

Company Overview

The company selected is called 'Everyone Everywhere Rentals' (imaginary company for the sake of this project); it is a chain company with multiple in-person locations that provide car rental services to people across the country. The line of operation would be vehicle rental. Everyone Everywhere Rentals is not a real company and has been created for the purpose of this project.

In this system, data will be collected on the person who rents the car, all the cars, the car types, plate numbers, the methods of payment and the payment details of the customer, rewards program, reservation histories, cars that are available for reservation, and customer history. The company will be able to see previous, as well as current, customer approvals or denials based on their credit score. The most recent credit score will be used to determine the customer status, but the customer's social security number will not be stored in the database by the company.

Requirements

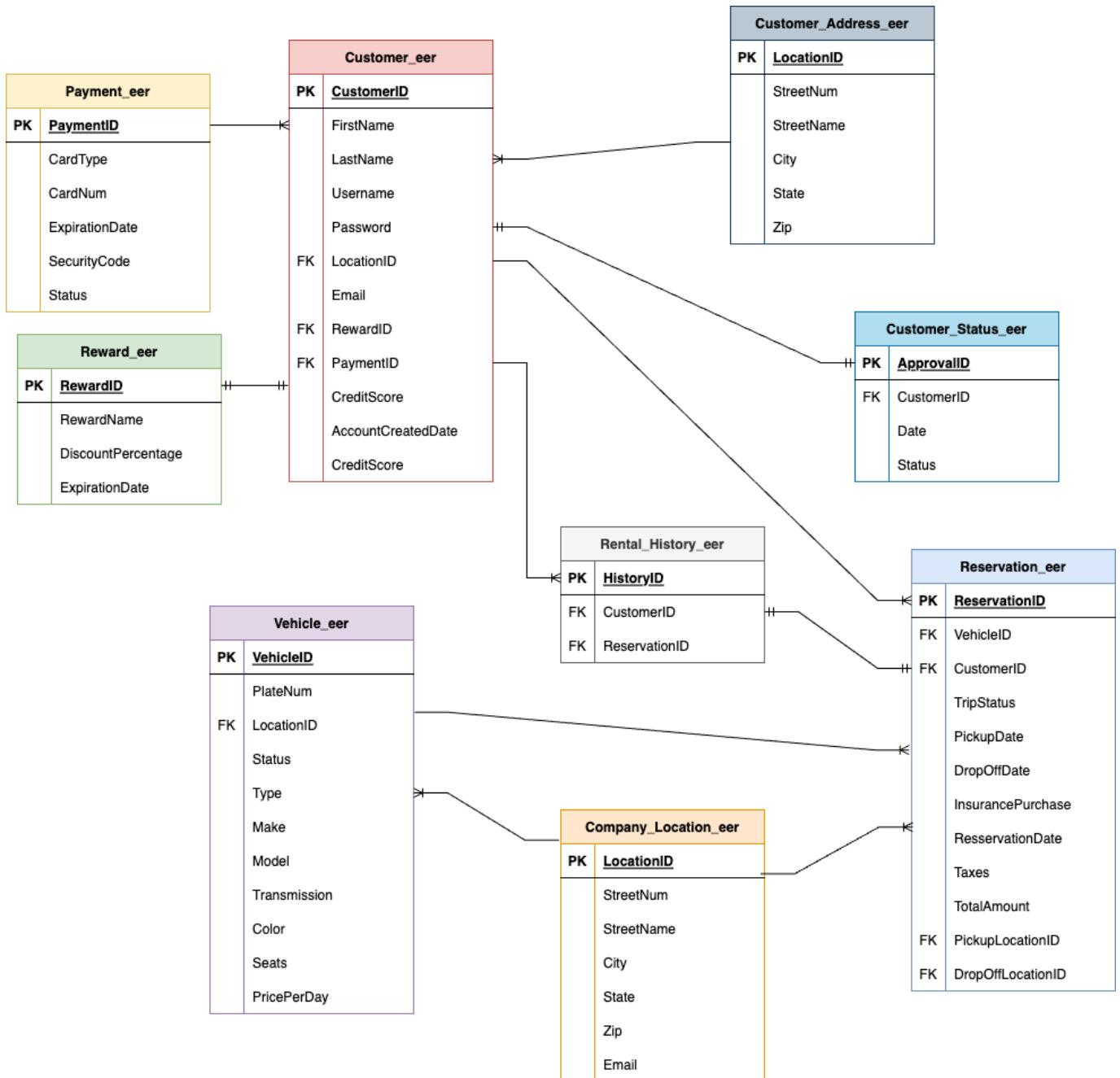
Customers will be able to:

- a. Reserve specific cars;
- b. See past car rental details;
- c. See upcoming rental details;
- d. Check out the status and conditions of variety of cars;
- e. Sign up for rewards;
- f. See the locations of the rental company.

The company will be able to access all the information above and it will also be able to:

- a. Store personal data on the customers;
- b. Store payment information;
- c. See the history of each customer;
- d. Keep a list of customers who passed and did not pass the verification process.

E-R



*Note: all tables are suffixed with _eer to clearly distinguish them from other tables that might carry a similar name in the database. See attached file called 'lauraBuibas_ERDiagram_drawio.png' for the E-R Diagram image.

- a. Database design - see attached file named 'lauraBuibas_BCS360_DatabaseDesign.pdf'
- b. Data- see attached Excel data file named 'lauraBuibas_BCS360_Data.xlsx'

Implementation sql logic

Note: see attached file named 'lauraBuibas_BCS360_SQL_CODE_FINAL.sql' for all SQL code.

Table Creation

Fig. 1-1 Creating the Customer_eer and Payment_eer tables

```
CREATE TABLE Customer_eer
(
    CustomerID INT NOT NULL PRIMARY KEY IDENTITY(1,1),
    FirstName VARCHAR(50) NOT NULL,
    LastName VARCHAR(50) NOT NULL,
    Username VARCHAR(20) NOT NULL,
    Password VARCHAR(20) NOT NULL,
    LocationID INT NOT NULL,
    Email VARCHAR(100) NOT NULL,
    RewardID INT NOT NULL,
    PaymentID INT NOT NULL,
    AccountCreatedDate DATE NOT NULL,
    CreditScore INT NOT NULL
);

CREATE TABLE Payment_eer
(
    PaymentID INT NOT NULL PRIMARY KEY IDENTITY(1,1),
    CardType VARCHAR(4) NOT NULL,
    CardNum VARCHAR(16) NOT NULL,
    ExpirationDate VARCHAR(5) NOT NULL,
    SecurityCode VARCHAR(4) NOT NULL,
    Status CHAR(1) NOT NULL
);
```

