Dynamic Car Dispatching and Pricing: Revenue and Fairness for Ridesharing

Zishuo Zhao, Xi Chen, Xuefeng Zhang, Yuan Zhou

Introduction Background



Ridesharing: Optimize scheduling efficiency to match drivers and riders.



- Ridesharing:
 Optimize scheduling efficiency to match drivers and riders.
- ► Shortcomings of existing work: at least one of



- Ridesharing: Optimize scheduling efficiency to match drivers and riders.
- ▶ Shortcomings of existing work: at least one of
- Myopic, only considering current orders but not incoming ones. (mostly as combinatorial optimization algorithms)



- Ridesharing: Optimize scheduling efficiency to match drivers and riders.
- ▶ Shortcomings of existing work: at least one of
- Myopic, only considering current orders but not incoming ones. (mostly as combinatorial optimization algorithms)
- Only computing centralized plans, without ensuring drivers would be willing to follow the plan.



- Ridesharing: Optimize scheduling efficiency to match drivers and riders.
- ▶ Shortcomings of existing work: at least one of
- Myopic, only considering current orders but not incoming ones. (mostly as combinatorial optimization algorithms)
- Only computing centralized plans, without ensuring drivers would be willing to follow the plan.
- Using over-simplified models (equidistant, specified graphs, etc)



- Ridesharing:
 Optimize scheduling efficiency to match drivers and riders.
- ▶ Shortcomings of existing work: at least one of
- Myopic, only considering current orders but not incoming ones. (mostly as combinatorial optimization algorithms)
- Only computing centralized plans, without ensuring drivers would be willing to follow the plan.
- Using over-simplified models (equidistant, specified graphs, etc)
- No revenue or fairness guarantees. (Will companies use and will drivers and riders be satisfied?)

Introduction Our contribution



Our three-fold contribution:	



Our three-fold contribution:

▶ We propose a versatile generalized network flow model for the task, with theoretical guarantees on optimal revenue.



Our three-fold contribution:

- We propose a versatile generalized network flow model for the task, with theoretical guarantees on optimal revenue.
- ► We propose a novel two-phase pricing mechanism decoupling prices on drivers' and riders' sides to meet misaligned interests and ensure fairness.



Our three-fold contribution:

- We propose a versatile generalized network flow model for the task, with theoretical guarantees on optimal revenue.
- We propose a novel two-phase pricing mechanism decoupling prices on drivers' and riders' sides to meet misaligned interests and ensure fairness.
- We consider the stochastic nature of ridesharing orders and perform online learning on incomplete information to balance the exploration-exploitation trade-off.

Phase 1: Max-Revenue Car Dispatching Non-linear network flow model



Non-linear network flow model:



Non-linear network flow model:

Each arc corresponding to a spatiotemporal path.



Non-linear network flow model:

- ► Each arc corresponding to a spatiotemporal path.
- Edge reward function corresponding to revenue with k dispatched drivers.



Non-linear network flow model:

- ► Each arc corresponding to a spatiotemporal path.
- ► Edge reward function corresponding to revenue with *k* dispatched drivers.

Basic example:

► An edge (A, B), cost: c(A, B) = 2.

Non-linear network flow model



Non-linear network flow model:

- ► Each arc corresponding to a spatiotemporal path.
- Edge reward function corresponding to revenue with k dispatched drivers.

- ► An edge (A, B), cost: c(A, B) = 2.
- ▶ 3 riders, valuations $v_1 = 10, v_2 = 9, v_3 = 8$ (assuming known)



Non-linear network flow model:

- ► Each arc corresponding to a spatiotemporal path.
- ► Edge reward function corresponding to revenue with *k* dispatched drivers.

- ► An edge (A, B), cost: c(A, B) = 2.
- ▶ 3 riders, valuations $v_1 = 10$, $v_2 = 9$, $v_3 = 8$ (assuming known)
- ▶ If we dispatch 1 driver, revenue $r_{(A,B)}(1) = 1 \cdot (v_1 c) = 8$.



Non-linear network flow model:

- ► Each arc corresponding to a spatiotemporal path.
- ► Edge reward function corresponding to revenue with *k* dispatched drivers.

- ► An edge (A, B), cost: c(A, B) = 2.
- ▶ 3 riders, valuations $v_1 = 10$, $v_2 = 9$, $v_3 = 8$ (assuming known)
- ▶ If we dispatch 1 driver, revenue $r_{(A,B)}(1) = 1 \cdot (v_1 c) = 8$.
- $ightharpoonup r_{(A,B)}(2) = 2 \cdot (v_2 c) = 14, r_{(A,B)}(3) = 18.$



Non-linear network flow model:

- ► Each arc corresponding to a spatiotemporal path.
- ► Edge reward function corresponding to revenue with *k* dispatched drivers.

