# WILLIAM **KIM**

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#### **SUMMARY**

As an IT Specialist with a passion for programming, I am currently enrolled in the fullstack coding bootcamp at UCLA Extension, which I will complete in April. Equipped with a strong foundation in IT and a growing skillset in software development, I am eager to transition from my current role to a position as a Software Developer. With a keen eye for detail, an analytical mindset, and a drive for continuous learning, I am confident in my ability to excel in this field and make valuable contributions to any team.

#### **EXPERIENCE**

#### **IT SPECIALIST**

March 2020 - Present

## NATURAL WAY OF LA | Los Angeles, CA

- Manage and maintain the dispensary's IT infrastructure and network systems.
- Install, configure, and troubleshoot hardware and software for operations and sales.
- Research and evaluate new technologies and software applications to improve business processes and operations.

#### **LEASING SPECIALIST**

November 2018 - February 2020

## Ikos Holdings, Inc | Baltimore, MD

- Created training and operational plan for new company internship program.
- Supervise a small team to implement support for leasing team.
- Conducting market research to identify competitor pricing and amenity trends.

#### **LEASING SPECIALIST**

October 2017 - November 2018

## Real Home Services & Solutions | Baltimore, MD

- Conducting background checks on potential residents and processing rental applications.
- Drafting leasing agreements and conducting lease signings.
- Conducting move-in and move-out inspections with residents.

#### **REAL ESTATE AGENT**

February 2015 - October 2017

## ExecuHome Realty | Baltimore, MD

- Negotiating contracts and agreements between buyers and sellers
- Coordinating property inspections, appraisals, and other related services.
- Managing transactions, including coordinating with lenders, title companies, and other parties involved in the sale or lease process.

## **STORE MANAGER**

May 2011 - February 2015

## A Wireless - Verizon Retailer | Hunt Valley, MD

- Managed store operations, overseeing inventory, cleanliness, and employee adherence to company policies and procedures.
- Drove sales by coaching and training sales staff, monitoring performance, and identifying areas for improvement.
- Managed staffing and scheduling, including hiring employee.

### **EDUCATION**

Information Systems Management University of Maryland

Information Systems Management

# • Howard Community College

Columbia, MD

## **COURSEWORK**

Full Stack Web Development Coding Boot Camp

20232

# • University of California, Los Angeles

Designed and developed a responsive, full-stack web application using languages like HTML, CSS, and React for the front-end, and Node and SQL for the back-end, which demonstrated my proficiency in these technologies and my ability to integrate them into a functional and user-friendly application.

## **SKILLS**

Front End: HTML, CSS, Javascript, JQuery, React, Boostrap

Back End: APIs, Node, SQL, MERN