Fig. 1-2 Creating the reward_eer, customer_address_eer, customer_status_eer, and company_location_eer tables

```
CREATE TABLE Reward_eer
(
    RewardID INT NOT NULL PRIMARY KEY IDENTITY(1,1),
    RewardName VARCHAR(10) NOT NULL,
    DiscountPercentage INT NOT NULL,
    ExpirationDate VARCHAR(5) NOT NULL
);

CREATE TABLE Customer_Address_eer
(
    LocationID INT NOT NULL PRIMARY KEY IDENTITY(1,1),
    StreetNum INT NOT NULL,
    StreetName VARCHAR(50) NOT NULL,
    City VARCHAR(50) NOT NULL,
    State CHAR(2) NOT NULL,
    Zip INT NOT NULL
);

CREATE TABLE Customer_Status_eer
(
    ApprovalID INT NOT NULL PRIMARY KEY IDENTITY(1,1),
    CustomerID INT NOT NULL REFERENCES Customer_eer(CustomerID),
    Date DATE NOT NULL,
    Status CHAR(1) NOT NULL
);

CREATE TABLE Company_Location_eer
(
    LocationID INT NOT NULL PRIMARY KEY IDENTITY(1,1),
    StreetNum INT NOT NULL,
    StreetName VARCHAR(50) NOT NULL,
    City VARCHAR(50) NOT NULL,
    State CHAR(2) NOT NULL,
    Zip INT NOT NULL,
    Email VARCHAR(100) NOT NULL
);
```

Fig. 1-3 creating the vehicle_eer, reservation_eer, and rental_history_eer tables

```
CREATE TABLE Vehicle_eer
(
    VehicleID INT NOT NULL PRIMARY KEY IDENTITY(1,1),
    PlateNum VARCHAR(8) NOT NULL,
    LocationID INT NOT NULL REFERENCES Company_Location_eer(LocationID),
    Status CHAR(1) NOT NULL,
    Type CHAR(1) NOT NULL,
    Make VARCHAR(20) NOT NULL,
    Model VARCHAR(20) NOT NULL,
    Color VARCHAR(20) NOT NULL,
    Seats INT NOT NULL,
    PricePerDay MONEY NOT NULL
);

CREATE TABLE Reservation_eer
(
    ReservationID INT NOT NULL PRIMARY KEY IDENTITY(1,1),
    VehicleID INT NOT NULL REFERENCES Vehicle_eer(VehicleID),
    CustomerID INT NOT NULL REFERENCES Customer_eer(CustomerID),
    TripStatus CHAR(1) NOT NULL,
    PickupDate DATETIME NOT NULL,
    DropOffDate DATETIME NOT NULL,
    InsurancePurchase CHAR(1) NOT NULL,
    ReservationDate DATETIME NOT NULL,
    Taxes MONEY NOT NULL,
    TotalAmount MONEY NOT NULL,
    PickupLocationID INT NOT NULL REFERENCES Company_Location_eer(LocationID),
    DropOffLocationID INT NOT NULL REFERENCES Company_Location_eer(LocationID)
);

CREATE TABLE Rental_History_eer
(
    HistoryID INT NOT NULL PRIMARY KEY IDENTITY(1,1),
    CustomerID INT NOT NULL REFERENCES Customer_eer(CustomerID),
    ReservationID INT NOT NULL REFERENCES Reservation_eer(ReservationID)
);
```

Inserting Data into Created Tables

Fig. 1-4 inserting data into the customer_eer, payment_eer, and reward_eer tables

```
INSERT INTO Customer_eer
VALUES ('Jane', 'Doe', 'jdoe', 'abcdef', 2, 'jdo@gmail.com', 1, 3, '2021-03-27', 700),
       ('John', 'Doe', 'jdoe', 'abcdef', 1, 'jdoe@gmail.com', 2, 1, '2021-02-27', 750),
       ('Amie', 'May', 'amay', 'abcdef', 4, 'amay@gmail.com', 3, 2, '2021-02-26', 800),
       ('Clair', 'Montclair', 'cmont', 'abcdef', 3, 'cmont@gmail.com', 4, 10, '2022-02-27', 650),
       ('Jamie', 'Fraser', 'jfras', 'qrstuv', 9, 'jfras@gmail.com', 6, 4, '2021-07-26', 730),
       ('Ollie', 'Frankie', 'ofrank', 'qrstuv', 10, 'ofrank@gmail.com', 10, 5, '2022-02-27', 620),
       ('Alexander', 'Hamilton', 'ahal', 'qrstuv', 8, 'ahal@gmail.com', 5, 6, '2022-07-14', 550),
       ('George', 'Wallflower', 'gwall', 'qrstuv', 7, 'gwall@gmail.com', 7, 7, '2021-02-17', 590),
       ('Annette', 'Italone', 'aital', 'abcdef', 6, 'aital@gmail.com', 8, 8, '2021-02-03', 730),
       ('Charlie', 'Mayflower', 'cmayf', 'abcdef', 5, 'cmayf@gmail.com', 9, 9, '2021-02-02', 750);

INSERT INTO Payment_eer
VALUES ('V', '1921910212139810', '04/27', 313, 'A'),
       ('AMEX', '7896910213981080', '04/26', 321, 'A'),
       ('V', '4200625829358760', '03/25', 123, 'A'),
       ('AMEX', '7891237854309070', '03/25', 234, 'A'),
       ('V', '6300211898731260', '03/25', 432, 'A'),
       ('AMEX', '7891986543890920', '07/27', 324, 'A'),
       ('V', '6300675478116530', '11/26', 567, 'A'),
       ('MC', '7813211898711280', '11/25', 654, 'A'),
       ('MC', '7812349872568890', '11/27', 467, 'A'),
       ('MC', '7812987656783420', '03/25', 876, 'A');

INSERT INTO Reward_eer
VALUES ('Platinum', 20, '05/23'),
       ('Platinum', 20, '05/23'),
       ('Platinum', 20, '04/24'),
       ('Platinum', 20, '03/24'),
       ('Silver', 15, '11/23'),
       ('Silver', 15, '11/23'),
       ('Silver', 15, '11/23'),
       ('Silver', 15, '05/23'),
       ('Bronze', 10, '05/23'),
       ('Gold', 5, '05/23');
```

