-to-my-gsave-by-cimb-account}

Path: articles/360018680073-How-can-I-make-a-deposit-to-my-GSave-by-CIMB-account

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You can make a deposit to your GSave by CIMB account by manual deposit or automatic deposit. See detailed information on how you can make your deposit below:

Manual Deposit

You can manually transfer funds from your GCash wallet to your GSave by CIMB account by following the steps below:

1. On your GSave by CIMB dashboard, select **Deposit**
2. Enter the amount you want to deposit > tap **Next**
3. Review the amount > **Confirm**

After making the deposit, a page confirming the success of your transaction will appear. Funds will be deducted from your GCash wallet and transferred to your GSave by CIMB account in **real time**.

Scheduled Deposit

Schedule your recurring deposits from your GCash Wallet to your GSave by CIMB account by doing these steps:

1. On your GSave homepage, tap **My Savings**
2. Tap **Setup Auto Deposit**
3. Enter the deposit amount, date, and frequency, and tap **Confirm**

Scheduled deposits are processed at 11:30 PM. Any changes made after this time will be moved to the next available date. Make sure your GCash Wallet has enough funds before then.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I withdraw from my GSave by CIMB account?](#)
- [How can I update the mobile number linked to my GSave by CIMB account?](#)
- [What is GSave Quick Save?](#)

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How can I make a deposit to my MySaveUp by BPI account {#how-can-i-make-a-deposit-to-my-mysaveup-by-bpi-account}

Path: articles/5134504808473-How-can-I-make-a-deposit-to-my-MySaveUp-by-BPI-account

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- [How can I make a deposit to my #MySaveUp by BPI account?](#)

- [How can I withdraw from my #MySaveUp by BPI account?](#)
- [How can I update the mobile number linked to my #MySaveUp by BPI account?](#)
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- [What are the steps to get a Fully Verified GCash account?](#)
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- [How do I send money to another GCash account?](#)

You can make a deposit to your #MySaveUp by BPI account via the GCash app. See detailed information on how you can make your deposit below:

1. On your #MySaveUp by BPI dashboard, select **Deposit**
2. Enter the amount you want to deposit > **Next**
3. Review and confirm the amount > **Pay**

After making a deposit, you'll be directed to an in-app receipt confirming your successful transaction.

Funds will be deducted from your GCash wallet and transferred to your #MySaveUp by BPI account in **real time**.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [What is the interest rate in #MySaveUp by BPI?](#)
- [How can I withdraw from my #MySaveUp by BPI account?](#)
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- [How can I close my #MySaveUp by BPI account?](#)

5134504808473

Source: <https://help.gcash.com/hc/en-us/articles/5134504808473-How-can-I-make-a-deposit-to-my-MySaveUp-by-BPI-account>

How can I make a deposit to my UNOready GCash by UNOBank account {#how-can-i-make-a-deposit-to-my-unoready-gcash-by-unobank-account}

Path: articles/15033961550745-How-can-I-make-a-deposit-to-my-UNOready-GCash-by-UNOBank-account

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- [How do I close my #UNOready@GCash by UNOBank account?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
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- [How do I send money to another GCash account?](#)

You can deposit funds to your #UNOready@GCash by UNOBank account by following these steps:

1. On your #UNOready@GCash by UNOBank dashboard, select **Deposit Money**
2. Enter the amount you want to deposit > **Continue**
3. Review and confirm the amount > **Pay**

You'll see a page confirming your transaction if your deposit is successful. Funds will be deducted from your GCash wallet and transferred to your #UNOready@GCash by UNOBank account in **real time**.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [Can I open a #UNOready@GCash by UNOBank account?](#)

- [What is the interest rate in #UNOready@GCash by UNOBank?](#)
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- [How can I update the mobile number linked to my #UNOready@GCash by UNOBank account?](#)
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How can I make a deposit to my eC Savings GSave account {#how-can-i-make-a-deposit-to-my-ec-savings-gsave-account}

Path: articles/43849130697369-How-can-I-make-a-deposit-to-my-eC-Savings-GSave-account

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- [What are the deposit and withdrawal limits of my eC-Savings by Cebuana Lhuillier Rural Bank?](#)
- [How can I make a deposit to my eC-Savings GSave account?](#)
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- [How do I change the mobile number linked to my eC-Savings GSave account?](#)
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To deposit funds to your eC-Savings GSave account, follow these steps:

1. On your eC-Savings dashboard, select **Deposit**
2. Enter the amount you want to deposit and tap **Next**
3. Review and confirm the amount you want to deposit. Tap **Confirm**
4. Select **Pay**

After depositing, you'll be directed to a page confirming your transaction. Funds will be deducted from your GCash wallet and transferred to your eC-Savings GSave account in **real-time**.

Note: Your eC-Savings account will be closed if it has zero balance for **3 consecutive months**.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [I made a deposit to my GSave account but it still has not been credited to my account. What do I do?](#)
- [What is the interest rate for eC-Savings by Cebuana Lhuillier Rural Bank?](#)
- [How can I withdraw from my eC-Savings GSave account?](#)

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- [What is the interest rate for eC-Savings by Cebuana Lhuillier Rural Bank?](#)
- [What are the deposit and withdrawal limits of my eC-Savings by Cebuana Lhuillier Rural Bank?](#)
- [How can I make a deposit to my eC-Savings GSave account?](#)
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- [How do I change the mobile number linked to my eC-Savings GSave account?](#)
- [How do I close my eC-Savings GSave account?](#)

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Source: <https://help.gcash.com/hc/en-us/articles/43849130697369-How-can-I-make-a-deposit-to-my-eC-Savings-GSave-account>

How can I order a GCash VISA Card {#how-can-i-order-a-gcash-visa-card}

Path: articles/30286702730265-How-can-I-order-a-GCash-VISA-Card

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- [What can I do with my GCash VISA/Mastercard Card?](#)
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- [Can GCash deliver my GCash Card to my location?](#)
- [How do I withdraw cash using my GCash VISA/Mastercard Card?](#)
- [GCash Card Fast FAQs](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
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- [How do I send money to another GCash account?](#)

The GCash VISA Card is available only to [Fully Verified](#) GCash users. Each account is allowed only **one GCash Card**, and the total cost is **PHP 250** (PHP 185 for the card and PHP 65 for shipping) just for the GCash VISA Card itself and will not go into your funds.

Steps to Order a GCash Card:

1. On the GCash homepage, tap **Cards > Order a GCash Card**
2. Choose **Order a card > Send me a Card**
3. Review your account information, then tap **Next**
4. Complete all the required information, and select **Next**
5. Tap **Pay** to complete the order
6. Once the order is confirmed, you'll see a prompt that your GCash Card order was successful.

Important Reminders:

- The GCash Card is a prepaid card linked to your GCash wallet.
- The GCash Card will be delivered to the address you provided, so make sure your delivery details are accurate. Here is the list of [serviceable areas](#) for GCash Card

delivery.

- Your GCash Card will be delivered within **4-10 business days**, and you'll receive SMS updates about your delivery status.
- Only you or your nominated recipient can receive the GCash Card upon delivery. If you can't receive it personally, provide a letter of authorization along with a photocopy of your ID and your nominated recipient's ID.
- If you or your nominated recipient can't receive the GCash Card, the courier will not be able to deliver your card.

Notes:

- Some users may be eligible for a **voucher** to get a GCash Card at a discount or for free.
- For **GCash Jr. accounts**, the parent or legal guardian will be responsible for managing the account and wallet.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [Can GCash deliver my GCash Card to my location?](#)
- [What can I do with my GCash VISA/Mastercard Card?](#)
- [GCash Card Fast FAQs](#)
- [How do I link my GCash Card to my GCash account?](#)

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- [GCash Card Fast FAQs](#)

30286702730265

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How can I pay for my GCredit dues {#how-can-i-pay-for-my-gcredit-dues}

Path: articles/4410979255833-How-can-I-pay-for-my-GCredit-dues

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- [What are the steps to get a Fully Verified GCash account?](#)
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- [How do I send money to another GCash account?](#)

You can pay for your GCredit dues via your GCredit dashboard, Pay Bills, or outside the GCash app via our Payment Partners. Here's how:

Pay via GCredit Dashboard

1. On your GCredit management page, you can view the breakdown of your dues. Tap **Pay for GCredit**
2. Input the amount you want to repay and tap **Next**
3. Review the amount to be paid. Select **Pay**

You will see a confirmation of your successful GCredit repayment.

Pay via Bills

1. Open the GCash app and tap on **Bills > Fuse Financing Inc.**
2. Enter your Loan Account ID, select **GCredit**, and specify the amount you want to repay. Tap **Next**
3. Review the payment amount and tap **Confirm**

Payments via GCash Bills will reflect within **3 business days**.

Pay via Payment Partners

To pay your GCredit dues through our partners, enter **Fuse Financing Inc.** as the Biller and use your **Account Number** from your GCredit dashboard. Payments made through offline partners will be posted within **1 business day**. Here's how to make payments with our partners:

||| | --- | --- || **Payment Partner** | **Account Number** || [Bank of the Philippine Islands](#) | GCredit Account Number || [Metrobank](#) || [Banco de Oro \(BDO\)](#) | GCash Registered Mobile Number || [Bayad Center](#) |

Request for GCredit Statement of Account

To request your GCredit Statement of Account, [click here](#). A customer service representative will contact you in **24 hours**.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How much can I borrow with GCredit?](#)
- [What are the interest rates in GCredit?](#)
- [How can I use GCredit to pay?](#)

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How does GCash help with my GCredit payment?

- [How can I pay for my GCredit dues?](#)
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How can I pay for my GGives dues {#how-can-i-pay-for-my-ggives-dues}

Path: articles/4405187569817-How-can-I-pay-for-my-GGives-dues

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- [What are the steps to get a Fully Verified GCash account?](#)
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- [How do I send money to another GCash account?](#)

You can pay for your GGives dues via your GGives dashboard, Pay Bills, outside the GCash app via our Payment Partners. Here's how:

Pay via GGives dashboard

1. On your GGives loan management page, you can view the breakdown of your dues.
Tap **Pay for GGives**
2. Input the amount you want to repay and tap **Next**
3. Review the amount to be paid. Select **Pay**

You will see a confirmation of your successful GGives repayment.

Pay via Bills

1. Open the GCash app and tap on **Bills > Fuse Financing Inc.**
2. Enter your correct Loan Account ID, select **GGives**, and specify the amount you want to repay. Tap **Next**
3. Review the payment amount and tap **Confirm**

Payments made via GCash Bills will reflect within **3 business days**.

Pay via Payment Partners

Payments made through offline partners will be posted within **1 business day**. To pay your GGives dues through our partners, enter **Fuse Financing Inc.** as the Biller and for **Account Number**, enter the details according to the partner below:

|||| --- | --- || **Payment Partner** | **Account Number** || Bank of the Philippine Islands |
GGives Loan Account ID || Metrobank || Banco de Oro (BDO) | GCash Registered
Mobile Number || Bayad Center |

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I use GGives to pay?](#)
- [How can I increase my GGives limit?](#)
- [What happens if I pay my GGives dues in advance?](#)

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What happens if I pay my GGives dues in advance?

- [How can I pay for my GGives dues?](#)
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How can I pay my GLoan dues {#how-can-i-pay-my-gloan-dues}

Path: articles/900007729563-How-can-I-pay-my-GLoan-dues

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- [When do I pay for my GLoan?](#)
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- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

You can pay for your GLoan dues via your GLoan dashboard, Pay Bills, or outside the GCash app via our Payment Partners. Here's how:

Pay via GLoan dashboard

1. Tap **Pay Now** on the GLoan you wish to pay
2. On your GLoan management page, you can view the breakdown of your dues. Tap **Pay Loan**
3. Input the amount you want to repay and tap **Next**
4. Review the amount to be paid. Select **Pay**

You will see a confirmation of your successful GLoan repayment.

Pay via Bills

1. Open the GCash app and tap on **Bills > Fuse Financing Inc.**
2. Enter your Loan Account ID, select **GLoan**, and specify the amount you want to repay. Tap **Next**
3. Review the payment amount and tap **Confirm**

Payments via GCash Bills will reflect within **3 business days**.

Pay via Payment Partners

To pay your GLoan dues through our partners, enter **Fuse Financing Inc.** as the Biller and enter the corresponding **Account Number** below. Payments made through offline partners will be posted within **1 business day**. Here's how to make payments with our partners:

||| | --- | --- || **Payment Partner** | **Account Number** || [Bank of the Philippine Islands](#) |
Loan Account ID (Found in your GLoan dashboard) || [Metrobank](#) || [Banco de Oro](#)
(BDO) | GCash Registered Mobile Number || [Bayad Center](#) |

If you pay your GLoan dues in full and in advance, you will receive an **interest cashback** within **14 business days** after the date of payment.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How much can I borrow with GLoan?](#)
- [What are the GLoan fees I need to know about?](#)
- [When do I pay for my GLoan?](#)
- [What happens when I pay my total GLoan outstanding balance in advance?](#)
- [I can't make a payment for my GLoan account. What do I do?](#)

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- [How does GCash help with my GLoan payment?](#)

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Source: <https://help.gcash.com/hc/en-us/articles/900007729563-How-can-I-pay-my-GLoan-dues>

How can I pay online using GCash {#how-can-i-pay-online-using-gcash}

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- [I want a refund for my online payment or subscription using my GCash account. Where can I get it?](#)
- [I was charged more than once for my online payment or subscription in my GCash account. What should I do?](#)
- [I entered incorrect details in my GCash online payment or subscription. What should I do?](#)
- [How can I pay online using GCash?](#)
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- [How do I cancel my subscription or unlink my GCash account to a merchant?](#)
- [I cannot proceed with my online subscription or GCash payment. What should I do?](#)
- [My GCash account was charged for an online payment or subscription I don't recognize. What should I do?](#)
- [My online subscription or GCash payment did not reflect. What should I do?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

Easily pay for online purchases **with GCash as your payment method at checkout**. Ensure your GCash account is [Fully Verified](#) to use this feature. You can pay with your GCash wallet, GGives, or GCredit if you've activated them.

Here's how to pay using different devices:

Pay with iOS/Android device

1. Check out from the merchant page
2. Tap **Open in GCash**
3. Login to your GCash App
4. Review Payment details and select **Pay**

You will be led to a page that confirms a successful transaction.

Pay with Huawei device

1. Check out from the merchant page
2. Take a screenshot of the GCash Payment QR
3. Login to your GCash App
4. Upload the QR to complete your payment

5. Review Payment details and select **Pay**

You'll see a confirmation page for your successful transaction.

Pay online on your laptop/computer

1. Login to your GCash App

2. Scan the QR code

3. Review Payment details and select **Pay**

You'll see a confirmation page for your successful transaction.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [I cannot proceed with my online subscription or GCash payment. What should I do?](#)
- [I was charged more than once for my online payment or subscription in my GCash account. What should I do?](#)
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- [How do I cancel my subscription or unlink my GCash account to a merchant?](#)
- [I cannot proceed with my online subscription or GCash payment. What should I do?](#)
- [My GCash account was charged for an online payment or subscription I don't recognize. What should I do?](#)
- [My online subscription or GCash payment did not reflect. What should I do?](#)
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900006144666

Source: <https://help.gcash.com/hc/en-us/articles/900006144666-How-can-I-pay-online-using-GCash>

How can I pay using my GCash Card {#how-can-i-pay-using-my-gcash-card}

Path: articles/900004214883-How-can-I-pay-using-my-GCash-Card

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- [How can I pay using my GCash Card?](#)
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- [What are the steps to get a Fully Verified GCash account?](#)
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- [How do I send money to another GCash account?](#)

You can easily use your **linked GCash Card** for payments, both locally and internationally, at all merchants that accept **Visa**.

How to pay using your GCash Card:

1. Via Online Payment:

Simply **enter your card number** and the **CVV** found on the back of your GCash Card when making purchases online. 2. **Via In-Person Payment:**

At physical stores, either **dip** or **tap** your GCash Card at the payment terminal. Some merchants may require you to **enter your 6-digit card PIN** for added security.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How much are the fees and transaction limits for my GCash Card?](#)
- [How do I withdraw cash using my GCash VISA/Mastercard Card?](#)
- [My GCash Card is not being accepted by a merchant for payment. What do I do?](#)
- [I paid using my GCash Card but it's not reflecting yet. What should I do?](#)
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How much are the fees and transaction limits for my GCash Card?

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How can I plant a tree in GForest {#how-can-i-plant-a-tree-in-gforest}

Path: articles/360025619494-How-can-I-plant-a-tree-in-GForest

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- [I didn't receive green energy points in GForest after my GCash transaction. What do I do?](#)
- [How do I earn and collect green energy points in GForest?](#)
- [How can I plant a tree in GForest?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
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- [How do I send money to another GCash account?](#)

GForest is an interactive climate tech platform on GCash that allows you to support **tree-planting projects** across the Philippines. By using digital transactions, you **reduce your carbon footprint and help fight climate change**.

For every virtual tree you plant in the app, GCash and its partners will plant a real tree for you. Since 2019, GForest has planted over 2.5 million actual trees nationwide.

How to plant a tree in GForest:

First, you have to collect enough green energy points. Tap **Locations** on the GForest homepage to see where your tree will be planted, with the help of our partners.

1. On your GCash app, tap **GForest**
2. Tap **Plant a Tree**
3. Select the tree you want to plant
4. Read through the description and tap **Plant Now**
5. You will be led to the certificate of the tree you chose to plant

You'll see the certificate number and the type of tree in the certificate. It will be updated with a stamp once the seedling is planted in one of our planting sites.

GForest Partners

Our tree-planting initiatives are made possible by our trusted partners who work directly with local farming communities to plant and monitor the seedlings.

- Kabang Kalikasan ng Pilipinas Foundation, Inc. (WWF-Philippines)
- Ramon Aboitiz Foundation Inc. (RAFI)
- Ayala Land Inc. (ALI)
- Friends of Hope Inc. (HOPE)
- Century Pacific Food Inc. (Century)
- Philippine Coffee Board Inc.
- WWF
- Culion Foundation

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How do I earn and collect green energy points in GForest?](#)
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- [How can I plant a tree in GForest?](#)

360025619494

Source: <https://help.gcash.com/hc/en-us/articles/360025619494-How-can-I-plant-a-tree-in-GForest>

How can I post my service on the Raket Marketplace {#how-can-i-post-my-service-on-the-raket-marketplace}

Path: articles/30083476772633-How-can-I-post-my-service-on-the-Raket-Marketplace

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Gigs by Raket offers a powerful platform for freelancers to **showcase their skills and find clients**. It connects you with individuals and businesses looking for freelance services, from writing and design to tech and marketing.

How to post your services on the Raket Marketplace

If you're a freelancer looking to find clients, follow the steps below:

1. On the GCash app, tap **View All Services > Gigs**
2. Select **Sell a Service > Post your Services Today**
3. Input all required information and details of your service.

Your service will be reviewed by the Raket team within **7–10 business days** before it gets published on the platform.

If your posting is rejected, check your Raket inbox for feedback on how to improve and resubmit it.

How to delete a service:

If you need to remove a service from your profile, follow these steps:

1. On the Raket Marketplace homepage, tap on the burger-shaped icon
2. Select **Services**
3. Tap the trash bin icon to delete the service
4. Select **Yes, Delete**

Once deleted, a service cannot be retrieved.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How do I find freelancers for my project on Raket Marketplace?](#)
- [Get Help with Gigs by Raket](#)

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Get Help with Gigs by Raket

- [How do I find freelancers for my project on Raket Marketplace?](#)
- [How can I post my service on the Raket Marketplace?](#)
- [Get Help with Gigs by Raket](#)

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How can I pre terminate my time deposit with UNOready GCash by UNOBank {#how-can-i-pre-terminate-my-time-deposit-with-unoready-gcash-by-unobank}

Path: articles/30243921107609-How-can-I-pre-terminate-my-time-deposit-with-UNOready-GCash-by-UNOBank

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- [How do I link my #UNOready@GCash to the UNO Mobile app?](#)
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- [Can I open a #UNOready@GCash by UNOBank account?](#)
- [What is the interest rate in #UNOready@GCash by UNOBank?](#)
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- [What is a #UNOready@GCash by UNOBank time deposit?](#)
- [How can I pre-terminate my time deposit with #UNOready@GCash by UNOBank?](#)
- [How can I update the mobile number linked to my #UNOready@GCash by UNOBank account?](#)
- [How do I close my #UNOready@GCash by UNOBank account?](#)

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- [How do I send money to another GCash account?](#)

You can pre-terminate your time deposit with #UNOready@GCash by UNOBank by following the steps below:

1. On your #UNOready@GCash by UNOBank dashboard, select **Add Time Deposit**
2. Tap **Pre-terminate**
3. Review the details of the time deposit you will pre-terminate > **Confirm**
4. Enter the 6-digit authentication code sent to your GCash-registered mobile number

A page confirming the success of your transaction will appear. Funds will be credited to your #UNOready@GCash in **real time**.