- ► An edge (A, B), cost: c(A, B) = 2.
- ▶ 3 riders, valuations $v_1 = 10$, $v_2 = 9$, $v_3 = 8$ (assuming known)
- ▶ If we dispatch 1 driver, revenue $r_{(A,B)}(1) = 1 \cdot (v_1 c) = 8$.
- $r_{(A,B)}(2) = 2 \cdot (v_2 c) = 14, r_{(A,B)}(3) = 18.$
- $ightharpoonup r_{(A,B)}(3+j)=18-2j, j\geq 0.$

Phase 1: Max-Revenue Car Dispatching Edge decomposition



Phase 1: Max-Revenue Car Dispatching Edge decomposition



Edge decomposition: decompose an non-linear edge into linear ones!

▶ Virtual Valuation: v'(i) = r(i) - r(i-1).

Phase 1: Max-Revenue Car Dispatching Edge decomposition



- ▶ Virtual Valuation: v'(i) = r(i) r(i-1).
- ► Edge weights: VV i.e. *marginal reward* of one more driver.



- ▶ Virtual Valuation: v'(i) = r(i) r(i-1).
- ► Edge weights: VV i.e. *marginal reward* of one more driver.
- e_1 : capacity 1, weight v'(1) = 8.
- e_2 : capacity 1, weight v'(2) = 6.
- e_3 : capacity 1, weight v'(3) = 4.



- ▶ Virtual Valuation: v'(i) = r(i) r(i-1).
- ▶ Edge weights: VV i.e. *marginal reward* of one more driver.
- e_1 : capacity 1, weight v'(1) = 8.
- e_2 : capacity 1, weight v'(2) = 6.
- e_3 : capacity 1, weight v'(3) = 4.
- e_{cruise} : capacity $+\infty$, weight -c = -2.



Definition: Regularity

An instance is *regular* iff all edges have non-increasing marginal rewards.



Definition: Regularity

An instance is *regular* iff all edges have non-increasing marginal rewards.

Theorem

With regularity condition, the Max-Revenue Car Dispatching can be solved with the maximum weighted flow problem.

► Network flow problem is *Totally Unimodular* so we can get an integer optimal solution!



Definition: Regularity

An instance is *regular* iff all edges have non-increasing marginal rewards.

Theorem

With regularity condition, the Max-Revenue Car Dispatching can be solved with the maximum weighted flow problem.

► Network flow problem is *Totally Unimodular* so we can get an integer optimal solution!

Hardness

Without the regularity constraint, Max-Revenue Car Dispatching is NP-hard.

We can construct a MRCD to solve Set Cover.

Within the same total budget, we can allocate rewards differently to drivers.

 Budget balance: total collected income is equal to total amount distributed to drivers (omitting amount platform keeps for profit).

Within the same total budget, we can allocate rewards differently to drivers.

- Budget balance: total collected income is equal to total amount distributed to drivers (omitting amount platform keeps for profit).
- Incentive compatibility: Each driver earns at least the cost to cover an edge.

Within the same total budget, we can allocate rewards differently to drivers.

- Budget balance: total collected income is equal to total amount distributed to drivers (omitting amount platform keeps for profit).
- Incentive compatibility: Each driver earns at least the cost to cover an edge.
- ► Subgame-perfectness: No driver is incentivized to deviate.

Within the same total budget, we can allocate rewards differently to drivers.

- Budget balance: total collected income is equal to total amount distributed to drivers (omitting amount platform keeps for profit).
- Incentive compatibility: Each driver earns at least the cost to cover an edge.
- Subgame-perfectness: No driver is incentivized to deviate.
- Envy-freeness: No driver feels the mechanism is more favorable to others than themselves.

Potential method

► Inspiration: potential energy, work independent to trajectory.

Potential method

- Inspiration: potential energy, work independent to trajectory.
- Idea: define the potential as maximum possible net income a driver can get from a node to the end.

Potential method

- ► Inspiration: potential energy, work independent to trajectory.
- Idea: define the potential as maximum possible net income a driver can get from a node to the end.

Lemma

Given a routing plan \mathcal{A} , a reward re-allocation $y:S^2\to\mathbb{R}^{\geq 0}$ is fair if and only if there exists a *potential function* $P:S\to\mathbb{R}^{\geq 0}$ such that

- For any $s \in S$ where A directs at least one driver to leave at state s (terminal states), it holds that P(s) = 0.
- ▶ $\forall (s, s') \in Q, y(s, s') c(s, s') \leq P(s) P(s').$
- $\forall (s, s') \in Q : F(s, s') > 0, y(s, s') c(s, s') = P(s) P(s') \ge 0.$
- ▶ $\sum_{s \in S} P(s)(\deg_i(s) \deg_o(s)) = \sum_{(s,s') \in Q} F(s,s')(p(s,s') c(s,s')),$ where $\deg_i(s)$ and $\deg_o(s)$ are the number of drivers to enter and leave the platform at the state s respectively.