Fig 1-5 inserting data into company_location_eer and vehicle_eer tables

```
INSERT INTO Company_Location_eer
VALUES (23, 'May ave', 'Melville', 'NY', 11765, 'melville@eer.com'),
       (32, 'June str', 'New Orleans', 'LA', 12340, 'neworleans@eer.com'),
       (45, 'Eight str', 'George Post', 'NY', 67219, 'georgepost@eer.com'),
       (54, 'Carle ave', 'Gardden City', 'NY', 67192, 'gardencity@eer.com');

INSERT INTO Vehicle_eer
VALUES ('HNG6576', 1, 'A', 'A', 'Chevrolet', 'Silverado', 'black', 6, 120),
       ('AZY6789', 2, 'A', 'A', 'Chevrolet', 'Colorado', 'blue', 6, 120),
       ('ZZY1234', 3, 'A', 'A', 'Chevrolet', 'Silverado', 'black', 6, 120),
       ('JKL4786', 4, 'A', 'A', 'Chevrolet', 'Equinox', 'white', 5, 115),
       ('LKG6780', 1, 'A', 'A', 'Chevrolet', 'Equinox', 'blue', 5, 115),
       ('BGH4567', 2, 'A', 'A', 'Audi', 'A4', 'grey', 5, 300),
       ('NHG2345', 3, 'A', 'A', 'Audi', 'A4', 'blue', 5, 300),
       ('MJH6754', 4, 'T', 'A', 'Audi', 'A6', 'red', 5, 250),
       ('MLK2349', 1, 'T', 'A', 'Audi', 'A6', 'grey', 5, 250),
       ('LKG4210', 2, 'T', 'A', 'Toyota', 'Corolla', 'black', 5, 115),
       ('ZAN4532', 3, 'A', 'A', 'Toyota', 'Corolla', 'red', 5, 115),
       ('LKH3976', 4, 'A', 'A', 'Toyota', 'Camry', 'red', 5, 120),
       ('GHJ9876', 1, 'A', 'A', 'Toyota', 'Corolla', 'blue', 5, 115),
       ('FGJ7830', 1, 'A', 'A', 'Toyota', 'Highlander', 'black', 6, 130),
       ('Njf3987', 1, 'T', 'A', 'Toyota', 'Tundra', 'black', 6, 150),
       ('NIH2423', 2, 'A', 'A', 'Toyota', 'Corolla', 'black', 5, 110),
       ('HJK4390', 2, 'A', 'A', 'Honda', 'Civic', 'black', 5, 200),
       ('HFS9732', 3, 'T', 'A', 'Honda', 'Civic', 'red', 5, 130),
       ('BFJ9370', 3, 'A', 'A', 'Honda', 'Passport', 'grey', 6, 250),
       ('FJA3890', 3, 'T', 'M', 'Honda', 'Civic', 'grey', 5, 120);
```

Fig 1-6 inserting data into the reservation_eer and rental_history_eer tables

```
INSERT INTO Reservation_eer
VALUES (1, 1, 'C', '2023-04-01', '2023-04-14', 'Y', '2023-03-23', 100, 1835, 1, 1),
       (2, 2, 'C', '2023-04-01', '2023-04-14', 'N', '2023-02-23', 150, 3510, 1, 1),
       (3, 3, 'C', '2023-04-03', '2023-04-20', 'N', '2023-04-01', 20, 2180, 1, 1),
       (4, 4, 'C', '2023-04-01', '2023-04-15', 'N', '2023-03-02', 50, 1775, 1, 2),
       (5, 5, 'C', '2023-04-15', '2023-04-30', 'N', '2023-04-10', 60, 1900, 2, 2),
       (6, 6, 'C', '2023-04-17', '2023-04-30', 'N', '2023-04-16', 70, 4270, 2, 2),
       (7, 1, 'C', '2023-04-15', '2023-04-30', 'N', '2023-04-14', 80, 4580, 2, 2),
       (8, 1, 'P', '2023-07-23', '2023-07-30', 'N', '2023-04-14', 90, 6890, 2, 1),
       (9, 2, 'P', '2023-09-07', '2023-09-17', 'N', '2023-03-12', 100, 2850, 3, 3),
       (1, 3, 'P', '2023-10-06', '2023-10-20', 'N', '2023-05-01', 20, 1820, 3, 3),
       (20, 4, 'P', '2023-07-06', '2023-07-15', 'N', '2023-05-01', 20, 1250, 3, 2),
       (15, 10, 'P', '2023-09-07', '2023-09-17', 'N', '2023-05-01', 50, 1700, 4, 2),
       (18, 9, 'P', '2023-09-07', '2023-09-17', 'N', '2023-03-12', 50, 1480, 4, 2),
       (17, 8, 'C', '2023-02-25', '2023-02-28', 'Y', '2022-12-30', 50, 900, 4, 1),
       (15, 7, 'C', '2023-03-14', '2023-03-24', 'N', '2022-11-15', 50, 1700, 1, 1),
       (19, 6, 'C', '2023-03-25', '2023-03-30', 'N', '2023-01-05', 50, 1550, 1, 1);

INSERT INTO Rental_History_eer
VALUES (1, 1),
       (2, 2),
       (3, 3),
       (4, 4),
       (5, 5),
       (6, 6),
       (1, 7),
       (1, 8),
       (2, 9),
       (3, 10),
       (4, 11),
       (10, 12),
       (9, 13),
       (8, 14),
       (7, 15),
       (6, 16);
```

Database Management and Manipulation Code

Note: it is strongly recommended to read the next section called ‘Use Cases’ first to understand the purpose of each use case described in this subsection.

Fig. 1-7 the code for the creation of use case 1: customer creates an account

Note: picture extends to the next page

```

        FROM Customer_Address_eer
        WHERE StreetNum = @StreetNum AND StreetName = @StreetName AND City = @City AND State = @State AND Zip = @Zip)
    END

    -- if payment info does not exist, create it and get the paymentID
    IF NOT EXISTS (SELECT 1 FROM Payment_eer WHERE CardNum = @CardNum)
        BEGIN
            INSERT INTO Payment_eer
            VALUES (@CardType, @CardNum, @ExpirationDate, @SecurityCode, 'A')
            SET @PaymentID = SCOPE_IDENTITY()
            PRINT 'New payment record inserted successfully'
        END
    -- else, get the paymentid of the existing payment
    ELSE
        BEGIN
            SET @PaymentID = (SELECT PaymentID
                               FROM Payment_eer
                               WHERE CardNum = @CardNum)
        END

    -- create customer with locationID, paymentID, and generate new reward information
    -- all new customers get a new reward level named 'ruby' with 0% discount, and an expiration value of 'n/a'
    INSERT INTO Reward_eer
    VALUES ('Ruby', 0, 'n/a');
    SET @RewardID = SCOPE_IDENTITY()

    DECLARE @customerID INT
    INSERT INTO Customer_eer
    VALUES (@FirstName, @LastName, @Username, @Password, @LocationID, @Email, @RewardID, @PaymentID, GETDATE(), @CreditScore)
    SET @customerID = SCOPE_IDENTITY()
    PRINT 'Customer created with ID' + CONVERT(VARCHAR(5), @customerID)
    --SELECT * FROM Customer_eer WHERE CustomerID = @customerID
    END
    ELSE
        PRINT 'Username already exists. Pick a different username'
    END
    -- else, display customer already exists
    ELSE
        PRINT 'Customer already exists. try again with different email addresss'
    END
END TRY

BEGIN CATCH
    throw 50001, 'error', 1;
END CATCH

