

# William Kim

Los Angeles, CA

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## SUMMARY

Full Stack Web Developer with a background in IT Specialist role and a recent Full Stack Web Development certificate from UCLA Extension. Demonstrated dedication to continuous learning and an analytical mindset. Proficient in combining creativity and problem-solving skills to create user-friendly applications. Recognized for strong attention to detail and wit in tackling complex projects. Ready to contribute valuable skills to innovative software development projects.

## TECHNICAL SKILLS

**Technical Languages:** HTML, CSS, JavaScript, jQuery, React, Bootstrap

**Applications:** APIs, Node, SQL, MERN

## PROJECTS

**Just Another Text Editor** | <https://github.com/wiilki/just-another-text-editor-wk> | <https://infinite-cliffs-55483.herokuapp.com/>

- *Progressive Web Application (PWA) enabling note and code snippet creation and saving, with or without an internet connection.*
- *Utilizes IndexedDB for data persistence, meeting PWA criteria as a single-page application.*
- *Build a single-page text editor web application, meeting PWA criteria, allowing note and code snippet creation with or without an internet connection.*
- *Implement data persistence using IndexedDB, ensuring content is saved and retrieved, and use idb package to interact with IndexedDB API. Deploy the application to Heroku with proper build scripts for a webpack application.*
- *HTML, CSS, JS, ExpressJS, idb, Webpack, Workbox, Babel*

**So You Want to Manage a Project** | <https://github.com/wiilki/so-you-want-to-manage-a-project> | <https://vast-brook-40513.herokuapp.com/>

- *Full-stack application using Node.js and Express.js to create a RESTful API.*
- *Implement user authentication (express-session and cookies), handle MySQL database with Sequelize ORM, and protect sensitive information with environment variables.*
- *HTML, CSS, JS, SQL, ExpressJS, Handlebars, Sequelize, MySQL*

**CMS Style Tech Blog** | <https://github.com/wiilki/CMS-style-tech-blog> | <https://gentle-basin-90216.herokuapp.com/>

- *CMS-style blog site where developers can publish their blog posts and comment on other developers' posts.*
- *Build a CMS-style blog site from scratch using the MVC architectural structure and Handlebars.js as the templating language.*
- *Implement user authentication with bcrypt, express-session, and connect-session-sequelize, allowing users to sign up, log in, and log out, with session timeout functionality. Additionally, enable users to publish blog posts, leave comments, and manage their posts through the dashboard.*

- *HTML, CSS, JS, SQL, ExpressJs, Handlebars, Sequelize, MySQL*

## EXPERIENCE

### IT Specialist

**2020 – Present**

#### Natural Way of LA

Los Angeles, CA

- *Manage and maintain the IT infrastructure and network systems.*
- *Research and evaluate new technologies and software applications to improve business processes and operations.*
- *Deliver L1/L2 tech support to staff, resolving software/hardware issues, network problems, and assisting with system installations.*

### Leasing Specialist

**November 2018 – February 2020**

#### Ikos Holdings, Inc

Baltimore, MD

- *Supervised a small team to implement support for leasing team.*
- *Conducted data analysis to determine optimal pricing strategies and leasing goals.*
- *Collaborated with IT team to troubleshoot and resolve software and hardware issues.*

### Leasing Specialist

**October 2017 – November 2018**

#### Real Homes Services & Solutions

Baltimore, MD

- *Conducted market research and analysis to inform pricing strategies and marketing campaigns.*
- *Collaborated with property management and maintenance teams to ensure efficient and effective operations.*
- *Conducted regular audits of the leasing process to identify areas for improvement and implemented new processes to increase efficiency.*

### Store Manager

**May 2011 – February 2015**

#### A Wireless - Verizon Retailer

Hunt Valley, MD

- *Managed store operations, overseeing inventory, cleanliness, and employee adherence to company policies and procedures.*
- *Drove sales by coaching and training sales staff, monitoring performance, and identifying areas for improvement.*
- *Troubleshoot a wide variety of devices, including smartphones and tablets, to identify and resolve technical issues.*

## EDUCATION

### **Full Stack Web Development Boot Camp Certificate:** *UCLA Extension, online*

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Firebase, Node.js, MySQL, MongoDB, Express, Handelbars.js, and ReactJS.

### **Information Systems Management:** *University of Maryland College Park*