Note:

To maximize your interest earnings, it is advisable to **NOT** withdraw the funds of your time deposit before its maturity date.

If you decide to pre-terminate your time deposit, you can withdraw the full amount. Partial withdrawals are not allowed.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [What is the interest rate in #UNOready@GCash by UNOBank?](#)
- [What is a #UNOready@GCash by UNOBank time deposit?](#)
- [What are the fees or charges for pre-terminating my #UNOready@GCash by UNOBank time deposit?](#)

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- [Can I open a #UNOready@GCash by UNOBank account?](#)
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- [How do I close my #UNOready@GCash by UNOBank account?](#)

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How can I receive crypto using GCrypto {#how-can-i-receive-crypto-using-gcrypto}

Path: articles/10203149752601-How-can-I-receive-crypto-using-GCrypto

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Receiving crypto in GCrypto allows you to securely add digital assets to your wallet directly from another wallet or sender.

How to receive crypto using GCrypto:

1. Open your GCrypto Dashboard and select the crypto you wish to receive
2. Tap **Receive**
3. Share your **QR code** or **public key** with the sender

Please make sure the sender uses the correct blockchain network (e.g., BTC should only be sent via the Bitcoin network) to prevent transaction errors.

You will receive a confirmation of the transaction in your **email**. You can also track the transaction in your **GCrypto Transaction History** to verify and monitor the details.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I send crypto over PHP 50,000 using GCrypto?](#)
- [I can't send or receive crypto in GCrypto. What do I do?](#)
- [My crypto order has not been reflected in my GCrypto Wallet. What do I do?](#)
- [What are the GCrypto Networks and Fees I need to know about?](#)

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How can I repay my GCash Borrow Load {#how-can-i-repay-my-gcash-borrow-load}

Path: [articles/40476168459929-How-can-I-repay-my-GCash-Borrow-Load](#)

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To pay your GCash Borrow Load, you can follow the steps below:

1. On your GCash app, tap **Load > Borrow Load**
2. Tap **Pay**
3. Enter the amount you wish to pay > **Next**
4. Review the payment details > **Pay**

Pending dues will **automatically be deducted from your GCash wallet starting on your due date until fully paid**. To avoid late payment fees, we recommend settling your balance on time through the Borrow Load page.

What happens in case of late payment

- A late payment fee of **2.5% of the outstanding principal balance** will be charged 1 day after the due date, 31 days after the due date, and 61 days after the due date.
- Payments made will reflect on your account within **24 hours after your transaction**.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [What are the GCash Borrow Load promos available?](#)
- [May isyu o problema ako sa GCash Borrow Load.](#)
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How can I schedule a bank transfer in GCash {#how-can-i-schedule-a-bank-transfer-in-gcash}

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You can schedule up to **5 automatic bank transfers** to repeat weekly or monthly, even on holidays and weekends. Make sure to check your balance to ensure successful transfers.

Schedule a Bank Transfer

1. On your GCash app, tap **Transfer** and choose a saved bank account
2. Tap **Add New Schedule**
3. Enter the frequency and amount
4. To add more schedules, tap **+ Add New Schedule**
5. After setting up, tap **Next**
6. Review the account details and schedule, then tap **Confirm**

If your GCash wallet has insufficient funds, the scheduled bank transfer will not be processed on that date. Future scheduled transfers will still be processed on their scheduled dates.

If your transfer date is on an irregular day (like the 31st, 30th, or during leap years), it will be processed on the last day of the month.

Cancel a Scheduled Bank Transfer

1. On your GCash app, tap **Bank Transfer > My Saved Account**
2. Choose the bank account that you have a scheduled transfer with > **Scheduled Transfers**
3. Tap **Scheduled Transfers > Update Schedules**

4. Tap “X” > On the Remove Scheduled Transfer prompt, tap **Remove**

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How do I save my bank accounts for Bank Transfers using GCash?](#)
- [How do I transfer money to a bank/e-wallet from my GCash account?](#)
- [I cannot transfer money to another bank using GCash. What do I do?](#)

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- [How can I schedule a bank transfer in GCash?](#)

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Source: <https://help.gcash.com/hc/en-us/articles/30245233595929-How-can-I-schedule-a-bank-transfer-in-GCash>

How can I schedule autoload for mobile and broadband load {#how-can-i-schedule-autoload-for-mobile-and-broadband-load}

Path: articles/40521720364185-How-can-I-schedule-autoload-for-mobile-and-broadband-load

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- [How can I cancel my scheduled mobile and broadband load autoload?](#)
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- [How can I activate my eSIM after buying it on GCash?](#)
- [How can I use GCash to buy load?](#)
- [What are the telco load convenience fees in GCash?](#)

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You can **schedule a maximum of 10 mobile and broadband load transactions via the GCash app** by following the steps below:

How to schedule a mobile load purchase

1. On the Load homepage, tap **Autoload > Schedule Mobile Load**
2. Select telco load you want to purchase and input the mobile number you want to buy load for. Tap **Next**
3. Select the product you want to purchase, then tap **Schedule for Autoload**
4. Choose between a repetitive or a one-time autoload schedule and input the details. Tap **Next**
5. Review the details of your scheduled mobile load purchase. Select **Confirm**
6. Enter the 6-digit code sent to your GCash number and tap **Submit**

You will be led to the Autoload page confirming your scheduled mobile load purchase.

How to schedule a broadband load purchase

1. On the Load homepage, tap **Autoload > Schedule Broadband Load**
2. Select the broadband load you want to purchase and input the mobile number. Tap **Next**
3. Select the product you want to purchase, then tap **Schedule for Autoload**
4. Choose between a repetitive or a one-time autoload schedule and input the details. Tap **Next**
5. Review the details of your scheduled broadband load purchase. Select **Confirm**
6. Enter the 6-digit code sent to your GCash number and tap **Submit**

You will be led to the Autoload page confirming your scheduled broadband load purchase.

Note:

If your GCash wallet doesn't have enough funds, your scheduled load won't proceed and will retry on the next scheduled date.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I use GCash to buy load?](#)
- [How can I cancel my scheduled mobile and broadband load autoload?](#)
- [I can't buy load using GCash. What do I do?](#)
- [I didn't receive my telco or non-telco load. What do I do?](#)

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Source: <https://help.gcash.com/hc/en-us/articles/40521720364185-How-can-I-schedule-autoloading-for-mobile-and-broadband-load>

How can I sell PH stocks in GStocks PH {#how-can-i-sell-ph-stocks-in-gstocks-ph}

Path: articles/31210966987161-How-can-I-sell-PH-stocks-in-GStocks-PH

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- [What are the GStocks PH buy and sell fees I need to know about?](#)
- [What is the minimum quantity for a buy order in GStocks PH?](#)

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Before selling your stocks, please check the available stocks in your **Portfolio**.

Terms to know before buying or selling stocks in GStocks

||| --- | --- || **Limit Order** | You may create a Limit Order when you want to set the maximum or minimum price at which you are willing to buy or sell a stock. || **Day Order** | Buy or Sell Orders created through GStocks PH are all Day Orders, which means that if they did not match or were not filled during the day's trading session, they will expire. Other order types (i.e. GTC, GTM, GTW) will eventually be available. || **Limit Day Order** | You set a fixed buy or sell price when you create an order, and your orders expire at the end of the day.

Note: This is the only order type offered at the moment. || **PSE Trading Hours** | The PSE trading hours are from **9:30 am to 12:00 pm and 1:00 pm to 2:45 pm** Philippine Standard Time (GMT+08:00), from Monday to Friday (excluding holidays). |

How to sell PH stocks in GStocks PH

To sell PH Stocks with GStocks PH, follow the steps below:

1. On your GStocks PH dashboard, tap **AB Capital Securities Inc.**
2. Select **Buy/Sell**
3. Tap Portfolio and select the stock you want to sell then tap **Sell**
4. Input the desired number of shares and select **Preview Order**
5. Confirm the order details and tap **Place Order**

You can confirm the status of your sell order via the "Orders" page.

Orders entered electronically are posted in **real-time**. However, some factors may affect the processing of your orders:

1. **Market Changes and Trading Volume:** Stock prices can change a lot from the quoted price due to market ups and downs or heavy trading.
2. **Internet Service Provider (ISP):** ABCSI uses a trusted third-party ISP for internet service. While GCash doesn't control internet speed, the ISP is reliable and secure.
3. **Other System Issues:** Delays can happen because of high trading activity or long order queues at the PSE.

Once your sell order is confirmed it will appear on the **Portfolio** page.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I withdraw from my GStocks PH Trading Wallet account?](#)
- [How can I buy PH stocks in GStocks PH?](#)
- [How can I change or cancel my GStocks PH order?](#)

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- [What is the minimum quantity for a buy order in GStocks PH?](#)

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How can I sell crypto in GCrypto {#how-can-i-sell-crypto-in-gcrypto}

Path: articles/31306888871833-How-can-I-sell-crypto-in-GCrypto

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When selling crypto via GCrypto, it allows you to convert your cryptocurrency into PHP or other crypto assets directly within the GCash app. The **price displayed includes both service and platform fees**, which are updated **every 10 seconds**.

How to sell crypto directly in the GCash app:

1. On the GCash App, tap **GInvest > GCrypto**
2. Tap on the Crypto you want to sell
3. Tap **Sell**
4. Enter your desired amount in PHP or Crypto and tap **Sell**

After selling a coin, the amount will be added to your trading wallet. Your crypto balances will also be updated on your GCrypto dashboard.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How do I check the status of my GCrypto order?](#)
- [I can't buy/sell on GCrypto. What do I do?](#)
- [How can I buy crypto in GCrypto?](#)
- [What are the GCrypto Networks and Fees I need to know about?](#)
- [What are the minimum and maximum limits for an order in GCrypto?](#)

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31306888871833

Source: <https://help.gcash.com/hc/en-us/articles/31306888871833-How-can-I-sell-crypto-in-GCrypto>

How can I sell withdraw funds from GFunds {#how-can-i-sell-withdraw-funds-from-gfunds}

Path: articles/30843460974489-How-can-I-sell-withdraw-funds-from-GFunds

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Selling funds via **GFunds** lets you convert your investment units back into cash, which will be credited to your GCash wallet. However, please note that Buy orders are processed over a standard number of delays so you will not receive it immediately. The **Net Asset Value Per Unit (NAVPU)**, which determines the price of the fund, is updated daily and not in real time.

All Sell Orders are already inclusive of all applicable taxes.

Selling funds through GFunds allows you to turn your investment units into cash, which will be added to your GCash wallet. Sell orders will take a few days to process, so the cash won't be available immediately. The price of the fund, called the **Net Asset Value Per Unit (NAVPU)**, is updated daily, not in real time.

How to place a Sell order in GFunds:

1. On your GFunds dashboard, tap **Invest > My Funds**
2. Select the fund you wish to sell and tap **Sell**
3. Input the units you want to sell with the selected fund. Tap **Next**
4. Review the details of your investment and tap **Confirm**

You'll see a confirmation page indicating your Sell order has been placed.

Processing times for your fund are as follows:

Fund	Allocation Date (Confirmation)	Crediting Date (Order Completion)
Philippine Stock Index Fund	3 Business Days	6 Business Days
ATRAM Peso Money Market Fund	3 Business Days	4 Business Days
ATRAM Total Return Peso Bond Fund	4 Business Days	5 Business Days
ATRAM Philippine Equity Smart Index Fund	4 Business Days	6 Business Days
ATRAM Philippine Sustainable Development and Growth Fund	4 Business Days	6 Business Days
ALFM Global Multi-Asset Income Fund	4 Business Days	8 Business Days
ATRAM Global Technology Feeder Fund	5 Business Days	8 Business Days
ATRAM Global Consumer Trends Feeder Fund	5 Business Days	8 Business Days
ATRAM Global Equity Opportunity Fund	5 Business Days	8 Business Days
ATRAM Global Health Care Fund	5 Business Days	8 Business Days
ATRAM Global Infra Equity Fund	5 Business Days	8 Business Days

Need more Help?

For other inquiries or concerns, check out the following articles:

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- [When will I receive my GFunds Buy or Sell orders?](#)
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30843460974489

Source: <https://help.gcash.com/hc/en-us/articles/30843460974489-How-can-I-sell-withdraw-funds-from-GFunds>

How can I send crypto below PHP 50 000 to another wallet or exchange in GCrypto {#how-can-i-send-crypto-below-php-50-000-to-another-wallet-or-exchange-in-gcrypto}

Path: [articles/10203037376025-How-can-I-send-crypto-below-PHP-50-000-to-another-wallet-or-exchange-in-GCrypto](#)

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Sending crypto in GCrypto allows you to transfer digital currencies from your GCrypto wallet to another wallet or exchange.

How to send crypto using GCrypto:

1. Tap on your desired crypto
2. Tap **Send**
3. Input the amount you want to send, the recipient's wallet or exchange address, and the destination tag (if applicable) **Note:** You can also scan the **QR code** of the recipient's address
4. Review the details of your transaction and acknowledge the prompt noting that the transaction is irreversible then tap **Send**
5. Enter the One-Time Pin sent by PDAX via Email, then tap **Submit Code**

To confirm the status of your sent crypto, visit the **GCrypto Transactions** page in your dashboard.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I send crypto over PHP 50,000 to another wallet or exchange in GCrypto?](#)
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Source: <https://help.gcash.com/hc/en-us/articles/10203037376025-How-can-I-send-crypto-below-PHP-50-000-to-another-wallet-or-exchange-in-GCrypto>

How can I send crypto over PHP 50 000 to another wallet or exchange in GCrypto {#how-can-i-send-crypto-over-php-50-000-to-another-wallet-or-exchange-in-gcrypto}

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You can send crypto over PHP 50,000 via GCrypto. Here's how:

Note:

Always make sure you are using the correct blockchain network before sending or receiving crypto.

1. Tap on your desired crypto
2. Tap **Send**
3. Input the amount you want to send, the recipient's wallet or exchange address, and the destination tag (if applicable) **Note:** You can also scan the **QR code** of the recipient's address
4. Select whether the crypto will be sent to an Exchange wallet (Exchange) or non-exchange wallet (Wallet)
5. If Wallet is selected, tap **Continue**. If Exchange is selected, fill out the required information and then tap **Continue**
6. Review the details carefully, then tap **Send**
7. Enter the One-Time Pin sent by PDAX via Email, then tap **Submit Code**

To confirm the status of your sent crypto, visit the **GCrypto Transaction History** in your dashboard.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I send crypto below PHP 50,000 to another wallet or exchange in GCrypto?](#)
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How can I send money in GCash via QR code {#how-can-i-send-money-in-gcash-via-qr-code}

Path: articles/900005327223-How-can-I-send-money-in-GCash-via-QR-code

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You can send money to another GCash user by scanning or uploading their QR code. The QR scanner accepts [GCash Personal QR](#), GCash Merchant QR, or External Bank QR codes. Follow the steps below to learn how:

1. On the GCash homepage, tap **QR**
2. Scan or upload a **GCash Personal QR** or a generated **Bank QR**
3. Enter the amount and optional message then tap **Next**
4. Confirm if the details are correct then tap **Send**

Note:

GCash to GCash transfers using QR are still **FREE**. However, InstaPay fees may apply for banks or other e-wallets.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How do I generate my personal GCash QR?](#)
- [How do I send money to another GCash account?](#)
- [I see an error when I try to send money to another GCash account. What do I do?](#)
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How can I send remittance to a GCash wallet {#how-can-i-send-remittance-to-a-gcash-wallet}

Path: articles/31651143866137-How-can-I-send-remittance-to-a-GCash-wallet

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- [What are the steps to get a Fully Verified GCash account?](#)
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- [How do I send money to another GCash account?](#)

You can send your remittance to a GCash user's wallet by:

- Transacting at a physical branch
- Through the partner's website/app

Note that the availability of services may vary per country.

Here's how you can make the transaction via the GCash app:

1. On the GCash homepage, tap **Cash In**
2. Select **Global Banks and Partners**
3. Under Remittance Partners, select your preferred partner
4. Check the instructions to Cash In

Always check all the details. The receiver's GCash-registered name and mobile number **must match**.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [What are the GCash Cash In fees I need to know about?](#)
- [I didn't receive my cash in to my GCash wallet. What do I do?](#)
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How can I submit additional documents for my GCash Jr verification {#how-can-i-submit-additional-documents-for-my-gcash-jr-verification}

Path: articles/42598618757913-How-can-I-submit-additional-documents-for-my-GCash-Jr-verification

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- [Ano ang mga steps para makakuha ng Fully Verified na GCash Account?](#)
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- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

If you're stuck on the page below and have already completed the ID Scan, Selfie Scan, and form for your GCash Jr. Verification, you may have to submit additional documents.

Please make sure your parent is a [Fully Verified](#) GCash user and provide the following documents:

- Photo or Original Copy of your Birth Certificate (Philippine Statistics Authority/National Statistics Office/ Certified True Copy)
- A selfie with your parent holding your ID

To proceed with your GCash Jr. verification and submit additional documents, [click here to ask for help](#). A customer service representative will contact you in **24 hours**.

If you've submitted additional documents for GCash Jr. verification but are still stuck in the "We're verifying your account" page, [click here to ask for help](#). A customer service representative will contact you in **24 hours**.

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Source: <https://help.gcash.com/hc/en-us/articles/42598618757913-How-can-I-submit-additional-documents-for-my-GCash-Jr-verification>

How can I top up my GCrypto Trading Wallet {#how-can-i-top-up-my-gcrypto-trading-wallet}

Path: [articles/10200245771545-How-can-I-top-up-my-GCrypto-Trading-Wallet](#)

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Topping up your GCrypto Trading Wallet means adding funds to your wallet, which you can use to buy cryptocurrency. Ensure you stay within your [GCash Wallet Transaction Limits](#), and [GCrypto Trading Wallet Limits](#) to avoid any issues.

How to top up your GCrypto Trading Wallet:

1. On the GCrypto dashboard, tap **Top Up**
2. Enter the amount you wish to top up and tap **Continue**
3. Review your details then tap **Pay**

You'll see a confirmation message once the top-up is successful.

To confirm your GCrypto top-up transactions, check your **GCash App Inbox** and **GCash Transaction History**.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [What is the GCrypto Trading Wallet?](#)
- [How much are the transaction limits for the GCrypto Trading Wallet?](#)
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10200245771545

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How can I top up my GStocks PH account {#how-can-i-top-up-my-gstocks-ph-account}

Path: [articles/17542490721689-How-can-I-top-up-my-GStocks-PH-account](#)

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Before buying stocks in GStocks PH, make sure to top up your GStocks PH Wallet. To buy stocks via AB Capital Securities Inc. (ABCSI), you need to add funds to your GStocks PH Wallet using your GCash Wallet. Follow these simple steps to top up your GStocks PH Wallet:

1. On your GStocks PH dashboard > **AB Capital Securities Inc.**
2. Select **Top Up**
3. Input the amount you want to top up and select **Next**
4. Review the top-up amount > **Confirm**

After confirming your top-up, please wait up to **1 business day** for the funds to appear in your trading account.

You may also choose to fund your online account using stock certificates. To do this, please call AB Capital Securities directly at **(+632) 8898-7585** or email them at [**gcashcs@ABCapital.com.ph**](mailto:gcashcs@ABCapital.com.ph).

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I withdraw from my GStocks PH Wallet account?](#)
- [How can I buy PH stocks in GStocks PH?](#)
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17542490721689

Source: <https://help.gcash.com/hc/en-us/articles/17542490721689-How-can-I-top-up-my-GStocks-PH-account>

How can I update my account information in GCrypto {#how-can-i-update-my-account-information-in-gcrypto}

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You might see a prompt to update your account information even if you're Fully Verified because it's been a while since you first verified it. The Bangko Sentral ng Pilipinas requires Fully Verified users to update their information regularly to keep full access to all GCash features.

To update your GCrypto account information, you first need to ensure [your GCash profile is up to date](#). You can change details such as your **name, email address, birthday, birthplace, nationality, address, and income source** directly in your GCash profile.

How to update GCash Profile:

1. Open your GCash app.
2. Go to **Profile** and tap on your name
3. Tap Update **Account Information > Update Your Profile**
4. Enter the 6-digit authentication code sent to your GCash-registered number and tap **Next**
5. Complete the verification process and fill out the necessary fields

Your profile will be updated within **3 days**, and an SMS confirmation will be sent to your registered mobile number.

Once your GCash profile is updated, [click here to ask for help](#) to change your GCrypto account information.

If you are requesting to change your **mobile number**, please ensure that your new mobile number is [Fully Verified](#), then [click here to ask for help](#). A customer service representative will contact you in **24 hours**.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I update the details in my GCrypto account?](#)
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How can I update my account information in my GStocks PH account {#how-can-i-update-my-account-information-in-my-gstocks-ph-account}

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To change your email address and registered GCash mobile number tied to your GStocks PH account, [click here to ask for help](#).