```

Fig 1-8 the code for the creation of use case 2: upcoming rental management

```

/*
-- customers use this procedure to cancel reservations
CREATE PROC spCancelReservation
    (@ReservationID INT)
AS
BEGIN TRY
    -- if reservation exists
    IF EXISTS (SELECT 1 FROM Reservation_eer WHERE ReservationID = @ReservationID)
        BEGIN
            -- if reservation is pending
            IF (SELECT TripStatus FROM Reservation_eer WHERE ReservationID = @ReservationID) = 'P'
                BEGIN
                    UPDATE Reservation_eer
                    SET TripStatus = 'S'
                    WHERE ReservationID = @ReservationID
                    PRINT 'Reservation successfully canceled, now has an S value, meaning it was stopped.';
                END
            ELSE
                PRINT 'Cannot cancel a reservation that was already completed or canceled'
        END
    ELSE
        PRINT 'Reservation does not exist'
END TRY
BEGIN CATCH
    THROW 50001, 'error', 1;
END CATCH

```

Fig 1-9 the code for the creation of use case 3: vehicle is rented (note: picture extends to the next page)

```

/*
CREATE PROC spCreateRental
    (@CustomerID INT
     , @VehicleID INT
     , @pickupDate DATETIME
     , @dropOffDate DATETIME
     , @InsurancePurchase CHAR(1)
     , @pickupLocationID INT
     , @dropOffLocationID INT
    )
AS
BEGIN TRY
    -- if customer exists
    IF EXISTS (SELECT 1 FROM Customer_eer WHERE CustomerID = @CustomerID)
        BEGIN
            -- if customer has a passing value in the customer status table
            IF ((SELECT MAX(Status) FROM Customer_Status_eer WHERE CustomerID = @CustomerID) = 'P')
                BEGIN
                    --if vehicle exists
                    IF EXISTS (SELECT 1 FROM Vehicle_eer WHERE VehicleID = @VehicleID)
                        BEGIN
                            -- if vehicle is not part of a pending reservation
                            IF NOT EXISTS (SELECT 1 FROM Reservation_eer WHERE TripStatus = 'P' AND VehicleID = @VehicleID)
                                BEGIN
                                    -- if drop off location ID is valid
                                    IF EXISTS (SELECT 1 FROM Company_Location_eer WHERE LocationID = @DropOffLocationID)
                                        BEGIN
                                            -- if vehicle exists at the given pick up location
                                            IF EXISTS (SELECT 1 FROM Vehicle_eer WHERE LocationID = @PickupLocationID AND VehicleID = @VehicleID)
                                                BEGIN
                                                    -- Do taxes
                                                    DECLARE @taxes MONEY
                                                    SET @taxes = (SELECT PricePerDay FROM Vehicle_eer WHERE VehicleID = @VehicleID) * .15 *
                                                    DATEDIFF(DAY, @DropOffDate, @PickupDate)
                                                    -- determine price if $100 insurance was purchased
                                                    DECLARE @totalAmount MONEY
                                                    IF @InsurancePurchase = 'N'
                                                        SET @totalAmount = @taxes + DATEDIFF(DAY, @DropOffDate, @PickupDate) *
                                                        (SELECT PricePerDay FROM Vehicle_eer WHERE VehicleID = @VehicleID)
                                                END
                                            END
                                        END
                                    END
                                END
                            END
                        END
                    END
                END
            END
        END
    END TRY

```

```

        ELSE
            SET @totalAmount = @taxes + 100 + DATEDIFF(DAY, @DropOffDate, @PickupDate) *
            (SELECT PricePerDay FROM Vehicle_eer WHERE VehicleID = @VehicleID)
        ]
        INSERT INTO Reservation_eer
        VALUES (@VehicleID, @CustomerID, 'P', @PickupDate, @DropOffDate, @InsurancePurchase, GETDATE(),
        @taxes, @totalAmount, @PickupLocationID, @DropOffLocationID)
        PRINT 'Reservation was successfully made'
    END
    ELSE
        PRINT 'vehicle does not exist at that pick up location'
    END
    ELSE
        PRINT 'Drop off location is not valid'
    END
    ELSE
        PRINT 'vehicle is taken for the moment'
    END
    ELSE
        PRINT 'Vehicle does not exist'
    END
    ELSE
        PRINT 'Customer is not allowed to make reservations because he or she did not pass the check or is still in the verification process'
    END
    ELSE
        PRINT 'Customer does not exist'
    END TRY
BEGIN CATCH
    THROW 50001, 'error', 1;
END CATCH

```

Fig 1-10 the code for the creation of use case 4: available vehicle summary

```

/*
CREATE PROC spSeeAvailableVehicles
AS
BEGIN TRY
    DECLARE @tableAvailableVehicles TABLE
        (VehicleID INT
        , Type CHAR(1)
        , Make VARCHAR(20)
        , Model VARCHAR(20)
        , Color VARCHAR(20)
        , Seats INT
        , PricePerDay MONEY
        , LocationID INT
        , StreetNum INT
        , StreetName VARCHAR(50)
        , City VARCHAR(50)
        , State CHAR(2)
        , Zip INT
        )
    INSERT @tableAvailableVehicles
    SELECT VehicleID, Type, Make, Model, Color, Seats, PricePerDay, v.LocationID, StreetNum, StreetName, City, State, Zip
    FROM Vehicle_eer v
    JOIN Company_Location_eer cl
        ON v.LocationID = cl.LocationID
    WHERE Status = 'A';

    SELECT * FROM @tableAvailableVehicles;

END TRY
BEGIN CATCH
    throw 50001, 'error', 1;
END CATCH

```

Fig 1- 11 the code for the creation of use case 5: vehicle availability status

```
'  
-- this trigger goes hand in hand with use case 2. when the reservation is stopped, the vehicle availability  
-- will change to 'A' from 'T'  
-- drop trigger tUpdateReservation  
CREATE TRIGGER tUpdateReservation  
ON Reservation_eer  
AFTER UPDATE  
AS  
BEGIN TRY  
    IF EXISTS (SELECT 1 FROM Reservation_eer WHERE ReservationID = (SELECT ReservationID FROM Inserted))  
    BEGIN  
        UPDATE Vehicle_eer  
        SET Status = 'A'  
        WHERE VehicleID IN (SELECT VehicleID from Inserted)  
        PRINT 'vehicle status updated'  
    END  
END TRY  
BEGIN CATCH  
    THROW 50001, 'error', 1;  
END CATCH
```

Fig 1-12 the code for the creation of use case 6: vehicle taken status

```
/*  
CREATE TRIGGER tInsertReservation  
ON Reservation_eer  
AFTER INSERT  
AS  
BEGIN TRY  
    IF EXISTS (SELECT 1 FROM Reservation_eer WHERE ReservationID = (SELECT ReservationID FROM Inserted))  
    BEGIN  
        UPDATE Vehicle_eer  
        SET Status = 'T'  
        WHERE VehicleID IN (SELECT VehicleID from Inserted)  
    END  
END TRY  
BEGIN CATCH  
    THROW 50001, 'error', 1;  
END CATCH
```

Fig 1-13 the code for the creation of use case 7: see upcoming rentals

```
/*
-- customers use this function to see their upcoming rentals
CREATE FUNCTION fnUpcomingReservations (@CustomerID INT)
    RETURNS table
RETURN
    SELECT *
    FROM Reservation_eer
    WHERE CustomerID = @CustomerID AND TripStatus = 'P'
;

-- stored procedure to run function above
CREATE PROC spSeeUpcomingRentals
    (@CustomerID INT)
AS
BEGIN TRY
    SELECT * FROM dbo.fnUpcomingReservations(@CustomerID)
END TRY
BEGIN CATCH
    THROW 50001, 'error', 1;
END CATCH
```

Use Cases

Use Case 1: Customer Creates an Account

Customers are able to create a customer account using their information. If the fields required are taken by another customer, the customer will be prompted to try again with different information. In order to create an account, the user must not be an existing customer, must have a unique username, must provide a location, and must provide a payment.

