

Here is a list of the types of documents that I have experience doing.

Process Documentations

- Estimates and Schedules

System Documentations

- Verification and Testing

Knowledge Based Documentation

- Updating and creating Wiki's

Troubleshooting Documentation

- Steps-by Step Walkthrough: provided to other team members to troubleshoot and resolve a specific issue.

Internal Development Documentation

- Training Documentation for new employees coming into technical operations group
- Training Documentation for the support team on how to read and move around in TFS tickets.