Need more Help?

For other inquiries or concerns, check out the following articles:

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How can I update my mobile number for my GCredit account {#how-can-i-update-my-mobile-number-for-my-gcredit-account}

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- [How do I send money to another GCash account?](#)

To update your GCash registered number with GCredit, make sure your new number is **fully verified** then [click here to ask for help](#). A customer service representative will contact you in **24 hours**.

Please wait for **24 hours** for your new details to reflect in your GCredit account.

Need more Help?

For other inquiries or concerns, check out the following articles:

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Source: <https://help.gcash.com/hc/en-us/articles/4408340229657-How-can-I-update-my-mobile-number-for-my-GCredit-account>

How can I update my mobile number for my GGives account {#how-can-i-update-my-mobile-number-for-my-ggives-account}

Path: [articles/4408119355417-How-can-I-update-my-mobile-number-for-my-GGives-account](#)

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Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- [Am I allowed to cancel my GGives loan?](#)
- [How can I update my mobile number for my GGives account?](#)
- [How do I delete my GGives account?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

To update your GCash-registered number with GGives, make sure your new number is **fully verified** first. Once it's verified, [click here to ask for help](#). A customer service representative will contact you in **24 hours**.

Once it is processed by our representative, please wait **24 hours** for your new details to reflect in your GGives account.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I pay for my GGives dues?](#)
- [Am I allowed to cancel my GGives loan?](#)
- [How do I delete my GGives account?](#)

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Am I allowed to cancel my GGives loan?

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How do I delete my GGives account?

- [Am I allowed to cancel my GGives loan?](#)
- [How can I update my mobile number for my GGives account?](#)
- [How do I delete my GGives account?](#)

4408119355417

Source: <https://help.gcash.com/hc/en-us/articles/4408119355417-How-can-I-update-my-mobile-number-for-my-GGives-account>

How can I update my mobile number for my GLoan account {#how-can-i-update-my-mobile-number-for-my-gloan-account}

Path: articles/30655381979161-How-can-I-update-my-mobile-number-for-my-GLoan-account

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- [How can I update my mobile number for my GLoan account?](#)
- [Who is the lender of my GLoan?](#)
- [How do I delete my GLoan account?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

To update your GCash registered number with GLoan, **make sure your new number is fully verified** then [click here to ask for help](#). A customer service representative will contact you in **24 hours**.

Once processed, please wait for **48 hours** for your new details to reflect in your GLoan account.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How much can I borrow with GLoan?](#)
- [What are the GLoan fees I need to know about?](#)
- [How do I delete my GLoan account?](#)
- [I want to update my mobile number registered to my GCash Account](#)

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Who is the lender of my GLoan?

- [How can I update my mobile number for my GLoan account?](#)
- [Who is the lender of my GLoan?](#)
- [How do I delete my GLoan account?](#)

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Source: <https://help.gcash.com/hc/en-us/articles/30655381979161-How-can-I-update-my-mobile-number-for-my-GLoan-account>

How can I update the details in my GCrypto account {#how-can-i-update-the-details-in-my-gcrypto-account}

Path: articles/10333738279321-How-can-I-update-the-details-in-my-GCrypto-account

ADVISORY:

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Articles in this section

- [How can I close my GCrypto account?](#)
- [How can I update my account information in GCrypto?](#)
- [How can I update the details in my GCrypto account?](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

You can update the **address and mobile number** registered in your GCash account that is linked to your GCrypto account.

To update the mobile number linked to your GCrypto account, make sure that your new number is [Fully Verified](#) on GCash before proceeding.

Once your GCash profile is updated, [click here to ask for help](#). A customer service representative will contact you in **24 hours**.

Please wait for **24 hours** for your new details to reflect in your GCrypto account.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I update my account information in GCrypto?](#)
- [I can't access my GCrypto account. What do I do?](#)
- [How can I buy crypto in GCrypto?](#)
- [How can I receive crypto using GCrypto?](#)

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How can I update my account information in GCrypto?

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- [How can I close my GCrypto account?](#)
- [How can I update my account information in GCrypto?](#)
- [How can I update the details in my GCrypto account?](#)

10333738279321

Source: <https://help.gcash.com/hc/en-us/articles/10333738279321-How-can-I-update-the-details-in-my-GCrypto-account>

How can I update the mobile number linked to my EzySave by Maybank account {#how-can-i-update-the-mobile-number-linked-to-my-ezysave-by-maybank-account}

Path: articles/10989897690265-How-can-I-update-the-mobile-number-linked-to-my-EzySave-by-Maybank-account

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Articles in this section

- [Can I open an EzySave+ by Maybank account?](#)
- [What is the interest rate in EzySave+ by Maybank?](#)
- [How can I get a Maybank VISA debit card?](#)
- [How can I make a deposit to my EzySave+ by Maybank account?](#)

- [How can I withdraw from my EzySave+ by Maybank account?](#)
- [How can I update the mobile number linked to my EzySave+ by Maybank account?](#)
- [How do I close my EzySave+ by Maybank account?](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

To change the mobile number linked to your EzySave+ by Maybank account, you must first change the mobile number registered to your GCash account. [Click here](#) to learn how.

Once you've completed the process, the mobile number linked to your EzySave+ by Maybank account will also be updated within **14 business days**.

Make sure your new number is [fully verified](#) then [click here to ask for help](#). A customer service representative will contact you in **1-2 business days**.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I get a Maybank VISA debit card?](#)
- [How can I make a deposit to my EzySave+ by Maybank account?](#)
- [How do I close my EzySave+ by Maybank account?](#)

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- [Can I open an EzySave+ by Maybank account?](#)
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- [How can I make a deposit to my EzySave+ by Maybank account?](#)
- [How can I withdraw from my EzySave+ by Maybank account?](#)
- [How can I update the mobile number linked to my EzySave+ by Maybank account?](#)
- [How do I close my EzySave+ by Maybank account?](#)

10989897690265

Source: <https://help.gcash.com/hc/en-us/articles/10989897690265-How-can-I-update-the-mobile-number-linked-to-my-EzySave-by-Maybank-account>

How can I update the mobile number linked to my GSave by CIMB account {#how-can-i-update-the-mobile-number-linked-to-my-gsave-by-cimb-account}

Path: articles/4416045289113-How-can-I-update-the-mobile-number-linked-to-my-GSave-by-CIMB-account

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Articles in this section

- [When will my new CIMB Grow interest rate take effect?](#)
- [I want to upgrade to CIMB Grow but the app says I am not eligible. What do I have to do to become eligible?](#)
- [Can I open a CIMB Grow account in GCash?](#)
- [Can I open a GSave by CIMB account?](#)
- [What is the interest rate in GSave by CIMB?](#)
- [How can I make a deposit to my GSave by CIMB account?](#)
- [How can I withdraw from my GSave by CIMB account?](#)
- [How can I update the mobile number linked to my GSave by CIMB account?](#)
- [What is GSave Quick Save?](#)
- [How can I close my GSave by CIMB account?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
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- [How do I send money to another GCash account?](#)

To change the mobile number linked to your GSave by CIMB account, you must first change the mobile number registered to your GCash account. [Click here](#) to learn how.

Once you've completed the process, the mobile number linked to your GSave by CIMB account will also be updated within **14 business days**.

Make sure your new number is [Fully Verified](#) then [click here to ask for help](#). A customer service representative will contact you within **1-2 business days**.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I withdraw from my GSave by CIMB account?](#)
- [What is GSave Quick Save?](#)
- [How do I close my GSave by CIMB account?](#)

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- [When will my new CIMB Grow interest rate take effect?](#)
- [I want to upgrade to CIMB Grow but the app says I am not eligible. What do I have to do to become eligible?](#)
- [Can I open a CIMB Grow account in GCash?](#)
- [Can I open a GSave by CIMB account?](#)
- [What is the interest rate in GSave by CIMB?](#)
- [How can I make a deposit to my GSave by CIMB account?](#)
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- [How can I update the mobile number linked to my GSave by CIMB account?](#)
- [What is GSave Quick Save?](#)
- [How can I close my GSave by CIMB account?](#)

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How can I update the mobile number linked to my MySaveUp by BPI account {#how-can-i-update-the-mobile-number-linked-to-my-mysaveup-by-bpi-account}

Path: [articles/5846368238873-How-can-I-update-the-mobile-number-linked-to-my-MySaveUp-by-BPI-account](#)

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Articles in this section

- [Can I open a #MySaveUp by BPI account?](#)
- [What is the interest rate in #MySaveUp by BPI?](#)
- [How can I make a deposit to my #MySaveUp by BPI account?](#)
- [How can I withdraw from my #MySaveUp by BPI account?](#)
- [How can I update the mobile number linked to my #MySaveUp by BPI account?](#)
- [How can I close my #MySaveUp by BPI account?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

To change the mobile number linked to your #MySaveUp by BPI account, you must first change the mobile number registered to your GCash account. [Click here](#) to learn how.

Once you've completed the process, the mobile number linked to your #MySaveUp by BPI account will also be updated within **14 business days**.

Make sure your new number is fully verified then [click here to ask for help](#). A customer service representative will contact you in **1-2 business days**.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [What is the interest rate in #MySaveUp by BPI?](#)
- [How can I withdraw from my #MySaveUp by BPI account?](#)
- [How do I close my #MySaveUp by BPI account?](#)

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- [How can I make a deposit to my #MySaveUp by BPI account?](#)
- [How can I withdraw from my #MySaveUp by BPI account?](#)
- [How can I update the mobile number linked to my #MySaveUp by BPI account?](#)
- [How can I close my #MySaveUp by BPI account?](#)

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Source: <https://help.gcash.com/hc/en-us/articles/5846368238873-How-can-I-update-the-mobile-number-linked-to-my-MySaveUp-by-BPI-account>

How can I update the mobile number linked to my UNOready GCash by UNOBank account {#how-can-i-update-the-mobile-number-linked-to-my-unoready-gcash-by-unobank-account}

Path: articles/15034906048281-How-can-I-update-the-mobile-number-linked-to-my-UNOready-GCash-by-UNOBank-account

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- [How do I link my #UNOready@GCash to the UNO Mobile app?](#)
- [What are the fees or charges for pre-terminating my #UNOready@GCash by UNO Bank time deposit?](#)
- [Can I open a #UNOready@GCash by UNOBank account?](#)
- [What is the interest rate in #UNOready@GCash by UNOBank?](#)
- [How can I make a deposit to my #UNOready@GCash by UNOBank account?](#)
- [How can I withdraw from my #UNOready@GCash by UNOBank account?](#)
- [What is a #UNOready@GCash by UNOBank time deposit?](#)
- [How can I pre-terminate my time deposit with #UNOready@GCash by UNOBank?](#)
- [How can I update the mobile number linked to my #UNOready@GCash by UNOBank account?](#)
- [How do I close my #UNOready@GCash by UNOBank account?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

To change the mobile number linked to your #UNOready@GCash by UNOBank account, please [change the mobile number registered to your GCash account.](#)

Make sure your new number is [fully verified](#) then [click here to ask for help](#). A customer service representative will contact you in **1-2 business days**.

Once your GCash number is updated, call UNOBank's Customer Happiness team at **(02) 8811 8866** or **+639190599866** to update your mobile number in UNOBank.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I make a deposit to my #UNOready@GCash by UNOBank account?](#)
- [How can I withdraw from my #UNOready@GCash by UNOBank account?](#)
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- [How do I link my #UNOready@GCash to the UNO Mobile app?](#)
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- [What is the interest rate in #UNOready@GCash by UNOBank?](#)
- [How can I make a deposit to my #UNOready@GCash by UNOBank account?](#)
- [How can I withdraw from my #UNOready@GCash by UNOBank account?](#)
- [What is a #UNOready@GCash by UNOBank time deposit?](#)
- [How can I pre-terminate my time deposit with #UNOready@GCash by UNOBank?](#)
- [How can I update the mobile number linked to my #UNOready@GCash by UNOBank account?](#)
- [How do I close my #UNOready@GCash by UNOBank account?](#)

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Source: <https://help.gcash.com/hc/en-us/articles/15034906048281-How-can-I-update-the-mobile-number-linked-to-my-UNOready-GCash-by-UNOBank-account>

How can I upgrade my Basic GStocks PH account to Full GStocks PH account {#how-can-i-upgrade-my-basic-gstocks-ph-account-to-full-gstocks-ph-account}

Path: articles/31210586612633-How-can-I-upgrade-my-Basic-GStocks-PH-account-to-Full-GStocks-PH-account

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Articles in this section

- [Can I open a GStocks PH account?](#)
- [What are the features of ABCSI Online Trading Platform in GStocks PH?](#)
- [How can I upgrade my Basic GStocks PH account to Full GStocks PH account?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

You can only open an individual Basic or Full GStocks PH account for your GCash number. There is **no minimum deposit amount** required to open a GStocks PH account.

A Basic GStocks PH account has a maximum top-up limit of **PHP 50,000**, while a **Full GStocks PH account has no top-up limit**.

Open a Basic GStocks PH account

To sign up for a Basic GStocks PH account, follow these steps:

1. On your GCash app, tap **GInvest > GStocks PH > AB Capital Securities, Inc.**
2. Review or update your basic user information
3. Complete all details and attach a picture of your three (3) specimen signatures
4. Read and accept all the agreements and consent forms from ABSCI > **Submit**

To upgrade your Basic GStocks PH account to a Full GStocks PH account, tap **Upgrade Now** on your GStocks PH dashboard and follow the registration process.

Open a Full GStocks PH account

To sign up for a Full GStocks PH account, follow these steps:

1. On your GCash app, tap **GInvest > GStocks PH > AB Capital Securities, Inc.**
2. Tap **Get Started > AB Capital Securities Inc.**
3. Select **Full Account > Let's Get Started**
4. Review your current information and upload your signature. Tap **Next**
5. Complete all required information and tap **Next**
6. Answer the questions to determine your investor profile. Select **Next**
7. Review all your information and agree to all the terms and conditions. Tap **Submit**

After submitting your application, you'll be directed to a page confirming your successful application for a GStocks PH account.

ABCSI will **contact you within 24 hours**, but **processing your application may take up to 7 business days**, depending on the review of your submitted documents.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [Can I open a GStocks PH account?](#)
- [How can I top up my GStocks PH account?](#)
- [How can I withdraw from my GStocks PH Wallet account?](#)

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What are the features of ABCSI Online Trading Platform in GStocks PH?

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- [Can I open a GStocks PH account?](#)
- [What are the features of ABCSI Online Trading Platform in GStocks PH?](#)
- [How can I upgrade my Basic GStocks PH account to Full GStocks PH account?](#)

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How can I use GCash to buy load {#how-can-i-use-gcash-to-buy-load}

Path: articles/4413709634969-How-can-I-use-GCash-to-buy-load

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Articles in this section

- [How can I cancel my scheduled mobile and broadband load autoloading?](#)
- [How can I schedule autoloading for mobile and broadband load?](#)
- [Can I buy an eSIM using GCash?](#)
- [How can I activate my eSIM after buying it on GCash?](#)
- [How can I use GCash to buy load?](#)
- [What are the telco load convenience fees in GCash?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

Your GCash account needs to be Fully Verified before you can buy load. Buying load in the GCash app has convenience fees.

You can buy load for your mobile number or another user such as Telco, Broadband, and Lifestyle products through your GCash app by following the steps below:

1. On the GCash app, tap **Load**
2. Select the **type of load** you wish to purchase
3. Input the **mobile number** you want to top up > **Next**
4. Confirm the details, then tap **Yes, proceed**
5. Select your **desired load amount** > **Buy Now**
6. Review the payment details > **Pay**

If your transaction is successful, you'll see a receipt confirming your payment.

Check out the types of Telco, Broadband, and Non-Telco products you can load with GCash:

Telco

- Globe
- TM
- GOMO
- SMART
- TNT

- DITO
- eSIM (International)

Broadband

- Globe
- Globe Business
- GFiber Prepaid
- DITO Home
- SMART
- SMART Bro Home Wifi

Non-Telco

- Signal
- Game Credits
 - Arena Breakout (Bonds)
 - IMCASH
 - Xbox Live (Membership)
 - Minecraft (Coin)
 - Bigo (Diamond)
 - Honor of Kings (Tokens)
 - Gameclub (Credits)
 - Razer Gold (PINs)
 - PlayStation (USD, HKD, SGD)
 - Steam Wallet (Codes)
 - Valorant (Points)
 - UniPin Voucher
 - Google Play Store
 - MetaVerse Go
 - Legends of Runeterra (Coins)
 - Roblox (Credits)
 - WarpPortal
- Social
 - Tinder
- Insurance
 - Konsulta MD
 - JuanLife
 - Cebuana Lhuillier
 - MWell
- Entertainment
 - Viu
 - Kumu
 - Crunchyroll
 - VivaMax
 - iQiyi
 - BEIN
 - Da Vinci Kids
 - Upskillist
 - Bilibili
- PayTV
 - GPinoy
 - Pilipinas Live
 - SatLive
 - Signal

Need more Help?

For other inquiries or concerns, check out the following articles:

- [What are the telco load convenience fees in GCash?](#)
- [I can't buy load using GCash. What do I do?](#)
- [I didn't receive my telco or non-telco load. What do I do?](#)

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How can I activate my eSIM after buying it on GCash?

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What are the telco load convenience fees in GCash?

- [How can I cancel my scheduled mobile and broadband load autoloading?](#)
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- [Can I buy an eSIM using GCash?](#)
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- [How can I use GCash to buy load?](#)
- [What are the telco load convenience fees in GCash?](#)

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Source: <https://help.gcash.com/hc/en-us/articles/4413709634969-How-can-I-use-GCash-to-buy-load>

How can I use GCredit to pay {#how-can-i-use-gcredit-to-pay}

Path: articles/360038858973-How-can-I-use-GCredit-to-pay

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Articles in this section

- [How much can I borrow with GCredit?](#)
- [Can I apply for GCredit?](#)
- [What are the interest rates in GCredit?](#)
- [How can I use GCredit to pay?](#)
- [How can I increase my GCredit limit?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

You can use GCredit as a **primary payment option** or a **backup payment option**.

GCredit as a payment option

Here's how you can use GCredit to pay to GCash merchants, for bills, GInsure, GLife, and online transactions:

1. On the payment page, select **GCredit** as the payment method
2. Check the available amount you can pay with GCredit
3. Tap **Pay**

A confirmation page will appear if the transaction is successful.

GCredit as backup

You can select GCredit as your backup payment option for Google Play or App Store in case your other payment options fail due to insufficient balance by following these steps:

1. On your GCash app, click **Borrow > GCredit**
2. Tap **Online Payment Settings**
3. Select **Enable GCredit as backup > Enable GCredit**

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How much can I borrow with GCredit?](#)
- [What are the interest rates in GCredit?](#)
- [How can I pay for my GCredit dues?](#)

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- [What are the interest rates in GCredit?](#)
- [How can I use GCredit to pay?](#)
- [How can I increase my GCredit limit?](#)

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Source: <https://help.gcash.com/hc/en-us/articles/360038858973-How-can-I-use-GCredit-to-pay>

How can I use GGives to pay {#how-can-i-use-ggives-to-pay}

Path: articles/4408130159513-How-can-I-use-GGives-to-pay

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Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- [Can I apply for GGives?](#)
- [How much can I borrow with GGives?](#)
- [What are the GGives fees I need to know about?](#)
- [How can I use GGives to pay?](#)
- [How can I increase my GGives limit?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

To use GGives to pay, make sure to [activate your GGives](#) first. GGives cannot be used to pay for any loans. Check your available credit limit, and check if you are within your loan count limit.

Here's how you can make payment to our GGives Partner Merchants:

1. When at the cashier or cashier page, choose to **pay with GCash** and log in to your GCash account
2. Select **GGives** as your payment method on the GCash app > tap **See Installment Options**
3. Select your **preferred installment plan** and **Agree to the Disclosure Statement**
4. Tap **Pay with GGives**

You will be redirected to the confirmation receipt of your payment purchase. Afterward, you will receive a PDF of your disclosure statement via email, which will include your payment schedule.

Note:

Once you have purchased using GGives and signed the disclosure agreement, **you can no longer change the details of your GGives loan.**

Need more Help?