Use Case 2: Upcoming Rental Management

Customers will be able to see their upcoming rentals and cancel these rentals if their plans change. Could also be called ‘Upcoming Rental Cancellation’.

The customer will provide an existing reservation whose status is still pending and the reservation will be canceled.

Use Case 3: Vehicle is Rented

Customers are able to rent and reserve cars for a time period in which the car desired is available. An existing customer must have a passing value after the credit score check, must wish to rent an existing vehicle that is not currently pending for another reservation and that is available at the specified location. After this, proper money management will be calculated and the reservation will be successfully completed.

Use Case 4: Available Vehicles Summary

Users are able to view cars that are currently available to rent

Use Case 5: Vehicle Availability Status

When a customer cancels his or her reservation, the vehicle will become available to rent once again. Everything so far has been a stored procedure, but this will be a trigger that listens for when a reservation is canceled and when it is, the vehicle's status of the canceled reservation will become available 'A' once again. This use case goes hand in hand with use case 2.

Use Case 6: Vehicle Taken Status

When a reservation is inserted, the availability of that reserved vehicle is changed to taken so that the vehicle cannot be rented by another customer.

This is another trigger that listens for when a new reservation row is inserted, and when it is, the vehicle associated with that particular reservation will have a status that becomes taken ‘T’ so that no other reservations can be made on the upcoming vehicle because it will not show in the table that shows the available vehicles (use case 4). This use case goes hand in hand with use case 3.

Use Case 7: See Upcoming Rentals

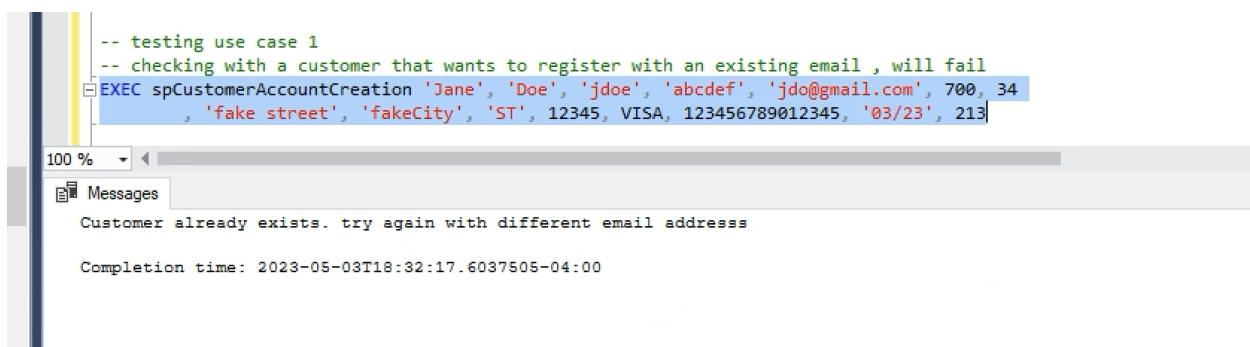
Customers are able to see a list of their upcoming reservation details by calling a function within a stored procedure.

Test implementation

Note: the testing was not done in the order in which the use cases were listed. Instead, testing was done in the order such that use cases can flow into each other.

The testing of use case 1: customer creates an account

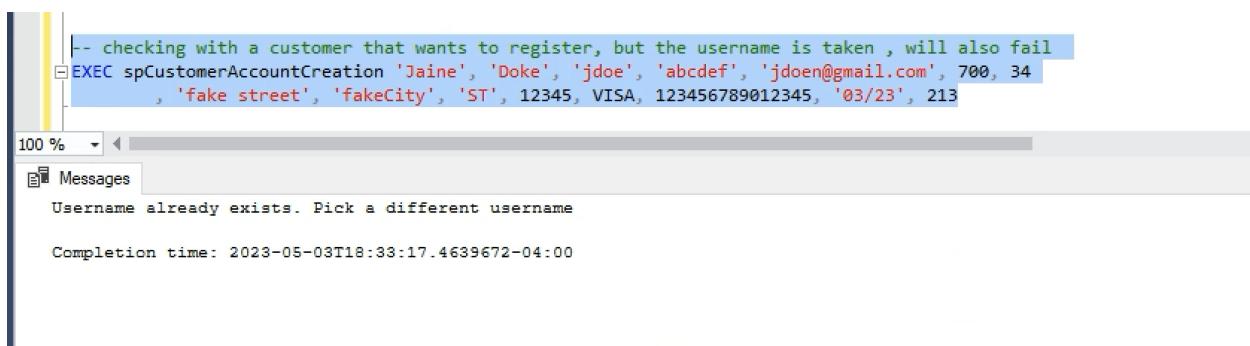
Fig. 2-1 - Result set if the customer wants to register with an existing email, meaning that the customer already exists.



```
-- testing use case 1
-- checking with a customer that wants to register with an existing email , will fail
EXEC spCustomerAccountCreation 'Jane', 'Doe', 'jdoe', 'abcdef', 'jdo@gmail.com', 700, 34
, 'fake street', 'fakeCity', 'ST', 12345, VISA, 123456789012345, '03/23', 213

100 % < Messages
Customer already exists. try again with different email address
Completion time: 2023-05-03T18:32:17.6037505-04:00
```

Fig. 2-2 - Result set if the customer wants to register with a new email, but the username is taken by another user



```
-- checking with a customer that wants to register, but the username is taken , will also fail
EXEC spCustomerAccountCreation 'Jaine', 'Doke', 'jdoe', 'abcdef', 'jdoen@gmail.com', 700, 34
, 'fake street', 'fakeCity', 'ST', 12345, VISA, 123456789012345, '03/23', 213

100 % < Messages
Username already exists. Pick a different username
Completion time: 2023-05-03T18:33:17.4639672-04:00
```

Fig. 2-3 - Result set when the customer wants to register with new email, username, location, and payment information , registration successful