Phase 2: Fair Reward Re-allocation to Drivers Existence guarantees

We prove that fair re-allocation plans always exists in non-degenerate scenarios:

Existence guarantees

We prove that fair re-allocation plans always exists in non-degenerate scenarios:

Theorem

Let $S_{\#} \subseteq S$ denote the set of terminal states. If there exist $s_1 \in S \setminus S_\#$ and $s_2 \in S$ such that $F(s_1, s_2) > 0$ and $\mathcal{I} \geq \sum_{(s,s') \in \mathcal{O}} F(s,s') \cdot c(s,s')$ (\mathcal{I} is the total income collected from the riders), then there exists a fair reward allocation plan.

Phase 2: Fair Reward Re-allocation to Drivers

Existence guarantees

We prove that fair re-allocation plans always exists in non-degenerate scenarios:

Theorem

Let $S_{\#} \subseteq S$ denote the set of terminal states. If there exist $s_1 \in S \setminus S_{\#}$ and $s_2 \in S$ such that $F(s_1, s_2) > 0$ and $\mathcal{I} \geq \sum_{(s,s') \in Q} F(s,s') \cdot c(s,s')$ (\mathcal{I} is the total income collected from the riders), then there exists a fair reward allocation plan.

We use Quadratic Programming to find a min-square-distortion feasible scheme, if multiple ones exist.

Learning and Optimization Stochastic demand setting



Stochastic demand setting: we only know the distribution of latent orders $\{\mathcal{D}(s,s')\}$ rather than exact ones.

Learning and Optimization Stochastic demand setting



Stochastic demand setting: we only know the distribution of latent orders $\{\mathcal{D}(s,s')\}$ rather than exact ones.

▶ We can still compute the edge reward function as *expected* rewards for k drivers dispatched on (s, s'), from the distribution $\mathcal{D}(s, s')$.

Learning and Optimization

Stochastic demand setting



Stochastic demand setting: we only know the distribution of latent orders $\{\mathcal{D}(s,s')\}$ rather than exact ones.

- ▶ We can still compute the edge reward function as *expected* rewards for k drivers dispatched on (s, s'), from the distribution $\mathcal{D}(s, s')$.
- ► We then perform Thompson Sampling to balance exploration and exploitation and update the estimated distributions.



We do need Thompson Sampling because the riders' valuations are NOT disclosed!



We do need Thompson Sampling because the riders' valuations are NOT disclosed!

At the begin of day t, we sample parameters $\{\hat{\mathcal{D}}(s,s')\}_t$ from the prior distribution and compute dispatching and pricing.



We do need Thompson Sampling because the riders' valuations are NOT disclosed!

- At the begin of day t, we sample parameters $\{\hat{\mathcal{D}}(s,s')\}_t$ from the prior distribution and compute dispatching and pricing.
- ► We collect the data of riders' responses to offered prices and compute posterior distributions of parameters.



We do need Thompson Sampling because the riders' valuations are NOT disclosed!

- At the begin of day t, we sample parameters $\{\hat{\mathcal{D}}(s,s')\}_t$ from the prior distribution and compute dispatching and pricing.
- We collect the data of riders' responses to offered prices and compute posterior distributions of parameters.
- ▶ We set the posterior distributions as the prior of day t + 1.

Experiment Results Phase 1: Max-Revenue Car Dispatching



Phase 1: Max-Revenue Car Dispatching

Experiment Results Phase 1: Max-Revenue Car Dispatching



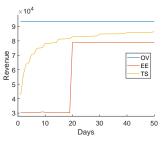
Phase 1: Max-Revenue Car Dispatching

▶ Offline: 23% increased revenue than fixed price on DiDi dataset.



Phase 1: Max-Revenue Car Dispatching

- ▶ Offline: 23% increased revenue than fixed price on DiDi dataset.
- Online: Significantly lower regret than explore-and-exploit scheme.



Experiment Results Phase 2: Fair Reward Re-Allocation

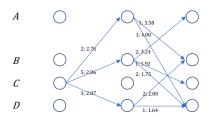


Phase 2: Fair Reward Re-Allocation



Phase 2: Fair Reward Re-Allocation

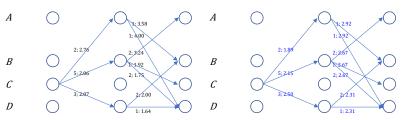
▶ $C \rightarrow A \rightarrow D$ has significantly higher reward than $C \rightarrow D \rightarrow D$.





Phase 2: Fair Reward Re-Allocation

- ▶ $C \rightarrow A \rightarrow D$ has significantly higher reward than $C \rightarrow D \rightarrow D$.
- ► After Phase 2: both 4.81.



Acknowledgement



Appreciation to Shiyuan Wang for discussion of relevant topics on mechanism design.