For other inquiries or concerns, check out the following articles:

- [Can I apply for GGives?](#)
- [What are the GGives fees I need to know about?](#)
- [How can I increase my GGives limit?](#)

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- [Can I apply for GGives?](#)
- [How much can I borrow with GGives?](#)
- [What are the GGives fees I need to know about?](#)
- [How can I use GGives to pay?](#)
- [How can I increase my GGives limit?](#)

4408130159513

Source: <https://help.gcash.com/hc/en-us/articles/4408130159513-How-can-I-use-GGives-to-pay>

How can I use Scan to Pay via QR Code {#how-can-i-use-scan-to-pay-via-qr-code}

Path: articles/360017563034-How-can-I-use-Scan-to-Pay-via-QR-Code

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- [I was charged multiple times after using Scan to Pay QR. What do I do?](#)
- [Merchant didn't receive the payment and/or SMS when I used Scan to Pay. What do I do?](#)

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You can make cashless transactions using Scan to Pay via QR at accredited merchants across the Philippines. Here's how:

Scan to Pay via QR Code:

1. Open the GCash App and tap **QR**
2. Scan the merchant's QR code with your phone, ensuring it's within the frame.
3. Confirm payment details and tap **Pay**

Generate Your Personal QR Code:

1. Open the GCash App and tap the **QR**
2. Select **Generate QR**
3. Tap **Pay using QR Code** and let the merchant scan your code

You and the merchant will both receive an SMS/text confirming your payment.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [Can GCash QR Payments be used in other countries?](#)
- [I can't scan the QR code. What do I do?](#)
- [I was charged multiple times after using Scan to Pay. What do I do?](#)

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- [I was charged multiple times after using Scan to Pay QR. What do I do?](#)
- [Merchant didn't receive the payment and/or SMS when I used Scan to Pay. What do I do?](#)

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Source: <https://help.gcash.com/hc/en-us/articles/360017563034-How-can-I-use-Scan-to-Pay-via-QR-Code>

How can I use Ship Deliver to book couriers {#how-can-i-use-ship-deliver-to-book-couriers}

Path: articles/19365329794841-How-can-I-use-Ship-Deliver-to-book-couriers

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- [How do I send money to another GCash account?](#)

Ship & Deliver is a GCash feature powered by Parcels PH that lets you compare prices and book courier services from Grab, Lalamove, Panda Go, and others.

How to place an order

1. Tap **Add New Order** on the Ship & Deliver page
2. Select **On-Demand Delivery**
3. Select whether to **Pickup Now** or **Pickup Later**
 - If you choose Pickup Later, input the time and date you prefer your order to be picked up.
4. Input the pickup and drop-off details, item details, and courier then tap **Review Payment Summary**
5. Review the payment details then tap **Pay with GCash**

After booking, you will be directed to the order tracking page, where you can monitor the status of your delivery. Depending on the courier, you may also receive SMS updates including tracking links and rider contact details.

Note: If the driver cancels or doesn't proceed with your order, your payment will be automatically refunded to your GCash account in real time.

How to save an address

For faster future bookings, you may add your address and contact details. You can save up to **five (5) addresses** for your convenience. Here's how:

1. From My Bookings, tap **Address Book**
2. Tap **Add Address**
3. Input the necessary details and tap **Save**
4. Tap **Pin Location** to confirm your address

How to track your order

You can check your delivery status on the tracking page. Refer to the table below for order statuses:

| **Status** | **Description** | | --- | --- | | Pending | No rider confirmed yet | | For Pick-Up | Rider is on the way to the pick up location | | For Delivery | Rider is on the way to the recipient | | Completed | Item has successfully been dropped off | | Canceled | User cancels the delivery request before the rider has arrived at the pick up point |

Follow the steps below to learn how to track your order:

1. From Search Order, input your order number
2. Tap on the order you would like to track and tap **Track Order**

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How do I cancel my order on Ship & Deliver?](#)

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Manage orders on Ship & Deliver

- [How can I use Ship & Deliver to book couriers?](#)
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Source: <https://help.gcash.com/hc/en-us/articles/19365329794841-How-can-I-use-Ship-Deliver-to-book-couriers>

How can I withdraw from my EzySave by Maybank account {#how-can-i-withdraw-from-my-ezysave-by-maybank-account}

Path: [articles/30243135066905-How-can-I-withdraw-from-my-EzySave-by-Maybank-account](#)

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- [How can I withdraw from my EzySave+ by Maybank account?](#)
- [How can I update the mobile number linked to my EzySave+ by Maybank account?](#)
- [How do I close my EzySave+ by Maybank account?](#)

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- [How do I send money to another GCash account?](#)

Before making a withdrawal from your EzySave+ by Maybank account to your GCash Wallet, check your [Wallet and Transaction Limits](#).

To withdraw funds from your EzySave+ by Maybank account, follow these steps:

1. On your EzySave+ by Maybank dashboard, select > **Withdraw**
2. Enter the amount you want to withdraw > **Next**
3. Review and confirm the amount > **Confirm**
4. Enter the 6-digit authentication code sent to your GCash-registered mobile number > **Confirm**

You'll see a confirmation page once your withdrawal is successful. Funds will be credited to your GCash Wallet from your EzySave+ by Maybank account in **real-time**.

Note:

Withdrawal of funds from your EzySave+ by Maybank account will NOT affect your wallet limits.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I get a Maybank VISA debit card?](#)
- [How can I make a deposit to my EzySave+ by Maybank account?](#)
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How can I withdraw from my GCrypto Trading Wallet {#how-can-i-withdraw-from-my-gcrypto-trading-wallet}

Path: articles/31304830152089-How-can-I-withdraw-from-my-GCrypto-Trading-Wallet

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- [What is the GCrypto Trading Wallet?](#)
- [How can I top up my GCrypto Trading Wallet?](#)

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- [How do I send money to another GCash account?](#)

Withdrawing from your GCrypto Trading Wallet allows you to transfer your crypto funds into your GCash Wallet. Ensure you stay within your [GCash Wallet Transaction Limits](#), and [GCrypto Trading Wallet Limits](#) to avoid any issues.

How to withdraw from your GCrypto Trading Wallet:

1. On the GCrypto dashboard, tap **Withdraw**
2. Enter your desired amount and tap **Continue**
3. Enter the OTP sent to your GCash registered number and tap **Submit**

You'll see a confirmation message once the withdrawal is successful.

To verify your GCrypto withdrawal transactions, check your **GCash App Inbox** and **GCash Transaction History**.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [I didn't receive a verification code for my GCrypto order. What do I do?](#)
- [How much are the transaction limits for the GCrypto Trading Wallet?](#)
- [How can I top up my GCrypto Trading Wallet?](#)
- [What are the GCrypto Networks and Fees I need to know about?](#)

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Source: <https://help.gcash.com/hc/en-us/articles/31304830152089-How-can-I-withdraw-from-my-GCrypto-Trading-Wallet>

How can I withdraw from my GSave by CIMB account {#how-can-i-withdraw-from-my-gsave-by-cimb-account}

Path: articles/30241685942425-How-can-I-withdraw-from-my-GSave-by-CIMB-account

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- [Can I open a GSave by CIMB account?](#)
- [What is the interest rate in GSave by CIMB?](#)
- [How can I make a deposit to my GSave by CIMB account?](#)
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- [How can I close my GSave by CIMB account?](#)

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- [How do I send money to another GCash account?](#)

Before making a withdrawal from your GSave by CIMB account to your GCash Wallet, check your [Wallet and Transaction Limits](#).

To withdraw funds from your GSave by CIMB account, follow these steps:

1. On your GSave by CIMB dashboard, select **Withdraw**
2. Enter the amount you want to withdraw > **Next**
3. Check the amount > **Confirm**
4. Enter the 6-digit authentication code sent to your GCash-registered mobile number.
Tap **Submit**

You'll see a confirmation page once your withdrawal is successful. Funds will be credited to your GCash Wallet from your GSave by CIMB account in **real time**.

Note:

Withdrawal of funds from your GSave by CIMB account will **NOT** affect your wallet limits.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I make a deposit to my GSave by CIMB account?](#)
- [How can I update the mobile number linked to my GSave by CIMB account?](#)
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Source: <https://help.gcash.com/hc/en-us/articles/30241685942425-How-can-I-withdraw-from-my-GSave-by-CIMB-account>

How can I withdraw from my GStocks PH Wallet account {#how-can-i-withdraw-from-my-gstocks-ph-wallet-account}

Path: [articles/31210579108633-How-can-I-withdraw-from-my-GStocks-PH-Wallet-account](#)

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- [How can I top up my GStocks PH account?](#)
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- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

Before making a withdrawal from your GStocks PH Wallet to your GCash Wallet, check your [Wallet and Transaction Limits](#). If you've already reached your limit, you won't be able to withdraw funds.

To withdraw funds from your GStocks PH Wallet, follow these steps:

1. On your GStocks PH dashboard > **AB Capital Securities Inc.**
2. Select **Withdraw**
3. Input the amount you want to withdraw and select **Next**
4. Review the amount you want to withdraw and tap **Confirm**

Once you confirm your withdrawal, your funds will be in your GCash wallet within **2-3 banking days**.

To physically withdraw your stock certificates, please reach out to gcashcs@ABCapital.com.ph.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How can I top up my GStocks PH account?](#)
- [How can I buy PH stocks in GStocks PH?](#)
- [How can I change or cancel my GStocks PH order?](#)

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Source: <https://help.gcash.com/hc/en-us/articles/31210579108633-How-can-I-withdraw-from-my-GStocks-PH-Wallet-account>

How can I withdraw from my MySaveUp by BPI account {#how-can-i-withdraw-from-my-mysaveup-by-bpi-account}

Path: articles/30242279662233-How-can-I-withdraw-from-my-MySaveUp-by-BPI-account

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- [What is the interest rate in #MySaveUp by BPI?](#)
- [How can I make a deposit to my #MySaveUp by BPI account?](#)
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- [How can I update the mobile number linked to my #MySaveUp by BPI account?](#)
- [How can I close my #MySaveUp by BPI account?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
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- [How do I send money to another GCash account?](#)

Before making a withdrawal from your #MySaveUp by BPI account to your GCash Wallet, check your [Wallet and Transaction Limits](#).

To withdraw funds from your #MySaveUp by BPI account, follow these steps:

1. On your #MySaveUp by BPI dashboard, select **Withdraw**
2. Enter the amount you want to withdraw > **Next**
3. Review and confirm the amount > **Confirm**
4. Enter the 6-digit authentication code sent to your GCash-registered mobile number > **Confirm**

You'll see a confirmation page once the withdrawal is successful. Funds will be credited to your GCash Wallet from your #MySaveUp by BPI account in **real time**.

Note:

Withdrawal of funds from your #MySaveUp by BPI account **will NOT** affect your wallet limits.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [What is the interest rate in #MySaveUp by BPI?](#)
- [How can I make a deposit to my #MySaveUp by BPI account?](#)
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- [How can I close my #MySaveUp by BPI account?](#)

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Source: <https://help.gcash.com/hc/en-us/articles/30242279662233-How-can-I-withdraw-from-my-MySaveUp-by-BPI-account>

How can I withdraw from my UNOready GCash by UNOBank account {#how-can-i-withdraw-from-my-unoready-gcash-by-unobank-account}

Path: articles/30243695073305-How-can-I-withdraw-from-my-UNOready-GCash-by-UNOBank-account

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- [Can I open a #UNOready@GCash by UNOBank account?](#)
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- [How do I send money to another GCash account?](#)

Before making a withdrawal from your #UNOready@GCash by UNOBank account to your GCash Wallet, check your [Wallet and Transaction Limits](#).

To withdraw funds from your #UNOready@GCash by UNOBank account, follow these steps:

1. On your #UNOready@GCash by UNOBank dashboard, select **Withdraw**
2. Enter the amount you want to withdraw > **Next**
3. Review and confirm the amount > **Continue**

4. Enter the 6-digit authentication code sent to your GCash-registered mobile number

You'll see a confirmation page once your withdrawal is successful. Funds will be credited to your GCash Wallet from your #UNOready@GCash by UNOBank account in **real-time**.

Note:

Withdrawal of funds from your #UNOready@GCash by UNOBank account will **NOT** affect your wallet limits.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [Can I open a #UNOready@GCash by UNOBank account?](#)
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- [How can I update the mobile number linked to my #UNOready@GCash by UNOBank account?](#)
- [How do I close my #UNOready@GCash by UNOBank account?](#)

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Source: <https://help.gcash.com/hc/en-us/articles/30243695073305-How-can-I-withdraw-from-my-UNOready-GCash-by-UNOBank-account>

How can I withdraw from my eC Savings GSave account {#how-can-i-withdraw-from-my-ec-savings-gsave-account}

Path: [articles/43849223273241-How-can-I-withdraw-from-my-eC-Savings-GSave-account](#)

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- [How can I make a deposit to my eC-Savings GSave account?](#)
- [How can I withdraw from my eC-Savings GSave account?](#)
- [How do I change the mobile number linked to my eC-Savings GSave account?](#)
- [How do I close my eC-Savings GSave account?](#)

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- [How do I send money to another GCash account?](#)

Before making a withdrawal from your eC-Savings GSave account to your GCash Wallet, check your [Wallet and Transaction Limits](#). If you've already reached your limit, you won't be able to withdraw funds.

To withdraw funds from your eC-Savings GSave account, follow these steps:

1. On your ec-Savings GSave dashboard, select **Withdraw**
2. Enter the amount you want to withdraw and tap **Next**
3. Review and confirm the amount you want to withdraw. Tap **Confirm**
4. Enter the 6-digit authentication code sent to your registered GCash mobile number. Tap **Submit**

After withdrawing, you'll be directed to a page confirming your successful transaction. Funds will be credited to your GCash Wallet from your eC-Savings GSave account in **real-time**.

Note: Withdrawal of funds from your eC-Savings GSave account will NOT affect your GCash Wallet limits.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [I made a deposit to my GSave account but it still has not been credited to my account. What do I do?](#)
- [What is the interest rate for eC-Savings by Cebuana Lhuillier Rural Bank?](#)
- [How can I make a deposit to my eC-Savings GSave account?](#)

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Source: <https://help.gcash.com/hc/en-us/articles/43849223273241-How-can-I-withdraw-from-my-eC-Savings-GSave-account>

How do I activate my AMEX Virtual Pay Card in GCash {#how-do-i-activate-my-amex-virtual-pay-card-in-gcash}

Path: [articles/360017594274-How-do-I-activate-my-AMEX-Virtual-Pay-Card-in-GCash](#)

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- [How do I get a new AMEX Virtual Pay Card CVV or Security Code?](#)
- [How do I activate my AMEX Virtual Pay Card in GCash?](#)
- [How do I pay using my AMEX Virtual Pay Card?](#)

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- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

The American Express (AMEX) Virtual Pay is a FREE virtual prepaid card linked to your GCash account. It's available for Fully Verified users with an active email and allows you to shop online locally and internationally with **daily limits of PHP 40,000** and monthly limits of **PHP 100,000**.

How to Activate Your AMEX Virtual Pay Card:

1. On your GCash app, tap **Profile**
2. Select **My Linked Accounts**
3. Tap **American Express Virtual Pay**
4. Enter your email address and wait for an SMS to confirm your registration.
5. For existing AMEX Virtual Pay holders, tap **Get New Code**
6. Your security code / CVV will be sent via SMS. Save and take note of this code to make future payments.

If you've successfully activated your card but can't access it in the GCash app, [click here to ask for help](#). A customer service representative will contact you in **24 hours**.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [How do I pay using my AMEX Virtual Pay Card?](#)
- [How do I get a new AMEX Virtual Pay Card CVV or Security Code?](#)
- [How do I renew my AMEX Virtual Pay Card after it expires?](#)

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- [How do I get a new AMEX Virtual Pay Card CVV or Security Code?](#)
- [How do I activate my AMEX Virtual Pay Card in GCash?](#)
- [How do I pay using my AMEX Virtual Pay Card?](#)

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Source: <https://help.gcash.com/hc/en-us/articles/360017594274-How-do-I-activate-my-AMEX-Virtual-Pay-Card-in-GCash>

How do I apply for a GSave Overseas account {#how-do-i-apply-for-a-gsave-overseas-account}

Path: articles/38547564790809-How-do-I-apply-for-a-GSave-Overseas-account

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- [How do I apply for a GSave Overseas account?](#)
- [What are the GSave Overseas Interest Rates?](#)
- [How do I withdraw from my GSave Overseas account?](#)
- [How do I deposit in my GSave Overseas account?](#)
- [How do I delete my GSave Overseas account?](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

GSave Overseas (or GSave by CIMB) is a savings account from GCash and CIMB Bank Philippines, made for Filipinos working abroad. It's an easy way for Overseas Filipinos to save money while overseas.

What are the requirements for GSave Overseas?

You are eligible to open a GSave Overseas CIMB account if you are:

- An Overseas Filipino Citizen with a [GCash accepted government PH-issued ID](#)
- [Residing abroad where GCash is available](#)
- At least 18 years old with a valid international number
- A [Fully Verified](#) GCash user

Follow the steps below to apply for a GSave Overseas account

1. On your GCash app, tap **GSave**
2. Tap **Let's Go** to proceed with your application
3. Select **Okay** to share your information with CIMB
4. Follow all the steps to complete your GSave Overseas application

You will be led to a page that confirms the successful opening of your GSave Overseas account.

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What are the GSave Overseas Interest Rates?

- [How do I apply for a GSave Overseas account?](#)
- [What are the GSave Overseas Interest Rates?](#)
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- [How do I deposit in my GSave Overseas account?](#)
- [How do I delete my GSave Overseas account?](#)

38547564790809

Source: <https://help.gcash.com/hc/en-us/articles/38547564790809-How-do-I-apply-for-a-GSave-Overseas-account>

How do I buy or claim A Rewards Vouchers in GCash

{#how-do-i-buy-or-claim-a-rewards-vouchers-in-gcash}

Path: [articles/4404397487257-How-do-I-buy-or-claim-A-Rewards-Vouchers-in-GCash](#)

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Articles in this section

- [My e-voucher code from A+ Rewards is not working. What do I do?](#)
- [How do I buy or claim A+ Rewards Vouchers in GCash?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

A+ Rewards lets [Fully Verified](#) GCash users claim free vouchers or buy discount vouchers for restaurants, stores, mobile games, e-commerce, and digital subscriptions, offering exclusive deals from global partners led by Ant Group.

How to Claim or Buy A+ Rewards Vouchers:

1. On the GCash homepage, tap **A+ Rewards**
2. Browse through voucher categories
3. Select your preferred voucher and tap **Buy Now** or **Claim Now** to redeem it
4. If purchasing, you'll be redirected to confirm your payment
5. View your vouchers by tapping **My Rewards** or **Vouchers** on the A+ Rewards homepage

If you're unable to redeem vouchers or encounter payment issues, contact A+ Rewards customer care directly. Here's how:

1. Go to **My Rewards** on the A+ Rewards homepage
2. Tap the **headset icon** on the upper-right corner
3. Browse articles, chat, or submit a ticket for assistance

Need more Help?

For other inquiries or concerns, check out the following articles:

- [My e-voucher code from A+ Rewards is not working. What do I do?](#)

- [My GLife voucher is not working. What do I do?](#)
- [I can't make a payment in GLife. What do I do?](#)

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- [My e-voucher code from A+ Rewards is not working. What do I do?](#)
- [How do I buy or claim A+ Rewards Vouchers in GCash?](#)

4404397487257

Source: <https://help.gcash.com/hc/en-us/articles/4404397487257-How-do-I-buy-or-claim-A-Rewards-Vouchers-in-GCash>

How do I cancel my subscription or unlink my GCash account to a merchant {#how-do-i-cancel-my-subscription-or-unlink-my-gcash-account-to-a-merchant}

Path: articles/31317342331033-How-do-I-cancel-my-subscription-or-unlink-my-GCash-account-to-a-merchant

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- [I want a refund for my online payment or subscription using my GCash account. Where can I get it?](#)
- [I was charged more than once for my online payment or subscription in my GCash account. What should I do?](#)
- [I entered incorrect details in my GCash online payment or subscription. What should I do?](#)
- [How can I pay online using GCash?](#)
- [I have a problem with my order or service from my online subscription or GCash payment. What should I do?](#)
- [How do I unlink and link GCash to Grab as my payment method?](#)
- [How do I cancel my subscription or unlink my GCash account to a merchant?](#)
- [I cannot proceed with my online subscription or GCash payment. What should I do?](#)
- [My GCash account was charged for an online payment or subscription I don't recognize. What should I do?](#)
- [My online subscription or GCash payment did not reflect. What should I do?](#)

[See more](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

Linking GCash as a payment method allows for quicker and easier transactions, as you will not need to log in each time you make a payment.

Please reach out to the respective merchant if you have concerns with refunds for payments made with a linked GCash account.