The screenshot shows a SQL command being executed in a query editor. The command uses the stored procedure spCustomerAccountCreation to insert a new customer record. It includes parameters for first name, last name, username, password, email, location ID, address, city, state, zip code, card type, card number, expiration date, and CVV. A comment indicates that the location does not yet exist. The command is followed by a select statement to verify the new customer ID. Another comment indicates that the location exists. The output window shows five rows affected, confirming successful insertion of the location, payment, and customer records. The completion time is listed at the bottom.

```
-- checking with a location that does not yet exist
EXEC spCustomerAccountCreation 'James', 'Dane', 'jadan', 'abcdef', 'jdan@gmail.com', 700, 34
    , 'Third Street', 'Miami', 'FL', 12385, VISA, 123456789012345, '12/23', 213
    --select * from Customer_eer where CustomerID = 11

-- checking with a location that exists

(1 row affected)
New location record inserted successfully

(1 row affected)
New payment record inserted successfully

(1 row affected)

(1 row affected)
Customer created with ID11

Completion time: 2023-05-03T18:33:35.1303661-04:00
```

Fig. 2-5 - Result set when registering with a location that already exists, and payment also already exists (reusing some data from the customer in Fig. 2-4), registration still successful

The screenshot shows a similar SQL command execution. This time, the location and payment records already exist, as indicated by the comments. The command still executes successfully, creating a new customer record with ID12. The output window shows four rows affected, corresponding to the location, payment, and two new customer records. The completion time is listed at the bottom.

```
-- checking with a location that exists
EXEC spCustomerAccountCreation 'Janette', 'Evans', 'jevan', 'bhjklm', 'evan@gmail.com', 600, 10
    , 'Mayflower ave', 'Plainview', 'NY', 11789, VISA, 123456789012345, '12/23', 213
    -- select * from Customer_eer where CustomerID = 12
    -- checking with a payment that does not yet exist
    -- checking with a payment that already exists

(1 row affected)

(1 row affected)
Customer created with ID12

Completion time: 2023-05-03T18:34:32.3500242-04:00
```

The testing of use case 4: available vehicles summary

Fig. 2-7 - Here is a summary of all the vehicles that are available to rent

-- testing use case 4
-- customer wants to see available vehicles for renting and their information
EXEC spSeeAvailableVehicles;

	VehicleID	Type	Make	Model	Color	Seats	PricePerDay	LocationID	StreetNum	StreetName	City	State	Zip
1	1	A	Chevrolet	Silverado	black	6	120.00	1	23	May ave	Melville	NY	11765
2	2	A	Chevrolet	Colorado	blue	6	120.00	2	32	June str	New Orleans	LA	12340
3	3	A	Chevrolet	Silverado	black	6	120.00	3	45	Eight str	George Post	NY	67219
4	4	A	Chevrolet	Equinox	white	5	115.00	4	54	Carle ave	Gardden City	NY	67192
5	5	A	Chevrolet	Equinox	blue	5	115.00	1	23	May ave	Melville	NY	11765
6	6	A	Audi	A4	grey	5	300.00	2	32	June str	New Orleans	LA	12340
7	7	A	Audi	A4	blue	5	300.00	3	45	Eight str	George Post	NY	67219
8	11	A	Toyota	Corolla	red	5	115.00	3	45	Eight str	George Post	NY	67219
9	12	A	Toyota	Camry	red	5	120.00	4	54	Carle ave	Gardden City	NY	67192
10	13	A	Toyota	Corolla	blue	5	115.00	1	23	May ave	Melville	NY	11765
11	14	A	Toyota	Highlander	black	6	130.00	1	23	May ave	Melville	NY	11765
12	16	A	Toyota	Corolla	black	5	110.00	2	32	June str	New Orleans	LA	12340
13	17	A	Honda	Civic	black	5	200.00	2	32	June str	New Orleans	LA	12340
14	19	A	Honda	Passport	grey	6	250.00	3	45	Eight str	George Post	NY	67219

Testing Use Case 7: See Upcoming Rentals

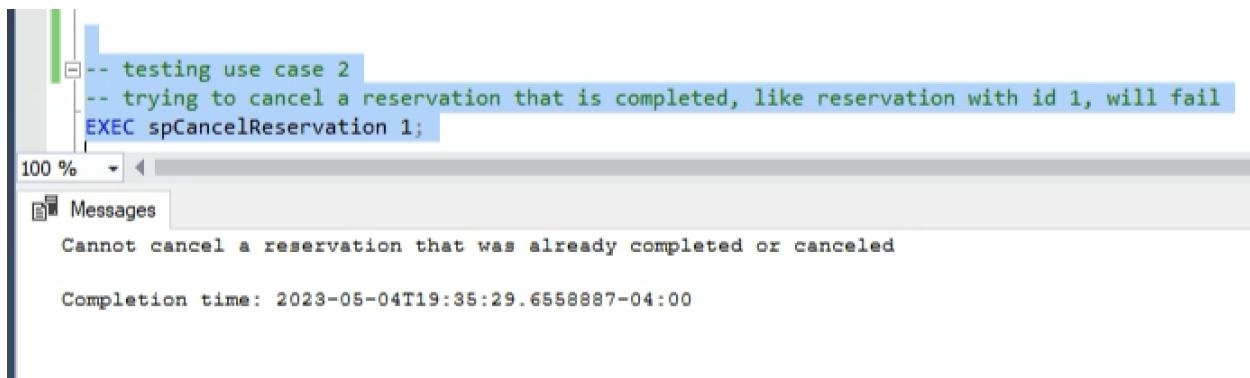
Fig. 2-8 - Customers can see details about their upcoming reservations based on their ID

-- testing use case 7
-- customer with ID 1 wants to see his or her upcoming rental
EXEC spSeeUpcomingRentals 1;

	ReservationID	VehicleID	CustomerID	TripStatus	PickupDate	DropOffDate	InsurancePurchase	ReservationDate	Taxes	TotalAmount	PickupLocationID	DropOffLocationID
1	18	5	1	P	2023-10-06 00:00:00.000	2023-10-16 00:00:00.000	N	2023-05-04 19:23:58.863	-172.50	-1322.50	1	1

Testing Use Case 2 : Upcoming Rental Management

Fig 2-9 - When customers try to cancel an already completed or canceled reservation, a message is displayed saying that such action cannot be taken



```
-- testing use case 2
-- trying to cancel a reservation that is completed, like reservation with id 1, will fail
EXEC spCancelReservation 1;
```

