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TPA Operations Sr. Performance Analyst

125087

At Zurich North America Claims we acknowledge that work life-balance and flexibility are a priority when it comes to choosing your next career move. Designed with our employees' needs in mind, the ZNA Claims hybrid work model emphasizes flexibility, allowing claims employees to conduct individual work in their preferred location, while facilitating in-person connections and collaborative activities when meaningful and valuable. While the model provides a high level of flexibility and autonomy, occasional circumstances requiring in-office attendance should be expected. This is a hybrid role within the U.S., preferred assigned location is Schaumburg, IL but open to considering alternate Zurich U.S. office locations for a well-qualified candidate.

Are you passionate about turning data into actionable insights? This role focuses on analyzing complex datasets to uncover trends and drive strategic decisions, while also managing the downstream flow of TPA data through Claims Mart—ensuring data quality, understanding actuarial impacts, and resolving data flow issues. You'll create visual workflows, evaluate performance, and deliver impactful recommendations to stakeholders.

In this role you will be responsible for:

- As the first point of contact for all strategic initiatives for a region or segment, provide advanced financial analysis and modeling.
- Serve as the point of contact for any supporting external consultancies when needed to assist with business performance reviews, including in-depth analyses in specific areas.
- Lead the preparation of key messages, reports and financial analyses

to inform management teams of expected outcomes for specific initiatives.

- Lead the production of periodic benefit follow-ups for key initiatives within the relevant region or segment to ensure financial targets are met.
- Develop and maintain the governance framework to ensure that all business initiatives are subject to high-quality, systematic financial scrutiny.
- Prepare analyses and comments for all reporting requirements of the Group's projects and be the first point of contact for all inquiries related to financial projections to ensure that all project outputs are obtained.
- Lead the production of profitability reports on behalf of the region or segment, monitoring performance trends by product or line of business to identify any substantially underperforming or outperforming.
- Lead the development of new reporting initiatives for the region or segment with the goal of providing additional and deeper insight into performance trends to improve decision-making.

Basic Qualifications:

- Bachelor's Degree and 6 or more years of experience in the Accounting or Finance area
OR
- High School Diploma or Equivalent and 8 or more years of experience in the Accounting or Finance area
OR
- Zurich Certified Insurance Apprentice including Associate Degree and 6 or more years of experience in the Accounting or Finance area

Preferred Qualifications:

- Insurance industry experience
- Project management experience
- CPA, CPCU, CFA or CTP
- Strong Microsoft Office experience
- Strong verbal and written communication skills

At Zurich, compensation for roles is influenced by a variety of factors, including but not limited to the specific office location, role, skill set, and level of experience. In compliance with local laws, Zurich commits to providing a fair and reasonable compensation range for each role. For more information about our Total Rewards, please click [here](#). Additional rewards may encompass short-term incentive bonuses and merit increases. We encourage candidates with salary expectations beyond the provided range to apply as they will be considered based on their experience, skills, and education. The compensation indicated represents a nationwide market range and has not been adjusted for geographic differentials pertaining to the location where the position may be filled. The proposed salary range for this position is \$85,500.00 - \$140,000.00, with short-term incentive bonus eligibility set at 15%.

As an insurance company, Zurich is subject to 18 U.S. Code § 1033.

A future with Zurich. What can go right when you apply at Zurich?

Now is the time to move forward and make a difference. At Zurich, we want you to share your unique perspectives, experiences and ideas so we can grow and drive sustainable change together. As part of a leading global organization, Zurich North America has over 150 years of experience managing risk and supporting resilience. Today, Zurich North America is a leading provider of commercial property-casualty insurance solutions and a wide range of risk management products and services for businesses and individuals. We serve more than 25 industries, from agriculture to technology, and we insure 90% of the Fortune 500®. Our growth strategy is not limited to our business. As an employer, we strive to provide ongoing career development opportunities, and we foster an environment where voices are diverse, behaviors are inclusive, actions drive equity, and our people feel a sense of belonging. Be a part of the next evolution of the insurance industry. Join us in building a brighter future for our colleagues, our customers and the communities we serve. Zurich maintains a comprehensive employee benefits package for employees as well as eligible dependents and competitive compensation. Please click [here](#) to learn more.

Zurich in North America is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race/ethnicity, color, religion, sex, sexual orientation, gender identity, national origin, disability, or protected veteran status.

Zurich does not accept unsolicited resumes from search firms or employment agencies. Any unsolicited resume will become the property of Zurich American Insurance. If you are a preferred vendor, please use our Recruiting Agency Portal for resume submission.

Location(s): AM - Schaumburg, AM - Atlanta, AM - Chicago, AM - Addison, AM - Boston, AM - Anoka, AM - Edina, AM - Baltimore
Remote Working: Hybrid
Schedule: Full Time
Employment Sponsorship Offered: No

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