You can use GCash as your payment method for various products and services, including:

Google Play Store

How to link

1. Tap the **Profile** icon on the [Google Play Store](#)
2. Tap **Payments and Subscriptions > Payment methods**
3. Tap **Add GCash**
4. Enter your GCash account information
5. Enter the 6-digit authentication code sent to your GCash registered mobile number
6. Review the details of the linking of online payment and select **Authorize**

Update or cancel a subscription

Subscriptions made on the Google Play Store are automatically renewed. You can visit [Cancel a Subscription on Google Play](#) for a quicker process, or follow the steps below:

1. On your Google Play Account, tap **Payments and subscriptions > Subscriptions**
2. Select your preferred subscription
3. Tap **Update** or **Cancel subscription**

Remove GCash as payment method

1. On your Google Play Account, go to **Payments and subscriptions > Payment methods**
2. Select **GCash > More payment settings**
3. You will be redirected to the GPay website with details of the GCash-linked account
4. Select the account then tap **Remove** to unlink your GCash account
5. Confirm again by tapping **Remove**

Request for a refund

Refunds are based on the policies and terms and conditions of both Google Play and the Developer of the app you subscribed to:

1. Google Play Store Website: [Request for a refund](#) via the Google Play to request refunds on purchases

2. App Developer: Contact the developer to get in touch with an Android app's developer

Apple App Store

How to link

1. In your phone Settings, tap your **Apple ID/Profile**
2. Tap **Payment and Shipping > Add Payment Method**
3. Select **GCash** as your payment method
4. Tap **Authorize**
5. Enter your GCash account information
6. Enter the 6-digit authentication code sent to your GCash registered mobile number

Request for refund

1. Sign in to reportaproblem.apple.com.
2. Tap or click "I'd like to," then choose "Request a refund."
3. Choose the reason why you want a refund, then select Next.
4. Choose the app, subscription, or other item, then select Submit.

Cancel a subscription

1. Go to the **App Store**
2. Tap your **Profile** icon
3. Tap **Subscriptions** to view the list of subscriptions
4. Select a subscription then tap **Cancel Subscription**

Remove GCash as payment method

Sign in to your Apple account with your Apple ID and select **Payment Methods**

Netflix

How to link

1. Sign up or sign in to Netflix to select a subscription plan and fill out your account information
2. Select **GCash** as your payment option
3. Enter your GCash account information
4. Enter the 6-digit authentication code sent to your GCash registered mobile number
5. Review the details of the linking of online payment and select **Authorize**

Manage payments

1. Log in to your Netflix account
2. Select **Manage payment info**

Spotify

How to link

1. Sign up or sign in to your Spotify account to select a subscription plan
2. Select **GCash** as your payment option
3. Enter your GCash account information
4. Enter the 6-digit authentication code sent to your GCash registered mobile number
5. Review the details of the linking of online payment and select **Authorize**

Foodpanda

How to link

1. Sign up or log in to Foodpanda (iOS/ Android)
2. Order food or shop using the app
3. At the checkout page, select GCash as a payment method
4. Log in to your GCash app
5. Review the details of the linking of online payment and select **Authorize**
6. Enter the 6-digit authentication code and tap **Next**

Manage payments

On your Foodpanda app, tap the hamburger icon on the upper left and select **Balance and payment methods**

Grab

How to link GCash as payment method

1. On your Grab app, go to **Account** or **Profile**, swipe to the right and select **All payment methods**
2. Select **GCash** in the list of payment methods
3. Enter the mobile number of your GCash account and tap **Next**. Then, enter the 6-digit authentication code (OTP) sent to your number
4. Enter your GCash MPIN then tap **Next**
5. Complete the linking process by tapping **Link**

You'll see a confirmation page once your GCash account is successfully linked. You can now use GCash as a payment method for Grab!

How to unlink GCash as a payment method

1. On your Grab app, tap **Account** on the lower right. Some users may need to go to **Profile** located on the upper right icon
2. Select **GCash** on your list of payment methods
3. Tap **Unlink**

After completing the steps above, your GCash account will be unlinked from Grab and you'll be redirected to your Account page.

Lalamove

How to link

1. Sign in to Lalamove
2. Tap the hamburger icon on the upper left corner
3. Select **Wallet > Payment Methods**
4. Tap **GCash (Alipay+ Partner)**
5. Log in to your GCash app
6. Review the details of the linking of online payment and select **Authorize**
7. Enter the 6-digit authentication code and tap **Next**

How to unlink

1. Sign in to Lalamove
2. Tap the hamburger icon on the upper left corner
3. Select **Wallet > Payment Methods**
4. Tap edit and select **Remove** on your GCash number

Manage payments

On your Lalamove app, tap the hamburger icon on the upper left and select **Payment Methods**

Angkas

How to link

1. Open and sign in to Angkas
2. Tap the hamburger icon on the upper left corner
3. Select **Wallet > Payment Methods**
4. Tap **Link GCash**
5. Log in with your GCash app details
6. Review the details of the linking of online payment and select **Next**
7. Enter the 6-digit authentication code and tap **Next**
8. Tap **Link**

How to unlink

1. Open and sign in to Angkas
2. Tap the hamburger icon on the upper left corner
3. Select the hamburger icon and tap **Wallet > Payment Methods**
4. Tap **Unlink**

Manage payments

On your Angkas app, tap the hamburger icon on the upper left and select **Payment Methods**

Move It

How to link

1. Open and sign in to Move It
2. Select **Account> Payment Methods**
3. Tap **+GCash**
4. Log in with your GCash app details
5. Review the details of the linking of online payment and select **Next**
6. Enter the 6-digit authentication code and tap **Next**
7. Tap **Link**

How to Unlink

1. Open and sign in to Move It
2. Select **Account > Payment Methods**
3. Tap **+GCash > Unlink**

Lazada

How to Link

1. On your Lazada checkout page, tap **View All Methods**
2. Select **GCash e-wallet > Confirm Selection**
3. Tap **GCash e-wallet**
4. Enter your GCash number and tap **Next**
5. Enter the 6-digit authentication code sent to your registered mobile number and tap **Next**
6. Login to your GCash account and tap **Authorize**

You will be taken to a page confirming Lazada's successful linking to GCash.

How to Unlink

1. On your Lazada homepage, scroll down and tap **Payment Options**
2. Select your GCash number
3. Tap the three dots on the upper right and select **Delete Payment Method**

Shopee

1. On your checkout page, scroll down and tap **Payment Center / E-Wallet > Place Order**
2. Tap **Pay**
3. Enter your GCash number and tap **Next**
4. Enter the 6-digit authentication code sent to your registered mobile number and tap **Next**
5. Login to your GCash account and tap **Next**
6. Select **Pay**

You will be taken to a page confirming that your Shopee order was successfully paid using GCash.

Tiktok Shop

How to Link

1. On your Order Summary page, tap **GCash > Link Gcash account**
2. Log in to your GCash account and tap **Authorize**
3. Enter the 6-digit authentication code sent to your registered mobile number

You will be taken to a page confirming your TikTok Shop's successful linking to GCash.

How to Unlink

1. On your Tiktok Shop homepage, tap the hamburger icon and select **Payment**
2. Tap **GCash**
3. Select **Delete payment method > Remove**

Amazon Prime

To use or update GCash as a payment method for Amazon Prime please link GCash to App Store (iOS) or Google Play Store (Android).

To unsubscribe from Amazon Prime, please cancel your subscription via Google Play or the App Store.

If you're still experiencing a problem with linking or unlinking your Gcash account, select your chosen payment method for further support:

Auto-Debit Payment

If you're trying to subscribe to recurring payments via automatic deduction from your GCash account, [click here to ask for help](#). A customer service representative will contact you within **24 hours**.

Common auto debit merchants include Google, Apple, Spotify, Netflix, and Disney+.

Link and Pay

If you're trying to pay by linking your GCash account to a merchant's platform for recurring transactions without re-entering credentials, [click here to ask for help](#). A customer service representative will contact you within **24 hours**.

Common link and pay merchants include Grab, Angkas, and Moveit.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [I have a problem with my order or service from my online subscription or GCash payment. What should I do?](#)
- [I entered incorrect details in my Gcash online payment or subscription. What should I do?](#)
- [I was charged more than once for my online payment or subscription in my GCash account. What should I do?](#)

- [My GCash account was charged for an online payment or subscription I don't recognize. What should I do?](#)

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- [How can I pay online using GCash?](#)
- [I have a problem with my order or service from my online subscription or GCash payment. What should I do?](#)
- [How do I unlink and link GCash to Grab as my payment method?](#)
- [How do I cancel my subscription or unlink my GCash account to a merchant?](#)
- [I cannot proceed with my online subscription or GCash payment. What should I do?](#)
- [My GCash account was charged for an online payment or subscription I don't recognize. What should I do?](#)
- [My online subscription or GCash payment did not reflect. What should I do?](#)
- [How to pay your SPay Later dues with GCash](#)

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How do I cash in to GCash Over the Counter for free {#how-do-i-cash-in-to-gcash-over-the-counter-for-free}

Path: articles/900007017023-How-do-I-cash-in-to-GCash-Over-the-Counter-for-free

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Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- [I cashed in an over the counter store or a machine but I didn't receive the money. What do I do?](#)
- [Can I cash in to GCash with coins?](#)
- [Can I cash in to my GCash wallet using a Credit/Debit Card?](#)
- [How do I cash in to GCash from my online banking app or website?](#)

- [Where can I cash in over-the-counter to my GCash account?](#)
- [How do I cash in to GCash from InstaPay or PESONet?](#)
- [How do I cash in to GCash Over-the-Counter for free?](#)

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- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

You can cash in up to **PHP 8,000 per month for free** through GCash's official Over-the-Counter (OTC) partners. If you need to cash in more than PHP 8,000, service fees may apply. Check your monthly OTC cash-in limit on the Cash In page which **resets every first day of each month**.

To cash in over the counter, follow these steps:

1. On the GCash homepage, tap **Cash In**
2. Select **Over-the-Counter**
3. Tap the type of cash-in channel you want
4. Select the cash-in partner to view instructions on how to cash in

Once you've completed the cash-in, you will receive a receipt as proof of your transaction —keep this for reference.

Make sure to monitor your monthly limit on the **Cash In** page to avoid extra fees.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [Where can I cash in over-the-counter to my GCash account?](#)
- [What are the GCash Cash In fees I need to know about?](#)
- [How do I cash in to GCash from my online banking app or website?](#)
- [I didn't receive my cash in to my GCash wallet. What do I do?](#)
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- [How do I cash in to GCash from InstaPay or PESONet?](#)
- [How do I cash in to GCash Over-the-Counter for free?](#)

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How do I cash in to GCash from InstaPay or PESONet {#how-do-i-cash-in-to-gcash-from-instapay-or-pesonet}

Path: articles/900006927603-How-do-I-cash-in-to-GCash-from-InstaPay-or-PESONet

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- [What are the steps to get a Fully Verified GCash account?](#)
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- [How do I send money to another GCash account?](#)

To cash in through InstaPay or PESONet, follow the steps below:

1. Log in through your bank's Website or Mobile App, go to **Money Transfer** service
2. Select **Transfer to Other Banks** via InstaPay or PESONet
3. Select **GCash** as the destination bank
4. Enter the required details and amount. Your **GCash-registered number** is your account number
5. Review the details and confirm. Enter the **OTP** sent via SMS or email
6. Tap **Confirm** then **OK**

You'll receive an SMS confirming your successful transaction.

Refer to the table below for a summary of cashing in via InstaPay or PESONet:

|| **InstaPay** Cash in up to PHP 50,000 and receive your funds in real-time | **PESONet** Cash in more than PHP 50,000 and receive your funds by the next banking day || --- | --- | --- || **Maximum number of transactions per day** | No limit || **Daily incoming limit per account** | PHP 10,000/day, if within two (2) weeks of first cash in via InstaPay

PHP 50,000/day after two (2) weeks from first cash in via InstaPay | May vary depending on your bank's set limit. View your bank's website to learn more. || **Monthly incoming limit per account** | PHP 100,000 for Fully Verified GCash users
 PHP 500,000 for GCash Plus users || **Crediting of funds to the recipient's account** | Real-time | **Time of Cash-In** | **Crediting Time** || 4:00 - 12mn from the previous business day | 10:00 AM || 10:00 AM - 1:00 PM of the current business day | 1:00 PM || 1:00 PM - 4:00 PM of the current business day | 4:00 PM || **Transaction fee** | Varies, as charged by your bank |

Need more Help?

For other inquiries or concerns, check out the following articles:

- [Where can I cash in over-the-counter to my GCash account?](#)
- [I didn't receive my cash in/remittance in my GCash wallet](#)
- [I cashed in to the wrong GCash account. What can I do?](#)

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Where can I cash in over-the-counter to my GCash account?

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How do I cash in to GCash Over-the-Counter for free?

- [I cashed in an over the counter store or a machine but I didn't receive the money. What do I do?](#)
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- [How do I cash in to GCash Over-the-Counter for free?](#)

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Source: <https://help.gcash.com/hc/en-us/articles/900006927603-How-do-I-cash-in-to-GCash-from-InstaPay-or-PESONet>

How do I cash in to GCash from my online banking app or website {#how-do-i-cash-in-to-gcash-from-my-online-banking-app-or-website}

Path: articles/40227839506457-How-do-I-cash-in-to-GCash-from-my-online-banking-app-or-website

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

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- [What are the steps to get a Fully Verified GCash account?](#)
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- [How do I send money to another GCash account?](#)

To cash in through your online bank, follow these simple steps:

1. Open the GCash app, tap **Cash In**
2. Select **Local Banks**
3. Under **Partner Banks**, select your bank
4. Follow the instructions to complete the cash-in process

Online Bank App Partners

- AUB
- Bank of China
- Bank of Commerce
- BDO
- BPI
- China Bank
- Eastwest Bank
- HSBC
- LandBank
- Maybank
- Metrobank
- PBCOM
- PNB
- PSBank
- RCBC
- Security Bank
- UnionBank

For banks not on the list, you can still Cash In from your bank via InstaPay or PESONet.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [What are the GCash Cash in fees I need to know about?](#)

- [I didn't receive my cash in to my GCash wallet. What do I do?](#)
- [I cashed in to the wrong mobile number. What can I do?](#)

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Can I cash in to my GCash wallet using a Credit/Debit Card?

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- [Where can I cash in over-the-counter to my GCash account?](#)
- [How do I cash in to GCash from InstaPay or PESONet?](#)
- [How do I cash in to GCash Over-the-Counter for free?](#)

40227839506457

Source: <https://help.gcash.com/hc/en-us/articles/40227839506457-How-do-I-cash-in-to-GCash-from-my-online-banking-app-or-website>

How do I cash in to GCash using PayPal {#how-do-i-cash-in-to-gcash-using-paypal}

Path: articles/360020281973-How-do-I-cash-in-to-GCash-using-PayPal

ADVISORY:

Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- [How do I link my Payoneer to GCash?](#)
- [How do I cash in to GCash using Payoneer?](#)
- [How do I link my PayPal to GCash?](#)
- [How do I cash in to GCash using PayPal?](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

Note:

Transferring funds between PayPal and your GCash VISA Card is currently unavailable. However, you can still cash in by linking your GCash account to PayPal.

Check your [GCash Wallet and Transaction limits](#), and follow these reminders before cashing in from a linked PayPal account:

Reminders before cashing in

- Your PayPal [should be linked to your GCash account](#)
- [Convert your PayPal funds to PHP \(Peso\)](#)
- If PHP isn't added as a currency, log in to PayPal to add it
- For changes like name updates, verification, or currency conversion, use the PayPal website or app

How to cash in via PayPal:

1. On the GCash homepage, tap **Cash In**
2. Select **Global Banks and Partners > PayPal**
3. Enter the amount and tap **Next**
4. Confirm the cash-in amount

PayPal cash-ins are usually processed immediately but can take **24-48 hours** to reflect in your GCash wallet. You'll receive a notification in your GCash App Inbox once the funds are added.

Note:

Linking and cashing in to GCash with PayPal increases your wallet and transaction limit to PHP500,000.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [What are the GCash Cash In fees I need to know about?](#)
- [How do I link my PayPal to GCash?](#)
- [How do I cash in to GCash from my online banking app or website?](#)
- [I didn't receive my cash in to my GCash wallet. What do I do?](#)

[Previous](#)

How do I link my PayPal to GCash?

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- [How do I link my Payoneer to GCash?](#)
- [How do I cash in to GCash using Payoneer?](#)
- [How do I link my PayPal to GCash?](#)
- [How do I cash in to GCash using PayPal?](#)

360020281973

Source: <https://help.gcash.com/hc/en-us/articles/360020281973-How-do-I-cash-in-to-GCash-using-PayPal>

How do I cash in to GCash using Payoneer {#how-do-i-cash-in-to-gcash-using-payoneer}

Path: articles/900002482806-How-do-I-cash-in-to-GCash-using-Payoneer

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Bank Transfer to Maya will be right back! Our partner is working to restore the service as soon as possible.

Articles in this section

- [How do I link my Payoneer to GCash?](#)
- [How do I cash in to GCash using Payoneer?](#)
- [How do I link my PayPal to GCash?](#)
- [How do I cash in to GCash using PayPal?](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

Check your [GCash Wallet and Transaction limits](#), and follow these steps to cash in from a linked Payoneer account:

1. On the GCash homepage, tap **Cash In**.
2. Select **Global Banks and Partners > Payoneer**
3. Choose your **currency balance** and enter the **amount**
4. Review the details, then tap **Confirm**
5. Enter the **OTP** sent to your GCash-registered mobile number

Your cash-in will be processed in about **5 minutes**, and you'll receive a GCash in-app notification.

Note:

Linking and cashing in to GCash with Payoneer increases your wallet and transaction limit to PHP500,000.

Need more Help?

For other inquiries or concerns, check out the following articles:

- [What are the GCash Cash In fees I need to know about?](#)
- [How do I link my Payoneer to GCash?](#)
- [How do I cash in to GCash from my online banking app or website?](#)
- [I didn't receive my cash in to my GCash wallet. What do I do?](#)

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How do I link my Payoneer to GCash?

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How do I link my PayPal to GCash?

- [How do I link my Payoneer to GCash?](#)
- [How do I cash in to GCash using Payoneer?](#)
- [How do I link my PayPal to GCash?](#)
- [How do I cash in to GCash using PayPal?](#)

900002482806

Source: <https://help.gcash.com/hc/en-us/articles/900002482806-How-do-I-cash-in-to-GCash-using-Payoneer>

How do I cash in to GCash with a EU UK or US Bank account {#how-do-i-cash-in-to-gcash-with-a-eu-uk-or-us-bank-account}

Path: articles/360025275074-How-do-I-cash-in-to-GCash-with-a-EU-UK-or-US-Bank-account

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Articles in this section

- [How do I link my US bank account to GCash?](#)
- [What are the official US bank channels for Cash in?](#)
- [How do I cash in to GCash with a EU/UK or US Bank account?](#)
- [What are the official EU/UK bank channels for Cash in?](#)

Promoted articles

- [What are the steps to get a Fully Verified GCash account?](#)
- [Accepted IDs for GCash Verification](#)
- [How do I send money to another GCash account?](#)

To cash in to GCash from a EU or UK bank, follow these steps:

1. On your GCash app, tap **Cash In > Global Partners and Remittance**
2. Select **International Banks > EU or UK**
3. Read instructions and then tap **Cash In.**
4. Enter the amount you wish to cash in (in PHP) and tap **Next**
5. Review the transaction details and tap **Confirm.**
6. Select your bank and proceed with login and authentication.
7. After confirming your bank details, review the amount and fees, and tap **Confirm.**

If the transaction is successful the cash in amount will be reflected instantly in your GCash wallet in PHP.