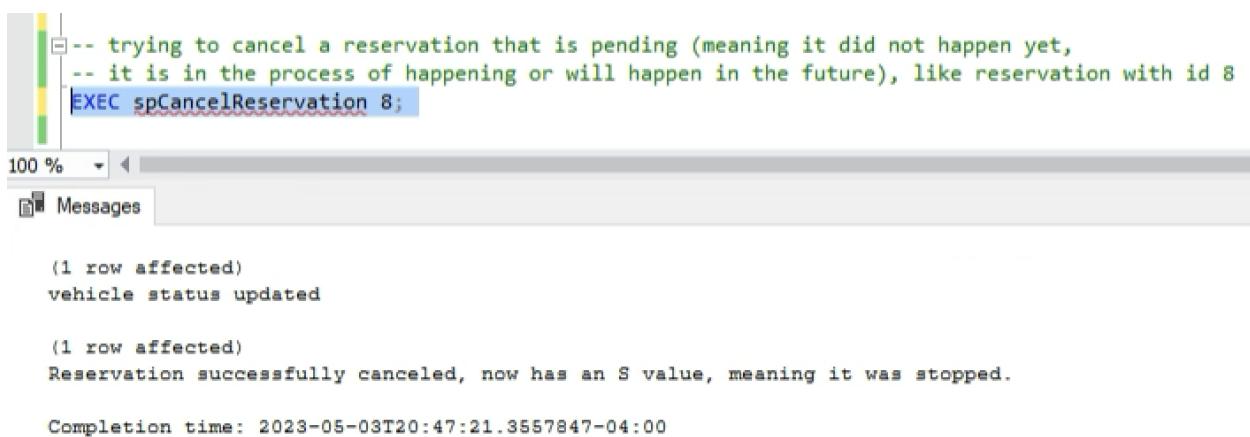
100 % ▶

Messages

```
Cannot cancel a reservation that was already completed or canceled
```

Completion time: 2023-05-04T19:35:29.6558887-04:00

Fig. 2-10 - When a customer tries to cancel a reservation that is currently in the pending process, the value of the reservation changes to 'S' meaning the reservation was stopped, and thus, successfully canceled.



```
-- trying to cancel a reservation that is pending (meaning it did not happen yet,
-- it is in the process of happening or will happen in the future), like reservation with id 8
EXEC spCancelReservation 8;
```

100 % ▶

Messages

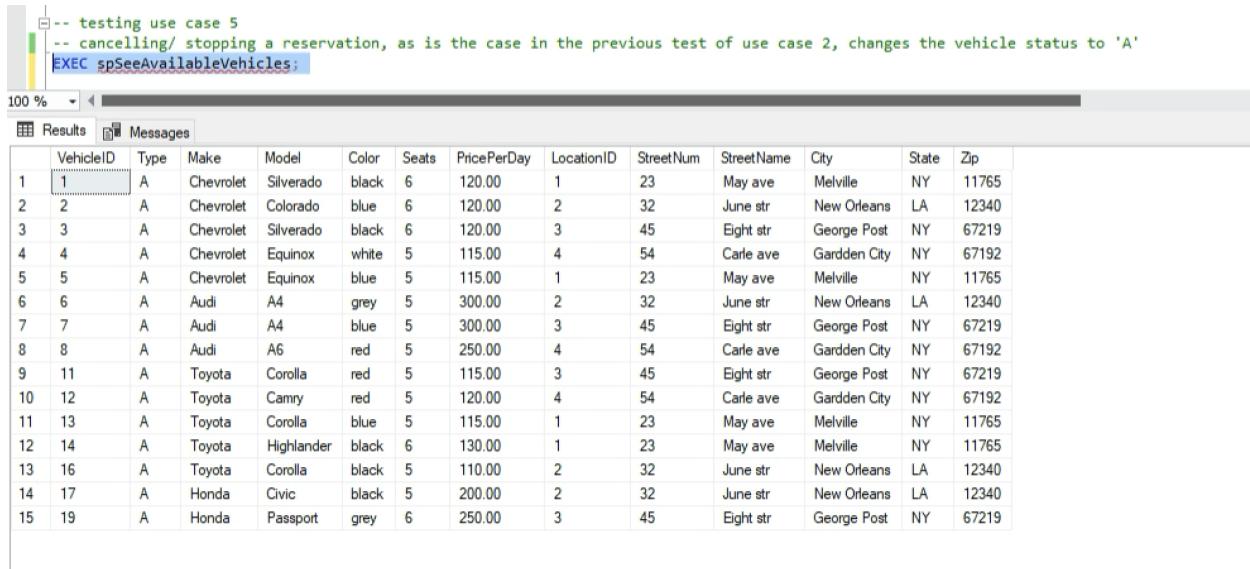
```
(1 row affected)
vehicle status updated

(1 row affected)
Reservation successfully canceled, now has an S value, meaning it was stopped.

Completion time: 2023-05-03T20:47:21.3557847-04:00
```

Testing Use Case 5: Vehicle Availability Status

Fig. 2-11 - once a reservation was successfully canceled, the vehicle status that was assigned to that reservation is changed to available - 'A' - and its presence can be seen through the stored procedure that shows the available vehicles.

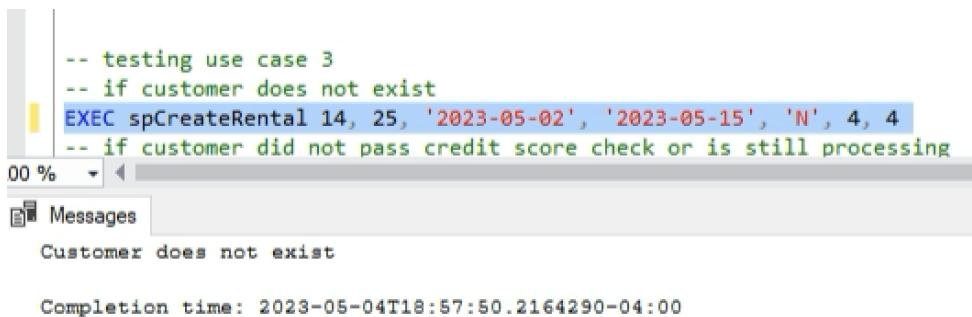


-- testing use case 5
-- cancelling/ stopping a reservation, as is the case in the previous test of use case 2, changes the vehicle status to 'A'
EXEC spSeeAvailableVehicles;

VehicleID	Type	Make	Model	Color	Seats	PricePerDay	LocationID	StreetNum	StreetName	City	State	Zip
1	A	Chevrolet	Silverado	black	6	120.00	1	23	May ave	Melville	NY	11765
2	A	Chevrolet	Colorado	blue	6	120.00	2	32	June str	New Orleans	LA	12340
3	A	Chevrolet	Silverado	black	6	120.00	3	45	Eight str	George Post	NY	67219
4	A	Chevrolet	Equinox	white	5	115.00	4	54	Carle ave	Gardden City	NY	67192
5	A	Chevrolet	Equinox	blue	5	115.00	1	23	May ave	Melville	NY	11765
6	A	Audi	A4	grey	5	300.00	2	32	June str	New Orleans	LA	12340
7	A	Audi	A4	blue	5	300.00	3	45	Eight str	George Post	NY	67219
8	A	Audi	A6	red	5	250.00	4	54	Carle ave	Gardden City	NY	67192
9	A	Toyota	Corolla	red	5	115.00	3	45	Eight str	George Post	NY	67219
10	A	Toyota	Camry	red	5	120.00	4	54	Carle ave	Gardden City	NY	67192
11	A	Toyota	Corolla	blue	5	115.00	1	23	May ave	Melville	NY	11765
12	A	Toyota	Highlander	black	6	130.00	1	23	May ave	Melville	NY	11765
13	A	Toyota	Corolla	black	5	110.00	2	32	June str	New Orleans	LA	12340
14	A	Honda	Civic	black	5	200.00	2	32	June str	New Orleans	LA	12340
15	A	Honda	Passport	grey	6	250.00	3	45	Eight str	George Post	NY	67219

Testing Use Case 3: Vehicle is Rented

Fig. 2-12 Trying to rent a vehicle in which the user does not exist results in a message that shows the issue.