Official Bank Channels for EU / UK

Check out the official bank channels for the EU/UK

Spain

- Abanca
- Banco Cooperativo Espanol
- Banco Sabadell
- Bankia
- Bankinter
- Caixa Bank
- Caja Rural de Adamuz
- Caja Rural de Albal
- Caja Rural de Algemesi
- Caja Rural de Asturias
- Caja Rural de Baena
- Caja Rural de Canete de las Torres
- Caja Rural de Casas Ibanez
- Caja Rural de Extremadura
- Caja Rural de Fuentealamo
- Caja Rural de Gijon
- Caja Rural de Granada
- Caja Rural de Jaen
- Caja Rural de L'alcudia
- Caja Rural de Navarra
- Caja Rural de Onda
- Caja Rural de Rural Nostra
- Caja Rural de Salamanca
- Caja Rural de San Isidro Vall D'uxo
- Caja Rural de San Jose Alcora
- Caja Rural de San Jose de Almassora
- Caja Rural de Soria
- Caja Rural de Teruel
- Caja Rural de Utrera
- Caja Rural de Villamalea
- Caja Rural de Zamora
- Caja Rural del Sur
- Caja Rural El Salvador Vinaroz
- Caja Rural Group

- Caja Rural Nueva Carteya
- Caja Rural Orihuela
- Caja Rural San Isidro les Coves Vinroma
- Caja Siete
- Cajaviva
- GlobalCaja
- Ibercaja
- Revolut
- Santander
- Santander Bank
- Targobank
- Unicaja Banco

Germany

- Aachener Bank eG
- Abtsgmünder Bank -Raiffeisen- eG
- Airbus Bank GmbH
- Allgäuer Volksbank eG Kempten-Sonthofen
- Alxing-Brucker Genossenschaftsbank eG
- Bank 1 Saar eG
- Bank für Kirche und Caritas eG
- Bank für Kirche und Diakonie eG - KD-Bank
- Bank im Bistum Essen eG
- Bank11 für Privatkunden und Handel GmbH
- Bankhaus Anton Hafner KG
- Bankhaus Bauer Aktiengesellschaft
- Bankhaus E. Mayer AG
- Bankhaus Ellwanger & Geiger AG
- Bankhaus Gebr. Martin AG
- Bankhaus Max Flessa KG
- Bankhaus Rautenschlein AG
- Bayerische BodenseeBank - Raiffeisen - eG
- BayernLB
- BBBank eG
- Bensberger Bank eG
- Berkheimer Bank eG
- Berliner Sparkasse
- Berliner Volksbank eG Abteilung BIT
- Bernhauser Bank eG
- Bopfinger Bank Sechta-Ries eG
- Bordesolmer Sparkasse AG
- Bremische Volksbank eG
- BSK Reichenau
- Budenheimer Volksbank eG
- Bensberger Bank eG
- Berlinske Sparkasse
- Berlinske Volksbank eG Abteilung BIT
- Bernhauser Bank eG
- BG Berliner Sparkasse
- BG Berliner Volksbank eG
- Bopfinger Bank Sechta-Ries eG
- Bordesolmer Sparkasse AG
- Bremer LB

- Bremische Volksbank eG
- Cereabank 1897
- Commerzbank
- Cronbank AG
- CVW-Privatbank AG
- Deutsche Bank
- Dithmarscher Volks- und Raiffeisenbank eG
- DKM Darlehnskasse Münster eG
- Donau-Iller Bank eG
- Donner & Reuschel AG
- Dortmunder Volksbank eG
- Echterdinger Bank eG
- Eckernförder Bank eG Volksbank-Raiffeisenbank
- EDEKABANK AG Hamburg
- Erfurter Bank eG
- EthikBank eG
- Europabank
- Evangelische Bank eG
- Evenord-Bank eG-KG
- Förde SPK
- Fürst Fugger Privatbank Aktiengesellschaft
- Fürstlich Castell'sche Bank Credit-Casse AG
- Farbanca S.p.A.
- Fidor
- Frankenberger Bank Raiffeisenbank eG
- Frankfurter Bankgesellschaft (Deutschland) AG
- Frankfurter Sparkasse
- Frankfurter Volksbank eG
- Freisinger Bank eG Volksbank-Raiffeisenbank
- GLS Gemeinschaftsbank eG
- Gladbacher Bank AG von 1922
- GRENKE BANK AG
- Haßloch-Pfalz eG
- Hamburger Sparkasse
- Hamburger Volksbank eG
- Hannoversche Volksbank eG
- Harzer Volksbank eG
- Harzsparkasse
- HAUSBANK MÜNCHEN eG Bank für Haus- und Grundbesitz
- Heidelberger Volksbank eG
- Heidenheimer Volksbank eG
- Helgeland Sparebank
- Hoerner Bank AG
- Hürden-Emsteker Volksbank eG
- Hypo
- HYPO NOE
- Hypo Tirol Bank AG Succursale Italia
- HypoVereinsbank - HVB Online Banking
- HypoVereinsbank - UC eBanking Global
- HypoVereinsbank - UC eBanking Global - UK branch
- IBM Deutschland Kreditbank GmbH
- Internationales Bankhaus Bodensee AG
- IWB Bank
- Kasseler Sparkasse

- KBC Bank
- KBC Brussels Bank
- Keytrade Bank
- Kieler Volksbank eG
- KSK Ahrweiler
- KSK Anhalt-Bitterfeld
- KSK Augsburg
- KSK Böblingen
- KSK Börde
- KSK Bautzen
- KSK Bersenbrück
- KSK Biberach
- KSK Birkenfeld
- KSK Bitburg-Prüm
- KSK Döbeln
- KSK Düsseldorf
- KSK Eichsfeld
- KSK Esslingen-Nürtingen
- KSK Euskirchen
- KSK Freudenstadt
- KSK Goeppingen
- KSK Garmisch-Partenkirchen
- KSK Gelnhausen
- KSK Gotha
- KSK Grafschaft Diepholz
- KSK Groß-Gerau
- KSK Halle (Westf.)
- KSK Heidenheim
- KSK Heilbronn
- KSK Heinsberg
- KSK Herzogtum Lauenburg
- KSK Hildburghausen
- KSK Köln
- KSK Kaiserslautern
- KSK Kelheim
- KSK Kusel
- KSK Limburg
- KSK Ludwigsburg
- KSK Märkisch-Oderland
- KSK München Starnberg Ebersberg
- KSK Mayen
- KSK Melle
- KSK Miesbach-Tegernsee
- KSK Nordhausen
- KSK Nordhorn
- KSK Northeim
- KSK Ostalb
- KSK Ravensburg
- KSK Reutlingen
- KSK Rhein-Hunsrück
- KSK Rottweil
- KSK Saale-Orla
- KSK Saalfeld-Rudolstadt
- KSK Saarlouis

- KSK Saarpfalz
- KSK Schlüchtern
- KSK Schwalm-Eder
- KSK Sigmaringen
- KSK Soltau
- KSK St. Wendel
- KSK Stade
- KSK Steinfurt
- KSK Stendal
- KSK Syke
- KSK Tübingen
- KSK Traunstein-Trostberg
- KSK Tuttlingen
- KSK Verden
- KSK Vulkaneifel
- KSK Waiblingen
- KSK Walsrode
- KSK Weilburg
- KSK Wiedenbrück
- KSSK Dillingen
- KSSK Kaufbeuren
- KSSK Wasserburg
- Kurhessische Landbank eG
- Kyffhäusersparkasse Artern-Sondershausen
- La Banque Postale Corporate
- Landbank Horlofftal eG
- Landesbank Baden-Württemberg (LBBW)
- Landwirtschaftliche Rentenbank
- Leipziger Volksbank eG
- LIGA Bank eG
- Lloyds Bank (test)
- LSK Oldenburg
- Märkische Bank eG
- Münchner Bank eG
- Münsterländische Bank Thie & Co. KG
- Müritz-Sparkasse
- Mendener Bank eG
- MERKUR BANK KGaA
- Mittelbrandenburgische SPK in Potsdam
- MKB Mittelstandskreditbank AG
- MLP Finanzdienstleistungen
- Nassauische Sparkasse
- Niederrheinische Sparkasse RheinLippe
- Nord-Ostsee SPK
- NORD/LB
- Nordthüringer Volksbank eG
- Norisbank GmbH
- North Channel Bank GmbH & Co. KG
- OLB
- Onstmettinger Bank eG
- Ostfriesische Volksbank eG
- Ostsächsische Sparkasse Dresden
- OstseeSparkasse Rostock
- Otto M. Schröder Bank AG

- Pax-Bank eG Kirche und Caritas
- PSD Bank Berlin-Brandenburg eG
- PSD Bank Braunschweig eG
- PSD Bank Hannover eG
- PSD Bank Hessen-Thüringen eG
- PSD Bank Karlsruhe-Neustadt eG
- PSD Bank Kiel eG
- PSD Bank Koblenz eG
- PSD Bank München eG
- PSD Bank Nürnberg eG
- PSD Bank Nord eG
- PSD Bank Rhein-Ruhr eG
- PSD Bank RheinNeckarSaar eG
- PSD Bank West eG
- PSD Bank Westfalen-Lippe eG
- Qonto
- Rüsselsheimer Volksbank eG
- Raiffeisen - meine Bank eG
- Raiffeisenbank Anger eG
- Raiffeisenbank Arnstorf eG
- Raiffeisenbank Aschberg eG
- Raiffeisenbank Aschau-Samerberg eG
- Raiffeisenbank Aschbacher Bergland eG
- Raiffeisenbank Aschbacher Bergland eG
- Raiffeisenbank Auerbach-Freihung eG
- Raiffeisenbank Augsburg Land West eG
- Raiffeisenbank Bibertgrund eG
- Raiffeisenbank Bissingen eG
- Raiffeisenbank Bobingen eG
- Raiffeisenbank Buch-Eching eG
- Raiffeisenbank Burgebrach-Stegaurach eG
- Raiffeisenbank Butjadingen- Abbehausen eG
- Raiffeisenbank Chiemgau-Nord-Obing eG
- Raiffeisenbank CZ
- Raiffeisenbank Denzlingen-Sexau eG
- Raiffeisenbank Dietersheim und Umgebung eG
- Raiffeisenbank Donau-Heuberg eG
- Raiffeisenbank Ebrachgrund eG
- Raiffeisenbank Ehekirchen-Oberhausen eG
- Raiffeisenbank Eichenbühl und Umgebung eG
- Raiffeisenbank Eifeltor eG
- Raiffeisenbank Elbmarsch eG
- Raiffeisenbank Elsavatal eG
- Raiffeisenbank Emsland-Mitte eG
- Raiffeisenbank Erding eG
- Raiffeisenbank Erkelenz eG
- Raiffeisenbank Erlenbach eG
- Raiffeisenbank Erlenmoos eG
- Raiffeisenbank Ersingen eG
- Raiffeisenbank Eschkam-Lam- Lohberg-Neukirchen b. Hl. Blut eG
- Raiffeisenbank Essenbach eG
- Raiffeisenbank Estenfeld-Bergtheim eG
- Raiffeisenbank Falkenstein-Wörth eG
- Raiffeisenbank Flachsmeer eG

- Raiffeisenbank Floß eG
- Raiffeisenbank Frankenhardt-Stimpfach eG
- Raiffeisenbank Frankenwinheim und Umgebung eG
- Raiffeisenbank Fränkische Schweiz eG
- Raiffeisenbank Freinsheim eG
- Medicinos Bankas
- Mediocredito del FVG
- Mendener Bank eG
- Merkur Bank KGaA
- Mittelbrandenburgische SPK in Potsdam
- MKB Mittelstandskreditbank AG
- MLP Finanzdienstleistungen
- Nagelmackers BE
- Nassauische Sparkasse
- Nest Bank
- net-m privatbank 1891 AG Aktiengesellschaft
- Niederrheinische Sparkasse RheinLippe
- Nord-Ostsee SPK
- NORD/LB
- Nordthüringer Volksbank eG
- Norisbank GmbH
- North Channel Bank GmbH & Co. KG
- NOVO BANCO
- NOVO BANCO DOS AÇORES
- NOVO BANCO DOS AÇORES V3
- Novo Banco V3
- OLB
- Onstmettinger Bank eG
- Ostfriesische Volksbank eG
- Ostsächsische Sparkasse Dresden
- OstseeSparkasse Rostock
- Pommersche Volksbank eG
- Postbank (Deutsche Postbank)
- PrimaCassa Credito Cooperativo FVG
- Raiffeisen
- Raiffeisen Bank
- Raiffeisen-Bank Eschweiler eG
- Raiffeisenbank
- Raiffeisenbank Adelzhausen-Sielenbach eG
- Raiffeisenbank Aichhalden-Hardt- Sulgen eG
- Raiffeisenbank Aidlingen eG
- Raiffeisenbank Aiglsbach eG
- Raiffeisenbank Aindling eG
- Raiffeisenbank Aitrang-Ruderatshofen eG
- Raiffeisenbank Altdorf-Ergolding eG
- Raiffeisenbank Altdorf-Feucht eG
- Raiffeisenbank Alteglofsheim-Hagelstadt eG
- Raiffeisenbank Altschweier eG
- Raiffeisenbank am Dreisessel eG
- Raiffeisenbank Am Goldenen Steig eG
- Raiffeisenbank am Kulm eG
- Raiffeisenbank Anger eG
- Raiffeisenbank Aresing-Gerolsbach eG
- Raiffeisenbank Arnstorf eG

- Raiffeisenbank Aschau-Samerberg eG
- Raiffeisenbank Aschberg eG
- Raiffeisenbank Auerbach-Freihung eG
- Raiffeisenbank Augsburg Land West eG
- Raiffeisenbank Aulendorf eG
- Raiffeisenbank Austria Zagreb (RBA)
- Raiffeisenbank Böllingertal eG
- Raiffeisenbank Bühlerthal eG
- Raiffeisenbank Bütthard-Gaukönigshofen eG
- Raiffeisenbank Bad Kötzing eG
- Raiffeisenbank Bad Saulgau eG
- Raiffeisenbank Bad Schussenried eG
- Raiffeisenbank Bad Windsheim eG
- Raiffeisenbank Baisweil-Eggenthal-Friesenried eG
- Raiffeisenbank Bechhofen eG
- Raiffeisenbank Beilngries eG
- Raiffeisenbank Berghülen eG
- Raiffeisenbank Beuerberg-Eurasburg eG
- Raiffeisenbank Biberach eG
- Raiffeisenbank Bibertgrund eG
- Raiffeisenbank Bidingen eG
- Raiffeisenbank Biebergrund-Petersberg eG
- Raiffeisenbank Bissingen eG
- Raiffeisenbank Bobingen eG
- Raiffeisenbank Borken Nordhessen eG
- Raiffeisenbank Bruck eG
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- Raiffeisenbank eG Asbach-Sorga
- Raiffeisenbank eG Böchen-Crivitz-Hagenow-Plate
- Raiffeisenbank eG Baunatal
- Raiffeisenbank eG Deggendorf-Plattling-Sonnenwald
- Raiffeisenbank eG Elztal
- Raiffeisenbank eG Offenbach / M.-Bieber
- Raiffeisenbank eG Scharrel
- Raiffeisenbank eG Unterwesterwald
- Raiffeisenbank eG, Handewitt
- Raiffeisenbank eG, Lauenburg
- Raiffeisenbank eG, Leezen
- Raiffeisenbank eG, Moormerland
- Raiffeisenbank eG, Owschlag
- Raiffeisenbank eG, Ratzeburg
- Raiffeisenbank eG, Rodenbach
- Raiffeisenbank eG, Seestermühle
- Raiffeisenbank eG, Simmerath

- Raiffeisenbank eG, Struvenhütten
- Raiffeisenbank eG, Todenbüttel
- Raiffeisenbank Ehekirchen-Oberhausen eG
- Raiffeisenbank Ehingen-Hochstraße eG
- Raiffeisenbank Eichenbühl und Umgebung eG
- Raiffeisenbank Eifeltor eG
- Raiffeisenbank Elbmarsch eG
- Raiffeisenbank Elsavatal eG
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- Raiffeisenbank Erlenmoos eG
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- Raiffeisenbank Falkenstein-Wörth eG
- Raiffeisenbank Fischenich-Kendenich eG
- Raiffeisenbank Flachsmeer eG
- Raiffeisenbank Flöß eG
- Raiffeisenbank Frankenhardt eG
- Raiffeisenbank Frankfurt am Main eG
- Raiffeisenbank Fränkisches Weinland eG
- Raiffeisenbank Frechen-Hürth eG
- Raiffeisenbank Freiensteinau eG
- Raiffeisenbank Freistadt eG
- Raiffeisenbank Freudenberg eG
- Raiffeisenbank Frickingen-Heiligenberg eG
- Raiffeisenbank Frischer Wind eG
- Raiffeisenbank Fridolfing-Garching-Burgkirchen eG
- Raiffeisenbank Friedberg-Ottmaring eG
- Raiffeisenbank Frohnhofen-Roth eG
- Raiffeisenbank Fuchstal-Landsberg am Lech eG
- Raiffeisenbank Fürth eG
- Raiffeisenbank Gaißach eG
- Raiffeisenbank Gauting-Pasing eG
- Raiffeisenbank Gensingen eG
- Raiffeisenbank Geretsried eG
- Raiffeisenbank Gerolzhofen eG
- Raiffeisenbank Gilching eG
- Raiffeisenbank Glonn eG
- Raiffeisenbank Gmund am Tegernsee eG
- Raiffeisenbank Goch-Kevelaer-Weeze eG
- Raiffeisenbank Gottenheim eG
- Raiffeisenbank Grafenau eG
- Raiffeisenbank Grafring eG
- Raiffeisenbank Grainet eG
- Raiffeisenbank Greding-Thalmässing eG
- Raiffeisenbank Griesstätt-Halfing eG
- Raiffeisenbank Grimma eG
- Raiffeisenbank Gruibingen eG
- Raiffeisenbank Gymnich eG
- Raiffeisenbank Hächberg eG

- Raiffeisenbank Hallertau eG
- Raiffeisenbank Hardt-Bruhain eG
- Raiffeisenbank Heilsbronn-Windsbach eG
- Raiffeisenbank Hengersberg-Schöllnach eG
- Raiffeisenbank Heroldsbach eG
- Raiffeisenbank Hersbruck eG
- Raiffeisenbank HessenNord eG
- Raiffeisenbank Hiltenfingen eG
- Raiffeisenbank Hirschau eG
- Raiffeisenbank Hochfranken West eG
- Raiffeisenbank Hohenloher Land eG
- Raiffeisenbank Holzkirchen-Otterfing eG
- Raiffeisenbank Ichenhausen eG
- Raiffeisenbank im Allgäuer Land eG
- Raiffeisenbank im Breisgau eG
- Raiffeisenbank im Donautal eG
- Raiffeisenbank im Fuldaer Land eG
- Raiffeisenbank im Grabfeld eG
- Raiffeisenbank im Kreis Calw eG
- Raiffeisenbank im Landkreis Passau-Nord eG
- Raiffeisenbank im Oberland eG
- Raiffeisenbank im Oberpfälzer Jura eG
- Raiffeisenbank Irrel eG
- Raiffeisenbank Isar-Loisachtal eG
- Raiffeisenbank Jettingen-Scheppach eG
- Raiffeisenbank Käps-Mitwitz-Stockheim eG
- Raiffeisenbank Kaarst eG
- Raiffeisenbank Kaiserstuhl eG
- Raiffeisenbank Kalbe-Bismark eG
- Raiffeisenbank Kastellaun eG
- Raiffeisenbank Kehrig eG
- Raiffeisenbank Kempten-Oberallgäu eG
- Raiffeisenbank Kieselbronn eG
- Raiffeisenbank Kirchweihtal eG
- Raiffeisenbank Kirtorf eG
- Raiffeisenbank Kissing-Mering eG
- Raiffeisenbank Kitzinger Land eG
- Raiffeisenbank Knoblauchsland eG
- Raiffeisenbank Kreis Kelheim eG
- Raiffeisenbank Lorup eG
- Raiffeisenbank Mötzingen eG
- Raiffeisenbank München-Nord eG
- Raiffeisenbank München-Süd eG
- Raiffeisenbank Maßbach eG
- Raiffeisenbank Main-Spessart eG
- Raiffeisenbank Maitis eG
- Raiffeisenbank Mecklenburger Seenplatte eG
- Raiffeisenbank Mehring-Leiwen eG
- Raiffeisenbank Mehrstetten eG
- Raiffeisenbank Mittelschwaben eG
- Raiffeisenbank Mittenwald eG
- Raiffeisenbank Moselkrampen eG
- Raiffeisenbank Mutlangen eG
- Raiffeisenbank Nördliche Bergstraße eG

- Raiffeisenbank Nördlingen eG
- Raiffeisenbank Nahe eG
- Raiffeisenbank Neumarkt i.d.OPf. eG
- Raiffeisenbank Neumarkt- St. Veit - Reischach eG
- Raiffeisenbank Neustadt eG
- Raiffeisenbank Neustadt-Vohenstrauß eG
- Raiffeisenbank Niedere Alb eG
- Raiffeisenbank Niederwallmenach eG
- Raiffeisenbank Nordkreis Landsberg eG
- Raiffeisenbank Oberaudorf eG
- Raiffeisenbank Oberes Gäu eG
- Raiffeisenbank Oberferrieden-Burgthann eG
- Raiffeisenbank Oberland eG
- Raiffeisenbank Obermain Nord eG
- Raiffeisenbank Oberpfalz NordWest eG
- Raiffeisenbank Oberpfalz Süd eG
- Raiffeisenbank Oberteuringen-Mecklenbeuren eG
- Raiffeisenbank Oberursel eG
- Raiffeisenbank Oldenburg eG
- Raiffeisenbank Ortenburg-Kirchberg v.W. eG
- Raiffeisenbank Ostprignitz - Ruppin eG
- Raiffeisenbank Ottenbach eG
- Raiffeisenbank Parkstetten eG
- Raiffeisenbank Pfaffenhausen eG
- Raiffeisenbank Pfaffenhofen a.d.Glonn eG
- Raiffeisenbank Pfaffenwinkel eG
- Raiffeisenbank Pfeffenhausen- Rottenburg-Wildenberg eG
- Raiffeisenbank Plankstetten AG
- Raiffeisenbank Raisting eG
- Raiffeisenbank Rastede eG
- Raiffeisenbank Rattiszell-Konzell eG
- Raiffeisenbank Regensburg-Wenzenbach eG
- Raiffeisenbank Regensburg eG
- Raiffeisenbank Rehling eG
- Raiffeisenbank Reute-Gaisbeuren eG
- Raiffeisenbank Ried eG
- Raiffeisenbank Riedenburg-Lobsing eG
- Raiffeisenbank Rosenstein eG
- Raiffeisenbank Roth-Schwabach eG
- Raiffeisenbank RSA eG
- Raiffeisenbank Rupertiwinkel eG
- Raiffeisenbank Südhardt eG
- Raiffeisenbank Südl. Bayerischer Wald eG
- Raiffeisenbank Südliches Ostallgäu eG
- Raiffeisenbank Südstormarn Mölln eG
- Raiffeisenbank Schaafheim eG
- Raiffeisenbank Schrobenhausener Land eG
- Raiffeisenbank Schrozberg- Rot am See eG
- Raiffeisenbank Schwaben Mitte eG
- Raiffeisenbank Schwabmünchen eG
- Raiffeisenbank Seebachgrund eG
- Raiffeisenbank Singoldtal eG
- Raiffeisenbank Sinzing eG
- Raiffeisenbank Sondelfingen eG

- Raiffeisenbank St. Wolfgang-Schwindkirchen eG
- Raiffeisenbank Stauden eG
- Raiffeisenbank Steingaden eG
- Raiffeisenbank Steinheim eG
- Raiffeisenbank Strücklingen- Idafehn eG
- Raiffeisenbank Straubing eG
- Raiffeisenbank Sulzbach-Rosenberg eG
- Raiffeisenbank Tüngental eG
- Raiffeisenbank Türkheim eG
- Raiffeisenbank Taufkirchen-Oberneukirchen eG
- Raiffeisenbank Thannhausen eG
- Raiffeisenbank Thurnauer Land eG
- Raiffeisenbank Unteres Inntal eG
- Raiffeisenbank Unteres Vilstal eG
- Raiffeisenbank Unteres Zusamtal eG
- Raiffeisenbank Volkacher Mainschleife - Wiesentheid eG
- Raiffeisenbank Volkmarsen eG
- Raiffeisenbank Vordersteinenberg eG
- Raiffeisenbank Voreifel eG
- Raiffeisenbank Wüstenselbitz eG
- Raiffeisenbank Wald-Görisried eG
- Raiffeisenbank Waldaschaff-Heigenbrücken eG
- Raiffeisenbank Wallgau-Krün eG
- Raiffeisenbank Wangen eG
- Raiffeisenbank Wegscheid eG
- Raiffeisenbank Weissenburg-Gunzenhausen eG
- Raiffeisenbank Welling eG
- Raiffeisenbank Werratal-Landeck eG
- Raiffeisenbank Wesermarsch-Süd eG
- Raiffeisenbank Westallgäu eG
- Raiffeisenbank Westeifel eG
- Raiffeisenbank Westhausen eG
- Raiffeisenbank Westkreis Fürstenfeldbruck eG
- Raiffeisenbank Wiesedermeer- Wiesede-Marcardsmoor eG
- Raiffeisenbank Wimsheim-Mönsheim eG
- Raiffeisenbank Wyhl eG
- Raiffeisenbank Zeller Land eG
- Raiffeisenbank Zorneding eG
- Raiffeisenbank. Tattenhausen-Großkarolinenfeld eG
- Raiffeisenkasse Erbes-Büdesheim und Umgebung eG
- Rhön-Rennsteig SPK
- Rheingauer Volksbank eG
- Rosbacher Raiffeisenbank eG
- Rostocker Volks- und Raiffeisenbank eG
- Rottaler Raiffeisenbank eG
- Royal Bank of Scotland
- Royal Bank of Scotland Bankline
- Royal Bank of Scotland ClearSpend
- RSB Retail+Service Bank GmbH
- Südtiroler Sparkasse AG Niederlassung München
- Südwestbank AG
- Saalesparkasse
- SaarLB
- Salzlandsparkasse

- Santander
- Scharnhäuser Bank eG
- Schoellerbank
- Schrobenshäuser Bank eG
- Sparkasse an der Lippe
- Sparkasse der Homburgischen Gemeinden
- SPK Aachen
- SPK Aichach-Schrobenshausen
- SPK Allgäu
- SPK Altötting-Mühldorf
- SPK Altenburger Land
- SPK Altmark West
- SPK Am Niederrhein
- SPK Amberg-Sulzbach
- SPK Ansbach
- SPK Arnsberg-Sundern
- SPK Arnstadt-Ilmenau
- SPK Aschaffenburg-Alzenau
- SPK Attendorn-Lennestadt-Kirchhundem
- SPK Aurich-Norden
- SPK Böhl
- SPK Bad Hersfeld-Rotenburg
- SPK Bad Kissingen
- SPK Bad Neustadt a.d. Saale
- SPK Bad Oeynhausens - Porta Westfalica
- SPK Bad Tölz-Wolfratshausen
- SPK Baden-Baden Gaggenau
- SPK Bamberg
- SPK Barnim
- SPK Battenberg
- SPK Bayreuth
- SPK Beckum-Wadersloh
- SPK Bensheim
- SPK Berchtesgadener Land
- SPK Bergkamen-Bönen
- SPK Bielefeld
- SPK Bochum
- SPK Bodensee
- SPK Bonndorf-Stühlingen
- SPK Bottrop
- SPK Bremen
- SPK Burbach-Neunkirchen
- SPK Burgenlandkreis
- SPK Celle
- SPK Chemnitz
- SPK Coburg-Lichtenfels
- SPK Düren
- SPK Dachau
- SPK Darmstadt
- SPK Deggendorf
- SPK Dieburg
- SPK Dillenburg
- SPK Donauwörth
- SPK Donnersberg

- SPK Dortmund
- SPK Duderstadt
- SPK Duisburg
- SPK Einbeck
- SPK Elbe-Elster
- SPK Elmshorn
- SPK Emden
- SPK Emsland
- SPK Engen-Gottmadingen
- SPK Ennepetal-Breckerfeld
- SPK Erding-Dorfen
- SPK Erlangen Höchstadt Herzogenaurach
- SPK Eschenbach Neustadt (a.d. Waldnaab)
- SPK Essen
- SPK Fürstenfeldbruck
- SPK Fürth
- SPK Finnentrop
- SPK Forchheim
- SPK Freiburg-Nördlicher Breisgau
- SPK Freising
- SPK Freyung-Grafenau
- SPK Fulda
- SPK Göttingen
- SPK Günzburg-Krumbach
- SPK Gutersloh-Rietberg
- SPK Gelsenkirchen
- SPK Gengenbach
- SPK Gera-Greiz
- SPK Germersheim Kandel
- SPK Geseke
- SPK Gevelsberg-Wetter
- SPK Gießen
- SPK Gifhorn-Wolfsburg
- SPK Gladbeck
- SPK Grünberg
- SPK Gummersbach-Bergneustadt
- SPK Gunzenhausen
- SPK Höxter
- SPK HagenHerdecke
- SPK Hameln-Weserbergland
- SPK Hamm
- SPK Hanau
- SPK Hanauerland
- SPK Hannover
- SPK Harburg-Buxtehude
- SPK Haslach-Zell
- SPK Hattingen
- SPK Hegau-Bodensee
- SPK Heidelberg
- SPK Herford
- SPK Herne
- SPK Hilden-Ratingen-Velbert
- SPK Hildesheim Goslar Peine
- SPK Hochfranken

- SPK Hochrhein
- SPK Hochsauerland
- SPK Hochschwarzwald
- SPK Hohenlohekreis
- SPK Holstein
- SPK im Landkreis Cham
- SPK im Landkreis Schwandorf
- SPK IngolstadtEichstätt
- SPK Iserlohn
- SPK Jena-Saale-Holzland
- SPK Jerichower Land
- SPK KölnBonn
- SPK Karlsruhe
- SPK Kierspe-Meinerzhagen
- SPK Koblenz
- SPK Kraichgau
- SPK Krefeld
- SPK Kulmbach-Kronach
- SPK Lörrach-Rheinfelden
- SPK Lüdenscheid
- SPK Lüneburg
- SPK Landsberg-Dießen
- SPK Landshut
- SPK Langen-Seligenstadt
- SPK Laubach-Hungen
- SPK LeerWittmund
- SPK Lemgo
- SPK Leverkusen
- SPK Lippstadt
- SPK Märkisches Sauerland Hemer - Menden
- SPK Mülheim a.d. Ruhr
- SPK Minden
- SPK Münsterland-Ost
- SPK Mainfranken Würzburg
- SPK Mainz
- SPK Mansfeld-Südharz
- SPK Marburg-Biedenkopf
- SPK Markgräflerland
- SPK Mecklenburg-Nordwest
- SPK Mecklenburg-Schwerin
- SPK Mecklenburg-Strelitz
- SPK Meißen
- SPK Memmingen-Lindau-Mindelheim
- SPK Merzig-Wadern
- SPK Meschede
- SPK Miltenberg-Obernburg
- SPK Minden-Lübbecke
- SPK Mittelfranken-Süd
- SPK Mittelholstein AG
- SPK Mittelmosel-Eifel-Mosel-Hunsrück
- SPK Mittelsachsen
- SPK Mittelthüringen
- SPK Moosburg
- SPK Muldentail

- SPK Nördlingen
- SPK Nürnberg
- SPK Neckartal-Odenwald
- SPK Neu-Ulm-Illertissen
- SPK Neubrandenburg-Demmin
- SPK Neuburg-Rain
- SPK Neumarkt i.d.OPf.-Parsberg
- SPK Neunkirchen
- SPK Neuss
- SPK Neustadt a.d. Aisch-Bad Windsheim
- SPK Neuwied
- SPK Niederbayern-Mitte
- SPK Niederlausitz
- SPK Nienburg
- SPK Oberhessen
- SPK Oberland
- SPK Oberlausitz-Niederschlesien
- SPK Oberpfalz Nord
- SPK Odenwaldkreis
- SPK Oder-Spree
- SPK Offenburg/Ortenau
- SPK Olpe-Drolshagen-Wenden
- SPK Osnabrück
- SPK Osterode am Harz
- SPK Ostprignitz-Ruppin
- SPK Paderborn-Detmold
- SPK Parchim-Lübz
- SPK Passau
- SPK Pfaffenhofen
- SPK Pforzheim Calw
- SPK Pfullendorf-Meißkirch
- SPK Prignitz
- SPK Radevormwald-Hückeswagen
- SPK Rastatt-Gernsbach
- SPK Regen-Viechtach
- SPK Regensburg
- SPK Rhein Neckar Nord
- SPK Rhein-Haardt
- SPK Rhein-Maas
- SPK Rhein-Nahe
- SPK Riezlern
- SPK Rosenheim-Bad Aibling
- SPK Rotenburg Osterholz
- SPK Rottal-Inn
- SPK Südholstein
- SPK Südl. Weinstr. Landau
- SPK Saarbrücken
- SPK Salem-Heiligenberg
- SPK Schaumburg
- SPK Scheeßel
- SPK Schwäbisch Hall-Crailsheim
- SPK Schwarzwald-Baar
- SPK Schweinfurt-Haßberge
- SPK Siegen

- SPK SoestWerl
- SPK Sonneberg
- SPK Spree-Neiße
- SPK Sprockhövel
- SPK St.Blasien
- SPK Stade - Altes Land
- SPK Starkenburg
- SPK Staufen-Breisach
- SPK Suedwestpfalz
- SPK Tauberfranken
- SPK Trier
- SPK Uckermark
- SPK Uecker-Randow
- SPK Uelzen Lüchow-Dannenberg
- SPK Ulm
- SPK UnnaKamen
- SPK Unstrut-Hainich
- SPK Vest Recklinghausen
- SPK Vogtland
- SPK Vorderpfalz
- SPK Vorpommern
- SPK Waldeck-Frankenberg
- SPK Werra-Meißner
- SPK Westerwald-Sieg
- SPK Westholstein
- SPK Westmünsterland
- SPK Wetzlar
- SPK Wiesental
- SPK Wilhelmshaven
- SPK Witten
- SPK Wittenberg
- SPK Wittgenstein
- SPK Wolfach
- SPK Worms-Alzey-Ried
- SPK Zollernalb
- SPK zu Lübeck AG
- SPK Zwickau
- Spreewaldbank eG
- SSK Augsburg
- SSK Bad Honnef
- SSK Bad Pyrmont
- SSK Bad Sachsa
- SSK Barsinghausen
- SSK Blomberg/Lippe
- SSK Bocholt
- SSK Borken
- SSK Burgdorf
- SSK Cuxhaven
- SSK Düsseldorf
- SSK Delbrück
- SSK Dessau
- SSK Grebenstein
- SSK Haan (Rheinland)
- SSK Haltern am See

- SSK Kaiserslautern
- SSK Langenfeld (Rheinland)
- SSK Lengerich
- SSK Mönchengladbach
- SSK München
- SSK Magdeburg
- SSK Oberhausen
- SSK Offenbach
- SSK Rahden
- SSK Remscheid
- SSK Rheine
- SSK Schmallenberg
- SSK Schwalmstadt
- SSK Schwedt
- SSK Schwelm
- SSK Schwerte
- SSK Solingen
- SSK Versmold
- SSK Wedel
- SSK Wermelskirchen
- SSK Wunstorf
- SSK Wuppertal
- St. Galler Kantonalbank Deutschland AG
- Stadt- und Kreissparkasse Leipzig
- Steyler Bank GmbH
- Steyler Bank GmbH
- Sylter Bank eG
- Taunus Sparkasse
- Triodos Bank N.V. Deutschland
- UBS Germany
- UNION-BANK AG
- VakifBank International AG, Wien ZN Deutschland
- VBU Volksbank im Unterland eG
- VerbundVolksbank OWL eG
- Vereinigte Raiffeisenbank Burgstädt eG
- Vereinigte Raiffeisenbanken Gräfenberg-Forchheim-Eschenau-Heroldsberg eG
- Vereinigte Sparkasse im Märkischen Kreis
- Vereinigte Volksbank eG Ganderkesee-Hude-Bookholzberg-Lemwerder
- Vereinigte Volksbank eG Saarlouis-Losheim am See-Sulzbach/Saar
- Vereinigte Volksbank eG, Brakel
- Vereinigte Volksbank eG, Sindelfingen
- Vereinigte Volksbank Münster eG
- Vereinigte Volksbank Raiffeisenbank eG, Reinheim
- Vereinigte Volksbank Raiffeisenbank eG, Wittlich
- Vereinigte VR Bank eG, Wyk auf Föhr
- Vereinigte VR Bank Kur- und Rheinpfalz eG
- Vereinte Volksbank eG
- Volks- und Raiffeisenbank eG
- Volks- und Raiffeisenbank Fürstenwalde Seelow-Wriezen eG
- Volks- und Raiffeisenbank Muldental eG
- Volks- und Raiffeisenbank Prignitz eG
- Volks- und Raiffeisenbank Saale-Unstrut eG
- Volks- und Raiffeisenbank Saarpfalz eG
- Volksbank - Raiffeisenbank Vilshofen eG

- Volksbank Überherrn eG
- Volksbank Überwald-Gorxheimertal eG
- Volksbank Albstadt eG
- Volksbank Aller-Weser eG
- Volksbank Allgäu-Oberschwaben eG
- Volksbank Altshausen eG
- Volksbank Alzey-Worms eG
- Volksbank am Württemberg eG
- Volksbank Ammerbuch eG
- Volksbank an der Niers eG
- Volksbank Anröchte eG
- Volksbank Ascheberg-Herbern eG
- Volksbank Bönen eG
- Volksbank Börde-Bernburg eG
- Volksbank Bösle eG
- Volksbank Bühl eG
- Volksbank Backnang eG
- Volksbank Bad Salzuflen eG
- Volksbank Bad Saulgau eG
- Volksbank Baden-Baden Rastatt eG
- Volksbank Baiersbronn Murgtal eG
- Volksbank Bakum eG
- Volksbank Baumberge eG
- Volksbank Beckum-Lippstadt eG
- Volksbank Beilstein-Ilsfeld-Abstatt eG
- Volksbank Berg eG
- Volksbank Bielefeld-Gütersloh eG
- Volksbank Bigge-Lenne eG
- Volksbank Blaubeuren eG
- Volksbank Bocholt eG
- Volksbank Bochum Witten eG
- Volksbank Bramgau-Wittlage eG
- Volksbank Brandoberndorf eG
- Volksbank Braunlage eG
- Volksbank Breisgau Nord eG
- Volksbank Breisgau-Markgräflerland eG
- Volksbank Bremen-Nord eG
- Volksbank Brenztal eG
- Volksbank Brilon-Büren-Salzkotten eG
- Volksbank Bruchsal-Bretten eG
- Volksbank Bruhrain-Kraich-Hardt eG
- Volksbank Butzbach eG
- Volksbank Chemnitz eG
- Volksbank Dünwald-Holweide eG
- Volksbank Düren eG
- Volksbank Düsseldorf Neuss eG
- Volksbank Daaden eG
- Volksbank Dammer Berge eG
- Volksbank Darmstadt - Südhessen eG
- Volksbank Deisslingen eG
- Volksbank Delbrück-Hövelhof eG
- Volksbank Delitzsch eG
- Volksbank Demmin eG
- Volksbank Dessau-Anhalt eG

- Volksbank Dettenhausen eG
- Volksbank Dortmund-Nordwest eG
- Volksbank Dreieich eG
- Volksbank Dreiländereck eG
- Volksbank Dresden-Bautzen eG
- Volksbank eG - Die Gestalterbank
- Volksbank eG Bad Laer-Borgloh-Hilter-Melle
- Volksbank eG Braunschweig Wolfsburg
- Volksbank eG Bremerhaven-Cuxland
- Volksbank eG Delmenhorst Schierbrok
- Volksbank eG Gera · Jena · Rudolstadt
- Volksbank eG Horb-Freudenstadt
- Volksbank eG Konstanz
- Volksbank eG Mosbach
- Volksbank eG Osterholz-Scharmbeck
- Volksbank eG Südheide - Isenhagener Land - Altmark
- Volksbank eG Schwarzwald Baar Hegau
- Volksbank eG Wümme-Wieste
- Volksbank eG Westrhauderfehn
- Volksbank eG, Überlingen
- Volksbank eG, Adelebsen
- Volksbank eG, Fredenbeck
- Volksbank eG, Gardelegen
- Volksbank eG, Grebenhain
- Volksbank eG, Hildesheim-Lehrte-Pattensen
- Volksbank eG, Köthen-Bitterfeld
- Volksbank eG, Lönningen
- Volksbank eG, Nienburg
- Volksbank eG, Sangerhausen
- Volksbank eG, Seesen
- Volksbank eG, Sulingen
- Volksbank eG, Syke
- Volksbank eG, Waltrop
- Volksbank eG, Warendorf
- Volksbank eG, Wolfenbüttel
- Volksbank Eifel eG
- Volksbank Eisenberg eG
- Volksbank Elsen-Wewer-Borchen eG
- Volksbank Elsterland eG
- Volksbank Emmerich-Rees eG
- Volksbank Emstal eG
- Volksbank Emstek eG
- Volksbank Enniger-Ostenfelde-Westkirchen eG
- Volksbank Erft eG
- Volksbank Erle eG
- Volksbank Ermstal-Alb eG
- Volksbank Esens eG
- Volksbank Essen-Cappeln eG
- Volksbank Esslingen eG
- Volksbank Ettlingen eG
- Volksbank Euskirchen eG
- Volksbank Eutin Raiffeisenbank eG
- Volksbank Feldatal eG
- Volksbank Filder eG

- Volksbank Flein-Talheim eG
- Volksbank Franken eG
- Volksbank Freiburg eG
- Volksbank Friedrichshafen-Tett nang eG
- Volksbank Göppingen eG
- Volksbank Gebhardshain eG
- Volksbank Geest eG
- Volksbank Geeste-Nord eG
- Volksbank Gemen eG
- Volksbank Gescher eG
- Volksbank Glan-Münchweiler eG
- Volksbank GMHütte-Hagen-Bissendorf eG
- Volksbank Greven eG
- Volksbank Gronau-Ahaus eG
- Volksbank Haaren eG
- Volksbank Halle (Saale) eG
- Volksbank Halle/Westf. eG
- Volksbank Hameln-Stadthagen eG
- Volksbank Hamm / Sieg eG
- Volksbank Haselünne eG
- Volksbank Heiden eG
- Volksbank Heilbronn eG
- Volksbank Heimbach eG
- Volksbank Heinsberg eG
- Volksbank Hellweg eG
- Volksbank Herford-Mindener Land eG
- Volksbank Herrenberg-Nagold-Rottenburg eG
- Volksbank Heuchelheim eG
- Volksbank Hochrhein eG
- Volksbank Hohenlimburg eG
- Volksbank Hohenlohe eG
- Volksbank Hohenzollern-Balingen eG
- Volksbank Hunsrück-Nahe eG
- Volksbank im Bergischen Land eG
- Volksbank im Harz eG
- Volksbank im Hochsauerland eG
- Volksbank im Wesertal eG
- Volksbank Immenstadt eG
- Volksbank in der Hohen Mark eG
- Volksbank in Südwestfalen eG
- Volksbank in Schaumburg eG
- Volksbank Jerichower Land eG
- Volksbank Jever eG
- Volksbank Köln Bonn eG
- Volksbank Kaiserslautern eG
- Volksbank Kamen-Werne eG
- Volksbank Karlsruhe eG
- Volksbank Kassel Göttingen eG
- Volksbank Kempen-Grefrath eG
- Volksbank Kierspe eG
- Volksbank Kirnau eG
- Volksbank Klettgau-Wutöschingen eG
- Volksbank Kleverland eG
- Volksbank Kraichgau eG