-- testing use case 3
-- if customer does not exist
EXEC spCreateRental 14, 25, '2023-05-02', '2023-05-15', 'N', 4, 4
-- if customer did not pass credit score check or is still processing

Customer does not exist

Completion time: 2023-05-04T18:57:50.2164290-04:00

Fig. 2-13 - if the customer wants to rent a vehicle that is taken by someone else in a pending reservation, a message is printed saying that the vehicle is taken

The screenshot shows a SQL query window with the following content:

```
SELECT * FROM RESERVATION SET WHERE ISPENDING = 1  
-- if vehicle is unavailable (for example, vehicle 9 is pending for another upcoming reservation)  
EXEC spCreateRental 10, 9, '2023-05-23', '2023-05-30', 'N', 2, 2
```

Messages pane:

```
vehicle is taken for the moment  
Completion time: 2023-05-04T19:02:31.9470524-04:00
```

Fig. 2-14 - if the customer wants to rent a vehicle that does not exist at a location, it prints a message

The screenshot shows a SQL query window with the following content:

```
-- if vehicle does not exist at the location specified  
EXEC spCreateRental 10, 3, '2023-05-02', '2023-05-15', 'N', 4, 2  
EXEC spCreateRental
```

Messages pane:

```
vehicle does not exist at that pick up location  
Completion time: 2023-05-04T19:23:38.3005621-04:00
```

Fig. 2-15 - if the customer successfully creates a reservation, it tells the user that the reservation was made.

The screenshot shows a SQL query window with the following content:

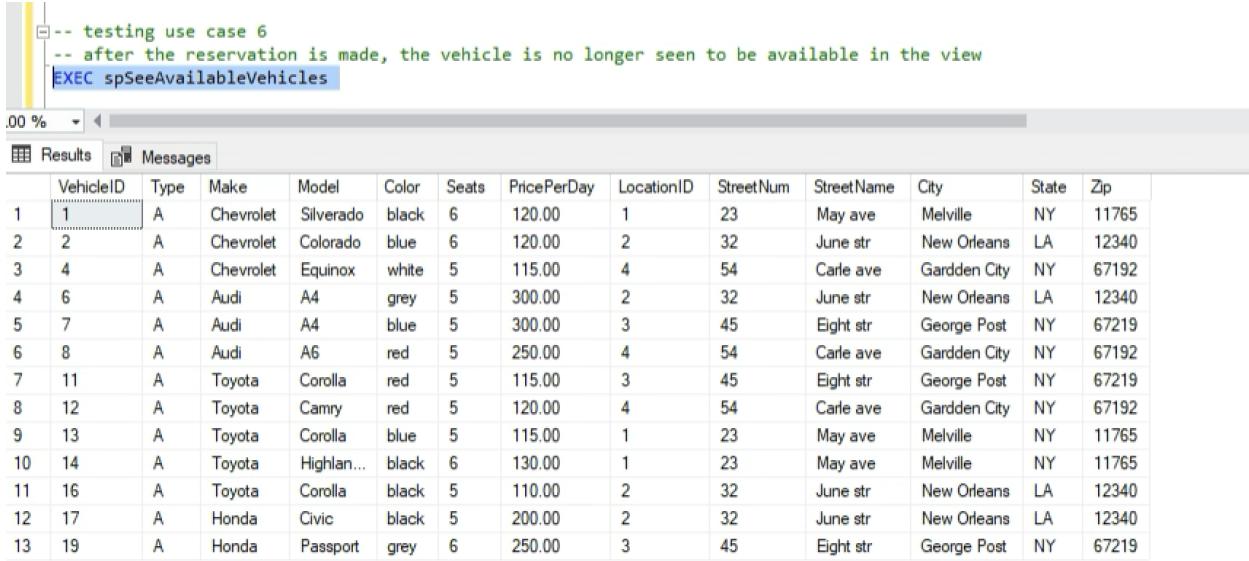
```
-- if all the data provided is in order and the reservation is made  
EXEC spCreateRental 1, 5, '2023-10-06', '2023-10-16', 'N', 1, 1
```

Messages pane:

```
(1 row affected)  
(1 row affected)  
Reservation was successfully made  
Completion time: 2023-05-04T19:23:58.8642369-04:00
```

Testing Use Case 6: Vehicle Taken Status

Fig. 2-16: After a reservation was made, the status of that vehicle is changed to 'T' meaning 'taken', as is the case with the vehicle with ID 5 from the previous example, and will thus not be shown in the stored procedure that displays the available vehicles and their information



The screenshot shows a SQL query results window. The query is:

```
-- testing use case 6
-- after the reservation is made, the vehicle is no longer seen to be available in the view
EXEC spSeeAvailableVehicles
```

The results table has the following columns: VehicleID, Type, Make, Model, Color, Seats, PricePerDay, LocationID, StreetNum, StreetName, City, State, Zip. The data is as follows:

	VehicleID	Type	Make	Model	Color	Seats	PricePerDay	LocationID	StreetNum	StreetName	City	State	Zip
1	1	A	Chevrolet	Silverado	black	6	120.00	1	23	May ave	Melville	NY	11765
2	2	A	Chevrolet	Colorado	blue	6	120.00	2	32	June str	New Orleans	LA	12340
3	4	A	Chevrolet	Equinox	white	5	115.00	4	54	Carle ave	Gardden City	NY	67192
4	6	A	Audi	A4	grey	5	300.00	2	32	June str	New Orleans	LA	12340
5	7	A	Audi	A4	blue	5	300.00	3	45	Eight str	George Post	NY	67219
6	8	A	Audi	A6	red	5	250.00	4	54	Carle ave	Gardden City	NY	67192
7	11	A	Toyota	Corolla	red	5	115.00	3	45	Eight str	George Post	NY	67219
8	12	A	Toyota	Camry	red	5	120.00	4	54	Carle ave	Gardden City	NY	67192
9	13	A	Toyota	Corolla	blue	5	115.00	1	23	May ave	Melville	NY	11765
10	14	A	Toyota	Highlan...	black	6	130.00	1	23	May ave	Melville	NY	11765
11	16	A	Toyota	Corolla	black	5	110.00	2	32	June str	New Orleans	LA	12340
12	17	A	Honda	Civic	black	5	200.00	2	32	June str	New Orleans	LA	12340
13	19	A	Honda	Passport	grey	6	250.00	3	45	Eight str	George Post	NY	67219