- Volksbank Krautheim eG
- Volksbank Krefeld eG
- Volksbank Kurpfalz eG
- Volksbank Löbau-Zittau eG
- Volksbank Lübbecke Land eG
- Volksbank Lübeck eG
- Volksbank Lüneburger Heide eG
- Volksbank Lahr eG
- Volksbank Laichinger Alb eG
- Volksbank Langendernbach eG
- Volksbank Lastrup eG
- Volksbank Lauterbach-Schlitz eG
- Volksbank Lauterecken eG
- Volksbank Leonberg-Strohgäu eG
- Volksbank Limbach eG
- Volksbank Lindenberg eG
- Volksbank Lingen eG
- Volksbank Lohne-Mühlen eG
- Volksbank Ludwigsburg eG
- Volksbank Möckmühl eG
- Volksbank Mönchengladbach eG
- Volksbank Münsingen eG
- Volksbank Münsterland Nord eG
- Volksbank Magdeburg eG
- Volksbank Main-Tauber eG
- Volksbank Mainspitze eG
- Volksbank Marl-Recklinghausen eG
- Volksbank Meßkirch eG Raiffeisenbank
- Volksbank Meerbusch eG
- Volksbank Mindener Land eG
- Volksbank Mittelhessen eG
- Volksbank Mittlerer Neckar eG
- Volksbank Mittlerer Schwarzwald eG
- Volksbank Mittleres Erzgebirge eG
- Volksbank Mittweida eG
- Volksbank Neckartal eG
- Volksbank Neuenkirchen-Vörden eG
- Volksbank Niedergrafschaft eG
- Volksbank Niederrhein eG
- Volksbank Nordhümmling eG
- Volksbank Nordharz eG
- Volksbank Nordschwarzwald eG
- Volksbank Nottuln eG
- Volksbank Ober-Mörlen eG
- Volksbank Oberberg eG
- Volksbank Ochtrup-Laer eG
- Volksbank Oldenburg eG
- Volksbank Olpe-Wenden-Drolshagen eG
- Volksbank Osnabrück eG
- Volksbank Ostlippe eG
- Volksbank Oyten eG
- Volksbank Pforzheim eG
- Volksbank Pfullendorf eG
- Volksbank Pirna eG

- Volksbank Plochingen eG
- Volksbank Raesfeld eG
- Volksbank Raiffeisenbank Bad Kissingen eG
- Volksbank Raiffeisenbank Bayern Mitte eG
- Volksbank Raiffeisenbank Dachau eG
- Volksbank Raiffeisenbank eG Itzehoe Norderstedt Hohenwestedt
- Volksbank Raiffeisenbank eG, Bad Oldesloe
- Volksbank Raiffeisenbank Fürstenfeldbruck eG
- Volksbank Raiffeisenbank Meißen Großenhain eG
- Volksbank Raiffeisenbank Nürnberg eG
- Volksbank Raiffeisenbank Niederschlesien eG
- Volksbank Raiffeisenbank Nordoberpfalz eG
- Volksbank Raiffeisenbank Oberbayern Südost eG
- Volksbank Raiffeisenbank Regensburg-Schwandorf eG
- Volksbank Raiffeisenbank Rhön-Grabfeld eG
- Volksbank Raiffeisenbank Rosenheim-Chiemsee eG
- Volksbank Raiffeisenbank Würzburg eG
- Volksbank Rathenow eG
- Volksbank Remseck eG
- Volksbank Reutlingen eG
- Volksbank Rhede eG
- Volksbank Rhein-Erft-Köln eG
- Volksbank Rhein-Lahn-Limburg eG
- Volksbank Rhein-Lippe eG
- Volksbank Rhein-Nahe-Hunsrück eG
- Volksbank Rhein-Ruhr eG
- Volksbank Rhein-Wehra eG
- Volksbank RheinAhrEifel eG
- Volksbank Rheinböllen eG
- Volksbank Riesa eG
- Volksbank Rietberg eG
- Volksbank Rot eG
- Volksbank Rottweil eG
- Volksbank Ruhr Mitte eG
- Volksbank Süd-Emsland eG
- Volksbank Südkirchen-Capelle-Nordkirchen eG
- Volksbank Südmünsterland-Mitte eG
- Volksbank Sandhofen eG
- Volksbank Sauerland eG
- Volksbank Schermbeck eG
- Volksbank Schlangen eG
- Volksbank Schnathorst eG
- Volksbank Schupbach eG
- Volksbank Schwanewede eG
- Volksbank Schwarzwald-Donau-Neckar eG
- Volksbank Seligenstadt eG
- Volksbank Selm-Bork eG
- Volksbank Senden eG
- Volksbank Solling eG
- Volksbank Spree-Neiße eG
- Volksbank Sprockhövel eG
- Volksbank Störmede-Hörste eG
- Volksbank Stade-Cuxhaven eG
- Volksbank Staufen eG

- Volksbank Stendal eG
- Volksbank Stutensee-Weingarten eG
- Volksbank Stuttgart eG
- Volksbank Sulmtal eG
- Volksbank Trier eG
- Volksbank Trossingen eG
- Volksbank Uelzen-Salzwedel eG
- Volksbank Ulm-Biberach eG
- Volksbank Ulrichstein eG
- Volksbank Vechta eG
- Volksbank Versmold eG
- Volksbank Viersen eG
- Volksbank Visbek eG
- Volksbank Vogtland eG
- Volksbank Vorbach-Tauber eG
- Volksbank Vorpommern eG
- Volksbank Welzheim eG
- Volksbank Weschnitztal eG
- Volksbank Westenholz eG
- Volksbank Westerkappeln-Saerbeck eG
- Volksbank Westerstede eG
- Volksbank Wewelsburg-Ahden eG
- Volksbank Wismar eG
- Volksbank Wickede (Ruhr) eG
- Volksbank Wilhelmshaven eG
- Volksbank Winsener Marsch eG
- Volksbank Wittenberg eG
- Volksbank Wittgenstein eG
- Volksbank Worpswede eG
- Volksbank Wulfsen eG
- Volksbank Zuffenhausen eG
- Volksbank Zwickau eG
- Volksbank-Raiffeisenbank Amberg eG
- Volksbank-Raiffeisenbank Deggingen eG
- Volksbank-Raiffeisenbank Dingolfing eG
- Volksbank-Raiffeisenbank Glauchau eG
- Volksbank-Raiffeisenbank Laupheim-Illertal eG
- Volksbank-Raiffeisenbank Riedlingen eG
- VR Bank Alzey-Land-Schwabenheim eG
- VR Bank Augsburg-Ostallgäu eG
- VR Bank Bad Orb-Gelnhausen eG
- VR Bank Bamberg-Forchheim eG
- VR Bank Bayreuth-Hof eG
- VR Bank Burglengenfeld eG
- VR BANK Dinklage-Steinfeld eG
- VR Bank eG Bergisch Gladbach-Leverkusen
- VR Bank eG Heuberg-Winterlingen
- VR Bank eG, Alsheim
- VR Bank eG, Monheim am Rhein
- VR Bank Enz plus eG
- VR Bank Fulda eG
- VR Bank HessenLand eG
- VR Bank Hohenneuffen-Teck eG
- VR Bank in Holstein eG

- VR Bank Kitzingen eG
- VR Bank Lahn-Dill eG
- VR Bank Lausitz eG
- VR Bank München Land eG
- VR Bank Main-Kinzig-Büdingen eG
- VR Bank Mittelhaardt eG
- VR Bank Mittlere Oberpfalz eG
- VR Bank Neuburg-Rain eG
- VR Bank Neumünster eG
- VR Bank Niederbayern-Oberpfalz eG
- VR Bank Nord eG
- VR Bank Oberfranken Mitte eG
- VR Bank Oldenburg Land eG
- VR Bank Oldenburg Land West eG
- VR Bank Ostholstein Nord - Plön eG
- VR Bank Ravensburg-Weingarten eG
- VR Bank Rhein-Mosel eG
- VR Bank Rhein-Neckar eG
- VR Bank Südliche Weinstraße-Wasgau eG
- VR Bank Südpfalz eG
- VR Bank Südthüringen eG
- VR Bank Schleswig-Mittelholstein eG
- VR Bank Schwäbisch Hall-Crailsheim eG
- VR Bank Starnberg-Herrsching-Landsberg eG
- VR Bank Tübingen eG
- VR Bank Untertaunus eG
- VR Bank Weimar eG
- VR Bank Westküste eG
- VR Bank Westthüringen eG
- VR GenoBank DonauWald eG
- VR meine Bank eG
- VR meine Raiffeisenbank eG
- VR PartnerBank eG Chattengau-Schwalm-Eder
- VR PLUS Altmark-Wendland eG
- VR-Bank Altenburger Land eG
- VR-Bank Asperg-Markgröningen eG
- VR-Bank Bad Salzungen Schmalkalden eG
- VR-Bank Bonn eG
- VR-Bank Coburg eG
- VR-Bank Donau-Mindel eG
- VR-Bank Dornstetten-Horb eG
- VR-Bank eG Magstadt-Weissach
- VR-Bank eG Osnabrücker Nordland
- VR-Bank eG Schopfheim-Maulburg
- VR-Bank eG, Alzenau
- VR-Bank eG, Schwerin
- VR-Bank eG, Würselen
- VR-Bank Ehningen-Nufringen eG
- VR-Bank Eisenach-Ronshausen eG
- VR-Bank Ellwangen eG
- VR-Bank Erding eG
- VR-Bank Erlangen-Höchstadt- Herzogenaurach eG
- VR-Bank Feuchtwangen-Dinkelsbühl eG
- VR-Bank Fichtelgebirge- Frankenwald eG

- VR-Bank Fläming eG
- VR-Bank Freudenberg-Niederfischbach eG
- VR-Bank Gerolzhofen eG
- VR-Bank Handels- und Gewerbebank eG
- VR-Bank Hunsrück-Mosel eG
- VR-Bank in Mittelbaden eG
- VR-Bank in Südniedersachsen eG
- VR-Bank in Süldoldenburg eG
- VR-Bank Isar-Vils eG
- VR-Bank Ismaning Hallbergmoos Neufahrn eG
- VR-Bank Landau-Mengkofen eG
- VR-Bank Landsberg-Ammersee eG
- VR-Bank Landshut eG
- VR-Bank Langenau-Ulmer Alb eG
- VR-Bank Lichtenfels-Ebern eG
- VR-Bank Memmingen eG
- VR-Bank Mitte eG
- VR-Bank Mittelfranken West eG
- VR-Bank Mittelsachsen eG
- VR-Bank Neckar-Enz eG
- VR-Bank Neu-Ulm eG
- VR-Bank Nordeifel eG
- VR-Bank NordRhön eG
- VR-Bank Ostalb eG
- VR-Bank Ostbayern-Mitte eG
- VR-Bank Passau eG
- VR-Bank Rhein-Sieg eG
- VR-Bank Rottal-Inn eG
- VR-Bank Südwestpfalz eG Pirmasens - Zweibrücken
- VR-Bank Schweinfurt eG
- VR-Bank Spangenberg-Morschen eG
- VR-Bank Taufkirchen-Dorfen eG
- VR-Bank Uckermark-Randow eG
- VR-Bank Werdenfels eG
- VR-Bank Westmünsterland eG
- VR Bankverein Bad Hersfeld-Rotenburg eG
- VSK Emsdetten-Ochtrup
- VSK Goch-Kevelaer-Weeze
- Waldecker Bank eG
- Wartburg-Sparkasse
- Weberbank
- WEG Bank AG
- Weser-Elbe Sparkasse
- Westerwald Bank eG Volks- und Raiffeisenbank
- Wiesbadener Volksbank eG
- Winterbacher Bank eG
- Wirecard Bank AG
- Zevener Volksbank eG

Italy

- Allianz Bank Financial Advisors S.p.A.
- Banca 5 S.p.A.
- Banca Adria Colli Euganei

- Banca Akros
- Banca Aletti
- BANCA ALPI MARITTIME CARRU'
- BANCA ALTA TOSCANA
- Banca Carige
- BANCA CENTROPADANA
- Banca Cesare Ponti
- BANCA CRAS TOSCANO SIENA
- BANCA CREMASCA E MANTOVANA
- BANCA DEL CATANZARESE
- BANCA DEL CILENTO E DELLA LUCANIA
- BANCA DELL'ELBA
- BANCA DELLA VALSASSINA
- BANCA DI ANDRIA
- BANCA DI ANGGHIARI E STIA C.C.
- Banca di Bologna
- BANCA DI FORMELLO
- BANCA DI MONASTIER E DEL SILE
- BANCA DI PESARO
- BANCA DI PESCIA E CASCINA
- Banca di Sassari
- BANCA DI TARANTO BCC
- BANCA DI UDINE
- Banca Euromobiliare
- banca fideuram s.p.a.
- Banca Galileo S.p.A
- banca IMI s.p.a.
- Banca Mediolanum
- Banca Monte dei Paschi di Siena Spa
- Banca Monte di Lucca
- Banca Passadore & C. S.p.A.
- BANCA PATAVINA DI SANTELENA E PIOVE DI SACCO
- Banca Patrimoni Sella & C.
- Banca Popolare Cassinate
- Banca Popolare Cortona
- Banca Popolare dell'Alto Adige S.p.A.
- Banca Popolare di Sondrio
- Banca Popolare Lajatico
- Banca Popolare Vesuviana
- Banca Promos S.p.A
- Banca Regionale di Sviluppo S.p.A.
- BANCA SAN FRANCESCO
- Banca Sella
- Banca Sicana
- BANCA SVILUPPO S.P.A.
- BANCA TERRE ETRUSCHE E DI MAREMMA
- BANCA VALDICHIANA DI CHIUSI E MONTEPULCIANO
- BANCA VERONESE DI CONCAMARISE
- BANCA VERSILIA LUNIGIANA E GARFAGNANA
- BANCA WIDIBA SPA
- BancaTer Credito Cooperativo FVG
- Banco di Sardegna
- BANCO FIORENTINO-MUGELLO IMPRUNETA SIGNA-CRED.COOP
- Banco Marchigiano Credito Cooperativo

- Banco Montepio
- Banco Português de Gestão
- Banco Santander Totta
- BancoBPM
- BCC ABRUZZESE CAPPELLE SUL TAVO
- BCC AGRIGENTINO
- BCC AGROBRESCIANO
- BCC Alberobello e Sammichele
- BCC Alta Murgia
- BCC Alto Tirreno
- BCC Alto Vicentino
- BCC Anagni
- BCC Annia
- BCC Aquara
- BCC Basilicata
- BCC Bene Vagienna
- BCC Bergamasca e Orobica
- BCC BERGAMO E VALLI
- BCC Brescia
- BCC BRIANZA E LAGHI
- BCC CAMPANIA CENTRO CRA
- BCC CANOSA LOCONIA
- BCC Caraglio-Cuneese-Riviera dei Fiori
- BCC Carso
- BCC Casalgrasso e S. Albano Stura
- BCC Cassano delle Murge
- BCC Castagneto Carducci
- BCC Castelli e Iblei
- BCC Castelli Romani
- BCC Centro Calabria
- BCC Centro Emilia
- BCC Centro Lazio
- BCC Cherasco
- BCC Circeo
- BCC Conversano
- BCC CRA DI PALIANO
- BCC Credito Cooperativo Friuli
- BCC Credito Etneo
- BCC Crotonese
- BCC DEGLI ULIVI TERRA DI BARI
- BCC DEI COLLI ALBANI
- BCC DEL BASSO SEBINO
- BCC DEL GARDA - BCC COLLI MORENICI DEL GARDA
- BCC DEL METAURO
- BCC DEL VALDARNO
- BCC DELL'ADRIATICO TERAMANO
- BCC DELL'OGGIO E DEL SERIO
- BCC DELLA VALLE DEL TRIGNO
- BCC DI ALTOFONTE E CACCAMO
- BCC DI ARBOREA
- BCC DI BARI
- BCC DI BASCIANO
- BCC DI BELLEGRA
- BCC DI BORGHETTO LODIGIANO

- BCC DI BUCCINO E DEI COMUNI CILENTANI
- BCC DI BUONABITACOLO
- BCC DI BUSTO GAROLFO E BUGUGGIATE
- BCC DI CAGLIARI
- BCC DI CAPACCIO PAESTUM E SERINO S.C.
- BCC DI CARATE BRIANZA
- BCC DI CARAVAGGIO ADDA E CREMASCO CR
- BCC DI CASTIGLIONE MESSER RAIMONDO E PIANELLA
- BCC DI CITTANOVA
- BCC DI GAMBATESA
- BCC DI GAUDIANO DI LAVELLO
- BCC DI LEZZENO
- BCC DI MILANO
- BCC DI MONTEPAONE
- BCC DI MOZZANICA
- BCC DI NAPOLI
- BCC DI NETTUNO
- BCC DI OSTRA E MORRO D'ORZA
- BCC DI OSTRA VETERE
- BCC DI OSTUNI
- BCC DI PACHINO
- BCC DI PONTASSIEVE
- BCC DI PRATOLA PELIGNA
- BCC DI PUTIGNANO SCPA
- BCC DI RIANO
- BCC DI ROMA
- BCC DI SAN BIAGIO PLATANI
- BCC DI SAN CALOGERO E MAIERATO - BCC DEL VIBONESE
- BCC DI SPINAZZOLA
- BCC DI TERRA D'OTRANTO
- BCC DI TRIUGGIO E DELLA VALLE DEL LAMBRO
- BCC DI VALLEDOLMO
- BCC Don Rizzo - Alcamo
- BCC DON STELLA DI RESUTTANO
- BCC Emilbanca
- BCC Erchie
- BCC Felsinea
- BCC Flumeri
- BCC G. TONIOLO DI SAN CATALDO
- BCC Gran Sasso d'Italia
- BCC La Riscossa di Regalbuto
- BCC Laudense-Lodi
- BCC Lazio Nord
- BCC LEVERANO
- BCC Locorotondo
- BCC LONGI VALLE DEL FITALIA R.L.
- BCC Malatestiana
- BCC Marca
- BCC Marina di Ginosa
- BCC MEDIOCRATI
- BCC Monopoli
- BCC Monte Pruno
- BCC MUTUO SOCCORSO DI GANGI
- BCC Pianfei e Rocca de Baldi

- BCC PORDENONESE
- BCC Prealpi
- BCC Ravennate
- BCC Romagna Occidentale
- BCC S. Biagio del Veneto Orientale
- BCC S. Giorgio Quinto Valle Agno
- BCC S. Giovanni Rotondo
- BCC S. Marco dei Cavoti e Sannio Calvi
- BCC S. Marzano di S. Giuseppe
- BCC SAN GIUSEPPE DI MUSSOMELI
- BCC SAN GIUSEPPE DI PETRALIA SOTTANA
- BCC SAN MICHELE DI CALTANISSETTA E PIETRAPERZIA
- BCC Sangro Teatina
- BCC Santeramo in Colle
- BCC Sarsina
- BCC Scafati e Cetara
- BCC Spello e Bettona
- BCC Staranzano e Villesse
- BCC TERRA DI LAVORO S. VINCENZO DE' PAOLI SCPA
- BCC Territorio Lombardo
- BCC Trevigiano
- BCC Turriaco
- BCC UMBRIA
- BCC VALDARNO FIORENTINO BANCA DI CASCIA
- BCC Valdostana
- BCC VALPOLICELLA BENACO BANCA
- BCC Velino
- BCC VICENTINO POJANA MAGGIORE
- Fidelity
- Findomestic Banca S.p.A.
- Friulovest Banca
- Guber Banca S.p.A.
- ICCREA BANCA
- Illimity
- Intesa Sanpaolo
- intesa sanpaolo private banking s.p.a.
- IWBan
- Banca IFIS S.p.A. - IMMOBILIARE Italy
- Banca IFIS S.p.A. - LEASING Italy
- Banca IFIS S.p.A. - OTHER Italy
- Banca IFIS S.p.A. - SOffer Italy
- Mediocredito del FVG
- Nexi
- Paytipper
- Poste Italiane S.p.A., À Patrimonio BancoPosta
- Poste Italiane S.p.A., À Patrimonio BancoPosta (Annex)
- PostePay S.p.A.
- PrimaCassa Credito Cooperativo FVG
- Riviera Banca
- RomagnaBanca
- RovigoBanca
- UBI Banca
- UniCredit SpA
- VIVAL BANCA